

OBINNA BERNARD OFOEGBU

07060859311 • Alimosho, Lagos • obinnafoegbu71@gmail.com

To be part of an organization that will challenge me and allow me to use my education, skills, and past experiences to provide solutions in a way that is mutually beneficial to both myself and my employer and allow for future growth and advancement.

WORK EXPERIENCE

INFORMATION LIFECYCLE MANAGEMENT LIMITED, LAGOS

Feb. 2021 - Present

Business Analyst

- Analyze client requirements and objectives and determine how software can best meet client's requirements and objectives
- Functional requirement gathering
- Documentation and Fit-Gap analysis
- Participate in Implementation and deployment of Proposed Solutions for Agency Requirements in D365 and customizations
- Conduct Meeting
- Participate in Performing data migration activities
- Creating and maintaining business, project, and technical documentation

SIGMA TECHNOLOGIES, S.L.U. Madrid

June 2020 – Dec 2020

Lead transcription service provider (inglés Yoruba/ Yoruba English).

- monitoring pace of project, incorporated features to make transcribers work easier.
- listen/visualize the audios, videos, images, sentences, or words and proceeding to the categorization, correction, and validation of transcriptions sent in by transcribers.

UNION BANK NIGERIA

May 2020 - Aug 2020

Sales and Service Associate

- Ensure timely and effective service delivery to customers banking needs
- To ensure proper documentation for all new and existing accounts.
- To provide Customers with information and awareness on the Bank's products and services
- Validate account opening forms and supporting documents for new customers

- Ensure zero fraud tolerance/error rates

EDUCATION

Bachelor of Science – Biochemistry -*University of Ibadan*

June 2014 - March 2018

WASSCE -Senior School Certificate Examination (All Distinctions)

Federal Government College Lagos. Ijanikin | 2006 - 2012 |