

NTOMBIZIKHONA OMBESIWE QANDASHE

Development Software Graduate

WORK HISTORY

Collections Consultante
East London Quigney 5201
2022-2024

As a Collections Consultant, I effectively managed and maintained a portfolio of delinquent accounts, focusing on reducing outstanding debt while maintaining positive customer relationships. My role involved contacting customers via phone, email, and letters to negotiate payment plans, resolve disputes, and provide solutions tailored to individual financial situations. I consistently met or exceeded collection targets by applying strong communication, negotiation, and problem solving skills. Additionally, I ensured compliance with legal and regulatory requirements, updated account records accurately, and collaborated with cross functional teams to improve the collections process. My approach combined empathy with assertiveness, ensuring that both the companies financial goals and customer satisfaction were achieved.

EDUCATION

MATRIC
SINENJONGO HIGH SCHOOL
2018

Diploma IN ICT IN Applications Development
Feb 2019 - Dec 2023
WALTER SISULU UNIVERSITY, EAST LONDON

REFERENCE

Name : Zizopho Ndamase
Designation : Manager
Company Name : DMC
Phone No. : +27603750372

Name : Mpho Samantha Nqiwa
Designation : Class Teacher
Company Name : Sinenjongo High
Phone No. : +27814606700

Name: Kamva Cewu
Designation: Team leader
Company Name: DMC
Phone No: +27798304155



About Me

I'm an enthusiastic graduate in software development with a solid background in coding, problem-solving, and creating effective, user-focused products. Having worked on challenging academic projects that tested my critical thinking and scalable solution-building skills, I have practical expertise with languages like Java, VB.NET, HTML, CSS, and C#. I enjoy taking creative concepts and turning them into useful software, whether I'm working in Agile teams, delving further into full-stack programming, or researching the newest developments in technology. Building the next wave of digital solutions and contributing to worthwhile projects excites me to put my abilities and imagination to use.



+27 692411775



+
qandasheombesiwe13@gmail.com



24 Strydom Road, Port Elizabeth.
6025

LANGUAGE

- English
- IsiXhosa
- Isizulu

SKILLS

- Microsoft Office (Word, PowerPoint, Excel)
- Application Development in Visual Studio and Visual code
- Negotiation
- Critical Thinking
- Problem Solver