Use case: Manage Patient Admissions

ID: UC001

Actors: Receptionist, Administrative Personnel

Preconditions:

- Hospital staff has access to the Hospital Management System.
- Patient information is available in the system.
- The hospital has the necessary medical and billing infrastructure.

Flow of events:

- 1. The Front Desk Staff or Administrative Personnel logs into the Hospital Management System.
- 2. The staff selects the "Admissions" function in the system.
- 3. The system prompts the staff to enter patient information, including personal and insurance details.
- 4. The staff enters the patient information.
- 5. The system validates the entered information.
- 6. If the validation is successful, the system generates a unique patient ID.
- 7. The system generates an admission record for the patient.
- 8. The staff assigns a room to the patient and updates the patient's status as "Admitted" in the system.
- 9. The system updates the patient's record with the assigned room and updates the availability of beds.
- 10. The system notifies the relevant departments about the new admission.
- 11. The staff provides the patient with necessary forms and instructions.

Alternative flow:

- If the validation of patient information fails in step 5, the system displays an error message and prompts the staff to correct the information.
- If there are no available beds in step 8, the system displays a notification to the staff, indicating the unavailability of beds. The staff may choose to either assign an alternative room or reschedule the admission.

Postconditions:

- The patient's admission information is recorded in the system.
- The patient is assigned a unique patient ID.
- The availability of beds is updated in the system.
- The relevant departments are notified of the new admission.

Use case: Schedule Patient Appointments

ID: UC002

Actors: Front Desk Staff, Administrative Personnel

Preconditions:

- Hospital staff has access to the Hospital Management System.
- Patient information is available in the system.
- The hospital has the necessary medical and billing infrastructure.

Flow of events:

- 1. The Receptionist or Administrative Personnel logs into the Hospital Management System.
- 2. The staff selects the "Appointments" function in the system.
- 3. The system displays the available doctors and their schedules.
- 4. The staff selects the desired doctor and appointment date.
- 5. The system checks the availability of the selected doctor for the chosen date and time.
- 6. If the time slot is available, the system schedules the appointment.
- 7. The system generates a confirmation message with the appointment details.
- 8. The staff informs the patient about the scheduled appointment.

Alternative flow:

- If the selected doctor is not available for the chosen date and time in step 5, the system displays a notification to the staff, indicating the unavailability. The staff may choose to either suggest an alternative doctor or select a different appointment date and time.

Postconditions:

- The appointment is scheduled and recorded in the system.
- The patient is notified about the scheduled appointment.