

# SURYAKUMAR S R

## STORE MANAGER

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### PROFILE

Results-driven and strategic Department Manager with 8 months of experience in overseeing operations, leading teams, and driving business growth. Adept at streamlining processes, improving efficiency, and ensuring high performance in alignment with company goals. Skilled in team leadership, performance management, and cross-functional collaboration to enhance productivity and customer satisfaction.

Proficient in budget management, inventory control, and strategic planning, with a strong ability to analyze data, implement improvements, and achieve business objectives. A proactive problem-solver with excellent communication and decision-making skills, committed to fostering a positive work environment and delivering outstanding results.

### WORK EXPERIENCE

- SALES EXECUTIVE

#### **ASWAS COMMUNITY PHARMACY, TRIVANDRUM**

JANUARY 2021 - SEPTEMBER 2023

- DEPARTMENT MANAGER (2024-2025)

#### **Reliance Retail Limited**

June 2024 - Present

- Successfully led a team of 13 employees, increasing efficiency and productivity.
- Implemented process improvements that resulted in Target achievement, cost savings, revenue growth.
- Strengthened customer relationships, leading to an increase in satisfaction and retention rates.
- Managed budgeting and cost control, optimizing resource allocation and achieving financial targets consistently.

### PROJECT

Problems and prospects of Women entrepreneurs in kerala

### SKILLS

- Leadership & Team Management
- Communication skills
- Operational Excellence
- Problem-solving skills
- Organization and time management skills
- Strategic Planning & Execution
- Performance Monitoring
- Customer Relationship Management
- Adaptability

### EDUCATION

#### **Kerala University**

2019-2022

Bachelor degree in commerce

### CERTIFICATIONS

- Tally ERP 9
- IT-ITES (Assistant computer operator)
- Higher Grade Certificate in Typewriting English (KGTE)