

# ABOOTHAHIRAA



## CONTACT

### Address:

Koorikkuzhiparambil (H),

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Kerala.

### Phone:

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## SKILLS

- Retailoperations
- Customerservice management
- Businessdevelopment
- Visualmerchandising
- Store management
- Inventorymanagement
- Customer service operations
- Teambuilding

## PERSONALDETAILS

Gender :Male

Date of birth : 31/08/1998

Languages : English, Hindi,  
Malayalam

Fathers name : Anzar

## PROFILE

Proactive and creative professional with competency in conceiving & implementing idea and driven revenue from retail business background. Targeting challenging assignments in retail operations and business developments

## EXPERIENCE

### ➤ Puma

Asst. Store Manager October 2023 - present

### ➤ RelianceRetailprivate Ltd

Department Manager November2022-October2023

### ➤ JackandJones(BESTSELLER Pvt.Ltd)

Team leader June2019-October2022

### ➤ Basics (Hasbroclothingpvt.Ltd)

Fashion consultantNovember2018-May2019

### ➤ Vanhusan (Adithyabirlapvt.Ltd)

Fashion consultant September2016-May2018

### Job descriptions

- Focused on the business development operations and 5 year professional experience in fashion retail operations and customer service operations
- Having the experience in managing exclusive business outlet-format fashion store.
- Proficiency in administrating stores with involvement in business developments operations, visual merchandising and customer service management.
- Hands on experience in building and maintain healthy business relations with the team as well as with customer for enhancing customer satisfaction.
- Exposure in providing value added customer service by resolving customer issues and ensuring their satisfaction with product and service norms.
- Capability to achieve strong results through combination of strategic skills.

## EDUCATION

### ➤ Bachelor of commerce - Pursuing(MG University)

### ➤ Diploma in Computer Application(DCA)

### ➤ Plus two (Board of Kerala)

### ➤ SSLC(Board of Kerala)