Nusrat Ali

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Personal Details:

Place of Birth: Kotmomin, Sargodha (Pakistan)
Nationality: Pakistani • Gender: Male • Civil Status: Single

Professional Skills

Accomplished and Results-oriented professional with hands-on experience in computer networking, IT support, and content management. Adept at planning, installing, and configuring multiple networks. Detailed knowledge of resource management and network development. Keen understanding of firewalls, routers, switches, and hubs. Proven diagnostic abilities with attention to detail and ability to work effectively in a fast-paced environment... ***Proven expertise in:***

- AWS Solution Architect
- Microsoft Office
- Window & Software Installation
- Window Servers Installation
- Active Directory & Group Policies
- Network Installation and Troubleshooting
- Remote Support
- Record Keeping

- Hardware Troubleshooting
- Software Troubleshooting
- Domain Server Configuration
- IIS Server Configuration
- Live Streaming & Broadcasting
- Zoom Meetings Management
- Wireless Network Management
- Basic Linux

PROFESSIONAL EXPERIENCE

Minhaj-UL-Quran International (MQI) – Lahore, Pakistan

IT Officer, Jan-2022 to present

Installing and maintain the IT and network infrastructure are my core responsibilities. Providing 24/7 on call physical and remote support to all issues that must be escalated past tier 1 and 2 support while maintaining constant communication with all team members as needed. Recommending purchasing and deploying new equipment is also part of this job. Collaborated with vendors to create innovative solutions to meet ever-evolving demands. Managing Online zoom meetings, live streaming on social media and collaboration with Minhaj TV. Outdoor and indoor event management and providing IT and Network support.

Noor-UL-Ain Travel Agency – Kotmomin Sargodha, Pakistan
Travel Counsellor, Jan-2021 to 2022

I used to advise clients as travel counselors on travel options and tour packages, booking and reservation, preparing tickets and receiving payment and have good research and organizational skills. Providing travel guides to various destinations, including information on various villages, cities, and country locations, special places, and tourist attractions. To help travelers select and book various hotels, home stays, or other recreational arrangements. I used to provide assistance and its aim was to provide the travelers with a satisfying meal and proper food.

Sapphire Textile Mills (Pvt-Limited) – Sheikhupura, Pakistan

Computer Operator, Jan-2020 to 2021
I was responsible for entering, updating and managing information in databases and computer systems. Their primary job involves transferring data from physical or digital documents into electronic databases with accuracy and precision, and often working with spreadsheets, databases, and other software tools to efficiently organize information. Keep input, organized and retrieved. Additionally, data validation and error checking were their main responsibilities to ensure the accuracy of data entered. Responsibilities included playing a vital role in maintaining organized and up-to-date records as data entry operators.

Key Contributions:

- Provide support in resolving PC, printer and network problems either directly or by phone.

- Implemented routine testing, analysis, and upgrades of all network hardware and software in a 24/7 production environment.

- Provided network consultation to convention institution, assisting in design, implementation, and supporting network solutions throughout the duration of events.

- Trained all departmental team members to locate, understand, and utilize technological resources to provide support to employees.

- Identified technical problems and offered solutions, persuade upper management to change or upgrade equipment as required.

CERTIFICATION

- CCNP Training (Routing & Switching)   Corvit System Lahore
- CCNA Training (Routing & Switching)   Corvit System Lahore
- CompTIA A 2201001 the Basics
- CompTIA Network N10007 Understanding Networks

EDUCATION

BSCS (Bachelor of Science in Computer Science) 2022 -Continue
Virtual University of Pakistan

Intermediate of Science in Information Technology FA-IT
Government Degree College Kotmomin District Sargodha

Matric Of Science In Biology
Government High School Kotmomin District Sargodha

Languages: Urdu (Native) | English (Fluent)