



Swalihha P I

Date of birth: 02/05/2000 | **Place of birth:** Idukki, India | **Nationality:** Indian | **Sex:** Female |

Phone: (+91) 9074043875 (Mobile) | **Email:** Swalihazxd@gmail.com |

Address: Pulickal (H) P O wemply, kerala, 686514, Idukki, India (Home)

● ABOUT MYSELF

I'm Swalihha, a dedicated and passionate retail professional with 3 years of experience in sales and customer service in "LEVIS" and I'm always looking for opportunities to grow and develop my skills. As a stylist and sales associate, I've honed my ability to understand customer needs and provide personalized solutions. I'm a team player who loves working collaboratively with others to achieve common goals. I'm always looking for new ways to stay inspired and motivated. I'm excited to connect with like-minded individuals and explore new opportunities in the retail industry.

● WORK EXPERIENCE

LEVIS – ERNAKULAM , INDIA

STORE TRAINER/STYLIST – 2022 – CURRENT

Assisted customers in finding products that met their needs and preferences and provided excellent customer service to ensure customer satisfaction and loyalty. Worked collaboratively with store trainers and Consistently met or exceeded sales targets. Trained new sales associates on store policies, procedures and products. Helped drive store growth through effective training and coaching.

● EDUCATION AND TRAINING

2016 – 2018 Idukki , India

12TH PASS(XI, XII) GHSS kuttiplangad, idukki, kerala, India

● LANGUAGE SKILLS

Mother tongue(s): **MALAYALAM**

Other language(s): **ENGLISH**

● SKILLS

Retail

Sales and customer service | Store display | Teamwork and collaboration | Product knowledge | Training new sales associates