



BINIL KURIAN P

CRA11,Citizen First Cross Lane, Ayyappankavu, Near North Railway, Ernakulam 682018
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Skilled in developing customer relationships to resolve disputes and drive product/service upselling.

Professional Experience

Reliance Retail Ltd - CENTRO Kochi 05/24 - present
CSD

- Customer Service Desk Executive

NIFT Automobiles - Malappuram 02/22 - 11/22
Accounts Assistant

- Accounts assistant

Tata Big Basket 06/21 - 01/25
BDE

- Business development executive

Education

Bharathiar University 08/18 - 02/21
B.COM - 63%

PMSAHSS 04/13 - 03/15
XII - Commerce - 87%

Projects

ITT (100hrs)

- Completed 100 hrs of IT training organized by Calicut branch of ICAI(institute of chartered accountants of india)

Key Skills

- Customer dispute resolution
- Customer service management
- Customer relationship building
- Microsoft Excel
- Tally

Interests

- Human psychology
- Books