# Part 1 – Planning and Design Report

## **Contract Monthly Claim System (CMCS)**

#### 1. Introduction

The Contract Monthly Claim System (CMCS) is designed to streamline the submission, verification, and approval of monthly claims by contract lecturers. The system aims to replace manual, paper-based processes with a secure, efficient, and user-friendly digital platform. It will cater to three primary user roles: Lecturer, Programme Coordinator, and Academic Manager, each with distinct permissions and responsibilities.

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## 2. Design Choice

The CMCS will be developed as a **.NET Core MVC web application** to ensure cross-platform accessibility and scalability. MVC architecture is chosen for its clear separation of concerns, which simplifies maintenance and future enhancements. SQL Server will serve as the database management system due to its robust integration with .NET technologies and strong security features.

The user interface will be built with Razor Pages and styled using Bootstrap for responsive design. This ensures that the system is accessible on desktops, tablets, and mobile devices. Security measures will include role-based authentication, input validation, HTTPS encryption, and secure file handling.

#### 3. Database Structure

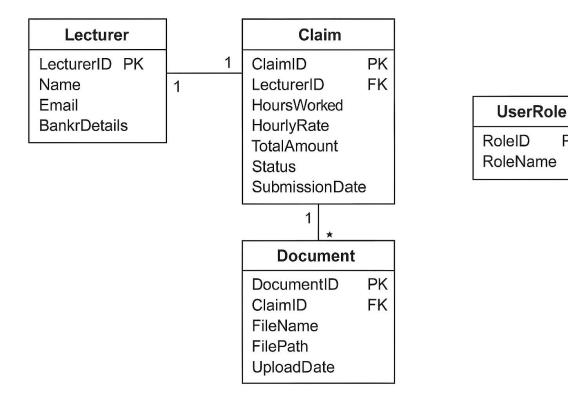
The database will consist of the following key entities:

• **Lecturer**: Stores personal and payment details (LecturerID, Name, Email, HourlyRate, BankDetails).

- **Claim**: Records claim submissions (ClaimID, LecturerID, HoursWorked, HourlyRate, TotalAmount, Status, SubmissionDate).
- **Document**: Stores metadata for uploaded supporting files (DocumentID, ClaimID, FileName, FilePath, UploadDate).
- **UserRole**: Defines system roles and permissions (RoleID, RoleName).

#### Relationships:

- One Lecturer can submit multiple Claims.
- One Claim can have multiple supporting Documents.
- Each UserRole can be assigned to multiple users.



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#### Design notes:

- Status values: Pending, Approved, Rejected.
- Totals: TotalAmount is derived from HoursWorked \* HourlyRate (stored for snapshotting at submission time).
- Referential integrity: Claim.LecturerID → Lecturer.LecturerID;
  Document.ClaimID → Claim.ClaimID.

### 4. GUI Layout

#### Lecturer View:

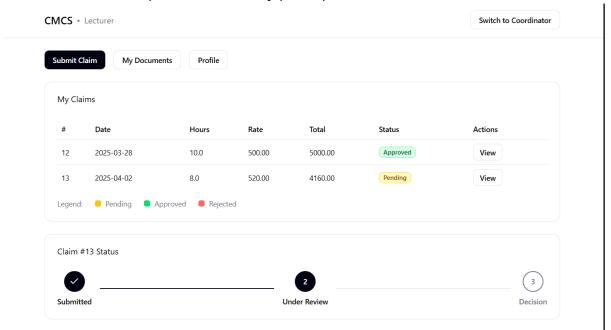
- Dashboard showing claim history and statuses.
- "Submit Claim" form with fields for hours worked, hourly rate, and notes.
- File upload section for supporting documents.

### Coordinator/Manager View:

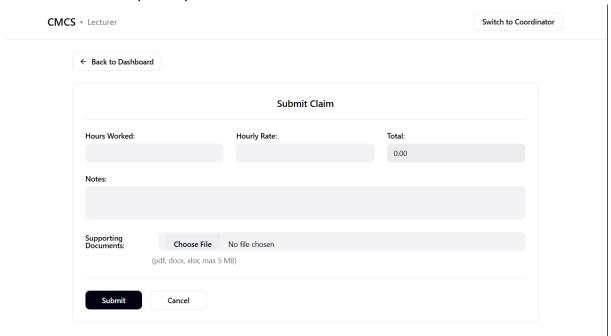
- Pending claims list with filtering and sorting options.
- Detailed claim view with Approve/Reject actions.
- Status update functionality with optional comments.

#### Gui wireframe mockups

Lecturer dashboard (claims list + entry points)



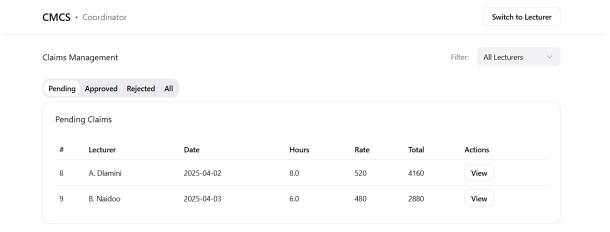
### Submit claim (form)



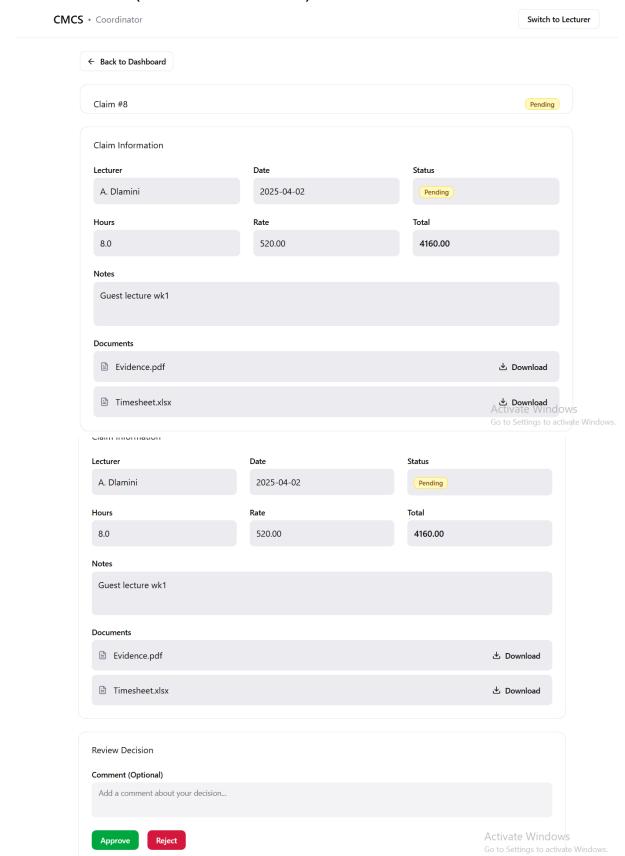
#### Validation cues:

- Hours/Rate: numeric, required, positive.
- File: extension and size checks with inline error messages.

### Coordinator/manager dashboard (verification queue)



### Claim detail (review + decision)



### 5. Assumptions and Constraints

### Assumptions:

- All users have internet access and basic computer literacy.
- Hourly rates are pre-approved and stored in the system.

#### Constraints:

- File uploads limited to 5 MB and formats .pdf, .docx, .xlsx.
- Only authenticated users can access the system.
- The system must comply with institutional data protection policies.

## 6. Project Plan

Task	Duration	Dependencies
Requirements gathering	2 days	None
Database design (ERD/UML)	3 days	Requirements
GUI wireframes	4 days	Requirement
Prototype front-end build	5 days	Wireframes
Internal review & adjustments	2 days	Prototype
Documentation finalisation	2 days	All tasks

#### 7. Conclusion

The CMCS will provide a secure, efficient, and transparent process for managing contract lecturer claims. By leveraging MVC architecture, a well-structured database, and responsive design principles, the system will improve operational efficiency, reduce administrative errors, and enhance user satisfaction. The planning and design outlined in this report form a solid foundation for the development phase. <a href="https://www.ntwalovecommons.com/ntwalovecommons.c