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Story tests
stories:
- story: symptoms and medical treatment
 steps:
 - user: |
       hello
       intent: greet
 - action: utter_greet
 - user: |
       I have had a runny nose and have been coughing and have had on and off headaches. I
went to the doctor the first time, he gave me an antibiotic and I got worse. Then I went back and
he gave me a different one, but it seems I still have these symptoms?
       intent: covid_symptoms
 - action: utter covid symptoms
 - user: |
       thank you
       intent: thanks
 - action: utter_thanks
 - user: |
       good bye
       intent: goodbye
 - action: utter goodbye
- story: advice for family member with COVID-19 symptoms
 steps:
 - user: |
       I've been in contact with a possible COVID-19 case who is waiting on results. My brother
seems to be ill with COVID-19 symptoms, and I'd like to get advice on how to help him, as his
safety will ensure my safety and prevent the spread of the virus.
       intent: covid info
 - action: utter_covid_info
- story: testing after traveling to Mauritius
 steps:
 - user: |
       I traveled to Mauritius and do not have symptoms. Should I get tested for COVID-19?
       intent: covid info
 - action: utter covid info
```

- story: User reports symptoms and seeks advice

steps: - user: |

Hello doctor, I am suffering from coughing, throat infection from last week. At that time fever did not persist and also did not felt any chest pain. Two days later, I consulted with a doctor. He prescribed Cavidur 625, Montek LC, Ambrolite syrup and Betaline gargle solution. Since then throat infection improved and frequent cough also coming out. Coughing also improved remarkably though not completely. From yesterday onwards fever is occuring (maximum 100-degree Celcius). I have not come in touch with any foreign returned person nor

went outside. In our state, there is no incidence of Covid-19. Please suggest what to do?

intent: covid\_symptoms

- action: utter\_covid\_symptoms
- story: User asks about weakened immune system and COVID-19 likelihood steps:

- user: |

I am a 23-year-old man. I have anxiety and depression but no immunodeficiency disorders or chronic diseases. First, I wanna know if my immune system is weakened and how likely am I to die of Coronavirus. Second, I have itchiness in my throat and shortness of breath. I always have it because of anxiety but now it is more persistent than before. I also feel a very subtle feeling of pain, burning sensation and itchiness in my chest. I did not go out during the past ten days and have not been in contact with someone with positive Covid. And I quit smoking past week. Down to one or zero cigarettes from 20 a day. Why am I feeling itchiness and pain and burning sensation? How likely am I to have Covid-19? And how likely am I to die from it?

intent: covid\_symptomsaction: utter\_covid\_symptoms

 story: User asks about criteria for COVID test steps:

- user: Criteria for COVID test?

intent: covid\_info - action: utter\_covid\_info

- story: User asks where to get tested for COVID-19

steps:

- user: Where can I be tested for covid 19?

intent: covid\_info - action: utter\_covid\_info

- story: User asks about COVID-19 in an 11-year-old with symptoms steps:
- user: 11 year old has a cough, runny nose, headache, earache, no fever. Is this COVID-19?
   intent: covid\_symptoms
- action: utter\_covid\_symptoms

- story: User asks if diarrhea means it's not COVID-19 steps:
- user: What symptoms would make you think I do not have COVID-19. I have a bad cold, but got diarrhea twice, so does diarrhea mean it is not COVID?

intent: covid\_symptomsaction: utter\_covid\_symptoms

## Response times:

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Query Size, Average Time (ms), Highest Time (ms)
251,2152.872157096863,2930.01437187<u>1</u>9482
246,2093.117904663086,2112.306833267212
83,2099.2526531219482,2112.504243850708
140,2110.161066055298,2125.2496242523193
82,2115.5606269836426,2127.286672592163
195,2161.6164445877075,2368.781805038452
400,2153.3891916275024,2173.964262008667
137,2157.6964378356934,2179.9888610839844
149,2174.33705329895,2203.7179470062256
299,2157.903003692627,2174.3550300598145
258,2219.663715362549,2410.968542098999
257,2179.644560813904,2208.0893516540527
323,2239.044165611267,2303.7993907928467
375,2232.7900409698486,2404.41632270813
302,2256.252598762512,2272.563695907593
```

## Consistency tests

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stories:

- story: Lung pain and discomfort - Test 1
   steps:
   - user: |
        I'm experiencing lung pain and discomfort, but it's not constant or
in the same place. I don't have a fever, and I only cough or sneeze once a
day. Should I get tested for COVID-19?
   intent: covid_info
   - action: utter_covid_info
```

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story: Lung pain and discomfort - Test 2
     My lungs feel uncomfortable and painful, but the location keeps
 sneeze and cough infrequently. Do I need a coronavirus test?
 story: Lung pain and discomfort - Test 3
 steps:
 - user: |
     I have some lung discomfort and pain that moves around and isn't
simultaneous in both lungs. I don't have a high temperature, and I only
cough and sneeze occasionally. Is it necessary for me to get tested for
COVID-19?
 story: Blocked nose and recent travel - Test 1
 steps:
 - user:
     Should I get tested for COVID-19 if I have a blocked nose and
recently returned from a high-risk country?
   intent: covid info
 story: Blocked nose and recent travel - Test 2
 steps:
 - user:
     I just came back from a country with a high COVID-19 risk, and my
nose is congested. Do I need a coronavirus test?
 steps:
 - user:
```

```
If I have nasal congestion and have traveled from a high-risk area,
should I be tested for COVID-19?
 story: Dry cough and sore throat - Test 1
 steps:
 - user:
      I've had a dry cough and a sore throat for a week, which seems to be
worsening. I don't have a runny nose or fever but sometimes experience
headaches. Do I need a COVID-19 test?
   intent: covid info
 story: Dry cough and sore throat - Test 2
 - user:
     My dry cough and sore throat have been persisting for a week and are
getting worse. There's no fever or runny nose, but I occasionally have
headaches. Should I get tested for COVID-19?
   intent: covid info
 story: Dry cough and sore throat - Test 3
 steps:
      I've been dealing with a worsening dry cough and sore throat for the
past week. I don't have a fever or runny nose, but I do get headaches from
time to time. Is it necessary to test for COVID-19?
   intent: covid info
 story: COVID-19 symptoms severity - Test 1
 steps:
 - user:
      Can COVID-19 symptoms vary in severity, with some people
experiencing mild symptoms like fatigue and a low-grade fever, while
others have more extreme symptoms?
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```
story: COVID-19 symptoms severity - Test 2
 - user:
     Is it possible for coronavirus symptoms to be mild in some cases,
such as only having fatigue and a low fever, rather than severe symptoms
like difficulty breathing?
 story: COVID-19 symptoms severity - Test 3
 steps:
 - user:
     Can the symptoms of COVID-19 be different for each person, with some
having mild symptoms like tiredness and a low fever, while others
experience more severe symptoms?
 story: Self-quarantine symptoms - Test 1
 steps:
 - user:
     I've been self-quarantining after a flight on March 8th and have
experienced headaches and a sore throat. With only two days left in my
quarantine, should my symptoms be worse by now?
 story: Self-quarantine symptoms - Test 2
 - user:
my symptoms have worsened by now?
 story: Self-quarantine symptoms - Test 3
```

```
I've been self-isolating after a plane journey on March 8th, and
I've had a runny throat and headaches. With only two days left in my
self-quarantine, should I expect more severe symptoms by now?
 story: cough and shortness of breath - Test 1
 - user:
     I have a fever, cough, and shortness of breath. What are the other
symptoms of COVID-19?
   intent: covid symptoms
 - action: utter covid symptoms
 story: cough and shortness of breath - Test 2
     Apart from experiencing fever, cough, and shortness of breath, what
are some other symptoms that could indicate COVID-19?
   intent: covid symptoms
 - action: utter covid symptoms
 story: cough and shortness of breath - Test 3
 steps:
 - user:
     Could you please let me know the symptoms of COVID-19 besides fever,
   intent: covid symptoms
 - action: utter covid symptoms
```