

CONTACT

Ntomfuthi Ntshangase

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OBJECTIVE

As a recent graduate with a National Diploma in Information Technology (Informatics) and IT System Support NQF level 5, I'm eager to embarking my career.My strong educational background and passionate to learn about technology makes me a motivated and quick learner, ready to contribute my knowledge and adaptability to dynamic team, while continously enhancing my skills and knowledge.

PERSONAL DETAILS

- Gender : Female
- Home Language : Swati
- Other Languages : English, Zulu and Tsonga
- Alternative Email : ntomfuthilungile4@gmail.com

EDUCATION

- | | |
|------|--|
| 2024 | <ul style="list-style-type: none">• Tshwane university of Technology
Advanced Diploma in Information Technology (Informatics)
In Progress |
| 2022 | <ul style="list-style-type: none">• Speccon Holdings
National certificate:Information Technology Support Systems
NQF level 5 |
| 2021 | <ul style="list-style-type: none">• Tshwane University of Technology
National Diploma in Information Technology(Infomatics)
NQF level 6 |
| 2016 | <ul style="list-style-type: none">• Soshangane High School
National Senior Certificate
Grade 12 |

SKILLS

- Strong communication skills on both verbal and written communication.
- Ability to work independently and with a group of people.
- Good accountability and ethical conduct
- Strong computer literary (Ms Word,Ms Outlook, Ms PowerPoint, Ms Excel, Ms Access and Ms PowerBi)
- Utilizing programming languages like Angular,Django,C# and Python.
- Utilizing database integration tools such as PgAdmin, Postures,

SQL and MongoDB for CRUD.

- Beginner with python using jupyter notebook for analyzing data.
- Good with providing customer services in the banking sector.
- Familiar with tools like Gitlab,Github Trello for tracking task and progres on a project.
- Familiar with Cybersecurity basics principles for online safety and data protection.

ACHIEVEMENTS & AWARDS

- Aws practitioner boot camp from GirlCode.
- Online short course for cyber security and artificial intelligence certficatation from WomEng.
- Online short course for data nalytics and power BI certification from SimpliLearn.
- Online short course for introduction to Cybersecurity from Cisco.
- Online short course for Introduction to Javascript from Cisco.
- Online short Introduction to cybersecurity terminology from LinkedIn learning.

EXPERIENCE

01/03/2023 -
29/02/2024

- **Defense and Security Intern**
Council for Scientific & Industrial Research (CSIR)
 - Creating formative Cybersecurity newsletters for end-users.
 - Conducting research and contributing to the publication of the research papers.
 - Actively involved in creating responsive and user-friendly websites project, utilizing Django ,C# and python and Angular, for front-end, and Postures for database creation.
 - Participating in Cybersecurity campaigns,exhibition and contributing to career fairs.
 - Facilitating training and workshops to educate employees,students and stakeholders on Cybersecurity best practices.
 - Beginner with pen testing utilizing Nessus and Burp Suite for vulnerability assessment.
 - Reviewing governance policies.

01/07/2022 -
30/06/2023

- **PowerBi Intern(Remotely)**
Ubuntu Institute
 - Assisting in the development and maintaining of power bi reports and dashboards.
 - Participating in testing and troubleshooting of powerbi solutions to ensure data accuracy and reliability.
 - Cleaning , transforming ,visualization of data using Power Bi to provide actionable insight and support data driven decisions making.

01/04/2022 -
28/02/2023

- **Community Banker**

First National Bank(FNB)

- Opening account for clients via mobile applications.
- Assisting clients to download and install the app and setting it up.
- Provide guidance to customers on how to use ATMs efficiently and effectively for their banking needs.
- Educating customers on the benefits and features of accounts, fostering a deeper understanding of the product's proposition.
- Responding to customers inquiries promptly, resolving issues to online banking and providing seamless customer experience.

01/10/2021 -
28/02/2022

- **Data Analytics and powerbi Intern(remotely)**

- Identifying, understanding, acquiring and analyzing data from multiple sources to streamline the delivery of information.
- Identifying Golden Cycles of the company.
- Figuring out and analyzing the SwOT analysis for the company.
- Conducting data profiling ,preprofiling,data acquisition and description using python and jupyter notebook.
- Performing EDA questions and drawing conclusions based on the observations.

01/12/2020 -
30/11/2021

- **Software developer Intern**

The Digital Academy

- Played a role in the development of website project by coding with Angular ,Nodejs and MongoDB.
- Conducting testing of applications on MTN AYoba App , providing valuable feedback to clients for further improvements.
- Utilizing gitlab and Github for task progress and manage version control of the project website.
- Maintaining detailed documentation of clients using spreadsheet for effective communication and information management.
- Participated in brainstorming sessions, offering innovative ideas for website functionality and design improvements.

REFERENCE

- **Thulisile Sithole -**

Mentor

072 542 4115

- **Mr Mamorobela S.P - Tshwane University of Technology**

WIL Coordinator

mamorobelasp@tut.ac.za

- **Mr B.B Masilela - Soshangane High School**
Principal
072 893 1303
- **Matheson Thusi - The Digital Academy**
Executive Office Assistant
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- **Thabisile Nhleko - FNB**
Digital and Platform Enabler
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