


**Bureau of Environmental Services  
Portland Water Bureau**

PO Box 4216  
Portland, OR 97208-4216

[www.portlandoregon.gov/bes](http://www.portlandoregon.gov/bes)  
[www.portlandoregon.gov/water](http://www.portlandoregon.gov/water)

Telephone: 503-823-7770

Email: [PWBCustomerService@portlandoregon.gov](mailto:PWBCustomerService@portlandoregon.gov)

**AutoPay is here! Register at  
[www.portlandoregon.gov/utilitybill](http://www.portlandoregon.gov/utilitybill). We've  
got a new Paperless Billing program, too.  
Check out our new services and sign up  
today!**

**Account Number 295-395-140-0**

Customer Name YU CONTEMPORARY INC  
Service Address 800 SE 10TH AVE

**Account Activity**

Previous Bill Amount	\$	1,140.52
Net Adjustments	\$	0.00
Late Fees	\$	0.00
Payments - Thank you	\$	-1,140.52

Balance Forward	\$	0.00
Current Charges	\$	1,326.18

**Amount Due \$ 1,326.18**

**Due Date Oct 18, 2016**

**Billing Details**

Billing Date	Billing Period	Days of Service	Billing Type
09/27/16	06/21/16 - 09/22/16	94	Commercial/Quarterly

Service	Meter Number	Usage in CCF	Rate per CCF	Charges
Water Volume (Old rate)	20012202	42 CCF / 94 x 10	\$ 3.940	\$ 17.60
Water Volume (New rate)	20012202	42 CCF / 94 x 84	\$ 4.216	\$ 158.23
Sewer Volume (Old rate)		42 CCF / 94 x 10	\$ 9.368	\$ 41.86
Sewer Volume (New rate)		42 CCF / 94 x 84	\$ 9.697	\$ 363.95
Stormwater Off-site (Impervious Area 18800 sq. ft.)				\$ 449.67
Stormwater On-site				\$ 242.14
Portland Harbor Superfund				\$ 13.06
Base Charges				\$ 39.67
<b>Total Current Charges</b>				<b>\$ 1,326.18</b>

**Meter Detail**

Meter Number	Previous Read	Current Read	Usage
20012202M	1051	1093	42



Please detach and return this portion with payment payable to: **City of Portland**

Account Number	Address Served	Bill Date	Due Date	Amount Due
295-395-140-0	800 SE 10TH AVE	Sep 27, 2016	<b>Oct 18, 2016</b>	<b>\$1,326.18</b>

**DO NOT PAY.** The amount due shown on this statement will be automatically paid on the due date in accordance with your Auto Pay authorization.

**City of Portland**

PO Box 4216  
Portland, OR 97208-4216

**Amount Enclosed \$**

**DO NOT PAY**

☐

Check this box if you have changes or comments.  
Note changes on reverse.

☐

Check here to sign up for GreenBucks  
(please see reverse).

YU CONTEMPORARY INC  
800 SE 10TH AVE  
PORTLAND OR 97214-2548

**Payment Methods**

- Mailing Address .....PO Box 4216, Portland, OR, 97208-4216
- Online Payments..... [www.portlandoregon.gov/utilitybill](http://www.portlandoregon.gov/utilitybill)
- Checking Account Payment .....503-823-7770
- Credit or Debit Card Payment.....503-823-7770
- In Person: 1st floor, 1120 SW Fifth Ave. Portland, OR 97204
- Drop Box Payments

The Portland Building .....1120 SW Fifth Ave.

**Sign Up for auto-pay online at**  
[www.portlandoregon.gov/utilitybill](http://www.portlandoregon.gov/utilitybill)

**Explanation of Billing Details**

Water and Environmental Services customers pay a utility license fee that helps fund general city services including but not limited to fire-fighting, police services, and fees for parks. The utility license fee is a small percentage of each of the charges listed under the Portland Water Bureau and the Bureau of Environmental Services.

**Bureau of Environmental Services**

- **Sewer volume charge:** pays for sewage treatment and system construction, maintenance and repair. Residential sewer volume charges are based on winter average water use, or actual use, whichever is lower. Commercial sewer volume charges are based on actual water use.
- **Stormwater charge:** Off-site charge pays for repairs, maintenance, and renewal of facilities that manage stormwater runoff from city streets. On-site charge pays for facilities that manage stormwater runoff from private property.
- **Portland Harbor Superfund charge:** Helps fund the city's required participation in the ongoing federal superfund investigation into historic pollution of the Willamette River.

Contact Environmental Services at 503-823-7740 or go to [www.portlandoregon.gov/bes](http://www.portlandoregon.gov/bes)

**Portland Water Bureau**

- **Base charge:** pays for the meter reading, billing, collection, and customer support. This is a daily fixed charge.
- **Water volume charge:** pays for repairs, maintenance, and renewal of the water system. This charge is measured in units of 100 cubic feet (called CCF) used. One CCF = 748 gallons.

**Important Information**

**Customer Services**

Phone Number .....503-823-7770

Hours .....Monday-Friday, 8:00 a.m. to 5:00 p.m.

**Paperless Billing Enrollment**

Sign up at [www.portlandoregon.gov/utilitybill](http://www.portlandoregon.gov/utilitybill)

**Payments**

- Paying by check? You are authorizing us to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.
- Returned Payments will be subject to a \$35.00 fee.
- Deposits made to the drop box after 2:00 pm will be posted to accounts on the next business day.

**Having trouble paying your bill?**

- Avoid late payment fees by paying the balance in full or by making payment arrangements prior to the due date.
- Bills become delinquent if not paid by the due date printed on the initial bill or notice.
- Fees may continue to be assessed against any unpaid charges, even after water has been shut off.
- Personal information may be used for account management and collection services.

**Financial Assistance**

- You may qualify for financial assistance. Please contact Customer Service for information.

**Typical Billing and Collection Cycle**

Day 0	Bill Date	
Day 21	Due Date	
Day 28	Carrying Charge.....	1% penalty
Day 35	Reminder Late Fee.....	\$5.00 charge
Day 42	Pre Shut Off / Urgent Notice Fee..	\$10.00 charge
Day 49	Last Chance Notice Fee.....	\$20.00 charge
Day 56	Shut Off Authorization Late Fee....	\$80.00 charge
	Returned Payment.....	\$35.00 charge

Your voluntary GreenBucks contribution helps public schools in Portland protect water quality in local rivers and streams.

**Select your GreenBucks Contribution Level**    ☐ \$1    ☐ \$3    ☐ \$5    Contributions will be charged each billing period.

**New Mailing Address?** Please note changes below and check the box on the reverse side.

New Address

Phone Number

Comments

**This change affects your mailing address only and does not close your account.**

Account  
295-395-140-0

To close this account and receive a final bill, call Customer Services at 503-823-7770.