

UI/UX Bug Reports - Login Issues

Project: Confidential
Module: Authentication
Bug Type: UI/UX
Date: 2025-10-19

BUG-LOGIN-001: User Cannot Login with Valid Credentials

Bug ID: BUG-LOGIN-001
Title: User Cannot Login with Valid Credentials
Priority: Critical
Status: Open
Severity: High
Reported By: QA Team
Reported Date: 2025-10-19
Reproducibility: 100%

Environment

- **Device:** Desktop/Laptop
- **OS:** Windows 11
- **Browser:** Google Chrome (Latest Version)
- **URL:** https://***.ge

Description

A registered user cannot log in to the system using valid credentials and remains on the login page.

Steps to Reproduce

| # | Action | Test Data |
|---|-------------------------|----------------------------------|
| 1 | Navigate to application | URL: https://***.ge |
| 2 | Click "Login" button | - |
| 3 | Enter email | Email: <u>testuser@gmail.com</u> |
| 4 | Enter password | Password: TestUser123! |
| 5 | Click "Log In" button | - |

Expected Result

- Login form validates successfully
- User is redirected to dashboard or profile page

Actual Result

- User remains on login page
- User stays on login screen
- No error message displayed
- No feedback given to the user

BUG-LOGIN-002: System Does Not Display Error Message for Incorrect Login Credentials

Bug ID: BUG-LOGIN-002
Title: System Does Not Display Error Message for Incorrect Login Credentials
Priority: High
Status: Open
Severity: High
Reported By: QA Team
Reported Date: 2025-10-19
Reproducibility: 100%

Environment

- **Device:** Desktop/Laptop
- **OS:** Windows 11
- **Browser:** Google Chrome (Latest Version)
- **URL:** https://***.ge

Description

When a user attempts to log in with an incorrect password, the system does not display any error message or feedback.

Steps to Reproduce

| # | Action | Test Data |
|---|-------------------------|---------------------|
| 1 | Navigate to application | URL: https://***.ge |

| # | Action | Test Data |
|---|--------------------------|----------------------------------|
| 2 | Click "Login" button | - |
| 3 | Enter email | Email: <u>testuser@gmail.com</u> |
| 4 | Enter incorrect password | Password: WrongPass123! |
| 5 | Click "Log In" button | - |

Expected Result

- System displays error message with feedback
- User remains on login screen
- Error message should be displayed, for example:
 - "Invalid email or password"
 - "Incorrect credentials"
 - "Login failed. Please check your credentials."

Actual Result

- System does not display any error message
- User remains on login page without feedback (no indication of the problem)
- Login screen remains unchanged without any warning

Bug Summary

| Bug ID | Title | Priority | Severity | Status | Reproducibility |
|---------------|-----------------------------------------------------------------------|----------|----------|--------|-----------------|
| BUG-LOGIN-001 | User Cannot Login with Valid Credentials | Critical | High | Open | 100% |
| BUG-LOGIN-002 | System Does Not Display Error Message for Incorrect Login Credentials | High | High | Open | 100% |