

Week End Customer Service Operations Report

(all data is computer generated)

Total Issues

2,025

Average CPC

1.4

Total Staff

6

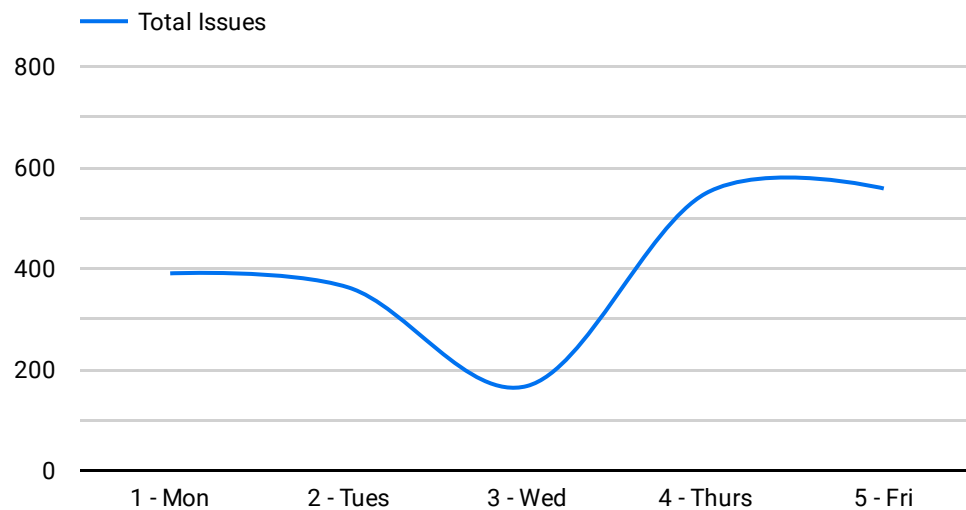
Issue Work Time (Hrs)

232.71

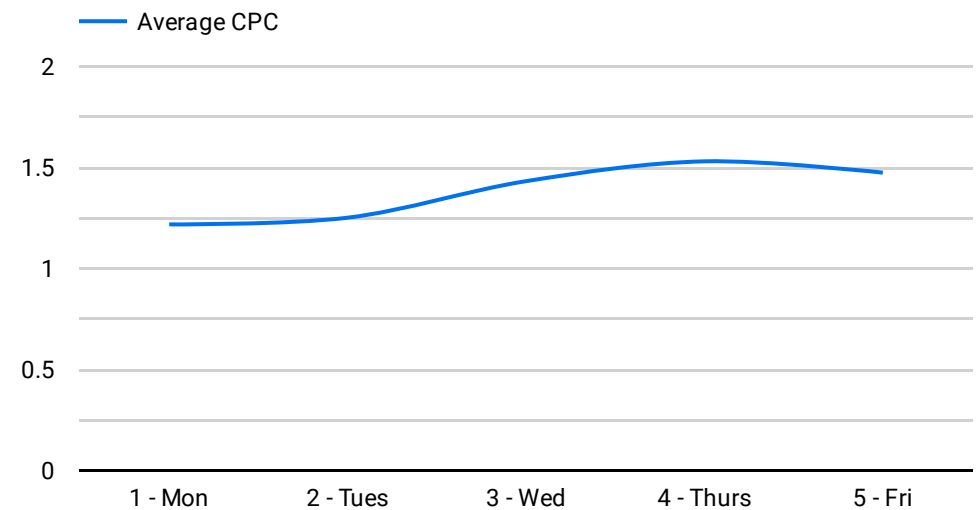
Hours Paid

240

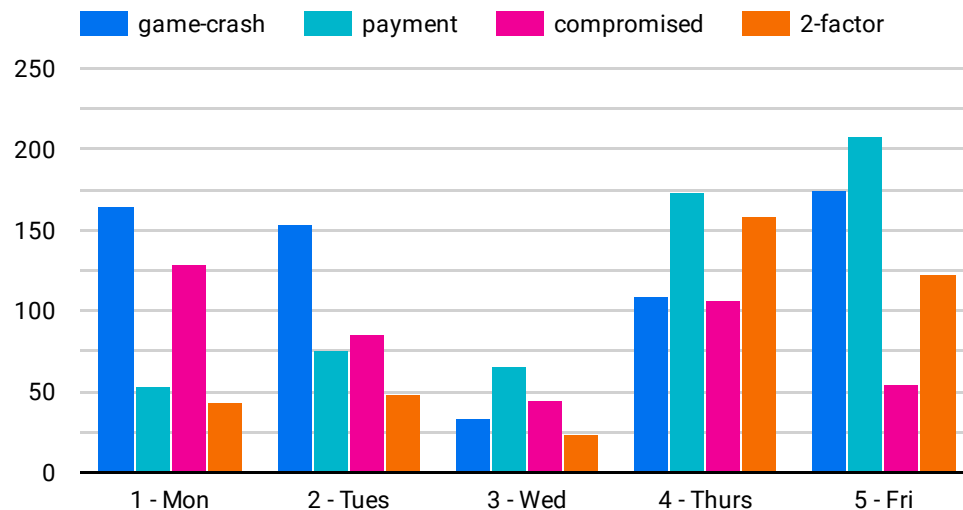
Total Contacts By Day



Average CPC By Day



Total Contacts By Day, Contact Reason



Average CPC By Day, Contact Reason

