## Ntuthuko Maphalala

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#### **Professional Summary**

BSc Computer Science & IT graduate with practical experience in **software development**, **cloud solutions**, **data analytics**, **and AI tools**. Skilled in **Python**, **SQL**, **Power Platform**, **and Azure**, with a proven record of building **AI assistants**, **automation workflows**, **and full-stack applications**. Recognized for adaptability, strong problem-solving, and delivering **data-driven business solutions**.

## **Core Competencies**

- Data & Development: Python, SQL, R, PowerApps, Power Automate, Jupyter Notebook
- **Data Visualization:** Power BI, Tableau, Excel Dashboards, ggplot2
- Programming Languages: Python, Java, PHP, R, C++, C#, JavaScript, HTML, CSS
- Cloud & Infrastructure: Microsoft Azure, Azure DevOps, CI/CD, Virtualization
- Frameworks & Tools: React.js, Node.js, Express.js, GitHub, VS Code, SharePoint, Cursor AI
- Networking: IPv4 Addressing, DHCP, Wireless Networks, Routing Protocols
- Operating Systems: Windows, macOS, Ubuntu
- Soft Skills: Problem-Solving, Team Collaboration, Communication, Attention to Detail

## **Education & Training**

### **Bachelor of Science in Computer Science & IT**

University of KwaZulu-Natal, Pietermaritzburg

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Focus Areas: Software Development, Networking, Databases, Cloud Technologies, Data Analysis

## Microsoft PowerUp Program

Microsoft - Remote / Virtual

**IIII** Aug 4, 2025 - Present

- Introduction to Power Platform
- Dataverse (data modeling & model-driven apps)
- Power Apps (Canvas Apps, low-code development)
- Power Automate (workflow automation)
- Power BI (business intelligence & data visualization)
- **PowerUp Challenge:** Integrated Power Platform project

# **Professional Experience**

## **Data & IT Development Intern**

Institute for Commercial Forestry Research (ICFR), Pietermaritzburg

IIII Aug 2024 – Present

- Built a **local AI assistant** using LLMs for querying internal PDFs securely.
- Automated reporting workflows in **Python & R**, cutting report time by **40%**.
- Developed **Home Assistant IoT integrations** for Sunsynk inverters & sensors.
- Cleaned and analyzed forestry data, improving **data quality & insights**.

# **Business & Data Analyst - BMW YES Programme**

Afrika Tikkun Services, Pietermaritzburg

**m** Mar 2024 - Jul 2024

- Managed & cleaned 900+ student records in SA-SAMS, reducing errors by 10%.
- Designed **SQL queries** for academic performance tracking & reporting.

#### **Azure Cloud Architect Apprentice**

Deviare (Microsoft Interprovincial Apprenticeship), Remote

# **EXECUTE:** Sep 2023 – Mar 2024

- Designed and deployed scalable Azure cloud applications.
- Implemented **CI/CD pipelines**, reducing deployment time by **50%**.
- Applied **networking**, **virtualization**, **and security** best practices.

#### **Projects & Innovations**

- AI PDF Chat Assistant: Offline LLM (Ollama + Gemma3) for document queries.
- Microsoft Copilot Coaching Bot AI assistant built with Azure & OpenAI for guided coaching. <u>Q Live Demo</u>
- FNB App Academy Projects Full-stack apps using React, Node.js, Express.js, and API integrations.
- Pong Game Website Interactive and responsive browser-based Pong game.
  Play
- TechGuard IT Solutions Website Professional IT services website. 🔗 Visit
- PowerApps Lifestyle Survey App Automated data collection and workflows via Power Automate + SharePoint.
- ICFR Digital Inspection System Canvas Power App for forestry field inspections.
- Portfolio Website Responsive personal portfolio showcasing projects and skills.
  Visit

#### **Certifications**

Networking Basics – Cisco Networking Academy (2025)

- Full Stack Development FNB App Academy (2025)
- Learning REST APIs LinkedIn Learning (2025)
- Data Analytics Foundations LinkedIn Learning (2025)
- Tableau 2024.1 Essential Training LinkedIn Learning (2025)
- Power BI Essential Training LinkedIn Learning (2025)
- Introduction to Data Science LinkedIn Learning (2025)
- Data Visualization with R Cognitive Class (2024)
- Azure Cloud Architect Deviare (2023)
- R for Data Science Cognitive Class (2023)

## **Badges**

• Cisco Networking Basics (2025): Mastered IP addressing, routing & protocols

# **Availability & Remuneration**

- Available immediately (2-week notice if required)
- Remuneration: Negotiable, aligned with company budget

#### References

Available on request