### Web\_Analytics\_Project

#### September 9, 2021

#### []: # Internal vs. External Company Reputation

#### Outline of Project

- First steps
  - Input company variable
  - Format for Glassdoor URL
  - Already set for Tweepy
- Using Tweepy and For loop from previous assignments for tweets and Glassdoor review
  - Pulling from Bonus lecture
  - Homework 2+3
- Cleaning data set + Print word cloud
  - split() function
  - Normalization (stemming and lemmatization)
  - Remove stop words (remove\_noise function)
  - Categorize text (3 different classifiers)
  - Top 30 positive and negative words using Word Cloud
- 2 models (mix and match with different classifiers)
- Print confusion matrix, sensitivity, specificity, accuracy, and model with best accuracy

Resources (CITE in code and at the end too) \* https://www.kaggle.com/adepvenugopal/sentiment-analysis-of-glassdoor-review

- https://www.kaggle.com/sid321axn/natural-language-processing-sentiment-analysis https://vu-d.gitbook.io/journey/data-analytics/glassdoor-scrape
- https://www.digitalocean.com/community/tutorials/how-to-perform-sentiment-analysis-in-python-3-using-the-natural-language-toolkit-nltk
- $\bullet \ \, https://scikit-learn.org/stable/modules/generated/sklearn.feature\_extraction.text.CountVectorizer.html$
- https://realpython.com/beautiful-soup-web-scraper-python/
- https://www.kaggle.com/sid321axn/natural-language-processing-sentiment-analysis

```
[]: # Tweepy allows us to access the twitter API in python
import tweepy as tw

# Pandas will allow us to extract tweets/users and load the data into dataframe
import pandas as pd
```

```
# JSON will allow us to work with JSON files
import ison
# json\_normalize() will allows us to normalize semi-structured JSON data into a_{\sqcup}
\hookrightarrow flat table
from pandas.io.json import json normalize
# Variables that contain the credentials to access Twitter API
# Use your own key and tokens instead
consumer_key = "rMgBcDkAEiDKJHnIjkh8nwnLa"
consumer_secret = "y7jA77Bmr4rWUAdC5yImz1YBGtTVagTSwWqVciT0Kan6aQWlb5"
              = "1326566976672641025-TbwphBECIGOu3FSZy3xbs1P7tHosI1"
access_key
access_secret = "x0pVhadxslvb0fE6qxFVBSKRLlpxXJQ3A8lqeUXQug9P1"
# Setup access to API
auth = tw.OAuthHandler(consumer_key, consumer_secret)
auth.set_access_token(access_key, access_secret)
# create the API object
api = tw.API(auth)
```

```
[]: # Twitter: External Reputation
     # Begin code from https://www.earthdatascience.org/courses/
     \rightarrow use-data-open-source-python/intro-to-apis/twitter-data-in-python/
     # Define the search term and the date_since date as variables
     # Ignoring all retweets by adding -filter:retweets
     company = input('Please enter a company: ')
     # Filtering out retweets
     company_twitter = company + '-filter:retweets'
     # pulling from 2016
     date_since = "2018-11-16"
     # Searching for tweets with the keyword as the company
     tweets = tw.Cursor(api.search,
                            q=company_twitter,
                            lang="en",
                            since=date_since).items(140)
     # Starting with an empty list to make a for loop
     company_tweets = []
```

```
# Adding only the text of tweet to the list
for tweet in tweets:
    curr_tweet = tweet.text
    company_tweets.append(curr_tweet)

# End code from https://www.earthdatascience.org/courses/
    use-data-open-source-python/intro-to-apis/twitter-data-in-python/
#company_tweets
```

```
[]: # Indeed: Internal reputation
     # Import the necessary libraries
     import requests
     import re
     import bs4
     from bs4 import BeautifulSoup
     import pandas as pd
     import time
     # Create an empty list to add our data to
     internal_review_data = []
     # Using company variable from previous chunk
     # Format the company name so that it works in the URL for our web parser
     if ' ' in company:
         company = company.replace(' ', '-')
     webpage = "https://www.indeed.com/cmp/"+company+"/reviews?fcountry=ALL"
     k = 20
     PageNum = 7
     # Creating a for loop to scape movie data from number of pages provided
     for i in range(1, PageNum + 1):
         # First page is different from the rest, so I made an if statement to give
      \rightarrow it a custom url
         if i == 1:
             current_page = webpage
         # All other pages have this layout for the url
             current_page = webpage + '&start='+ str(k)
             k +=20
         #conducting a request of the stated URL above:
```

```
page = requests.get(current_page)
  html = page.content
   \#specifying a desired format of "page" using the html parser - this allows
\rightarrowpython to read the various components of the page, rather than treating it
\rightarrowas one long string.
  soup = BeautifulSoup(html.decode('ascii', 'ignore'), 'lxml')
  reviews = soup.findAll('div', {'class':re.compile('cmp-Review-container')})
  for review in reviews:
      review_header, review_text, review_pros, review_cons, review rating =__
\hookrightarrow 'NA', 'NA', 'NA', 'NA', 'NA'
   # Find the text for the header
      head = review.find('a', {'href':re.compile('/cmp/'+company+'/reviews/
')})
      if head:
          review_header = head.text.strip()
    # Find the text for the main review text
      txt = review.find('div', {'class':re.compile('cmp-Review-text')})
      if txt:
          review_text = txt.text.strip()
    # Find the text from the pros/cons sections
      pros = review.find('div', {'class':re.
if pros:
          review_pros = pros.text.strip()
      cons = review.find('div', {'class':re.
if cons:
          review_cons = cons.text.strip()
    # Find the number (out of 5) given as the rating
      rating = review.find('button', {'class':re.
if rating:
        review_rating = rating.text.strip()
      combined = review_text + review_pros + review_cons + review_rating
     # Add all of our data to the empty list we created earlier
      internal_review_data.append([review_header, review_text, review_pros,_
→review_cons, review_rating])
```

```
[]: # Import the necessary libraries
     import pandas as pd
     import numpy as np
     import matplotlib as plt
     import seaborn as sns
     # Format our data into a Pandas data frame
     internal_company_review_df = pd.DataFrame(internal_review_data, columns = u
     →['Header', 'Review Text', 'Pros', 'Cons', 'Rating'])
     # Create an empty list to append whether a review was positive (1) or not (0)_{\sqcup}
     →and add to our Pandas data frame
     internal_positive_review = []
     for i in range(len(internal_company_review_df)):
       # Criteria for positivity is a review rating > than 3.0 as this is considered.
      → "neutral"
         if internal_company_review_df['Rating'][i] > '3.0':
             internal_positive_review.append(1)
         else:
             internal_positive_review.append(0)
     # Add the built up list to our Pandas data frame
     internal_company_review_df['Positive'] = internal_positive_review
     #print(internal_company_review_df)
                                 Header ... Positive
    0
                      It's a fun place ...
           Google is getting political ...
    1
    2
    3
          Very Beautiful place to work ...
    4
                                 Google ...
                                    ... ...
    . .
    100 Productive and Fun work place ...
                                                  1
    101
                    Good place to work ...
    102
           Very supportive environment ...
    103
                   Great peace of mind ...
                                      1 ...
    104
    [105 rows x 6 columns]
[]: from nltk.corpus import stopwords
     import nltk
     nltk.download('stopwords')
     # Clean the stop word and return clean data
     def clean_the_stop_word(info):
```

```
stop_words = stopwords.words('english')
       # print(stop_words)
       # except the stop word
       clean_word = [word for word in info if word not in stop_words]
       return clean_word
    [nltk_data] Downloading package stopwords to /root/nltk_data...
                  Unzipping corpora/stopwords.zip.
    [nltk_data]
[]:
[]: # count the sentiment score by word
     from textblob import TextBlob
     # the score is between -1 and 1
     # [O, 1] means positive
     # [-1, 0] meas negative
     def get_score(word):
      blob = TextBlob(word)
       # print(blob.sentiment[0])
       return blob.sentiment[0]
[]: 0.5
[]:
[]: import nltk
     nltk.download('punkt')
     # cut down the text by nltk
     def cut_down_text_to_words(text):
       # convert text list to a string
      text_string = " ".join(text)
       # cut down the words
      words = nltk.word_tokenize(text_string)
       return words
    [nltk_data] Downloading package punkt to /root/nltk_data...
    [nltk_data]
                  Unzipping tokenizers/punkt.zip.
[]:
[]: from numpy import *
     # convert text to words
```

```
def convert_text_to_one_dimensional(text):
    word_list = []
    # flatten the list
    word_list = array(text)
    # convert multi-dimensional data to one-dimensional data
    word_list = word_list.flatten()
    # convert to list
    word_list = list(word_list)
    return word_list
```

```
[]: # Plot the word cloud
     from wordcloud import wordcloud
     import matplotlib.pyplot as plt
     import collections
     def plot_word_cloud(all_word, name):
       # clean the data
       all_word = clean_the_stop_word(all_word)
       # init a dict
       dict_table_pos = collections.defaultdict(float)
       dict_table_neg = collections.defaultdict(float)
       # loop t#he postive word
      for w in all word:
        # count the score
         score = get score(w)
         # if score > 0 is postive word
         if score > 0:
          dict_table_pos[w] = score
         # if socre < 0 is negative word
         if score < 0:</pre>
           dict_table_neg[w] = score
       # sort the postive result table
       dict_table_pos = sorted(dict_table_pos.items(), key=lambda x: x[1],__
      →reverse=True)
       # sort the negative result table
       dict_table_neg = sorted(dict_table_neg.items(), key=lambda x: x[1],__
      →reverse=False)
       # get top 30 positive words
```

```
pos_list = []
 # if the number is bigger than 30
if len(dict_table_pos) >= 30:
  # copy value to post_list
  for k,v in dict_table_pos[:30]:
     pos_list.append(k)
else:
  for k,v in dict_table_pos:
     pos_list.append(k)
 # get top 30 negative words
neg_list = []
if len(dict_table_neg) >= 30:
  for k, v in dict_table_neg[:30]:
    neg_list.append(k)
  for k, v in dict_table_neg:
     neg_list.append(k)
 # convert list to string gap by blank
 # print(pos_list)
 # print(neg list)
pos_list = " ".join(pos_list)
neg_list = " ".join(neg_list)
 # combine positive and negative list
result = pos_list + neg_list
 # print the cloud
 # confit the base info
wc = wordcloud.WordCloud(
     # backgroud_color='black',
     width=1000,
    height=600,
    max_font_size=50,
    min_font_size=10,
     mask=plt.imread('https://pic1.zhimg.com/
\rightarrowv2-b76b4152e6bfe6e6f15d46e4f7f1b83c_r.jpg'),
     max_words=60
)
# generate the img
wc.generate(result)
 # edit parameters of the word cloud image
plt.figure(figsize=(8,6))
```

```
plt.title("Top 30 most frequent words on "+name+" about "+company,□

→fontsize=20)
# input wc to plt
plt.imshow(wc)
# show the result
plt.show()
```

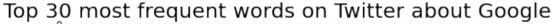
```
[]: # Show Top 30 positive and negative words using Word Cloud

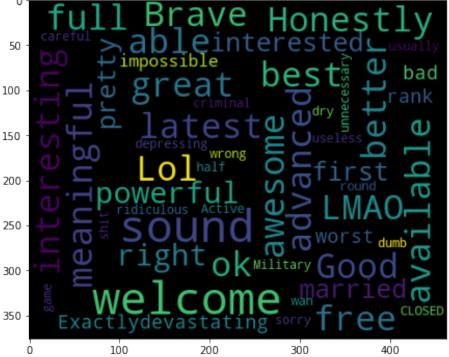
# convert text to one dimensional
text_data = convert_text_to_one_dimensional(internal_review_data)
tweet_data = convert_text_to_one_dimensional(company_tweets)
# cut down the text to word
words = cut_down_text_to_words(text_data)
tweets = cut_down_text_to_words(tweet_data)
# exe word cloud
plot_word_cloud(words, "Indeed")
plot_word_cloud(tweets, "Twitter")
```

/usr/local/lib/python3.6/dist-packages/wordcloud/wordcloud.py:721: UserWarning: mask image should be unsigned byte between 0 and 255. Got a float array warnings.warn("mask image should be unsigned byte between 0"

Top 30 most frequent words on Indeed about Google



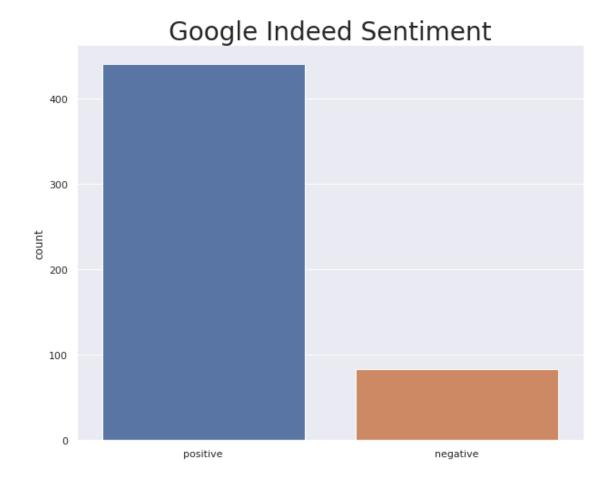




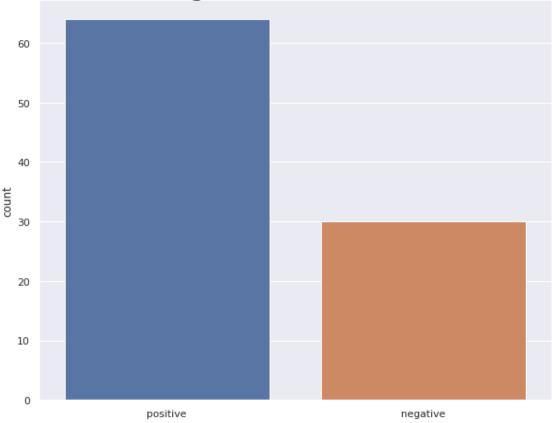
```
[]: # Using our sentiment score function, apply it to our Indeed and Twitter data__
      → to create a sentiment visualization
     # Create empty lists to append our sentiment scores and number of 'positive' or
     → 'negative' words
     tweet_sentiment = []
     indeed_sentiment = []
     sentiment_results_t = []
     sentiment_results_i = []
     # Get our sentiment score for each word in our Indeed data
     for i in range(len(words)):
       indeed_sentiment.append(get_score(words[i]))
     # Get our sentiment score for each word in our Twitter data
     for i in range(len(tweets)):
       tweet_sentiment.append(get_score(tweets[i]))
     # Create a list with the number of positive/negative sentiments for both sets ...
     \hookrightarrow of data
     for score in indeed_sentiment:
       if score > 0:
         sentiment_results_i.append('positive')
```

```
elif score < 0:</pre>
    sentiment_results_i.append('negative')
for score in tweet_sentiment:
 if score > 0:
    sentiment_results_t.append('positive')
  elif score < 0:</pre>
    sentiment_results_t.append('negative')
import seaborn as sns
# Plot the sentiment scores
plt.figure(figsize=(10, 8))
sns.set(style="darkgrid")
sns.countplot(x=sentiment_results_i, order=['positive', 'negative']).
→set_title(company+' Indeed Sentiment', fontsize=28)
plt.figure(figsize=(10, 8))
sns.set(style="darkgrid")
sns.countplot(x=sentiment_results_t, order=['positive', 'negative']).
→set_title(company+' Tweet Sentiment', fontsize=28)
```

```
[]: Text(0.5, 1.0, 'Google Tweet Sentiment')
```



# Google Tweet Sentiment



The positivity score of Google's sentiment on Indeed is 5.3

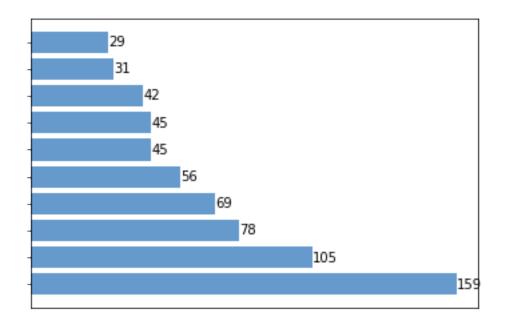
i.e. there are 5.3 more positive sentiments than negative ones

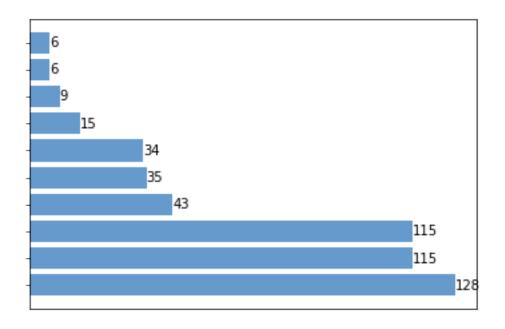
The positivity score of Google's sentiment on Twitter is 2.13 i.e. there are 2.13 more positive sentiments than negative ones

```
[]: # Import the necessary libraries
    import matplotlib
     import matplotlib.pyplot as plt
     from collections import Counter
     from nltk.tokenize import RegexpTokenizer
     # plot histogram by words
     def plot_histogram_by_words(words, name):
       # clean the data
      words = clean_the_stop_word(words)
       # except punctuation
      tokenizer = RegexpTokenizer(r'\w+')
       words = tokenizer.tokenize(" ".join(words))
       # count word
       wd = Counter(words)
       # get top 10 frequent word
       top_data = wd.most_common(10)
       # create two list to save data
      y_val = []
      x_val = []
       # init a subplot
       figure, axes = plt.subplots()
       # loop the top data
       for y, x in top_data:
        # add y col value
        y_val.append(y)
         # add x col value
        x_val.append(x)
       # add y_val, x_val to barh
      b = axes.barh(y_val, x_val, color='#6699CC')
       # add label to axes
       for tmp in b:
         # get the width
```

```
width = tmp.get_width()
   # add text, set the layout
   axes.text(width, tmp.get_y() + tmp.get_height()/2, "%d" % int(width),__
⇔ha="left", va="center")
  # set y_val lable
 axes.set_yticklabels(y_val)
  # set y_val color to while
  [b.set_color(a) for (a, b) in zip(['white']*len(y_val), axes.yaxis.
 →get_ticklabels()) ]
  # drop out the axis x lable
 plt.xticks(())
 # print(top_data)
 plt.title('top 10 words by ' + name, fontsize='20', loc='center', |

→color='white')
 # show the plot
 plt.show()
plot_histogram_by_words(words, 'Indeed')
plot_histogram_by_words(tweets, 'Twitter')
```





```
[]: # Naive Bayes Indeed model
     # Import the necessary libraries
     from sklearn.feature_extraction.text import TfidfVectorizer
     from sklearn.model_selection import train_test_split
     from sklearn.feature_extraction.text import CountVectorizer
     import pandas as pd
     from sklearn.naive_bayes import MultinomialNB
     from sklearn.model_selection import cross_val_score
     from sklearn.model_selection import cross_val_predict
     from sklearn.pipeline import make_pipeline
     import nltk
     from nltk.corpus import stopwords
     # nltk.download('stopwords')
     def word_cut(text):
       return " ".join(nltk.word_tokenize(text))
     # Build MultinomialNB model to categorize text
     # def categorize_text(internal_company_review_df):
       # get the review text column
     x_text = internal_company_review_df[['Review Text']]
```

```
# user apply function to cut down the sentence
     x_text['cutted_comment'] = x_text['Review Text'].apply(word_cut)
       # get the lable from internal_company_review_df
     y_text = internal_company_review_df['Positive']
       # print(x_text)
       # print(y text)
       # split the data to train data and test data
     x_train, x_test, y_train, y_test = train_test_split(x_text, y_text,_
     →random_state=1)
       # convert word to vector
     vect = CountVectorizer(stop_words=frozenset(stopwords.words("english")))
       # Converts a segmented training set statement with the vectorization tool
     term_matrix = pd.DataFrame(vect.fit_transform(x_train.cutted_comment).
     →toarray(), columns=vect.get_feature_names())
       # create Multinomial naive bayes model
     nb = MultinomialNB()
       # combine vect and nb
     pipe = make_pipeline(vect, nb)
     accuracy = cross_val_score(pipe, x_train.cutted_comment, y_train, cv=5,_

→scoring='accuracy').mean()
     accuracy indeed = str(round(accuracy, 3))
     #res = categorize_text(internal_company_review_df)
    /usr/local/lib/python3.6/dist-packages/ipykernel_launcher.py:26:
    SettingWithCopyWarning:
    A value is trying to be set on a copy of a slice from a DataFrame.
    Try using .loc[row_indexer,col_indexer] = value instead
    See the caveats in the documentation: https://pandas.pydata.org/pandas-
    docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy
[]: # ouput the accuracy by Multinomial naive bayes model
     print("The Multinomial naive bayes model: accuracy of our classifier for Indeed ∪

→data is " + str(accuracy_indeed))
     # Printing confusion matrix
     from sklearn.metrics import confusion_matrix
```

The Multinomial naive bayes model: accuracy of our classifier for Indeed data is 0.821

[[ 0 3]

[ 0 24]]

This model has more false positives and therefore has high sensitivity.

/usr/local/lib/python3.6/dist-packages/sklearn/model\_selection/\_split.py:667: UserWarning: The least populated class in y has only 3 members, which is less than n\_splits=5.

% (min\_groups, self.n\_splits)), UserWarning)

```
# Import models and evaluation functions
from sklearn import linear_model
from sklearn.linear_model import LogisticRegression
from sklearn.naive_bayes import BernoulliNB
from sklearn import metrics
#from sklearn import cross_validation
#from sklearn.model_selection import cross_validate
from sklearn.model_selection import cross_val_score

# Import vectorizers to turn text into numeric
from sklearn.feature_extraction.text import CountVectorizer

# First, we want to go from text to numeric data
# Separate out the X and Y data
X_text = internal_company_review_df['Review Text']
```

```
[]: # Print out the average AUC rounded to three decimal points
     print("Accuracy of our Logistic Regression classifier for the Indeed data is "_{\sqcup}
     →+ str(round(np.mean(aucs), 3)))
     # Applying model to test set
     y_pred = cross_val_predict(logistic_regression, x_test, y_test, cv=5)
     # Using confusion matrix function
     cm = confusion_matrix(y_test, y_pred)
     print(cm)
     # Determining whether model has greater sensitivity, specificity, or neither
     if cm[0][1] > cm[1][0]:
         print('This model has more false positives and therefore has high_
     ⇔sensitivity.')
     elif cm[1][0] > cm[0][1]:
         print('This model has more false negatives and therefore has high_{\sqcup}
     ⇔specificity.')
     else:
         print('This model does not have high specificity nor high sensitivity.')
```

```
Accuracy of our Logistic Regression classifier for the Indeed data is 0.822 [[\ 0\ 3]\ [\ 0\ 24]]
```

This model has more false positives and therefore has high sensitivity.

/usr/local/lib/python3.6/dist-packages/sklearn/model\_selection/\_split.py:667:

UserWarning: The least populated class in y has only 3 members, which is less than n\_splits=5.

% (min\_groups, self.n\_splits)), UserWarning)

```
[]:
[]: # Naive Bayes Twitter model
     from sklearn.feature_extraction.text import TfidfVectorizer
     from sklearn.model_selection import train_test_split
     from sklearn.feature_extraction.text import CountVectorizer
     import pandas as pd
     from sklearn.naive_bayes import MultinomialNB
     from sklearn.model_selection import cross_val_score
     from sklearn.model selection import cross val predict
     from sklearn.pipeline import make_pipeline
     import nltk
     from nltk.corpus import stopwords
     # nltk.download('stopwords')
     def word_cut(text):
       return " ".join(nltk.word_tokenize(text))
     # Build MultinomialNB model to categorize text
     # def categorize_text(internal_company_review_df):
       # get the review text column
     x_text = company_tweets
     positive = []
     # Begin code from https://www.freecodecamp.org/news/
      \rightarrow how-to-build-a-twitter-sentiments-analyzer-in-python-using-textblob-948e1e8aae14/
      \hookrightarrow
     for tweet in x_text:
         analysis = TextBlob(tweet)
         if analysis.sentiment[0]>0:
             positive.append(1)
         elif analysis.sentiment[0]<0:</pre>
             positive.append(0)
         else:
             positive.append(1)
     # End code from https://www.freecodecamp.org/news/
      \rightarrow how-to-build-a-twitter-sentiments-analyzer-in-python-using-textblob-948e1e8aae14/
     d = {'Tweet':company_tweets, 'Positive':positive}
```

```
# get the review text column
     x_text = twitter_data[['Tweet']]
       # user apply function to cut down the sentence
     x_text['cutted_comment'] = x_text['Tweet'].apply(word_cut)
       # get the lable from internal_company_review_df
     y_text = twitter_data['Positive']
       # print(x_text)
       # print(y_text)
       # split the data to train data and test data
     x_train, x_test, y_train, y_test = train_test_split(x_text, y_text,__
     →random_state=1)
       # convert word to vector
     vect = CountVectorizer(stop words=frozenset(stopwords.words("english")))
       # Converts a segmented training set statement with the vectorization tool
     term_matrix = pd.DataFrame(vect.fit_transform(x_train.cutted_comment).
     →toarray(), columns=vect.get_feature_names())
       # create Multinomial naive bayes model
    nb = MultinomialNB()
       # combine vect and nb
     pipe = make_pipeline(vect, nb)
     accuracy = cross_val_score(pipe, x_train.cutted_comment, y_train, cv=5,_

→scoring='accuracy').mean()
     accuracy_indeed = str(round(accuracy, 3))
[]: # output the accuracy by Multinomial naive bayes model
     print("The Multinomial naive bayes model: accuracy of our classifier for ⊔
     →Twitter data is " + str(accuracy_indeed))
     # Printing confusion matrix
     from sklearn.metrics import confusion_matrix
     # Applying model to test set
     y_pred = cross_val_predict(pipe, x_test.cutted_comment, y_test, cv=5)
     # Using confusion matrix function
     cm = confusion_matrix(y_test, y_pred)
```

twitter\_data = pd.DataFrame(d)

```
# Determining whether model has greater sensitivity, specificity, or neither
if cm[0][1] > cm[1][0]:
    print('This model has more false positives and therefore has high
    →sensitivity.')
elif cm[1][0] > cm[0][1]:
    print('This model has more false negatives and therefore has high
    →specificity.')
else:
    print('This model does not have high specificity nor high sensitivity.')
```

The Multinomial naive bayes model: accuracy of our classifier for Twitter data is 0.876
[[ 2 4] [ 0 29]]

This model has more false positives and therefore has high sensitivity.

```
[]: # Logistic Regression for Twitter data
     # Import models and evaluation functions
     from sklearn import linear_model
     from sklearn.linear_model import LogisticRegression
     from sklearn.naive_bayes import BernoulliNB
     from sklearn import metrics
     #from sklearn import cross validation
     #from sklearn.model_selection import cross_validate
     from sklearn.model_selection import cross_val_score
     # Import vectorizers to turn text into numeric
     from sklearn.feature_extraction.text import CountVectorizer
     # First, we want to go from text to numeric data
     # Separate out the X and Y data
     X_text = twitter_data['Tweet']
     Y = twitter_data['Positive']
     # Create a vectorizer that will track text as binary features
     count_vectorizer = CountVectorizer()
     # Let the vectorizer learn what tokens exist in the text data
     count_vectorizer.fit(X_text)
     # Turn these tokens into a numeric matrix
     X = count_vectorizer.transform(X_text)
```

```
[]: # Print out the average AUC rounded to three decimal points
     print("Accuracy of our Logistic Regression classifier for the Twitter data is "<math>_{\sqcup}"
     →+ str(round(np.mean(aucs), 3)))
     # Applying model to test set
     y_pred = cross_val_predict(logistic_regression, x_test, y_test, cv=5)
     # Using confusion matrix function
     cm = confusion_matrix(y_test, y_pred)
     print(cm)
     # Determining whether model has greater sensitivity, specificity, or neither
     if cm[0][1] > cm[1][0]:
         print('This model has more false positives and therefore has high_{\sqcup}
     ⇔sensitivity.')
     elif cm[1][0] > cm[0][1]:
         print('This model has more false negatives and therefore has high ⊔
      ⇔specificity.')
     else:
         print('This model does not have high specificity nor high sensitivity.')
```

Accuracy of our Logistic Regression classifier for the Twitter data is 0.876 [[ 2 4] [ 0 29]]

This model has more false positives and therefore has high sensitivity.