

# CHUKWUDUMEJE OFORAH

## DATA ANALYST

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### PROFESSIONAL SUMMARY

Result-driven Data Analyst with proven track record at my previous workplace, enhancing data accessibility by 40% through SQL queries & real-time dashboard. Adept in data modeling, visualization, and statistical analysis, with strong foundation in epidemiological methods. I leverage analytical thinking and effective time management to empower data-driven decisions and drive organizational success.

### WORK EXPERIENCE

#### Data Analyst (Hybrid)

11/2022 – 06/2025 | Abuja, Nigeria

*EARTHFIELD GLOBAL*

- Monitor quality of data collected daily and communicate to respective Field Coordinator Design SQL queries to manage and retrieve data, improving Data accessibility by 35%.
- Regularly extracted and analyzed large datasets from SQL Server (Azure data studio) to support business decisions, product tracking, and client reporting. Worked closely with product and finance teams to make sure the numbers aligned with operational goals.
- Cleaned, joined, and transformed raw data into reliable reporting tables, often using Python for more complex logic before feeding them into dashboards.
- Analyzed customer feedback, post-interaction survey responses to identify key satisfaction and Monitor KPI (First Response Time, Resolution Time, Customer Satisfaction Score, and Ticket Volume via real-time dashboards) reducing response times by 15%.
- Supported A/B testing analysis by running statistical comparisons and helping teams understand the performance impact of product changes.

#### Virtual Assistant (Remote)

02/2022 – 10/2022 | Lagos, Nigeria

*Open World Integrated Interior*

- Managed 20+ emails daily, ensuring timely responses and maintaining a 95% response rate within 24 hours to support seamless communication with clients and internal teams.
- Scheduled appointments and coordinated calendars using Google Calendar and Microsoft Outlook, improving meeting efficiency and reducing scheduling conflicts by 30%.
- Planned domestic and international travel arrangements, including booking flights, accommodations, and transportation, and created itineraries, minimizing logistics issues.
- Tracked expenses, monitored receipts, and reconciled reports monthly, ensuring budget adherence and identifying cost-saving opportunities that reduced operational expenses by 12%.

#### Information Technology Intern (On-Site)

02/2021 – 02/2022 | Abuja, Nigeria

*FIRST PRICELESS INTEGRATED COMPANY*

- Developed automation script, updated databases and collaborated closely web design team and data engineers.
- Contributed to development of new webpage, resolved technical support request and offered valuable guidance and assistance to colleagues on IT related issues.
- Supported IT Engineer by configuring and maintaining hard-wares and soft-wares as well as conducting routine back-ups.

## Veterinary Epidemiologist (On-site)

08/2016 – 01/2021 | Kaduna, Nigeria

OLAM HATCHERIES LIMITED NIG

- Monitoring, detecting, and investigating animal disease outbreaks (e.g., avian influenza, anthrax, brucellosis) to identify sources, patterns, and control measures.
- Designing and implementing studies, surveys, or surveillance systems; analyzing epidemiological data to inform decisions and policies on disease control.
- Conducting scientific research on animal diseases, including vaccine efficacy, risk factors, and transmission dynamics to inform national disease control strategic
- Compiling analytical results into clear, actionable reports for senior scientists, government stakeholders, and public health partners to inform disease control policies.

## EDUCATION

### Bootcamp Program on Data Analytics

11/2021 – 03/2022

Digital Technology Business School London

### Doctor of Veterinary Medicine

08/2010 – 06/2016

University of Nigeria

## SKILLS

Data Analytics | Data Visualization | Trend Data Analysis | SQL, Power & DAX Query |  
Ms. Excel Skills | Data quality assurance | Asynchronous work style | Time management |  
Multitasking | Metric Tracking | Google Workspace | Microsoft Office Suite | Statistic Analysis |  
Microsoft Copilot | Prompt Engineering

## LANGUAGES

### English

Fluent

### Igbo

Fluent


## CERTIFICATES

<https://www.coursera.org/account/accomplishments/verify/A5EW7WI9F2PD> 

MICROSOFT CERTIFICATE - Preparing Data for Analysis with Microsoft Excel

<https://www.coursera.org/account/accomplishments/verify/HTGKTL443QRX> 

MICROSOFT CERTIFICATE - Harnessing the Power of Date with Power BI

[https://1drv.ms/f/c/dda1fced96c7fa03/Er93RtX479RDgV6BSluKDFQBzyjDgV\\_RzQmG0dnH043QxA?e=u7dFOE](https://1drv.ms/f/c/dda1fced96c7fa03/Er93RtX479RDgV6BSluKDFQBzyjDgV_RzQmG0dnH043QxA?e=u7dFOE) 

CORPORATE FINANCE INSTITUTE - Advanced Excel Formulas & Functions

[https://1drv.ms/f/c/dda1fced96c7fa03/Er93RtX479RDgV6BSluKDFQBzyjDgV\\_RzQmG0dnH043QxA?e=AGXWts](https://1drv.ms/f/c/dda1fced96c7fa03/Er93RtX479RDgV6BSluKDFQBzyjDgV_RzQmG0dnH043QxA?e=AGXWts) 

CORPORATE FINANCE INSTITUTE - SQL Fundamentals

[https://1drv.ms/f/c/dda1fced96c7fa03/Er93RtX479RDgV6BSluKDFQBzyjDgV\\_RzQmG0dnH043QxA?e=7TUG4l](https://1drv.ms/f/c/dda1fced96c7fa03/Er93RtX479RDgV6BSluKDFQBzyjDgV_RzQmG0dnH043QxA?e=7TUG4l) 

MICROSOFT & LinkedIn - Career Essentials on Generative AI

## WEBSITES

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<https://github.com/oforah007>

<https://www.linkedin.com/in/oforah>

## REFERENCES

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Available on Request