

# Car Insurance Claims

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# Car Insurance Dataset

The dataset was sourced from the Kaggle – Car Insurance Dataset from the user ‘Sagnik Roy’. This dataset utilizes 18 features for predicting auto insurance claims. The ‘Outcome’ target feature below indicates whether a customer filed a claim (1) or not (0).

| <u>Feature Name</u> | <u>Description</u>                                   | <u>Feature Name</u> | <u>Description</u>            | <u>Feature Name</u> | <u>Description</u>            |
|---------------------|--|---------------------|-------------------------------|---------------------|-------------------------------|
| Age                 | 16-25, 26-39, 40-64, or 65+                          | Credit Score        | Between 0 and 1 (scaled)      | Annual Mileage      | Rounded to nearest 1000 miles |
| Gender              | Male or Female                                       | Vehicle Ownership   | 0 (no) or 1 (yes)             | Vehicle Type        | Sedan or Sports Car           |
| Race                | Majority or Minority                                 | Vehicle Year        | Before 2015 or After 2015     | Speeding Violations | Numerical Frequency           |
| Driving Experience  | 0-9, 10-19, 20-29, or 30+ years                      | Married             | 0 (no) or 1 (yes)             | DUIs                | Numerical Frequency           |
| Education           | High School, University, or None                     | Children            | 0 (no) or 1 (yes)             | Past Accidents      | Numerical Frequency           |
| Income              | Poverty, Working Class, Middle Class, or Upper Class | Postal Code         | 10238, 21217, 32765, or 92101 | Outcome             | 0 (no) or 1 (yes)             |

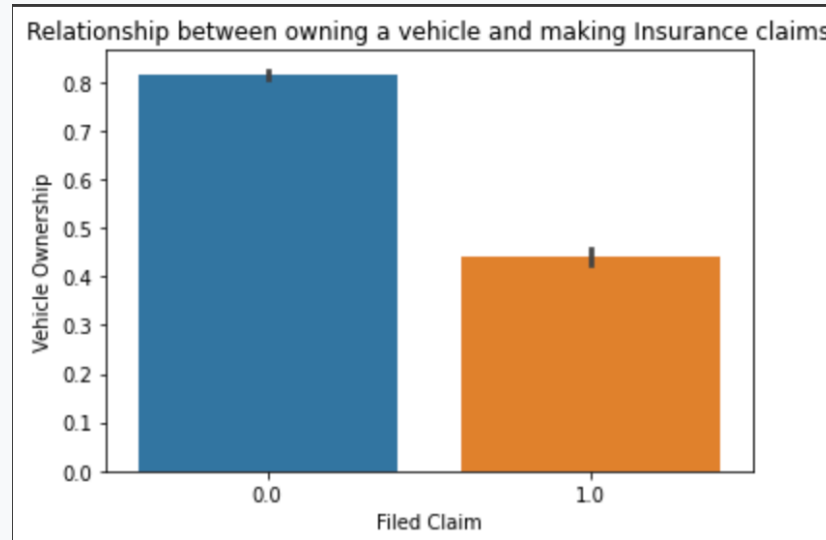
# Project Description

- We analyzed behavioral data for the customers of a car insurance company (also stakeholder).
- The goal was to identify key factors that are more likely to lead a customer to filing an insurance claim (e.g. for an accident).



Based on our analysis our stakeholder will decide how to set customer premiums, or consider denying them coverage (so as to maximize their profits or minimize their losses).

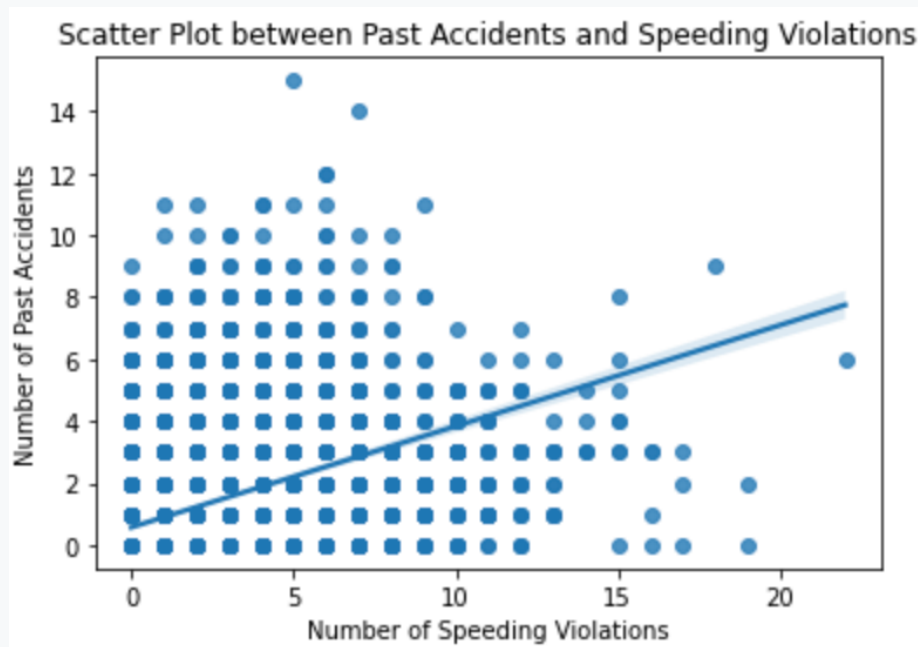
# Relevant Observation



- Disparity within vehicle ownership.
- How many customers never made an insurance claim?
- How many customers who don't own a vehicle made a claim?

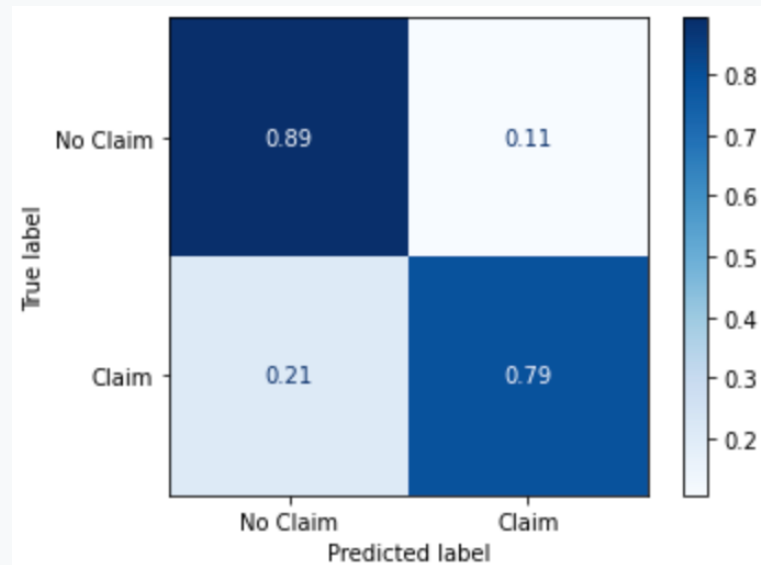
# Another Relevant Observation

Two key features for our predictions



# Best Model Evaluation and Recommendations

- We recommend our tuned **LightGBM** model since
  - It predicted **79%** of customers who **will file claims**, with **accuracy** of **86.2%**.
  - It predicted **89%** of **customers** who will **not file a claim**.
- We recommend more **scrutiny of potential customers** who
  - **lease (or who otherwise don't own)** their vehicles
  - have a **history of speeding violations and accidents**.



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# Thank You!

Any further questions?

Contact Info:  
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