

### **Yale Union**

Account number 8778 10 401 7794069

For service at: 800 SE 10TH AVE PORTLAND OR 97214-2548

# **Thanks for choosing Comcast Business**

Need help? Visit business.comcast.com/help or call 1-800-391-3000

Ready to pay? Visit business.comcast.com/myaccount Bill date Oct 19, 2016 Services from Oct 27, 2016 to Nov 26, 2016

Your monthly account summary	
Previous balance	241.37
EFT Payment Oct 09, 2016	-241.37 ci
New charges	
Comcast Business services	219.70
Other charges and credits	21.13
Taxes and fees	2.63

**Amount due** 

Page 1 of 3

Payment due Nov 09, 2016

# Manage your services online

Your Comcast Business account online is the one-stop destination to pay your bill and manage your services. Visit business.comcast.com/myaccount.

#### Service updates

See the "additional information" section for upcoming service updates.

COMCAST **BUSINESS** 

9602 S 300 W. STE B SANDY UT 84070-3302 8633 0370 NO RP 19 10202016 NNNNNNNN 01 999673

YALE UNION 800 SE 10TH AVE PORTLAND, OR 97214-2548

8778 10 401 7794069 Account number

Nov 09, 2016 Automatic payment due

\$243.46 Please pay

Electronic Payment to Be Applied 11/09/16

COMCAST PO BOX 34744 SEATTLE WA 98124-1744



## Did you know?

Your Comcast Business Internet service gives you access to millions of WiFi hotspots with the fastest WiFi and even more coverage. Find out more at business.comcast.com/wifi.



## Did you know?

Never miss a payment with text alerts. Receive text message reminders when your bill is ready to pay or past due. Sign up at business.comcast.com/myaccount.





### Need help? We're here for you.



Visit business.comcast.com/help Call 1-800-391-3000

#### **Billing support**

Open 6 am-9 pm MTN, Mon through Fri and 7 am-8 pm Sat

### **Technical support**

Open 24 hours, 7 days a week

Please notify us immediately with any questions regarding charges billed to your account. Comcast will issue a credit or refund for any verified billing error which is brought to our attention within sixty (60) days of the bill.



### **Additional payment options**



### **Automatic payment**

Sign up at business.comcast.com/myaccount



#### **Online**

Visit business.comcast.com/myaccount



#### By phone

Call 1-800-391-3000

### Moving? Let us help.

If you're moving, give us as much advanced notice as possible so we can help make a smooth transition.

Call 1-800-391-3000





Services from Oct 27, 2016 to Nov 26, 2016

### Your new charges in detail

Comcast Business services	\$219.70
Comcast Business Cable Digital Converter TV Basic Business Video	0.00 4.95
Comcast Business Internet Internet Premium Pkg Business Internet Static IP - 1	99.95 19.95
Comcast Business Voice Phone number: (503) 235-3664 (503) 236-7996	
Non-Published Listing Qty 2	0.00
Equipment Fee	14.95
Voice Line Business Voice	39.95
Voice Line Business Voice	39.95

Other charges and credits	\$21.13
City License Fee(s)	5.43
Universal Connectivity Charge	3.05
Regulatory Recovery Fees	6.15
Broadcast TV Fee	6.50

Taxes and fees	\$2.63
Franchise Fee PEG Access Fee 911 Fee(s)	0.68 0.45 1.50
New charges	\$243.46

### **Additional information**

The Regulatory Recovery Fee is neither government mandated nor a tax, but is assessed by Comcast to recover the costs of certain federal, state and local impositions related to voice services.

The Broadcast TV Fee recovers a portion of the costs of retransmitting television broadcast signals.

View Voice, taxes and fees details at business.comcast.com/myaccount

Hearing/Speech Impaired - Call 711

#### **Closed captioning**

Our products and services are made for everyone to enjoy. For closed captioning concerns and other accessibility issues affecting customers with disabilities, visit comcastsupport.com/accessibility for live chat, email accessibility@comcast.com, call 1-855-270-0379, fax 1-866-599-4268 or write to Comcast, 1701 John F. Kennedy Blvd., Philadelphia, PA 19103-2838, Attn: K Wilkinson.

Beginning September 2016, due to a system update, you may notice description changes on your bill. These changes do not impact the services you receive or the price you pay for those services.

The FCC modifies the rate that voice providers pay into the USF on a quarterly basis. USF is assessed on applicable voice services as the Universal Connectivity Charge at the FCC's approved rate. See: http://www.fcc.gov/encyclopedia/contribution-factor-quarterly-filings-universal-service-fund-usf-management-support A new rate becomes effective 10/01/2016.

This bill reflects a change in Franchise Fee and PEG Fee paid to the City, in accordance with the cable franchise agreement.

For cable TV regulatory information, please contact: Mt. Hood Cable Regulatory Commission, PO Box 745, Ste. 600, Portland, OR 97207(503) 823-5385. Your FCC CUID Number is OR0241/OR0366.

(This is not a cable store)



