

# SHARON NZAYA | SOFTWARE ENGINEER

Nairobi | 0728644947 | nzayaneta@outlook.com

## PROFESSIONAL SUMMARY

Solution-oriented and problem solver with years of experience building and maintaining software and software architecture. Highly skilled in communication, collaboration, and technical documentation.

## TECHNICAL SKILLS

- ✓ **Programming languages :** JavaScript , Python
- ✓ **Front-End Development :** HTML, CSS, React, jQuery, Material UI
- ✓ **Back-End Development:** MySQL, PostgreSQL, MongoDB, Node.js
- ✓ **Testing/Deployment :** React Testing Library, Docker
- ✓ **UI/UX :** Figma
- ✓ **Other:** Git , Object Oriented Programming

## ATTACHMENT EXPERIENCE

### KENYA POWER LIGHTING & COMPANY

Web Developer | 01 September, 2022 - 30 November, 2022

- Designed, executed, and implemented the booking system
- Established and managed strategies in order to retain and improve engagement while meeting the KPI goals.
- Developed microservice architecture currently supporting several substations.
- Migrated several key apps to cloud with 0 errors and delays.

### SUPA LOAF

Data Scientist| 03 January, 2019 - 30 April, 2019

- I built a customer attrition random forest model that improved monthly retention by 12 basis points for clients likely to opt out by providing relevant product features.
- Collaborated with product managers to perform cohort analysis that identified an opportunity to reduce pricing by 15% for a segment of users to boost their sales.
- Run, submitted, and reported on monthly client enrollment, services opted in for, and the employees assigned to the client.

## EDUCATION

### JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY

Bachelor in Information Technology (2020-2022)

### MORINGA SCHOOL

Certificate in Data Science and Machine Learning (2019)

### JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY

Diploma in Information Technology (2017-2018)

## REFERENCES

### KENYA POWER LIGHTING AND COMPANY

Sebastion Odongo - System Analyst

Phone Number- 0726546034

John Ireri- System Analyst

Phone Number- 0722304731

### SUPA LOAF

Bonface Mwangi - System Analyst

Phone Number- 0782599188