



AKHILESH B

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EDUCATION

- > DEGREE** 2015 - 2016
Indian Arts College
- > PLUSTWO** 2006 - 2008
Narayana Arts College

CONTACT

- 📍** Kunnath House, Thekkekotta P.O
Thiruvadi, Palakkad-678687
- 📅** May 30, 1989
- 🚩** Indian
- 侣** Married

LANGUAGES

- English
- Malayalam
- Hindi
- Tamil

SKILLS

- Self disciplined
- Good communicator
- Diligent maker
- Decision maker
- Problem solving
- Team management
- Leadership
- customer service
- Design
- Time management

COURSES

- Diploma in fashion designing
- Diploma in Art

EXPERIENCE

- > Department manager** 2022 - 2025
Trent Limited, Thrissur
TATA, ZUDIO
 - Operating point-of-sale systems: Proficiently using SAP, Feb 2021 - Present
 - Processing transaction: Accurately handling customer payments, returns, and exchanges.
 - Providing excellent customer service: Greeting customers, answering questions, and resolving issues in a friendly and professional manner.
 - Maintaining a secure checkout environment: Ensuring the security of customer transactions, handling cash and credit card information responsibly, and following company protocols.
 - Managing cash handling: Balancing cash drawers, handling change, and performing cash drops.
 - Handling customer complaints: Resolving customer issues efficiently and effectively. Supporting loss prevention efforts: Reporting suspicious activity and following company protocols to prevent theft.
 - Participating in visual merchandising: Assisting with in-store displays and promotions.
- > Shalom Matress** 2021 - 2022
Sales Man
 - Learning about products and services to accurately describe their features and benefits, and preparing compelling presentations to showcase them.
 - Guiding customers through the sales process, answering questions, and negotiating terms and pricing to successfully close deals.
- > BOH (Back of House)** 2015 - 2021
Reliance Retail, Thrissur
 - The primary tasks are Billing, Customer Services, C&A (Cashier and Accountant) and inventory management
 - Establishing and Preserving ties with clients, Promote Cooperation Resolved problems from Customers