

OIG Office of the Inspector General SOCIAL SECURITY ADMINISTRATION

SCAM WARNING

OIG Impersonation Scheme

WHAT?

- The Social Security Administration and its Office of the Inspector General have received reports from citizens across the country about receiving phone calls from individuals posing as OIG investigators.
- The caller indicates that there is a warrant for the person's arrest and suggests the person can resolve the warrant by purchasing an iTunes card and providing the card information to the caller.

WHAT CAN I DO?

- Be cautious of unsolicited phone calls or other communications from people claiming to be from the OIG or other government agencies. Know the source of the communication before providing any information.
- Avoid providing personal information such as your SSN or bank account numbers to unknown persons over the phone or internet unless you are certain of who is receiving it.
- Know that government agencies or other reputable companies will not request that you resolve debts or other payments through purchasing an iTunes card or other gift cards or banking cards.

HOW TO REPORT?

- If you receive a suspicious call from someone allegedly from the OIG, you may report the call to the OIG:
 - Phone: [1-800-269-0271](tel:1-800-269-0271)
 - Online: <https://oig.ssa.gov/report>
- If you have questions about any communication—email, letter, text or phone call—that claims to be from SSA or the OIG, please contact your local Social Security office.
- You can also call Social Security's toll-free customer service number at 1-800-772-1213, 7 a.m. to 7 p.m., Monday through Friday, to verify call or email legitimacy. Those who are deaf or hard-of-hearing can call Social Security's TTY number at 1-800-325-0778.

For more information: oig.ssa.gov/newsroom/scam-awareness