



VIJESH M

Experience

RETAIL SALES ASSOCIATE

max fashion (2021-2024)

- Responded to customer complaints, diffusing tension and explaining feedback to supervisors for service delivery improvement.
- Worked on check-out and floor sales during peak seasonal trade periods.
- SUPERMARKET
www.vijeshmuni21@gmail.com
NEDSON MARKET KOLLAM-KOCHI
2024- June |
- Monitored checkout operations, reducing queue times and improving customer flow during peak hours.
- Planned and executed promotional events to attract new customers and increase store visibility.
- Analyzed sales data to identify trends and adjust stocking levels accordingly, increasing sales by 15%.
- Maintained cleanliness and organization of the shop floor and storage.
- FASHION SUPERVISOR AT
NESTO SUPERMARKET
KOTTAYAM.

Language

- MALAYALAM
- ENGLISH (basic)
- HINDI (basic)

Skills

- Adaptability and flexibility
- Time management and prioritization
- Smooth and customer-centric mindset
- Attention to detail and accuracy
- Analytical skills and data analysis
- Relationship building and customer management
- Coaching and mentoring
- Emotional Intelligence

Education

GOVT BOYS HIGHER SECONDARY SCHOOL
(SSLC)

GOVT BOYS HIGHER SECONDARY
SCHOOL(PLUS TWO)

Co-operative collage vegara (degree)

Summary

Promote Retail Sales Advisor skilled in customer engagement for increased sales. Persuasive and knowledgeable for improved conversion rates. Committed team player dedicated to exceeding performance KPIs.