

Below are the problem statements and its respective solutions.

1. Total revenue per customer.
2. Average order value per product category.
3. Total number of orders by customer demographics (e.g., age, location).
4. Average customer rating per product.
5. Identify customers who have the highest potential for up-sell or cross-sell opportunities based on their past purchase behavior (e.g., frequent purchasers and high-value customers).

```
-- Total revenue per customer.

SELECT
    c.name AS 'Customer Name',
    SUM(total_amount) AS 'Total Revenue'
FROM
    orders o
    JOIN
    customers c ON o.customer_id = c.customer_id
GROUP BY c.name
ORDER BY SUM(total_amount) DESC;
```

| | Customer Name | Total Revenue |
|---|-----------------|---------------|
| ▶ | Michael Brown | 1650.00 |
| | John Doe | 1400.00 |
| | Emily Davis | 1350.00 |
| | Olivia Martinez | 1350.00 |
| | Amy White | 1070.00 |
| | Jane Smith | 1050.00 |
| | James Wilson | 870.00 |
| | Robert Clark | 800.00 |
| | David Lee | 650.00 |
| | Susan Taylor | 650.00 |
| | Laura Walker | 500.00 |

```
-- Average order value per product category.

SELECT
    p.category AS 'Product Category',
    ROUND(AVG(total_amount), 2) AS 'Avg order value'
FROM
    orders o
    JOIN
    order_items oi ON o.order_id = oi.order_id
    JOIN
    products p ON oi.product_id = p.product_id
GROUP BY category
ORDER BY AVG(total_amount) DESC;
```

| | Product Category | Avg order value |
|---|------------------|-----------------|
| ▶ | Appliances | 461.11 |
| | Electronics | 368.82 |
| | Furniture | 360.00 |
| | Accessories | 350.00 |
| | Clothing | 175.00 |

```
-- Total number of orders by customer demographics (e.g., age, location).

SELECT
    (TIMESTAMPDIFF(YEAR,
        c.birthdate,
        CURRENT_DATE)) AS 'Customer Age',
    c.location AS 'Customer Location',
    COUNT(order_id) AS 'Total Orders'
FROM
    customers c
    LEFT JOIN
    orders o ON c.customer_id = o.customer_id
GROUP BY c.location , (TIMESTAMPDIFF(YEAR,
    c.birthdate,
    CURRENT_DATE));
```

| | Customer Age | Customer Location | Total Orders |
|---|--------------|-------------------|--------------|
| ▶ | 34 | New York | 4 |
| | 39 | Los Angeles | 3 |
| | 32 | Chicago | 3 |
| | 36 | San Francisco | 3 |
| | 34 | Miami | 3 |
| | 37 | Boston | 3 |
| | 34 | Austin | 3 |
| | 32 | Los Angeles | 2 |

```
-- Average customer rating per product.

• SELECT
    *
FROM
    customer_reviews;

• SELECT
    product_name AS 'Product',
    ROUND(AVG(rating), 1) AS 'Average rating'
FROM
    products p
    JOIN
        customer_reviews cr ON p.product_id = cr.product_id
GROUP BY product_name
ORDER BY AVG(rating) DESC;
```

| | Product | Average rating |
|---|---------------|----------------|
| ▶ | Phone Case | 5.0 |
| | Smartphone | 5.0 |
| | Table Lamp | 5.0 |
| | Refrigerator | 5.0 |
| | Laser Printer | 5.0 |
| | Blender | 5.0 |
| | Smart Speaker | 5.0 |
| | Smart TV | 5.0 |

```
• SELECT
    c.name AS 'Customer Name',
    COUNT(o.order_id) AS 'Total Orders',
    SUM(o.total_amount) AS 'Total Spendings',
    TIMESTAMPDIFF(YEAR,
        c.signup_date,
        CURRENT_DATE) AS 'Customer Age in Years'
FROM
    orders o
    LEFT JOIN
        customers c ON o.customer_id = c.customer_id
GROUP BY c.name , c.signup_date
ORDER BY COUNT(order_id) DESC , SUM(total_amount) DESC , TIMESTAMPDIFF(YEAR,
    c.signup_date,
    CURRENT_DATE) DESC
LIMIT 5;
```

| | Customer Name | Total Orders | Total Spendings | Customer Age in Years |
|---|-----------------|--------------|-----------------|-----------------------|
| ▶ | John Doe | 4 | 1400.00 | 4 |
| | Michael Brown | 3 | 1650.00 | 4 |
| | Olivia Martinez | 3 | 1350.00 | 4 |
| | Emily Davis | 3 | 1350.00 | 3 |
| | Amy White | 3 | 1070.00 | 3 |