



BINIL KURIAN P

CRA11,Citizen First Cross Lane, Ayyappankavu, Near North Railway, Ernakulam 682018
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Skilled in developing customer relationships to resolve disputes and drive product/service upselling.

Professional Experience

Reliance Retail Ltd - CENTRO Kochi CSD	05/24 - present
• Customer Service Desk Executive	
NIFT Automobiles - Malappuram Accounts Assistant	02/22 - 11/22
• Accounts assistant	
Tata Big Basket BDE	06/21 - 01/25
• Business development executive	

Education

Bharathiar University B.COM - 63%	08/18 - 02/21
PMSAHSS XII - Commerce - 87%	04/13 - 03/15

Projects

ITT (100hrs)

- Completed 100 hrs of IT training organized by Calicut branch of ICAI(institute of chartered accountants of india)

Key Skills

- Customer dispute resolution
- Customer service management
- Customer relationship building
- Microsoft Excel
- Tally

Interests

- Human psychology
- Books