## Middlemen and Contestation in Directed Networks

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#### **Abstract**

Middlemen—or "critical nodes"—have an essential role in both social and economic networks, particularly when considering the flow of information and trade. This paper extends the concept of critical nodes to directed networks and, in doing so, we identify two types of middlemen. Node contestability is introduced as a topological concept of competitiveness in a directed network meaning that an intermediary's role can be substituted by a coalition of other nodes in the network. We establish the equivalence of uncontested intermediaries and middlemen.

Contestability gives rise to a notion that measures the control exercised by a middleman in a network. This leads to so-called *brokerage* centrality measures, which count the number of node pairs that are uniquely intermediated by that middleman. We present a comparison of the brokerage measure with relevant, established network centrality measures. Finally, we provide concepts and measures expressing the *robustness* of a middleman as the number of links or nodes that have to be added to or removed from the network to nullify the middleman's power.

We use these concepts to identify and measure middleman power and robustness in two empirical socio-economic networks: Krackhardt's advice network of managers in a large corporation and the well-known Florentine marriage network as a proxy of power brokerage in Renaissance Florence.

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#### 1 The critical role of middlemen in networks

Research has recognised networks as important descriptors of social and economic processes (Watts 2004, Jackson 2008, Newman 2010, Barabási 2016). Node centrality aims to identify the most influential nodes in the network.

This article makes a contribution to the analysis of nodes that are critical for the flow of information and trade in a network. Such critical agents—or "middlemen"—have been recognised and researched with respect to undirected networks (Burt 1992). Here, we consider these nodes in the more general context of directed networks. We introduce a middleman as a specific type of node that can block the information flow from at least one node to another. If one applies this definition to undirected networks, one arrives at the standard notion of a middleman as a singleton node cut set. In the context of directed networks this is no longer the case: Its removal does not necessarily break up the whole network; it just compromises the information flow for at least one pair of nodes. In networked economies, the essential brokerage position of middlemen allows them to be highly extractive to both directly and indirectly connected nodes. On the other hand, their involvement lowers transaction costs in terms of search and the formation of beneficial connections.

Naturally, the existence of middlemen is closely related to the competitive environment represented by that network. Gilles and Diamantaras (2013) show that middlemen have the potential to be highly exploitive given a lack of competition combined with a pessimistic outlook regarding their potential contestability in a network. The main conclusion from this research is a non-trivial extension of how economists and social scientists perceive the architecture and dynamics of exchange systems, how the presence of a middleman can knit a system together, and, as a consequence of their position, can act as rent-extracting monopolists with excessive bargaining power (Easley and Kleinberg 2010, Chapter 11).

We extend these notions to a more general definition of contestability in directed networks. In a directed network, a node is contested if alternative pathways are available to establish exchange between pairs of nodes in the network. Our main result shows that there is a formal duality between the existence of middlemen and network contestability. In particular, an intermediary node is a middleman if and only if it is uncontested.

One would expect that betweenness centrality measures would capture the influence that such middlemen exert. However, we show that this is not the case. Instead, we propose a new *middleman power measure* that exhibits the desired properties. We devise an algorithm that applies the adjacency matrix of any directed network to identify and measure the middlemen in that network. We apply this algorithm to study two very well known (historical) directed networks from the literature. These applications allow us to make an in-depth comparison with well-established centrality measures such as betweenness centrality and eigenvector centrality (Bonacich 1987).

Given the Florentine marriage network of the early Renaissance (Padgett and Ansell 1993, Padgett 1994), we conclude that our middleman power measure clearly ranks the more powerful

middlemen higher than the less powerful, confirming with historical analysis. In Krackhardt (1987)'s advice network, again our measure confirms Krackhardt's original assessment of the most influential node. Furthermore, we show that, despite the importance of middlemen in these networks, this positional feature is not properly and fully identified by conventional centrality measures.

**Standard measures of node centrality.** Middlemen have been investigated in both sociology and economics during the past three decades. The specific interest in economics was initiated by Kalai et al. (1978) who investigated the payoffs to middlemen in an intermediated trade environment. These insights were extended by Rubinstein and Wolinsky (1987) who applied them to a model of market search. Jackson and Wolinsky (1996) and Gilles et al. (2006) further analysed middlemen in the context of economic interaction.

Many of the general findings in the economics literature have been independently verified in the social sciences. In social network analysis, middlemen are seen as social actors that bridge structural holes in the social fabric. Due to their position these middlemen have access to more diverse information; are able to broker information and ideas between agents and affiliations; will have a tendency to be more entrepreneurial; are able to exploit their intermediating opportunities; and have better ideas which are then evaluated by others within a society or organisation (Burt 1992, 2004, 2005, 2010). Moreover, by virtue of their weak ties in the network, middlemen are able to exploit unique opportunities that are not afforded to other, more socially embedded, nodes in the network (Granovetter 1973, 2005).

Despite the wide acknowledgement within social network analysis of the significance of middlemen, centrality measures do not necessarily identify these critical nodes as being important even though their removal may deteriorate the functionality of the network as a whole. As the notion of centrality came to the fore, Freeman (1978, p. 219) argued that central nodes were those "in the thick of things". To exemplify this, he used an undirected star network consisting of five nodes. The middle node, at the centre of the star, has three advantages over the other nodes: It has more ties; it can reach all the others more quickly; and it controls the flow between the others. Freeman developed three simple measures of node centrality based on the prevalent features of the center node: degree, closeness and betweenness.

More complex centrality measures have been proposed<sup>1</sup>. Bonacich (1972, 1987) and Bonacich and Lloyd (2001) proposed the use of the largest eigenvalue of the adjacency matrix as the basis for the measurement of network centrality. This measure expresses the idea that a node is more central if it is connected to nodes that are themselves central. Other measures, including Katz centrality (Katz 1953) take advantage of the same mechanism as Bonacich centrality by analysing the number of all nodes that a given node can be connected through a path, while contributions from linking distant nodes are progressively penalised. A node has a larger centrality if it has neighbours with a high Katz centrality. PageRank (Brin and Page 2012) is a variant of Katz cen-

<sup>&</sup>lt;sup>1</sup>For more background on centrality measures see Borgatti (2005), Wasserman and Faust (1994, Chapter 4) and Jackson (2008, Chapter 2.2).

trality, which recently gained application to the World Wide Web.

The most common centrality measures do not provide a proper account of network power and, usually, overlook middlemen. Two exceptions are noted: First, the  $\beta$ -measure (van den Brink and Gilles 1996, 2000) is founded on an axiomatic approach to measuring centrality. This measure is one of a few that measures dominance, and therefore power, in directed networks. Borm et al. (2002) develop an iterated  $\beta$ -measure which, much like the eigenvector and PageRank centralities, develops a score based on the dominance of the nodes that it dominates. Applications are focussed on how nodes are dominated by others in hierarchical organisations. Second, Bozzo et al. (2015) provide both a vulnerability and power measure based on the number of nodes that can be victimised by so-called 'executioners'. The power of a node set is comparable to how integral the set is to the robustness of an undirected network.

**Outline.** We follow this introduction with Section 2, which defines preliminary notions of networks. Section 3 introduces strong and weak middlemen within networked socio-economic spaces. We also consider the notion of network contestability, which is shown to be the dual notion to that of middlemen. Section 4 discusses a measure of middleman power, which assigns a quantitative expression to a node's brokerage power. Adding to this, the section provides a variety of measures regarding the robustness of middleman positions in the network. Section 5 investigates two empirical case studies of social networks where middlemen have tended to have importance: Krackhardt's advice network and the Florentine marriage network. Finally, Section 6 concludes.

## 2 Network preliminaries

In this paper we focus on networks as representations of relational infrastructures that map how entities such as individuals and firms are connected. These entities are represented by nodes, while relationships are represented by directed arcs between nodes. Throughout we consider these infrastructures as carriers of flows of physical commodities in a logistics framework or of information. Middlemen are identified as those entities that exercise control over the flows in the network.

**Definition 2.1.** A (directed) **network** is a pair (N,D) where  $N = \{1,2,...,n\}$  is a finite set of **nodes** and  $D \subset \{(i,j) \mid i,j \in N \text{ and } i \neq j\}$  is a set of **arcs**, being directed relationships from one node to another.

We point out that here  $(i,i) \notin D$  for any  $i \in N$ . We denote a directed network (N,D) by D unless N is ambiguous. Throughout, we denote an arc  $(i,j) \in D$  by  $ij \in D$ .

We interpret the nodes N in the network as a set of individuals, firms or other entities that are connected through a relational structure represented by the arcs in D. Thus, D describes the infrastructure within which the nodes are embedded. We assume throughout that there occur

flows in the infrastructure D between the nodes and that the control of these flows is of critical importance to the functionality of this infrastructure.<sup>2</sup>

An *undirected* network is defined as a network (N,D) such that all arcs are reciprocated:  $ij \in D$  if and only if  $ji \in D$ . An undirected network represents a special case of a network in that there exist arbitrary flows between any two linked nodes.

**Walks and paths.** A *walk* from node i to node j in a network D—or simply an ij-walk in D—is an ordered list of nodes  $\Omega_{ij}(D) = (i_1, i_2, \dots, i_m)$  such that  $m \ge 3$ ,  $i_1 = i$ ,  $i_m = j$  and  $i_k i_{k+1} \in D$  for all  $k \in \{1, \dots, m-1\}$ . Clearly, a walk is a sequence of adjacent nodes in the network. Walks might revisit nodes and, therefore, might contain loops.

The notion of a path excludes loops and can be formulated using set-theoretic notions. Formally, a *path* from i to j in a network D—or, simply, an ij-path—is a finite subset of nodes  $W_{ij}(D) = \{i_1, \ldots, i_m\} \subset N$  with  $m \ge 3$ ,  $i_1 = i$ ,  $i_m = j$  and  $i_k i_{k+1} \in D$  for every  $k = 1, \ldots, m-1$ . Therefore, to every ij-path  $W_{ij}(D) = \{i_1, \ldots, i_m\}$  there corresponds a unique ij-walk given by  $\Omega_{ij}(D) = (i_1, \ldots, i_m)$ . We remark that since each element in a set is listed only once, every path is a walk without any loops.

In many cases there are multiple paths from i to j in a network D. If this is required, we denote  $W_{ij}^v(D)$  as the v-th distinct path from i to j in D. This gives rise to the collection  $W_{ij}(D) = \{W_{ij}^1(D), \ldots, W_{ij}^V(D)\}$ , consisting of all distinct paths  $W_{ij}(D)$  from node i to node j in D, where V is the number of distinct ij-paths in D. Now,  $W_{ij}(D) = \emptyset$  denotes that there is no path from node i to node j in the network D, while  $W_{ij}(D) \neq \emptyset$  indicates that there exists at least one path from i to j in D.

**Connectedness.** We now say that node i is *connected to* node j if  $W_{ij}(D) \neq \emptyset$ , i.e., there is at least one path from node i to node j in the network D. A network D is called *weakly connected* if for all  $i, j \in N$  either i is weakly connected to j, or j is weakly connected to i, or both.

Two distinct nodes  $i, j \in N$  are strongly connected in the network D if  $W_{ij}(D) \neq \emptyset$  as well as  $W_{ji}(D) \neq \emptyset$ . A network D is now called strongly connected if  $W_{ij} \neq \emptyset$  and  $W_{ji} \neq \emptyset$  for all nodes  $i, j \in N$ . Hence, any strongly connected network is always weakly connected. It indicates that there is always a path from node i to node j and back. This implies all nodes are bi-connected in the sense that bilateral flows exists between any two nodes.

A subset of nodes  $M \subset N$  is a *component* of D if  $(M, D_M)$  with  $D_M = D \cap (M \times M)$  is weakly connected and there is no node  $i \in N \setminus M$  outside node set M such that  $(M + i, D_{M+i})$  is weakly connected.<sup>3</sup> Clearly, every network contains components. In fact, a weakly connected network consists of exactly one component, namely D itself. The next insight states the converse of this property.

<sup>&</sup>lt;sup>2</sup>We emphasise that we can generalise this setting by assuming that each arc  $ij \in D$  has a certain capacity that limits the flow on that arc. In this paper we limit ourselves to the case in which these arcs have unlimited capacity and there are no bounds on the flows in the network. Hence, either a connection between two nodes i and j exists or not.

<sup>&</sup>lt;sup>3</sup>Here we employ that notation that  $S + t = S \cup \{t\}$  for every set S and  $t \notin S$ .

**Lemma 2.2.** A network D on node set N is not weakly connected if and only if it consists of two or more components.

Similarly, a subset of nodes  $M \subset N$  is a *strong component* of D if  $(M, D_M)$  with  $D_M = D \cap (M \times M)$  is strongly connected and there is no node  $i \in N \setminus M$  outside node set M such that  $(M+i, D_{M+i})$  is strongly connected. Clearly, every strong component of a network D is indeed a component of D, but it is not necessarily the case that a component is a strong component.

**Successors and predecessors.** Connectedness in a network leads to several auxiliary concepts. First, we denote by

$$s_i(D) = \{ j \in N \mid ij \in D \} \tag{1}$$

the set of *direct successors* of node *i* in network *D*. Similarly, we denote by

$$p_i(D) = \{ j \in N \mid ji \in D \} \equiv \{ j \in N \mid i \in s_i(D) \}$$
 (2)

the set of *direct predecessors* of node *i* in network *D*.

We note that nodes  $h \in p_i(D) \cap s_i(D)$  are the ones that are connected to node  $i \in N$  by an undirected link. In particular, if  $p_i(D) \cap s_i(D) \neq \emptyset$  for every node  $i \in N$ , then the network consists of directed arcs only.

Furthermore, a node j is called a *successor* of node i in network D if  $W_{ij}(D) \neq \emptyset$ . Similarly, node i is called a *predecessor* of node j in network D if j is a successor of j in D, i.e.,  $W_{ij}(D) \neq \emptyset$ . This gives rise to the following two node sets in relation to some node  $i \in N$ :

$$S_i(D) = \left\{ j \in N \mid \mathcal{W}_{ij}(D) \neq \emptyset \right\} \tag{3}$$

$$P_i(D) = \left\{ j \in N \mid \mathcal{W}_{ji}(D) \neq \emptyset \right\} \tag{4}$$

 $S_i$  is the set of successors of node i in network D, while  $P_i$  is the set of predecessors of node i in network D. We note that  $i \notin S_i(D)$  as well as  $i \notin P_i(D)$ . Obviously,  $s_i(D) \subset S_i(D)$  and  $p_i(D) \subset P_i(D)$ . Node k is an *indirect successor* of i in D if  $k \in S_i(D) \setminus s_i(D)$  meaning that  $W_{ik}(D) \neq \emptyset$ . Thus, i's successor set  $S_i$  is composed of all of i's direct and indirect successors.

The fact that a node is not a member of its successor and predecessor sets gives rise to the following two definitions.

$$\overline{S}_i(D) = S_i(D) \cup \{i\} \tag{5}$$

$$\overline{P}_i(D) = P_i(D) \cup \{i\}$$
(6)

We denote by  $\overline{S}_i(D)$  the *reach* of node i in network D, while  $\overline{P}_i(D)$  denotes node i's *origin* in network D. These auxiliary concepts are required in later analysis in this paper.

For node  $i \in N$  its out-degree in D is defined by  $d_i^+ = \#s_i(D)$  and its in-degree in D by  $d_i^- = \#p_i(D)$ . Now,  $d_i = \#\{s_i(D) \cup p_i(D)\}$  denotes node i's (overall) degree in network D.<sup>4</sup> Clearly,  $d_i \leq d_i^+ + d_i^- \leq n - 1$ .

The node set N can now be partitioned into four distinct subsets of nodes. The classification of nodes is based on their connectivity properties, which gives rise to dividing the nodes into sources, sinks, leaves and intermediaries. This is formalised as follows:

**Definition 2.3.** Let D be a directed network on node set N and let  $i \in N$  be some node.

(i) Node i is a source in network D if  $d_i^- = 0$  and  $d_i^+ \ge 1$ . We denote

$$N_D^+ = \{i \in N \mid i \text{ is a source in } D\}.$$

(ii) Node  $i \in N$  is a sink in network D if  $d_i^- \ge 1$  and  $d_i^+ = 0$ . We denote

$$N_D^- = \{ i \in N \mid i \text{ is a sink in } D \}.$$

(iii) Node  $i \in N$  is a **leaf** in network D if  $d_i^+ = d_i^- = d_i = 1$ , i.e., i is connected to exactly with one other node through an undirected link. We denote

$$L_D = \{i \in N \mid i \text{ is a leaf in } D\}.$$

(iv) Node  $i \in N$  in an **intermediary** in network D if  $d_i \ge 2$  and  $d_i^- \ge 1$  as well as  $d_i^+ \ge 1$ . We denote

$$M_D = \{i \in N \mid i \text{ is an intermediary in } D\} =$$
  
=  $\{i \in N \mid There \text{ exist } j \in p_i(D) \text{ and } h \in s_i(D) \text{ with } j \neq h\}.$ 

We remark that the node set is now partitioned into these constructed subsets:

$$N = N_D^+ \cup N_D^- \cup L_D \cup M_D \tag{7}$$

where these constituting sets are pairwise disjoint.

**Definition 2.4.** Let D be a network on node set N. For every intermediary  $i \in M_D$  we denote by

$$D - i = D_{N \setminus \{i\}} = \{jh \in D \mid j, h \in N \setminus \{i\}\}. \tag{8}$$

the **reduced network** after removing intermediary i from the constituting node set.

Therefore, D - i is the restricted network that results after the removal of the intermediary i and all arcs to and from node i from the network D.

 $<sup>^4</sup>$ Here, #S denotes the cardinality of the finite set S.

## 3 Middlemen and contestability

In this section we introduce the notion of middlemen as critical nodes in a network. We also discuss the notion of contestation as an equivalent formulation of these middlemen.

#### 3.1 Defining middlemen

We identify *middlemen*—or "critical nodes"—as intermediary nodes that have the ability to broker information flows in a network. Following the established literature in graph theory and network analysis, a critical node in an undirected network is equivalent to the graph theoretical notion of a *cut node*. Such nodes can severely disrupt and manipulate the typical operations on a network by disconnecting the network into two or more components (Kalai et al. 1978, Gilles et al. 2006). Here, we extend this concept to arbitrary directed networks. In this context our definition focusses on the disruption of the connectivity of two or more nodes.

**Definition 3.1.** Let D be a network on node set N and let  $h \in M_D$  be an intermediary in D.

(a) Node h is an ij-middleman in the network D, where  $i, j \in N$  and  $i \neq j$ , if

$$h \in \cap W_{ij}(D) \setminus \{i, j\} = \left(W_{ij}^{1}(D) \cap \ldots \cap W_{ij}^{V}(D)\right) \setminus \{i, j\}$$

$$\tag{9}$$

where  $V \ge 1$  is the number of distinct paths from i to j. Now,  $M_{ij}(D) \equiv \bigcap W_{ij}(D) \setminus \{i,j\}$  denotes the set of all ij-middlemen in D.

(b) An intermediary  $h \in M_D$  is a **middleman** in network D if there exist two distinct nodes  $i, j \in N$  with  $i \neq j$  such that h is an ij-middleman in D.

The set of all middlemen in D is therefore given by

$$\mathbf{M}(D) = \bigcup_{i,j \in N: \ i \neq i} M_{ij}(D) \tag{10}$$

A middleman in a network is an intermediary node that is a member of *all* paths between at least two other nodes within the given network. Therefore, a middleman controls the flow between at least two other nodes.

Converse to a middleman, a non-middleman is an intermediary that if removed from the network does not affect the connectivity of any two or more other nodes and, therefore, does not impose a negative externality on other nodes when removed.

The following properties can be deduced directly from the above definition. We state most of these assertions without proof.

**Proposition 3.2.** Let D be a directed network on the node set  $N = \{1, ..., n\}$ .

(i) If  $n \le 2$ , there do not exist any middlemen in D.

- (ii) For all  $i, j \in N$  with  $j \in s_i(D)$  it holds that  $M_{ij}(D) = \emptyset$ . This implies that the complete directed network has no middlemen.
- (iii) Every middleman  $i \in \mathbf{M}(D)$  has a local clustering co-efficient of less than 1 in the sense of Barabási (2016, Sections 2.10 and 3.9).
- (iv) If D is undirected in the sense that  $ij \in D$  if and only if  $ji \in D$ , then  $M_{ij}(D) = M_{ji}(D)$  for all  $i, j \in N$ .

*Proof.* For (iii), note that, if  $i \in N$  is a middleman in D, then there exist at least one  $j \in p_i(D)$  and  $h \in s_i(D)$  such that  $jh \notin D$  as well as  $hj \notin D$ . Hence, i, j and h do not form a triad in the underlying undirected network and, therefore, the local clustering coefficient of i in D is strictly less than 1.

From (iv) it follows that in an undirected network a node is a middleman if it rests on all paths from node i to node j. This means that the removal of a middleman disrupts the communication between nodes j and i. Hence, in an undirected network, a middleman is indeed a "cut node" or a singleton "cut set" as traditionally understood (Wilson 2010, §5).

By definition a middleman rests on all paths from node i to node j, but does not have to rest on all paths from j to i. This implies that given the removal of a middleman in a network the interaction from i to j is disrupted, but the interaction from node j to node i may still be present. Hence, even with the removal of a middleman from a network, nodes i and j can still remain weakly connected. This implies in particular that the removal of a middleman might leave the network connected, although not strongly connected. This insight motivates a further refinement of the notion of a middleman in a directed network.

**Definition 3.3.** Let D be a weakly connected network on node set  $N = \{1, ..., n\}$  with  $n \ge 3$ .

- (i) A middleman  $h \in M(D)$  is a **strong middleman** in D if the reduced network D h is not weakly connected and consists of two or more components.
- (ii) A middleman  $h \in \mathbf{M}(D)$  is a (regular) middleman in D if the reduced network D-h is weakly connected.

Regular middlemen exist in both cyclic and acyclic directed networks. Example 3.4 highlights the existence of both weak and strong middlemen in an acyclic network.

**Example 3.4.** Consider a weakly connected network D on the node set  $N = \{1, 2, 3, 4, 5, 6, 7\}$ , which is depicted in Figure 1. First, this network is not undirected and represents a flow system from the left to the right. We easily determine that  $\mathbf{M}(D) = \{2, 5, 6\}$ , where nodes 2 and 5 are regular middlemen and node 6 is a strong middleman. In the graphical representation this is indicated by the shading of these nodes and the circling of node 6.

Consider node 2. Node 2 lies on all paths from node 1 to node 4, therefore  $2 \in M_{1,4}(D)$  and  $W_{1,4}(D-2) = \emptyset$ . However, the reduced network D-2 remains weakly connected, meaning that

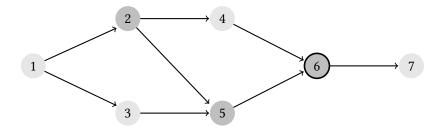


Figure 1: Acyclic network highlighting weak and strong middlemen

node 2 must be a regular middleman.

An analogous argument could be made for node 5 because  $5 \in M_{3,6}(D) \cap M_{3,7}(D)$  and, therefore,  $W_{3,6}(D-5) = W_{3,7}(D-5) = \emptyset$ . On the other hand, the reduced network D-5 remains weakly connected.

Finally,  $6 \in M_{1,7}(D) \cap M_{2,7}(D) \cap M_{3,7}(D) \cap M_{4,7}(D) \cap M_{5,7}(D)$ . Indeed, node 6 is the sole broker of all interaction with node 7. In particular, the network D-6 is not weakly connected and consists of two components:  $\{1,2,3,4,5\}$  and  $\{7\}$ .

All other intermediaries are non-middlemen. Indeed, even the removal of either node 3 or 4 does not affect the connectivity in the network.<sup>5</sup>

Theorem 3.5 below naturally leads from the properties imposed in Definition 3.3 and the properties illustrated in Example 3.4.

**Theorem 3.5.** Every middleman in a strongly connected network is a strong middleman.

*Proof.* Consider a strongly connected network (N,D) where  $\#N = n \ge 3$ . According to Definition 3.1, a node  $h \in N$  is a middleman if it rests on all paths between at least two other nodes, say i and j. Since  $W_{ij}(D) = W_{ji}(D)$ , the property that  $h \in \cap W_{ij}(D)$  implies that  $h \in \cap W_{ji}(D)$ . Thus, in D - h all paths from node j to node i as well as from node i to node j are disconnected. This in turn implies that i and j cannot be connected through any path in any direction and D - h must contain at least two components, separating i and j in different components. This implies that h is actually a strong middleman in D. □

Note that every weakly connected undirected network D on node set N is actually strongly connected, since  $ij \in D$  if and only if  $ji \in D$  and there exists at least one path from i to j for all  $i \neq j$ . This gives rise to the following corollary to Theorem 3.5:

**Corollary 3.6.** Every middleman in an undirected network is a strong middleman.

It should be intuitive why this corollary holds. Regular middlemen exist in non-undirected networks due to the distinction between weakly connected and strongly connected nodes. The

<sup>&</sup>lt;sup>5</sup>It is worth noting that if all arcs were reciprocated in network *D* from Figure 1 to form an undirected network, nodes 2 and 5 would no longer be middlemen. However, node 6 would still be a strong middleman and would subsequently broker twice as many interactions, i.e., all connections to node 7 and all connections from node 7 to the rest of the network.

distinction collapses in an equivalent undirected network as all nodes are effectively strongly connected. This implies the following.

**Corollary 3.7.** Let D be some network on node set N with  $n \ge 3$ . If there exists at least one regular middleman in D, then there exist two distinct nodes  $i, j \in N$  with  $i \ne j$  such that  $W_{ij}(D) \ne \emptyset$  and  $W_{ii}(D) = \emptyset$ .

The distinction between regular and strong middlemen is natural and enhances our understanding of the functionality of directed versus undirected networks. We enhance this understanding further in the following discussion that allows the measurement of middleman control, in which it is shown that regular middlemen can actually be more powerful than strong middlemen.

#### 3.2 Contestation of intermediaries in networks

Next we examine the relationship between critical nodes and competition or "contestation" in networks. Based on the model of network competition in Gilles and Diamantaras (2013), such contestation rests on the ability of actors to circumvent intermediaries in their pursuit of value-generating interaction. Thus, contestation in a network is understood as the ability to use alternative pathways to reach other nodes in the network to circumvent a particular intermediary. Hence, it refers to the ability to prevent that intermediary to mediate the information flow to other nodes.

In networks, contestation is modelled as the ability of a group of nodes to service the *coverage* of an intermediary, given by the product of the nodes' predecessor and successor set. A node is contested by other nodes if this group of nodes can cover all connections facilitated by that node. This is formalised as follows:

**Definition 3.8.** Let D be a network on node set  $N = \{1, ..., n\}$  where  $n \ge 4$  and let  $i \in M_D$  be some intermediary node.

(a) The **coverage** of node i in the network D is defined as all node pairs (h,j) with  $h \neq j$  that can use node i as an intermediary in their communication:

$$\Gamma_i(D) = \{ (h, j) \in P_i(D) \times S_i(D) \mid h \neq j \}$$

$$\tag{11}$$

and the **extended coverage** of node i in network D is defined by

$$\overline{\Gamma}_i(D) = \overline{P}_i(D) \times \overline{S}_i(D) \tag{12}$$

(b) Node i is **contested** by node set  $C \subset N$  in the network D if  $i \notin C$  and it holds that

$$\Gamma_i(D) \subseteq \bigcup_{j \in C} \overline{\Gamma}_j(D-i)$$
 (13)

- (c) Node i is **directly contested** by a node  $j \neq i$  in network D if the singleton node set  $\{j\}$  contests i in D, i.e.,  $\Gamma_i(D) \subseteq \overline{\Gamma}_j(D-i)$ .
- (d) Node i is **uncontested** if there are no node sets that contest i.

There may exist multiple node sets that contest i in a network D. This justifies the introduction of a class  $C_i(D) \subset 2^N$  of such contesting node sets. Furthermore, a *minimal* contesting node set is given by  $C_i^*(D) \in \arg\min\{\#C \mid C \in C_i(D)\}$ .

**Proposition 3.9.** An intermediary node  $i \in M_D$  is directly contested by node  $j \in N$  in network D if and only if

$$P_i(D) \subseteq P_i(D-i) \cup \{j\}$$
 as well as  $S_i(D) \subseteq S_i(D-i) \cup \{j\}$ . (14)

The proposition states in essence the very nature of contestation in a network is that a node can completely take over the functionality of the contested node. Thus, node i is directly contested by node j only when all of node i's predecessor set can be connected to i's successor set either through or from node j when i is removed from the network. The exact same intuition is used with respect to contestation by a group of nodes.

**Example 3.10.** We consider a network to illustrate the notion of contestability. Consider directed network D on node set  $N = \{1, 2, 3, 4, 5, 6, 7\}$  shown in Figure 1 on page 9. Table 1 below provides the predecessor and successor sets of all nodes in the network.

Node	Predecessor Set	Successor Set
1	$P_1(D) = \emptyset$	$S_1(D) = \{2, 3, 4, 5, 6, 7\}$
2	$P_2(D) = \{1\}$	$S_2(D) = \{4, 5, 6, 7\}$
3	$P_3(D) = \{1\}$	$S_3(D) = \{5,6,7\}$
4	$P_4(D) = \{1, 2\}$	$S_4(D) = \{6, 7\}$
5	$P_5(D) = \{1, 2, 3\}$	$S_5(D) = \{6,7\}$
6	$P_6(D) = \{1, 2, 3, 4, 5\}$	$S_6(D) = \{7\}$
7	$P_7(D) = \{1, 2, 3, 4, 5, 6\}$	$S_7(D)=\emptyset$

Table 1: Predecessor and successor sets of nodes in Figure 1

Using this information we deduce that intermediaries 3 and 4 are contested, whereas intermediaries 2, 5, and 6 are uncontested.

Here, node 3 is contested by node 2: The predecessor set of node 3 is given by  $P_3(D) = \{1\} \equiv P_2(D)$  and the successor set of node 3 is given by  $S_3(D) = \{5,6,7\} \subset S_2(D) = \{4,5,6,7\}$ . It is also true that  $P_3(D) \subseteq P_2(D-3) \cup \{2\} = \{1,2\}$  and  $S_3(D) \subseteq S_2(D-3) \cup \{2\} = \{2,4,5,6,7\}$ .

This case introduces what can be denoted as *asymmetric contestability*, meaning that although node i contests node j, it may not be true that node j contests node i. Here, node 2 directly contests by node 3, although node 2 is not directly contested by node 3. Only in rare cases will there exist *symmetric contestability* where node i contests node j and node j contests node i.

The next example highlights more complex forms of contestability where a highly connected node asymmetrically contests two others, while these two nodes in turn contest the highly connected node.

**Example 3.11.** Consider directed network D' on node set  $N = \{1, 2, 3, 4, 5, 6\}$ , shown in Figure 2, where  $M(D') = \emptyset$ . Here, node 4 connects nodes 1 and 2 to nodes 5 and 6, and therefore directly contests node 2 while not being directly contested by any other individual node. However, node 4 is not a middleman and indeed the set  $C = \{2, 3\}$  contests node 4.

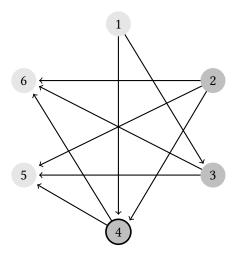


Figure 2: Network D' where node set  $C = \{2,3\}$  contests node 4

Clearly, the extended coverage of nodes 2 and 3 encapsulates the coverage of node 4. Therefore, although nodes 2 and 3 do not contest node 4 individually, the node set  $C = \{2,3\}$  contests node 4. Indeed, the condition for group contestability holds:

$$P_4(D) \times S_4(D) \subset \left(\overline{P}_2(D-4) \times \overline{S}_2(D-4) \cup \overline{P}_3(D-4) \times \overline{S}_3(D-4)\right). \tag{15}$$

If node 4 is removed from the network, its function can be fully replaced by the combination of nodes 2 and 3 and therefore all other nodes that were connected can still be connected in the same way.

Example 3.11 highlights the requirement for the extended coverage  $\overline{\Gamma}_j(D-i)$  used in the definition of contestability instead of the coverage,  $\Gamma_j(D-i)$ , only.

Indeed, consider the network in Figure 2. As noted, there exist no middlemen and all intermediaries are contested given the definition of contestability provided above. With a more restricted definition it would be seen that node 4 would not be a contested intermediary and also not a middleman. The more elaborative version provided in Definition 3.8 adjusts for predecessors of a given node, i, that can connect to the successors of i, therefore fulfilling the same function and thus contesting i.

Examples 3.10 and 3.11 give an indication that if an intermediary is contested, it cannot be a middleman. For example, in Figure 1 agent 3 is a non-middleman because his function is directly

contested by the presence of node 2, and node 2 is a middleman because its function is not contested by any other node in the network.

Our main result states that there is a duality between contestation and the presence of critical nodes.

#### Theorem 3.12. (Duality of middlemen and contestability)

Consider a network D on node set N with  $n \ge 3$ . Then:

- (a) Every middleman  $i \in M(D)$  is an uncontested intermediary.
- (b) If an intermediary  $i \in M_D$  is uncontested, then i is a middleman, i.e.,  $i \in \mathbf{M}(D)$ .

*Proof.* Let *D* be a network on node set *N* with  $n \ge 3$ .

*Proof of (a):* The condition for contestability stated in equation (13) on page 10 contends that a node  $h \in N$  is contested in network D if its coverage, determined by the nodes it intermediates, is a subset of the coverage and the reach of the nodes in  $C_h \subset N \setminus \{h\}$ .

Now consider an intermediary  $i \in M_D$  that is contested by a set of agents,  $C \subset N \setminus \{i\}$ . Since i is contested, it must be true that all of i's predecessors can be connected to all of i's successors by a path that does not include i. Therefore, i cannot be a middleman. This implies the assertion that every middleman is uncontested.

*Proof of (b):* Consider an intermediary  $h \in M_D$  who is uncontested in the network D. Then h's coverage is not a subset of the coverage of any set of nodes plus the respective reach of each of these nodes. This implies that h itself has to rest on at least one path that no other nodes in the network rest on when h is removed from the network. Hence, in the network D there exists at least one pair of nodes, say i to j, with  $h \in \mathcal{W}_{ij}(D)$  and  $\mathcal{W}_{ij}(D - \{h\}) = \emptyset$ . This implies that h is actually a middleman concerning the paths from i to j.

From the assertion in Theorem 3.12, all middlemen are uncontested; if a node is contested, then all of its intermediation functions or coverage can be replaced by the coverage of other nodes. From this, it is contended that a middleman is an intermediary that has a unique function and is, in some way, more effective than non-middlemen with respect to their connectivity and thus coverage in the network.

## 4 Measuring middleman power

A middleman occupies a critical position in a network since her removal disconnects at least two or more other nodes in the network and, in the most extreme case, might have the ability to separate the network into multiple components. Therefore, it seems logical to ask how we can measure this power. After examining established measures, we propose a measure of middleman power based on the disconnections that emerge when a middleman is removed from the network.

#### 4.1 Middlemen and betweenness centrality

We first examine whether betweenness centrality could be a tool to assess middleman power. *Betweenness centrality* was proposed independently by Anthonisse (1971) for edges and rephrased by Freeman (1977) for nodes in undirected networks. White and Borgatti (1994) proposed an extension to directed networks.

This measure seems specifically relevant since it explicitly considers the role of a node in connecting other nodes in the network. It may be expected that the betweenness centrality score of a node provides an indication of what nodes are middlemen by having a greater betweenness centrality than non-middlemen in the network.

To define the betweenness centrality measure, let  $\pi(hj)$  be the number of shortest paths—or geodesics—from node h to node j. Furthermore, let  $\pi_i(kj)$  be the number of geodesics that pass through node i. Betweenness centrality is now defined as

$$BC_i(D) = \sum_{h,j \neq i: \ \pi(hj) \neq 0} \frac{\pi_i(hj)}{\pi(hj)} \tag{16}$$

Equation (16) indicates that a middleman i between nodes k and j would always have a high betweenness centrality since by Definition 3.1 a middleman is on all paths between these two nodes. However, this formulation only considers geodesics. As the next example illustrates, the betweenness centrality of non-middlemen may even surpass that of middlemen.

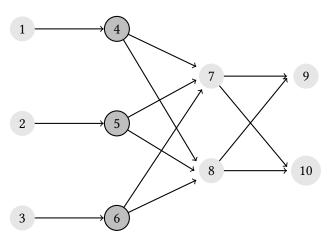


Figure 3: The directed network D'' considered in Example 4.1

**Example 4.1.** Consider the acyclic directed network D'' depicted in Figure 3. Here, as indicated in the graph,  $\mathbf{M}(D'') = \{4,5,6\}$ , and nodes 7 and 8 are contested intermediaries. All middlemen have the same non-normalised betweenness centrality measures due to their equivalent positions:  $BC_4(D'') = BC_5(D'') = BC_6(D'') = 4$ . However, both contested intermediaries have larger non-normalised betweenness centrality scores:  $BC_7(D'') = BC_8(D'') = 6$ .

In the underlying undirected network, U'', where all arcs in D'' are reciprocated, the non-middlemen still have a higher betweenness centrality than middlemen:  $BC_4(U'') = BC_5(U'') = BC_6(U'') = BC_6(U'') = BC_8(U'') = 25$ . Table 2 provides a comparison of common centrality measures all of which indicate that nodes 7 and 8 are more central, therefore underrating the nodes with powerful middleman properties.

Node	Degree	PageRank	Betweenness	Closeness	Bonacich	$\beta$ -Measure
1	1	0.112	0.000	0.360	0.328	0.333
2	1	0.112	0.000	0.360	0.328	0.333
3	1	0.112	0.000	0.360	0.328	0.333
4	3	0.330	0.456	0.474	1.047	1.400
5	3	0.330	0.456	0.474	1.047	1.400
6	3	0.330	0.456	0.474	1.047	1.400
7	4	0.480	0.694	0.692	1.565	2.000
8	4	0.480	0.694	0.692	1.565	2.000
9	2	0.297	0.011	0.474	0.863	0.400
10	2	0.297	0.011	0.474	0.863	0.400

Table 2: Centrality results for the undirected network  $U^{\prime\prime}$ 

The identified deficiency concerning the ability of betweenness centrality to verify and measure the control exercised by middlemen, highlighted in Figure 3 and Table 2, extends to other less common centrality measures. Indeed, no standard measure for undirected networks specifically identifies and highlights middlemen, instead the measures tend to over-inflate the power and importance of contested intermediaries in networks.

The reason for the high betweenness centrality of non-middlemen, for example, is founded on the underlying assumptions of the measure. First, only geodesic paths are counted between two given nodes, and the second is that these geodesic paths are considered to have an equal weight. The combination of these assumptions implies that the betweenness centrality measure does not necessarily measure the "power" of a node in negotiating between two others.

Ultimately, the measurement of betweenness is not defined on the same nodes as those with middleman power. Middlemen are defined on the critical nodes of the network, and as such a measure needs to be created to be defined on these nodes.

#### 4.2 A middleman power measure

The power or control of a middleman in a network D can be measured by simply counting the number of node pairs  $(i,j) \in N \times N$  such that (i,j) is connected in D, while (i,j) is not connected in D - i. This number is introduced as the *brokerage* of that middleman.

We introduce a general counting method that identifies the brokerage of an arbitrary node, rather than just the middlemen in a network. Therefore, this counting method introduces a way to exactly identify the middlemen in the network in an algorithmic fashion.

**Definition 4.2.** Let D be a directed network on node set  $N = \{1, ..., n\}$  and let  $i \in N$  be an arbitrary node. The **brokerage** of node i is quantified as

$$b_i(D) = \sum_{i \neq i} \left[ \# S_j(D) - \# S_j(D - i) \right] - \# P_i(D).$$
(17)

Note that the successor set of a node contains all other nodes that can be reached by a directed path from the node. The first part of (17),  $\sum_{j\neq i} \#S_j(D)$ , counts the total number of successors of all n nodes except for node i. Hence, it provides an indication of the total connectivity of the network as a whole except for the connections of node i in D.

Given the intuition of the first part of the equation, it can be implied that the second part,  $\sum_{j\neq i} \#S_j(D-i)$ , refers to the total connectivity of the network when node i is removed. We remark that  $\sum_{j\neq i} \#S_j(D) > \sum_{j\neq i} \#S_j(D-i)$  if  $d_i(D) \ge 1$ , and  $\sum_{j\neq i} \#S_j(D) = \sum_{j\neq i} \#S_j(D-i)$  if  $d_i(D) = 0$ .

Thus,  $\sum_{j\neq i} \left[ \#S_j(D) - \#S_j(D-i) \right]$  expresses the *net connectivity differential* due to the removal of node i from the network D. The net connectivity differential captures two features: (1) The direct connectivity of node i in terms of its successor and predecessor set. Indeed, the larger the predecessor and successor sets of node i the larger the differential will be regardless of whether i is a middleman or not; and (2) The lost connectivity to other nodes not including i.

When considering the impact of a middleman, we are only interested in the lost connectivity and, therefore, we compensate the connectivity differential with the connectivity of i in the network. Specifically, the predecessor set and successor set of node i is removed from the connectivity differential, thus adjusting for the direct connectivity of node i, resulting in the formulation in (17). The brokerage of a node therefore counts the number of third-party disconnections that occur due to the removal of a node; or in other words, counts the number of ij-middleman sets that a node is a member of.

If  $b_i(D) = 0$  then the removal of i from the network makes no change to the network's connectivity—when compensating for the connectivity of i. Hence, all nodes that are connected by a directed path in D can still be connected in  $D - \{i\}$ . In essence, compensating for their connection to i in D, the number of successors of all j nodes is the same in  $D - \{i\}$  as in D. On the other hand, if  $b_i(D) \ge 1$ , there exists at least one pair of connected nodes that are now not connected in  $D - \{i\}$ , and i must be a middleman.

We normalise the brokerage of a node by calculating the total number of potential opportunities for brokerage in the network. Brokerage—and, therefore, middleman positions—can only emerge if a pair of nodes are a minimum distance of two or more away from each other. Intuitively, by calculating the indirect successors of all nodes in the network, the total number of brokerage opportunities can be derived.

The set of indirect successors of i in D is given by  $S_i(D) \setminus s_i(D)$ . Therefore, the number indirect successors for node i is given by  $\#S_i(D) - \#s_i(D)$ . Given this, the maximal potential brokerage in

*D* is computed as:

$$B'(D) = \sum_{i \in N} [\#S_i(D) - \#s_i(D)]. \tag{18}$$

By normalising a node's brokerage score, the middleman power of a node can be defined.

**Definition 4.3.** Let D be a network on node set N. The **middleman power measure** for D is the function  $v(D): N \to \mathbb{R}_+$  with for every node  $i \in N$ :

$$\nu_i(D) = \frac{b_i(D)}{B(D)},\tag{19}$$

where  $B(D) = \max\{B'(D), 1\}.$ 

Empty and complete networks have to be assigned an artificial normalisation factor of unity as they would otherwise have no brokerage opportunities.

A middleman has a network power of 1 if it brokers all potential opportunities in the network. This includes nodes at the centre of star networks; however, even if some of the leaf nodes form a connection between each other, the middleman power of the centre node remains 1.

The next example explicitly computes the middleman power for an undirected star and a directed cycle.

**Example 4.4.** For an arbitrary undirected star network,  $D^*$ , on node set  $N = \{1, ..., n\}$ , where  $n \ge 3$ , it holds that  $b_i(D^*) = (n-1)(n-2)$  for the centre node and  $b_j(D^*) = 0$  for all other nodes. The potential total brokerage for an undirected star is computed as  $B(D^*) = (n-1)(n-2)$ . Therefore, the middleman power of the centre node is

$$\nu_i(D^*) = \frac{(n-1)(n-2)}{(n-1)(n-2)} = 1. \tag{20}$$

Next, consider a directed cycle  $D^{\circ}$  on node set N. Each node has an in-degree of 1 and an out-degree of 1, implying that all nodes are intermediaries as well as middlemen. We now compute that  $b_1(D^{\circ}) = \ldots = b_n(D^{\circ}) = \frac{(n-1)(n-2)}{2}$ . The potential total brokerage is  $B(D^{\circ}) = n(n-2)$ , implying  $v_i = \frac{n-1}{2n}$  for all  $i \in N$  where  $n \ge 3$ .

We derive several properties for the middleman power measure stated in (19).

**Theorem 4.5.** Let D be a network on node set  $N = \{1, ..., n\}$ .

- (a) For every node  $i \in N : 0 \le v_i(D) \le 1$ .
- (b) For every contested intermediary  $i \in M_D$ :  $v_i(D) = 0$ .
- (c) For every middleman  $i \in \mathbf{M}(D)$ :  $v_i(D) > 0$ .

*Proof.* We show the two assertions subsequently.

*Proof of (a):* We omit a mathematical proof of (a), due to its tedious nature. Instead, we provide an intuitive, more descriptive reasoning.

A middleman cannot take advantage of more than all brokerage opportunities present in a network; therefore  $B'(D) \ge b_i(D)$ , implying  $v_i(D) \le 1^6$ .

Furthermore, neither  $b_i(D) < 0$  nor B(D) < 0. The minimum brokerage of some node k is in an empty network where  $\#S_k(D) = \#P_k(D) = 0$ . In that case,  $\sum_{i \in N} \#S_i(D) = \sum_{i \neq k} \#S_i(D - \{k\})$  since k has no connectivity in the network. Therefore,  $v_i(D) \ge 0$  for any node  $i \in N$ .

*Proof of (b):* Let  $h \in M_D$  be a contested intermediary in the network D. Theorem 3.12 asserts a duality between being a contested intermediary and being a non-middleman. Definition 3.1 implies that  $h \in M_D$  is not a middleman if there is no pair  $i, j \in N$  with  $i \neq j$  such that h lies on all paths from i to j in D. Hence,  $h \notin \cap W_{ij}(D)$  for all  $i, j \in N$  with  $i \neq j$ .

Since h is an intermediary it holds that  $\#P_h(D) > 0$ ,  $\#S_h(D) > 0$  as well as  $\sum_{i \in N} \#S_i(D) > \sum_{i \in N \setminus \{h\}} \#S_i(D-h)$  since the nodes in D-h can obviously not connect to h. Also, since the connectivity of the network D is not affected by the removal of node h, it holds that the removal of h only affects the connectivity with h itself. Hence,  $\sum_{i \in N} \#S_i(D) - \sum_{i \in N \setminus \{h\}} \#S_i(D-h) = \#S_h(D) + \#P_h(D)$ . Therefore,  $b_h(D) = 0$ , implying that  $v_h(D) = 0$ .

*Proof of (c):* Let  $i \in \mathbf{M}(D)$  be a middleman in the network D. Then by Theorem 3.12, node i is uncontested and, therefore, assertion (b) does not apply to i.

Since i is a middleman, there exist at least two nodes  $h, j \in N \setminus \{i\}$  with  $h \neq j$  such that i is an hj-middleman. Hence,  $j \in S_h(D)$  and  $j \notin S_h(D-i)$ . Furthermore, since i is a hj-middleman it also holds that  $j \in P_i(D) \setminus S_i(D)$  and  $h \in S_i(D) \setminus P_i(D)$ . This implies that

$$b_{i}(D) + \#P_{i}(D) = \sum_{i' \neq i} [\#S_{i'}(D) - \#S_{i'}(D - i)] \ge$$

$$\ge \#S_{j}(D) - \#S_{j}(D - i) \ge$$

$$\ge \#P_{i}(D) + 1.$$

Hence,  $b_i(D) \ge 1$ , showing the assertion.

Theorem 4.5 states that the middleman measure  $v(D): N \to [0,1]$  indeed only assigns a non-zero value to the middlemen in D. It ranks the middlemen in D according to the number of flows that are controlled by each of these middlemen. The higher the middleman measure of a node  $i \in \mathbf{M}(D)$ , the more control that middleman exercises in the network.

Bloch et al. (2016) show that although prominent centrality measures in network analysis make use of different information about each node's position in the network, these measures all originate from a common set of principles that are characterised by the same simple axioms. In particular, these standard measures are all based on a monotonic and additively separable treatment of a network statistic that captures a node's position in the network.

<sup>&</sup>lt;sup>6</sup>Only in a network where a middleman rests on all geodesic paths of length two, for example an undirected star, it holds that  $B'(D) = b_i(D)$ .

Our middleman measure is not subject to the analysis introduced by Bloch et al. (2016), since it is not founded on any of the network statistics identified there. It forms a truly alternative way to assess the importance of a node in a network. Applications show that the middleman measure indeed identifies nodes with the highest impact on the functionality of the network. (See Section 4 of this paper.)

#### 4.3 The robustness of middlemen in networks

The control that middlemen exert in a network can be affected by deliberate actions of other parties in that network. Indeed, other nodes can create new arcs in the network and sever other links to counter the power and control exerted by a middleman. This refers to a *dynamic* element, represented as a modification of the architecture or topology of the network to render a middleman to a non-middleman position.

We refer to the number of changes required in the network to render a middleman powerless as the *robustness* of that middleman. We perceive middleman robustness to infer how a given node can maintain an exploitive position given a change to the topological structure of the network from the addition or deletion of arcs.

We introduce three methods in which to measure middleman robustness: The first two measures assess the robustness of a node's exploitive position given the deletion and addition of arcs; and the third assesses middleman robustness given the removal of all arcs from and to a certain set of nodes from the initial network.

It is asserted that a more robust middleman position is less sensitive to a change in the topological structure of the network. As new relationships are formed between existing nodes, a middleman will be more prone to losing its exploitative position if it is less robust.

**Arc robustness.** The *arc-robustness* or simply *robustness* of a middleman in a network is defined as the minimum number of arcs that are required to be formed in the network in order for a middleman to be completely circumventable by all of its predecessors, and therefore lose its middleman position completely.

The dual of robustness—denoted as *dual robustness*—measures the minimum number of arcs that have to be removed from the network such that a given middleman loses its brokerage function and power.

**Definition 4.6.** Let D be some network on node set  $N = \{1, ..., n\}$  such that  $\mathbf{M}(D) \neq \emptyset$ . Furthermore, let  $i \in \mathbf{M}(D)$  be a middleman in D.

(a) The **robustness** of middleman i is given by

$$\rho_i(D) = \min \left\{ \# D' \mid D \subset D' \text{ and } i \notin \mathbf{M}(D') \right\} - \# D, \tag{21}$$

where #D' > #D.

#### (b) The **dual robustness** of middleman i is given by

$$\rho_i^{\star}(D) = \#D - \max \left\{ \#D' \mid D' \subset D \text{ and } i \notin \mathbf{M}(D) \right\}, \tag{22}$$

where #D' < #D.

Obviously, the cardinality of D is equal to the number of arcs in the network. The arc-robustness of a middleman is defined as the minimum number of arcs that need to be added to the initial network D in order for a middleman to be completely circumvented and subsequently lose its position as a middleman.

The dual of the robustness is the dual-robustness measure, which is equal to the minimum number of arcs that need to be removed from the initial network D such that a given middleman no longer has an exploitive position in the resulting network  $D' \subset D$ . If a node is a middleman then the value of both its arc-robustness and its dual-robustness will always be a positive integer. However, neither of these robustness measures will necessarily be correlated with the middleman's brokerage measure; in many situations there can exist an increasing middleman power with a constant robustness and dual-robustness.

An alternative way in which to interpret the robustness of a middleman is how easily this middleman can be contested by a coalition of other nodes. A low value for its robustness  $\rho_i$  implies that it takes relatively few new relationships to be created in order for a given middleman, i, to be contested.

The following result gives bounds on these two arc robustness measures for an arbitrary middleman.

**Proposition 4.7.** Let D be a network on the node set N and let  $i \in M(D)$  be a middleman in D. Then it holds that

$$1 \le \rho_i(D) \le \min\{b_i(D), d_i^+ + d_i^- - 1\}$$
(23)

$$1 \leqslant \rho_i^{\star}(D) \leqslant \min\{d_i^+, d_i^-\} \tag{24}$$

The lower bounds stated in Proposition 4.7 are obvious. Indeed, a middleman is critical for the connection for at least one pair of nodes. So, robustness requires the introduction of at least one new arc to connect such a pair. Similarly, dual robustness requires the removal of at least one arc to make a middleman obsolete. This lower bound is attained for both robustness measures in a circular directed network in which all nodes are middlemen and each node can be circumvented by an arc from its direct predecessor to its direct successor—or by the removal of the single incoming or outgoing arc of that middleman.

The proof of the stated upper bound for the robustness measure  $\rho$  in Proposition 4.7 is based on some simple insights. First, it should be clear that in every network, by linking the node pairs that are counted in the brokerage measure  $b_i$  of some middleman, one indeed circumvents that middleman completely. So, the robustness of a middleman never exceeds the number of pairs

that are counted in the brokerage of that middleman.

Furthermore, the example also shows that the second identified upper bound  $d_i^+ + d_i^- - 1$  is attained exactly in a star network. The methodology of circumventing a middleman as constructed in the example, applies in general to any middleman in any network, thus showing that this upper bound indeed applies generally.

Finally, the upper bound for the dual robustness measure is identified from the next example as well. Indeed, in a star network either all incoming arcs or all outgoing arcs need to be removed to make a middleman a source or a sink in the resulting modified network. This methodology again applies generally to any middleman in any network, thus providing an upper bound. As shown in the example, this upper bound is attained in a star network.

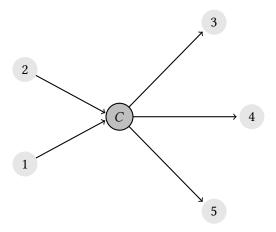


Figure 4: A star network *D* in Example 4.8.

**Example 4.8.** Consider the network D depicted in Figure 4 on the node set  $N = \{1, ..., 5, C\}$ . Clearly,  $\mathbf{M}(D) = \{C\}$  is the unique middleman in this network with degrees  $d_C^- = 2$  and  $d_C^+ = 3$ . The brokerage of this middleman is determined as  $b_C(D) = d_C^- \cdot d_i^+ = 2 \cdot 3 = 6$ .

As depicted in Figure 5, the middleman C can be rendered powerless by introducing 4 new arcs into the network D to form network D'. This shows that, indeed, the robustness of middleman C in the network D is exactly the indicated upper bound in Proposition 4.7:  $\rho_C(D) = d_C^- + d_C^+ - 1 = 4$ , which is based on the length of the semi-circular path around the middleman C to connect the direct predecessors and direct successors of C.

Finally, we also note that middleman C in network D can be rendered powerless by making C a source by removing the arcs from nodes 1 and 2 to C. This indeed shows that in a star network the dual robustness of the middleman C is indeed equal to the indicated upper bound in Proposition 4.7:  $\rho_C^{\star}(D) = \min\{d_C^+, d_C^-\} = \min\{2, 3\} = 2$ .

**Node robustness.** The *node-robustness* of a middleman is an extension of the dual (arc) robustness measure. The node-robustness of a middleman is defined in terms of the minimum number of nodes that need to be deleted from the network in order for a given node to lose its middleman

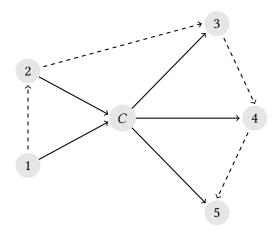


Figure 5: The modified star network D' in Example 4.8.

position. The removal of a node is equivalent to the deletion of all arcs that are connected to that node,  $s_i(D) \cup p_i(D)$ .

**Definition 4.9.** Let D be a network on node set N such that  $\mathbf{M}(D) \neq \emptyset$ . Furthermore, let  $i \in \mathbf{M}(D)$  be a middleman in D. The **node-robustness** of middleman i is now given as

$$\psi_i(D) = \min \{ \#C \mid C \subset N \setminus \{i\} \text{ such that } i \notin \mathbf{M}(D - C) \}$$
 (25)

where  $D - C = \{ij \in D \mid i,j \in N \setminus C\}$  is the network resulting from D through the removal of the node set M.

It can easily be checked that the node-robustness of a middleman is at most its dual robustness. Indeed, every arc that is deleted to render the middleman powerless, can be replaced by the removal of the originating node of each removed arc.

**Proposition 4.10.** Let D be a network on the node set N and let  $i \in M(D)$  be a middleman in D. Then it holds that

$$1 \leqslant \psi_i(D) \leqslant \rho_i^{\star}(D) \leqslant \min\{d_i^+, d_i^-\}. \tag{26}$$

The identified upper bound in Proposition 4.10 can be illustrated with a simple line network consisting of three nodes, illustrated in Figure 6 below. In this network, node 2 is the unique middleman, while nodes 1 and 3 are leaf nodes.

The removal of a single link retains the middleman position of node 2. Hence,  $\rho_2^{\star}=2=d_2^+=d_2^-$ . On the other hand, the node robustness of this middleman is determined by the fact that the removal of either node 1 or node 3 is sufficient to render node 2 no longer being a middleman. Hence,  $\psi_2=1<\rho_2^{\star}$ .

Finally, we point out that there are numerous networks in which the upper bound identified in Proposition 4.10 is tight. Indeed, in the star network depicted in Figure 4, the middleman C has equal dual link robustness and node robustness:  $\psi_C = \rho_C^* = \min\{d_C^+, d_C^-\} = 2$ .

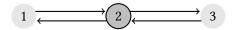


Figure 6: The difference between node robustness and dual link robustness

## 5 An application to two empirical networks

We apply our middleman power and robustness measures to two well-known social networks. From the assessment of these networks we provide a discussion regarding the potential of middlemen in these networks. The results of middleman power are compared with other measures of centrality. This is done in terms of reference; we refrain from correlating the results of these measures because we showed above that middleman power measures different aspects of a node than other measures.

#### 5.1 Middlemen in Krackhardt's advice network

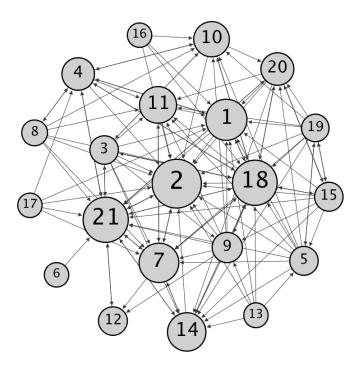


Figure 7: Krackhardt's network of advice among managers

We consider the example of a well-known organisational advice network in which Krackhardt (1987) investigated the relationships between managers in a given firm. Krackhardt considered an organisation of about 100 employees and 21 managers. He collected information from the managers about who sought advice from whom, depicted in Figure 7 above. An arc from i to j denotes that manager i has sought advice from manager j; therefore, an arc from j to i denotes that manager j has provided advice to manager i. In this depiction the size of the node reflects

 $<sup>^{7}</sup>$ We use data in the "LAS" matrix from p. 129 in the Krackhardt article as it seems to be the most objective measure.

its in-degree.

Manager	$d_i^-$	$d_i^+$	$E_i$	$BC_i$	$\nu_i$
1	12	4	0.068	0.035	0.000
2	18	2	0.306	0.011	0.000
3	3	9	1.271	0.018	0.000
4*	6	7	1.001	0.071	0.090
5	3	10	1.463	0.009	0.000
6	0	1	0.172	0.000	0.000
7	11	6	0.776	0.048	0.000
8	1	7	1.013	0.001	0.000
9	4	9	1.171	0.011	0.000
10	8	5	0.820	0.018	0.000
11	9	3	0.344	0.004	0.000
12	3	1	0.172	0.000	0.000
13	0	6	0.938	0.000	0.000
14	10	4	0.625	0.002	0.000
15*	3	9	1.265	0.092	0.161
16	0	4	0.580	0.000	0.000
17	0	5	0.673	0.000	0.000
18	15	12	1.745	0.231	0.000
19	2	10	1.493	0.002	0.000
20	6	7	1.028	0.028	0.000
21**	15	8	1.348	0.176	0.147

Table 3: Influence, centrality, and middlemen in Krackhardt's advice network

In Table 3, and all forthcoming tables, a single star (\*) indicates a regular middleman and a double star (\*\*) indicates a strong middleman. Using the same centrality measures as before, we identify two regular middlemen, managers 4 and 15, and one strong middleman, manager 21.

Middlemen are important for this particular network for a number of intuitive reasons: First, a middleman can block ideas, advice, and information from being transmitted from one group of managers to another. Second, a middleman can manipulate the information transferred from one group of managers to another.

Middleman node 15 has the highest brokerage in the organisation controlling a total of 34 relationships. This is also reflected in that Krackhardt (1987) highlighted manager 15 as an important agent in the organisational advice network. However, Node 15 does not have the highest betweenness or Bonacich centralities. Instead, Node 18 is the most prominent in terms of Bonacich and betweenness scores but is not a middleman in the network; instead this may be a function of the in- and out-degree of Node 18.

Both Bonacich and betweenness centralities are also seen to be poor indicators for ranking middlemen: Node 15 is the most powerful middleman in the network, but has a Bonacich and betweenness centrality lower than Node 21. The Bonacich influence model does not consider the fact that middlemen are potentially able to exploit their position by using information from

others and blocking the transmission of certain information and ideas.

### 5.2 The elite Florentine marriage network

The investigation of the marriage network of elite houses in renaissance Florence has been extensively used to assess the effectiveness of many centrality measures to highlight positions of importance and influence (Newman 2005).

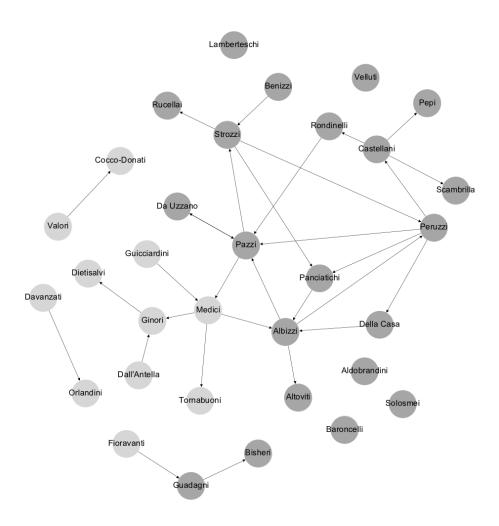


Figure 8: Directed network of Florentine marriages (c. 1434)

It has been shown in contemporary studies of the marriage network that the Medici family have the highest centrality across a number of measures (Jackson 2008, Chapter 2). However, de Roover (1963), Padgett (1994), and Goldthwaite (2009) explain that their prominence in the marriage network is derived from their ability to access diverse sources of information within the Florentine aristocracy. As such, the Medici family filter information by choosing to allow or disallow information to spread between factions; thus largely monopolising inter-factional informational spread. Powerful brokerage opportunities, which the Medici took advantage of, emerged due to the inherent "network disjunctures within the elite" (Padgett and Ansell 1993,

p. 1259). In particular, Padgett and Ansell (1993) show that Cosimo de'Medici was able to gain access to, and control, the flow of diverse information between opposing political factions and also between families in the same faction. Within the context discussed throughout this article, a middleman position allowed the Medici family to attain power within Florentine society; especially, the Medici's ability to act as broker between a large number of families crossing opposing political factions.

Keeping with the format and structure initially provided by Padgett and Ansell (1993, p. 1276–77)—but unlike more recent renditions of the Florentine marriage network that are presented in terms of an undirected graph—we represent this network as a directed graph. An arc drawn from family i to family j illustrates a female from family i married to a male in family j. The resulting marriage network can be seen in Figure  $8^8$ . Information flowed through these relationships, and marriages will have often supported economic relationships in the form of trade, employment and loan provision (Kent 2009). Moreover, unlike more recent assessments of the Florentine marriage network we include families as groups; thus all nodes represent a group of families under the same name. The groups of families are coloured depending on the factions that the families were affiliated: light grey nodes are families affiliated with the Medician faction and dark grey nodes are families affiliated with the opposing Oligarch faction.

**Network structure.** There are 11 families in the Medician faction and 21 families in the oligarchic faction. The marriage network contains 9 weakly connected components and 23 strongly connected components. The giant weakly connected component contains 62.5% of all families in the analysis. The network diameter is 6 with an average path length of 2.881 and the directed network density is 0.031. The degree distribution is similar to that of a power law. The maximal k-core is 4 and contains the Pazzi, Peruzzi, Strozzi, and Albizzi families.

The network produced in Figure 8 highlights a clear distinction between the connectivity of the two main factions. Only 3 out of 31 marriages formed were between families of different factions. As such, it is clear that the families of the Pazzi, Albizz and Madici are gate-keepers to information flows between the factions within the giant component. All three of these families acts as strong middlemen; however, the Medici is the only family that acts as a strong middleman between both factions. Indeed, the removal of the Medici leads to the partitioning of the factions in the giant component: the removal of either the Pazzi and Albizzi families does not have the same effect.

**Centrality and power.** We analyse the marriage network using in-degree  $(d^-)$ , out-degree  $(d^+)$ , Bonacich (1987) eigenvector centrality (E), betweenness centrality (E), and the normalised middleman power ( $\nu$ ) of each family. The results of the analysis on middlemen is presented in Table 4. A full analysis of centrality measures can be found in Table 4 and in Appendix 6.

<sup>&</sup>lt;sup>8</sup>The data was initially gathered by Kent (1978) and a blockmodel network was constructed and used in Padgett and Ansell (1993) and Padgett (1994). The network provided in Figure 8 is directly derived from these studies. Both provide a rich analysis of the families in Florence at this time.

House	$d_i^+$	$d_i^-$	$BC_i$	$E_i$	$\nu_i$
Albizzi**	3	3	0.066	0.701	0.357
Castellani**	3	1	0.034	0.310	0.187
Ginori**	1	2	0.014	0.257	0.076
Guadagni**	1	1	0.001	0.001	0.006
Medici**	3	2	0.058	0.506	0.269
Pazzi**	3	4	0.093	1.000	0.503
Peruzzi*	4	2	0.070	0.612	0.287
Rondinelli*	1	1	0.014	0.157	0.076
Strozzi**	3	2	0.053	0.506	0.152

Table 4: Middlemen in the directed Florentine marriage network

The simplest measurement of node centrality is the the number of direct successors—the out-degree  $(d_i^+)$ —and the number of direct predecessors—the in-degree  $(d_i^-)$ —of the node. The Peruzzi family has the greatest number of direct successors (4) and the Pazzi have the greatest number of direct predecessors (4); the Pazzi family also have the greatest sum of direct successors and direct predecessors (7)  $^9$ . If the network were transformed to its undirected form then the Pazzi, Albizzi, and Peruzzi families are connected to 6 families each. The Medici and Strozzi families are connected to 5 families each. There are two aspects to note from the assessment of node degree. First we note that, in general, families with a relatively higher degree are more prone to be middlemen in the network. This is true for most families, apart from the Guadagni who are conveniently positioned such that their single in-degree and single out-degree forms a middleman position. Second, we note that the Medici faction does not have the highest degree centrality relative to other families in the Oligrahic faction.

The Pazzi family possesses the highest betweenness centrality in the directed marriage network. The measure can favour middlemen thus typically ranking them higher; eight of the top ten families in terms of their betweenness score are either weak or strong middlemen. In the undirected representation of the network the Medici have the highest betweenness centrality (0.166) followed by the Pazzi (0.142). Unsurprisingly, the Bonacich centrality measure also ranks the Pazzi family highly, but also ranks many non-middlemen highly; specifically the Panciatichi family. From the network topology alone there is no indication to suggest that the Panciatichi family should have had a prominent role in the Florentine aristocracy. Although the Medici rank highly with this measure, the relevance of an eigenvector centrality measure is questionable: there is no real reason to believe why the importance of a family would come from its degree and the degree of its neighbours alone.

Assessing the marriage network with the middleman power index highlights the Medici family as a strong middleman, along with the prominent Albizzi, Castellani, Ginori, Pazzi, and Strozzi

<sup>&</sup>lt;sup>9</sup>In an undirected network the connections that a node has is given by the total number of connections that a node has; this is not necessarily the same as the sum of direct predecessors and direct successors as some node may be both a direct predecessor and direct successor.

	Directed			Undirected		
House	$\rho_i$	$ ho_i^{m{\star}}$	$\psi_i$	$\rho_i$	$ ho_i^{m{\star}}$	$\psi_i$
Albizzi**	4	3	3	1	1	1
Castellani**	3	3	3	2	2	2
Ginori**	2	1	1	2	2	2
Guadagni**	1	1	1	1	1	1
Medici**	4	2	2	3	3	3
Pazzi**	6	3	3	1	1	1
Peruzzi*	2	2	2	0	0	0
Rondinelli*	1	1	1	0	0	0
Strozzi**	4	2	2	2	2	2

Table 5: Robustness of middlemen in the Florentine marriage network

families. It is, however, the Pazzi and Albizzi families that have a greater middleman power (0.503 and 0.357 respectively) than the Medici (0.269). The diversity of the Medici's brokered relationships extend further than those of the Albizzi and Pazzi families as the Medici brokers between factions. If, however, the directed marriage network were converted into an undirected network such that information can flow in both directions then the Medici becomes the most powerful middleman with a normalised middleman power of 0.470; they are followed by the Ginori, Castellani and Strozzi families who have a normalised middleman power of 0.213.

**Middleman robustness.** The robustness of each middleman position is measured in terms of the  $\rho_i$ -robustness,  $\rho_i^{\star}$ -robustness, and  $\psi_i$ -robustness measures, the results can be seen in Table 5. In general we find that the  $\rho_i^{\star}$ - and  $\psi_i$ -robustness measures provide identical results. The directed network highlights the Albizzi, Pazzi, and Medici families as being robust; especially in terms of the  $\rho_i$ -robustness measure. The results also suggests that there is a clear distinction between the consistency of some middlemen over others. The Medici is highlighted as being the most robust strong middleman in the undirected network. Notably, even though the Pazzi and Albizzi were robust in the directed network they both perform poorly in terms of the undirected representation of the marriage network.

Centrality and robustness measures are purely topological and do not highlight the heterogeneous factions that exist within this network and the importance of information brokerage between them. Therefore they assume that relationships can be created and severed without social or institutional pressures. As a consequence it could be argued that, regardless of the robustness measures, the Medici has the highest middleman robustness due to the fact that they are weak and strong middlemen across both factions. Indeed, social and marriage relationships cannot be formed so seamlessly between families of opposing factions, therefore the robustness of the Medici's position is further strengthened due to the societal environment.

## 6 Concluding remarks

Middlemen possess the ability to connect pairs of nodes who would otherwise be disconnected; this can have liberating externalities for those directly or indirectly connected to middlemen in the form of opening new exchange routes and channels of information. On the other hand, middlemen can exploit their position and, as such, extract positional rents. Whether a middleman behaves in an exploitative or facilitative is ambiguous and depends on the institutional governance of activities in the network.

Our middleman power measure provides a tool that measures the positional power of the middleman and, therefore, is an objective quantifier of the extractive and value-generating abilities of the middleman. We also note that the middleman power measure should not be considered as a replacement for other centrality measures. It is itself not just a measure of centrality; rather it identifies a certain type of node in a network and measures brokerage. The measure should be complimented with other measures of centrality.

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# Appendix: Centrality in the Florentine network c. 1434

House	Faction	$d_i^+$	$d_i^-$	$BC_i$	$E_i$	$v_i$
Albizzi**	Oligarch	3	3	0.066	0.701	0.357
Aldobrandini	Oligarch	0	0	0.000	0.000	0.000
Altoviti	Oligarch	0	1	0.000	0.355	0.000
Baroncelli	Oligarch	0	0	0.000	0.000	0.000
Benizzi	Oligarch	1	0	0.000	0.000	0.000
Bisheri	Oligarch	0	1	0.000	0.002	0.000
Castellani**	Oligarch	3	1	0.034	0.310	0.187
C-Donati	Medician	0	1	0.000	0.001	0.000
Da Uzzano	Oligarch	1	1	0.000	0.506	0.000
Dall'Antella	Medician	1	0	0.000	0.000	0.000
Davanzati	Medician	1	0	0.000	0.000	0.000
Della Casa	Oligarch	1	1	0.001	0.309	0.000
Dietisalvi	Medician	0	1	0.000	0.132	0.000
Fioravanti	Medician	1	0	0.000	0.000	0.000
Ginori(**)	Medician	1	2	0.014	0.257	0.076
Guadagni**	Oligarch	1	1	0.001	0.001	0.006
Guicciardini	Medician	1	0	0.000	0.000	0.000
Lamberteschi	Oligarch	0	0	0.000	0.000	0.000
Medici**	Medician	3	2	0.058	0.506	0.269
Orlandini	Medician	0	1	0.000	0.001	0.000
Panciatichi	Oligarch	1	2	0.005	0.566	0.000
Pazzi**	Oligarch	3	4	0.093	1.000	0.503
Pepi	Oligarch	0	1	0.000	0.157	0.000
Peruzzi*	Oligarch	4	2	0.070	0.612	0.287
Rondinelli*	Oligarch	1	1	0.014	0.157	0.076
Rucellai	Oligarch	0	1	0.000	0.256	0.000
Scambrilla	Oligarch	0	1	0.000	0.157	0.000
Solosmei	Oligarch	0	0	0.000	0.000	0.000
Strozzi**	Oligarch	3	2	0.053	0.506	0.152
Tornabuoni	Medician	0	1	0.000	0.257	0.000
Valori	Medician	1	0	0.000	0.000	0.000
Velluti	Oligarch	0	0	0.000	0.000	0.000