



User Guide: Too Good To Go

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UNDERSTANDING TOO GOOD TO GO

<https://www.toogoodtogo.com/>

Too Good To Go is a mobile application designed to combat food waste by creating a direct link between consumers and local establishments with surplus food. The application empowers users to play an active role in reducing environmental impact while also, enjoying significant financial savings.

Here's how it works: participating restaurants, bakeries, cafes, and grocery stores offer "surprise bags" filled with delicious, unsold food items that would otherwise be discarded at the end of the day. Users can browse available bags in their area, reserve them through the application, and then pick them up during a designated time window. The contents of the bags are a "surprise" as they depend on what's left over, it adds an element of delightful discovery to each purchase.

Key Benefits of Using Too Good To Go

- **Significant Environmental Impact:** By rescuing perfectly good food from landfills, Too Good To Go directly contributes to reducing greenhouse gas emissions associated with food decomposition. This helps to mitigate the environmental footprint of food production and consumption.
- **Substantial Financial Savings:** Users gain access to high-quality meals and food items at a fraction of their original price, often at deeply discounted rates. This makes it an incredibly cost-effective way to enjoy a variety of foods while stretching your budget further.
- **Strong Community Connection:** The app fosters a sense of local community by enabling users to support local businesses. It provides an avenue for these establishments to recover some costs from unsold inventory and showcase their commitment to sustainability.
- **Convenience and Accessibility:** With a stable internet connection and location access enabled on your device, the app quickly identifies nearby participating stores, making it easy to discover and pick up surplus food in your vicinity.

Too Good To Go offers a win-win solution: businesses reduce waste and gain a new revenue stream, consumers save money and discover new local favorites, and the planet benefits from less food going to waste. It's a simple yet powerful tool for anyone looking to make a positive impact, one meal at a time.

INSTALL & SET UP TOO GOOD TO GO

You're ready to fight food waste and save money with Too Good To Go! Here's how to install the app and set up your profile:

Install & Set Up Too Good To Go

1. **Find the App:** Open your **App Store** (iPhone) or **Google Play Store** (Android).
2. **Search:** Type Too Good To Go in the search bar.
3. **Install:** Tap **Install** next to the app and confirm.
4. **Launch:** Once downloaded, find the app icon on your home screen.
5. **Sign Up:** Tap **Sign Up** on the welcome screen.
6. **Choose Method:** Select **Email, Google, or Apple** to create your account.
7. **Enter Details:** Provide your name and email if prompted.
8. **Enable Location (Optional):** When asked, tap **Allow While Using App** to see nearby Toronto deals.
9. **Set Preferences (Optional):** You can set dietary preferences or skip for now.

Security Note: Never share your login details.

Your Too Good To Go app is now installed, and your profile is ready! You'll be on the main Browse or Discover screen, where you can immediately start exploring and rescuing surprise bags from local Toronto businesses. Get ready to save food, save money, and enjoy your first rescue!

RESERVING YOUR SURPRISE BAG

Ready to snag your first Surprise Bag in Toronto? Here's how to quickly reserve delicious, discounted food through the Too Good To Go app:

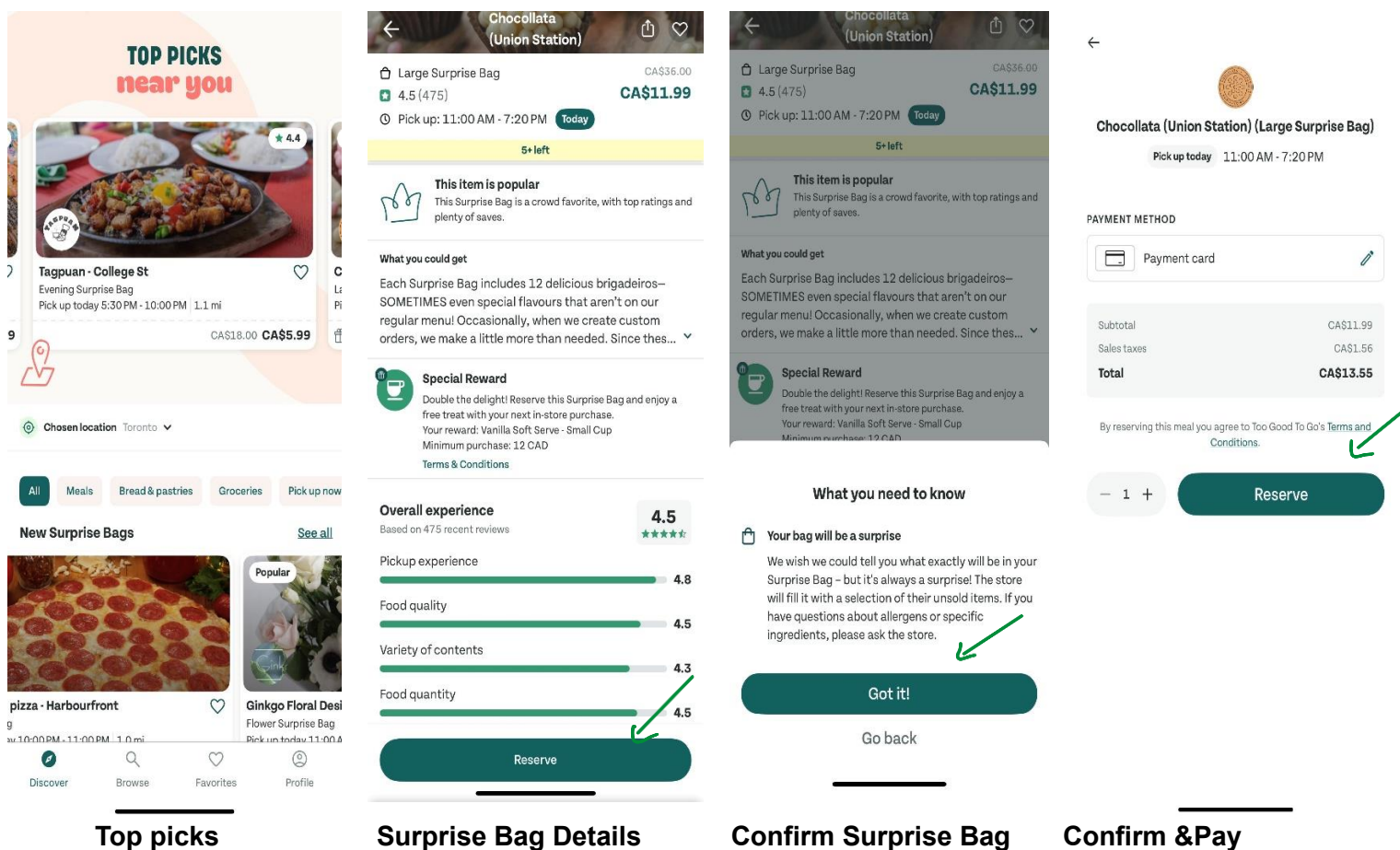
Reserving Your Surprise Bag

1. **Browse for Bags:** Open the app and use the map or list view to find stores with available bags. Look for highlighted listings showing how many bags are left.
 2. **View Details:** Tap on a store's listing to see the **pickup time window** and the price. You'll also see what kind of food to expect.
 3. **Reserve & Confirm:** If the time and price work for you, tap **Got it**.
 4. **Confirm Payment:** Follow the prompts to complete your purchase using your linked payment method.
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Heads Up!

- **All sales are final.** Surprise Bags are **non-refundable**, even if you miss the pickup.
- Bags are **limited** and sell out fast, so act quickly!

Once your payment is confirmed, you'll get an in-app confirmation and an email receipt. This confirmation includes a digital receipt, which is your proof of purchase for pickup. You've successfully reserved your bag and are ready to pick up your rescued food at the designated time! Enjoy your first contribution to reducing food waste!



FINDING & COLLECTING YOUR SURPRISE BAG

Ready to collect your rescued food? Here's how to find your pickup spot and collect your Too Good To Go Surprise Bag.

Finding & Collecting Your Surprise Bag

1. **Access Your Order:** Open the Too Good To Go app and tap My Orders (found in the profile section) Then, select your reserved Surprise Bag.
2. **Locate the Store:** On your order screen, tap the location pin icon to view the store's address. Use your phone's maps app to navigate to the location.
 - **Remember:** Arrive within the designated pickup window to ensure your order isn't forfeited.
3. **Collect Your Food:**
 - Go to the store during your specific pickup time.
 - Show your digital receipt within the Too Good To Go app to a staff member.
 - Once you have your bag, tap Picked Up in the app to confirm.

Important Warning:

- Failing to pick up multiple reserved bags may lead to your account being suspended.
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You have successfully picked up your Too Good To Go Surprise Bag! The transaction is complete, and you've played a direct role in reducing food waste in Toronto while enjoying a great deal. Enjoy your rescued food!

REFERENCE GUIDE

Navigating the Too Good To Go app is simple once you know the key terms and features. Here's a handy reference to get you started:

Term	Definition
Surprise Bag	A bag of delicious, unsold food items from a local Toronto business, offered at a significantly discounted price to prevent waste. The exact contents are a surprise based on what's leftover.
Pickup Time Window	The specific timeframe (ex. "7:00 PM - 7:30 PM") during which you must go to the store to collect your reserved Surprise Bag. Arriving outside this window may result in your order being forfeited.
My Orders	The dedicated section within the app where you can view all your active (reserved) and past orders, including digital receipts and pickup details.
Location Pin	This icon signifies a store's location on the map view or is used to open navigation directions to a business.