RICHMOND NSIAH DUAH

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INFORMATION TECHNOLOGY SPECIALIST

Information Technology Specialist and Audio Engineer with expertise in resolving IT issues, system upgrades, and technical support for hardware, software, and broadcast technology. Proficient in IT troubleshooting, SEO, social media management, and multimedia production, including video and audio editing with Adobe Premiere Pro, DaVinci Resolve, and FL Studio. Skilled at integrating IT solutions with creative content to improve efficiency and media quality.

WORK EXPERIENCE

Technical Staff & Assistant Video Editor | Ghana Broadcasting Corporation - Garden City TV

November 2023 - October 2024

- Operated and maintained broadcast equipment in the Master Control Room, ensuring seamless live broadcasts.
- Edited video content for daily news programming, contributing to increased viewer engagement.
- Collaborated with the production team to develop short documentaries and promotional content.

IT Consultant | Roman Girls' Demonstration Junoir High School

January 2022 - November 2023

- Provided IT support for Management and Staff.
- Provided operational support of GES approved software for the school.

SKILLS

- **Information Technology**: Experienced in troubleshooting and resolving IT issues, upgrading systems, and providing technical support for both hardware and software. Skilled in managing networks, enhancing cybersecurity protocols, and implementing efficient IT solutions to improve overall productivity.
- **Broadcast Operations**: Proficient in Master Control Room operations, video switching, graphics overlay, and broadcast scheduling. Experienced with industry-standard equipment to ensure seamless live broadcasts.
- **Video Editing**: Expert in Adobe Premiere Pro, Sony Vegas, and DaVinci Resolve, with a focus on crafting engaging and polished multimedia content.
- **Social Media Management**: Skilled in managing social media platforms, creating content strategies, and increasing engagement through data-driven insights and SEO.
- **Audio Engineering**: Proficient in music production, audio mixing, and sound editing using industry-standard software, ensuring high-quality audio for various media projects.

EDUCATION

Bsc Information Technology | Knutsford University College, Accra, Ghana | FGPA 3.54

2019 - 2023

- Studied Database Management, Web Technologies and Development, Computer Crime, Forensics and Auditing, and IT Project Management.