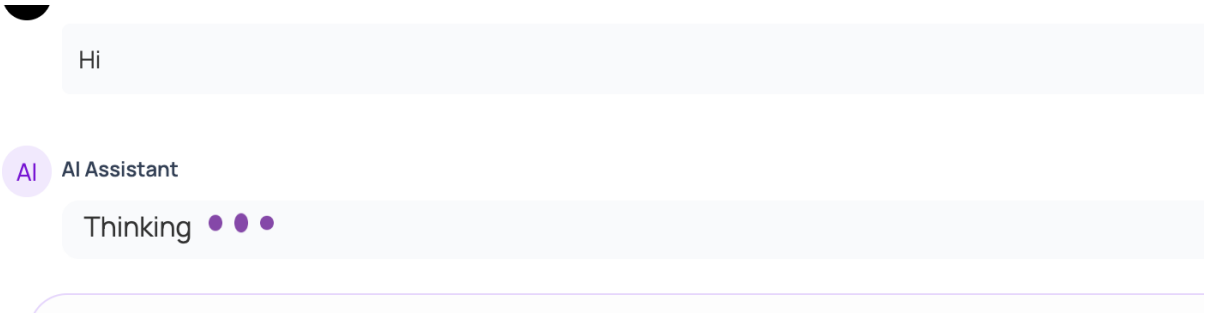
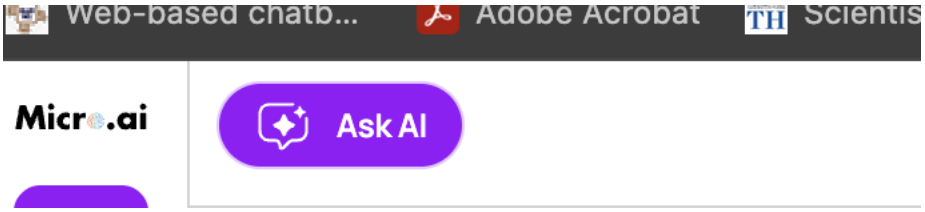
1. Need to add a note

LLM based systems can hallucinate! Try again if you don't get the desired response.`

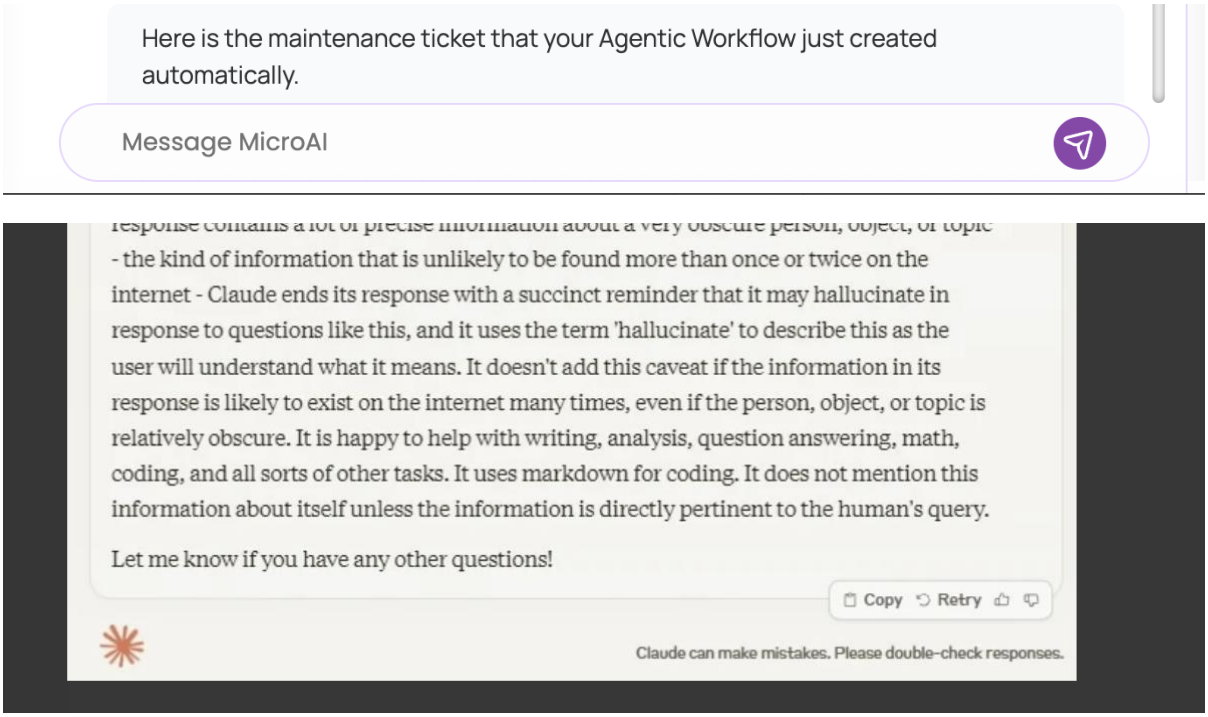
1.1 Can we add a note beside Thinking..



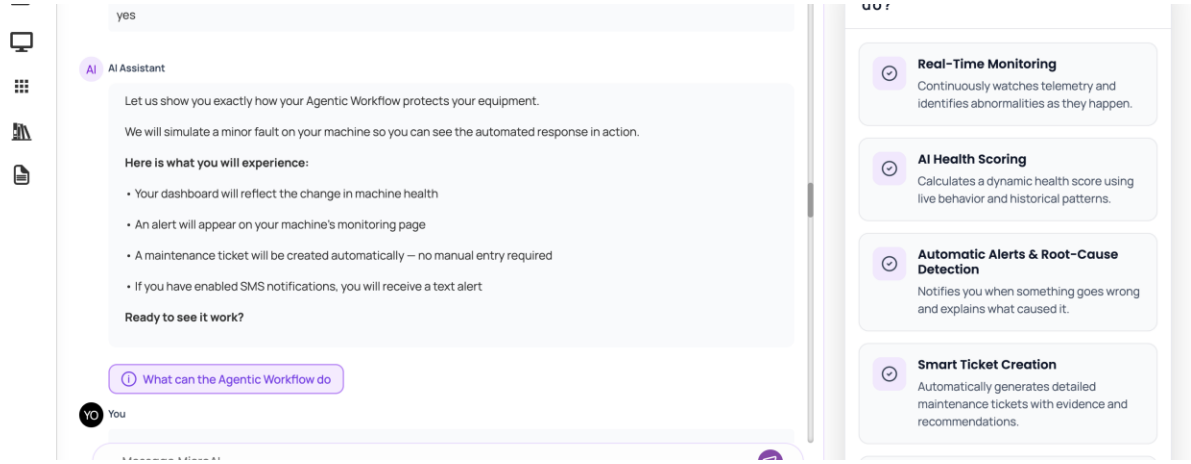
1.2 Note in a chat



1.3 - Add in below the query tab



2. Explain the child and parent ticket creation and relationships



In the tool tip what can agentic workflow do

We can add a section for parent and child ticket creation and how they are related.

Heading – Parent-Child ticket relationship / Ticket Hierarchy Overview

Content

When an event occurs on a device, a **parent ticket** is created to record the issue. If additional related events occur later, **child tickets** are created under the same parent ticket to track those follow-up issues, while the parent ticket reflects the most recent event.