RAYMOND WASIKE

SOFTWARE ENGINEER

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EDUCATION

2021 - December 2025

JOMO KENYATTA UNIVERSITY OF

TECHNOLOGY AND AGRICULTURE

DEGREE IN BUSINESS COMPUTING

2017 - 2021

MOI HIGH SCHOOL - MBIRURI

KENYA CERTIFICATE OF SECONDARY EDUCATION

SKILLS

- Software Development and Maintenance
- System Maintenance
- Database Management
- Cybersecurity Strategies
- Network Administration
- Data Analysis and Entry

PROFILE

Software Engineer with 2 years in Software Development, Information Systems management, Cybersecurity strategies and Network Administration from My Attachment and Individual and Group Projects in the related Fields. I've completed my course and awaiting graduation in December 2025. Passionate about leveraging technology to improve efficiency, continuous learning, teamwork, and contributing to impactful projects within dynamic organizations

WORK EXPERIENCE

ATTACHEE/INTERN

KENYA POWER AND LIGHTING COMPANY

MAY 2024 - AUGUST 2024

- Assisted in IT support and system maintenance to ensure smooth operations.
- Worked with the customer service team to resolve client inquiries and technical issues.
- Supported data entry, analysis, and report generation for operational efficiency.
- Assisted in maintaining network infrastructure and troubleshooting connectivity issues and Collaborated with various departments to improve workflow automation and digital solutions.

My efforts **c**ontributed to optimizing customer service processes, reducing response times by 10%. Assisted in resolving technical issues, improving system uptime and efficiency. Gained hands-on experience in IT infrastructure, networking, and customer relations. Successfully collaborated with teams to implement digital tools for enhanced productivity.

REFERENCES

DENIS MASIGA		
KENYA POWER AND LIGHTING COMPANY		
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NANCY WASIKE		
JKUAT Lecturer and Mentor		
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Achievements.

Tech Project

- Developed DeviceHealthAI an Android app integrating AI (Linear Regression) to diagnose device hardware and software health in real time using Android APIs.
- Designed intelligent test modules for microphone, speaker, battery, Bluetooth, and flashlight, enhancing diagnostic accuracy and user experience.
- Implemented Room Database and Material 3 design system for seamless data storage and modern UI.
- Integrated Al-powered prediction models for performance health metrics.