New York State Department of Labor Technology Projects

Additional Claims on the Web

The purpose of this project is to add functionality to the UI Benefits Web application for additional claims.

Current Status Report: 07/08/11 The questionnaire pages are being developed. The appearance and data entry are being designed and implemented.

Alchemy Calais Open Source Natural Language Processing

A proof of concept (PoC) was completed using open-source natural language processing technology to parse resumes, job opening descriptions (OSOS database), and training opportunity descriptions (ETP database) and match, based on tagged metadata, an individual's resume with potential job and training opportunities.

This PoC proved to be successful with approximately 70-80% accuracy on matching. We believe by cleaning the data we query against in our databases, and exploring alternative data repositories (using information from web sites like Monster.com for job listings and exploring additional training providers), we can get the accuracy percentage much higher. We'd also like to increase the robustness of the application by adding mapping/geo-coding technology to allow for searching within a specified geographic area. (For example, available opportunities within 20 miles of a specified zip code).

Current Status Report: Effective 6/08/11, the project has been placed on hold until the PM has received direction from the project sponsors.

AOSOS Contract for Application Maintenance/Development

NYSDOL is the manager and fiscal agent for the America's One Stop Operating System (AOSOS) consortium. This consortium is comprised of 5 states; New York, New Jersey, Nevada, Kentucky and Virgin Islands. The consortium is responsible for guiding the direction and development plans of the AOSOS product. AOSOS is a comprehensive job matching, case management and reporting system for workforce and economic development professionals who work with employers and job seekers. The application is a web-based system designed to help states and Workforce Investment Boards effectively meet the requirements of the Workforce Investment Act, Common Measures, Labor Exchange and Trade Adjustment Act. AOSOS has been in production since early 2000.

Currently New York is in a five year contract with NaviSite, Inc. for maintenance and development of the AOSOS application. This contract will expire on June 15, 2012. A new contract will need to be awarded to continue development and maintenance support of the AOSOS product. A workgroup should be formed to complete the RFP and contract award process.

Current Status Report: 07/08/11 Comments on the RFP have been returned from management, counsel's office and OSOS steering committee. Project team continues working through combining the comments. The PTP (Proposal to Procure) has been approved by OFT.

Apprenticeship Training Program Database

The Apprenticeship Training Program currently has 2 separate Microsoft Access databases and paper files to manage the Apprenticeship Training Programs and Apprentices. This project would create one all inclusive secure, web-based, user-friendly, transactional, tracking and monitoring database.

Current Status Report: 07/08/2011 (Agile Development)
Release 1: Provide Sponsors with the ability to view and update existing data.

- Legacy Migration and Development Sprint: Business requirements definition, Migrate existing Access database to SQL Server, Develop GUI for Sponsor access to existing data, Timeline Start Date: 04/21/2011, End Date 04/24/2011, Timeline Status: Late
- Detailed Business Requirements Sprint: Define business requirements for Sponsor view of data: Timeline Start Date: 04/21/2011, End Date 05/27/2011, Timeline Status: On Schedule

Release 2 through N:

- Business Modeling Sprint: Develop detailed business models of Apprenticeship process and sub-processes in order to define project releases and identify business functions within each: Timeline Status: Start Date 04/21/2011, End Date 06/03/2011, Timeline Status: On Schedule

Status Summary:
Release 1:
Legacy Migration and Development Sprint: This week the Program Area resource resolved one of the ACCESS errors and completed some data clean-up activities to resolve the second error. A request to perform a new import to SQL Server has been forwarded to Database. The GUI prototype of Sponsor data review screens for internal and external users was demonstrated to the Apprenticeship Customer this week. Hard copy of the screens and data element descriptions are being developed and forwarded to the Customer for further review and to provide feedback.

Release 2 through N:
Business Modeling Sprint: Business Model review meetings continued this week with the Customer. Completion of model review activities is anticipated for next week or the week after. High-level design, model consolidation and product backlog development has started.

Accomplishments this Week:

- Completed prototype demonstration of the View sponsor information screens
- Completed updates to four Modify Program model flows

Project Impediments Impacting Progress and Actions to Mitigate: None to Report

Asset Center Upgrade

This project is proposed to enhance the Department of Labor's Asset Management system in order to gain new functionality that will better meet users' requirements and to obtain previously included functionality that was lost in an earlier upgrade. There are additional reasons to enhance the Asset Management system: the inventory system has never achieved its promised efficiencies; redundant data entry wastes valuable Department of Labor resources; the current system does not allow for edits to a request once submitted; there is no standardized description field, making it impossible to sort and track by item description; and the asset catalog needs to be updated and made more extensive.

Current Status Report: This project is currently on hold.

Benefits Web Chat

The purpose of this proposal is to initiate a project to add Web Chat functionality to the UI Benefits Web application for claimants.

Current Status Report: 07/08/2011 A presentation is scheduled for the CIO to plan out the communications and possible roll out approaches.

Budget Planning Procurement Database

WHAT: The Project is the creation of a database that captures IT related procurements of hardware, software, consultant services, annual warrantees of hardware and software, subscription renewals, each with several categories such as cost, funding source, fiscal year, renewal date, which will be used for Budgeting, Financial Planning, reports and surveys to oversight agencies (i.e. USDOL, OFT, auditing authorities) and vendor contract administration/renewals.

WHY: The P&T Division at NYSDOL currently lacks systems to capture and save constantly changing/dynamic information in one place so that it can be used for administrative financial planning purposes and to generate the periodic reports (i.e. SFY, FFY, monthly, quarterly, etc.) required by oversight State agencies, the Governor's Office, USDOL (Federal), surveys (State and Federal) and auditing authorities. It is important to be able to compile data and respond to informational requests in an efficient and timely manner. This will save time and allow us to do our jobs more effectively.

Current Status Report: 07/08/11 The technical data base staffing resource previously provided P&T Admin Unit Staff with a database listing of over 1900 Line Item descriptions. The Asset Management Application was added to Admin Unit's laptop, so that staff can remotely work on checking the database items against the line item descriptions in the application. We continued to categorize the database information to capture the data that will be needed to compile the reports requested. As of this date, we continue to identify data base items that require categorization because they will appear in the database.

Building 12 Server Room Upgrade

The New York State Department of Labor Technical Services group (NYSDOL TS) is working with the New York State Department of Labor Property Office (NYSDOL PO) to determine whether to keep the Building 12 server room in Basement Room #4 (BD-4) or move to Basement Room #6 (BD-6, Northwest corner of the building). Basement Room 15 was an option but was removed from consideration when NYSDOL PO informed the team that there is periodic water damage in the room.

The goal is to refresh the physical plant resources supporting the development computing environment. It is necessary to provide a more robust and secure site that allows flexibility for future growth. Once this is in place the project can be closed out. Thereafter work will be tracked in the Keep projects within Technical Services.

Current Status Report: This project has been placed on hold. There was some progress made in budget approval process; however, the budget is not yet approved for the project. DOL property is waiting for P&T budget approval to proceed further. Project director has requested that this project be put on hold until the fiscal issues can be resolved.

Change Management for IT Service Management (ITSM)

This project was created to develop and implement a Change Management ITSM process which will ensure that standardized methods and procedures are used for efficient and prompt handling of all changes.

Current Status Report: 07/08/2011 There is still some confusion as to what resources will be working on this project and in what role(s). There is a meeting scheduled for Monday 7/11 to discuss priorities of the deliverables and decide which piece should be worked on first. It appears there may be some discussion of the Release Management scope document that was shared with the managers and that project's current status. It is technically nearing the anticipated finish date of the project. The release management project is closely related to change management and has bearing on the analysis work that will occur within this project.

Contact Center Implementation

The New York State Department of Labor (NYSDOL) is a leader in providing integrated customer service to jobseekers, workers and employers in the highly competitive workforce of the 21st century. The Department fulfills its mission through a wide variety of activities that revolve around the needs of employers and workers.

The Department:

- Administers the Unemployment Insurance Program, which provides temporary financial support for those who have lost their jobs through no fault of their own.
- Provides employment-related information and job search assistance services.
- Provides training programs and retraining programs for workers displaced by technology change or foreign competition.
- Enforces regulations designed to minimize hazards in the workplace.
- Works with the private sector to create job opportunities for the labor force and to meet employer needs for qualified workers.
- Enforces the State Labor Law to prevent the exploitation of workers, including minors and immigrant workers.
- Protects the safety of the public on ski tows, amusement rides and in places of public assembly.
- Regulates the handling of asbestos to protect both workers and the general public.
- Provide accurate and timely data on present and future economic trends affecting the people of the state.
- Works as a cooperating agency in the Federal/State labor market information statistical programs.

Much of the information regarding the above services and regulations is not easily accessible to New Yorkers. To facilitate the provision of services and enforcement of regulations, the Department has initiated an effort to create a centralized customer Contact Center. The purpose of the new Contact Center is to communicate information regarding program opportunities, instructions concerning NYSDOL regulations, and general statistical information with regard to Department programs.

The communication channels that will be administered are:

- Telephone
- Email
- Web Chat
- Online Ticketing

Current Status Report: 07/08/2011 We are putting together the documentation to close the project. All the major deliverables have been achieved and the contact center is functioning and operational.

Customer Verification Service with Department of Motor Vehicles

Currently the Department of Labor (DOL) has an Oracle database stored procedures solution to query the Department of Motor Vehicles (DMV) when claimants apply for Unemployment Insurance benefits. The current solution was architected in 1997 when the DOL opened the Telephone Claim Centers. The solution is running on old technology (hardware and software) and we have experienced several infrastructure failures at the DMV data center over the last 6 months. These failures have caused disruption to the DOL UI Claims taking operations. DOL and DMV would like to refactor the current solution to a web-services solution that can be reused with multiple applications and customers who may need to consume/share this service. DOL specifically is interested in modernizing the solution to improve the performance and reliability of the technical interface to the DMV information thus improving the workflow and processing of UI Claims that require DMV information for customer identity verification.

Current Status Report: 07/08/11 The DMV service will be implemented into production when the time allows.

Data Sharing Assessment Project

The purpose of this project is to develop an analysis report for data sharing with other New York State governmental entities, and to implement data sharing beginning with the New York State Insurance Fund (NYSIF). The New York State Department of Labor (NYSDOL) is responsible for a variety of programs, including Worker Protection, Unemployment Insurance, Employment Services, and Workforce Development. Information from these programs is collected and maintained by various divisions in the department. Many other governmental entities may find this information useful in that it could serve to decrease costs and improve service by simplifying their operations and improving data quality. NYSDOL information may assist other governmental entities to verify the existence, location and status of employers, employees and other program participants. This information could be used to facilitate eligibility determination for various other New York State programs, licenses and permits.

Current Status Report: 07/08/11 NYSIF has submitted the Memorandum of Understanding (MOU) to NYS DOL for review. NYS DOL Counsel's Office sent a query to NYSIF counsel's office for the legal justification of data. NYS DOL Counsel's Office has not yet received the reply from NYSIF. Without that MOU a solution cannot be placed between NYS DOL and NYSIF. Until that time, no Data Sharing can take place between the two agencies.

Data Warehouse: Federal Reporting

The Data Warehouse Federal Reporting project will ensure that the Unemployment Insurance Federal reports, the Employment & Training Administration (ETA) Series, are produced from the Data Warehouse instead of being produced from multiple data sources. It will also ensure that the reports are accurate since the report data items will be calculated using the single source of data.

Current Status Report: 07/08/2011 This week activities focused on the following Employment and Training Administration (ETA) Federal reports: ETA 538 - Advance Weekly Initial and Continued Claims, ETA 539 - Weekly Claims, Extended Benefits Trigger Data, ETA 9050 - First Payment Time Lapse, ETA 9051 - Continued Weeks Compensated Time Lapse, ETA 218 - Benefits Rights and Experience and ETA 586 - Interstate Arrangement Employment and Wages. The ETA 538, 539, 9050 and 9051 report item data has been made available in Cognos for user review. Comparison spreadsheets were created for all these reports. The comparison spreadsheets were forwarded to the users for review. The spreadsheets compare the reported items to the items created in the Data Warehouse (DW). Unemployment Insurance Division (UID) reported that they were satisfied with the item numbers on the ETA 538, ETA 9050 and ETA 9051. The SQL coding on the ETA 218 for the EB and EUC report segments has begun. Coding of the report items for the ETA 586 is complete and is scheduled for its first full run today. Next week we will work out any issues with the ETA 586 report. We will produce comparison spreadsheets for the ETA 538 and ETA 539. We will forward them to the users for review. We will address any issues should they arise from user feedback on any of the reported item data made available to the users either by way of Cognos or comparison spreadsheets. We will complete the coding and begin testing the ETA 218 - Benefits Rights and Experience for the EB and EUC report segments. The Business Requirements Review workgroup will focus on data validation for population 4, which validates payments/weeks compensated on the ETA 5159, ETA 9050, ETA 9051 and ETA 586.

Digital Transcription for NYS Unemployment Insurance Appeal Board

The New York State Department of Labor (NYSDOL) intends to purchase a digital recording solution for Unemployment Insurance Appeal Hearings. The digital solution will be used to capture, play back, annotate, store, and manage audio of Unemployment Insurance Appeal Hearings. This project will provide high quality recordings of Appeal Hearings, eliminate the problem of broken and lost cassette tapes, and minimize the need to repeat a hearing due to poor quality or tape damage or loss.

Current Status Report: 07/08/11 The Project Mgr drafted the changes that will be used in the proposal amendment.

Disaster Recovery

There currently is no implemented Disaster Recovery (DR) plan or environment in place at New York State Department of Labor (NYSDOL). A DR plan has been created in December of 2008 for the purposes of implementation but has not been executed. Audits have been performed that have found NYSDOL to be non-compliant with ensuring the appropriate back up of existing servers and applications.

There are two paths being followed on this project in parallel. NYSDOL is working with the New York State Department of Labor Property Office (NYSDOL PO) to determine the cost and terms associated with placing the DR site in the Glendale building #7 facility located outside of Binghamton, NY.
One of the IBM Power6 595s purchased through the UNIX project will be used for the Development/Testing/DR environment in BD-4. It will initially be set up to prototype what the DR environment will look like. A decision will be made later in the process to see if the configured P6 595 will be moved down to Glendale or if a new server will be purchased. The goal is to set up the DR facility with the appropriate network, HVAC, Power, Data Circuits and Network Security Devices; as well as procure the hardware (Servers, Voice Cards, PBX) to ensure the continued operation of the UI Benefits Claims, SOA, and select Legacy systems. The project will be closed once these are in place. Thereafter work will be tracked in the Keep projects within Technical Services.

Current Status Report: A project Review was held for this project and it was decided that this project will be put on hold until Technical Services is able to hire someone who has done disaster recovery implementations. This resource will become the project manager. The PTP is at OFT. Work will not wait until OFT DR site is identified and available. It will resume upon hiring of the technical expert.

Document and Correspondence Management

For a very long time, DOL's business has been very paper and image-based. As time progresses and we move towards communicating with our customer via multiple channels (web, email, snail mail/paper) the need to identify a solution for management of a complex document/correspondence environment becomes very important.

Document and Correspondence Management is a project to identify all the different types of content that DOL uses today (many produced from disparate products/sources). Additionally, we need to categorize all content. These content categories would be would be: mass-printed letters (1-way communication to DOL customer); one-off letters (printed one at a time; 1-way communication); forms (applications for certain licenses or programs that we need to present both electronically & in paper formats; 1-way communication from a customer to DOL); questionnaires (questionnaires sent to employers & claimants during the adjudication process; 2-way communication between DOL and a customer).

One way communication to a DOL customer (one-off or mass printed) should use our existing xPression solution, and the standards around how to do this must be adhered to. The overall Document/Correspondence Standards will be part of this project. (Although there are currently existing usage documentation for xPression, which should be used and will be incorporated into this standard when it is produced for this project)

For 2-way communication between DOL & a customer (forms & questionnaires), the solution will be identified and implemented as part of this project.

Current Status Report: 07/08/2011
Phase One for External Individual Project: Development in the External Individual project continues Integration with the services for moving the messages is commencing with the arrival of the technical person needed.

Phase Two for full function services: Presentation of the information was completed. Additional elements are being researched to provide more options for a solution.

DOL Intranet Redesign

The current Department of Labor Intranet site is out of date and information is not able to be updated to a more streamlined workflow.

Current Status Report: 07/08/2011 Initial internal Web Unit meetings are starting at a very high level - homepage division listing is being worked on. Over the next several weeks internal meetings will continue to be held in order to gain a full understanding of the Intranet high level breakdown. Once there is a better understanding of the Intranet, then the scope documentation and Intranet user meetings can be put into place. The startup Analysis Phase was continued by conducting a high level Content Audit of the current Intranet in preparation of the Content Analysis. The content analysis is starting with a very high level search on all the first layer applications. We will be trying to determine the division, content owner and primary contact person. This will allow us to determine what exactly is on the current Website before we can move forward with the users to determine what should be on the new Website. Once completed, this will give us a good starting point to start conducting stakeholder interviews and the necessary steps to start on the gathering requirements. The possibility of working on this project in phases in order to best implement all the necessary aspects was considered.

Due Diligence

The Department of State as well as the Commissioner have requested, on behalf of the Governor, that DOL provide a consistent approach to due diligence reviews prior to DOL approval of contracts, providers, or the entry of employers, agencies, or applicants into various programs sponsored or funded by the state. Funding may be from the Department's budget or through governor's discretionary funds. Due diligence is also mandated by law, under various regulations, and as part of New York State contracts and RFPs. Currently, efforts aimed at assuring a comprehensive due diligence search are hampered by disparate programs, databases, staff interpretations, as well as the time necessary to do thorough searches. Search criteria touch every Department program area and are used by every program area. For instance: workforce grants, asbestos, crane, and explosive licenses, apprenticeship training programs, RFPs, and state contracts of all types. Further, requests for due diligence checks are received from outside agencies, such as New York City contracting agencies, MTA, and the NYS Comptroller.

Current Status Report: 07/08/2011 The rollout meeting was completed. The feedback process is underway for the next month as selected users work on the system in parallel with their current process. They are being asked for feedback for errors and improvements during the next month.

EA Foundational Services

In a Service Oriented Architecture (SOA), small computer programs called services are orchestrated into composite applications that provide many different functions to end users. These services can be categorized many ways and provide many different types of capabilities. At Labor we often look at our services in four basic layers. The first layer is Foundational Services, which deals with things like workflow, error-message-handling, logging, routing, caching, and notifications. It is expected that New York State's SOA based modernization effort will be greatly accelerated so it is now essential that the foundational services be completed based on industry and Labor specific standards, best practices and patterns.

Four foundational services in particular will be addressed. Workflow, GUI Framework, Correspondence Management and Document Management will be the focus of this project, based on their criticality and the amount of work remaining to complete them.

Tasks involved in this project would include:

- Final design for each foundational service. The primary high level design documents have been completed. The first goal of the project team will be to complete deeper level design so that the development sprints may be initiated. This may require additional requirements gathering from the CAD teams that will be consuming these services
- Develop each foundational service. Development will be carried out in an agile, iterative fashion. Sufficient design will have been conducted to develop each service, and the CAD teams will have the opportunity to review deliverables regularly, and requirements and design will be adjusted as needed.
- Testing of each foundational service. Testing at the end of each delivery cycle will ensure that the development teams are meeting the requirements of the Composite Application Development (CAD) teams. Testing will include unit testing, to demonstrate that each module produces the expected outputs. Integrated tests will make certain that each service behaves as expected when interacting with all pieces of a composite application. Finally, performance testing will assess the service's capacity to perform at acceptable levels under the duress of high levels of concurrent transactions.
- Deployment. Once the testing of each foundational service is complete, the service will be promoted to the Production environment.

Current Status Report: 07/08/11 Caching service needs additional time and will be completed in the next several weeks. Changes to the services due to a data base change are being scheduled.

Enterprise Content Management (ECM) for Worker's Comp

This project will take existing documentation that is currently maintained in hard copy and store it electronically within the ECM repository. Users will be given the means to import new data as it arrives. Users will use a web interface to access stored data. Initial use will be limited to the personnel unit but moving forward access could be afforded to authorized users for access to predefined views; a claimant to view their case file, for instance. Additionally, this project will look to utilize the workflow capabilities of ECM in an attempt to streamline the Workers Compensation process.

The implementation of this project will provide increased security of sensitive personnel documentation as data will now be password protected. Access will be limited to specific users with predefined rights. In addition, there is an expectation of improvement in both accuracy and expediency as the risk for human error is greatly reduced. Electronic files are far less susceptible to loss, damage or misplacement then the current hard copy system. ECM can alert users when a document has lingered longer than what is considered acceptable thereby greatly reducing the chances for accidental oversights. Finally, implementation will significantly limit the amount of paper required to accommodate the unit's tasks. Effectively reducing paper, printer and toner costs as electronic versions of documentation are available for use and reuse.

Current Status Report: 07/08/2011 Sprint Overview: Define ECM service Sprint Name: Sprint 1 **-** Design, Timeline Status: Behind Schedule

Deliverable Status Summary: Initial services must be created for basic CRUD functionality. Resource databases will be created to identify, with a unique ID, items at the document (or more accurately MIME type) level. At a later date this database will be associated with additional tables to meet business needs. The following should be included: security issues, presumably Site Minder coordination; a basic, no frills interface for the sole purpose of proving that properly rendered documents are being returned; and federated search capabilities from Image Plus. This body of work will create a template which will be the technology standard for all future data storage efforts.

Sprint Accomplishments this Week: Identified initial code change for the second iteration of the service - specifically the roll back on a store failure and the ability to retrieve multiple documents from Image Plus. Documentation was developed for testing purposes. Began work on connection pooling for volume - specifically, importing 50 pieces of content at a time. This will be multi-threaded 100 requests will be done sequentially through up to 20 threads. The DB schema for metadata collected outside ECM for the media stored within ECM was worked on.

Sprint Accomplishments next Week: Continue to work with Release Management, Technical Services and the vendor. Continue to focus on knowledge transfer of the service as it is developed so far to new staff. Identify code changes for the second iteration of the service - specifically the roll back on a store failure and the ability to retrieve multiple documents from Image Plus. Develop documentation for testing purposes. Work on connection pooling for volume - specifically, importing 50 pieces of content at a time. This will be multi-threaded 100 requests will be done sequentially through up to 20 threads.

Project Impediments: We have an issue with the flux works software's interaction with the ODM on the mainframe. Documents take 30 - 60 seconds to retrieve from Image Plus. This will be unacceptable to the users. We will need to get in contact with the vendor. There is currently not an updated ECM environment in Dev.

Staff: a request for a contractor has been placed. An additional staff member would greatly benefit the project as we no longer have any contract staff assigned and one of the key team members is being assigned work elsewhere.

Enterprise Release Management

The Enterprise Release Management Project will encompasses the current Change Management environment which consists of Rational Clear Case and Clear Quest, new SOA application/services build and release disciplines and SOA application/services deployment preparation.

The current Rational environment needs to be modified in order to align with an enterprise build and release strategy. The build and release strategy will consist of creating a set of best practices using various tools to create an automated build and release process for all the current environment's Information Technology projects to use. This needs to be done because of the many SOA projects going on at one time. This creates a need to organize the build and release disciplines, rather than have 10 -15 or more SOA projects performing their own build and releases, which is causing wasted time and confusion among all projects.

Current Status Report: 07/08/2011 Release Management provided Software configuration management, build and operational management of the build process for SOA teams.

Federal Tax Offset

This project will provide the means for the State of New York to collect benefit overpayments through participation in the Treasury Offset Program (TOP). Participation in TOP is expected to assist in collecting over $169 million in benefit overpayments from 134,600 open benefit collection cases.

We will be developing a data warehouse extract as the source data for sending claimant records to a mailing vendor to print UC TOP Claimant letters, mail UC TOP letters to Claimants, establish agreements with and develop initial data file and update process with the US Treasury, build back-end tracking and update process at NYS DOL.

Current Status Report: 07/08/2010 Program Implementation
Project Schedule:
Start Date: 4/23/2010, Planned End Date: 6/30/2011, Timeline Status: On Schedule

Project Description: Develop TOP Claimant Letters generation capability in-house, and duplicate the Claimant process for Employer Offsets (if approved).

Status Summary:
ETA227: Modifications to the ETA227 report were moved to production this week. Comment line text provided by Research &Statistics was delivered to the Cognos team for inclusion in the Cognos report design.

TOP 2011: Plain Language completed their review of the Claimant and Employer Tax referral letters and forwarded them to UI for review.

Accomplishments This Week: None to Report
Project Impediments Impacting Progress and/or Risks to Mitigate: None to Report

Forms Review and Revision

All computer generated forms will be reviewed and revised to the extent possible to eliminate the possibility of information security breaches.

The unnecessary printing of PPSI (personal, private and sensitive information) on the forms will be eliminated. Particular attention will be given to PPSI on duplexed and multi-page forms. Where use of the social security number cannot be eliminated, consideration will be given to using only the last four digits.

Current Status Report: 07/08/11 The Unemployment Insurance Division (UID) is still considering what they want to do about the Refusal version of the LO 343M. We are awaiting their response.

Identity Management

New York State Department of Labor (NYSDOL) will develop standardized identity management services. The design, development and implementation of these services and service strategy will take into account the various hardware platforms and software systems currently in use at NYSDOL. The services will provide a single point of reference for collection of the user identification information (initial registration), assignment of access keys (ID, password), user roles and access authorization. The services will be designed for use by all NYSDOL users, both internal and external. We will partner with the Office for Technology (OFT) and other state agencies to implement the solution in such a way that it may be extended and reused by all New York State agencies. This enterprise approach will improve the user experience, improve information security, and increase the effectiveness and efficiency of both person and systems resource utilization.

Current Status Report: 07/08/2011
Phase One: Labor Online Services

- Requirements for the bundling process are being detailed for presentation to the vendor for changes.
- Additional test ID's will be required for further testing.
- Questions about system instability in the test environment need to be researched and fixed.
- Establishing coordination meeting with Tax and Finance.

Phase Two: External Individual Service

- Planning for Sprint 1 is drafted.
- Development on the authorization services and the correspondence management services continued.
- A new technician has been added to the team to develop the MQ Series components.

Implement Integrated AIX TWS with zOS TWS

Implement an integrated Tivoli Workload Scheduling (TWS) system that will allow DOL to manage and coordinate open system server based batch jobs from a centralized location. As data is migrated from mainframe based solutions (software and data structures) to server (AIX, MS Windows and other) based solutions, it is increasingly import to manage the coordination of batch executed server processes (batch jobs) in a coordinated fashion. It is also important that we be able to setup and execute a sequence of defined processes with both regular (daily, weekly, monthly) and irregular frequency (on demand) and also to stop the execution of processes in the event of batch failures and to send error notification for immediate action and/or result reporting and automated notifications . These features of batch scheduling and management are well established on the z/OS TWS system and we need to implement a similar scheduler for open systems based processes. A proposed solution would be one that leveraged the z/OS TWS system to manage the sequencing and coordination of the server jobs (since we already have an established Production Control environment and relationship with OFT for support). To do this we believe we need an AIX based TWS node implemented to integrate the z/OS TWS environment.

Current Status Report: 07/08/11 We are continuing to create a process to handle future Tivoli Workload scheduler requests. Testing of TWS is in progress. The UITax development group has provided the necessary documentation for their scripts.

Implement SFS Statewide Travel System

This project will allow the Department of Labor (DOL) to implement the SFS Statewide Travel System. This system is a module within the larger PeopleSoft accounting and reporting package that will replace the current Central Accounting System (CAS) beginning in October, 2011. The SFS Statewide Travel system is an on-line paperless travel system, which the Department has wanted to implement for many years, as currently, DOL employees who travel must submit a paper travel voucher to receive reimbursement.   The original roll-out of SFS' statewide accounting system did not allow agencies such as the Department of Labor (referred to as Future Phase agencies) to have access to the SFS Statewide Travel System.   However, recently, SFS has opened up their travel system to Future Phase agencies. DOL had been working on its own version of a PeopleSoft Travel System, which was not completed and has been cancelled.   It will be more efficient and advantageous for DOL to work on implementing the SFS Statewide Travel System, because in a few years, it will become the only system that State agencies will be allowed to use.

Current Status Report: 07/08/11 No meeting with business owner during the week due to holiday and vacation schedules.

Information Classification Implementation

An Information Classification effort will establish levels of classification for all information assets within the New York State Department of Labor and orderly and systematically assign each asset to an appropriate level of security control.

Pursuant to the Federal Information Security Management Act (FISMA), New York State Department of Labor must comply with Information Classification requirements as specified by Federal Information Processing Standards (FIPS) publication 199.

Current Status Report: 07/08/11 Provide list of data tables for OSOS to database staff. ISO met with Business analyst for OSOS project, data tables for data discovery were identified. Discussions taking place to have OSOS application brought into Infosphere. ISO will be working to associate assets with Classification terms. ISO staff completed work customizing Business Glossary with classification terms; Confidentiality, Availability and Integrity. ISO staff will also reach out to staff in other agencies to learn of their classification efforts. An opportunity for training in Infosphere and Business Glossary will be made available to staff.

InfoSphere Implementation

In order to help speed the analysis, cleansing and movement of data from legacy systems to modernized systems, we purchased the InfoSphere Suite of Tools. In order to realize the functionality available in this set of tools, we need to create a strategy for the implementation and continuous use of these products.

Current Status Report: 07/08/2011 The Information Server V8.1 installation has been completed. Because of limited resources, testing is not complete. Once resources are available, testing will continue and this project will be closed out.

Interaction Center Upgrade

The Unemployment Insurance Division (UID) has moved from a local office model for claims intake, to a self-service model. As such, the primary means of receiving Unemployment Insurance claims is through the Internet and through Interactive Voice Response (IVR). Many claims that are submitted through the IVR are incomplete. Claimants complete their applications by calling the Department of Labor and verbally completing the application with the help of a Telephone Call Center (TCC) Agent. TCC Agents input the remaining claim information into the Unemployment Insurance computer system as they speak with the claimants. There are two TCCs in the Department of Labor. One is in Glendale, NY and the other is in Troy, NY. The two call centers are in a Virtual Call Center (VCC) configuration. There are approximately 250 total TCC Agents. Calls are routed to one of the two centers where the application is completed with the assistance of an Agent. Many requests for information and claim status are also received in the TCCs.

The volume of calls received in the Telephone Call Centers varies. Monday sees the highest volume. Mass layoffs and poor economic conditions also create a high volume of calls to the TCCs. During those peak volume periods, claimants may wait an excessive amount of time before connecting to an Agent. This causes unnecessary 800 line costs and disgruntled claimants due to perceived poor customer service.

The Unemployment Insurance Division has investigated Virtual Call Queuing Management software to alleviate issues created by variable peaks in TCC call volumes. Virtual Call Queuing Management software is capable of allowing a claimant to disconnect and yet maintain their place in the incoming call queue. When an Agent becomes available, the system calls the claimant and makes the connection to the Agent. Software that has been investigated thus far also has the option of allowing claimants to schedule a call back at a date and time that is convenient for the claimant.

The purpose of this project is to:

Develop a set of business and technical requirements needed to determine the hardware, software and associated cost estimates for a Virtual Call Queuing Management system for the Unemployment Insurance Division's Telephone Call Centers.
Procure software and hardware necessary for implementing a Virtual Call Queuing Management system for the Unemployment Insurance Division.
Install, configure and test Virtual Call Queuing Management products.

Implement the Virtual Call Queuing Management system by training the UI Division administrators and staff, preparing for ongoing Planning and Technology support, and transitioning the products into the production environment.

Current Status Report: 07/08/11 Kick off meeting set for 7/11 for the CMS server replacement. After that we should have a better idea of timeframe and work effort. There were some issues with agent soft phones this week - we do not know what caused it but will be keeping an eye out for additional occurrences.

Job Zone OSOS Connectivity

Job Zone OSOS Connectivity is a project intended to create a data bridge between the two applications which will allow real time or near real time data sharing. Customers registered in OSOS would have accounts created in Job Zone and New York State customers creating Job Zone accounts would be registered in OSOS. The data common to both systems would move between them. When customers complete certain activities in Job Zone those activities would be automatically recorded in OSOS.

This project is needed to address the growing number of customers seeking services from the One-Stop system at a time when resources available to provide those services are shrinking. The services currently available through Job Zone are not coordinated with services that are available or provided through the One-Stop System resulting in duplicate effort both on the part of the customer and One-Stop staffs.

Current Status Report: 07/08/11
Component interactions and configurations: Transaction logging and audit services are in process.

Development: Next external QA release targeted for Thursday, July 7.

- Wave 1 fixes continue. Continuing to implement visual/CSS changes, translation and Sect. 508, especially in JobZone GUI. Vance focused on this clean-up work. Skill Builder dialog continues. Visuals set and connecting to database.
- Wave 2 is in process. Search engines definition in process: ETPL in process. Search screen logic in process connecting screens to engines on Occupation and IPEDS. Job Detail and Occ Detail in process. Additional job search terms added to GUI, including zip/surround. AP is nearing completion.
- Wave 3: Resources / STEM Resources screen continue. Management / Messaging screens starting. STEM Ventures (flash-based) being reviewed.

Conversion: User conversion scripts mapping review continues. Overall conversion process scripts in process.

Business Requirement: Document revision continues as screens are developed. Phase 2 candidates are being noted.

Burning Glass integration: Burning Glass integration is out of scope for the first deliverable.

Project Management: Redmine open-source bug tracking system has been installed and is operational for project bug management. This tool is also being used to track development tasks and assignments. Work will continue through August and evaluation of phase two items are in process.

The weekly customer status meeting was cancelled by request of the customer.

JPMC R1Platform Migration

The base period of the DTF/DOL SingleFile contract with JPMC for lockbox processing services ended September 2009, the first of 2 one year extensions allowed in the contract expired in September 2010.

In order for DTF and DOL to complete development of web applications which could dramatically change the requirements and volumes of paper lockbox processing in the future, DTF requested a 2 year sole source extension with JPMC which was approved by OSC. The current JPMC platform is at end of life and JPMC has proposed moving the processing to their enterprise Remit One platform. This platform migration will impact the NYS-45 (including the magnetic media processing), IA and Benefit Overpayment lockbox processing streams.

This project will review core requirements changes needed to the R1 platform and specific lockbox processing requirements. DOL staff will be needed to participate in design and testing the lockbox processes on the new R1 platform. In addition, review of enhancement opportunities offered through R1 and Virtual Remittance must be considered.

Current Status Report: 07/08/11 UID signed off on the IA requirements. This was communicated to JPMC. Technical services was advised of the dates we need to resolve the outstanding issues regarding Image Export File transmission method and header format change.

LATS

The HR LATS project is an effort to reengineer, develop and implement a modern Time and Attendance system for the NYS Department of Labor. The new system will function as a single integrated Time and Attendance system. It will interface directly with systems at the various control agencies so that centralized data entry can be avoided. The new system will provide a user interface that is easy to use and understand. It will offer built in capability for user defined ad hoc reports to enhance the management capabilities offered by the system. The new system will be well established and tested by other agencies. The current PYAR system in use today is a mainframe based system that has been expanded and enhanced many times over the years to address functionality issues as well as requirements placed on us by the NYS Office of the State Comptroller, NYS Department of Civil Service, and the NYS Division of the Budget. As a result of this steady stream of enhancements and new requirements, the system is in need of an overhaul. The resulting system should meet all the needs of the control agencies as well as provide the NYS Department of Labor with a more cohesive and user friendly system for the staff in the Administrative Finance Bureau, as well as the employees throughout the agency that use it routinely.

Current Status Report: 07/08/11
Sprint 1: Define NYS DOL gap requirements for Family Medical Leave Act and Workers Compensation changes that need to be applied to the LATS application, define requirements for changes needed so that the NYS DOL mainframe Time Distribution system can accept and process a data feed from LATS. Some details still need to be ironed out.
Planned Start Date 04/21/2011, Planned End Date 05/06/2011, Status: Completed.

Status Summary: A weekly user's status meeting and conference call was held. Users continue to work on feedback of the Vendor mockup of new TD screen. Vender is loading the FARS/LATS edit files, the percentage file, & the accruals file into the sandbox. Work has begun on the creation of a TD Pay Period file that will initially be created using TD and PYAR data and will eventually be updated from the LATS to TD interface. This file will be used to update the TD Charges file. P&T activities for legacy changes and interface development estimation in progress. Information gathering continues for estimation of UAT, Test Scenario identification and development,
Agency-wide training & rollout approach.

Accomplishments this Week: Gaps 3, 11, 12, 13, 9, & 14 have been delivered to the sandbox. Users have been asked to test these gaps and give feedback by 7/15.

Project Impediments Impacting Progress and Actions to Mitigate: None to Report

Licensing (formerly DOSH Occupational Certificates)

Recent legislation signed by Governor Paterson mandates that the NYS Department of Labor (DOL), Division of Safety and Health (DOSH) begin certifying pyrotechnicians, effective October, 2009. DOSH would like to use this opportunity to not only create a system to meet their immediate needs of issuing pyrotechnician certificates, but to replace their current paper, mainframe, and Access database systems used for processing similar types of occupational certificates (crane operators, blasters, and laser operators) as well. The system will allow license candidates to submit certificate applications and supplemental documentation, pay application fees, and check the status of their applications, all on-line. An internal component would allow DOSH staff to complete these same tasks plus additional case management tasks of viewing, processing, and approving applications, scheduling competency exams, generating correspondence, running reports, recording inspection data, and recording the outcome of appeals. Finally, the system will produce a data file to be sent to the Department of Motor Vehicles (DMV) to support the printing and mailing of photo certificate identification cards. The scope of this project was increased to include all licenses, certificates and permits issued by the NYS DOL and provide a full eCommerce solution designed to be easily utilized by other licensing entities.

Short Term Solution: End users are entering application data in the system via the MS Access DB. Production files are being sent to the NYS DMV to generate the IDs.

Long Term Solution: Focus is being revised to account for all licensing applications within the agency. The services and documentation created will be made available to other agencies for potential consumption.

Current Status Report: 07/08/2011
Project Status: The team is focusing on consumable user interfaces for the numerous licenses, certifications and permits that are issued by DOL. We are also working toward optimizing the business processes to accommodate the various requirements each of these have.

Weekly Customer Meeting: Met with Program Users 7/7/2011 to discuss the project status.

Sprint Accomplishments this Week:

- Daily scrum sessions.
- Team began Sprint 19
- Functional team continued the identification of business process optimization points.
- Functional team worked on business rules document and requirements documents.
- Functional team worked on updating business models for interactions with external agencies and for Magazine Certificates.
- Development team worked on License Search.
- Development team worked on Common License service.
- Development team continued work on implementing ILOG business rules to separate these rules from the code.
- Management is continuing to review hours for Architecture deliverables for Sprint 19
- Database resources have been working with the team to review/update data models and tables.
- Testing resources continued working on a test plan and test data for Licensing.
- Architectural decision not to use the human task service, except for Interview.
- Continue defining the scope for sprint 19 with team.
- Deployment scripts have been worked on.

Remaining sprints for the Licensing project will include:
Sprint 19 - Current Sprint - Continue changes from previous sprints - Started 7/5/2011
Sprint 20 - TBD
Sprint 21 – TBD

Migration to Windows 7, IE 8 and MS Office 2010

CIO/OFT has initiated a project to migrate all workstations (desktops and laptops) on the HSEN network; the project was kicked off on October 1, 2010. According to the project schedule, testing on Windows 7 was scheduled to begin on 11/4/2010 by Labor staff. Since this will take a considerable amount of planning and Labor Department staff, it is appropriate to establish this as a project.

The current operating system on the workstations is Microsoft XP, which has been determined to be end-of-life at the end of 2012. Support for XP Service Pack 2 and Internet Explorer 7 ended on July 13, 2010. New York State has been receiving limited support since April 2009; Microsoft recommends a move to the new Windows 7 operating system. Microsoft Office 2007 Service Pack 2 will not be supported in May 2011.

In addition, software upgrades and security patches that are distributed by OFT using Microsoft's System Center Configuration Manager (SCCM) are essential to the integrity of workstations and the overall security of the networked environment. However, due to the limitations of Windows XP and some hardware, workstations are not updated correctly at night.

Current Status Report: 07/08/2011 Communication with Office of Technology continues. Work on resolution of defect underway. Options for resolution being created. Staffing approved and the process of interviews is underway.

Office 2007 Upgrade

This project is to upgrade the Microsoft Office product from the 2003 suite to the 2007 suite for the Department of Labor. This upgrade will enable all divisions to take advantage of additional functionalities and fixes. This will also simplify the task of supporting this application internally. This version will also be more stable than previous versions.

Current Status Report: 07/08/11
TCC: Push completed.
UIAB: We have been told that there is a fix for the problems that have been experienced. We have begun testing Office 2007. We are working with OFT and ABS developers to see what will be needed to uninstall the old doc-handler and install the new one. We are working with OFT and UIAB to get a list of all PCs and users in preparation for the push.

OMH/DOL One Stop Operating System (OSOS) Partnership

The NYS Office of Mental Health (OMH) has been awarded a Medicaid Infrastructure Grant (MIG) that focuses on assisting people with disabilities to obtain and maintain competitive jobs. The funding is made available to them by the federal Centers for Medicare and Medicaid Services and will be administered in partnership with 13 state agencies (the Office of Mental Health; the Office of Mental Retardation and Developmental Disabilities; Department of Health; State Office for the Aging;

Education Department; Office of Alcoholism and Substance Abuse Services; Division of Housing and Community Renewal; Department of Transportation; Office of Children and Family Services; Office of Temporary and Disability Assistance; Division of Veterans Affairs; NYS Department of Labor (NYSDOL); and the Commission on Quality of Care and Advocacy for Persons with Disabilities). A partnership called the Most Integrated Settings Coordinating Council (MISCC), containing staff from the above agencies is responsible for implementing the grant and establishing a partnership that will assist people with disabilities to find employment.

The MISCC determined that they needed a common case management system that could be used by all partners to track employment related services provided to this population. OMH had experience through a

DOL contract with OSOS. OMH approached the department to discuss the possibility of OSOS being used for this initiative.

In discussions with OMH, we have tentatively planned to develop this partnership during 2010 and implement in 2011.

Current Status Report: 07/08/11 Project team continued to finalize the changes needed to the OSOS application, including information to set up the agency/office/provider types. Staff began making configuration changes based on input from demo. Staff began work on conversion strategies for changing the existing security structure to the new process. The project team continued to work on a proposed budget for the 2011 revenue contract with OMH.

New Hardware: OFT installed the OFT OS version on all the servers, except the M5000. SAN (Storage Area Network) size planning is underway. SAN and firewall requests were submitted. The weekly status meeting was held.

PBX Replacement - NYC

The PBX equipment at 4 locations in New York City is currently functioning, but needs to be replaced. The equipment is more than 10 years old and is no longer manufactured. Spare parts and knowledgeable technicians will be increasingly difficult to find. Locations involved are 138-60 Barclay Street, Flushing; 75 Varick Street, NYC; 9 Bond Street, NYC; and 149th Street, NYC

We plan to develop specifications for a system that would be appropriate for all 4 locations. If the same equipment is in place at all locations, administration will be more efficient, training easier, interconnection possible (if that becomes a requirement) and spare parts can be shared. However, we will start with the installation of only one system where it is needed most, in Flushing Queens. Once that installation has been completed, we will evaluate the equipment and vendor prior to moving forward with another installation.

Specifications will be developed based on current user needs as well as potential future needs such as call center, IP and telecommuting capabilities.

Current Status Report: The CIO approved putting this project on hold effective 1/11/11 while the manager reviews options after the OFT Plan to procure was denied.

PC Refresh 2011

This project will identify and replace desktops, laptop computers, scanners and printers within the NYS Department of Labor that have been in service for four years or more. Technology and software usually dictates the need for updating hardware at logical intervals. The NYS Department of Labor has a goal to replace personal computing equipment at the approximate rate of 25% of devices per year. This will provide a location based four year refresh cycle. This project will also include installation and setup services for the new equipment including wiping and disposal of the old equipment.

Current Status Report: 07/08/11 The SOW has been received and a meeting has been setup for the 2nd week of July. We are reviewing the document and sending changes back to HP for updating.

Primavera Upgrade to v7.0

The Primavera P6 Enterprise Project Portfolio Management application needs to be upgraded to v7.0 from v6.0 to allow users and administrators to take advantage of the enhancements and fixes that have been included.

Current Status Report: 07/08/11 The documentation was reviewed by members of the PMO to determine the impact of the data that isn't migrated in the new version and to determine which method to use to convert the Methodology Management data.

R & S Web Site Upgrade

This project will upgrade the accessibility and presentation of Research and Statistics data on the Internet. It will provide NYSDOL customers (DOL Executive staff, Legislators, Media, Researchers) upgraded capabilities to view, access and understand our data.

Current Status Report: 07/08/11 Meetings have been put on hold until consultants arrive.

Safety and Loss Prevention Incentive Program

Chapter 6, Section 33 of the Labor Laws of 2007, titled the 2007 New York Workers' Compensation Law Reform, amended Article 7, Section 134(6-10) of the Workers' Compensation Law has charged the Commissioner of Labor with developing a workplace safety and loss prevention incentive program which encourages eligible employers to voluntarily implement a Safety Incentive Program, a Drug and Alcohol Prevention Program, and/or a Return to Work Program in exchange for a reduction in workers' compensation insurance premiums, or a reduction in security deposits in the case of self-insured employers. The Commissioner was given the responsibility for monitoring all incentive plans implemented by the employer and for establishing rules for the certification of safety and loss management specialists who perform such services.

This project will assist the Division of Safety and Health in successfully implementing this program by providing a means by which employers can view program information and instructions, access samples of model incentive programs, and apply for one or more of the three incentive programs. It will also enable individuals to apply for specialist certificates in any of the three incentive areas so that they may assist employers with the development of their safety and loss prevention program. Internal DOL staff will be able to review and approve applications and monitor the on-going implementation of employers' programs.

Current Status Report: 07/08/11 The developer has resolved the problem with the business process EAR so now both the business process and GUI scripts are running successfully. However, a difference in software versions is still preventing deployment to development and Release Management is looking into the issue. A mediation module service has also been created in order to convert WSLPIP data into xml data to be used by xPression. Some updates to the media module are required and the developer will work with the Rational group to map data to the fields in the XSD. The developer is continuing work on correspondence/email generation and will test changes to related XSDs made by the architect. The architect will continue working with the xPression team for document generation The project manager/ business analyst has been gathering requirements for correspondence templates and has been working with the xPression team to implement them. The project team has also been discussing login/registration requirements with the IDM team. At this point, the IDM team is looking to deliver services for the registration of individuals only. WSLPIP customers will primarily be employers. Without a service to register employers, the WSLPIP team may need to develop its own service. This will slow progress as current architectural decisions were made based on the assumption that IDM would provide employer registration capabilities.

The project team is now down to one developer and no technical lead. The Business Analyst has left the Department. It will be difficult for the project to progress with only one developer and a part-time enterprise architect.

The customer was not available to attend the weekly status meeting.

Software Tracking

Establish a process to track the location and use of all purchased DOL software licenses. This is needed to ensure we know where our licensed software is located, who it is assigned to, and that it is actually being used. In addition this will provide a means to accurately account for all the software and to verify it is used in compliance with the terms of each license.

Current Status Report: 07/08/11 The regularly scheduled import of all System Center Configuration Management (SCCM) files occurred. There were five additional Asset Manager Clients deployed on laptop computers. There were no clients installed on Unix or Windows servers during the week. There was one client deinstalled from Unix servers. OFT still has not made the firewall changes yet to allow the hosted clients to report back to the Asset Manager server. OFT reported they may be implemented this week, but we never received confirmation the changes were made.

State Financial System OSC Bulkload Certification

This project is to modify the NYSDOL's accounting system (FARS) so that DOL can continue to interface with the Office of the State Controller (OSC) using OSC's new State Financial System.

Current Status Report: 07/15/2011 Retrieved and sent files from/to the SFS Tumbleweed server as requested by Finance. The PC26 screen is being tested for the first set of changes. Testing revealed some missing data and coding changes were made. A developer is coding the new PC27 screen. It should display any lines on the new file for a given vendor/PO combination. We are adding code to display the amendment number if it exists on the order detail file. Processing changes are being tested to add sequence 010 records to the vendor file for employees identified as travelers. OSC is requesting that we replace the social security number with the NYS employee id on the taxable meals file. They informed us that we will be able to send them a test file sometime in August. We are reviewing the current selection criteria of records that are on the M161 file. Held scrum meetings. We participated in the End-2-End Testing conference calls. Weekly meeting with customer was held.

Trade Act MIS

The NYS Department of Labor (DOL) has applied for a grant for improvements to technology related to data collection for the Trade Adjustment Assistance (TAA) program. Eighty percent of this grant money will be set aside to implement a new TAA Case Management System. Work is in the early stages of analysis and documentation of the current work process and data flow. The Workforce Development & Training division intends to continue their current activities through to the development and release of a new system. Once the system is released, the need for their services will be drastically reduced.

The planned TAA Management System will replace and integrate multiple stand-alone data systems used to administer and report on the TAA program

Current Status Report: 07/08/11
Project Status: The new petition, petition notes, claimant, application, document creation, claimant determination, parts of the waiver, fund and claimant fiscal summary modules have completed coding. The TAA project completed development for Waiver, except for incorporating changes for the common human task service. The LDAP entitlements have been created by the NYS Office for Technology (OFT), the project team integrated the Identity Management Service into the code for the Petition Module. The team continued to work with the xPression group to finalize document templates. The team continues to work on services for PeopleSoft integration for the financial sections; the project team developed funding screens, continued working on fund request process in relation to the Job Search/Relocation Allowance

and Training modules, and completed the Hearing module. The project team has deployed Petition module into production and released the application to the users on 2/25 with no issues. The version 1.1 patch was released 6/24 to users. The version 1.2 patch is scheduled for production on 7/13. The OSOS Retrieval Service and OSOS API Service were promoted to production.

The project team held the weekly status meeting with the customer.

Project Impediments: The project team will be using the generic human task service. The team cannot complete the waiver module or the fund request modules until the human task service is completed. A second issue was discovered that there is a conflict between the service and another application. The issues with the service have been fixed, but we need to deploy our code to the integration site to fully test.

Sprint Name: v1.2 Release Planning Start Date: 06/27/11 Planned End Date: 7/15/11 Status: On Schedule
Sprint Status: Project team working on scheduling v1.2 release. This version will deliver critical application issues. User acceptance testing is in process.
Sprint Accomplishments: This has been released to the test site.
Sprint Impediments: None

Sprint Name: v2.0 Release Planning Start Date: 7/5/11 Planned End Date: 8/26/11 Status: On Schedule
Sprint Status: Project team working on scheduling v2.0 release. This version will accomplish claimant, application, entitlement, fiscal summary and OSOS claimant integration. The project team is working to set up the new ClearCase stream per requirements from the release management unit. Data conversion is also in process.
Sprint Accomplishments: Project team provided data exceptions from conversion scripts.
Sprint Impediments: None

Sprint Name: Waiver Determination Start Date: 07/01/11 Planned End Date: 08/30/11 Status: Behind Schedule
Sprint Status: Project team began work on changes needed to integrate human task service with waiver module. The team has made changes to the waiver determination module.
Sprint Accomplishments: None
Sprint Impediments: Need to deploy v2.0 before we can fully integrate.

UI Address Normalization Project

The purpose of this proposal is to initiate a project to add functionality to the UI Benefits Web application for address normalization.

Current Status Report: 07/08/11 Analysis & PoC development is being done on how to integrate our InfoSphere QualityStage Address Normalization service with our desktop RIC (Remote Initial Claims) application used in the TCC's (Telephone Claims Center). At this point, we have been able to open an external-to-Powerbuilder application (notepad, at this point) but have been unable to pass data to the window which we open. We are currently continuing to work on this. On Wed, 7/6, we did a full integration of the QAS Pro API with the Powerbuilder RIC application. This proved to be very successful. We added a button to the RIC screen, wrote some code to call the QAS.dll and had the product writing its "corrected address" data back into the RIC application.

UI Appeal Board Replacement

The purpose of this project is to create a UI Appeals Board system and processes which will improve NYSDOL's ability to provide quality and flexible services to Claimants and Employers. The new system will replace the current Cúram-based system with a modernized, service oriented application. It will also provide desired improvements and enhancements. The completed application will provide DOL staff the ability to work more effectively and efficiently by automating business activity to reduce redundancy and errors, create electronic files and forms and automate the implementation of hearing decisions to reduce cycle time. It will also create an Appeals Board system that will provides a self-service portal for various customer needs, such as: protest monetary and non-monetary determinations; provide customers with status updates; provide the functionality to withdraw a hearing or an appeal, as well as functionality for effected parties to read hearing and appeal decisions and request an appeal of those decisions. This project will also provide a mechanism for an employer to proceed to an Informal Conference for a hearing request based on an audit determination. This project will also provide NYSDOL users with electronic hearing files, eliminating the manual routing of paper hearing cases.

Current Status Report: 07/08/11

Project Status: The Project Team is performing the tasks of Sprints Twelve and Thirteen. Sprint Twelve includes continuing development of a prototype for Appeals-specific Calendaring logic and revisiting the design of the Core Calendaring Component. It also includes preparation for the expected July completion and receipt of formal Calendaring requirements. Sprint Thirteen will continue the incomplete work from Sprint 11 to implement the System Use Case APLUSE59: Create Appeal and APL1027 Create a Hearing Request. Sprint Thirteen will also include continuing work on a Proof-of-Concept for electronic case file storage.

The Domain Team is working with the Project Team to identify the dependencies and sequence of Use Cases for implementation. The Project Team is also identifying Use Cases for review with the users during requirement workshops targeted for late July. The Business Analysts are continuing to collaborate with the users to document requirements for the Case Information (formerly Case Home Page) GUI. The Project Manager and the Project Director are working together to identify resources and focus groups to facilitate the requirement gathering process for the project. The Project manager explained in detail the purpose and mechanism of the Reason for Requesting a Hearing category selection to the Unemployment Insurance, Call Center, Adjudication Services Office and the Appeal Board User Representatives. The User Groups will schedule discussions with management to determine the best manner in which to capture the desired metrics and to optimize the opportunities for automation. The Project Director informed the Project Manager that the Calendaring Requirements due for delivery to the developers this week will not be reviewed by Appeal Board Management until early August. The Project Manager contacted the administrative unit regarding the approval process for the Electronic File Developer. The Weekly Customer meeting was held as scheduled in Troy.

Sprint Name: Sprint Twelve: Appeal Board ReWrite Development - Calendaring: Prototype Implementation and Core Calendaring Design, Start Date: 6/7/2011 Planned End Date: 7/19/2011
Timeline Status: On Schedule (Ahead of Schedule, On Schedule, Behind Schedule, Blocked, On-Hold)

Sprint Status: The Team is analyzing and experimenting with the Appeals-specific requirements using the Calendaring prototype. The Outlook Developer is testing communications with the Microsoft Exchange Server to inform his design of the Core Calendaring Service. The Team is also preparing to receive the package of formal requirements for the Calendaring processes and is developing a receipt/transition plan. Implementation of the Appeals-specific Calendaring prototype is proceeding. Daily scrums are being held.

Sprint Accomplishments this week: The Team continued to discuss the procedures for receiving formal Calendaring requirements and planning to transition to requirements-driven development in future sprints. The Developers brainstormed with the Analysts to determine the design for managing the Administrative Law Judge profiles for scheduling. The Developer altered the Java Application Programming Interface code to enable communication between the Core Calendaring Service and the Microsoft Exchange Server. The Business process Re-engineer presented a brief training session for the team on Rational Requisite Pro, a software repository for project requirements. The Team participated in daily scrums and team meetings for further guidance and coordination.

Sprint Name: Sprint Thirteen: Appeal Board ReWrite Development - Case Processing: Create Appeal, Targeted Start Date: 6/20/2011 End Date: 8/1/2011 Timeline Status: On Schedule (Ahead of Schedule, On Schedule, Behind Schedule, Blocked, On-Hold)

Sprint Status: The Sprint includes features from two use cases: NYUSE59 - Create Appeal and NYUSE1027 - Create Hearing Request. Daily scrums are being held.

Sprint Accomplishments this week: The Appeal Board User Representatives submitted feedback on Use Cases NYUSE59 Create Appeal and NYUSE1027 - Create Hearing Request. The Developers continued the implementation of the Appeal Service to consume the Enterprise Content Manager Service. The Developers and the Database Administrator created test data for testing the Sprint Implementation. The Business Analyst and a User Representative reviewed Use Cases for minimal modifications in preparation for workshops targeted for July. The Project Director submitted high level work process sequences for Hearings and Appeals. The Enterprise Architect, the Project Manager and the Analysts sequenced the work flow processes and began mapping the Use Cases to the sequence. The Team participated in daily scrums and team meetings for further guidance and coordination.

Project Impediments Impacting Progress and Actions to Mitigate: None at this time

UI Audit and Investigation Case Management System

The purpose of this project is to re-design the Case Management System (CMS) currently used by UI Tax Enforcement Staff. The project includes automating the selection of audits and investigations, manual requests for investigations, routing the assignments to the correct enforcement staff, transferring assignments between offices and staff, facilitate the scheduling of field staff appointments, allowing enforcement supervisors to manage assignments, and providing workflow for supervisory and Quality Assurance review of completed assignments.

The Case Management System is a mainframe based system that contains cases that have been automatically selected for follow-up work enforcement work. There are a number of reasons why a case might be selected. Examples are for Failure to File (FTF) a wage report, or for a delinquent wage report. Not all cases are selected automatically. Some are manually generated, such as Miscellaneous Cases and Liability Cases, and must be keyed in by the Central Assignment and Collection unit (CACS) staff. The follow up work in the Case Management System might be work performed in the Central Assignment and Collection unit, (a UI Tax Enforcement unit) or an assignment to be handled in the field by UI Tax Services. The Case Management System was not completed when it was originally built. It does not include Benefit Claims Investigations and Collection Assignments. Bank Levies are also not in the Case Management System. Bank Levies are handled external to CMS in a Microsoft Access Bank Levy application. The Bank Levy System records pertinent information about employers bank accounts, warrants placed against employers and levies sent to banks to collect against employers' accounts, and the status of those levies.

This project will also develop a portable computer system to facilitate field work done by UI Tax Auditors and Tax Compliance Agents, and replace the current Tax Services Database Management System (TSDBMS). This includes data gathering via keyboard input and file import, calculations of amounts due, estimation of amounts due, collection of amounts due, penalty and interest calculations, report generation, data upload and download with primary UI system, forms generation, daily activities reporting, electronic signature capture, and calendar synchronization.

The current Tax Services Database Management System was developed using Microsoft Access. It is deployed on laptops that UI Tax Auditors and Tax Compliance Agents bring into the field to record the results of their assignments. The UI Tax Auditors and Tax Compliance Agents receive their assignments as paper printouts sent from the Central Assignment and Collection Services unit (CACS). The data enter the assignment information into TSDBMS. Manual input of employer information wastes Field Staff and employer time, and is subject to keying errors.

The results of each field assignment are printed. Investigation assignments are mailed to the District Supervisor, who reviews each assignment. Afterward, the District Supervisor sends the reviewed assignment paperwork to the central office for Quality Assurance unit review. Audit assignments are sent directly to the CACS. The need to print and mail completed assignment paperwork wastes paper, time, and postage. Some information is uploaded from the field staffs' TSDBMS to a server, where it is downloaded into to the Microsoft Access based system called the Assignment Register. The Assignment Register maintains a history of field assignments and is used for Federal and NYS reporting.

Current Status Report: This project is on hold while resources work on the UISIm Core Foundation Case and Interested Party Management project. Below is a brief note from the PM on the project status.

Project Status: The teams are working on building core foundation pieces (core case management, core workflow, core interested party management, etc.) for the modernized system using the PA assets. The work for this project began under the UI Audit and Investigation CMS project and continues from Sprint 12 under the UISIm Core Foundation Case and Interested Party Management project.

Phase two includes enhancements to the query system (ledger details, address [physical and mailing] synchronization, incorporating addresses in searches), required changes identified during the pilot of release one and development of the assignment workflow system. The teams are working on building core foundation pieces (core case management, core workflow, core interested party management, etc.) for the modernized system using the PA assets. Development of the assignment workflow system will follow and will build on these and be reported under this project

UI Benefit Adjudication

This project will redesign processes related to the adjudication of non-monetary issues. At the present time, claim issues are identified automatically based upon information supplied when the claimant files the claim through the Internet or the phone, once the claimant has completed the claim, the information is submitted to one of the Mainframe applications called Unemployment Benefits Wage Reporting system (UBWR). Every morning the Telephone Claims Centers (TCCs) download claims with issues from the UBWR system into a Microsoft Access system which is referred to as Case Management. Once the UBWR data is in Case Management, the adjudication units sort and query the information based on their assignment needs. For example, the Adjudication Units will sort the Case Management data by the last 4 digits of the Social Security Number and assign them to adjudicators within specific ranges (e.g., from 0000 to 1054). Adjudications Units will also sort the Case Management data into Spanish claims (Local Office 809, 839, 889), or all the claims with a given effective date.

Assignments are given to adjudicators via the Cases Management System. The adjudicators accept cases, and annotate results in the Microsoft Access Case Management System. To adjudicate claims issues, adjudicators frequently contact claimants and employers to gather information needed to make eligibility determinations. They may call either party, or send forms or questionnaires to obtain information. When adjudicators take statements via telephone, they transcribe the statement into forms that exist in the Letter Generator System. Those forms are automatically imaged and saved with the claimant's imaged file. When adjudicators request written information, they later look for written responses from claimants by manually searching the File Access Facility (FAF), to see if correspondence or questionnaires were returned and imaged. Adjudicators view UBWR mainframe inquiry screens, and run COGNOS reports to research information that was reported when claimants filed their Original Claim. This is done to compare it to statements made to the adjudicators. In instances where there are discrepancies, the adjudicators send the COGNOS reports to be imaged by UI Division Central Support to be added to the claimants image file.

The current automated method of supporting claims adjudication is inefficient. Much time is lost in adjudicating claims, and information is not fully captured or used to automatically drive the process. Information is stored in disparate nonintegrated systems, and is frequently captured only in image form, rather than as data. Information needed by adjudicators is spread across the FAF system, UBWR system, Case Management System, and Voice/Web system (accessed via COGNOS). Many applications in use are no longer supported.

Current Status Report: 07/08/11 (Agile Development Project)
Project Status: The adjudication team worked on building and documenting the services to provide request and response handling to the State Information Data Exchange System (SIDES) broker via DataPower and Message Broker in the development environment. This included adding logging logic to the response processor, application of the User Experience framework to the user interface, research and recommendation for attachment conversion software, component model updates, start of GUI development, creation and execution of unit testing scenarios, collection of authorization user requirements, updating of business rules, creation of generic batch scheduling framework and adaptation for SIDES requirements, review of non-monetary determination scenarios and their impact on payments and auto-adjudication, working with Message Broker team to set up DataPower test, planning deployments with the Release Management team and scheduling a testing meeting with Employer Agent company ADP. Business customers were updated with project status.

Sprint Name: Integrate and test SIDES On-Request system in development environment. Sprint Timeline- Start Date: 6/6/2011 Planned End Date: 7/14/2011 Timeline Status: In progress.

Sprint Status: This week's activities were focused on development of the email notification service, developing code to update the request error table, design of the Batch Response Document Processor, design and development of the exception and error handling framework, analysis and approach development of the SIDES batch processor, development of java beans for GUI interface, developing draft test cases and associated test scenarios, and preparation for and conducting a prototype demo the Customer. Sprint 5 estimating is scheduled for next week.

Sprint Accomplishments this Week:

- Completed enhancement and testing and code merge for support of attachment in notification service
- Started implementing code for updating request error table
- Completed component modeling of Response Document Processor Batch
- Started design and development of Exception Handling Framework
- Completed analysis and of Batch Scheduler required for SIDES deployment
- Completed development of static data constants for use in GUI dropdowns
- Completed modifications to GUI screens as recommended by UX
- Completed development and integration of page beans to GUI fields
- Completed modifications to Response GUI
- Completed First Draft of Test Cases including addition of ADP Certification scenarios
- Completed transition-in of new developer resource

Project Impediments Impacting Progress and Actions to Mitigate: None to report.

UI Benefit Ledger Replacement

This project will replace the current Claimant Benefit Ledger with a newer, and easier to use ledger. The current ledger was written several decades ago and is no longer able to efficiently handle today's UI Benefits business. Programming maintenance is risky because code has been pieced together over many years. Also, a great deal of information currently stored on the ledger is not financial information. This project will separate information currently stored on the claimant ledger into the financial transaction information and the employer charging information. Because this data is interrelated, a relationship must be created to provide the ability to view employer charges associated with a payment and view payments associated with an employer's charges.

Currently, few adjustments to the ledger are automated. Most require UI staff to calculate the adjustment amounts and enter the transactions into a batch update process. There are limited edits on the entries; therefore, transactions are frequently rejected during the batch run because the transactions do not balance. Adjustment transactions will be calculated and posted to the ledger automatically in as many cases as possible. UI staff will be able to post transactions on-line that cannot be posted automatically.

Other processes that use the ledger information may require interface capabilities, such as the overpayment system, jump keys that access the ledger, and the master file build. In addition, OTDA also accesses this information.

Current Status Report: 07/08/2011 Agile Development
Sprint 10: Complete Transaction Create Development, Design and Development of three Transaction Retrieval functions

Status Summary: Sprint 10

- This week's activities on the Create Transaction Manager were focused on testing of the web services, resolving a defect in the Receivable Summary Balance processing, development and testing of the migration build scripts and migration of the code to development using the scripts.
- This week's activities on the Retrieval Transaction Manager were focused on service development for the Transaction Header (TH), Transaction Line Item (TLI), and Transaction Line Item Allocation (TLIA), modifications to the Retrieval Service Specifications, development of the retrieval Domain Model, setup of the PMD and fortify tools, modifications to the WSDL and XSD, development of the migration build scripts, and analysis of the NYS DOL Exception and Error Logging Framework needed for Financial Management.

Accomplishments:

- Completed modification to the Retrieval Service Specification
- Started development of the Class and sequence diagrams for the Create Transaction services
- Started development of the Retrieval Transaction Manager Domain Model
- Completed the PMD and Fortify tool set up
- Completed modifications to the Retrieval WSDL and XSD
- Completed development the Retrieval Services Wrapper
- Completed development and testing of the migration build-scripts
- Completed a deployment to the development environment

Project Impediments Impacting Progress and Actions to Mitigate: None to Report

UI Benefits Certification

This project is intended to re-design of all of the processes associated with weekly certification for regular UI benefits. It also includes the re-design of all of the processes associated with weekly certification for UI special programs including shared work, TRA, DUA and SEP. This project will leverage the existing voice web platform to implement the enhancements designed by UISIM for the processes associated with UI weekly certifications. It includes modifying the existing platform to allow self-service web certifications for shared work claimants/employers, TRA claimants, SEP claimants and DUA claimants currently accepted in paper form only. This project will add the necessary front end screens/rules/logic and backend logic to process certifications on-line for all of the special programs claimants. The special programs certification functionality includes an on-line application for shared work employers to submit weekly certifications on behalf of their shared work employees. The design allows the employer to complete one certification for all of the employees at once. Today, the shared work employer is required to complete the bottom portion the paper certification separately for each employee. It also includes the enhancements to the certification application to collect last employer information for additional claims.

This project will also upgrade the weekly certification application on the voice web platform to allow for missed certification weeks on the web. Currently, when a claimant forgets to certify for a given week and then calls to certify the next week they need to speak with a TCC representative to submit the certification for the missed week. Once the skip week functionality is implemented, the system will accept the certification for the missed (skip) week without human intervention.

Current Status Report: Project is on hold due to unavailability of resources**.**

UI Benefits Intake

The Unemployment Insurance Benefits Intake (UI Ben Intake) project is one of many projects in the larger Unemployment Insurance System Improvement (UISIM) initiative. This project is intended to take an agile approach to the enhancement, or re-design, of the processes associated with intake for regular UI benefits including the Remote Initial Claims (RIC) application.

Some of the existing procedures for processing claims are paper driven, manual processes. Other existing systems were built with technology that is no longer supported. This poses a potential risk of not being able to fully recover from a system failure. The migration of targeted mainframe programs and database structures is essential to continue to provide claimants with the ability to submit an original claim.

The first major deliverable of this project will be Shared Work. It will be conducted as a sub-project of the overall Benefit Intake project. It will produce 3 major deliverables: 1) Implement the Shared Work question on the Web Original Claim system to enable Shared Work Claimants to submit self service Unemployment Insurance claims 2) Enable upload of employers' Shared Work Plans 3) Enable the UI Division to add and maintain the employers' Shared Work Plans.

Current Status Report: 07/08/2011 **(**Agile Development Project)
Project Status for UI Benefits Intake: The Benefits Initial Claims Elaboration, sprint 4 has been extended to accomplish the redesign for TBD and employment history changes. The work continues this week for Preliminary & Eligibility Questions, sprint 1, Profile & Preferences Management, sprint 1 and Monetary Elaboration, sprint 0. There are not a sufficient number of analysts or developers assigned to the Benefits Intake project to stay on schedule with these sprints and the planned development work.

Sprint Name: Initial Claims On-Going Elaboration, Sprint4 Sprint Timeline: (5 weeks)
Start Date: 5/31/2011 Planned End Date: 7/1/2011, Timeline Status: Extended
Sprint Status:

- The goals of the Initial Claims (IC) on-going elaboration sprint 4 are to complete the New York specific low level design and artifacts for the IC sub-domain. When the elaboration sprints are complete then the construction of the Initial Claims components will begin. The deliverables of Sprint 4 will be the remainder of the low level design artifacts, the user review and approval of the updated Initial Claims user interface, the technical traceability, operation descriptions, environment setup guide, the related test plan and scenarios and the IVR related design.
- The team will continue to design the NY wages process as if there will be a DTF web service available. It's expected that this discussion will continue during a monthly DOL/DTF meeting. The Benefits Domain Manager contacted his DTF's counterpart to begin a dialog regarding the needed service.
- The design and analyst team members reviewed the TBD and Employment History functionality and GUI changes for the 2 week redesign effort.
- The IVR related use case updates are complete for the level needed now until the schedule allows for full time resources. There are outstanding questions to be answered before it can be decided how to proceed. The team worked on identifying the outstanding questions and issues related to the IVR requirements.
- The initial claims analyst resources collaborated with the non-monetary analyst resources to determine if the initial claim design included everything required for proper identification of non-

monetary issues. During this effort they discovered a few scenarios that are issues in PA but defined as barriers in NY. Work continues to bridge the gap in the way some of the issues are handled. We got an understanding of barriers from UIPPD and documented the same as a process diagram. We've identified the issues identified as barriers and looking at the resolution paths of these. These changes may impact the process initial claims use case.

- The Initial Claims error messages have been added to the test scenarios. The scenarios are being reviewed and test cases are being created.
- Ninety nine percent of the business rules have been implemented in the iLog tool. The remaining 1% are related to the IAD Fraud rules and need clarification. These business rules have not been analyzed and are expected to change during the scheduled elaboration.

Accomplishments: None this period
Impediments Impacting Progress and Actions to Mitigate: The proposed tentative benefits determination and employment history functionality changes will have an impact on the low level design completed to date. The impact has been identified and it has been decided to extend the current design sprint by 2 weeks to accomplish the redesign.

Sprint Name: Benefits-Preliminary & Eligibility Questions (PQ), Sprint1 Timeline: (4 weeks) Start Date: 6/20/2011 Planned End Date: 7/18/2011, Timeline Status: Open
Sprint Status: The goal of the PQ, sprint 1 is to develop the components to save the claimant's responses for other state claim questionnaire and to attach the claimant's wages to the claim application, based on benefits' use case #605 related to Preliminary Questions functionality. The claimant registration, login security and the to-be developed wages service are out of scope.
The business logic for the component is being developed and the integration of the GUI to the application components has been accomplished.
Accomplishments: None this period
Impediments Impacting Progress and Actions to Mitigate: None at this time

Sprint Name: Benefits-Profile and Preferences Management (PPM), Sprint1 Timeline: (4 weeks) Start Date: 6/20/2011 Planned End Date: 7/18/2011, Timeline Status: Open
Sprint Status:

- The goal of the PPM, sprint 1 is to develop the components to allow the claimant/knowledge worker to add/update personal information independent of filing a claim, or the claimant/knowledge worker is asked to add/update his/her personal information as part of the claim filing process, or the claimant/knowledge selects to edit personal information from the application summary. This is based on benefits' use case #260, related to Manage Personal Information functionality.
- The database changes triggered necessary changes to the model. These changes were incorporated into the current development project. Development of the GUI pages continues, with the My Address page remaining.

Accomplishments: None this period
Impediments Impacting Progress and Actions to Mitigate: None at this time

Sprint Name: Intake-SW2-9-Develop next release of the Shared Work Application for Shared Work Unit
Sprint Status: The knowledge base and all existing Shared Work documentation have been made available to the Legacy team that is going to support Shared Work going forward. Both teams are working together to support the Shared Work user group.
The consultant developer with the most Shared Work experience is leaving DOL next week. The maintenance responsibility has been transitioned to the newest consultant resource.
Accomplishments: None this period
Impediments Impacting Progress and Actions to Mitigate: None at this time

UI Benefits Monetary Project

The Unemployment Insurance Benefits Monetary project is one of many projects in the larger Unemployment Insurance Improvement (UISIm) initiative. This project is intended to accomplish the verifications, monetary determinations and maintenance of the claimants' benefits, including the federal extension benefits.

Current Status Report: 07/08/2011 Sprint Name: Benefits-Monetary On-going Elaboration
Sprint 0 Timeline: (6 weeks) Start Date: 5/31/2011 Planned End Date: 7/15/2011, Timeline Status: Open

Sprint Status: The goal of the Monetary elaboration, sprint 0 is to complete the fit-gap analysis of the PA use cases. This will determine the percentage of fit to the NY requirements. It was thought that this fit-gap was completed during a previous effort and is needed before the High Level Design effort can begin. Work continues on analyzing the remaining monetary use cases and updating the fit-gaps in preparation for starting elaboration. Several use cases remain to be analyzed. These are related to ETA and IB response messages, so they will be done quickly.

Accomplishments: None at this time

Impediments Impacting Progress and Actions to Mitigate:

- The extra analyst efforts to solution the NY backdating and analyze the IVR functionality has caused the Monetary analysis to be behind schedule. The team is discussing the schedule impact and will report the findings in the near future.
- The resource with the most institutional knowledge working on the fit-gap is also assigned to the SIDES Monetary and Potential Charges effort.

UI eFile Bulk Filing

Originally required by the USDOL Grant but deemed out of scope with USDOL approval for the UI eFile Core Application and UI eFile Enhancements to Core Application projects. DOL and DTF recognize the importance of the bulk filing program and commit to deliver this functionality in a subsequent project as an enhancement to the e-file application at a future date mutually agreeable to both parties.

Jointly with DTF, this project will deliver an Internet application for the bulk filing of the quarterly combined Unemployment Insurance, Wage Reporting, and Withholding Tax return data that will support the needs of small and extremely large Paid Preparers. Review the current Pub. 72 format and process, re-engineer the process in keeping with the UISM To Be design and the NPRC Recommendations for State UI Wage and Tax Web applications. Working with DTF and JPMC, develop Change Requests for changes to the Processing Center systems to support the developed solutions. Analyze and develop changes to DOL Employer Tax batch processes and ledger programs necessary to support the developed solution. Test, pilot and market the application to the NYS UI/WT/WR Paid Preparer community.

Dependent on DTF cooperation; we may be limited by processing center on volume of bulk filings that can be processed in any work date (depending on how it is developed. The WR upload process is limited in order to maintain inventory and adhere to processing performance volumes and accuracy required by the contract)

No UISM use cases required. UISM Employer Tax system process model 1310-2 Validate Returns and Payments must be revised to show the additional data interfaces from DTF (only data interfaces from JPMC are reflected on the current version of the process model.). The functionality delivered in this project may impact the data transmissions dependent upon the agreed upon solution.

Current Status Report: 07/08/11 The Department of Taxation and Finance (DTF) submitted a test file to DOL via SFTP. DOL is working with DTF and Technical Services to decrypt the file. The test file was also transmitted via secure e-mail, and was run for the first time through the DOL edit and validation programs. DOL is working with DTF to correct errors with the file.

UI Employer Accounting and Receivables Modernization

This project will leverage the Pennsylvania assets (to the extent possible) and existing UISIM artifacts to process and maintain Employer Accounting and Receivable transactions in the new Employer data model. The new data model will be built based on the PA. data model. Wire frame screens will be developed from the PA assets and presented to the users to validate the PA use cases and other analysis artifacts. The validated artifacts will then be used along with the existing code to develop the Accounting and Receivables services for NYSDOL. The project will also incorporate the deliverables from the proposed project named Employer Tax Report and Payment Processing.

Current Status Report: 07/08/2011 (Agile Development Project)
Project Status: This project will leverage the Pennsylvania assets (to the extent possible) and existing UISIM artifacts to process and maintain Employer Accounting and Receivable transactions in the new Employer data model. The new data model will be built based on the PA data model. Wire frame screens will be developed from the PA assets and presented to the users to validate the PA use cases and other analysis artifacts. The validated artifacts will then be used along with the existing code to develop the Accounting and Receivables services for NYSDOL. The project will also incorporate the deliverables from the proposed project named Employer Tax Report and Payment Processing. The project is scheduled to complete in December 2014. The team did not meet with the product owner this week to update them on the status of the project but did send them a status report.

Sprint Name: Process clean current quarter NYS-45 report through the new Financial management system.
Sprint Timeline six weeks, Started: 6/22, Planned End Date: 8/2, Timeline Status: currently on schedule.
Sprint Status: We are three weeks into the sprint and currently scheduled to complete on time.
Sprint Accomplishments this Week:

- Successfully processed NYS-45 report data by calling the Financial management service.
- Worked on reviewing the wireframes to make them more specific to NY in preparation for a walkthrough with the users.
- Worked on revising quarterly report filing use cases to incorporate NY business rules.
- Worked on creating the physical data models for the lockbox and NYS-45 intake files, including amended and adjusted returns.
- Worked on analyzing, understanding and documenting the existing mainframe edits and validations applied to the inbound files from the processing center and DTF.

Impediments Impacting Progress and Actions to Mitigate: None

UI Employer Maintain Profile Information

This project will leverage the Pennsylvania assets (to the extent possible) and existing UISIM artifacts to capture Employer registration and profile information, and maintain it in the new Employer data model. The new data model will be built based on the PA data model. Wire frame screens will be developed from the PA assets and presented to the users to validate the PA use cases and other analysis artifacts. The validated artifacts will then be used along with the existing code to develop the Registration and Profile maintenance services for NYSDOL. The project will also incorporate the deliverables from the proposed project named UI Employer Account Adjustment Section (EAAS) Transfer Experience.

Current Status Report: 07/08/2011 (Agile Development Project)
Project Status: The project will deliver the processes related to an employer registering with DOL first as a customer, second as a Unemployment Insurance employer, and third to maintain the employer's account

(name, address, agents, preferences etc.) while they are a business in NYS. The team did not meet with the product owner this week to update them on the status of the project.

Sprint Goals: Complete Validations and Error messages for the Agricultural employer screens. Develop screens for Business and Domestic employers. Create Staging tables. Develop requirements for an Employer landing page and storing evidence.
Sprint Timeline six weeks, Started: 7/06/2011, Planned End Date: 8/16/2011, Timeline Status: Currently on schedule.
Sprint Status: We are one week into the sprint and currently scheduled to complete on time.
Sprint Accomplishments this Week:

- Worked on developing our test scenarios and getting them approved by the users.
- Worked on testing the intake screens with the Business Analysts and Testers.
- Worked on resolving defects as they were identified.
- Worked on resolving accessibility issues with the way the screens tab from field to field.
- Worked on coding the new global error messages.
- Worked on integrating the new screens with the existing back-end application.

Project Impediments Impacting Progress and Actions to Mitigate: None

UI Employer Registration

This project will encompass the modernization of the UI employer registration process. The scope includes core processing for new registrations from all employer types, providing new interfaces for the various sources of registration, and employer profile maintenance.

Core processing will include an automated search of the Department of Labor and the Department of Taxation and Finance (DTF) databases to determine if the employer already exists. It also includes automated rules to determine if the system can register the employer, rules for the system to determine liability and check for reimbursable type employers, and system creation and management of workflow when human tasks are required.

The to-be processes will be modeled using the IBM Business Process Modeler. After refinement in conjunction with the architect group, the developers and integration team will import the models into their development tools to complete the business process development.

Current Status Report: 07/08/11
Project Status: UI Employer Registration Composite Application has been deployed to the Production Environment and is currently accepting Employer Registrations from the Governor's Office of Regulatory Reform (GORR) and the NYS DOL Internet Employer Registration web application. We have begun the Post-Implementation/Enhancement Phase.   The team did not meet with the product owner this week to update them on the status of the project.

Sprint Name: UI Employer Registration Post-Implementation/Enhancement Phase; Timeline (16 weeks), Started: 8/30/2010, Planned End Date: 6/10/11, Timeline Status: Currently on schedule.
Sprint Accomplishments this Week: Worked on closing out the project.

Impediments Impacting Progress and Actions to Mitigate: None

UI Employer Tax Ledger Replacement

This project will replace the current employer ledger with a newer, and easier to use ledger. The current ledger was written several decades ago and is no longer able to efficiently handle today's UI tax business. Currently the ledger is not capable of accounting for two penalty liabilities. These liabilities must be maintained on a separate Penalty System. Maintenance of employer accounts is largely a manual process that requires extensive training for staff to become productive in the required tasks. Currently, few adjustments to the ledger are automated. This project would also separate the financial information from that other non-financial information that is stored in the same file structure.

The scope of this project will include the ability to process remittance adjustments, post returns, payments, and voluntary payments to an Employer Account, create employer payments online, perform daily remittance balancing, and interface with NYS Department of Taxation and Finance late filer information and Failure to file data.

It will also include the ability to generate an on-demand count of the number of employers that would be considered delinquent at the given point in time that the query is executed, produce a daily pre-delinquency count and store the information for review, select employers to receive a pre-delinquency notice (NYS45G) and generate a sample of the data to be printed on the NYS45G.

Current Status Report: 07/08/11
Sprint 10: Complete Transaction Create Development, Design and Development of three Transaction Retrieval functions

Status Summary: Sprint 10

- This week's activities on the Create Transaction Manager were focused on testing of the web services, resolving a defect in the Receivable Summary Balance processing, development and testing of the migration build scripts and migration of the code to development using the scripts.
- This week's activities on the Retrieval Transaction Manager were focused on service development for the Transaction Header (TH), Transaction Line Item (TLI), and Transaction Line Item Allocation (TLIA), modifications to the Retrieval Service Specifications, development of the retrieval Domain Model, setup of the PMD and fortify tools, modifications to the WSDL and XSD, development of the migration build scripts, and analysis of the NYS DOL Exception and Error Logging Framework needed for Financial Management.

Accomplishments:

- Completed modification to the Retrieval Service Specification
- Started development of the Class and sequence diagrams for the Create Transaction services
- Started development of the Retrieval Transaction Manager Domain Model
- Completed the PMD and Fortify tool set up
- Completed modifications to the Retrieval WSDL and XSD
- Completed development the Retrieval Services Wrapper
- Completed development and testing of the migration build-scripts
- Completed a deployment to the development environment

Project Impediments Impacting Progress and Actions to Mitigate: None to Report

UI Systems Improvement Project

The purpose of the Unemployment Insurance Systems Improvement (UISIM) Initiative is to design, develop, test and implement a new comprehensive system design for a new Unemployment Insurance System.

The base computer software systems that run the nearly $3.5 billion New York State Unemployment Insurance (UI) program today were originally written more than 30 years ago, using languages and file structures that are not easily maintainable or easily adaptable to current technologies, such as self-service applications via the Internet. Modifications and enhancements have been made to these systems over the years; however, these existing systems cannot effectively and efficiently support the demands being placed on the Unemployment Insurance Division (UID). The total system to be developed will be tailored to meet or exceed New York State UID needs. The goal is to replace the existing capabilities with a new system(s) that will be able to support the UI program into the future.

Current Status Report: 07/08/2011 Projects Currently In-Progress - see individual project reports for status details.

Status: UISIm activities continued for Core Foundational, Employer, Benefits and Appeals domains using the analysis, design and development assets. We have allocated resources at the UISIm domain (Core, Benefits, Employer and Appeal) level and have assigned domain analysis, design and development activities to staff. We track UISIm activities on multiple projects (listed below) within this project reporting system and also distribute the monthly UISIm Software Development Plan/Report summarizing progress on development efforts for the UISIm portfolio of projects.

We met with the UI Directors and stakeholders this week and discussed the May 2011 UISIm Executive Status report. Our next large stakeholder's meeting is scheduled for Thursday, July 21.

The UISIm Test Strategy/Planning workgroup from staff from BACS, Release Management, Testing, Data Management and Service Delivery did not meet this week. Our next working meeting is scheduled for July 11 to continue to develop a plan for an improved continual testing and test data management discipline during UISIm software development, testing and post implementation for UISIm.

UI Division's modernization (and other high priority) project detail status may be found by reviewing individual status reports listed under these projects:

Legacy (System Improvement) Projects:

- Unemployment Insurance eFile Core Application and Address Change
- UI Interaction Center Upgrade (Virtual Call Queuing Callback Manager Project)
- xPression Implementation (LGAS Replacement)
- Address Normalization
- Additional Claims
- Federal Tax Offset
- UI Benefits Web Chat

UISIm Core Technical Foundational Projects:

- Employer Identity Management (including Common Authentication)
- EA Foundational Services
- Individual Identity Management and Email Capture (for Claimants)

UISIm Core Functional Foundational Projects:

- UISIm Core Foundation (Case Management, Interested Party Management, Human Task Workflow Management)
- UISIm Financial Management (Benefit and Employer Tax Ledgers)
- UISIm Document and Correspondence Management

UISIm Functional Employer Account Projects:

- Unemployment Insurance Employer Registration
- Unemployment Insurance Tax Rating and Multi-Year Tax Rating
- Unemployment Insurance Employer Home Page
- UISIm - Audit and Investigation Case Management System
- UISIm - Maintain Employer Profile
- UISIm - Accounts Receivables

UISIm Functional Benefit Account Projects:

- UISIm Benefit Intake (Including Shared Work)
- UISIm Benefit Certification
- UISIm Benefit Adjudication

UISIm Functional UI Appeals Projects: UISIm Appeal Board System Replacement

UI Tax Rating - Automate Multi-Year Tax Rating Process

The scope of this project is the migration of Cúram and Rating Workbook transaction data from the mainframe into the Enterprise Data Model. Analyze this data and design the multi-year BCA (Benefit Charge Adjustment) of the UI Employer Tax rating process. Building on the original UI Tax Rate Project base functionality, extend the single year BCA tax rating processes to allow multi-year BCA tax rating processes to be performed.

The approach that will be used to complete this project begins with the UI Tax Rating Core Project team scoping out bodies of work to be passed off to agile teams. The agile teams consisting of developers and analysts will be formed for the duration required to complete each body of work. The bodies of work will be scoped out so that they can be completed in 20 day time frames. Each body of work (iteration) will consist of a complete deliverable. The first bodies of work to be assigned to the agile teams are: migrate Cúram tax rating system data from the mainframe to the enterprise data model; migrate Rating Workbooks data from the mainframe to the enterprise data model; analyze the migrated data for use in supporting multi-year BCA processes; design the multi-year BCA tax rating processes.

There will also be a core team of developers and analysts formed for the duration of the entire project. The core team will be responsible for overseeing and coordinating the work done by each of the agile teams and delivering the final complete product.

Current Status Report: 07/08/11
Project Status: The project will allow users to perform prior/multiple year tax rating operations in a production WebSphere Application Server (WAS) environment, and is scheduled to complete in December of 2010. The team met with the product owner this week to update them on the status of the project.

Sprint Name: Relax restrictions on processing prior year total transfer transactions.

Sprint Timeline Seven weeks, Started: 6/28, Planned End Date: 8/16, Timeline Status: currently on schedule.

Sprint Status: We are one week into the sprint and currently scheduled to complete on time.

Sprint Accomplishments this Week:

- Worked on testing the code changes to relax some of the restrictions currently in place for processing prior year total transfers of experience.
- Worked on correcting the two defects that were identified by the testers.
- Worked on creating test data and sample workbooks for formal testing of the application code changes.
- Worked on creating new accession transactions for employers when the activity code changes from 'N' to 'Y'.
- Worked on processing the remaining Curam transactions to migrate the data into the new application.

Impediments Impacting Progress and Actions to Mitigate: None

UISIm Core Foundation Case and Interested Party Management

This project is part of the overall UI Systems Improvement (UISIm) effort intended to improve the existing system of NYSDOL by modernizing and reengineering its business processes. The modernized system will address the changes in business processes necessary to streamline and become more efficient. The purpose of this project is to provide foundational services that can be used across multiple projects/applications in the different UI and non-UI sub-domains. These foundational components/services will form a strong base for applications to build on, bringing about consistency and homogeneity to the new modernized system. This project will leverage the Pennsylvania assets (to the extent possible) and existing UISIm artifacts to bring about faster delivery of the designated functionality.

The following core components fall under the scope of this project:

- CMS: The Case Management System module provides a collection of services that enables its consumers to support the creation, modification and retrieval of different types of cases. The following broad categories of cases are planned to be supported by the CMS module: Liable Employer cases, Audit cases (employer and claimant), Appeals cases and Claimant cases (including multi-claimant, federal, EB, DUA and TAA).
- IPM: The Interested Party Management module provides a collection of services that enables its consumers to interact with different Interested Parties. Interested Parties may be workers, employers, owner-officers, third party administrators, or others. This module focuses on providing services to manage the creation of these “Interested Parties”, it maintains the relationships between parties, associates documents and notes to parties, provides the searching functionality, and the ability to update or modify the party.

Current Status Report: 07/08/11
Project Status: The teams are working on building core foundation pieces (core case management, core workflow, core interested party management, etc.) for the modernized system using the PA assets. The work for this project began under the UI Audit and Investigation (A&I) Case Management System (CMS) project and continues from Sprint 12 under this project. Sprint seven included A&I v1.1 implementation and the start of core functional foundation development based on the PA assets. Sprint eight focused on redesigning the core components for CMS (liable employer, claim and audit case) and Interested Party Management (IPM) [employer, worker and Third Party Administrator (TPA)] to service enable them. The goal for sprint nine was to deliver CMS and IPM use cases with respect to employer registration, claimant registration and profile management. In sprint 10, the team performed the impact analysis on the latest PA code drops (R1-R2 vs R3) and DBSchema (4 vs 5) and initiated redesign of the CMS and IPM core components from PA to suit our architecture. This redesign effort continued in sprint 11. Work completed in sprints 10, 11, 12 and 13 includes CMS use cases for Create and Associate Note, Create, Get and Update of Claim Cases, Claim Case Extended Benefits,Claim Case Federal Benefits, Liable Employer cases, Employer Audit cases, Appeal cases, Multi Claimant cases and Claimant Audit cases and IPM use cases for Create, Get and Update of Worker, Employer, Owner-Officer and TPA, Create Association, Update Association, Remove Association and Create Predecessor-Successor Association. Additionally this includes use cases for Search Case by Worker IP ID, by Worker Last Name and SSN and by Claimant IP ID, Search Liable Employer Case, Search Employer Audit Case, Search for Worker Record, TPA Record, Search for Business Entity and Search for Employer Record including Search for Federal Employer and Regular Employer Search. In sprint 14, the team began to redesign the CMS and IPM core components to accommodate the architectural decision to keep enterprise business level objects in Core and the low level business domain object within each separate domain. This included Create Case, Get Case and Update Case as well as the initial logical (LDM) and physical data models (PDM) for CMS & IPM. Sprint 15 continued the CMS and IPM redesign including completing development of Create Case, Get Case and Update Case and initiating redesign of Create IP, Get IP, Update IP (starting with IP(Worker)) and Case Search.

Sprint Name: Sprint 16: Core Functional Foundation Development - Redesign and implement CMS and IPM core components based on the architectural decision to break out low level business domain objects - Complete development of CMS Case Search and IP (Worker) (Create, Get, Update) services with Logging/Error handling and implement with Case (Create, Get, Update) on the DEV Environment.

Sprint Timeline (6 weeks). Starts: 6/2/2011 Planned End Date: 7/14/2011 Timeline Status: On Schedule

Sprint Status: The teams continue to build core functional foundation pieces (core case management, core interested party management, core workflow, etc.) for the modernized system. The goal for Sprint

16 is to continue to redesign the CMS and IPM core components to accommodate the architectural decision to keep enterprise business level objects in Core and the low level business domain object within each separate domain. This sprint includes completing development of Case Search (common) and IP (Worker) (Create, Get, Update) and implementing these services and the Case (Create, Get, Update) service all integrated with the Logging/Error Handling Framework in the Development environment. Additionally, we will begin redesign of IP (Employer) (Create, Get, Update). We will also continue workflow analysis and requirements gathering and deploy any required updates to the address verification service to the Dev environment. While working to promote core services to the Dev environment the team will continue to work with the other application development teams to consume these services.

Service development is complete for Create IP (Worker), Get IP (Worker), Update IP (Worker), Create IP (Employer), Get IP (Employer) and Update IP (Employer). Code refactoring is complete for Create IP (Worker), Update IP (Worker), Create IP (Employer) and Update IP (Employer) and in progress for the others. The service specifications for Case Search, IP (Worker) and IP (Employer) are in progress. The team is working with EPAS on the application of the logging framework to the Core project. The team continues to work with the UI Address Normalization project team to make any required modifications and provide assistance to consume the service. The initial address verification requirements gathering with the modernization domain teams is complete. Enterprise workflow requirement analysis is ongoing; use cases have been developed. Daily scrums are being held.

One core team member was temporarily assigned for two months to assist with the ECM project. He is now completing work with the Appeals team on the Electronic Files proof of concept (POC) to consume the ECM services that were created.

Sprint Accomplishments this week: Monitoring of the latest A&I release (v1.1) in the new 64 bit environment is ongoing. Work on utilizing the core functional foundation pieces continued for CMS and IPM. Service development for IP (Worker and Employer) is in progress. Service development was completed for Update IP (Employer); code refactoring was completed for Create IP (Worker) and Update IP (Employer) and testing was completed for Update IP (Worker), Create IP (Employer) and Get IP (Employer). Modifications to the XSD and WSDL for IPM were completed. Service specifications were updated for Get IP (Employer). Enterprise workflow fit gap analysis began. For the Appeals Electronic File POC, testing and refactoring have been completed for the Add Document To Folder and Get Folder operations. Testing of Core services in Dev continued.

Project Impediments Impacting Progress and Actions to Mitigate: None at this time

Virus Scanning for Content Uploaded via our Websites

Currently, our applications would like to offer the service of uploading content to our websites. In order to enable this functionality, a virus scanning solution needs to be identified and implemented so that uploaded content is scanned for viruses/harmful content prior to storage in a database or our Content Management System.

Current Status Report: 07/08/2011 The team is still awaiting NYS Office for Technology (OFT) approval of the virus scanning appliance purchase.

VMware View User Mobility 2010

The purpose of this project is to provide a technical infrastructure to enable Department of Labor (DOL) staff to access and use DOL resources from home or alternate work locations.

By providing a virtual desktop computing environment accessible worldwide via secure socket layer (SSL) virtual private network (VPN), DOL staff will have portable environments capable of working from any location where Internet network connectivity is available. A user will be able to access their desktop and files from any location provided they have an Internet connection.

All data will reside on Department of Labor owned storage devices. All virtual desktops could be downloaded or accessed by staff using a variety of hardware in a secure environment. This virtual solution is capable of being interfaced with disaster recovery solutions, with minimal effort as compared to other options.

Current Status Report: 07/08/11 A weekly status meeting was held. We are currently reviewing deployment options for the initial phase.

Voice Web Server Replacement

The purpose of this project is to test possibilities for the replacement of the Virtual Call Center (VCC) Servers and replace them.

The current VCC servers are over 6 years old and in need of replacement. The specific cards that allow the voice communication with the end user are not supported on modern operating systems and need to be replaced. An initial investigation has also identified that the Websphere Voice Server (WVS) is at end of life and will no longer be supported by the vendor. A replacement to WVS needs to be identified.

Current Status Report: 07/08/2011 Work with Office of Technology; detailed designs for the networking and server implementation are underway. Further planning meeting with Office of Technology will be conducted.

Web Content & Navigation Simplification

Make a comprehensive review of the unemployment insurance portion of the DOL website in order to improve the user experience.

Current Status Report: 07/08/2011 (UI Web Site Improvement Project)
Sprint 0: Project Kickoff, Define Work Breakdown Structure, Perform Qualitative and Quantitative Analysis of Program Area Web Pages, Gather Web Page Statistics and User Personas: Planned Start Date 03/03/2011, Planned End Date 05/17/2011, Status: Complete

Sprint 1: Program Areas complete plain language and content updates to web pages, obtain Program Area approval, Complete Communications Office review and approval of high page-views pages, implement through TeamSite: Planned Start 05/18/2010, Planned End Date 7/13/2011, Schedule Status: On Time.

Status Summary: The weekly status meeting was held. Program Areas provided updates on their page progress, Contact Center and A-Z Search argument links. All groups were reminded that Wednesday 7/13 is the final day for submission of updated content. A demonstration of Mega-Menu and side navigation menus was conducted. UI Employer completed all page activities this week. P&T submitted page content to the Web Group and revisions and modifications for Plain Language are in progress. The current page progress summary for 7/08 and prior period can be found in the document attached to this project.

Project Impediments Impacting Progress and Actions to Mitigate: None to Report

WIA Financial Management

Develop a system that will allow the Local Workforce Investment Areas (LWIAs) to request the drawdown of cash to operate their programs on a month-to-month basis and for the LWIAs to report on their monthly expenditures.

The New York State Department of Labor is required by Workforce Investment Act (WIA) regulations to operate a fiscal and management accountability information system as one of the Statewide Workforce Investment Activities. The system must record and report on financial activities involving the Local Workforce Investment Areas (LWIAs). The component of the system that records and monitors the daily LWIA cash drawdown requests has been completed; however, the cash side of the system has not been made available to LWIAs pending completion of the expenditure side. The Local Area Expenditure Reporting component of the system needs to be completed pending a few modifications to be fully functional for reporting purposes. The expenditure reporting function of the system will allow the thirty-three LWIAs to report their required monthly expenditures and obligations online. This system will contain standard reporting formats with appropriate edits, checks and balances to produce the cumulative expenditure and obligation information needed to accurately complete the required federal financial reports. The expenditure information that is reported electronically will also be exported to the Financial Accounting and Reporting System (FARS) to be properly accounted for in the Department of Labor's official designated accounting system.

Current Status Report: 07/08/2011 PeopleSoft WIA Financials went live on 06/27/2011. DEWS (Division of Employment and Workforce Solutions) and AFB (Administrative Finance Bureau) began using PeopleSoft Financials to process the daily cash orders from the LWIA. The conversion of the Oracle cash requests was completed. The cash journals were posted into PeopleSoft and verified by AFB. Training for the New York City and Albany area counties was delivered. Preparing paperwork to get sign-off from users and submit to PMO to close project.