



## ***Report Summary***

Social Security Administration  
Office of the Inspector General



### ***Contingency Plans to Maintain Operations if Delays Occur in the Construction of the Social Security Administration's New Data Center (Limited Distribution) (A-14-12-11237)***

Our objectives were to (1) determine whether the Social Security Administration (SSA) has reasonable contingency plans should there be any delays in the construction of the New Data Center, (2) compare SSA's contingency plans to industry best practices, and (3) make recommendations to resolve any weaknesses found in SSA's contingency plans.

The American Recovery and Reinvestment Act provided \$500 million to replace the National Computer Center (NCC). The Office of the Inspector General (OIG) has been tasked to provide oversight for the development and implementation of the NCC replacement.

OIG contracted with Strategic e-Business Solutions, Inc. (SeBS) and its subcontractor, Fortress International Group, to assist with this review.

SeBS determined that SSA's contingency planning documents provided an extensive range of coverage and conveyed the information needed to plan for emergencies that could affect SSA's NCC. SeBS provided the Agency nine recommendations that it deemed significant and warranted further long-term consideration by SSA. These recommendations related to:

- **Preventive Maintenance and Service.**
- **Construction Schedule Risk Management**
- **Cooling Demand Capacity**
- **Uninterruptible Power Supply Capacity**
- **Information Technology Systems Power Utilization**
- **Domestic Water Storage**
- **Building Automation System**
- **Risk Register**
- **Partial Shutdown Options.**

SeBS made nine recommendations. SSA agreed with all the recommendations.

**This report contains restricted information for official use. Distribution is limited to authorized officials.**