N U Z H A T   R A Z A

PROFESSIONAL SUMMARY

Experienced Data Analyst seeking Quality/Data Analyst Role to further career aspirations. Skilled in data profiling, validation, and report presentation with 5 years of industry experience. Demonstrated expertise in agile processes, teamwork, analytical reasoning, and logical thinking. Technically astute with a B.Tech in Electronics Engineering and a three-year Diploma. Proven involvement in projects and extracurricular activities.

EXPERIENCE

01.2020 - 06.2023

Senior Software Quality Analyst

Xiaomi Technologies India Pvt Ltd, Bangalore

Project 1: User Feedback Tracking (Mi Phones)

Client: Xiaomi (Mi)

Summary: Developed compelling and interactive analysis reports and dashboards for User feedback analytics, focusing on Mi phones. Collected data from various sources, comparing sales, new features, and user experience with competitor products. Provided weekly and monthly reports, analyzed user feedback, and resolved issues related to flashing versions and abnormalities. Created Jira tickets for defect tracking. Utilized Excel, Power BI, Jira, and SQL for data analysis and reporting.

Responsibilities:

- Designed and developed reporting data module for user feedback.
- Created reports on top issues and city-based data using Power BI dashboards.
- Developed feedback analysis reports and dashboards for products and customers.
- Raised Jira tickets to enable R&D to resolve issues promptly.
- Compiled monthly reports by collecting data from the team.

CONTACT

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SKILL

- Advanced Excel
- Data Analysis
- Data Visualization
- Jira Tool
- Basic SQL
- Core Java
- JavaScript
- Manual Testing
- VBA Basics
- Team player

- Lead a team to effectively distribute workloads and maximize output within tight timelines, ensuring efficient completion of tasks.

Tools: Excel, Power BI, Jira, SQL

Project 2: Beta tester (Mi Phones)

Flashing different software versions on mobile and checking for bugs by executing test cases:

- Conducted flashing of various software versions on mobile devices as part of internal and external beta testing.
- Executed comprehensive test cases to identify and report bugs and issues.
- Collaborated with the team to ensure thorough testing coverage and accurate bug reporting.
- Provided valuable feedback and suggestions for improving the software stability and user experience.
- Contributed to the overall quality assurance efforts by actively participating in the beta testing process.

06.2018 - 01.2020

Associate Software Engineer

Huawei Technologies India Pvt Ltd, Bangalore

Project 1: Product Issue Tracking (Honor Phones)

Client: Huawei

Summary: Engaged in data quality assessment and reporting assignments for Honor phones. Exported data from Excel to identify and project top user-reported issues. Analyzed region-wise trends and created graphical representations using charts. Extracted necessary data from tools for in-depth analysis of key points. Utilized DTS, MS Excel, VOC BI, Yuqing, and PowerPoint for data extraction, analysis, and reporting.

Responsibilities:

- Understood user feedback and conducted analysis to identify the affected areas.
- Gathered data from Excel to generate comprehensive reports.
- Logged defects in DTS for efficient tracking and resolution.
- Developed issue analysis reports and dashboards based on products, countries, and customers.
- Created reports using time intelligence calculations and functions.

Tools: DTS, MS Excel, VOC BI, Yuqing,

PowerPoint

EDUCATION

2016   Kamla Nehru Institute Of Technology,
Sultanpur, UP

B. Tech: ECE
Percentage: 77

2018   ABC Institute, Bangalore

Certification in Software Course
Certification in Core Java, SQL, HTML, Manual
& Automation Testing.

LANGUAGES

▪   English, Hindi & Urdu