

# Laius Echo Acceptable Use Policy (AUP)

**Effective Date:** June 22, 2025

**Last Reviewed:** June 22, 2025

This Acceptable Use Policy ("AUP") governs your use of the Laius Echo mail service ("Service"), provided by Laius Group ("We," "Us," "Our"). By subscribing to, using, or accessing any part of the Laius Echo Service, you ("User," "Customer," or "You") unequivocally agree to be bound by the terms and conditions set forth in this AUP. **Non-compliance with this AUP will result in immediate, non-refundable termination of all your Laius Group services, forfeiture of any remaining service period, and permanent blacklisting of your IP address(es) from all current and future Laius Group services and offerings.**

## 1. Service Overview

Laius Echo is a robust and reliable email hosting solution designed for legitimate communication. Users acquire a specified number of email accounts. To utilize the Service, Users must either provide their own domain name or subscribe to Laius Group's domain management service, for which separate fees apply. All email accounts are accessible via webmail at **echo.laiusgroup.com**. Additionally, Users may integrate their accounts with external applications through standard SMTP and IMAP connections.

## 2. Absolute Prohibitions – Zero Tolerance for Spam

**Laius Group maintains an absolute, uncompromising, and zero-tolerance policy against spam and unsolicited commercial email (UCE). This prohibition is universal and without exception.** Any engagement in these activities, or any attempt thereof, will be met with the most severe enforcement actions, as detailed in Section 3.

**2.1. Definition of Spam/UCE:** For the purpose of this AUP, "spam" or "unsolicited commercial email (UCE)" includes, but is not limited to:

- Sending any email where the recipient has not granted explicit, verifiable, and revocable consent to receive such communications from you.
- Sending bulk email to recipients with whom you have no pre-existing, direct, and verifiable business or personal relationship.
- Using purchased, rented, scraped, or otherwise third-party acquired email lists, regardless of their purported "opt-in" status.
- Sending promotional materials, commercial advertisements, or any other unsolicited solicitations.
- Using the Service to send emails that violate the CAN-SPAM Act of 2003 (U.S. law), the GDPR (European Union law), or any other applicable anti-spam legislation or regulations in any jurisdiction.
- Sending emails with falsified, misleading, or deceptive header information, or invalid or non-existent domain names.

- Harvesting, collecting, or otherwise obtaining email addresses from the Internet for the purpose of sending unsolicited email.
- Operating an open SMTP relay.
- Any email sent with the primary purpose of advertising, promoting, or directly soliciting products or services to recipients who have not specifically requested such communication from you.

**2.2. Prohibited Email Practices:** Beyond the strict definition of spam, the following email practices are also absolutely prohibited:

- **No Bulk Email Promotions:** Users are strictly prohibited from engaging in any bulk email promotions to disseminate their profiles, products, services, or any other information related to their business, regardless of how the recipient email addresses are acquired, generated, or obtained.
- **No Opt-in, Double Opt-in, or Purchased Lists:** The use of any form of email address recipient list, including those claimed to be "opt-in," "double opt-in," or any purchased/rented lists, is strictly prohibited for bulk communication through Laius Echo, even if such activities might be permitted under specific state or federal laws elsewhere.
- **No Third-Party Consent Reliance:** You may not rely on a third party's claim of consent from email recipients. All consent must be directly obtained and verifiable by you.
- **No Misleading Conduct:** Any attempt to disguise the origin of an email or to send emails with deceptive subject lines or content is strictly prohibited.

**In essence, if you are sending a message to a recipient who does not know you, in some verifiable capacity, or who has not explicitly requested to receive your communications, you may not send any information about your business through Laius Echo.**

### 3. Violation and Enforcement

**3.1. Immediate Termination and Blacklisting:** Any violation of this strict Anti-Spam Policy will result in:

- **Immediate and permanent termination** of all your Laius Echo accounts and services without notice.
- **Forfeiture** of any and all prepaid service fees, remaining service periods, or any entitlement to refunds.
- **Permanent blacklisting** of the User's originating IP address(es) and associated domains from **all current and future Laius Group services, products, and offerings**. This blacklisting is irreversible.

**3.2. Investigation and Audit:** We reserve the absolute right to audit and investigate compliance with this Anti-Spam Policy at any time, with or without prior notice. This may include, but is not limited to, monitoring email traffic patterns, reviewing email content (where legally permissible and technically feasible), and requesting proof of consent for recipient lists.

**3.3. Cooperation with Law Enforcement:** Laius Group will cooperate fully with law enforcement agencies in the investigation and prosecution of illegal spamming activities.

#### **4. Indemnification**

You agree to indemnify and hold Laius Group, its affiliates, agents, employees, directors, and officers harmless from any and all claims, charges, counts, debts, suits, losses, damages, or other allegations (including reasonable legal fees) arising from your violation of this AUP, particularly concerning the transmission of unsolicited commercial email or any other prohibited activity. You shall be solely responsible for defending any such claims, at your sole and exclusive expense.

#### **5. Reporting Violations**

To report any suspected violations of this Anti-Spam Policy, please contact our abuse department immediately at:

**[abuse@laiusgroup.com](mailto:abuse@laiusgroup.com)**

#### **6. Policy Amendments**

Laius Group reserves the right to modify this AUP at any time. Any changes will be effective immediately upon posting to our website. Your continued use of the Service after any such modifications constitutes your acceptance of the revised AUP.