Ernest Nyabayo Osindo

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Professional Summary

I am an ICT professional skilled in Python with Django framework, networking basics, troubleshooting, and IT support. I install and manage hardware, software, and systems to keep operations running smoothly. I solve problems quickly, work well in teams, and learn new technologies to improve processes. Currently seeking to advance my skills through an internship.

Technical Skills

- Operating Systems: Windows, Linux
- System Administration
- Network Administration and Troubleshooting
- Troubleshooting workstations, and ICT equipment
- Security Tools: Antivirus
- Applications: Microsoft Office tools, ERP systems
- Networking: LAN, WAN, TCP/IP
- Programming: Python with Django Framework
- Hardware: Installation, Troubleshooting
- Soft Skills: Problem-solving, Teamwork, Fast Learner
- Flexible to work overtime, Integrity, Excellent written and verbal communication skills

Education

Bachelor of Science in Computer Technology Degree
Meru University of Science and Technology
October 2020 – October 2024 | Graduated: October 4, 2024

Work Experience

ICT Support Attachment
Kenya Methodist University | May 2024 – July 2024

- Fixed network issues and maintained connections.
- Installed antivirus software to protect systems.
- Helped staff and students with IT problems.
- Managed university phone systems (Cisco IP telephones).
- Installed and updated Microsoft Office tools.
- Fixed and maintained computers, devices, and ICT equipment.
- Worked with the ABNO ERP system.

ICT Trainee
Wakenya Pamoja Sacco | May 2023 – July 2023
- Installed and maintained computers, Wi-Fi, and networks.
- Built computer systems as required.
- Found and solved IT problems for staff.
- Managed backups and secured data.
- Trained staff on IT tools and systems.

Certifications
- Software Development (Power Learn Project) – Python, Web Technologies, Flutter, and Soft Skills (May 2024): 16 Weeks Program.
- AI Career Essentials (ALX) – AI and Professional Development Skills in the Digital Age (May 2024): 8 Weeks Program.