OnClick

OnClick is a system that will easen up the process of buying, selling cars and real estate property. Users will be able to publish and edit their advert and also customers can see the published products they want to buy, even without registering. There will be a filter system to let customers search their desired purchase easier for specific features. There will be ratings as well as reviews and comments that belong to publishers for customers to decide whether the related publisher is trustworthy or not.

Actors

Authorized User : Users that can both see products and also publish their property to sell. Furthermore, Users are able to update adverts belonging to themself. In addition, authorized users are able to report inappropriate adverts to admins.

Non-Authorized User : Users that won't be able to publish adverts, only can see products and report inappropriate adverts to admins.

Admin : It is the role of the moderation team that can change visibility of published property for anyone and can ban users permanently. They also have a role for marking the advertisements as unethical and removing it and giving feedback to publisher. The publisher will have an option to update and repost the advertisement as long as admins approve so.

User Stories

→Jack, who is a user of OnClick, sees an inappropriate advertisement while searching cars to purchase. Jack decides to report the advertisement to make the publisher aware of what is wrong with the advert and to avoid other users encountering the same inappropriate adverts. He gives report input to the system and enters why the advertisement is inappropriate. After the process of reporting, A notification has been sent to the admin's reported advert box in order to decide whether the advertisement is inappropriate or not for the admin who is checking at that time.

→Mark, who is an admin of Onclick, sees inappropriate advertisement that have been reported by a user of the system, Mark decides whether the report is genuine or not in order to make sure he does not ban a trusty user. After reaching to a conclusion, If he decides to ban the advert, he will give the publisher a feedback and also give a chance to replace the inappropriate advert. If he decides not to ban the advert, an automatic message "the report you have sent has been examined and no inappropriate action has been found. "is sent to the user who reported the advert only if the user is authorized.

⟶Lilia, who wants to use OnClick to sell her property, opens the program.Since she does not have an account to publish an advertisement and she needs one to publish an advert, she creates a new account and accesses the program. When creating an account, she enters some information about herself such as name, age, communication information, username and password. After accessing the program, she gives create advertisement input to the program and enters necessary information about property that she wants to sell, then everything is done. Advertisement will appear on the advertisement list.

⟶Cho, who wants to buy a product through the system, opens up the program. Since she does not need to create an account in order to see the adverts, she proceeds as a guest, and sees the products. She sees the product she wants to buy. Then, she makes contact with the publisher of the product she wants to buy with information given in product information. After agreement she enjoys the quick shopping.

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