**COMMUNITY PERCEPTIONS SURVEY**

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| **Name of interviewer/agency: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** | | | | | |
| ***Hi, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_ and I am working for . We are conducting a survey to learn more about the earthquake response, and I would like to ask you a few questions about your experience since the earthquake. The survey usually takes about 15 minutes to complete. You don’t have to be in this survey, but we hope you will agree to answer the questions because your views are important. If I ask you any question you don’t want to answer, just let me know and I will go on to the next question. The survey is anonymous, so no one will know what you say. We cannot provide any relief materials if you agree to participate, but your answers can help to improve the response.***  ***Are you willing to participate in this survey?*** | | | | | |
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| **District** | | ⭘Bhaktapur ⭘Dhading ⭘Dolakha ⭘Gorkha ⭘Kathmandu ⭘Kavrepalchowk ⭘Lalitpur ⭘Makwanpur ⭘Nuwakot ⭘Okhaldhunga ⭘Ramechhap ⭘Rasuwa ⭘Sindhuli ⭘Sindhupalchowk | | | |
| **VDC/Municipality:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Ward (#):\_\_\_\_\_\_\_\_\_\_** | | | | | |
| **Age** | | ⭘ 15-24 ⭘ 25-39 ⭘ 40-54 ⭘ 55+ ⭘ Don’t know ⭘Refused | | | |
| **Gender** | | ⭘ Male ⭘ Female⭘ Other | | | |
| **Caste/ethnicity** | | ⭘Chhetri ⭘Brahmin ⭘Tamang ⭘Newar ⭘Muslim ⭘Gurung ⭘Magar ⭘Sherpa ⭘Rai ⭘Janajati ⭘Dalit ⭘Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |
| **Occupation** | | ⭘Farmer/Laborer ⭘Skilled worker (i.e. carpenter) ⭘NGO worker/Business  ⭘Government (i.e. teacher, health worker, army ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |
| **Do you have any health problems that have caused you difficulty to move, see, speak, understand/learn or communicate?**  ⭘No difficulty ⭘Yes, some difficulty ⭘Yes, a lot of difficulty ⭘Cannot do at all | | | | | |
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| ***For the following questions, I am going to ask you to give an answer on a scale of 1 to 5, where each number shows how much you agree with the question.***   * ***An answer of 1 means “not at all”*** * ***An answer of 2 means “not very much”*** * ***An answer of 3 means “neutral” or “I have no opinion”*** * ***An answer of 4 means “somewhat yes”*** * ***An answer of 5 means “completely yes”***   ***Do you have any questions? If not, let’s get started.*** | | | | | |
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| **1. Are your main problems being addressed? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about problems (1a, 1b, and 1c).***  ***For those answering 4 or 5, go to question 2.*** | | | | | |
| **1a. What is your biggest problem?** | | | ⭘Short-term shelter (tent/shelterbox) ⭘Long-term shelter (housing) ⭘Clean water ⭘Financial support ⭘Education ⭘Healthcare ⭘Psychosocial counseling ⭘Seeds and fertilizers ⭘Food ⭘Toilets/sanitation ⭘Livelihoods ⭘Housing inspections ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **1b. What is your second biggest problem?** | | | ⭘Short-term shelter (tent/shelterbox) ⭘Long-term shelter (housing) ⭘Clean water ⭘Financial support ⭘Education ⭘Healthcare ⭘Psychosocial counseling ⭘Seeds and fertilizers ⭘Food ⭘Toilets/sanitation ⭘Livelihoods ⭘Housing inspections ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **1c. What is your third biggest problem?** | | | ⭘Short-term shelter (tent/shelterbox) ⭘Long-term shelter (housing) ⭘Clean water ⭘Financial support ⭘Education ⭘Healthcare ⭘Psychosocial counseling ⭘Seeds and fertilizers ⭘Food ⭘Toilets/sanitation ⭘Livelihoods ⭘Housing inspections ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **2. Are you satisfied with what the government is doing for you after the earthquake? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about reasons (2a and 2b).***  ***For those answering 4 or 5, go to question 3.*** | | | | | |
| **2a. What is the first reason you not satisfied with government?** | | | ⭘Relief distributed based on caste ⭘Relief distributed based on political parties ⭘Renters excluded from distribution ⭘Government plans unclear ⭘Was promised relief but never received ⭘Not included in distributions ⭘Can’t get to distribution sites ⭘Don’t know how to register for relief/services ⭘Do not trust government ⭘Reconstruction process taking too long ⭘Don’t know where distribution sites are  ⭘Relief distributed based on severe damage ⭘Relief distributed based on distance from road  ⭘Relief distributed based on first come, first served ⭘Government does not listen to my concerns ⭘Government does not know what it’s doing ⭘Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **2b. What is the second reason you are not satisfied with government?** | | | ⭘Relief distributed based on caste ⭘Relief distributed based on political parties ⭘Renters excluded from distribution ⭘Government plans unclear ⭘Was promised relief but never received ⭘Not included in distributions ⭘Can’t get to distribution sites ⭘Don’t know how to register for relief/services ⭘Do not trust government ⭘Reconstruction process taking too long ⭘Don’t know where distribution sites are  ⭘Relief distributed based on severe damage ⭘Relief distributed based on distance from road  ⭘Relief distributed based on first come, first served ⭘Government does not listen to my concerns ⭘Government does not know what it’s doing ⭘Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **3. Do you have the information you need to get relief and support? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about needs (3a and 3b).***  ***For those answering 4 or 5, go to question 4.*** | | | | | |
| **3a. What is the top thing that you need information about?** | | | ⭘News about government decisions ⭘How to register for/access support ⭘Finding missing people ⭘How to get shelter materials ⭘How to get healthcare/psychological support  ⭘How to replace personal documentation ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **3b. What is the second most important thing that you need information about?** | | | ⭘News about government decisions ⭘How to register for/access support ⭘Finding missing people ⭘How to get shelter materials ⭘How to get healthcare/psychological support  ⭘How to replace personal documentation ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **4. Are you satisfied with what NGOs are doing for you after the earthquake? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about reasons (4a and 4b).***  ***For those answering 4 or 5, go to question 5.*** | | | | | |
| **4a. What is the first reason you not satisfied with NGO support?** | | | ⭘Relief distributed based on caste ⭘Relief distributed based on political parties ⭘Renters excluded from distribution ⭘NGO plans unclear ⭘Was promised relief but never received ⭘Not included in distributions ⭘Can’t get to distribution sites ⭘Don’t know how to register for relief/services ⭘Do not trust NGOs ⭘Reconstruction process taking too long ⭘Don’t know where distribution sites are  ⭘Relief distributed based on severe damage ⭘Relief distributed based on distance from road  ⭘Relief distributed based on first come, first served ⭘NGOs do not listen to my concerns ⭘NGOs do not know what they are doing ⭘Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
| **4b. What is the second reason you are not satisfied with NGOs?** | | | ⭘Relief distributed based on caste ⭘Relief distributed based on political parties ⭘Renters excluded from distribution ⭘NGO plans unclear ⭘Was promised relief but never received ⭘Not included in distributions ⭘Can’t get to distribution sites ⭘Don’t know how to register for relief/services ⭘Do not trust NGOs ⭘Reconstruction process taking too long ⭘Don’t know where distribution sites are  ⭘Relief distributed based on severe damage ⭘Relief distributed based on distance from road  ⭘Relief distributed based on first come, first served ⭘NGOs do not listen to my concerns ⭘NGOs do not know what they are doing ⭘Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **5. Is support provided in a fair way? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about reasons (5a and 5b).***  ***For those answering 4 or 5, go to question 6.*** | | | | | |
| **5a. What is the top reason for you saying that support is not provided fairly?** | | | | ⭘Based on caste system ⭘First come, first served ⭘Only if damage is severe  ⭘Because people rent instead of own ⭘Based on political parties ⭘Joint families  ⭘Based on distance from the main road ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |
| **5b. What is the second most important reason for you saying that support is not provided fairly?** | | | | ⭘Based on caste system ⭘First come, first served ⭘Only if damage is severe  ⭘Because people rent instead of own ⭘Based on political parties ⭘Joint families  ⭘Based on distance from the main road ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |
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| **6. Are you prepared for winter? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about reasons (6a).***  ***For those answering 4 or 5, go to question 7.*** | | | | | |
| **6a. What is the main reason you feel you are not prepared?** | | | ⭘House/Shelter will not protect against cold ⭘House/ Shelter will not keep snow out ⭘Do not have warm clothing  ⭘Not enough blankets ⭘Not enough fuel ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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| **7. Overall, is the post-earthquake relief effort making progress? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
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| **8. Do you feel there has been an increase in the environment of tension, or risk of violence or harassment since the earthquake? (Answer on a scale of 1-5)**  ⭘1 – Not at all ⭘2 – Not very much ⭘3 – Neutral ⭘4 – Somewhat yes ⭘5 – Completely yes ⭘Don’t know ⭘Refused | | | | | |
| ***For those answering 1, 2, or 3, ask follow-up questions about risks (9a).***  ***For those answering 4 or 5, go to end of survey.*** | | | | | |
| **8a. Who has this increased risk come from?** | | | ⭘Community members ⭘Family members ⭘Strangers ⭘Local government ⭘NGO/aid workers  ⭘Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |
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