

Dispute Resolution Policy

Effective Date: June 26, 2025

Last Reviewed: June 26, 2025

Laius Group (“we,” “our,” or “the Company”) strives to maintain professional and transparent relationships with all clients, partners, and users. In the event of any disputes arising from our business relationship, we are committed to resolving them amicably, efficiently, and fairly.

Initial Resolution

We encourage parties to first attempt to resolve disputes informally through direct communication and negotiation, aiming for a mutually acceptable solution.

Consultation

If informal resolution is unsuccessful within 30 days of the dispute arising, either party may request consultation with a neutral third party mutually agreed upon by both parties. This consultation is confidential, non-binding, and intended to facilitate open discussion and resolution.

Further Resolution

If consultation does not lead to resolution within 60 days, parties agree to continue discussions or pursue alternative non-binding methods as mutually agreed, without obligation for mediation, arbitration, or legal proceedings.

Venue

Discussions and consultations shall take place in Poland or virtually, depending on mutual convenience.

Costs

Each party shall bear its own costs related to dispute resolution unless otherwise mutually agreed.

No Legal Obligation

This policy does not create any binding legal obligations or waive any rights of either party. It serves solely as a framework to encourage good-faith efforts to resolve disputes.