

Auditing EMR System Usage

You Chen

Jan, 17, 2013

You.chen@vanderbilt.edu



Privacy Rights Clearinghouse

Empowering Consumers. Protecting Privacy.

[Home](#) [Why Privacy](#) [About Us](#) [Fact Sheets](#) [Latest Issues](#) [Speeches & Testimony](#)

Browse Privacy Topics

[Privacy Basics](#)

[Background Checks & Workplace](#)

[Banking & Finance](#)

[Credit & Credit Reports](#)

[Debt Collection](#)

[Education](#)

[Harassment & Stalking](#)

[Identity Theft & Data Breaches](#)

[Insurance](#)

[Junk Mail/Faxes/Email](#)

[Medical Privacy](#)

[Online Privacy & Technology](#)

[Privacy When You Shop](#)

[Public Records & Info Brokers](#)

Fact Sheet 8a:

HIPAA Basics:


Medical Privacy in the Electronic Age

 [Send to Printer](#)

Health data being accessed by hackers, lost with laptop computers, or simply read by curious employees

10. [HIPAA and Your Daily Routine](#)
11. [Complaints and Penalties for Violations](#)
12. [The HIPAA Security Rule](#)
13. [Electronic Health Records \(EHRs\)](#)

However, HIPAA's shortcomings and lack of clarity have fed the public's concern about the potential risks to privacy associated with having the most personal data imaginable stored in electronic format. Add to this, the nearly constant barrage of news stories about health data being accessed by hackers, lost with laptop computers, or simply read by curious employees. and it is little wonder consumers are concerned about privacy.



MEDLAW.COM
EMTALA and Healthlaw Resources For
Healthcare Professionals, Hospitals, and Their Attorneys

| [About Us](#) | [Contact Us](#) | [Privacy Policy](#) | [Terms of use](#) |

EMTALA Resources

- [EMS and Air Medical](#)
- [Emergency Preparedness](#)
- [Drugs / Pharmacy](#)
- [Fraud & Abuse](#)
- [Hospital Issues](#)
- [Medical Malpractice](#)
- [Medical Records Privacy & Security](#)
- [CMS / OSHA / CDC](#)
- [Product Liability](#)
- [Professional Rights](#)
- [How We Can Help](#)
- [News and Updates](#)
- [MedLaw Links \(A-M\)](#)
- [MedLaw Links -- \(N-S\)](#)
- [Publisher's Opinions](#)

[Contact Us](#)
[About Us](#)
[Privacy Policy](#)
[Terms Of Use](#)

[\[In HIPAA / State Privacy Regulations \]](#) Jul 15, 2010
[New HIPAA/HITECH Rules Announced:](#)

[California Hospitals Fined \\$675,000 For Privacy Violations:](#) Jun 11, 2010

[What Every Risk Manager Needs To Know About Copy Machines:](#) May 8, 2010 CBS exposes the risks to healthcare and other entities for possible data breach violations, financial privacy laws violations, HIPAA violations, and makes them vulnerable to being targeted by criminals for theft or other crimes. The video also shows an example of how they can be exploited by terrorists. Of course, that is in addition to the risks posed by improper use and distribution of copies themselves. [View Here.](#)

[Be Prepared To Deal With Exploding Medical ID Theft And Privacy Issues In Healthcare:](#) May 3, 2010 Medical ID Theft is hitting the headlines as organized crime and ID thieves grab millions in false claims and leave innocent patients and healthcare providers with the bills. By Stephen A. Frew JD.

[Hospital Employee Gets Jail Time For HIPAA Violation:](#) Apr 29, 2010 Hospital employee sentenced to federal prison for 3-week long medical records spree.

[UCLA Employee Indicted For Celebrity Privacy Violations:](#) May 8, 2008 Hospital employee sells celebrity medical info to tabloids.

[Subscribe now: RSS news feeds provide instant updates without the email](#)

Current HIPAA
Security Rules
are not
enough

\$675,000 for
Privacy Violation

Jail Time for
Malicious Accesses

HIPAA Security Rules

- Administrative Safeguards
 - Administrative actions, and policies and procedures, to manage the selection, development, implementation, and maintenance of security measures to protect electronic protected health information (PHI)
- Physical Safeguards
 - Physical measures, policies and procedures to protect a covered entity's electronic information systems and related buildings and equipment, from natural and environmental hazards, and unauthorized intrusion
- Technical Safeguards
 - The technology and the policy and procedures for its use that protect electronic protected health information [PHI] and control access to it

Current State



Monitor VIPs (the Clooney effect-
finding more attractive man)



Monitor employee-employee access



Follow-up on external suspicion



Spot checks

Technical Safeguards

- Access Control
- Audit controls: Implement systems to record and audit access to protected health information within information systems
 - Track & audit employees access to patient records
 - Store logs for ≥ 6 years

Access Control?

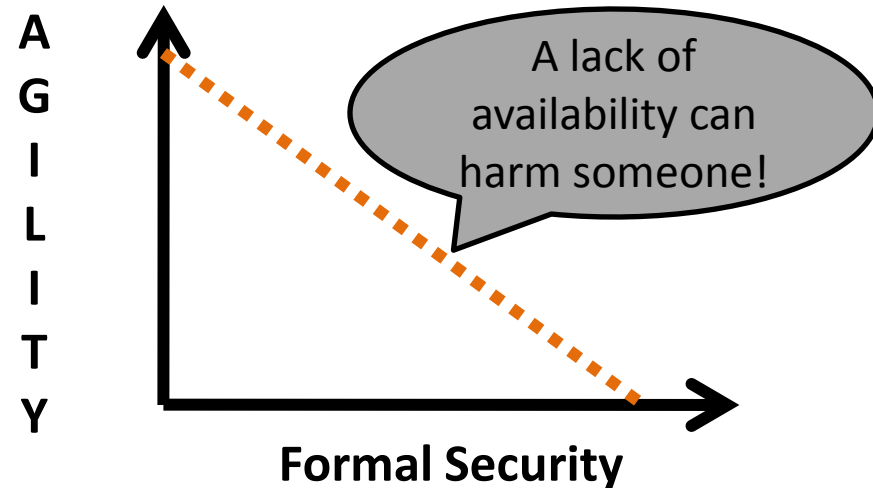
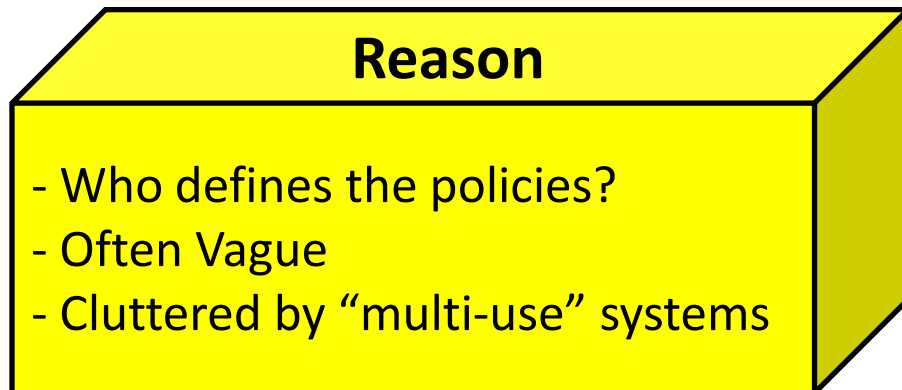
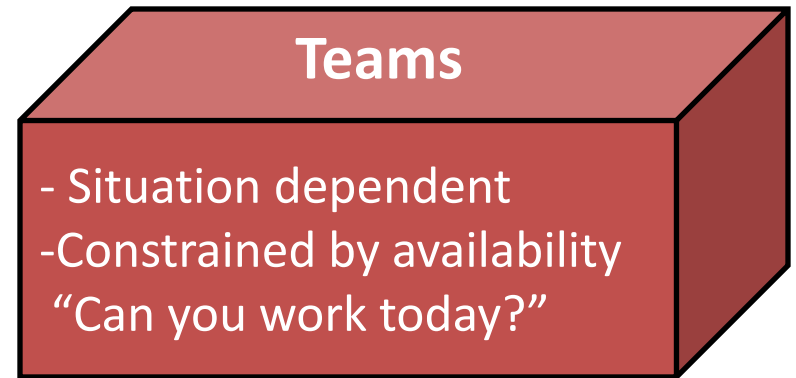
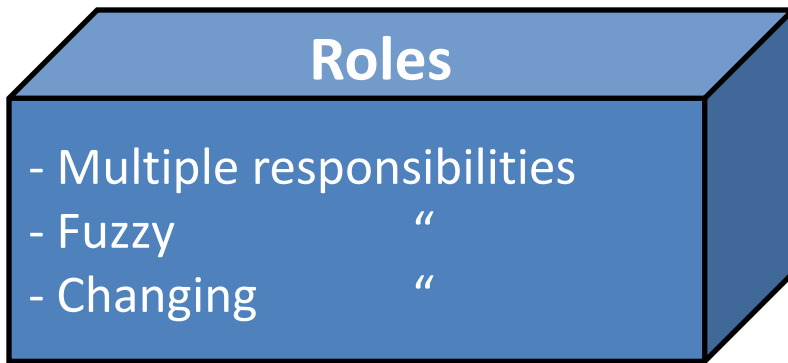
- “We have *-Based Access Control.”
- “We have a mathematically rigorous access policy logic!”
- “We can specify {*context, team, temporal*} policies!”
(Georgiadis et al, 2001; Park et al. 2001;)
- “We can control your access at a fine-grained level!”
- “Isn’t that enough?”

C. Georgiadis, I. Mavridis, G. Pangalos, and R. Thomas. Flexible team-based access control using contexts. *Proceedings of ACM Symposium on Access Control Model and Technology*. 2001: 21-27.

J. Park, R. Sandhu, and G. Ahn. Role-based access control on the web. *ACM Transactions on Information and System Security*. 2001; 4(1): 37-71.

Why is the Problem So Hard?

- Hospital system is inherently dynamic



But If You Let Them, They Will Come

- In March 2006, researchers carried out an investigation on hospitals in the Central Norway Health Region
- Users were assigned to an initial set of privileges and could invoke actualization, temporarily escalating their rights as necessary
- Such an access control system is feasible when the number of actualizations is small

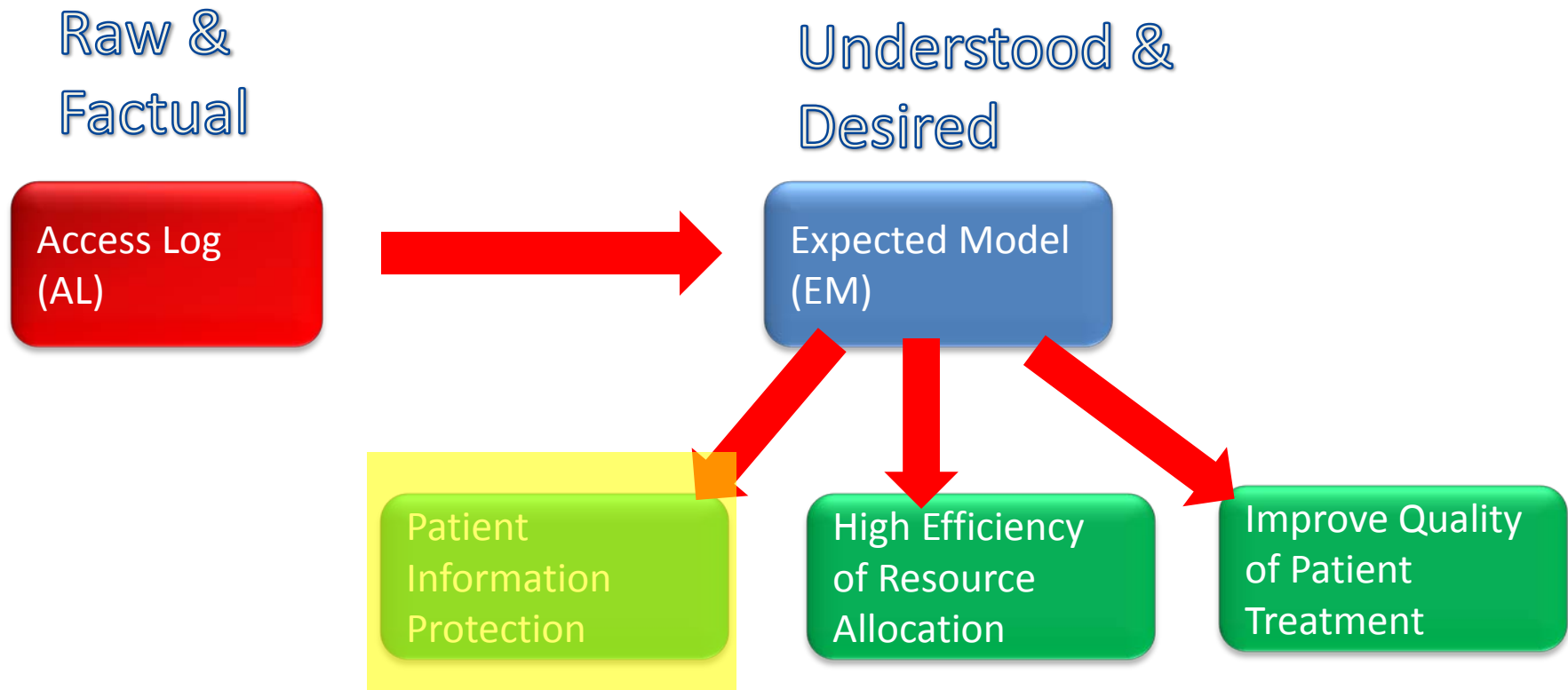
This case:

- 53,650 of 99,352 patients actualized
- 5,310 of 12,258 users invoked actualization
- Over 295,000 actualizations in one month



Role	Users	Invoked Actualization in Past Month
Nurse	5633	36%
Doctor	2927	52%
Health Secretary	1876	52%
Physiotherapist	382	56%
Psychologist	194	58%

Aim of Access Logs Auditing



Examples of Accesses

Encounter number

Department

User

Date

patient_pseudonym	enc_deidentified_num	department_affiliation	Cerner_position	reason	cerner_relationship	user_pseudo	chart_user_access_dts	hospital_patient_location
442.0000726		1 Obstetrics & Gynecology	NMH Physician Office - CPOE	Attending Phys/Prov	OBSTETRICS	18987416	8/4/2010 13:54	Prentice 13
442.0000726		1 Obstetrics & Gynecology	NMH Physician Office - CPOE	Attending Phys/Prov	OBSTETRICS	47340715	12/14/2010 13:41	Prentice 13
442.0000726		1	NMH Resident/Fellow-CPOE	Resident- Inpatient Primary Service	OBSTETRICS	47892311	12/14/2010 14:06	Prentice 13
442.0000726		1	Advanced Practice Clinician - C	Nurse Midwife	OBSTETRICS	47391708	12/14/2010 14:22	Prentice 13
442.0000726		1	Patient Care Staff Nurse	Covering Staff Nurse	OBSTETRICS	50365400	12/14/2010 14:33	Prentice 13
442.0000726		1	Patient Care Staff Nurse	Primary Staff Nurse	OBSTETRICS	47866507	12/14/2010 14:38	Prentice 13
442.0000726		1 Maternal & Fetal Medicine	NMH Physician-CPOE	Patient Care	OBSTETRICS	30456482	12/14/2010 14:52	Labor and Delivery
442.0000726		1	NMH Resident/Fellow-CPOE	Resident- Inpatient Covering Service	OBSTETRICS	47292286	12/14/2010 15:03	Prentice 13
442.0000726		1	NMH Resident/Fellow-CPOE	Resident- Inpatient Consulting Service	OBSTETRICS	50454591	12/14/2010 15:20	Prentice 13
442.0000726		1	NMH Resident/Fellow-CPOE	Resident- Inpatient Consulting Service	OBSTETRICS	47578593	12/14/2010 15:31	Prentice 13
442.0000726		1 Anesthesiology	NMH Anesthesia-CPOE	Anesthesiologist	OBSTETRICS	113025	12/14/2010 15:47	Prentice 13
442.0000726		1	Patient Care Staff Nurse	Covering Staff Nurse	OBSTETRICS	46144610	12/14/2010 16:29	Prentice 13
442.0000726		1	NMH Resident/Fellow-CPOE	Resident- Inpatient Consulting Service	OBSTETRICS	47578605	12/14/2010 17:20	Prentice 13
442.0000726		1	NMH Resident/Fellow-CPOE	Resident- Inpatient Primary Service	OBSTETRICS	48531027	12/14/2010 18:56	Prentice 13
442.0000726		1	Med Student-CPOE	Med Student- Inpatient Primary Service	OBSTETRICS	48771960	12/14/2010 19:10	Prentice 13
442.0000726		1	Patient Care Staff Nurse	Coordinator	OBSTETRICS	45804569	12/14/2010 19:20	Labor and Delivery
442.0000726		1	Patient Care Staff Nurse	Primary Staff Nurse	OBSTETRICS	48126595	12/14/2010 19:46	Prentice 13
442.0000726		1 Obstetrics & Gynecology	NMH Physician Office - CPOE	Attending Phys/Prov	OBSTETRICS	18987416	12/14/2010 13:41	Labor and Delivery

Patient

position

Reason

Relationship

Location

Examples of Patient Diagnose Codes

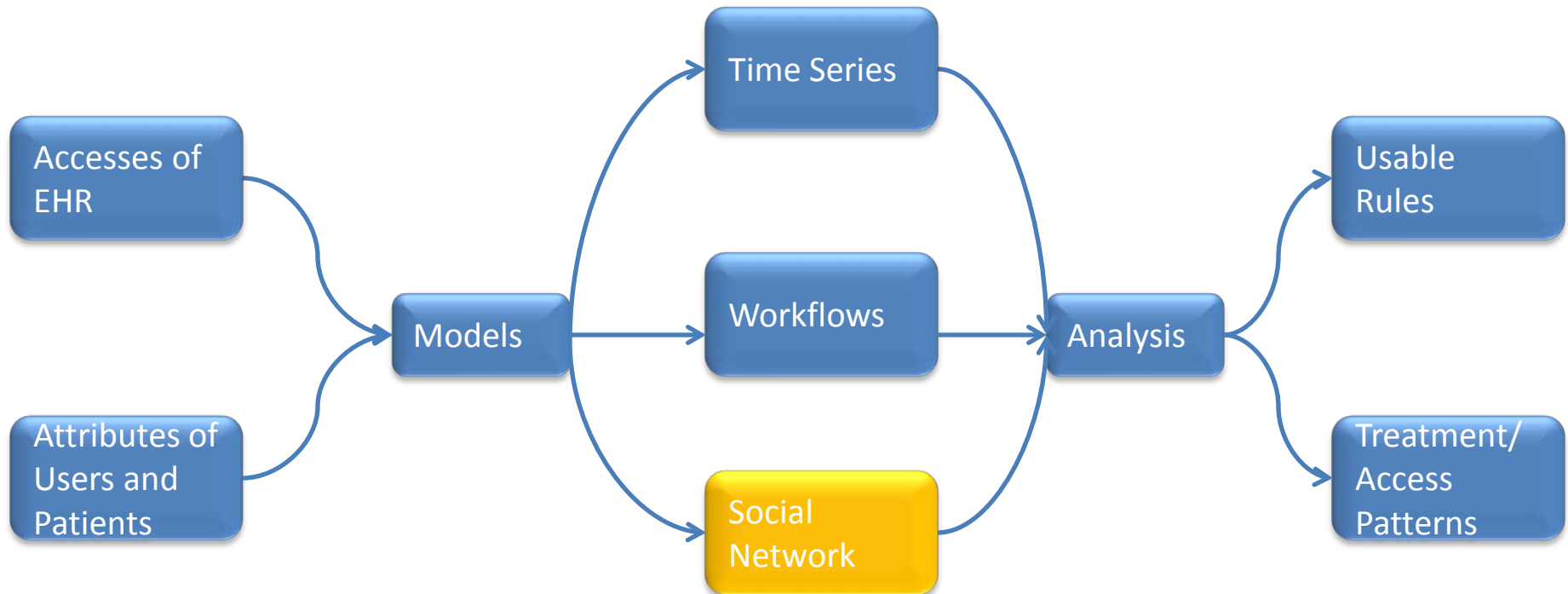
Encounter number

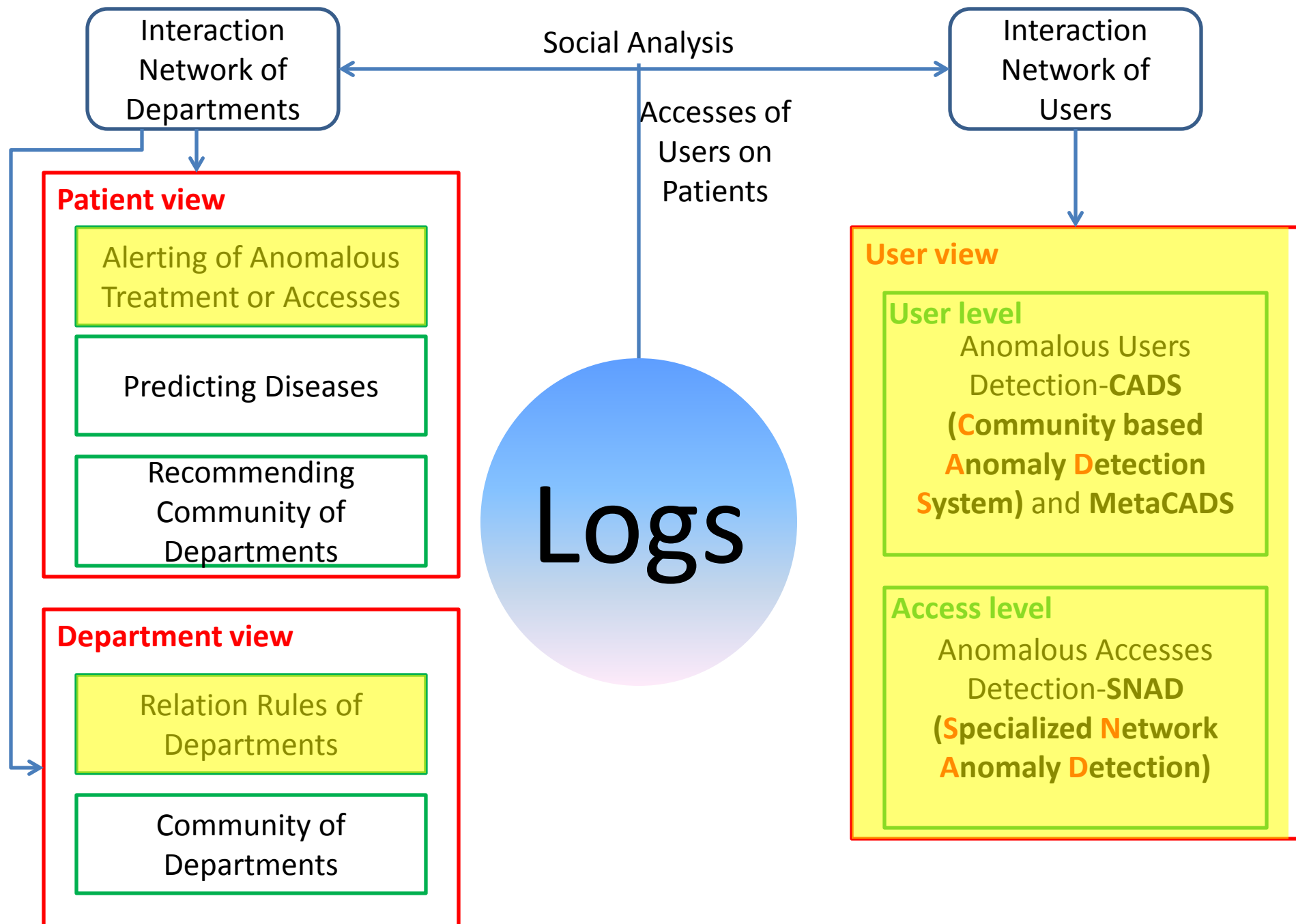
Diagnose codes

patient_study_id	enc_deiden	DX_codes
442.0000726	1	2165 , 65921, 65951, 66401, 66481, V270
442.0001714	1	V053 , V3000
442.0002396	1	4019 , 4111 , 41401, 4142 , 4739 , 49390
442.0002775	2	1122 , 20300, 25000, 27651, 40390, 5845 , 5859 , 591 , 5933 , V1005, V1046
442.0002775	1	1534 , 185 , 1962 , 1974 , 20300, 25000, 2809 , 40390, 56089, 5849 , 5859 , 59080, 591 , 78791, 7907
442.0003301	1	76408, 76529, V053 , V3100
442.0004873	1	V270 , V8535, 27800, 64911, 64971, 65841, 66401
442.0005024	1	4019 , 72252, V1582
442.0005968	1	5990 , 2724 , 311 , 4019 , 44022
442.0006352	1	65971, V270
442.0007008	1	25000, 6144 , 99859, V1042
442.0007371	1	V707 , 2859 , 33394, 4019 , 71690, 74190, V420
442.0007707	1	30000, 49121, 51889, 60000, 7850
442.0007707	2	78052, V1083, 30001, 496 , 0549 , 1120 , 2768 , 30000
442.0008016	1	V053 , V3001
442.0008405	1	2449 , 25080, 4019 , 41400, 42731, 4280 , 60000, V4581, V5861
442.0009617	1	V053 , V3000

Patient

Various Ways of Access Logs Auditing





Uncovering Anomalous Usage of Medical Records via Social Network Analysis

Two Typical Attacks

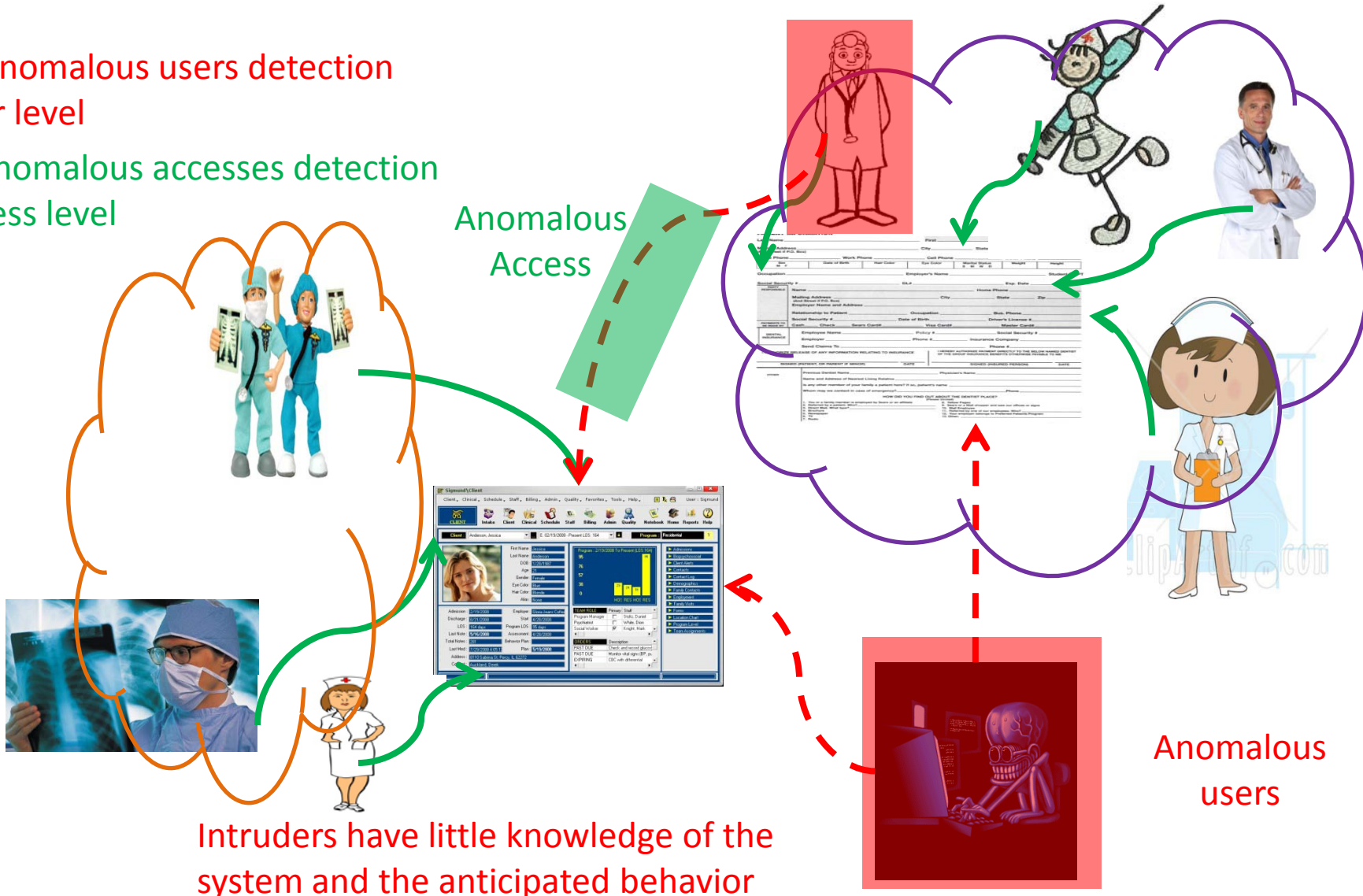
Intruders have complete knowledge of the system and its policies

(1) Anomalous users detection

–user level

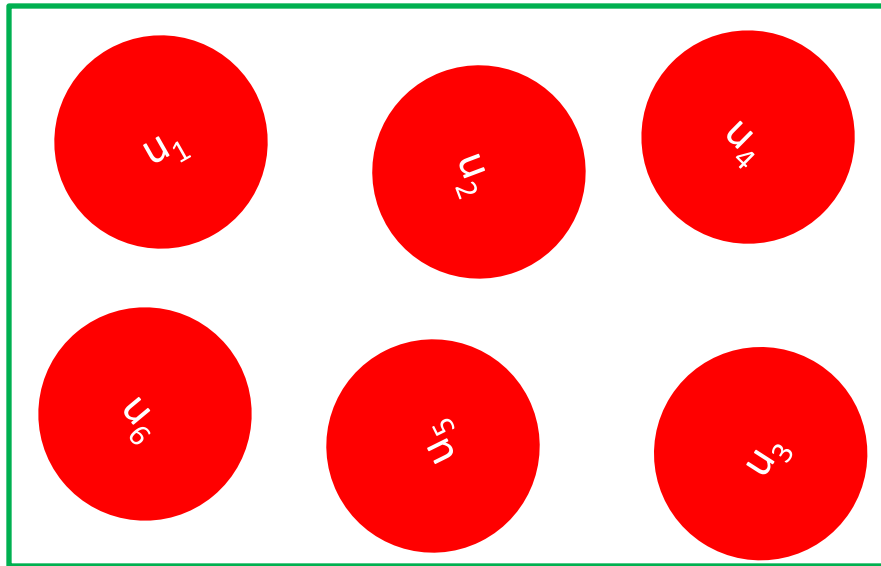
(2) Anomalous accesses detection

–access level

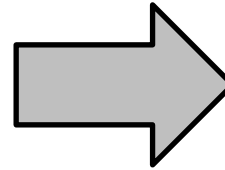


Two general objects of health information system

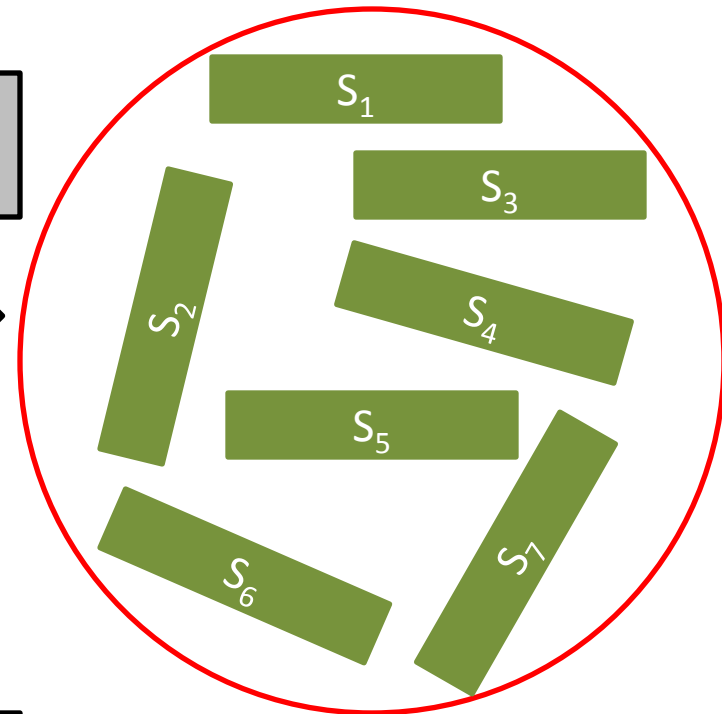
U(sers)



Accesses



S(subjects)



Behavioral
Modeling

Where are We Going?

User Level Anomaly Detection

Community Anomaly Detection System (CADS) and Its
Extension MetaCADS

(IEEE TDSC)

Access Level Anomaly Detection

Specialized Network Anomaly Detection (SNAD)

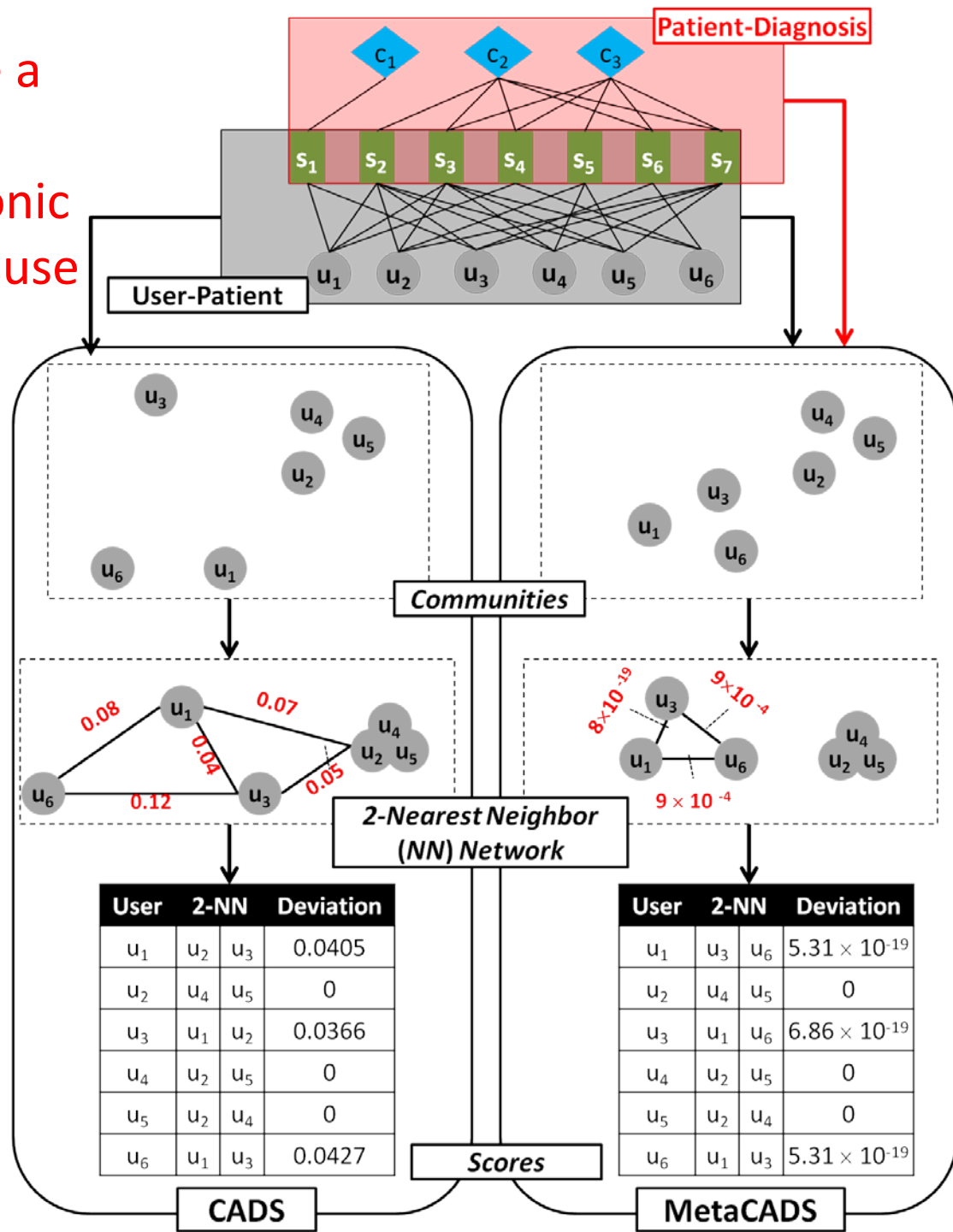
(Security Informatics)

You Chen, Steve Nyemba and Bradley Malin. Detecting Anomalous Insiders in Collaborative Information Systems. IEEE Transaction on Dependable and Secure Computing. Vol.9.No 3, p332-344.

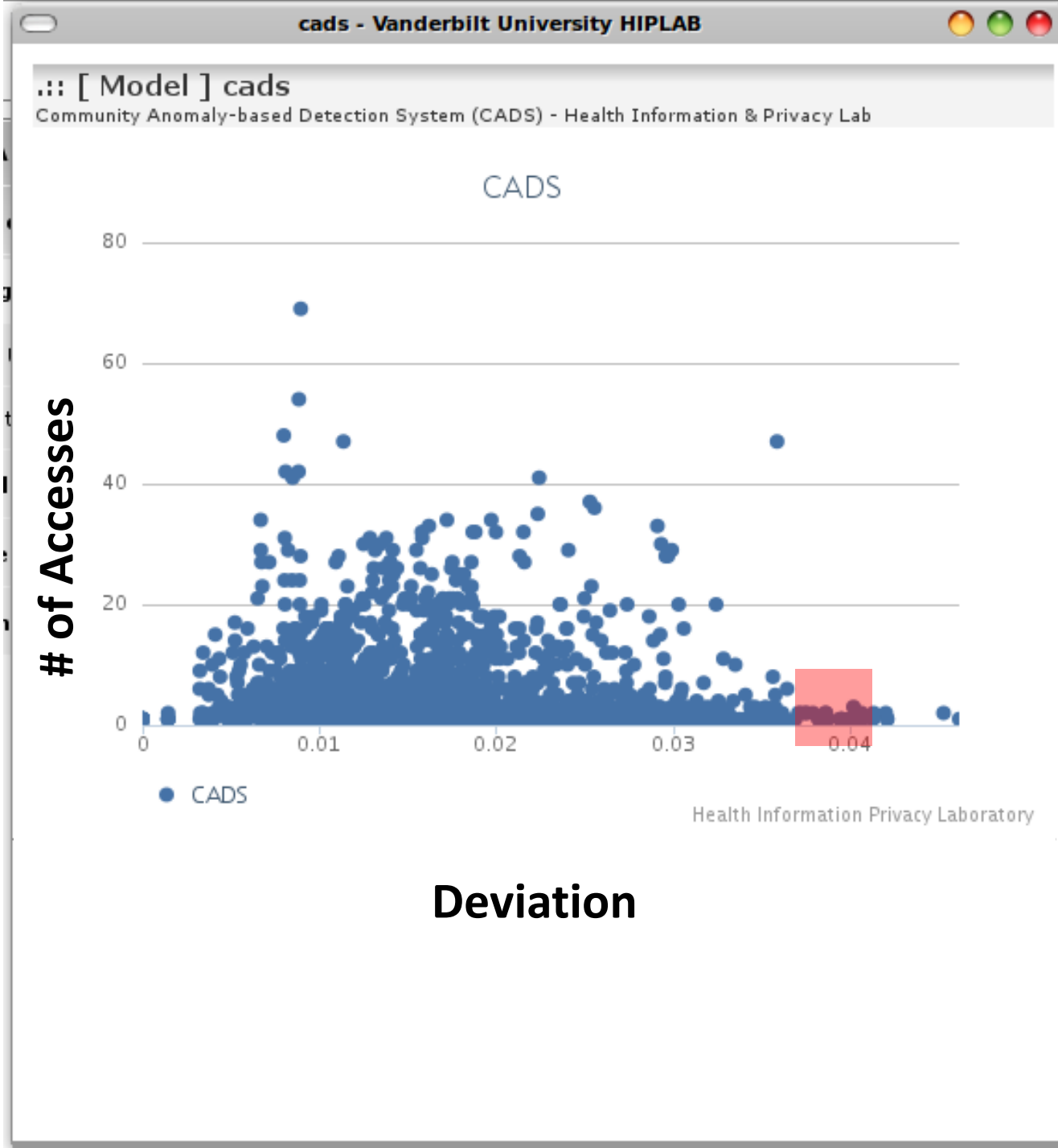
You Chen and Bradley Malin. Detection of Anomalous Insiders in Collaborative Environments via Relational Analysis of Access Logs. Proceedings of ACM Conference on Data and Application Security and Privacy. 2011, p63-74

You Chen, Steve Nyemba, Wen Zhang and Bradley Malin. Specializing Network Analysis to Detect Anomalous Insider Actions. Security Informatics. 1:5, 2012, p1-24.

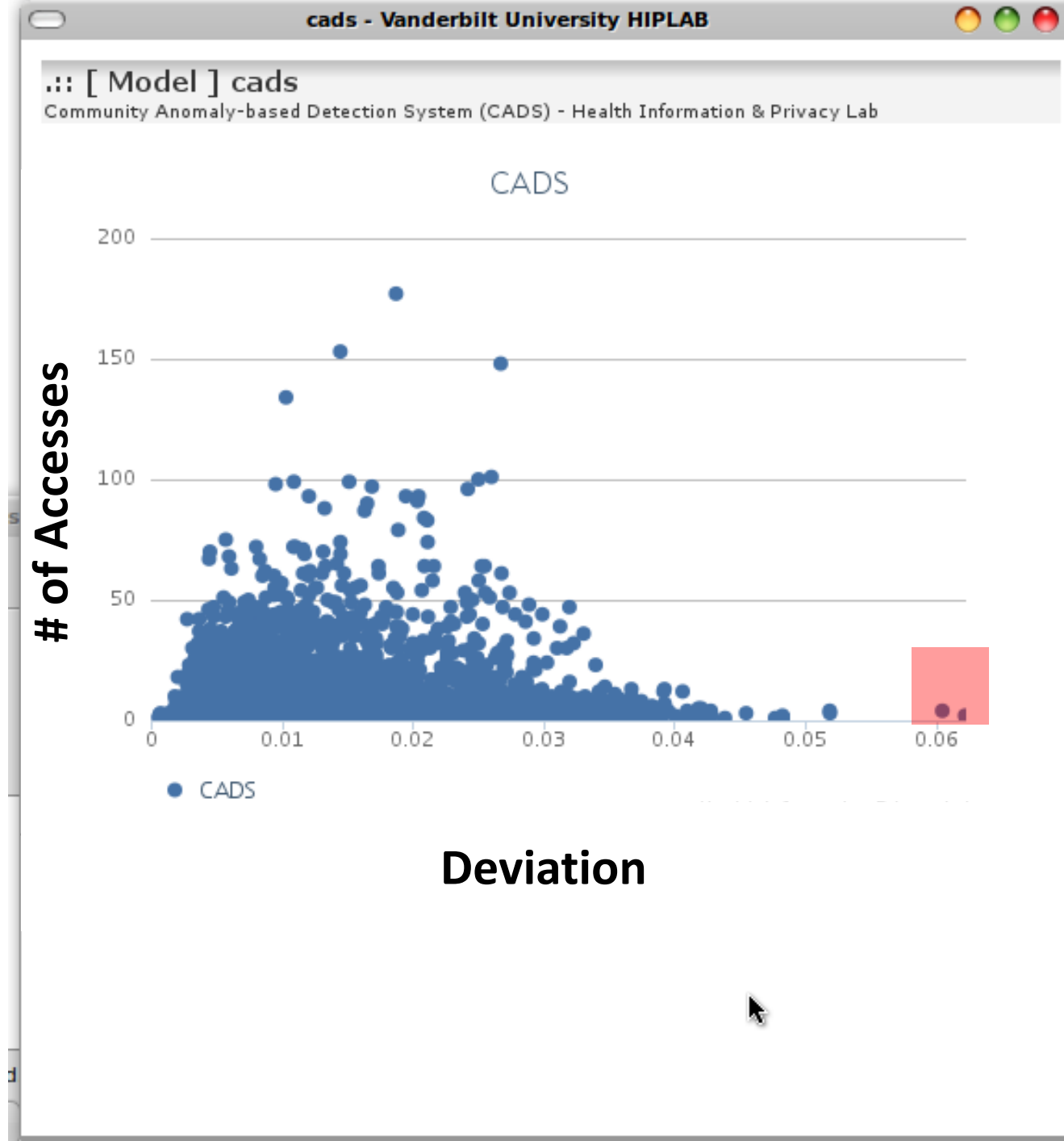
Social Networks are a Novel Approach to Discovery of Electronic Medical Record Misuse



CADS on Vanderbilt Dataset



CADS on Northwestern Dataset



Example Environments

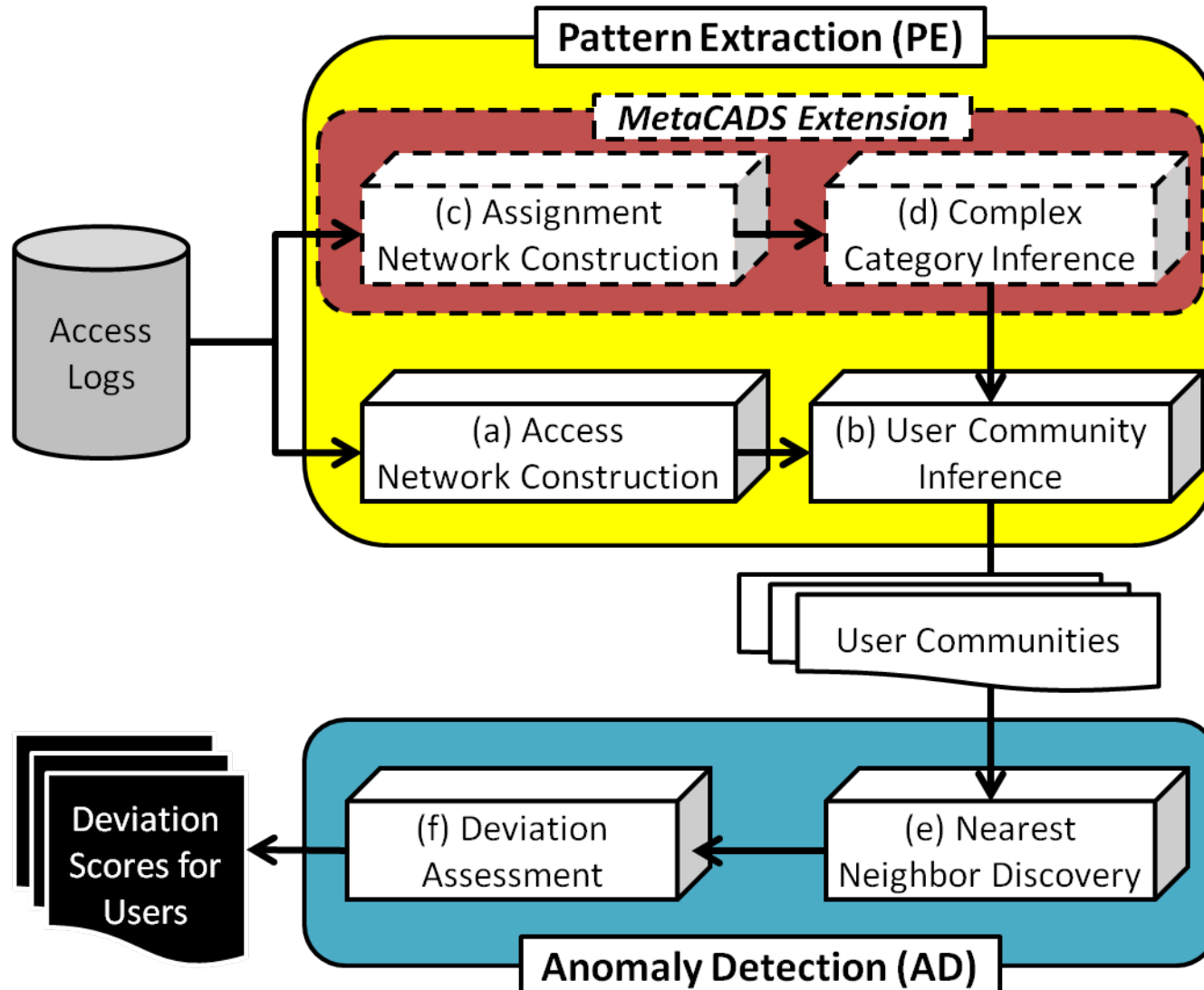
Electronic Health Records (EHR)

- Vanderbilt University Medical Center “StarPanel” Logs
- 3 months in 2010
- Arbitrary Day
 - ≈ 4,208 users
 - ≈ 1,006 patients
 - ≈ 1,482 diagnoses
 - ≈ 22,014 accesses of subjects
 - ≈ 4,609 assignments of diagnoses

Where are We Going?

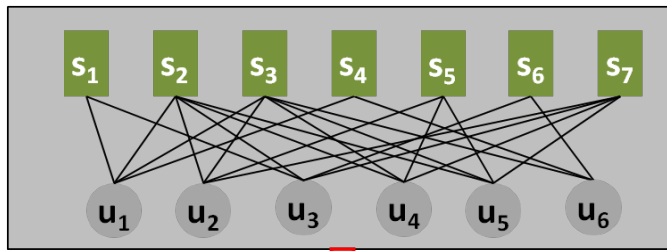
- User Level: CADS and MetaCADS
 - **Framework of CADS and MetaCADS**
 - An Example of CADS
 - Experimental Evaluation
 - Limitation
- Access Level: Specialized Network Anomaly Detection (SNAD)
(SI)

CADS and MetaCADS

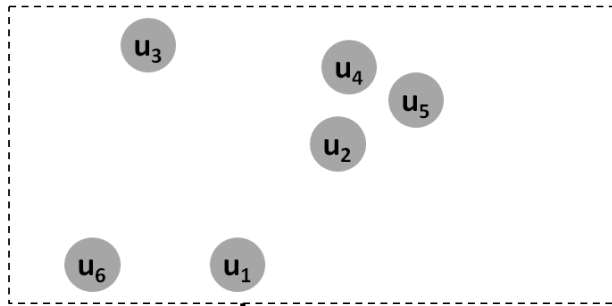


Where are We Going?

- User Level: CADS and MetaCADS
 - Framework of CADS and MetaCADS
 - **An Example of CADS**
 - Experimental Evaluation
 - Limitation
- Access Level: Specialized Network Anomaly Detection (SNAD)
(SI)

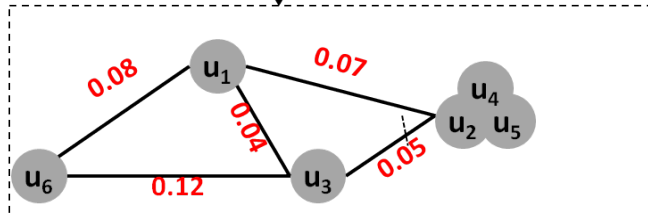


→ Bipartite Graph → Access Network of Users



→ Communities via Singular Value Decomposition

Distance via Weighted Euclidean Distance



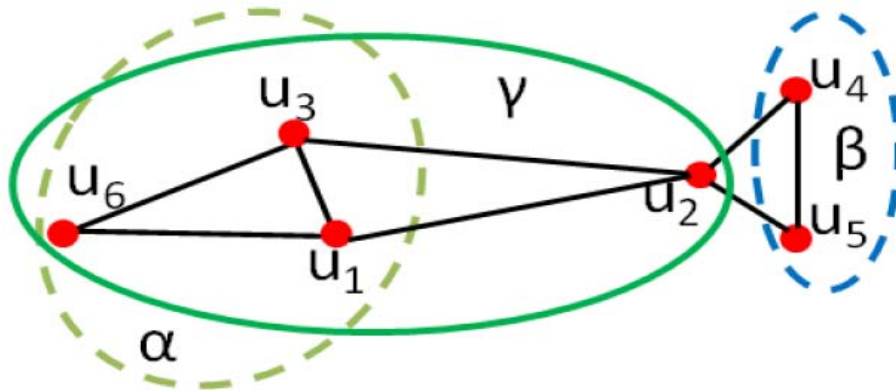
→ Nearest Neighbor Network

User	2-NN		Deviation
u_1	u_2	u_3	0.0405
u_2	u_4	u_5	0
u_3	u_1	u_2	0.0366
u_4	u_2	u_5	0
u_5	u_2	u_4	0
u_6	u_1	u_3	0.0427

→ Deviation Scores Calculation

How Do We Set “k”-NN?

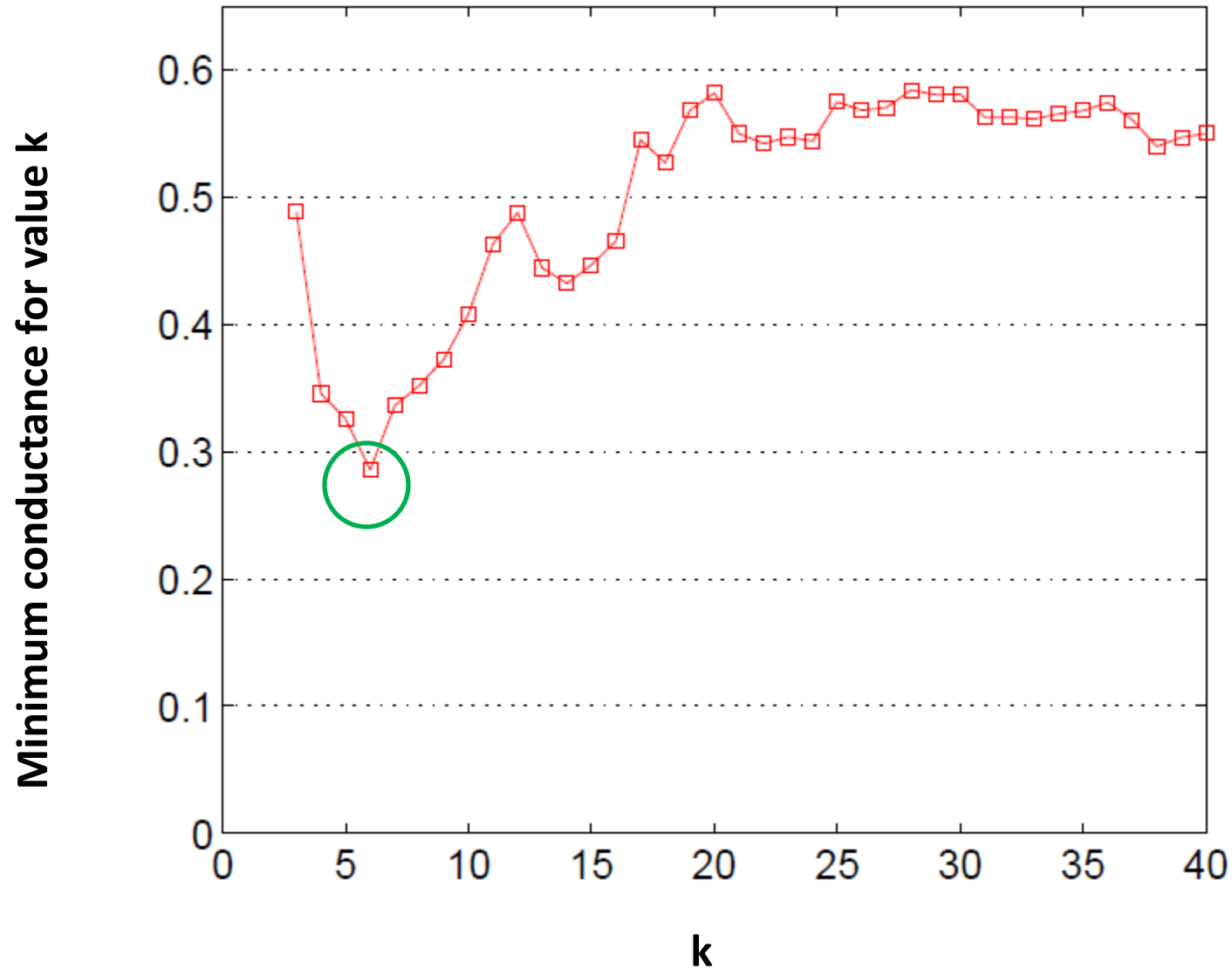
- Conductance- a measure of community quality (Kannan et al)



$$\psi(\beta) = \frac{2}{4}, \psi(\alpha) = \frac{2}{8}, \psi(\gamma) = \frac{2}{\min\{4, 12\}}$$

$$\psi(\alpha) < \psi(\beta) = \psi(\gamma)$$

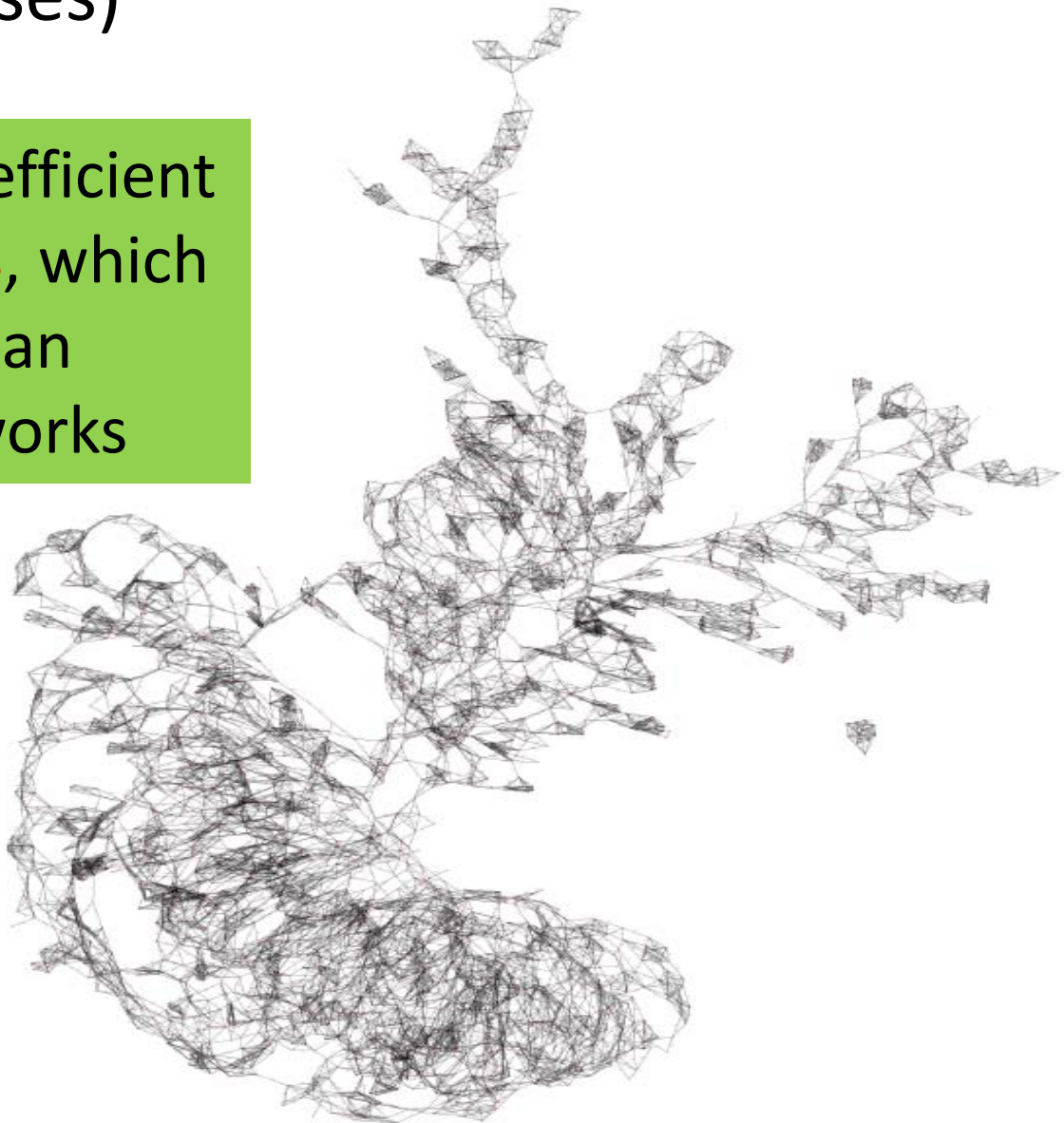
Minimum conductance at $k=6$



Example 6-Nearest Neighbor Network (1 day of accesses)

The average cluster coefficient for this network is **0.48**, which is significantly larger than **0.001** for random networks

Users exhibit collaborative behavior in the health information system



Measuring Deviation from k-NN

- Every user is assigned a radius r :
 - the distance to his k^{th} nearest neighbor
- Smaller the radius \rightarrow higher density in user's network

$$Dev(u_i) = \sqrt{\frac{\sum_{u_j \in knni} (r_j - \bar{r})^2}{k}}$$

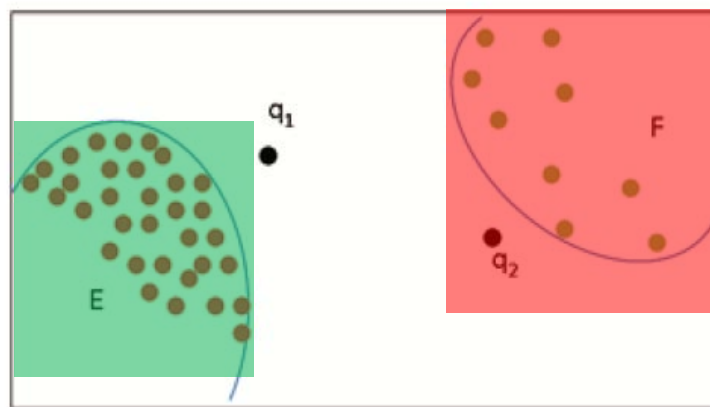
$$\bar{r} = \frac{\sum_{u_j \in knni} r_j}{k}$$

Radius for these points are nearly 2, and for q_1 is 3

$$\bar{r} = \frac{2+2+2+2+3}{5} = 2.2$$

$$Dev(q_1) = \sqrt{\frac{(2-2.2)^2 \times 4 + (3-2.2)^2}{5}} = 0.42$$

5 nearest



Radius for these points are larger than 10, and every r values significantly different

If we set threshold of radius as 10, then q_1 is a normal user, who in fact is anomalous

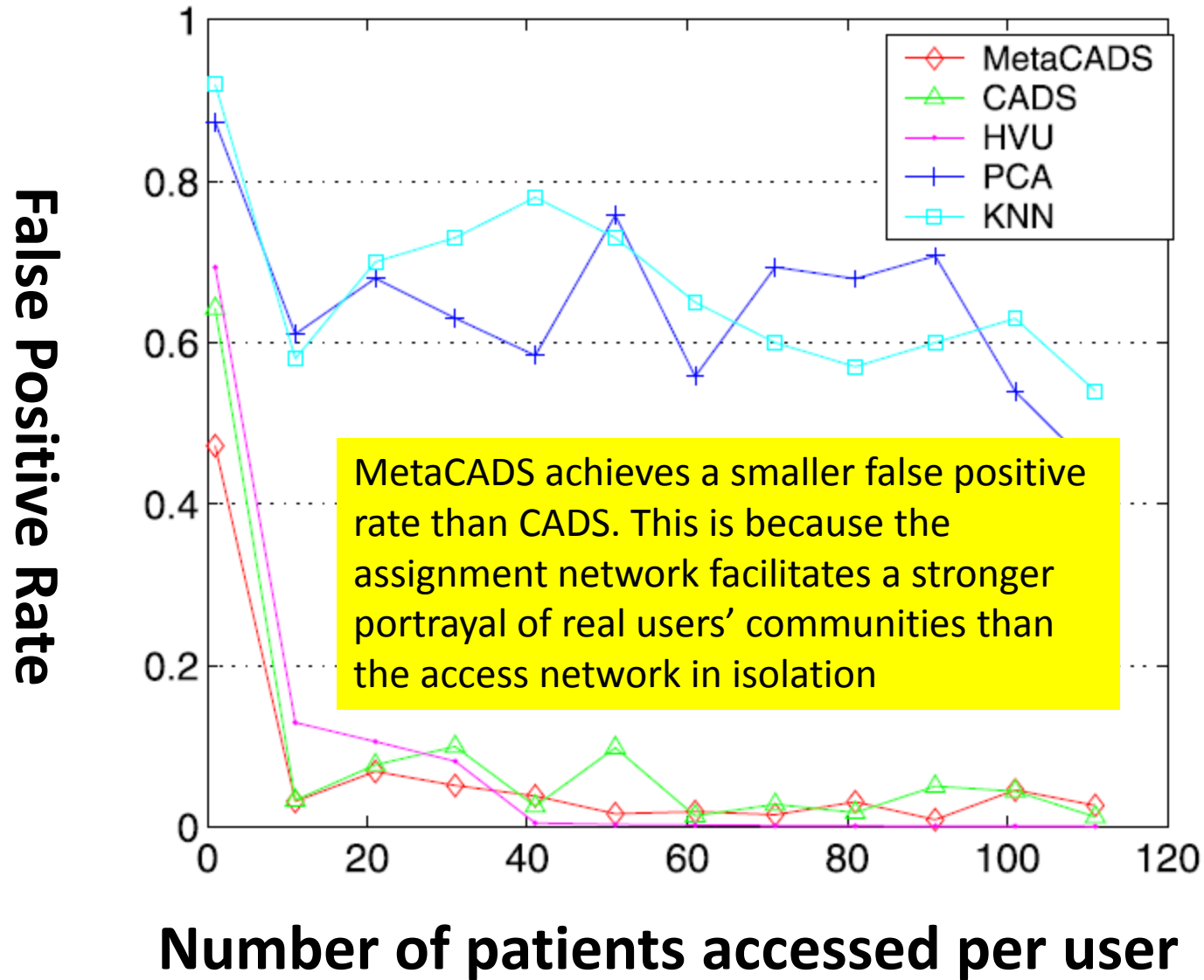
Where are We Going?

- User Level: CADS and MetaCADS
 - Framework of CADS and MetaCADS
 - An Example of CADS
 - **Experimental Evaluation**
 - Limitation
- Access Level: Specialized Network Anomaly Detection (SNAD)
(SI)

Experimental Design

- Datasets are not annotated for illicit behavior
- We simulated users in several settings to test:
 - Sensitivity to number of records accessed of a specific users
 - Range from 1 to 120
 - Sensitivity to number of anomalous users
 - simulated users correspond to 0.5% to 5% of total users
 - Number of records accessed fixed to 5
 - Sensitivity to diversity
 - Random number of users(0.5%~5%) and records accessed (1~150)

Exp1: False Positive Rate Decreases, when the Number of Subjects Accessed Increases



Exp2: Detection Rate With Various Mix Rates of Real and Simulated Users

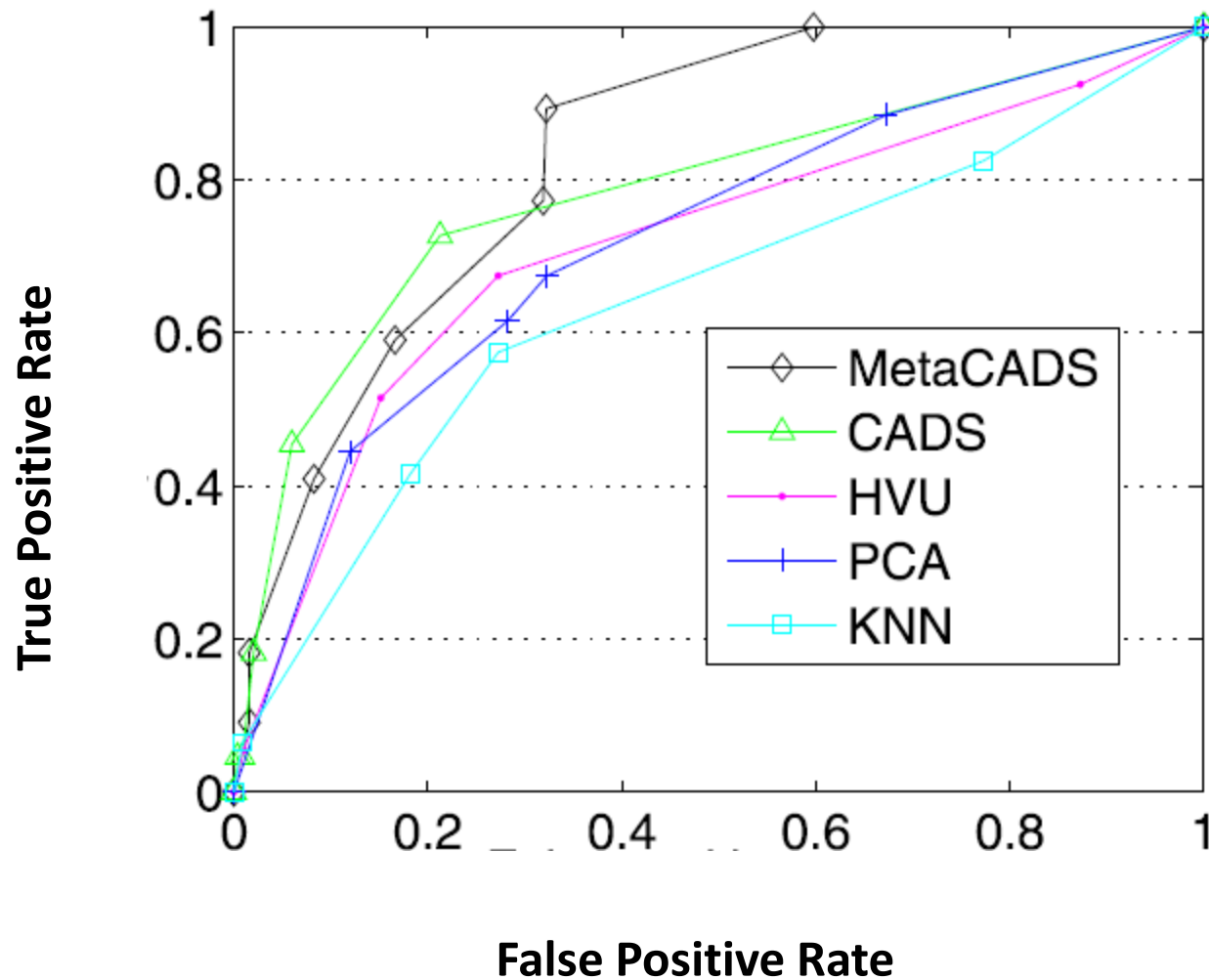
MODEL	MIX RATE		
	0.5%	2%	5%
MetaCADS	0.92±0.02	0.90±0.01	0.87±0.03
CADS	0.91±0.01	0.94±0.02	0.94±0.01
KNN	0.75±0.02	0.73±0.03	0.72±0.04
PCA	0.72±0.03	0.74±0.02	0.75±0.03
HVU	0.68±0.03	0.68±0.03	0.68±0.03

when the number of simulated users is low (i.e., 0.5 percent), MetaCADS yields a slightly higher AUC than CADS (0.92 versus 0.91)

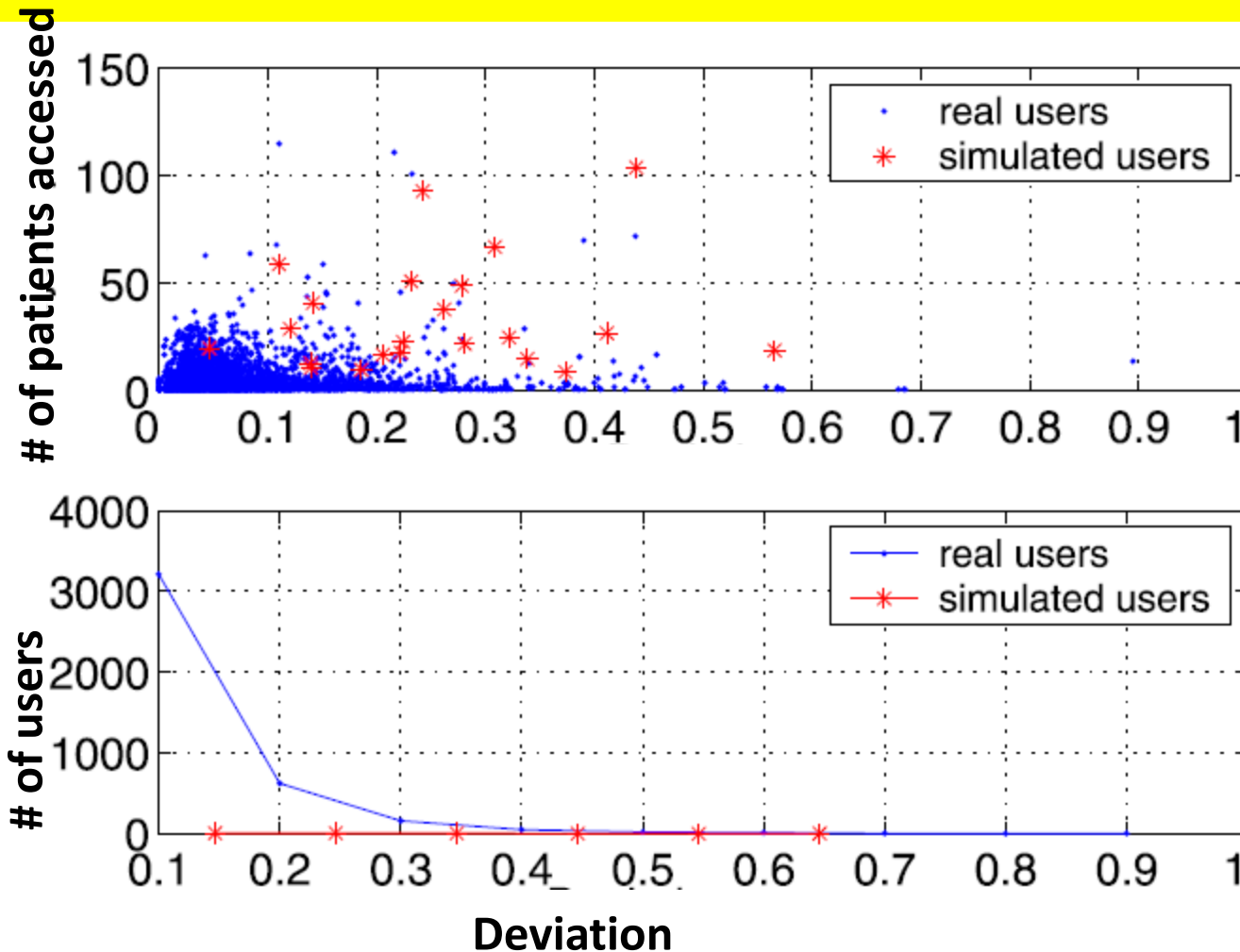
As the number of simulated users increases, CADS clearly dominates MetaCADS. The performance rate of CADS increases from 0.91 to 0.94, while MetaCADS decreases from 0.92 to 0.87.

Because when the number of simulated users increases, they have more frequent categories in common. In turn, these categories enable simulated users to form more communities than those based on patients alone, thus lowering their deviation scores.

Exp3: MetaCADS dominates when the mix rate is low (mix rate = 0.5%)



MetaCADS deviation scores of real and simulated users as a function of the number of subjects accessed. This system was generated with a mix rate of 0.5 percent and a random number of subjects accessed per simulated user



Where are We Going?

- User Level: CADS and MetaCADS
 - Framework of CADS and MetaCADS
 - An Example of CADS
 - Experimental Evaluation
 - **Limitation**
- Access Level: Specialized Network Anomaly Detection (SNAD)
(SI)

Some Limitations

- Simulated users are indicative of misuse of the system...
...but actual illicit behavior may be more directed.
- “False positives” are not necessarily false!
(Adjudication by EHR privacy experts under way)
- Need to specialize tool to account for semantics of users and subjects
 - User: {Role, Department, Residence}
 - Patient: {Diagnosis, Procedure, Demographics, Residence}
- Anomalous users... not anomalous accesses
 - Need to account for insiders that deviate by only a couple of actions

Where are We Going?

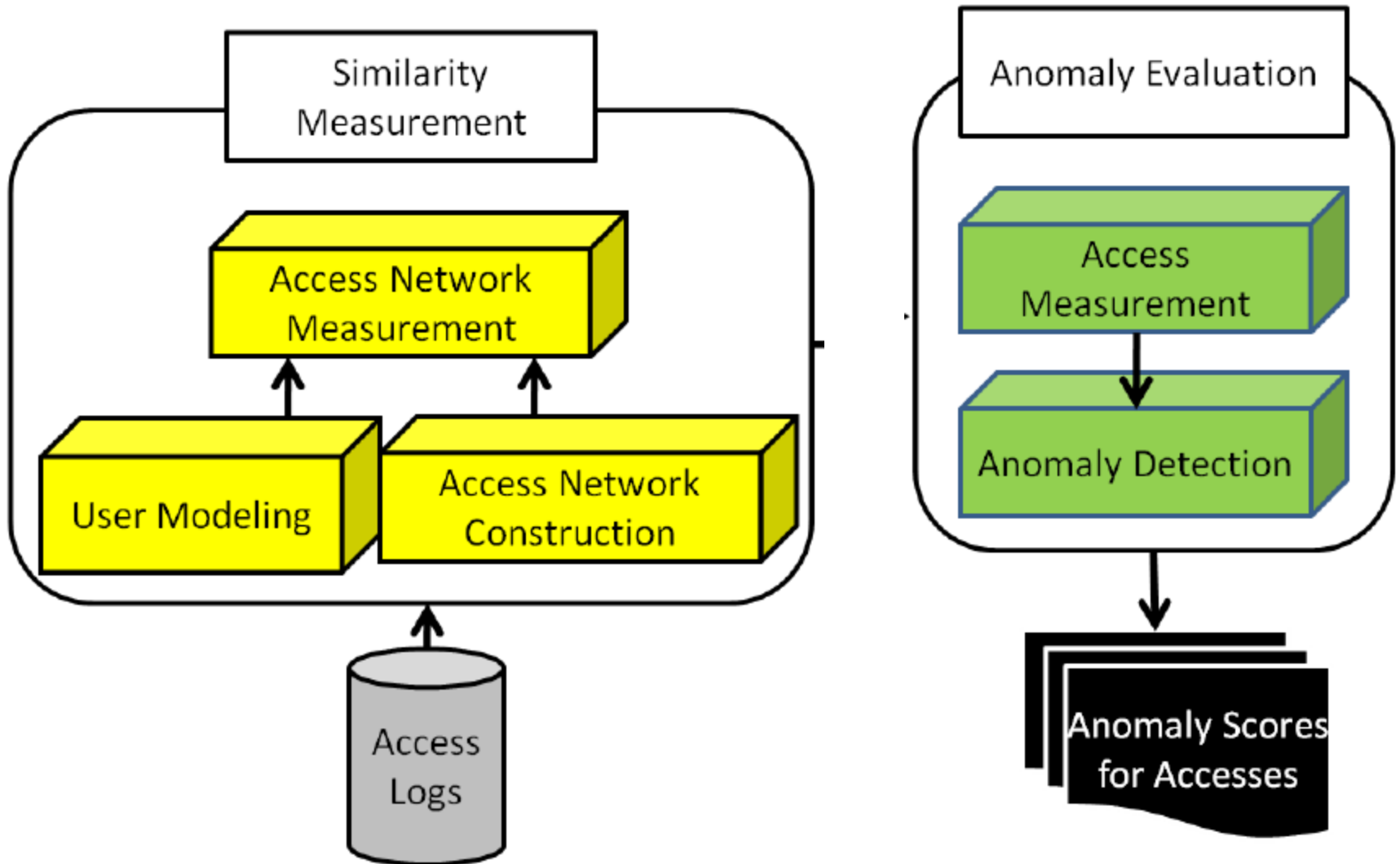
- User Level: CADS and MetaCADS
- Access Level: Specialized Network Anomaly Detection (SNAD)

(SI)

- **Framework of SNAD**

- An Example of CADS
- Experimental Evaluation
- Limitation

SNAD Framework



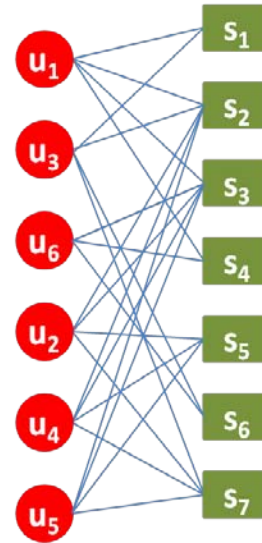
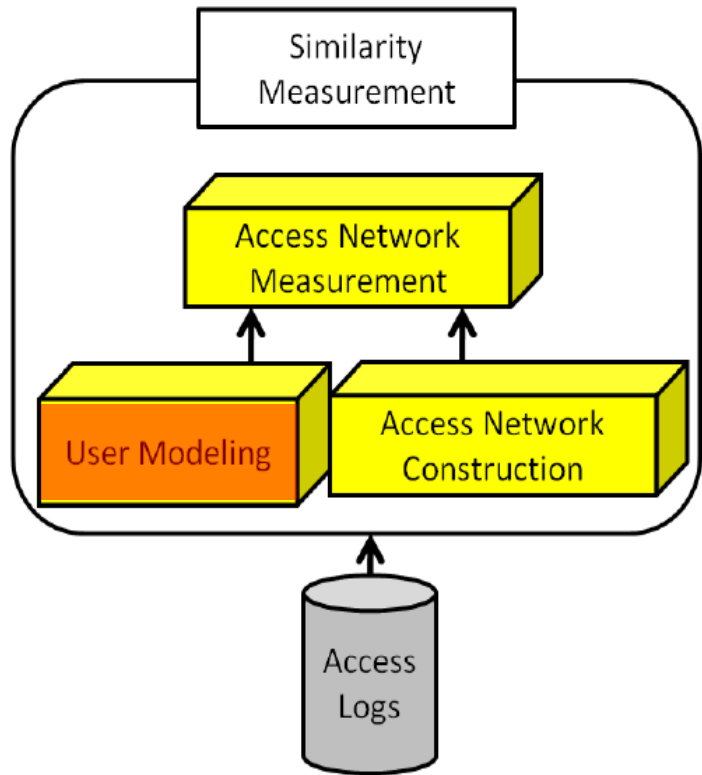
Where are We Going?

- User Level: CADS and MetaCADS
- Access Level: Specialized Network Anomaly Detection (SNAD)

(SI)

- Framework of SNAD
- **An Example of SNAD**
- Experimental Evaluation
- Limitation

User Modeling



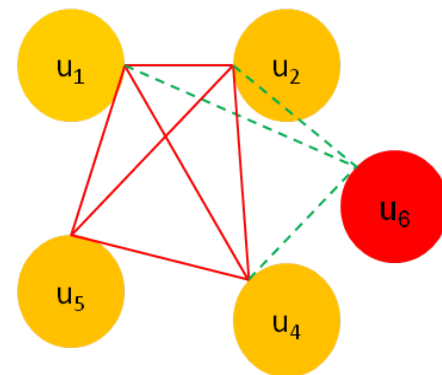
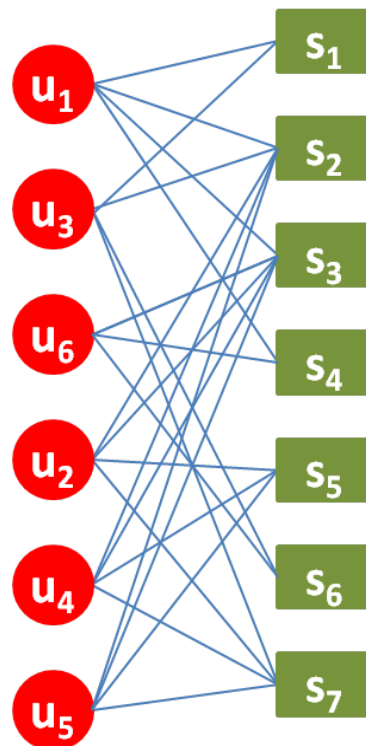
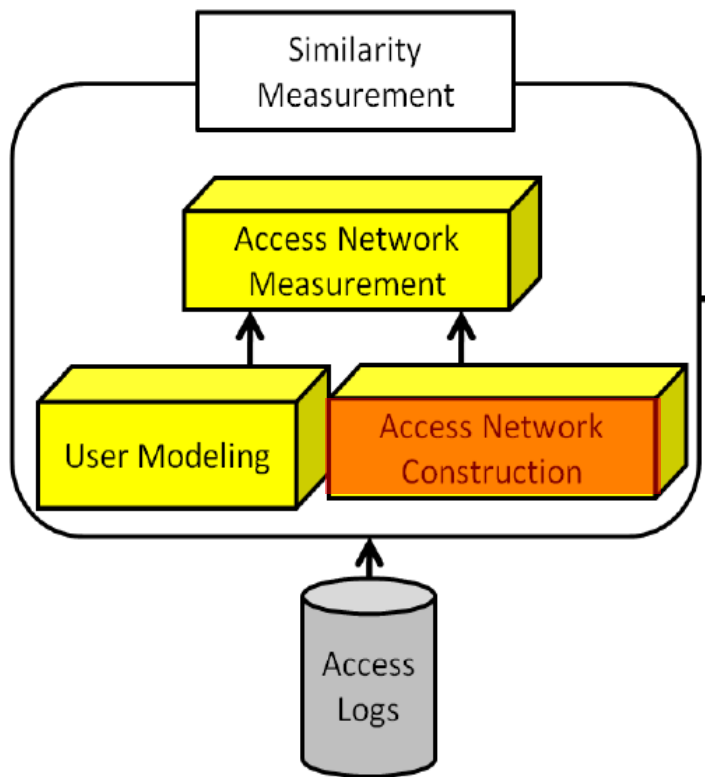
	u_1	u_2	u_3	u_4	u_5	u_6
s_1	1	0	1	0	0	0
s_2	1	1	1	1	1	0
s_3	1	1	0	1	1	1
s_4	1	0	0	0	0	1
s_5	0	1	0	1	1	0
s_6	0	0	1	0	0	1
s_7	0	1	1	1	1	0



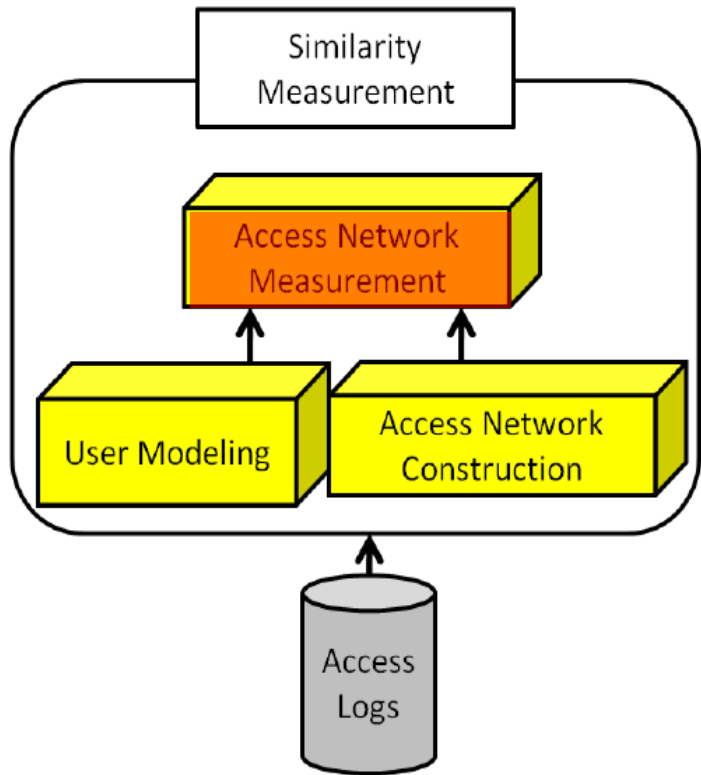
	u_1	u_2	u_3	u_4	u_5	u_6
s_1	0.15	0	0.15	0	0	0
s_2	0.15	0.15	0.15	0.15	0.15	0
s_3	0.15	0.15	0.00	0.15	0.15	0.24
s_4	0.15	0	0	0	0	0.24
s_5	0	0.15	0	0.15	0.15	0
s_6	0	0	0.15	0	0	0.24
s_7	0	0.15	0.15	0.15	0.15	0

$$IDF(u_i) = \log \frac{|S|}{1 + |\{s_j, \text{ where } SU(j, i) > 0\}|}$$

Access Network Construction



Access Network Measurement



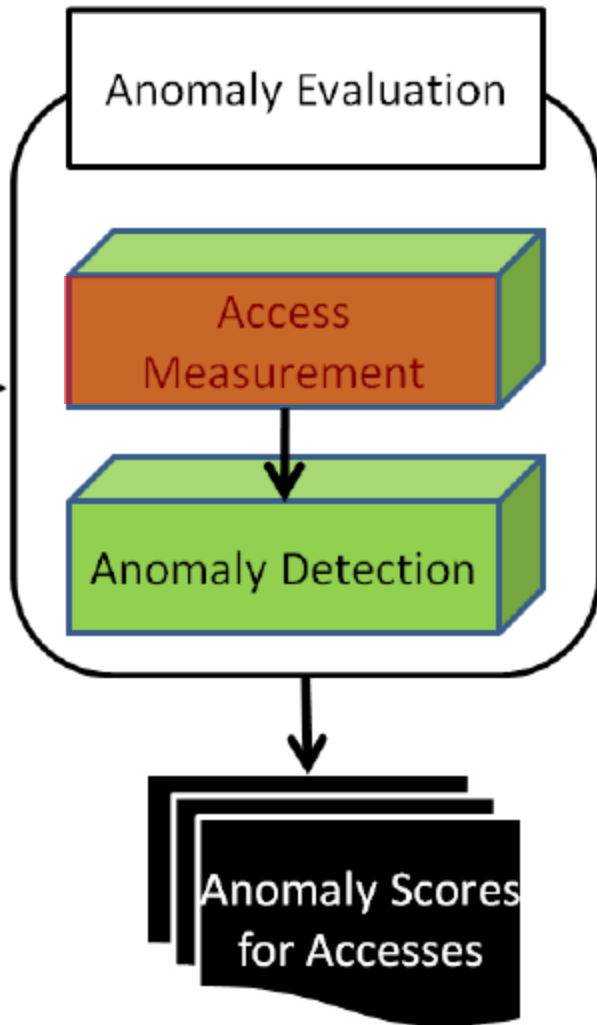
	u_1	u_2	u_3	u_4	u_5	u_6
s_1	0.15	0	0.15	0	0	0
s_2	0.15	0.15	0.15	0.15	0.15	0
s_3	0.15	0.15	0.00	0.15	0.15	0.24
s_4	0.15	0	0	0	0	0.24
s_5	0	0.15	0	0.15	0.15	0
s_6	0	0	0.15	0	0	0.24
s_7	0	0.15	0.15	0.15	0.15	0



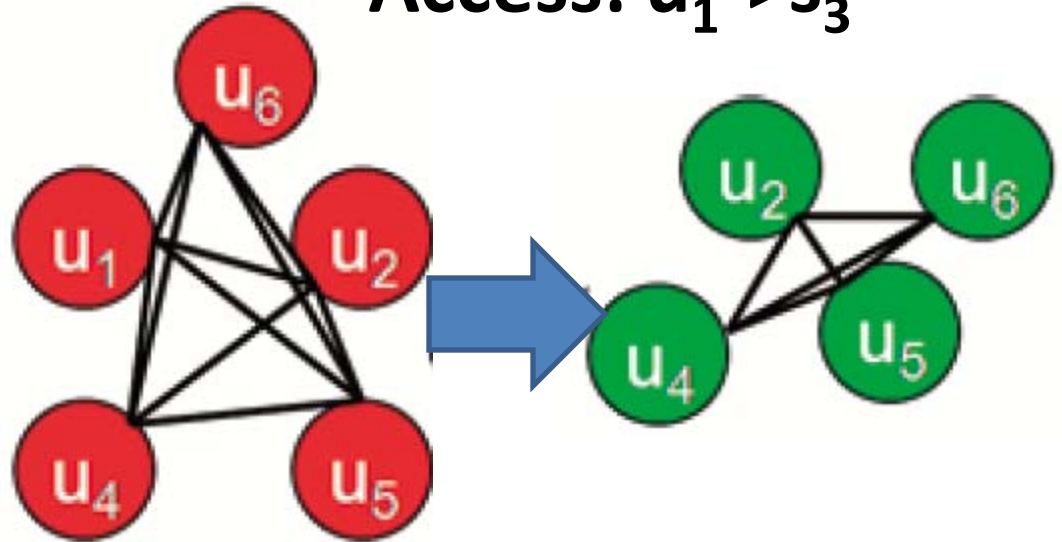
	u_1	u_2	u_4	u_5	u_6
u_1	1.00				
u_2	0.50	1.00			
u_4	0.50	1.00	1.00		
u_5	0.50	1.00	1.00	1.00	
u_6	0.58	0.29	0.29	0.29	1.00

$$Sim(u_i, u_j) = \frac{\mathbf{U}_i \cdot \mathbf{U}_j}{||\mathbf{U}_i|| \times ||\mathbf{U}_j||}$$

Measuring Accesses for Changes in Network Similarity



Access: $u_1 \rightarrow s_3$



Network	Similarity	Size
u_1, u_2, u_4, u_5, u_6	0.59	5
u_2, u_4, u_5, u_6	0.64	4



Access	Score	Size
u_1-s_3	0.05	4

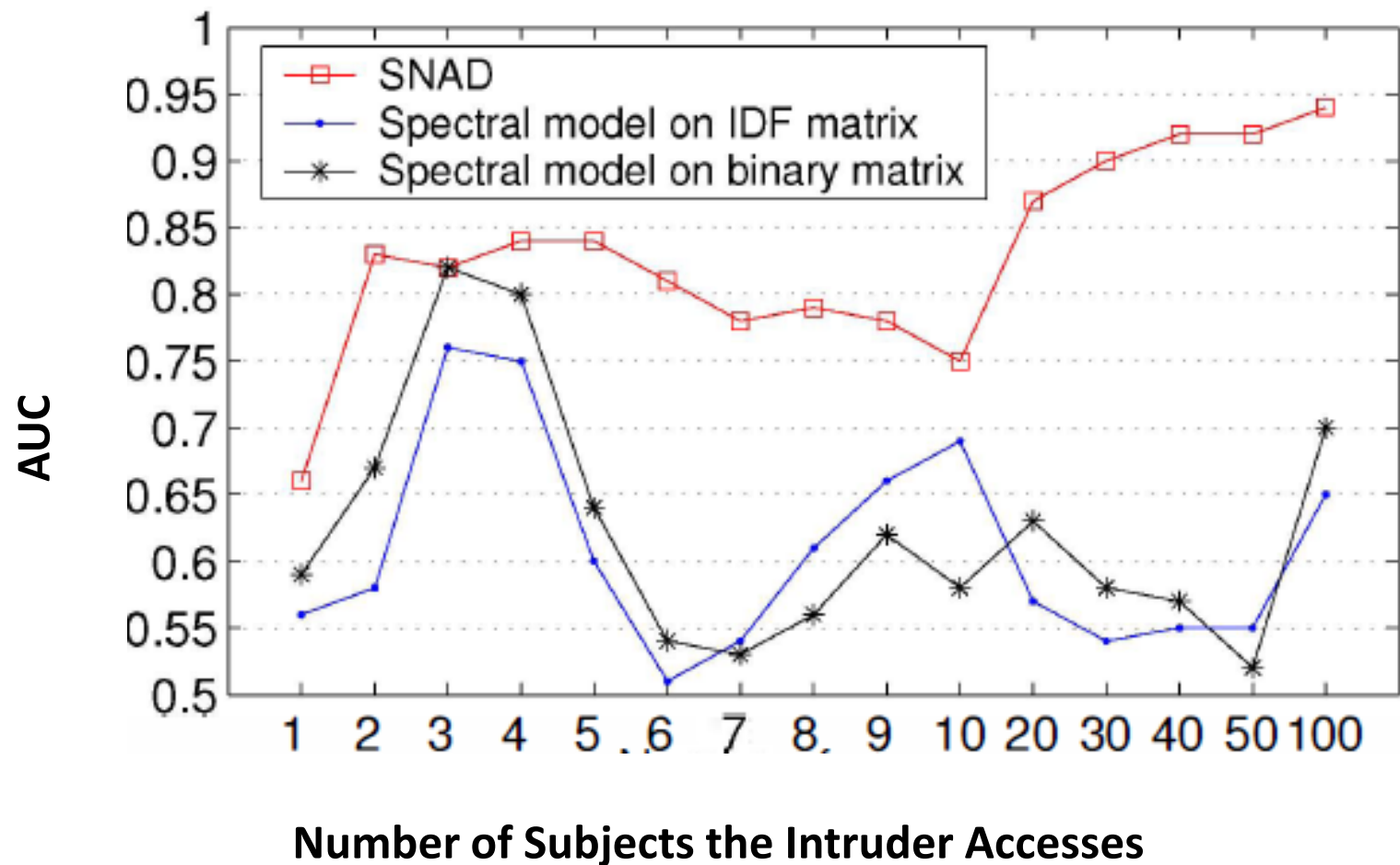
Where are We Going?

- CADS and MetaCADS
- Access Level: Specialized Network Anomaly Detection (SNAD)
(SI)
 - Framework of SNAD
 - An Example of SNAD
 - **Experimental Evaluation**
 - Limitation

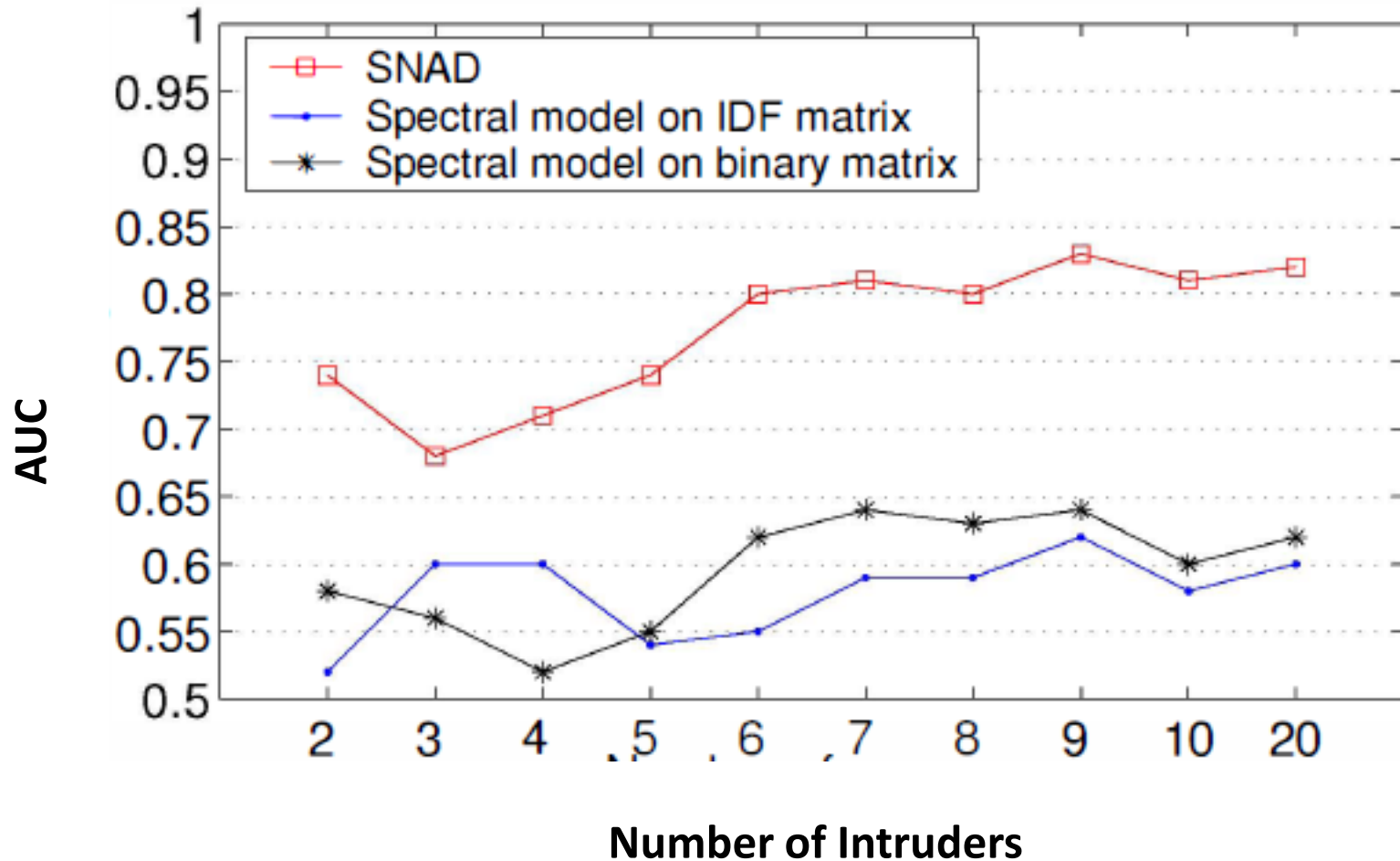
Experimental Design

- Datasets are not annotated for illicit behavior
- We simulated users in several settings to test:
 - Sensitivity to number of subjects accessed
 - Range from 1 to 1,00
 - Sensitivity to number of anomalous users
 - Range from 2 to 20
 - Number of subjects accessed fixed to 5
 - Sensitivity to diversity
 - Random number of users and subjects accessed

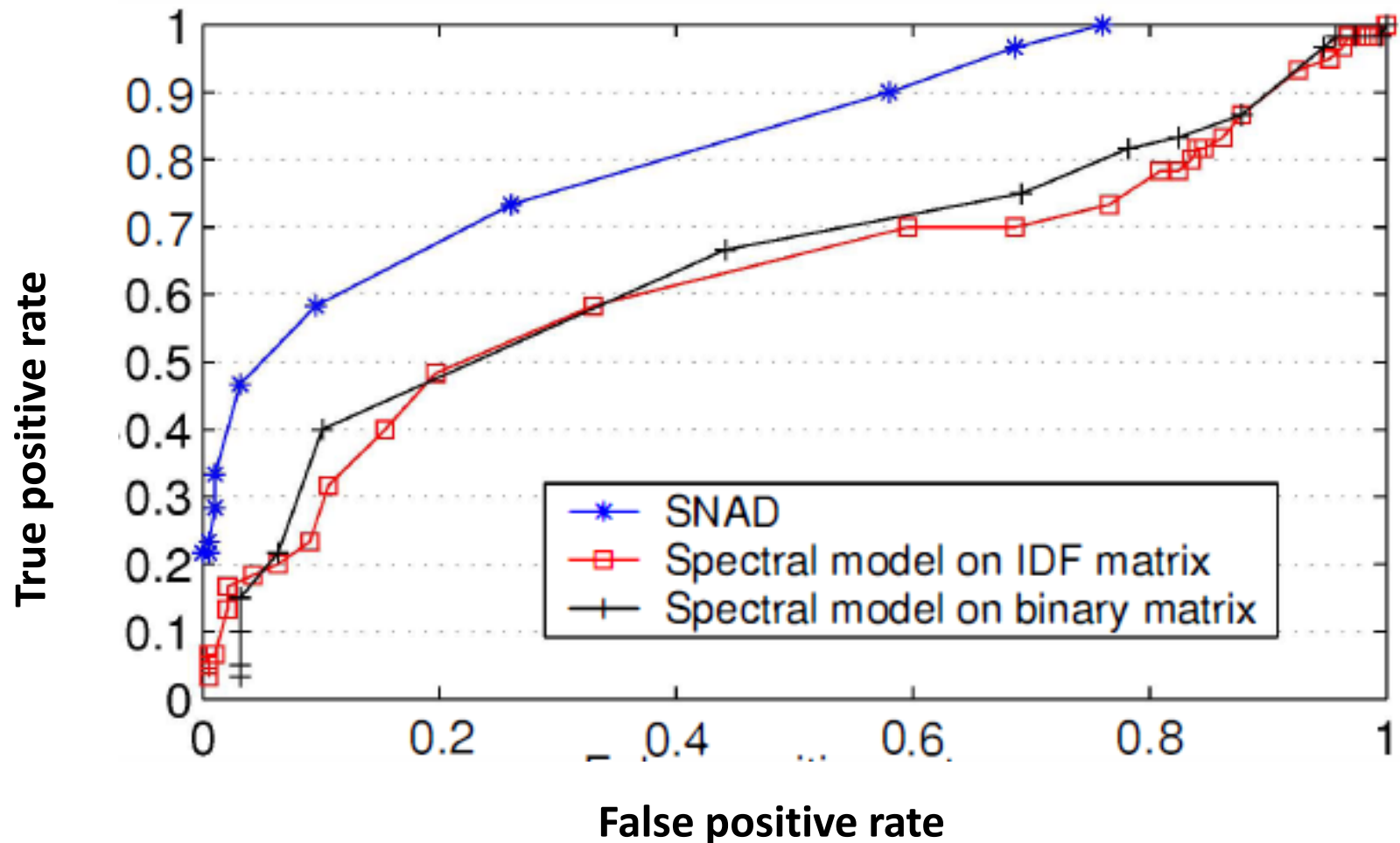
SNAD: Detection Rate Increase with Number of Subjects Accessed



SNAD: Detection Rate Increases with Number of Intruders



SNAD Outperforms Competitors When the Number of Intruders & Accessed Subjects is Random

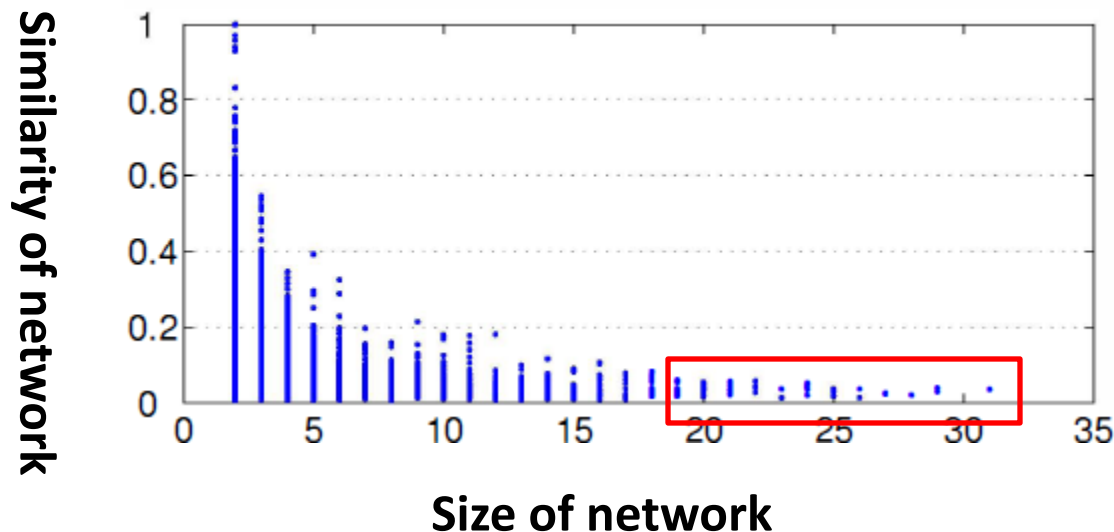


Where are We Going?

- CADS and MetaCADS
- Access Level: Specialized Network Anomaly Detection (SNAD)
(SI)
 - Framework of SNAD
 - An Example of SNAD
 - Experimental Evaluation
 - **Limitation**

Limitations

- SNAD has high performance in Vanderbilt's EHR system because
 - organization is collaborative
 - access networks have high network similarity
- SNAD may not be appropriate for large access network with **low network similarity**
 - Absence of a user has little influence on the similarity.



Conclusions

- It is an effective way by using social network analysis to detect anomalous usages of electronic health records, such as CADS and SNAD
- Adding semantic information of users and subjects will make social network analysis be more understandable

Protecting Patients through Dynamic Network Analysis of Hospital Department Relationships

Patient information needs to be protected from insiders

- Traditional security practices (e.g., role-based access control) are insufficient to ensure EMR security
 - Common for >100 employees to access a patient's medical record during their visit
 - Often difficult to determine who the members of a care team are and who will need access to what information at which time

EHRs have adopted collaborative capabilities to facilitate interaction between teammates and coordinate care

- We hypothesize that HCO departments will exhibit predictable interaction behavior
- Our goals:
 1. Investigate if such behavior exists
 2. If so, determine if it is stable
 - If stable interactions become unstable → associated patients will be anomalous

Our goal is to retrieve the dependent relations of departments and determine whether the dependencies among departments touching that patient are expected?

Expected behavior:

Pediatric housestaff; pediatric cardiology; Vanderbilt
Children's hospital

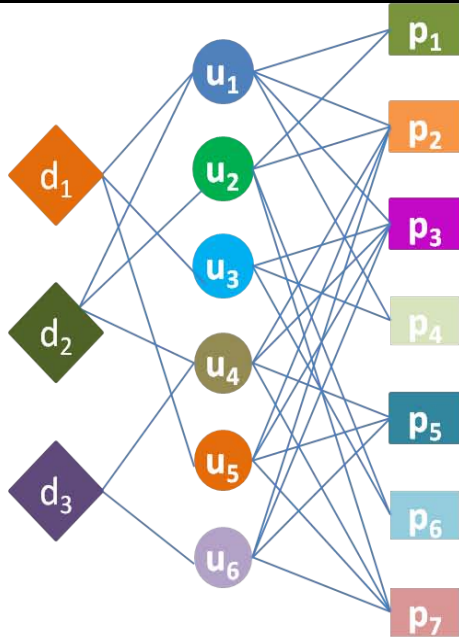
Utilized behavior:

Mental health center; burn center; breast cancer center;
pediatric housestaff; pediatric cardiology; Vanderbilt
Children's hospital

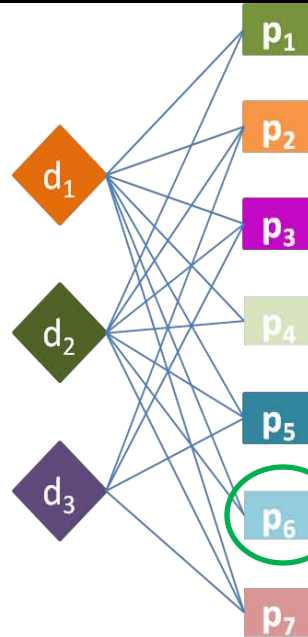
The dependent relations between green departments
and red departments are very low

Healthcare Interaction Networks

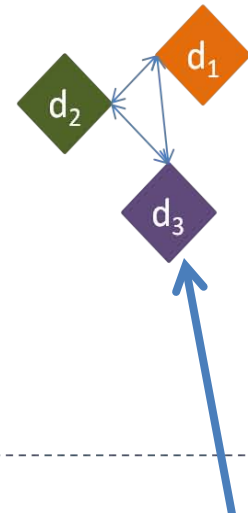
Tripartite graph of departments, users and patients



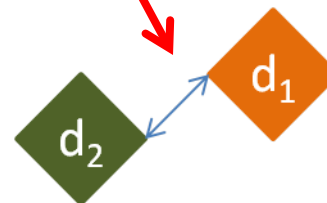
Bipartite graph of departments and patients



Health interaction network



Local view for p_6



Global view

Where are We Going?

A Global Network of Departments

Two metrics: certainty and reciprocity

Stable status in terms of the two metrics

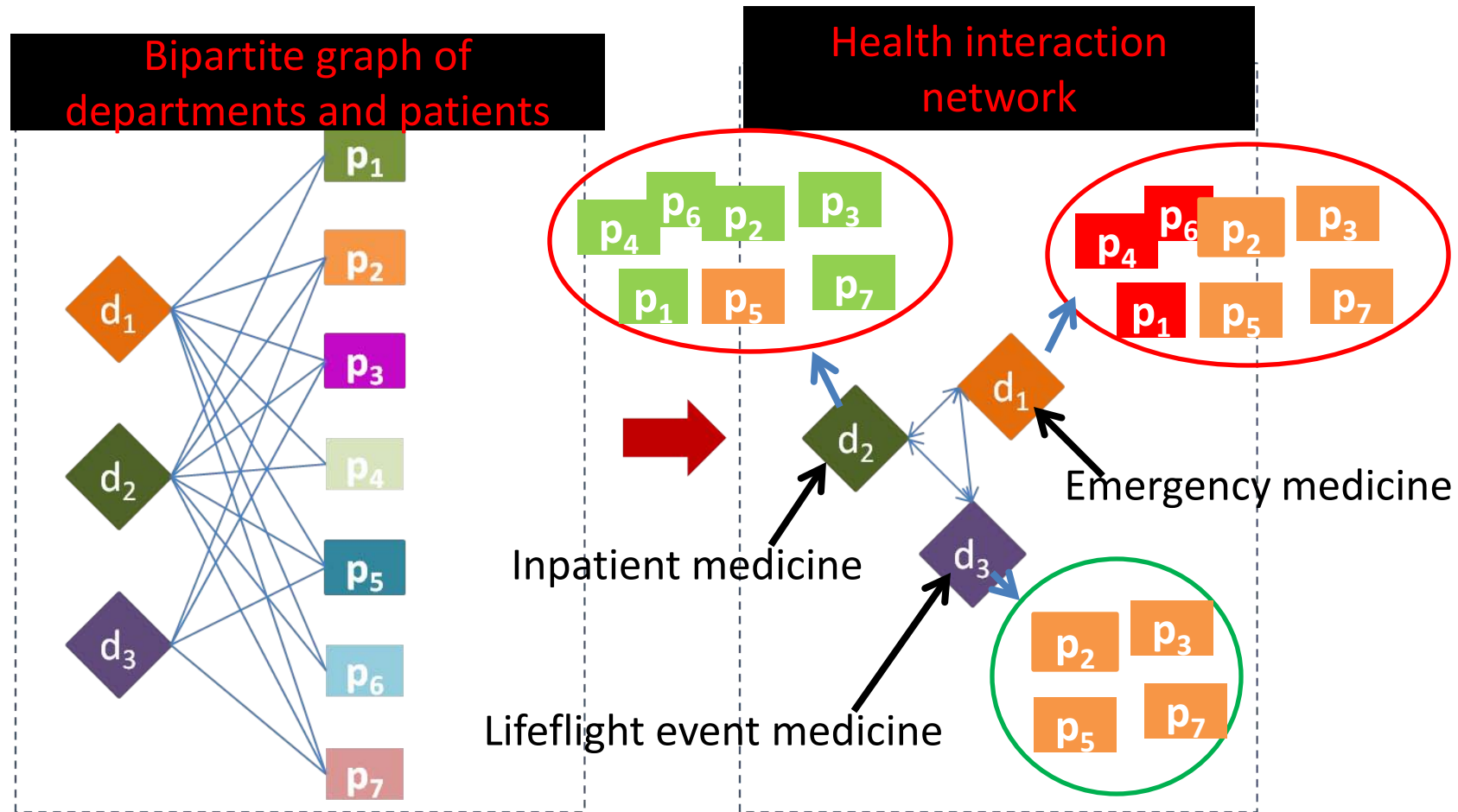
Local Network-for a specific patient

Two metrics: local network score and reciprocity

Application of the Networks

Detecting patients with anomalous medical records accesses

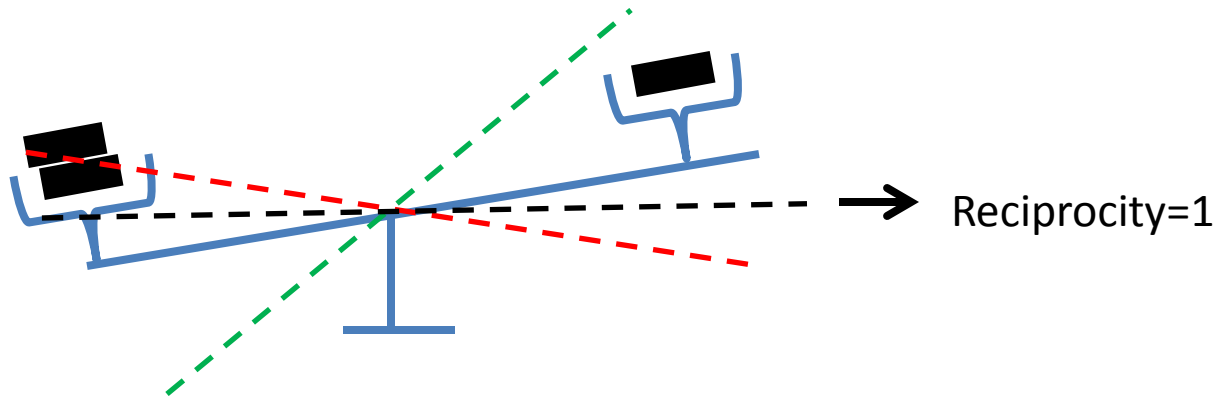
Certainty to Model Relationship of Global Network



$\text{Cert}(\text{Lifelight event medicine } (d_3) \rightarrow \text{Emergency medicine } (d_1)) = 4/4$

$\text{Cert}(\text{Inpatient medicine } (d_2) \rightarrow \text{Inpatient medicine } (d_2)) = 6/7$

Using reciprocity to characterize the mutual interaction between all pairs of departments in the global network



Pediatric Emergency Dept -> Peds Respiratory Care = 0.57

Peds Respiratory Care -> Pediatric Emergency Dept = 0.037

Where are We Going?

A Global Network of Departments

Two metrics: certainty and reciprocity

Stable status in terms of the two metrics

Local Network-for a specific patient

Two metrics: local network score and reciprocity

Application of the Networks

Detecting Patients with Anomalous Medical Records Accesses

Dataset used for this study

- Vanderbilt University Medical Center “StarPanel”
- 3 months in 2010
- Arbitrary Week
 - $\approx 9,200$ users
 - $\approx 99,000$ patient records
 - $\approx 400,000$ accesses
 - ≈ 450 departments

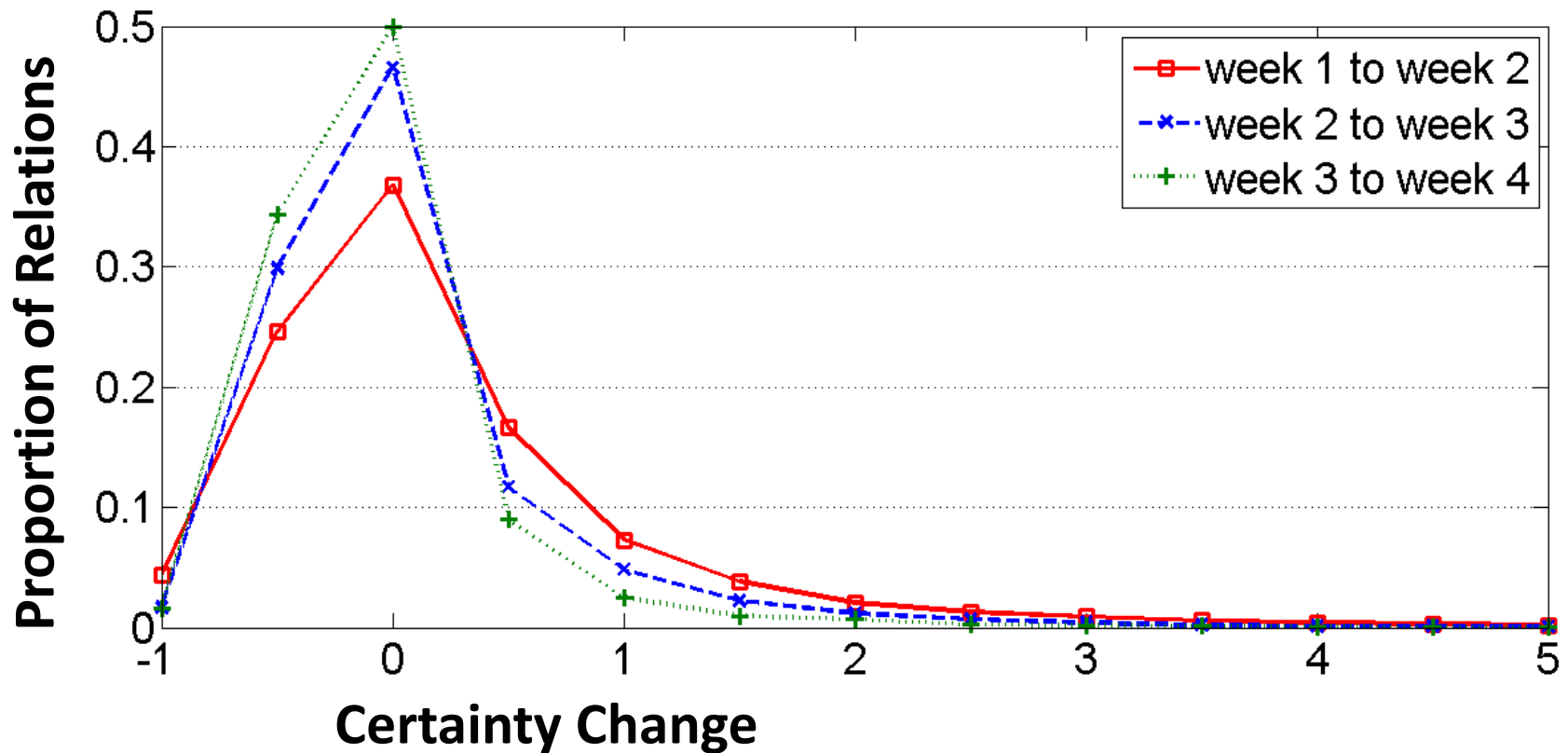
Although the relations of the network are very unbalanced, the unbalance is stable over time

Time	Week 1	Week 2	Week 3	Week 4
Reciprocity	0.267	0.2814	0.2858	0.2871

$$(0.2814 - 0.267) / 0.267 = 0.05$$

Week 1 to week 2

**The changes become smaller over time
(centralization: green > blue > red)**



Degree of relations between departments changes little over time
>82.5% of the change resides in $[-0.25, 0.25]$

Strong relations between VUMC departments over a four week period

Department (d_i)	Department (d_j)	Min Certainty	Max Certainty
<i>Intradepartmental Relations</i>			
4East OB/GYN	4East OB/GYN	0.74319	0.7669
Adult Emergency Medicine	Adult Emergency Medicine	0.74024	0.78453
Cancer Infusion Center	Cancer Infusion Center	0.73171	0.844
8N Inpatient Medicine	8N Inpatient Medicine	0.7197	0.80909
Newborn Nursery	Newborn Nursery	0.70406	0.72727
<i>Interdepartmental Relations</i>			
DOT Radiology	Orthopaedics	0.99621	1
Nursing Education and Development	Medical Information Services	0.95833	1
Main OR - Trauma/Renal	Medical Information Services	0.94444	1
Life Flight Event Medicine	Emergency Medicine	0.90805	1
Emergency Medicine Admin	Adult Emergency Medicine	0.91489	0.94186

Where are We Going?

A Global Network of Departments

Two metrics: certainty and reciprocity

Stable status in terms of the two metrics

Local Network-for a specific patient

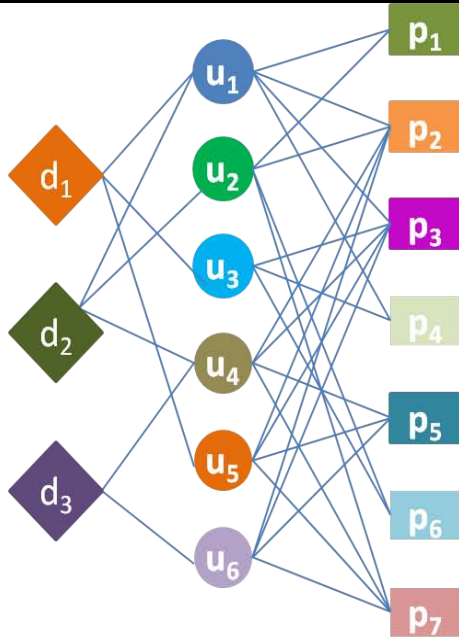
Two metrics: local network score and reciprocity

Application of the Networks

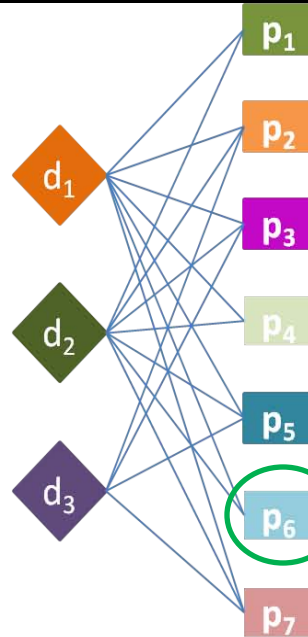
Detecting patients with anomalous medical records accesses

Healthcare Interaction Networks

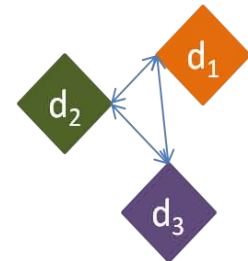
Tripartite graph of
departments, users
and patients



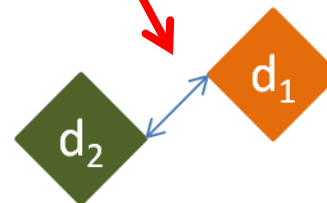
Bipartite graph of
departments and
patients



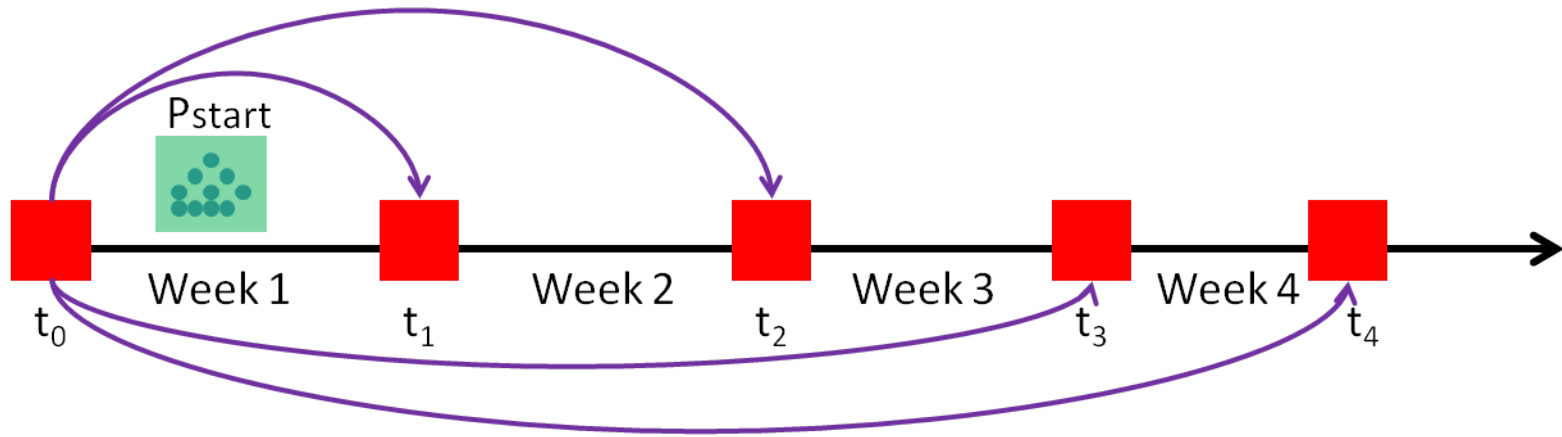
Health interaction
network



Local view for p_6

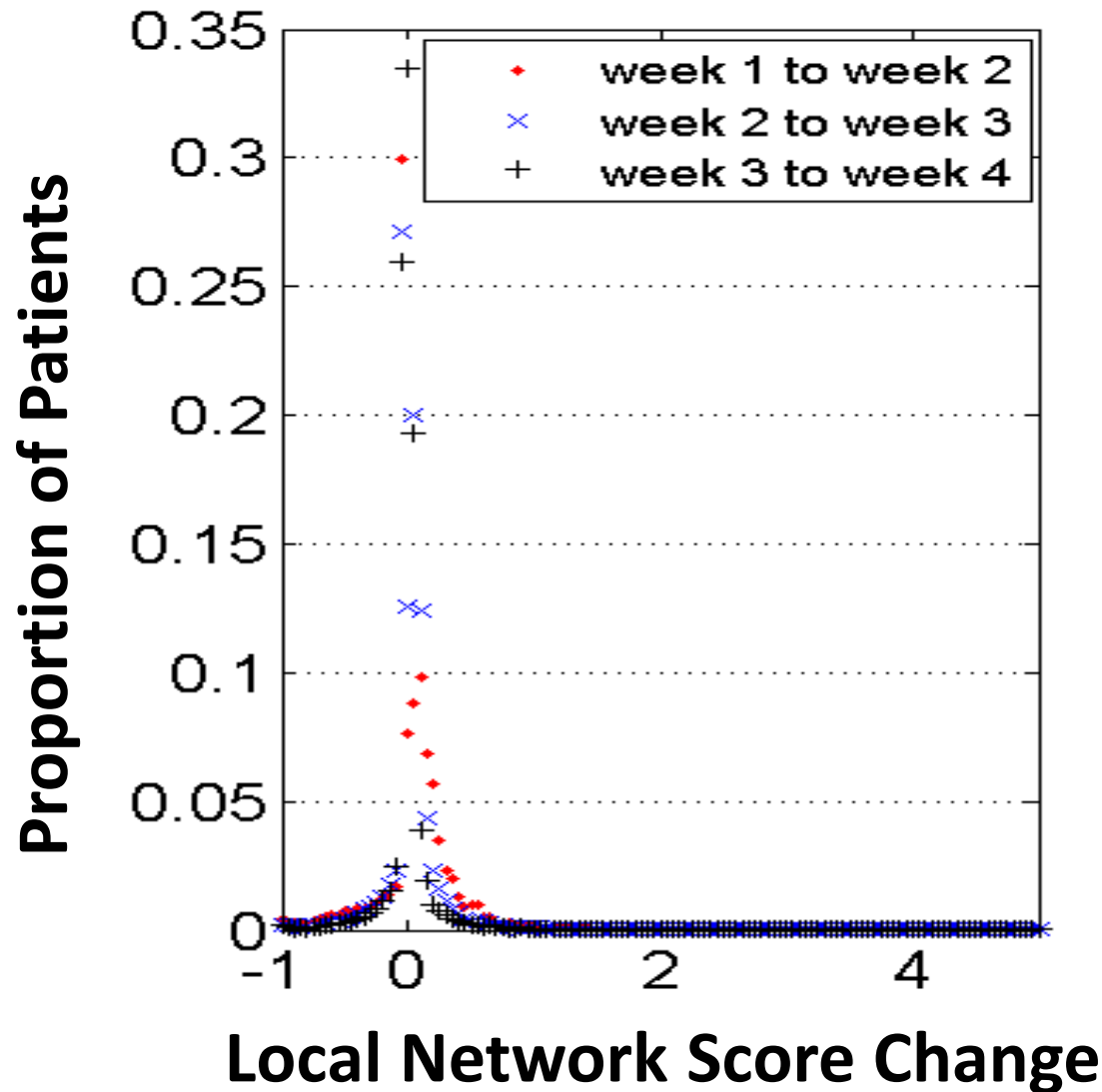


Evolution of Local Networks in Terms of Local Network Score and Local Network Reciprocity

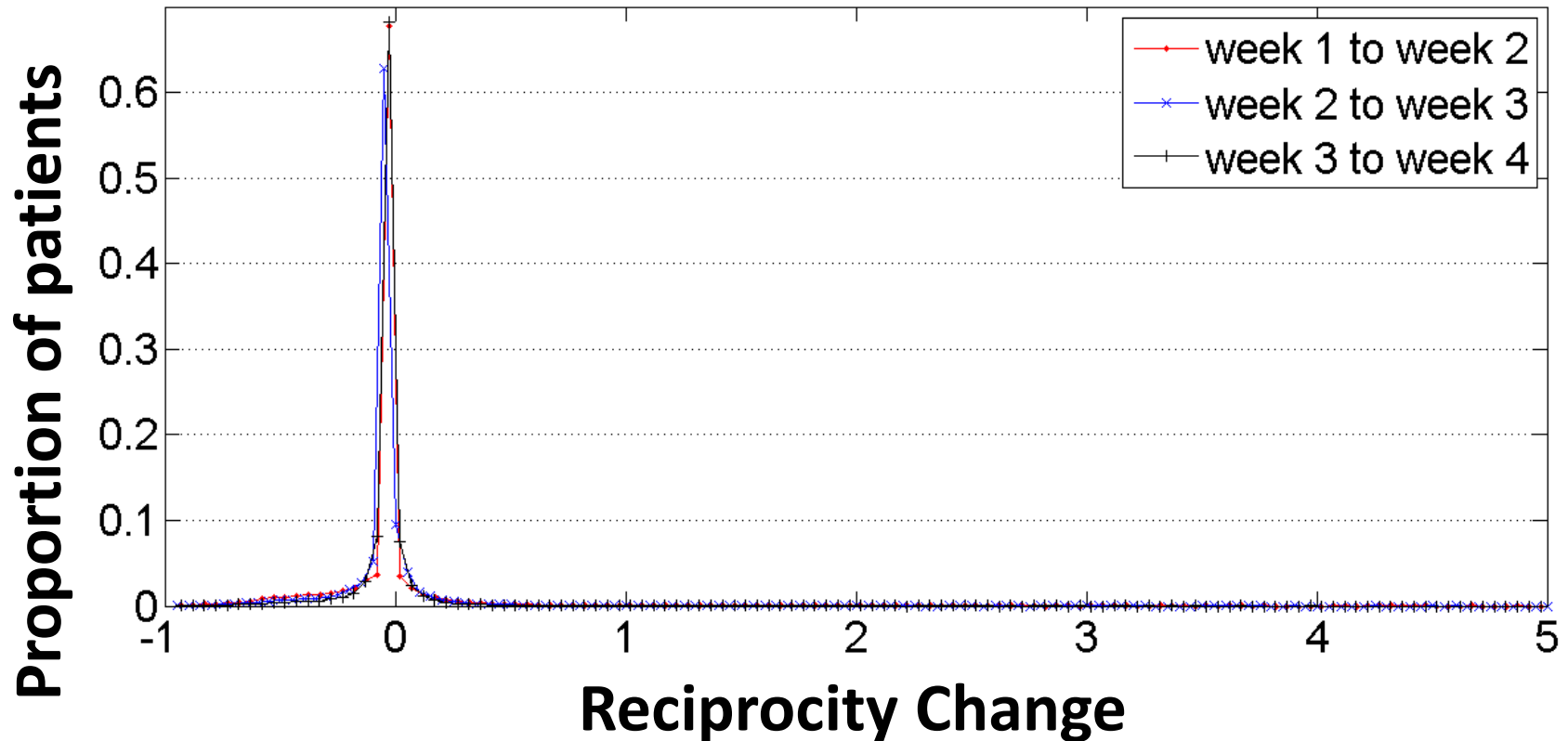


Each point in P_{start} corresponds to a local network

Over 98% of patients are normal because they exhibit a score change <0.05



Approximately 99% of patients are normal because they have a change of reciprocity <0.1



Where are We Going?

A Global Network of Departments

Two metrics: certainty and reciprocity

Stable status in terms of the two metrics

Local Network-for a specific patient

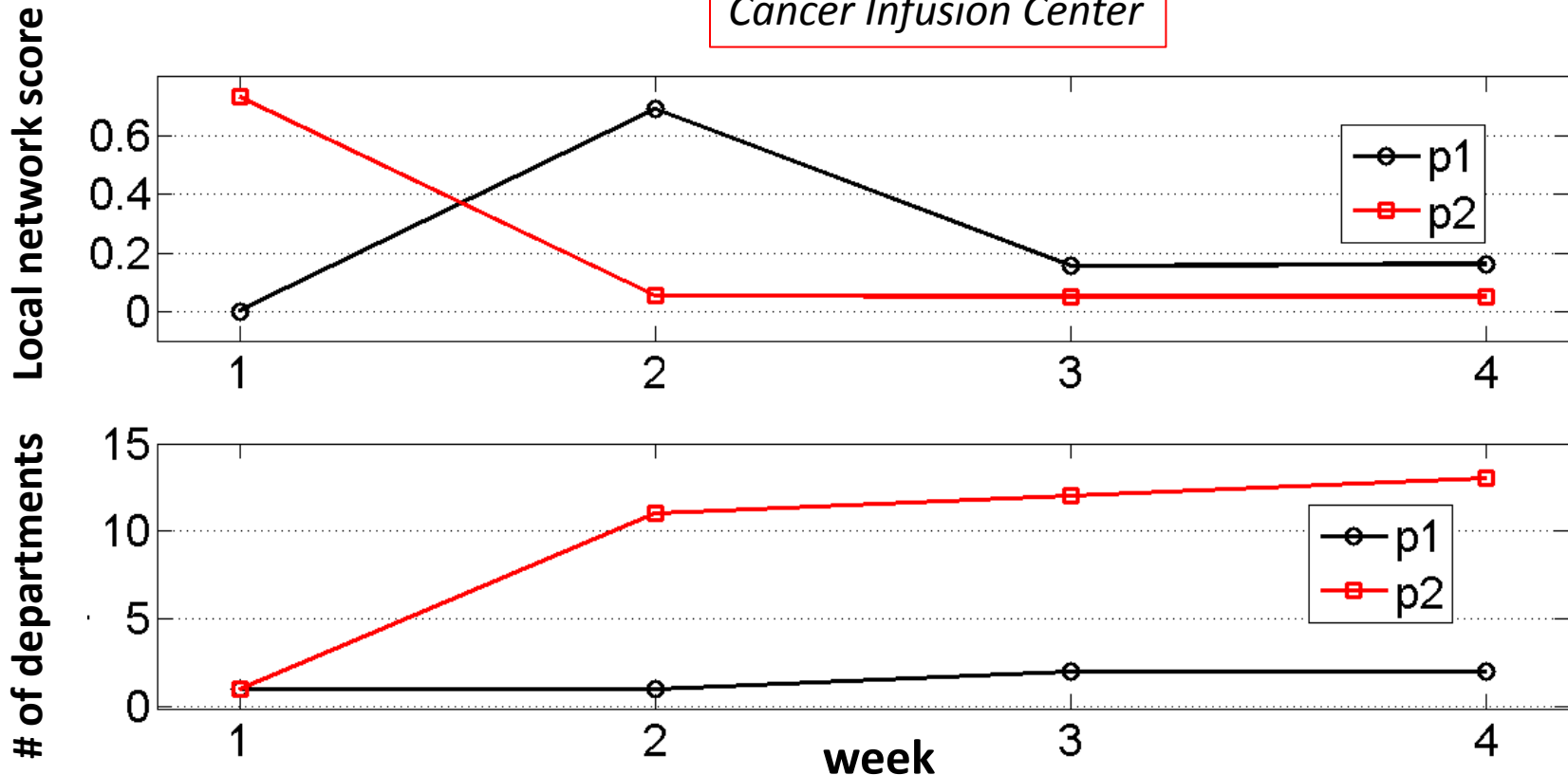
Two metrics: local network score and reciprocity

Application of the Networks

Detecting patients with anomalous medical records
accesses

p2 has -0.93 change of local network score and -0.79 change of local reciprocity from the 1st to the 2nd week

Cancer Infusion Center



Breast Center, [Anonymized Street Location], Care/Eskind Diab Acces, Disease Management Service, Eskind Diabetes - Adult, Free Stipends, Internal Medicine, VIM, VMG Physician Billing Services, Vanderbilt Home Care Primary

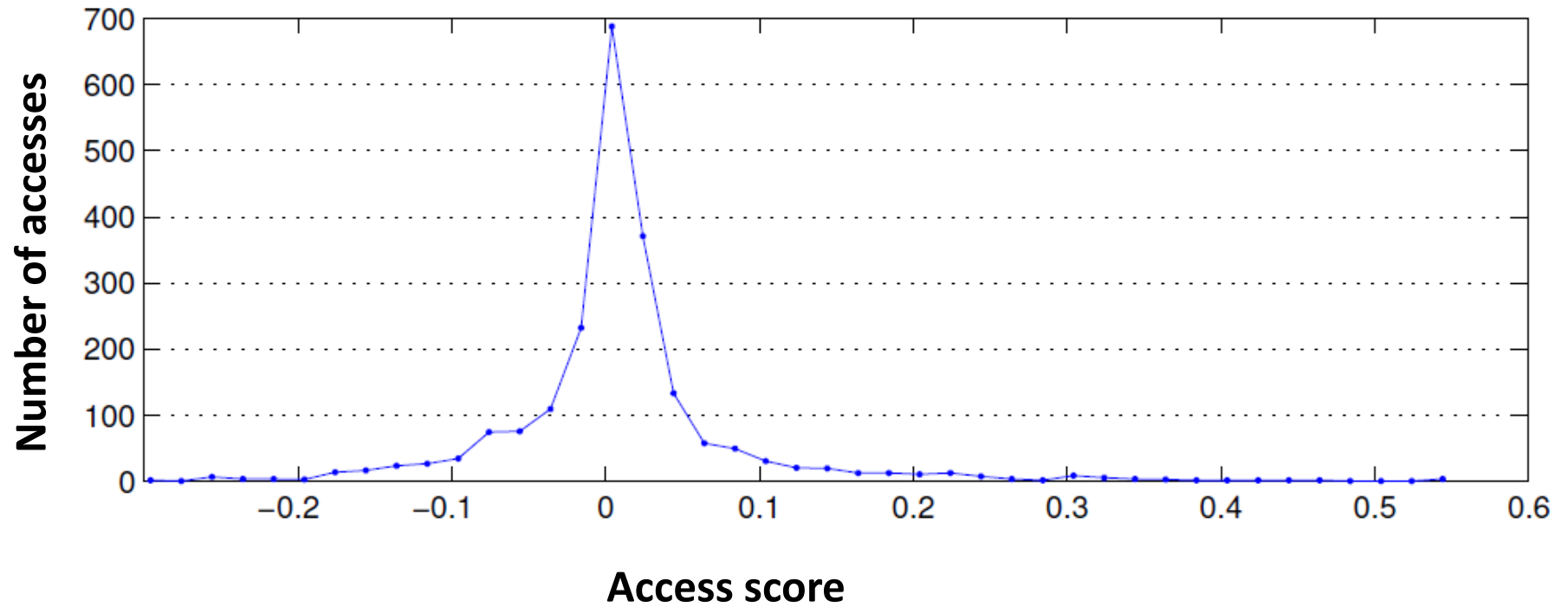
Conclusions

- We hypothesized an HCO would exhibit strong stability
→ **confirmed by our experiments**
- We can characterize how strange a patient's local network appears
 - **Two groups of patients**; those with **small changes** in local network score and reciprocity score and those with **significant changes**
 - The changes in the latter group do not justify the claim that the patient has been intruded upon, but may provide a reason for an investigation that incorporates more nuanced domain knowledge

Some Limitations

- Global and local networks appear to represent the business processes of HCO departments
 - however, such claims must be confirmed with employees knowledge about the working of the medical center and its affiliated clinics
- Need to specialize tool to account for semantics of patients
 - Patient: {Diagnosis, Procedure, Demographics, Residence, physical location in a hospital}
 - Incorporating semantics about the patient, p_2 in the last figure may have no intrusion; rather it is likely a complex cancer patient, which could be confirmed by inspection of clinical documents in the medical record

Thanks!



SNAD assumes that access scores are approximately distributed around a well-centered mean.

