



**130 Kastaiing street**

**Weltevreden Park**

**1709 Roodepoort**

**No. 083 561 7372**

**Reliablecarriers@gmail.com**

## **Limited Liability Waiver**

## **Waiver of Liability**

**I, the undersigned (“Customer”), acknowledge and agree to the following terms regarding the moving/removal services provided by Reliable Carriers (“Company”):**

- **Condition of Goods**
  - **I confirm that I have disclosed all fragile, valuable, oversized, or unusual items to the Company prior to the move.**
  - **I accept responsibility for ensuring all goods are adequately packed and prepared for transport, unless packing services have been contracted separately.**
- **Limitation of Liability**
  - **I understand and agree that the Company, its employees, and subcontractors shall not be held liable for loss, damage, or deterioration of any goods during handling, transport, or delivery, except where damage is directly caused by proven gross negligence or willful misconduct.**
  - **Normal wear and tear, scratches, scuffs, or cosmetic damage incurred during the moving process are not covered under liability.**

- **Insurance**

- **Reliable Carriers holds Goods in Transit insurance, which provides limited cover for loss or damage to goods while in transport, subject to the terms, conditions, and limits of the policy.**
- **Any claim made under this policy will be handled in accordance with the insurer's procedures and limitations.**
- **Customers are advised that certain items (e.g., high-value goods, antiques, fragile or sentimental items) may not be fully covered under this insurance, and it remains the customer's responsibility to arrange additional insurance if desired.**

- **Access & Risks**

- **I confirm that safe access is available at both pick-up and delivery locations (including stairs, lifts, and parking areas).**
- **The Company will not be liable for damage caused due to limited or difficult access conditions.**

- **Acceptance of Risk**

- **By signing this waiver, I release and discharge Reliable Carriers from any and all claims, liabilities, or demands relating to loss or damage of goods during the move, except in cases of gross negligence or willful misconduct by the Company.**

### **Acknowledgment & Signature**

**I have read and understood this Waiver of Liability, and I agree to its terms.**

**Customer Signature:** \_\_\_\_\_

**Full Name (Print):** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Company Representative (Optional):** \_\_\_\_\_