

KRISHNADEV S

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📅 1999-12-04 🚩 Indian 🤵 Unmarried 🔗 [linkedin.com/in/krishnadev-s-1ab6b8372](https://www.linkedin.com/in/krishnadev-s-1ab6b8372)

Profile

Motivated and adaptable professional seeking a challenging position where I can effectively utilize my technical knowledge, problem-solving skills, and interpersonal abilities to contribute to organizational success and continuous personal growth.

Work Experience

- Support Desk Executive, Manayill Consulting**06/2024 – 03/2025
Bengaluru
 - Acted as the first point of contact for clients using digital signage platforms, addressing content management issues and technical concerns via phone, email, and ticketing systems.
 - Coordinated with the creative and IT teams to ensure accurate deployment of multimedia content including images, videos, HTML widgets, and live feeds.
 - Worked with cross-functional teams to improve CMS workflows, identify recurring issues, and propose system improvements.
- Client Relationship Manager, MakerLabs Edutech Pvt. Ltd**06/2020 – 10/2021
Kochi
 - Managed relationships with key clients and resolved customer queries.
 - Acted as a liaison between internal teams and clients to ensure satisfaction.
 - Contributed to revenue growth through consistent client engagement.

Education

Bachelor of Vocation Software Development,07/2017 – 03/2020
St. Michael's College, Cherthala, University of Kerala

Certificates

Certification Program in Financial Services - Operations & Sales
This comprehensive certification program provides in-depth knowledge and practical training in the core areas of financial services, focusing on both **operations and sales functions**.

Core Skills

Software & Office Tools MS Word, Excel, PowerPoint	Web & Programming HTML, CSS, JavaScript, Python
Networking CCNA, CCNP basics	CMSs WordPress, OnSign TV
CRMs Zoho Desk, Odoo	Soft Skills Time management, Problem-solving, Customer handling, Data entry & reporting

Languages

- English
- Malayalam
- Hindi