**Muhammad Numan Zaman**

* Full-Stack Website Developer
* IT Support Specialist
* Quality Assurance Specialist

**SUMMARY**

**Versatile Website Developer, IT Support Specialist, and Quality Assurance Specialist** with a strong foundation in React PHP and SQL, skilled in building dynamic, user-focused web applications. Adept at troubleshooting technical issues, optimizing system performance, and ensuring software quality through rigorous testing and best practices. Committed to delivering high-quality, scalable solutions within deadlines by leveraging a proactive and detail-oriented approach. Passionate about continuous learning, staying updated with emerging technologies, and driving innovation in web development, IT support, and quality assurance.

**PERSONAL DETAILS**

**Father Name:** Muhammad Zaman

**Street Address:** Shahnawaz colony #1, Pakpattan road

**City:** Arif Wala

**Country:** Pakistan

**CNIC:** 36401-2950309-1

**Contact:** +92-301-7122653

**Email: [chnumanmalaya09@gmail.com](mailto:chnumanmalaya09@gmail.com)**

**Portfolio: [www.numanmalaya.online](https://www.numanmalaya.online)**

**SKILLS**

**Languages/Frameworks:** HTML5, CSS3, Bootstrap v5.0, JavaScript ES6, jQuery, React, PHP, SQL

**Databases:** MySQL, MariaDB, Cloud Fire store

**Build Tools/Version Control:** GitHub, Git

**Cloud & Hosting Services:** Firebase, GitHub Pages, Vercel, Infinity free

**Other Expertise:** Order Processing, Inventory Management, Customer Relationship Management (CRM), Data Entry, Billing and Invoicing, Report Generation, Team Coordination, E-commerce Operations, Customer Support.

**Education**

**UNIVERSITY OF SAHIWAL, SAHIWAL, PAKISTAN** September 2020 - July 2024

B.S. in Information Technology ***CGPA: 3.45/4***

**Relevant Coursework:** Object Oriented Programming, Databases, Discrete Math, Data Structures and Algorithms, Operating Systems, Computer Networks, Compiler Construction, Advance Data Structures and Algorithms

**GOVT. COLLEGE, ARIFWALA, PAKISTAN** June 2018- July 2020

Intermediate (Pre-Engineering) ***GRADE: A***

**Relevant Subjects:** Mathematics, Physics, Chemistry, English, Urdu etc

**GOVT. HIGH SCHOOL, ARIFWALA, PAKISTAN** May 2016 - June 2018

Matriculation (Science Group) ***GRADE: A+***

**Relevant Subjects:** Mathematics, Physics, Chemistry, English, Urdu etc

**Work Experience**

**HS & CO PVT LTD, ArifWala, Pakistan** *April 2025 – Present*

***IT Operations Officer***

* Responsible for maintaining and supporting the government-provided portal used to monitor vehicle activity via GPS trackers installed in the fleet.
* Ensured smooth operation of the tracking system, identifying and resolving technical issues promptly to maintain real-time monitoring.
* Assisted in handling and resolving public complaints related to solid waste management, coordinating responses through the portal system.
* Collaborated with internal teams and government representatives to ensure data accuracy and timely updates on the portal.
* Supported the company’s mission in executing solid waste management contracts efficiently by leveraging technology to track and improve service delivery.
* Conducted training sessions for new staff and government users on effectively navigating and utilizing the tracking portal.
* Developed and currently maintain the company’s portfolio website to showcase services, achievements, and project updates.

**BookKaru PVT LTD, Lahore, Pakistan** *September 2024 – December 2024*

***Front-End Website Developer***

* Designed and developed responsive web pages for various projects from scratch using HTML, CSS, JavaScript, jQuery and React ensuring cross-browser compatibility and mobile responsiveness.
* Utilized the Bootstrap framework to create dynamic, user-friendly layouts, ensuring consistent styling and functionality across all pages.
* Collaborated with the development team to launch new projects, adhering to project requirements and deadlines.
* Conducted thorough testing of web pages and functionalities to identify and resolve bugs, ensuring seamless performance and user interaction.
* Played a key role in maintaining and updating existing projects to meet evolving business needs.

**Freelancer, Arifwala, Pakistan** *April 2024 – August 2024*

***Full-Stack Website Developer***

* Utilized GitHub for version control and continuous deployment, maintaining a smooth workflow across development and production environments
* Leveraged the Bootstrap framework to deliver visually appealing and functional layouts tailored to client requirements.
* Communicated directly with clients to gather requirements, provide progress updates, and deliver completed projects on time.
* Conducted extensive testing to ensure cross-browser compatibility, mobile responsiveness, and adherence to best practices.
* Provided post-launch support, including updates and enhancements, to maintain and improve delivered projects.

**Tech Step, Sahiwal, Pakistan** *December 2023 – March 2024*

***Full-Stack Website Developer***

* Full-stack development of web applications, from initial design and front-end development using React and Bootstrap to back-end functionality with PHP and SQL, ensuring smooth end-to-end project flow.
* Worked on optimizing SQL queries and database structures, improving application performance and reducing load times, ensuring scalability for future growth.
* Led efforts in identifying and resolving bugs in both front-end and back-end code, significantly improving the performance and reliability of the applications.
* Developed lightweight, customizable CMS solutions for clients, allowing them to easily manage and update content on their websites without technical expertise.

**AMZ PVT LTD, Sahiwal, Pakistan** *October 2021 – October 2022*

***Virtual Assistant***

* Managed Amazon Seller Central account, including product listing, inventory tracking, and order processing to ensure smooth operation and timely fulfillment.
* Handled customer inquiries and issues through Amazon’s messaging system, providing prompt and professional responses to ensure high customer satisfaction.
* Coordinated inventory management, ensuring stock levels were accurately updated and shipments were processed efficiently.
* Analyzed sales performance and assisted in the creation of reports to help with decision-making and strategy development for sales growth.
* Monitored Amazon policies and best practices, ensuring compliance with platform requirements and staying up-to-date with any changes to optimize product listings and account performance.