

Report Summary

Social Security Administration Office of the Inspector General

June 2011



Objective

To identify Disability Insurance and Supplemental Security Income claims medically allowed for disability benefits but not paid.

Background

In our July 2010 report, *Disability Insurance and Supplemental Security Income Claims Approved in 2006 But Not Paid* (A-01-10-11009), we stated that 45 claimants had not received their benefits because of employee error while the individuals' claims were processed. This is a continuation of that audit. The first audit focused on claims allowed in 2006, while the current audit includes 2003 through 2005 and 2007 through 2009.

To view the full report, visit
http://www.ssa.gov/oig/ADO_BEPDF/A-01-10-10177.pdf

Disability Insurance and Supplemental Security Income Claims Allowed But Not Paid (A-01-10-10177)

Our Findings

Based on its review of the cases we identified and referred to the Agency, Social Security Administration (SSA) staff determined that some claimants were eligible for benefits not paid.

We referred 1,847 cases to the Agency for review. Of these,

- 317 (17 percent) were corrected, and SSA calculated about \$4.8 million in past-due benefits in 296 of these cases;
- 29 (2 percent) did not need corrective action;
- 211 (11 percent) were still being reviewed by SSA as of May 2011; and
- 1,290 (70 percent) appeared to have no activity related to our referrals as of May 2011.

Our Recommendation

We recommend that SSA complete its work on the remaining cases of the 1,847 unpaid claimants we identified, and ensure all past-due benefits are paid to beneficiaries as appropriate. SSA agreed with the recommendation.