

Muhammad Numan Zaman

- Full-Stack Website Developer
- IT Support Specialist
- Quality Assurance Specialist



SUMMARY

Versatile Website Developer, IT Support Specialist, and Quality Assurance Specialist with a strong foundation in React PHP and SQL, skilled in building dynamic, user-focused web applications. Adept at troubleshooting technical issues, optimizing system performance, and ensuring software quality through rigorous testing and best practices. Committed to delivering high-quality, scalable solutions within deadlines by leveraging a proactive and detail-oriented approach. Passionate about continuous learning, staying updated with emerging technologies, and driving innovation in web development, IT support, and quality assurance.

PERSONAL DETAILS

Father Name: Muhammad Zaman

Street Address: Shahnawaz colony #1, Pakpattan road

City: Arif Wala

Country: Pakistan

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Contact: +92-301-7122653

Email: chnumanmalaya09@gmail.com

Portfolio: numanmalaya.github.io/NumanMalaya/

SKILLS

Languages/Frameworks: HTML5, CSS3, Bootstrap v5.0, JavaScript ES6, jQuery, React, PHP, SQL

Databases: MySQL, MariaDB, Cloud Fire store

Build Tools/Version Control: GitHub, Git

Cloud & Hosting Services: Firebase, GitHub Pages, Vercel, Infinity free

Other Expertise: Order Processing, Inventory Management, Customer Relationship Management (CRM), Data Entry, Billing and Invoicing, Report Generation, Team Coordination, E-commerce Operations, Customer Support.

Education

UNIVERSITY OF SAHIWAL, SAHIWAL, PAKISTAN

September 2020 - July 2024

B.S. in Information Technology

CGPA: 3.45/4

Relevant Coursework: Object Oriented Programming, Databases, Discrete Math, Data Structures and Algorithms, Operating Systems, Computer Networks, Compiler Construction, Advance Data Structures and Algorithms

GOVT. COLLEGE, ARIFWALA, PAKISTAN

June 2018- July 2020

Intermediate (Pre-Engineering)

GRADE: A

Relevant Subjects: Mathematics, Physics, Chemistry, English, Urdu etc

GOVT. HIGH SCHOOL, ARIFWALA, PAKISTAN

May 2016 - June 2018

Matriculation (Science Group)

GRADE: A+

Relevant Subjects: Mathematics, Physics, Chemistry, English, Urdu etc

Work Experience

HS & CO PVT LTD, ArifWala, Pakistan

April 2025 – Present

IT Operations Officer

- Responsible for maintaining and supporting the government-provided portal used to monitor vehicle activity via GPS trackers installed in the fleet.
- Ensured smooth operation of the tracking system, identifying and resolving technical issues promptly to maintain real-time monitoring.
- Assisted in handling and resolving public complaints related to solid waste management, coordinating responses through the portal system.
- Collaborated with internal teams and government representatives to ensure data accuracy and timely updates on the portal.
- Supported the company's mission in executing solid waste management contracts efficiently by leveraging technology to track and improve service delivery.
- Conducted training sessions for new staff and government users on effectively navigating and utilizing the tracking portal.
- Developed and currently maintain the company's portfolio website to showcase services, achievements, and project updates.

BookKaru PVT LTD, Lahore, Pakistan

September 2024 – March 2025

Front-End Website Developer

- Designed and developed responsive web pages for various projects from scratch using HTML, CSS, JavaScript, jQuery and React ensuring cross-browser compatibility and mobile responsiveness.
- Utilized the Bootstrap framework to create dynamic, user-friendly layouts, ensuring consistent styling and functionality across all pages.
- Collaborated with the development team to launch new projects, adhering to project requirements and deadlines.
- Conducted thorough testing of web pages and functionalities to identify and resolve bugs, ensuring seamless performance and user interaction.
- Played a key role in maintaining and updating existing projects to meet evolving business needs.

Freelancer, Arifwala, Pakistan

April 2024 – August 2024

Full-Stack Website Developer

- Utilized GitHub for version control and continuous deployment, maintaining a smooth workflow across development and production environments
- Leveraged the Bootstrap framework to deliver visually appealing and functional layouts tailored to client requirements.
- Communicated directly with clients to gather requirements, provide progress updates, and deliver completed projects on time.
- Conducted extensive testing to ensure cross-browser compatibility, mobile responsiveness, and adherence to best practices.
- Provided post-launch support, including updates and enhancements, to maintain and improve delivered projects.

Tech Step, Sahiwal, Pakistan

December 2023 – March 2024

Full-Stack Website Developer

- Full-stack development of web applications, from initial design and front-end development using React and Bootstrap to back-end functionality with PHP and SQL, ensuring smooth end-to-end project flow.
- Worked on optimizing SQL queries and database structures, improving application performance and reducing load times, ensuring scalability for future growth.
- Led efforts in identifying and resolving bugs in both front-end and back-end code, significantly improving the performance and reliability of the applications.
- Developed lightweight, customizable CMS solutions for clients, allowing them to easily manage and update content on their websites without technical expertise.

AMZ PVT LTD, Sahiwal, Pakistan

October 2021 – October 2022

Virtual Assistant

- Managed Amazon Seller Central account, including product listing, inventory tracking, and order processing to ensure smooth operation and timely fulfillment.
- Handled customer inquiries and issues through Amazon's messaging system, providing prompt and professional responses to ensure high customer satisfaction.
- Coordinated inventory management, ensuring stock levels were accurately updated and shipments were processed efficiently.
- Analyzed sales performance and assisted in the creation of reports to help with decision-making and strategy development for sales growth.
- Monitored Amazon policies and best practices, ensuring compliance with platform requirements and staying up-to-date with any changes to optimize product listings and account performance.