

**MobiTel**

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**Training Guide**

For Android Operating System

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# Goals and Objectives

Luminus Solutions’ goal is to promote entrepreneurship and leverage the skills already available in the marginalized rural Dwesa Community. Luminous Solutions has recognized that the members of the Dwesa Community can be empowered through the use of a Mobile Application. This mobile application, MobiTel, will provide a tool to the members of the Dwesa community, who offer guest accommodation services, to advertise their business for free. By training the clients to use the application, we aim to ensure that they are well equipped and confident in using the mobile application once it is released. In addition, we aim to ensure that the mobile application, MobiTel, is being used to its full potential.

# Measures of Success

In order to establish whether or not our training was successful, we can examine the website to see if the information that is being displayed from the application has been filled in correctly. If the information is not correct we can revisit those specific clients to establish what difficulties they are having. In addition, we can deem the training a success if the client feels comfortable and confident in using the mobile application by asking the client to rate the training on a semantic differential scale.

# Benefits

The training will be beneficial, as it will ensure that the application is being used to its full potential and will help promote tourism in the Dwesa community and ultimately contribute towards development, competitiveness and productivity. The Training Evaluation Form will provide Luminus Solutions with insight into areas that can be improved when training is conducted for future projects.

# Costs

* Petrol costs to get to the clients
* Printing costs of each User Manual

# Limitations

Translation has been difficult as not all of the application terms have a direct translation into isiXhosa.

# Procedure

* Proposed date: 30 October 2013
* Facilitator: Lwando Sobekwa
* Venue: 17 D Joza, Grahamstown
* Duration: 2 Hours
* Consent: A consent form will be given to the participant(s) to participate in the training.
* Resources Used: Android Mobile Device.

For the rest of the users in the Dwesa Community, training will take place at the Siyakula Living Labs to ensure that all the users fully understand the application and how to use it.

# Appendix A

|  |  |
| --- | --- |
|  |  |
|  |  |

**CONSENT TO PARTICIPATE IN AN EVALUATION OF TRAINING**

This forms part of a study to evaluate the effectiveness of Luminus Solutions’ training in using the MobiTel Mobile Application. It should take between 15 and 20 minutes to complete. Your participation will contribute towards facilitating an improved training session.

Please read the statements below and then sign to indicate your understanding and consent before proceeding with the interview.

* You will not be exposed to any risks by participating in this study.
* You will receive no direct benefit from participating in this study.
* You may withdraw from the study at any stage without any penalty.
* Your participation in this study is entirely voluntary.
* You will not be identified and your personal information and responses will remain confidential.
* You will receive no payment for participating in this study.

By signing in the space below, you confirm that you voluntarily consent to participate in this study.

**Signature:**

**Date:**

# Appendix B

**Training Evaluation Form**

Please indicate your response, with an **X,** to the questions below:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
| 1. The training met my expectations. |  |  |  |  |  |
| 2. I will be able to apply what I have learned. |  |  |  |  |  |
| 3. The training objectives were identified and followed. |  |  |  |  |  |
| 4. The scenarios were organized and easy to follow. |  |  |  |  |  |
| 5. The resources supplied were useful. |  |  |  |  |  |
| 6. The trainer was educated and helpful. |  |  |  |  |  |
| 7. The quality of the training was good. |  |  |  |  |  |
| 8. Participation during the training was encouraged. |  |  |  |  |  |
| 9. Sufficient time was given for questions and discussion. |  |  |  |  |  |

11. How do you rate the training overall?

Excellent Good Average Poor Very Poor

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1. Which aspects of the training do you think could be improved?

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1. Any other comments?

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**THANK YOU FOR YOUR PARTICIPATION!**