



# AIBEN BENNY

## ABOUT ME

I am a motivated and responsible individual with hands-on experience as a Team Leader in the retail sector. My role has helped me develop strong leadership, communication, and customer service skills while managing day-to-day operations and guiding a team toward achieving targets. Now, I am eager to expand my knowledge and gain global exposure by pursuing higher studies abroad. I believe this next step will help me grow both personally and professionally, preparing me for a successful international career.

## WORK EXPERIENCE

### KANAKAVALLI BOUTIQUE

Team Leader

Feb 2025 - Present

- Supervise daily store operations and ensure smooth workflow
- Lead, motivate, and train sales staff to meet targets
- Provide excellent customer service and handle client queries
- Monitor sales performance and report to store manager

### MARKS AND SPENCCER

Team Leader & FHSO

Sep 2022 - Oct 2024

- Handling the Customer enquiries
- Building relationship with customers.
- Assist Customers in making purchasing decisions.
- Ensure sufficient resources are available to deliver mandatory FHS Training & adherence to company health and safety policy all the
- Maintain strict confidential security matters.

### CITY SILKS

Floor Manager & Billing Staff

Aug 2021 - Aug 2021

- Supervise staff.
- Train staff to perform allocated roles.
- Manage inventory.
- Assist customers with any queries or requests

## EDUCATION

### Diploma in SAP

Finco, Ernakulam  
2022

### Bachelor Of Commerce

Alphonsa Arts & Science College, Wayanad  
Calicut University  
2018 - 2021  
51.1%

### Plustwo

S N H SS Poothadi, Wayanad  
Commerce  
2016 - 2018  
65%

## CONTACT

+91 7306675903

aibenbennyvacheri@gmail.com

VACHERIYIL, KRISHNAGIRI  
POST, MEENANGADI,  
WAYANAD, KERALA  
PIN: 673591

## PERSONAL DETAILS

Nationality: Indian

Sex: Male

Date of Birth: 01/06/2000

## SKILLS

- Complaint resolution
- Report preparation
- Sales expertise
- Problem Solving
- Analytical Skills
- Presentation Skills
- Leadership

## LANGUAGES

English

Malayalam

Tamil

Hindi