

# UNIVERSITI MALAYSIA TERENGGANU FACULTY OF COMPUTER SCIENCE AND MATHEMATICS [CSA3023]

#### **WEB-BASED APPLICATION DEVELOPMENT**

**System Proposal** 

[UMT Transport Summons Management System]

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[Group 20]

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[Bachelor of Computer Science (Maritime Informatics) with Honours ]

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## **GROUP MEMBERS**

NO.	MATRIC NO	NAME	JOB DESCRIPTION
1	S70741	MUHAMAD SYAFIQ BIN SHAFFIE	PROJECT MANAGER
2	S70611	MUHAMMAD SHAHRUL AIMAN BIN MOKHTAR	PROGRAMMER
3	S71471	AHMAD A'ZIM MUHAIMIN BIN JOHA	PROGRAMMER

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#### 1. PROJECT OVERVIEW

The UMT Transport Summons Management System is a web-based system designed to manage vehicle-related summons issued on campus at UMT. Students who violate transport rules such as illegal parking or no vehicle sticker can view their summons online, make payment of their summons or submit appeals if their transport gets clamped because they get summons more than 3 times. Admins and officers can record new summons, manage users and monitor payments.

The system aims to make the process more transparent and efficient, reducing paperwork and long queues. We build it using the Model-View-Controller (MVC) architecture which supports full Create, Read, Update and Delete (CRUD) operations for all involved modules.

## **2. A MODULE FOR EACH GROUP MEMBER**

MEMBER	MODULE	DESCRIPTION
MUHAMAD SYAFIQ BIN SHAFFIE	ADMIN	<ul> <li>View student accounts</li> <li>View summons</li> <li>Approve or reject the appeal and payment</li> <li>Log in and log out</li> <li>Delete student</li> </ul>
MUHAMMAD SHAHRUL AIMAN BIN MOKHTAR	STUDENT	<ul> <li>Student registration, log in, and log out</li> <li>Check issued summons and status</li> </ul>
AHMAD A'ZIM MUHAIMIN BIN JOHA	SUMMONS MANAGEMENT	<ul> <li>Record new summons(violation type, location, date, vehicle number)</li> </ul>

#### 3. PROBLEM DEFINITION

In Malaysia University of Terengganu(UMT), the management of summonses and citations is often handled through manual processes or fragmented digital systems. These traditional methods are prone to numerous challenges, including data inconsistency, lack of real-time access, inefficient tracking, and limited transparency. As the volume of summonses increases, these inefficiencies can lead to administrative backlogs, delayed resolutions, and user dissatisfaction.

The absence of a centralized and automated system makes it difficult for users to keep track of issued summonses, for staff to manage and update case statuses efficiently, and for administrators to oversee the entire process. Moreover, the manual handling of data increases the risk of human errors, data loss, and security vulnerabilities.

To address these challenges, this project proposes the development of a web-based **Summons Management System**. The system aims to provide a unified platform where:

- **Student** can register, securely log in, and conveniently view their summons details.
- **Staff** can issue new summonses and update the status of existing cases.
- **Administrators** have full oversight, with the ability to manage students, monitor system activities, and generate reports.

By implementing this system, organizations can achieve greater efficiency, accuracy, and transparency in the management of summonses, while also enhancing user satisfaction through improved accessibility and streamlined processes.

#### 4. CLASS DIAGRAM

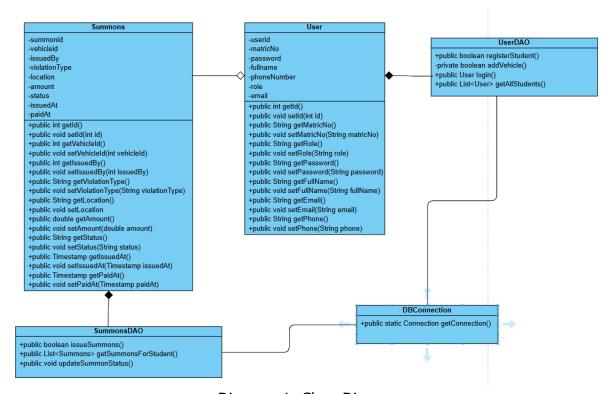


Diagram 1: Class Diagram

## **5. WIREFRAME**

On this page, students will fill in the information to log in to the account.

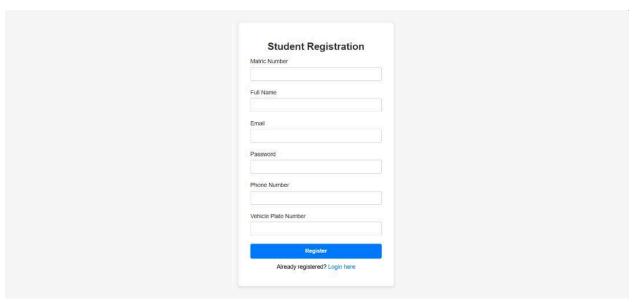


Diagram 2: Student Registration Page

On this page, the users who are administrators, staff, and students will provide their email and password to log in.

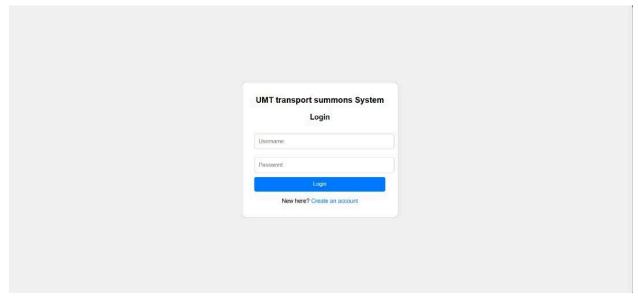


Diagram 3: Log In Page

On this page, which is the student's dashboard, they can view their summon and status.

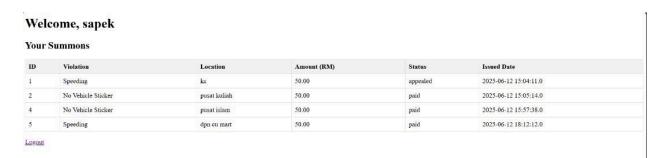


Diagram 4: Student Dashboard

On this page, the admin can change the status of the students who have summons.



Diagram 5: Admin Dashboard

On this page, the staff will key in the plate number of the student's vehicle for a summons.

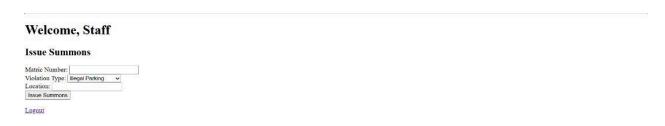


Diagram 6: Staff Dashboard