

NTABISO SOLA NKOMO

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SUMMARY

Detail-oriented individual with a strong foundation in web and application development, administrative support, and digital systems. Experienced in problem solving, working with technology, and supporting day to day operations. Known for a strong work ethic, adaptability, and commitment to delivering quality results in a professional environment.

KEY SKILLS

- Programming Languages: HTML, CSS, JavaScript, React Native, Kotlin, Python,
- Development Tools: Git, GitHub, Visual Studio Code, Android Studio, Xcode
- Frontend Frameworks and Libraries: Bootstrap, jQuery, Redux
- Version Control: Proficient in using Git for version control
- Project management
- Testing and Debugging: Unit Testing, Debugging tools, Chrome Developer Tools
- UI/UX Design: Adobe XD, Figma
- Other Skills: Microsoft Office (Word, PowerPoint, Excel), Design Thinking, Testing applications in different environments, Problem-solving
- Learning: Cybersecurity

WORK EXPERIENCE

Junior Support Technician Intern Maxxess solution, Bedfordview

March 2025 - May 2025

- Customer Support: Provide software, database, operating system, and end-user support via a call center service, adhering to agreed Service Level Agreements (SLAs).
- Real-Time Monitoring: Monitor customer installations in real-time, proactively addressing issues through alerts sent from the systems.

Administration, Web Design PROTEC Randburg

October 2024-14 March 2025

Record Keeping:

- Maintain accurate records, databases, and filing systems.
- Handle sensitive documents, ensuring they are stored securely.

Support to Management:

- Provide administrative support to managers and executives.
- Assist in the preparation of reports, presentations, and policy updates.

Administration(Short-Term Internship) D-Lab (Remote, Gauteng) Problem-Solving: <ul style="list-style-type: none"> • Address day-to-day operational challenges. • Ensure compliance with organizational policies and procedures. 	19-31 August 2024
Technical Support Volunteer SAPF (Johannesburg, Gauteng) <ul style="list-style-type: none"> • Organized and maintained technical setup for community events, enhancing event operations and impact. 	July 2024 - Mandela Day

EDUCATION

Work Readiness Program D-Lab, Newtown Expected Graduation: February 2025	April 2024-November 2024
IIE ROSEBANK COLLEGE Graduation: 23 July 2023 Mobile Application and Web Development	February 2022- December 2022
Completed Grade 12 Basa Tutorial Institute December 2020	January 2016-December 2020

PROJECTS

Personal Projects

- Clock App
- Designed and developed a functional digital clock using HTML, CSS, and JavaScript.
 - Implemented features such as real-time updating and a user-friendly interface.
 - Focused on optimizing performance for seamless user experience across multiple devices.

- Web Application
- Created a fully responsive web application using PHP, JavaScript, HTML, and CSS.
 - Integrated interactive features and ensured compatibility with various browsers.
 - Demonstrated skills in backend scripting and front-end development, enhancing user interaction and functionality.

- Weather App
- Developed a weather forecast application leveraging JavaScript and APIs for real-time weather updates.
 - Implemented features like location-based weather data and interactive UI.
 - Focused on API integration, responsive design, and user experience.

REFERENCE

ZINTLE MPAYIPHELI (d-lab)
Position: Facilitator/ Coordinator
Phone: 076 878 7195
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