



Vishnu KM

RETAIL WORKER

Experienced Retail and Pharmacy Store Manager with a strong background in store operations, inventory management, and customer service. Skilled in leading teams, optimizing stock levels, and ensuring high sales performance. Dedicated to delivering excellent customer experiences while maintaining operational efficiency.

Education


10 th SNDP HIGHER SECONDARY
SCHOOL UDAYAMPEROOR
PLUS TWO AKSHARA COLLEGE
TRIPUNITHURA


Skills

- *Retail & Inventory Management*
- *Customer Service & Sales*
- *Cash Handling & Billing*
- *Stock Replenishment & Merchandising*
- *Team Leadership & Training*
- *Procurement & Supplier Coordination*
- *Problem-Solving & Decision-Making*

Contact

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keerthinagar road maradu p.o
Ernakulam
Pin : 682304

Experience

Store Manager

- **ASTER PHARMACY(YEAR)-PRESENT**
- Manage store operations, inventory control, and customer service.
- Assist customers with prescriptions, product inquiries, and health-related recommendations.
- Handle financial transactions, supplier coordination, and stock management.
- **MORE SUPER MARKET(2019-2022)**
- Led daily store operations, including sales, merchandising, and stock replenishment.
- Managed supplier coordination and optimized inventory levels.
- Resolved customer complaints and improved overall shopping experience.

Assistant Buyer

- **Bismi Hyper Mart,vyttila(2019)**
- Assisted in product selection, vendor negotiations, and purchasing.
- Conducted market research to ensure competitive pricing and quality.
- Analyzed sales trends and optimized stock levels accordingly.
- **CUSTOMER SERVICE ASSOCIATE**
- **Nilgiris Super Market(2018-2019)**
- Assisted customers with product selection and purchases.
- Managed billing, cash handling, and stock replenishment.
- Maintained store organization and ensured proper product display.