

# UI/UX Bug Reports - Login Issues

**Project:** Confidential

**Module:** Authentication

**Bug Type:** UI/UX

**Date:** 2025-10-19

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## BUG-LGIN-001: User Cannot Login with Valid Credentials

**Bug ID:** BUG-LGIN-001

**Title:** User Cannot Login with Valid Credentials

**Priority:** Critical

**Status:** Open

**Severity:** High

**Reported By:** QA Team

**Reported Date:** 2025-10-19

**Reproducibility:** 100%

### Environment

- Device:** Desktop/Laptop
- OS:** Windows 11
- Browser:** Google Chrome (Latest Version)
- URL:** [https://\\*\\*\\*.ge](https://***.ge)

### Description

A registered user cannot log in to the system using valid credentials and remains on the login page.

### Steps to Reproduce

#	Action	Test Data
1	Navigate to application	URL: <a href="https://***.ge">https://***.ge</a>
2	Click "Login" button	-
3	Enter email	Email: <a href="mailto:testuser@gmail.com">testuser@gmail.com</a>
4	Enter password	Password: TestUser123!
5	Click "Log In" button	-

## **Expected Result**

- Login form validates successfully
- User is redirected to dashboard or profile page

## **Actual Result**

- User remains on login page
- User stays on login screen
- No error message displayed
- No feedback given to the user

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## **BUG-LOGIN-002: System Does Not Display Error Message for Incorrect Login Credentials**

**Bug ID:** BUG-LOGIN-002

**Title:** System Does Not Display Error Message for Incorrect Login Credentials

**Priority:** High

**Status:** Open

**Severity:** High

**Reported By:** QA Team

**Reported Date:** 2025-10-19

**Reproducibility:** 100%

### **Environment**

- **Device:** Desktop/Laptop
- **OS:** Windows 11
- **Browser:** Google Chrome (Latest Version)
- **URL:** [https://\\*\\*\\*.ge](https://***.ge)

### **Description**

When a user attempts to log in with an incorrect password, the system does not display any error message or feedback.

### **Steps to Reproduce**

#	Action	Test Data
1	Navigate to application	URL: <a href="https://***.ge">https://***.ge</a>

#	Action	Test Data
2	Click "Login" button	-
3	Enter email	Email: <a href="mailto:testuser@gmail.com">testuser@gmail.com</a>
4	Enter incorrect password	Password: WrongPass123!
5	Click "Log In" button	-

## Expected Result

- ◀ • System displays error message with feedback
- User remains on login screen
- Error message should be displayed, for example:
  - "Invalid email or password"
  - "Incorrect credentials"
  - "Login failed. Please check your credentials."

## Actual Result

- System does not display any error message
- User remains on login page without feedback (no indication of the problem)
- Login screen remains unchanged without any warning

## Bug Summary

Bug ID	Title	Priority	Severity	Status	Reproducibility
BUG-LINKIN-001	User Cannot Login with Valid Credentials	Critical	High	Open	100%
BUG-LINKIN-002	System Does Not Display Error Message for Incorrect Login Credentials	High	High	Open	100%