



System Usability Evaluation (SUS) of the MyWasteCare Portal

THANK YOU FOR PARTICIPATING IN OUR SURVEY!

Sincerely, Nurin Nabeeha Azahari & Nur Sazahah Salauddin

System Usability Evaluation (SUS) of the MyWasteCare Portal

Greetings,

We are final year students from Universiti Kuala Lumpur Malaysian Institute of Information Technology (UniKL MIIT) conducting a research study as part of our Final Year Project entitled *"MyWasteCare – Malaysia's Comprehensive Household Waste Management Portal"*. This survey aims to evaluate the usability of the MyWasteCare portal using the System Usability Scale (SUS) after you have interacted with the system.

Please note that the MyWasteCare portal is a prototype developed for academic purposes. This evaluation focuses on assessing the ease of use, learnability, and overall usability of the system rather than the completeness of all content.

This questionnaire consists of ten (10) standard usability statements and will take approximately 3–5 minutes to complete. All responses will be kept strictly confidential and used only for research analysis. Participation is entirely voluntary, and you may withdraw at any time without penalty. No personal identifying information will be collected.

Thank you very much for your time and cooperation.

Salam sejahtera,

Kami merupakan pelajar tahun akhir dari Universiti Kuala Lumpur Malaysian Institute of Information Technology (UniKL MIIT) yang sedang menjalankan satu kajian penyelidikan sebagai sebahagian daripada Projek Tahun Akhir bertajuk *"MyWasteCare – Malaysia's Comprehensive Household Waste Management Portal"*. Soal selidik ini bertujuan untuk menilai kebolehgunaan portal MyWasteCare menggunakan System Usability Scale (SUS) selepas anda berinteraksi dengan sistem ini.

Sila ambil perhatian bahawa portal MyWasteCare merupakan sebuah prototaip yang dibangunkan untuk tujuan akademik. Penilaian ini memfokuskan kepada kemudahan penggunaan, kebolehpembelajaran, dan kebolehgunaan keseluruhan sistem, dan bukan kepada kesempurnaan semua kandungan.



Soal selidik ini mengandungi sepuluh (10) pernyataan kebolehgunaan standard dan akan mengambil masa kira-kira 3–5 minit untuk diselesaikan. Semua maklum balas adalah sulit dan hanya digunakan untuk tujuan analisis penyelidikan. Penyertaan adalah secara sukarela dan anda boleh menarik diri pada bila-bila masa tanpa sebarang penalti. Tiada maklumat peribadi akan dikumpulkan.


Terima kasih atas masa dan kerjasama anda.

[Sign in to Google](#) to save your progress. [Learn more](#)

* Indicates required question


System Access Instructions / Arahan Akses Sistem

Please ensure that you have accessed and used the MyWasteCare portal before answering this questionnaire. You may visit the portal using the link below:

 MyWasteCare Portal: [Home - MyWasteCare](#)

Kindly explore the educational content, recycling centre locator, quiz, and community reporting features before proceeding with this survey.

Sila pastikan anda telah mengakses dan menggunakan portal MyWasteCare sebelum menjawab soal selidik ini. Anda boleh melayari portal melalui pautan berikut:

 Portal MyWasteCare: [Home - MyWasteCare](#)

Sila terokai kandungan pendidikan, pencari pusat kitar semula, kuiz, dan ciri pelaporan komuniti sebelum meneruskan soal selidik ini.

Do you agree to participate in this study? *

Adakah anda bersetuju untuk menyertai kajian ini?

- ☐ Yes / Ya
- ☐ No / Tidak

Have you used the MyWasteCare portal before answering this survey? *

Adakah anda telah menggunakan portal MyWasteCare sebelum menjawab soal selidik ini?

- ☐ Yes / Ya
- ☐ No / Tidak

Next

Clear form

This content is neither created nor endorsed by Google. - [Terms of Service](#) - [Privacy Policy](#)

Does this form look suspicious? [Report](#)

Google Forms





System Usability Evaluation (SUS) of the MyWasteCare Portal

THANK YOU FOR PARTICIPATING IN OUR SURVEY!

Sincerely, Nurin Nabeeha Azahari & Nur Sazahah Salauddin

System Usability Evaluation (SUS) of the MyWasteCare Portal

[Sign in to Google](#) to save your progress. [Learn more](#)

* Indicates required question

SECTION A: SYSTEM USABILITY SCALE (SUS)

Scale / Skala:

- 1 = Strongly Disagree (Sangat Tidak Setuju)
- 2 = Disagree (Tidak Setuju)
- 3 = Neutral (Neutral)
- 4 = Agree (Setuju)
- 5 = Strongly Agree (Sangat Setuju)

A1. I think that I would like to use this system frequently. *

Saya rasa saya ingin menggunakan sistem ini dengan kerap.

	1	2	3	4	5	
Strongly Disagree (Sangat Tidak Setuju)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree (Sangat Setuju)

A2. I found the system unnecessarily complex. *

Saya mendapati sistem ini terlalu rumit.

	1	2	3	4	5	
Strongly Disagree (Sangat Tidak Setuju)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree (Sangat Setuju)

A3. I thought the system was easy to use. *

Saya rasa sistem ini mudah digunakan.

	1	2	3	4	5	
Strongly Disagree (Sangat Tidak Setuju)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree (Sangat Setuju)

A4. I think that I would need the support of a technical person to be able to use this system. *

Saya rasa saya memerlukan bantuan orang teknikal untuk menggunakan sistem ini.

	1	2	3	4	5	
Strongly Disagree (Sangat Tidak Setuju)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree (Sangat Setuju)

A5. I found the various functions in this system were well integrated. *

Saya mendapati fungsi-fungsi dalam sistem ini digabungkan dengan baik.

	1	2	3	4	5	
Strongly Disagree (Sangat Tidak Setuju)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree (Sangat Setuju)

A6. I thought there was too much inconsistency in this system. *

Saya rasa terdapat terlalu banyak ketidakkonsistenan dalam sistem ini.

	1	2	3	4	5	
Strongly Disagree (Sangat Tidak Setuju)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree (Sangat Setuju)

A7. I would imagine that most people would learn to use this system very quickly. *

Saya rasa kebanyakan orang boleh belajar menggunakan sistem ini dengan cepat.

	1	2	3	4	5	
Strongly Disagree (Sangat Tidak Setuju)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree (Sangat Setuju)

A8. I found the system very cumbersome to use. *

Saya mendapati sistem ini sukar digunakan.

	1	2	3	4	5	
Strongly Disagree (Sangat Tidak Setuju)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree (Sangat Setuju)

A9. I felt very confident using the system. *

Saya berasa sangat yakin menggunakan sistem ini.

	1	2	3	4	5	
Strongly Disagree (Sangat Tidak Setuju)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly Agree (Sangat Setuju)

A10. I needed to learn a lot of things before I could get going with this system. *

Saya perlu belajar banyak perkara sebelum boleh menggunakan sistem ini.

1 2 3 4 5

Strongly Disagree (Sangat
Tidak Setuju)

☐ ☐ ☐ ☐ ☐

Strongly Agree (Sangat
Setuju)

End of questionnaire. Thank you very much for completing this survey. Your participation is greatly appreciated and will contribute meaningfully to our Final Year Project research.

Please remember to click the “Submit” button below to record your responses.

Tamat soal selidik. Terima kasih atas kesudian anda melengkapkan soal selidik ini. Penyertaan anda amat dihargai dan akan menyumbang secara bermakna kepada penyelidikan Projek Tahun Akhir kami.

Sila klik butang “Hantar” di bawah untuk menghantar maklum balas anda.



[Back](#)

[Submit](#)

[Clear form](#)

This content is neither created nor endorsed by Google. - [Terms of Service](#) - [Privacy Policy](#)

Does this form look suspicious? [Report](#)



Google Forms