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Baku, Azerbaijan

## **LANGUAGES**

- English
- Russian
- Turkish

## **SKILLS**

- Agile methodology
- Scrum technique
- Scrum artifacts and rituals
- Create BPMN, User Story, AC and Flowchart diagrams
- Market research
- Creative thinking
- Analytical thinking

# PROGRAM SKILLS

- JİRA, Zoho
- Figma, Draw.io
- Trello
- Office
- Camunda, Miro
- Confluence, Notion

# NURLAN IBRAHIMOV

#### **EDUCATION**

#### **Sumgait State University**

Information Technology 2020 - incomplete higher

#### **Baku Turkish Anatolian School**

2012 - 2016

## CERTIFICATES

- Product Owner | BDA (May 2024 - December 2024)
- Technest scholarship (May 2024)
- Professional Scrum Master I (PSM I) (November 2023)
- Professional Scrum Product Owner I (PSPO I) (January 2024)
- Product Owner | ATL Academy (September 2022)

#### WORK EXPERIENCES

# Bestcomp Group | Junior Product Owner

December 2024 - Now

- Gathered customer and user requirements to create a clear and prioritized product backlog.
- Provided direction to the team by defining value-driven development priorities.
- Actively participated in Agile ceremonies such as sprint planning, daily scrums, sprint reviews, and retrospectives.
- Closely collaborated with UX/UI designers and developers to ensure the product is both user-friendly and technically robust.
- Maintained continuous communication with stakeholders to ensure alignment with business objectives.
- Made data-driven decisions to monitor product progress, based on KPIs, user feedback, and market research.
- Wrote user stories, defined acceptance criteria, and highlighted the most critical functionalities.
- Managed risks, facilitated effective implementation of changes, and contributed to continuous improvement.
- Oversaw the testing and delivery phases of new features, ensuring quality control throughout the process.

# iDoktor.az (Startup) | Product Owner

November 2024 - December 2024

- Market research and competitor analysis
- Creation of tasks
- Backlog management
- Provide team members with detailed information about the work to be done during the sprint
- Stakeholder management
- Organization of meetings

## One Degree Ltd. | IT Coordinator

October 2023 - November 2024

- Working directly with customers to provide IT solutions tailored to their needs
- Timely resolution of inquiry tickets opened through Zoho Desk
- Providing customers with appropriate Service Packs and setting price ranges
- Establishing contact with potential customers and attracting them to the company

## Kapital Bank | IT Specialist

April 2022 - August 2023

- Technical review, installation and elimination of possible problems of IT equipment inside the bank
- Solving technical problems of bank employees in the JIRA system
- Writing in-bank and other software for computers and support for solving problems
- The process of creating new employees' users and handing over their computers