

Legal, Privacy & User Agreement Analysis of foodpanda



foodpanda

FOOD & GROCERIES IN MINUTES

DOWNLOAD NOW

Termination & Account Suspension

- Accounts may be suspended or terminated for policy violations.
- Actions may occur without prior notice.
- No clear suspension reasons or appeal process.



Applicable Law

- Governed by local laws of the relevant foodpanda entity; disputes handled by local courts.
- No user choice or alternative dispute resolution, disadvantaging cross-border users.

Privacy Compliance

- Collects personal, location & transaction data.
- Used for orders, delivery & account management.
- Users can access, correct & delete data.
- Data retention & cross-border safeguards lacks clarity.**

User Rights & Responsibilities

- Accept the Terms and Conditions to use the platform.
- Data deletion timelines are not clearly defined

Prohibited Activities

- Fraudulent, illegal, or abusive activities are prohibited.
- Accounts may be suspended for violations.
- Enforcement is discretionary with limited user remedy.

Intellectual Property Rights

- foodpanda's trademarks and content are protected.
- Reuse of platform materials is restricted.
- IP control and liability are heavily platform-favored.

Transparency & Accessibility

- Terms are available on the website/app and apply upon continued use.
- Users must review updates independently.
- Terms are lengthy and not user-friendly; key changes are not clearly highlighted.**

Updates & Notifications

- Terms may be updated at any time.
- Acceptance of changes to continue use.
- Users must check updates themselves.
- No guaranteed user notification or clear update history.**

Comparison with Industry Standards

- Follows local laws and country-specific Terms.
- Privacy practices resemble industry norms but do not guarantee GDPR compliance.
- User protections and data rights vary by country, with limited transparency**

Foodpanda Pakistan Data Leak **EXPOSED**: Restaurant Owner Details Found Wide Open Online



Consult Legal Professionals

- Review Terms of Service for legal compliance.
- Ensure data protection follows GDPR, CCPA, and local laws.
- Use mediation or arbitration for fair dispute resolution.**

Presented By

- MD Shahrukh Hossain (2022-1-60-372)
- Shairin Akter Hashi (2022-2-60-102)
- Nushrat Jaben Aurnima (2022-2-60-146)

- Tahmina Ahmed (2022-2-60-151)
- Zihad Khan (2022-2-60-107)

Reference's



foodpanda

The Daily Star

Google

