# O. BERNARD OFOEGBU

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## EXPERIENCE SUMMARY

- Frontend-Focused Full-Stack Engineer with 5+ years of experience building scalable, high-performance web applications using React.js, Next.js, Vue.js, and modern JavaScript frameworks.
- Proficient in crafting user-centric, responsive, and accessible interfaces with strong attention to performance, usability, and seamless user experiences.
- Skilled in backend development with Node.js, API design and integration (REST, GraphQL), and workflow automation to streamline business processes and support robust frontend applications.
- Additionally experienced in building custom monitoring agents for metrics, logs, and traces, with deep expertise in Site Reliability Engineering (SRE), observability, and distributed tracing using OpenTelemetry.
- Proven ability to integrate APM and monitoring tools like Prometheus, Grafana, Datadog, and Dynatrace to enhance system reliability, visibility, and incident response.
- Hands-on experience with PostgreSQL, MSSQL, and MongoDB for building optimized and scalable data solutions.

#### **SKILLS**

Frontend Development React.js, Next.js, Vue.js, HTML5, CSS3, JavaScript, TypeScript, Tailwind CSS

BackEnd & Automation Node.js, Express.js, REST APIs, GraphQL, Workflow & Business Process Automation

Observability & Monitoring OpenTelemetry, Dynatrace, Datadog, Prometheus, Grafana

Mobile React-Native

Testing Frameworks Jest, React Testing Library

Database PostgreSQL, MSSQL, SQL, MongoDB Cloud & DevOps Docker, AWS, Firebase, CI/CD pipelines

**Testing** Jest, React Testing Library

Tools GitHub, Git, JIRA, Postman, NPM, Yarn, Webpack, Babel

Methodologies Agile, Scrum, Continuous Integration/Continuous Deployment (CI/CD)

#### EXPERIENCE

# Software Engineer (Site Reliability, Business Automation & Observability)

March 2025 - Present

First City Monument Bank (FCMB Group) – A leading financial institution in Nigeria.

Lagos, NG

- Led the integration of Site Reliability Engineering (SRE) practices across the bank's digital and core banking platforms, driving scalability, fault tolerance, and 99%+ reliability through well-defined SLIs/SLOs.
- Built internal monitoring tools tailored to FCMB's infrastructure, achieving Dynatrace-like observability for high-volume transaction systems.
- Instrumented critical services with OpenTelemetry to enable distributed tracing, granular metric collection, and seamless correlation across Prometheus, Grafana, Datadog and Honeycomb.
- Automated high-impact workflows using Node.js, reducing manual overhead, improving IT operations response time, and stabilizing key services like NewMobile, RIB, and USSD.
- Designed intelligent dashboards, automated error classification pipelines, and collaborated with IT teams across Digital Channels, Agency Banking, Core Banking, Finacle, and USSD to proactively enhance system resilience and incident response.

#### Senior Frontend Engineer

March 2023 - Feb 2025

 $House Parry \ (House Parry \ - is \ a \ platform \ facilitating \ seamless \ access \ to \ party \ services \ and \ products) \\ Lagos, \ NG$ 

• Optimized frontend architecture with React and Next.js, increasing platform speed by 15% and enhancing user experience for thousands of active users.

- Led integrations with third-party APIs, boosting platform reliability and driving a 99.99% uptime with seamless performance.
- Championed code quality initiatives, mentoring junior developers and establishing high standards that elevated team productivity and output.

# Senior Frontend Engineer (Contract)

Jul 2024 - Aug 2024

Belrald (Belrald is an edtech platform that automates university management processes, enhancing faculty-student engagement and operational efficiency.) Lagos, NG

- Developed a debt management system that improved payment tracking for 5,000+ students across universities using Belrald's platform.
- Implemented installment payment plans, increasing student payment compliance by 30%
- Collaborated with backend teams to integrate the system, making payment processing more efficient .
- Delivered the project on time within a one-month contract, achieving a 100% client satisfaction rate.

#### Frontend Engineer

Feb 2023 - July 2023

WeDance (WeDance - is a platform that unifies dancers worldwide, facilitating access to dance events.) Munich, DE

- Developed ticketing confirmation and event booking system using VueJS, unifying dancers globally on the platform.
- Achieved over 90% code coverage by writing unit tests with Jest, improving development efficiency.
- Integrated real-time dance event booking with RESTful APIs using Fetch API, ensuring seamless transactions.
- Collaborated on wireframes and prototypes, enhancing user experience and streamlining design-to-code processes.

# Frontend Engineer

Jun 2021 - Jan 2023

Sabi (Sabi is the largest B2B platform enabling informal trade in Africa )

Lagos, NG

- Played a key role in optimizing the platform for ease of use, improving the experience for over 1M+ users across Africa by developing user-friendly UI components.
- Contributed to internationalization (i18n) and multitenancy implementation, enabling the company to seamlessly expand into new regions and markets.
- Developed and integrated tour guides to enhance platform usability, boosting user engagement and navigation for new features.
- Collaborated within an Agile frontend team to improve the platform's responsiveness and performance, resulting in a reduction in load times and overall enhanced user satisfaction.

# Software engineer

Sept 2020 - May 2021

RidApp (A mobility platform streamlining ride-sharing and delivery services across Lagos, Nigeria.) Lagos, NG

- Excelled as a junior engineer, developing dynamic web applications using ReactJS, Redux, Express.js, and MongoDB. Delivered projects on time with a 100% success rate, significantly boosting team efficiency.
- Built a seamless file upload utility within React, integrating RESTful APIs via Fetch, which led to a notable reduction in fraud by streamlining the verification of delivery and payment proofs for riders and customers.

## Frontend Engineer

Sept 2019 - Aug 2020

Zazuu (Zazuu is a fintech platform enabling transparent cross-border money transfers)

Lagos, NG

- Played a key role in developing cross-border payment solutions, expanding remittance offerings and improving transaction speed.
- Implemented and optimized in-app transaction features, improving user engagement and streamlining the payment process.
- Collaborated closely with backend teams to integrate third-party payment systems, ensuring reliable service and fast payments.

## **EXTRA-CURRICULAR ACTIVITIES**

- Actively write blog posts and contribute to software development and web development articles on LinkedIn earning me the **LinkedIn Top voice badges** in these spaces (LinkedIn).
- Contribute to and Maintain open source repositories.

# **EDUCATION**

Bachelor of Science, Biochemistry, University of Ibadan

2014 - 2018

# PROFESSIONAL MEMBERSHIP

- International Association of the Engineers and the Computer Scientists (IAENG)
- Institute of Software Practitioners of Nigeria (ISPON)

## **LANGUAGE**

• ENGLISH- Native — • GERMAN - A2 —