



Selma Joseph

Store Manager

EXPERIENCE

02/2024-Present	Store Manager <i>Comfort Retail (Jockey)</i> Maintain daily record of all transactions and generate reports for • Train staff to deliver outstanding customer service, • handling staffs n store operations • analysing store kpi's and drive the team to achieve Kpi's & target
10/2023- 01/2024	Store Incharge <i>Apparel Group (bhpc)</i> Maintain daily record of all transactions and generate reports for store manager • Understand with reciulements and offered products accordingly • Utilized proper selling technical and product knowledge to provide the best customer service possible
11/2020- 09/2023	Store Trainer <i>Smeara Enterprises (Levi's)</i> Train stoff to deliver outstanding customer service • Analyze marketing Information and translated it Into strategic plans for customer growth • Reward top performance with visible recognition and specific perks like preferred scheduling
08/2017- 10/2020	Fasion Consultant <i>Bestseller (Only)</i> Greeted customer and worked to determine their need in a professional and enthusiastic manner • Responsible for monthly Target • Meritor Investment and provide recommendations based on current market issue

EDUCATION

06/2014- 03/2017	Bachelors Of Degree <i>Yuvan College</i>	85%
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OBJECTIVE

Motivated and hardworking Retail store associate with a love for fashion and design, adopt in working as a productive team member to meet the needs of customers and help to achieve sales goals

CONTACT

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SKILLS

Observation	<div style="width: 100%; height: 10px; background-color: #f0ad6e;"></div>
Decision making	<div style="width: 100%; height: 10px; background-color: #f0ad6e;"></div>
Communication	<div style="width: 100%; height: 10px; background-color: #f0ad6e;"></div>
Multi-tasking	<div style="width: 100%; height: 10px; background-color: #f0ad6e;"></div>

HOBBIES

Intrested to take new challenges