



SOCIAL SECURITY

MEMORANDUM

Date: October 22, 2001 **Refer To:**

To: Glenna Donnelly
Acting Deputy Commissioner
for Disability and Income Security Programs

From: Assistant Inspector General
for Audit

Subject: Assessment of the Electronic Disability Project (A-14-01-11044)

Thank you for the opportunity to participate on the Electronic Disability (eDib) Steering Committee. Audit involvement in systems development is a trend throughout the Government and private sectors, and we welcome the opportunity to be of assistance. This strategy will allow us to provide input throughout the development process instead of waiting until the project is complete and substantial funds have been expended. The Office of the Inspector General will not only participate in a consultative function, but will be active in identifying any fraud risk factors.

This memorandum is to provide you with two documents that we have developed while gathering information for the eDib project. First, we found 15 sites containing eDib information, which were not linked to the official eDib site on SSA's Intranet (see Attachment A). Second, we created a detailed flowchart, which depicts the flow of information and related controls in Version 4.0 of the eDib (see Attachment B). We conducted our work in Baltimore, Maryland, and Wilmington, Delaware.

While searching the SSA Intranet for documentation relating to eDib, we noted that the Office of Systems Analysis maintained the primary eDib site,¹ *eDib Central Information Site*. However, additional information was available from other SSA Intranet sites. On some of these sites, we found that the following offices had unique postings: Office of Systems Analysis had 21 postings, the Office of Telecommunications and Systems Operations had 21 postings, the Executive and Management Information System had 15 postings, and the unofficial site of Office of Systems Analysis had 10 postings.

¹ In the near future, the Office of Systems Design and Development will maintain this site.

It would be more efficient if the central site contained all the information, or at a minimum, provided links to the other sites containing eDib information. For this to succeed, the eDib Steering Committee needs to decide which component should control the central location to ensure all information is available. Attachment A lists the SSA Intranet sites containing eDib information and documents located on those sites as of May 14, 2001. As of October 5, 2001, we verified that the Intranet issues described above still existed.

During our search for information, we could not locate a detailed flowchart depicting the flow of information and related controls in Version 4.0 of eDib. This type of flowchart has been of great value to organizations. It simplifies the identification of internal controls and their interrelationships in a system and helps in assessing their adequacy.

Attachment B provides a flowchart, which we prepared with assistance from SSA's Wilmington, Delaware staff, to show the eDib Version 4.0 process at work and the controls in that process. Our flowchart is based on the field office procedure followed to process a claim in the eDib "proof of concept" site of Wilmington, Delaware. We designed our flowchart to show what forms are accessed to complete most claims because the key system controls are inherent in this process. Upon your request, we are ready to work with SSA staff to update this flowchart as needed.

Based on the information we found, we suggest the eDib Steering Committee:

1. Expand the *eDib Central Information Site* to provide links to other sites containing eDib information or consolidate all the eDib information in the central site.
2. Designate one SSA component to maintain and control the eDib information on SSA's Intranet.
3. Update the process flowchart with each new major version of eDib.

We prepared these suggestions to help facilitate the eDib systems development process. There is no expectation for the Agency to formally respond to these suggestions. We look forward to participating in the eDib Steering Committee. If you have any questions or comments, please call me or have your staff contact Kitt Winter, Director, Systems Audit Division at (410) 965-9702. Members of the eDib Steering Committee may contact Ms. Winter directly or Al Darago at (410) 965-9710.

*Steve S. Stine
Steven L. Schaeffer Jr.*

Attachments

cc:

James G. Huse, Jr., Inspector General
Lenore Carlson, Chair, eDib Steering Committee

List of eDib Items on SSA Intranet as of May 14, 2001

Site Source	Item Date	Item Title	Universal Resource Locator (URL)
OSA eDib Site		Background Information on eDib	http://co.ba.ssa.gov/osa/edib/edibbknd.htm
OSA eDib Site	2000-08-03	Management Plan for the development of the Agency's Electronic Disability System eDib	http://co.ba.ssa.gov/osa/edib/mgmtplan.pdf
OSA eDib Site		eDib Project Scope Agreements Version 1	http://co.ba.ssa.gov/osa/edib/version1psa.pdf
OSA eDib Site		eDib Project Scope Agreements Version 2	http://co.ba.ssa.gov/osa/edib/version2psa.pdf
OSA eDib Site	1999-12-17	eDib Project Scope Agreements Version 3, Version 1.6	http://co.ba.ssa.gov/osa/edib/version3psa.pdf
OSPI	1999-12-09	eDib Project Scope Agreements Version 3, Version 1.5	http://co.ba.ssa.gov/ospic2k/web%5Fpsas/edib%2Dv3%2Dpsa.doc
OSA eDib Site	2000-03-08	eDib Project Scope Agreements Version 4	http://co.ba.ssa.gov/osa/edib/version4psa.pdf
OSA eDib Site	2000-10-06	eDib Project Scope Agreements Version 4.1, version 1.4	http://co.ba.ssa.gov/osa/edib/version4_1psa.pdf
OSPI		eDib Project Scope Agreements Version 4.1, version 1.4	http://co.ba.ssa.gov/ospic2k/web%5Fpsas/2790edib.htm
OSA eDib Site	2000-12-01	FAQs	http://co.ba.ssa.gov/osa/edib/faq.pdf
OSA eDib Site	2000-05-02	Contacts for hardware, configuration or software problems	http://co.ba.ssa.gov/osa/edib/problems.pdf
OSA eDib Site	2001-02-01	Version 4 Problems and their status	http://co.ba.ssa.gov/osa/edib/oprobrep.doc

List of eDib Items on SSA Intranet as of May 14, 2001

Site Source	Item Date	Item Title	Universal Resource Locator (URL)
OSA eDib Site	2000-06-08	Electronic Folder - Statement of Work	http://co.ba.ssa.gov/osa/edib/sow.pdf
OSA eDib Site		Electronic Folder - Effort to Contract with Levy and Versa to Build Generic Interfaces to SSA's Electronic Disability Folder	http://co.ba.ssa.gov/osa/edib/levyversa.htm

OSA eDib Site	2000-12-07	Electronic Folder - Electronic Disability (eDib) Strategy Paper	http://co.ba.ssa.gov/osa/edib/strat.pdf
OSA eDib Site	2000-05-03	Electronic Folder - Business Process Description for eDib Version 3	http://co.ba.ssa.gov/osa/edib/busproc.pdf
OSA eDib Site		Electronic Folder- eDib field office to DDS Claim Transfer graphic	http://co.ba.ssa.gov/osa/edib/graphic/fotodds.jpg
OSA eDib Site		Electronic Folder - Plan to Identify eDib Pilot Sites	http://co.ba.ssa.gov/osa/edib/pilotsites.pdf
OSA eDib Site	2000-05-01	Electronic Folder - STRAWMAN PAPERLESS BUSINESS PROCESS DESCRIPTION	http://co.ba.ssa.gov/osa/edib/strawman.pdf
OSA eDib Site	2000-11-01	New York Paperless Pilot System - KEY INITIATIVE CONCEPT PAPER	http://co.ba.ssa.gov/osa/edib/nypilot.pdf
OSA eDib Site	2000-11-15	New York Paperless Pilot System - Functional Requirements Document	http://co.ba.ssa.gov/osa/edib/nydfr.pdf
OSA eDib Site		Regional Contacts	http://co.ba.ssa.gov/osa/edib/rocon.t.htm
OSA eDib Site		SSA Web: eDib Central Site	http://co.ba.ssa.gov/osa/edib/edibweb.htm

List of eDib Items on SSA Intranet as of May 14, 2001

EMIS	2000-02-29	Key Initiative Plan and Schedule	http://co.ba.ssa.gov/emis/mgmt/2002wd/2002ki/fy2002ki13.doc
OSA		5-year plan - eDib	http://co.ba.ssa.gov/osa/5yrplans/files/plans/dib.xls
OTSO		Oracle Instance Report	http://co.ba.ssa.gov/otso/dts/dsab/dat_oracle_right.htm
EMIS		SSA FY 2002 Annual Performance Plan – p78 Indicator: Implement activities necessary to have the software and infrastructure in place for electronic processing of disability claims	http://co.ba.ssa.gov/emis/mgmt/2002wd/2002app/2002appworld.doc

List of eDib Items on SSA Intranet as of May 14, 2001

OTSO	2000-03-21	<p>Wang/Levy 3/22/00 – Summary of Federal Day at Spring SASUS held in Tuscon AZ March 21, 2000</p> <p>SASUS = State Agency Systems User Services</p>	<p>http://co.ba.ssa.gov/otso/otso%5Femp%5Fhelp/otso%5Fconferences/sasus/documents/spring%20sasus%202000%20notes.doc</p> <p>http://co.ba.ssa.gov/otso/otso%5Fconferences/sasus/documents/spring%20sasus%202000%20notes.doc</p> <p>http://co.ba.ssa.gov/otso/otso%5Fconferences/sasus/documents/spring%20sasus%202001%2D%20od%20.doc</p>
EMIS	2000-10-06	FY2002 Working Documents – edib entry points to key initiative plan and schedule as of 02/29/2000	http://co.ba.ssa.gov/emis/mgmt/2002wd/2002wd.htm
EMIS	2001-01-?	The Role of the Office of Systems	http://co.ba.ssa.gov/emis/mgmt/planguid/5yearplanctwleads.doc
OSDD		OSDD Projects	http://co.ba.ssa.gov/osdd/projects.htm
STECS		Data Link - The Lab Corner	http://co.ba.ssa.gov/stecs/datalink/documents/september 2000/lab corner - dsel prod emulation.htm
OTSO	2001-02-15	Distributed Data Architecture Team list of UNIX servers as of 2/15/01	http://co.ba.ssa.gov/otso/dts/dsab/ddat_reports_right.htm
OSDD		DSEL Projects has created a simulated production Wide Area Network (WAN) environment for client-server application testing and validation.	<p>http://co.ba.ssa.gov/osdd/dsel/dselproj.htm</p> <p>http://co.ba.ssa.gov/stecs/datalink/documents/september%202000/lab%20corner%20%2D%20dsel%20prod%20emulation.htm</p> <p>http://co.ba.ssa.gov/osdd/dsel/old%5Fdselproj.htm</p>

List of eDib Items on SSA Intranet as of May 14, 2001

OSA		SEC.xls Security Support data for edib versions 4.0 4.1, 4.2, 4.3 and 5.0	http://co.ba.ssa.gov/osa/5yrplans/files/plans/sec.xls
OTSO		Non prod oracle servers.xls	http://co.ba.ssa.gov/otso/dts/dsab/non_prod_oracle_servers.xls
EMIS		2002 Program for Objective Summary Report DI/SSI	http://co.ba.ssa.gov/emis/mgmt/2002wd/2002poa/2002poa9dissidisability.doc
OSA		Hw.xls – item 83 is edib support project	http://co.ba.ssa.gov/osa/5yrplans/files/plans/hw.xls
OSA		CTW Chart 9-00.xls	http://co.ba.ssa.gov/osa/ctw/archiv e9-00/files/ctwchart9-00.xls
OSA		Division of Claims and Controls listing employees assigned to EF and edib-MIDAS interface	http://co.ba.ssa.gov/osa/dcc.htm
OTSO		October 2000 LSTT Application Assignments IWSLAN Software Testing Team	http://co.ba.ssa.gov/otso/diet/lctb/lstt/contact.htm http://co.ba.ssa.gov/otso/diet/csstb/lstt/contact.htm
OTSO		LAN Software Testing Team Home Page	http://co.ba.ssa.gov/otso/diet/lctb/lstt/lstt.htm http://co.ba.ssa.gov/otso/diet/csstb/lstt/lstt.htm
OSPI		CTW Function Point Report for edib release 4.2	http://co.ba.ssa.gov/ospi/c2k/functionalpoints/2790edib.htm
EMIS		Key Initiatives as of January 2001	http://co.ba.ssa.gov/emis/mgmt/planguid/kissystemsneeds.doc
OIM		OIM MIB Disability Systems Branch	http://co.ba.ssa.gov/oim/divisions/dads/mib/mib.htm

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EMIS	200-10-06	FY 2003 Working Documents (edib file password protected)	http://co.ba.ssa.gov/emis/mgmt/2003wd/2003wd.htm
EMIS	2000-12-01	Quarterly Management Meeting	http://co.ba.ssa.gov/emis/exec/qmgmt/files/december_technology_update.ppt
EMIS	2001-02-08	Matrix.xls - List of FY 2002 programs and how they meet certain subsets of SSA's objectives such as Responsive Programs, World Class Service, Program Integrity, Valued Employees and Public Understanding	http://co.ba.ssa.gov/emis/mgmt/2002wd/matrix01/matrix.xls
OTSO	2000-02-29	Austin III Conference - OTSO presenters	http://co.ba.ssa.gov/otso/otso_txt_conferences/austiniii_txt/papers_txt/austin_meeting_notes_(da_and_sf_regions).doc http://co.ba.ssa.gov/otso/otso%5Femp%5Fhelp/otso%5Fconferences/austiniii/papers/austin%20meeting%20notes%20%28da%20and%20sf%20regions%29.doc http://co.ba.ssa.gov/otso/otso%5Fconferences/austiniii/papers/austin%20meeting%20notes%20%28da%20and%20sf%20regions%29.doc
OTSO	2000-08-30	Fall SASUS Notes	http://co.ba.ssa.gov/otso/otso_conferences/sasus/documents/fall_sasus_2000_notes.doc
OSA		MI.xls – 5 year plans - edib mi version 4 is item 11	http://co.ba.ssa.gov/osa/5yrplans/files/plans/mi.xls
		Appendix 3 - Description of Key Initiatives	http://co.ba.ssa.gov/emis/mgmt/2001app/append3.htm

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EMIS	2001-02-02	eDib section on page 11	<u>http://co.ba.ssa.gov/emis/mgmt/2001app/append3.htm#electronic_d is</u>
		Appendix 5 – Key Initiative Table of Contents eDib summary on page 7	<u>http://co.ba.ssa.gov/emis/mgmt/2002wd/2002app/2002appex5.doc</u>
DCS		Systems Partnership Council - Draft Minutes	<u>http://co.ba.ssa.gov/dcs/spc/min1099.doc</u>
EMIS	2001-05-08	List of FY 2002 programs and how they meet certain subsets of SSA's objectives such as Responsive Programs, World Class Service, Program Integrity, Valued Employees and Public Understanding	<u>http://co.ba.ssa.gov/emis/mgmt/2003wd/2003poa/gloria2003.xls</u>

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		Laptops IMB ThinkPad 600E Notebook – Power Point Presentation Cost \$67.250 Million No edib entry on any of 18 screens National IWSLAN Followon Plans – LANS, Desktops, Laptops and Printers	http://co.ba.ssa.gov/otso/otso%5Femp%5Fhelp/otso%5Fconferences/sasus/presentations/ddpms%20iwslan.ppt http://co.ba.ssa.gov/otso/otso%5Femp%5Fhelp/otso%5Fconferences/austiniii/presentations/iwslan%2Dprint%2Dcommunications%20presentation.ppt http://co.ba.ssa.gov/otso/otso%5Fconferences/austiniii/presentations/iwslan%2Dprint%2Dcommunications%20presentation.ppt
OTSO	1999-10-19	SEF Configuration Page 1 CICS Development Regions as of 04/03/01	http://co.ba.ssa.gov/stecs/cicschrt.doc
EMIS	2001-02-15 2001-03-30	The Role of Key Initiative Leads and Teams List of contacts for each KI	http://co.ba.ssa.gov/emis/mgmt/planguid/ki_leads.doc http://co.ba.ssa.gov/emis/mgmt/planguid/ki%20leads.doc
OSDD		Distributed Software Engineering Library DSEL Projects	http://co.ba.ssa.gov/osdd/dsel/dsel_endof2000/dselproj.htm
EMIS		Key Initiative: Return to Work eDib, appendix 3	http://co.ba.ssa.gov/emis/mgmt/2001app/word/plan4.doc
EMIS	2000-02-08	Quarterly Workload Meeting Latest news in Information Technology Power Point show Rydstrom, Hamer and Mesterharm show 9 screens; just titles; no data Presentation with ITS cost for edib and other initiatives	http://co.ba.ssa.gov/emis/exec/qmgmt/files/systems_initiatives,_priorities.ppt http://co.ba.ssa.gov/emis/exec/qmgmt/files/systems%5Finitiatives%2C%5Fpriorities.ppt
OSA	2001-02-12	Functional Directory of OSA.	http://co.ba.ssa.gov/osa/directory.d

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List of eDib Items on SSA Intranet as of May 14, 2001

		eDib on pages 6 and 35	<u>oc</u>
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List of eDib Items on SSA Intranet as of May 14, 2001

OSA		<p>OSA Division of Requirements Support and Security – Lists contacts in Control Audit and Security Branch and subsets CATF, Audit and Integrity Review Team, and Security and Internal Control Team. The Network/Exchange/ Office Automation Team has responsibility for determining imaging H/W and S/W requirements for edib</p>	<u>http://co.ba.ssa.gov/osa/drss.htm</u>
STECS	2000-09-01	<p>Identify Security Requirements Early</p> <p>Article in STECS DataLink Newsletter that lack of security planning slowing down fast track internet/intranet projects</p>	<u>http://co.ba.ssa.gov/stecs/datalink/documents/september_2000/all.htm</u> <u>http://co.ba.ssa.gov/stecs/datalink/documents/september%202000/all.doc</u>
OTSO	2000-10-19 2001-05-10	<p>Forecast.xls – Description and status of initiatives</p> <p>Support files and reports</p>	<u>http://co.ba.ssa.gov/otso/diet/ccb/uploads/forecast.xls</u> <u>http://co.ba.ssa.gov/otso/diet/reports/forecast.xls</u>
OTSO		<p>Onlineappl.old</p> <p>Online Application Schedule as of 05/08/01</p> <p>Online application schedule as of 04/20/00</p>	<u>http://co.ba.ssa.gov/otso/diet/mistb/onlineappl.old</u> <u>http://co.ba.ssa.gov/otso/diet/mistb/onlineappl.htm</u> <u>http://co.ba.ssa.gov/otso/diet/mistb/onlineappl.old</u>
OTSO		<p>Ccbdly.rtf</p> <p>CCB Daily Abstract as of 05/10/01</p> <p>CCB Daily Abstract as of 11/07/00</p>	<u>http://co.ba.ssa.gov/otso/diet/reports/ccbdly.rtf</u> <u>http://co.ba.ssa.gov/otso/diet/reports/ccbdly.rtf</u> <u>http://co.ba.ssa.gov/otso/diet/ccb/d</u>

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		<u>rc/ccbdly.rtf</u>
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OTSO		Applications in Production	http://co.ba.ssa.gov/otso/diet/reports/apswstrpt.doc
OSA		OSA Division of SSI Systems	http://co.ba.ssa.gov/osa/directory.doc
OTSO		Ccbdly.old	http://co.ba.ssa.gov/otso/diet/reports/ccbdly.old
SYSCONF	2001/06/06	Systems Conference Agenda 06/06/2001	http://co.ba.ssa.gov/sysoffconf/agenda.html
TRAINING		Index of Online Courses (select E and then scroll down for 12 edib courses)	http://training.ba.ssa.gov/ot
OTSO		Who wants to be an eDib Expert presentation given at the 2001 Spring SASUS conference	http://co.ba.ssa.gov/otso/otso%5Fconferences/sasus/presentations/edibmillionaire.ppt
OSA		OSA Home Page with eDib selection option	http://co.ba.ssa.gov/osa/default.htm
SSAWIN2000		DIET paperless FO Test for Windows 2000	http://co.ba.ssa.gov/ssawin2000/issuestracking/dietpaperlessfotestforwindows2000.doc
SYSCONF		A list of the presentations to be given at this year's conference.	http://co.ba.ssa.gov/sysoffconf/presentations.html
OTSO		SASUS 2001 list of Presentations	http://co.ba.ssa.gov/otso/otso%5Fconferences/sasus/sasus.htm
		Who wants to be an eDib Expert presentation given at the 2001 Spring SASUS conference	http://co.ba.ssa.gov/otso/otso%5Fconferences/sasus/Presentations/eDibMillionaire.ppt
		AS 400 Migration Presentation	http://co.ba.ssa.gov/otso/otso%5Fconferences/sasus/Presentations/AS400%20migration%2001%20SAS

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			US.ppt
OTSO		Applications Monitored by SmartWatch EDib response time reports	http://co.ba.ssa.gov/otso/docpm/n�ab/charts/smartwatch.htm http://ntreports.ba.ssa.gov/sw/edib/

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OTSO	2001-05-04	System Information on status of UNIX host machines using CA management software Unicenter TNG and firewall software tool, eTrust	<u>http://co.ba.ssa.gov/otso/dtss/unix/etrust.htm</u> <u>http://co.ba.ssa.gov/otso/dtss/unix/tng%5Fetrust%5Fstatus%5Fwebpage.xls</u>
EMIS	2001-04-18	Implement activities necessary to have the software and infrastructure in place for paperless processing of disability claims - This goal will have been met if we develop, test, validate and implement release 3.8 of MCS. This goal will have been met when we develop, test, validate, implement and evaluate Version 4 of eDib	 <u>http://co.ba.ssa.gov/emis/mgmnt/2002wd/2002pi/2002dsh41n.doc</u>
OTSO	2001-05-01	NS-Elite Replacement Offsite Power Point Presentation Screen 5 of 7 shows that edib will be affected	<u>http://co.ba.ssa.gov/otso/desc/ilsb/ilbihrdoffsite.ppt</u>
OTSO	2001-05-01	Client Server Configuration Meeting Minutes 04/04/01 – Item 2 gives edib status 04/11/01 Minutes 04/18/01 Minutes	<u>http://co.ba.ssa.gov/otso/desc/ilsb/040401notes.doc</u> <u>http://co.ba.ssa.gov/otso/desc/ilsb/desc%20meeting%20minutes%20040401.doc</u> <u>http://co.ba.ssa.gov/otso/desc/ilsb/041101notes.doc</u> <u>http://co.ba.ssa.gov/otso/desc/ilsb/041801notes.doc</u>
OTSO	2001-03-20	OTSO Presentation at Spring SASUS on Technology Initiatives. SSAnet Modernization, Frame Relay, Virtual Private Network, AS400 support for DDS	<u>http://co.ba.ssa.gov/otso/otso%5Fconferences/sasus/presentations/spring%20sasus%20032001.ppt</u>

List of eDib Items on SSA Intranet as of May 14, 2001

		<p>Office of Public Service and Operations Support (OPSOS). OPSOS is responsible for the operational delivery of public service and the overall effectiveness and efficiency of DCO components. We conduct studies, analyses and implementation planning on a myriad of issues related to the RSDI, SSI and HI programs, and provide leadership on customer service delivery, budget, management information and administration issues. The Division of Program Policy and Operations works with the Regions and central office components to develop and implement new legislation, new policies, and to develop strategies to improve current existing policies and service delivery. The Disability Analysis Branch is responsible for issues related to the disability program. In DAB, the person monitoring edib and HIPAA is Gillian Crane.</p>	
DDS	2000-11-01	DDS Mini Forum – Florida. Slide show on frame relay	http://cofp.ba.ssa.gov/dds/documents/DDS%20Mini-Forum%20Florida%20110100_files/frame.htm#slide0020.htm

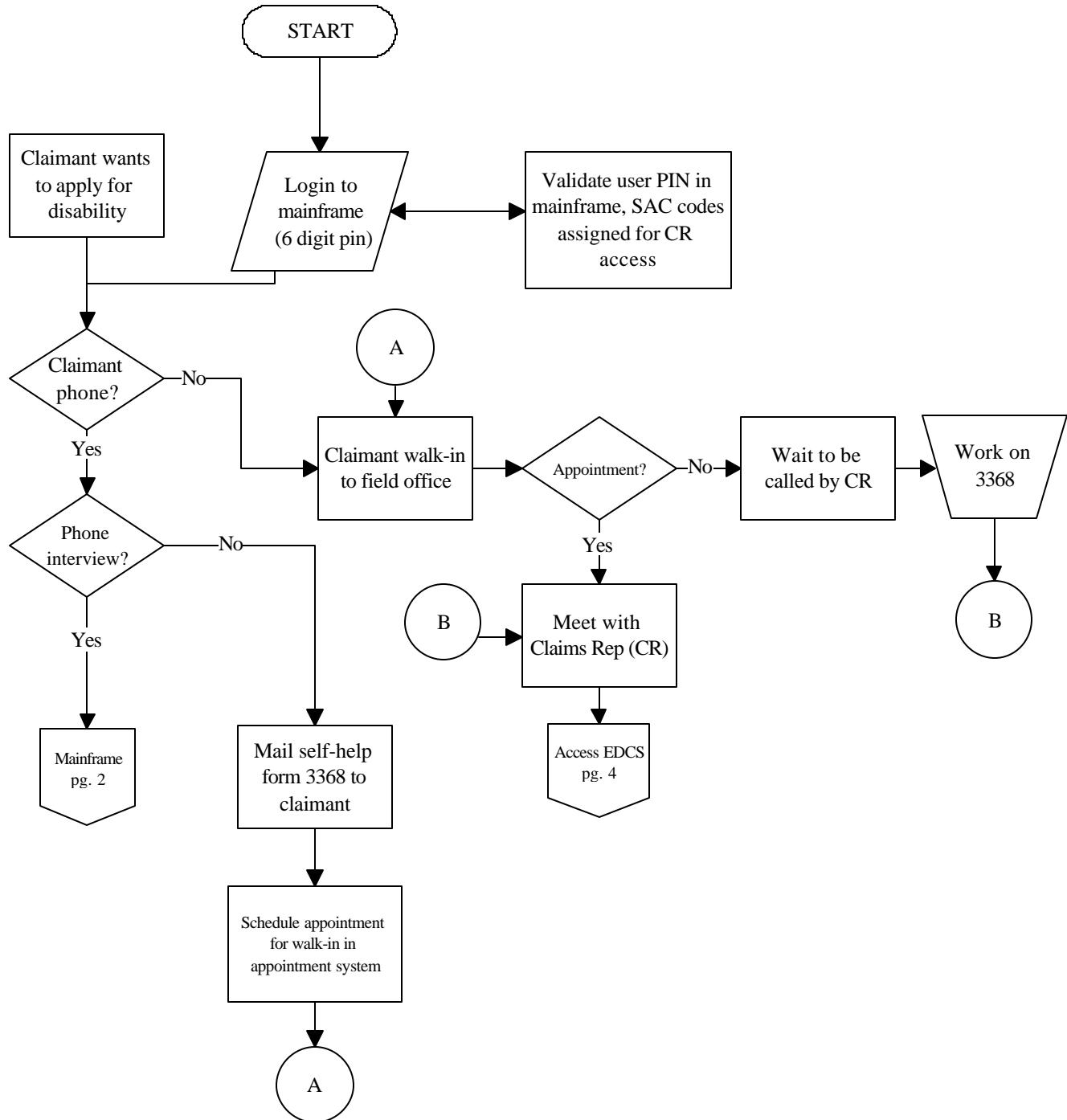
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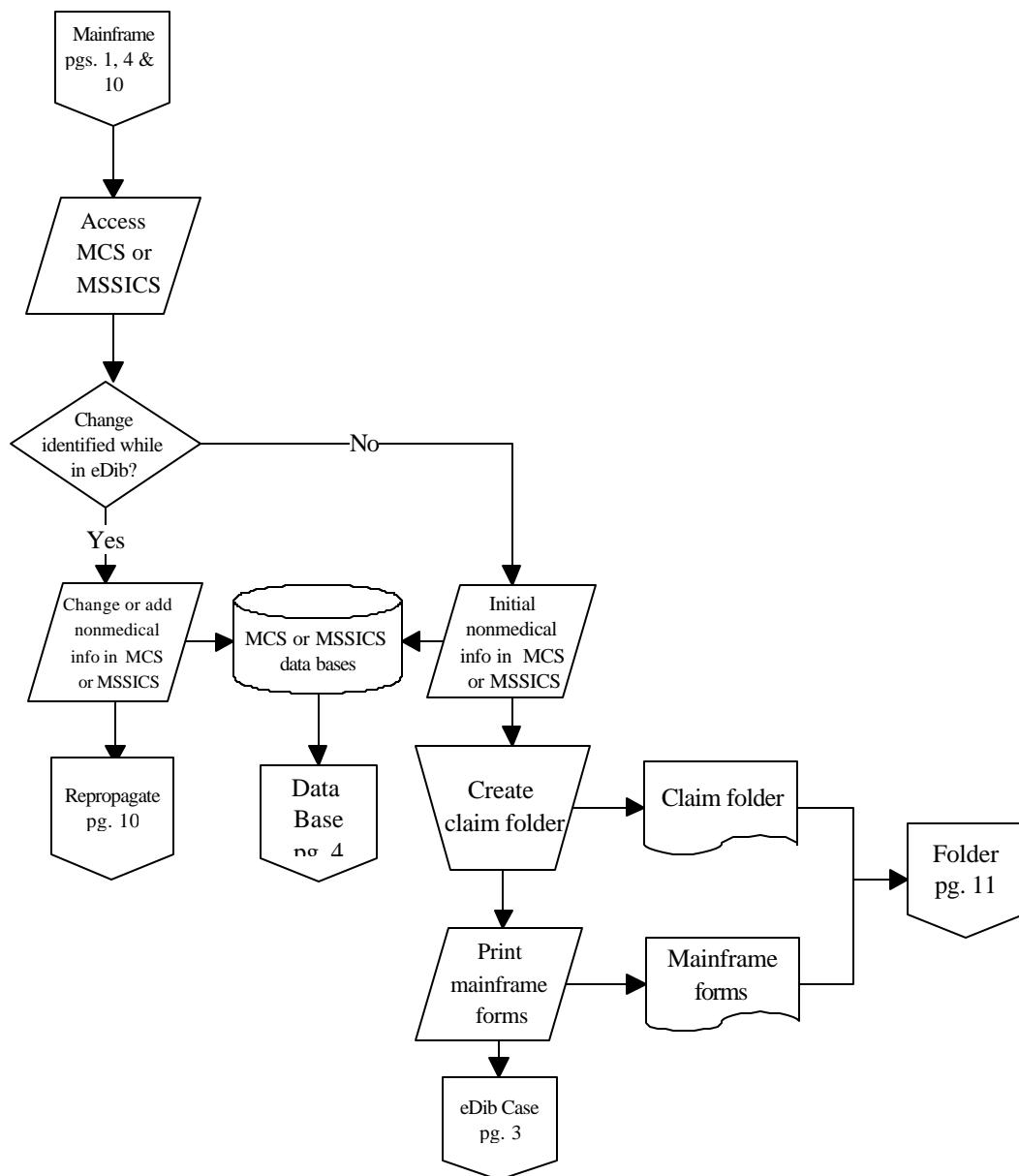
DCO	OAS Highlights	
	May 14, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/051401.htm
	May 7, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/050701.htm
	April 30, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/043001.htm
	April 23, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/042301.htm
	April 16, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/041601.htm
	April 9, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/040901.htm
	April 2, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/040201.htm
	March 26, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/032601.htm
	March 19, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/031901.htm
	March 12, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/031201.htm
	March 5, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/030501.htm
	February 26, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/022601.htm
	February 12, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/021201.htm
	February 5, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/020501.htm
	January 29, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/012901.htm

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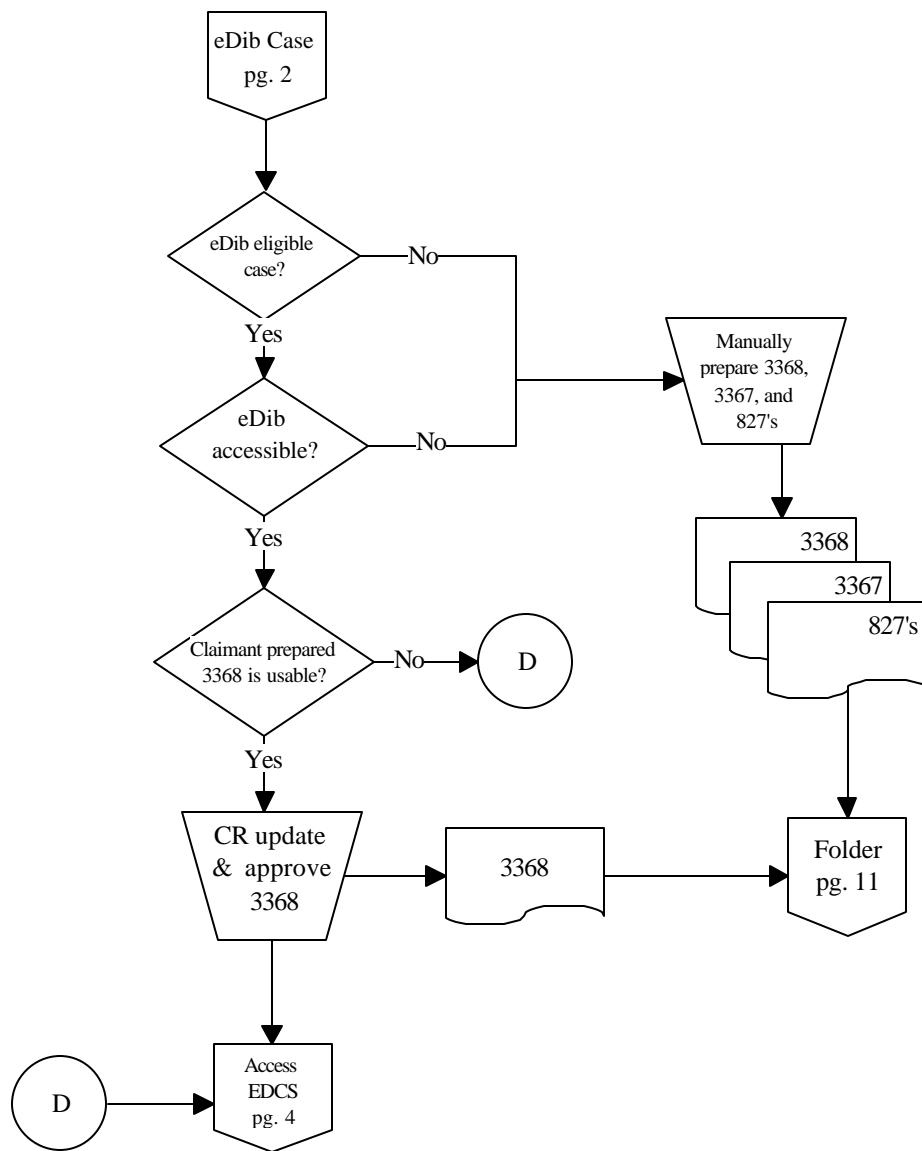
		January 22, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/012201.htm
		January 8, 2001	http://ro.ba.ssa.gov/dco%5Foas/oa_sinternal/highlights/010801.htm
philanet		eDib Delaware pilot web site	http://philanet.ph.ssa.gov/eDib/eDib.htm





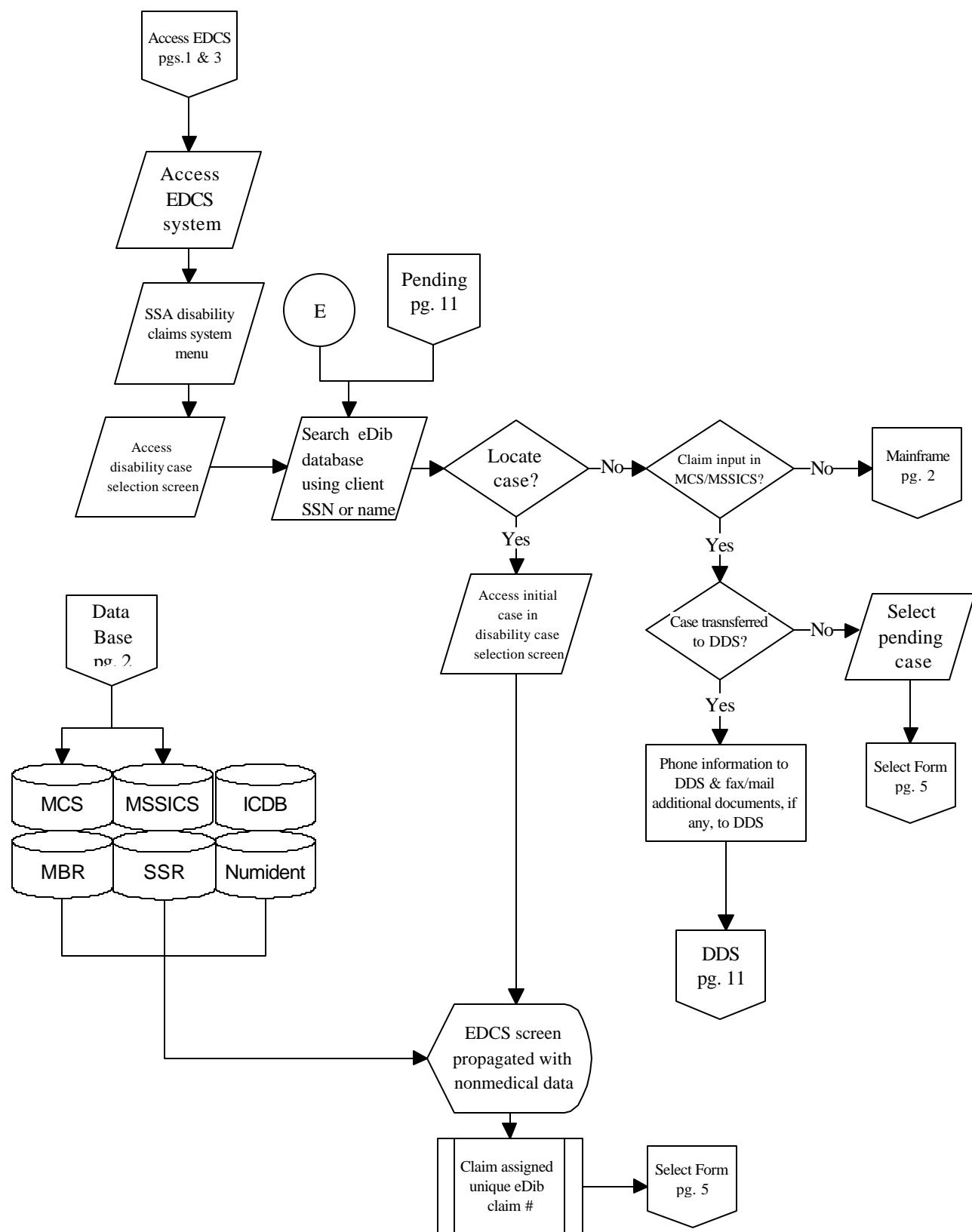
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CASE REVIEW**

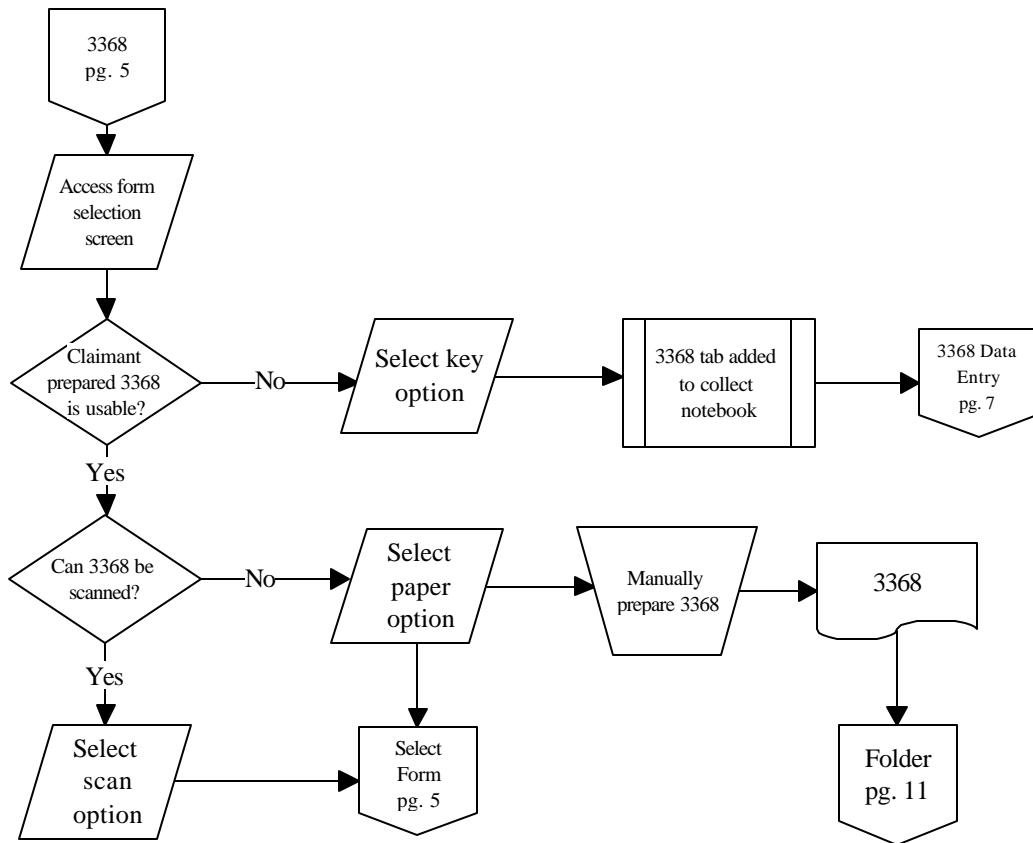
ATTACHMENT B

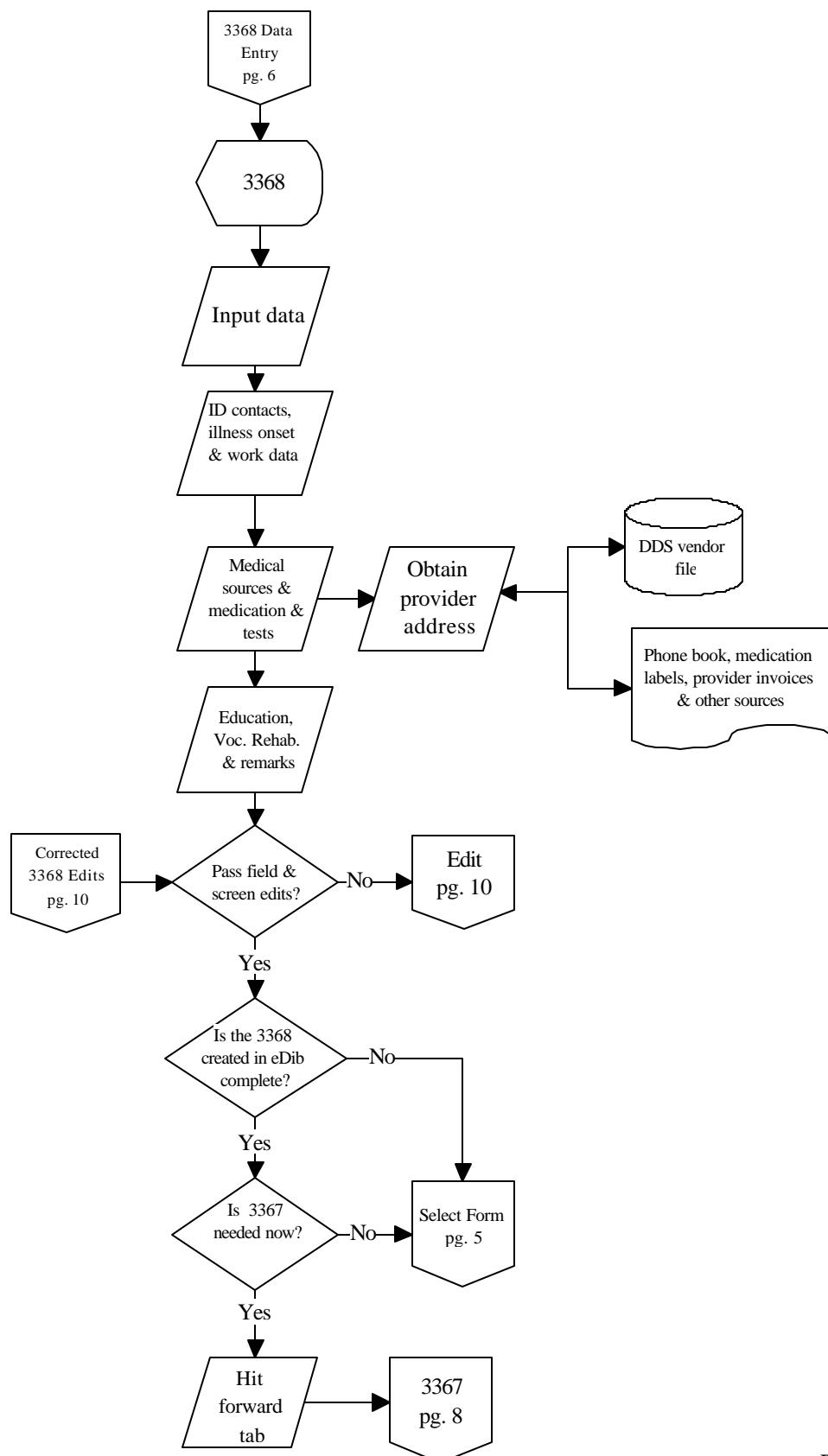


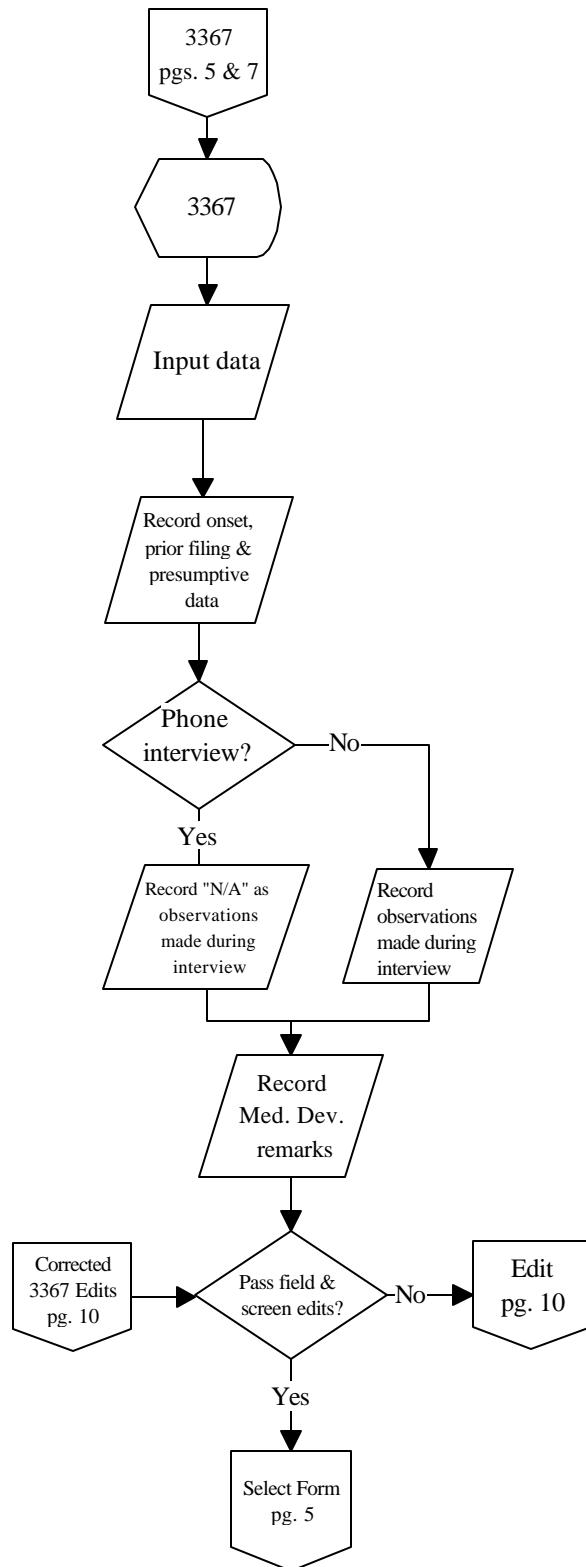
**EDIB VERSION 4.0 FIELD OFFICE PROCESS
ACCESS EDCS**

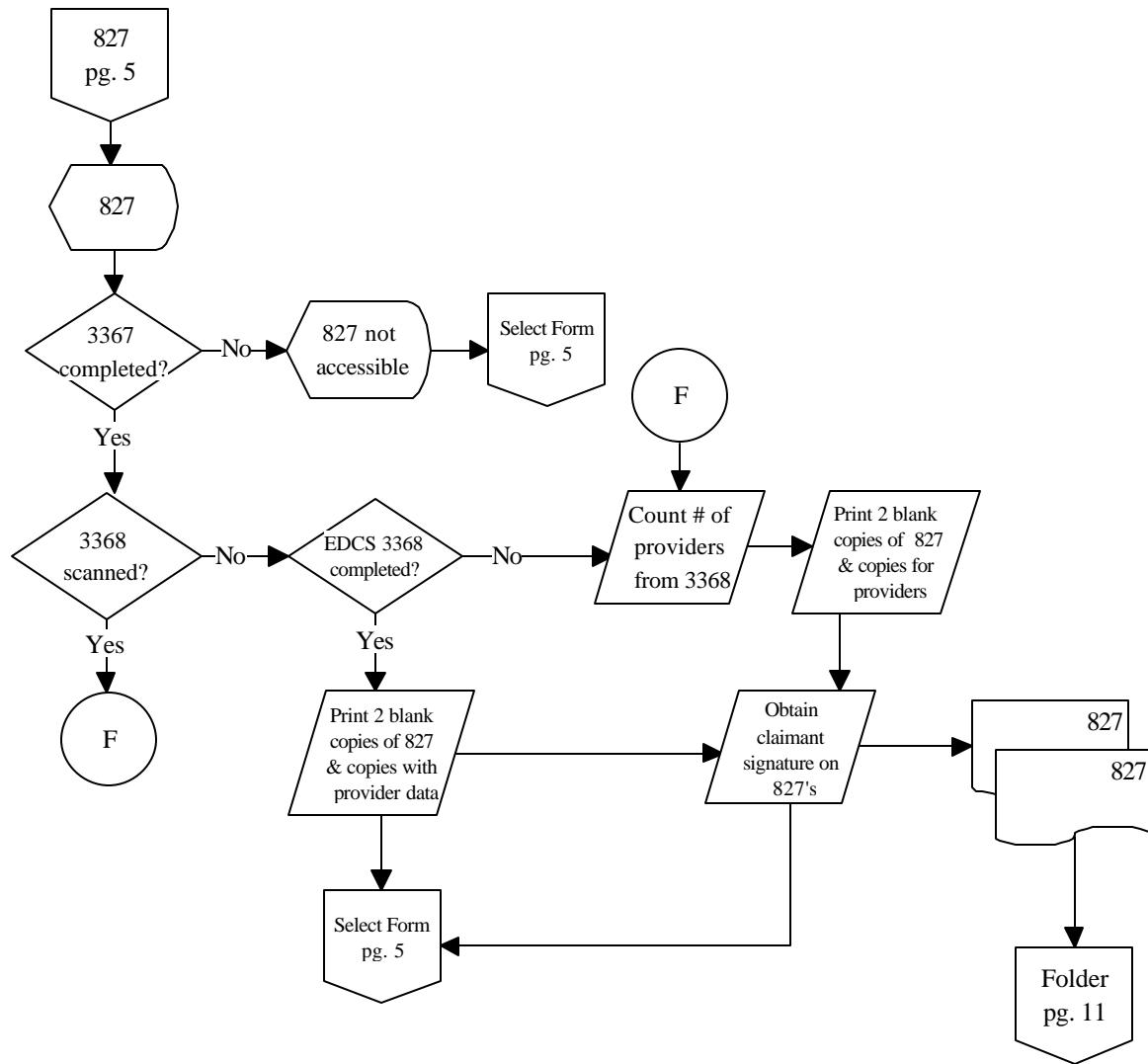
ATTACHMENT B





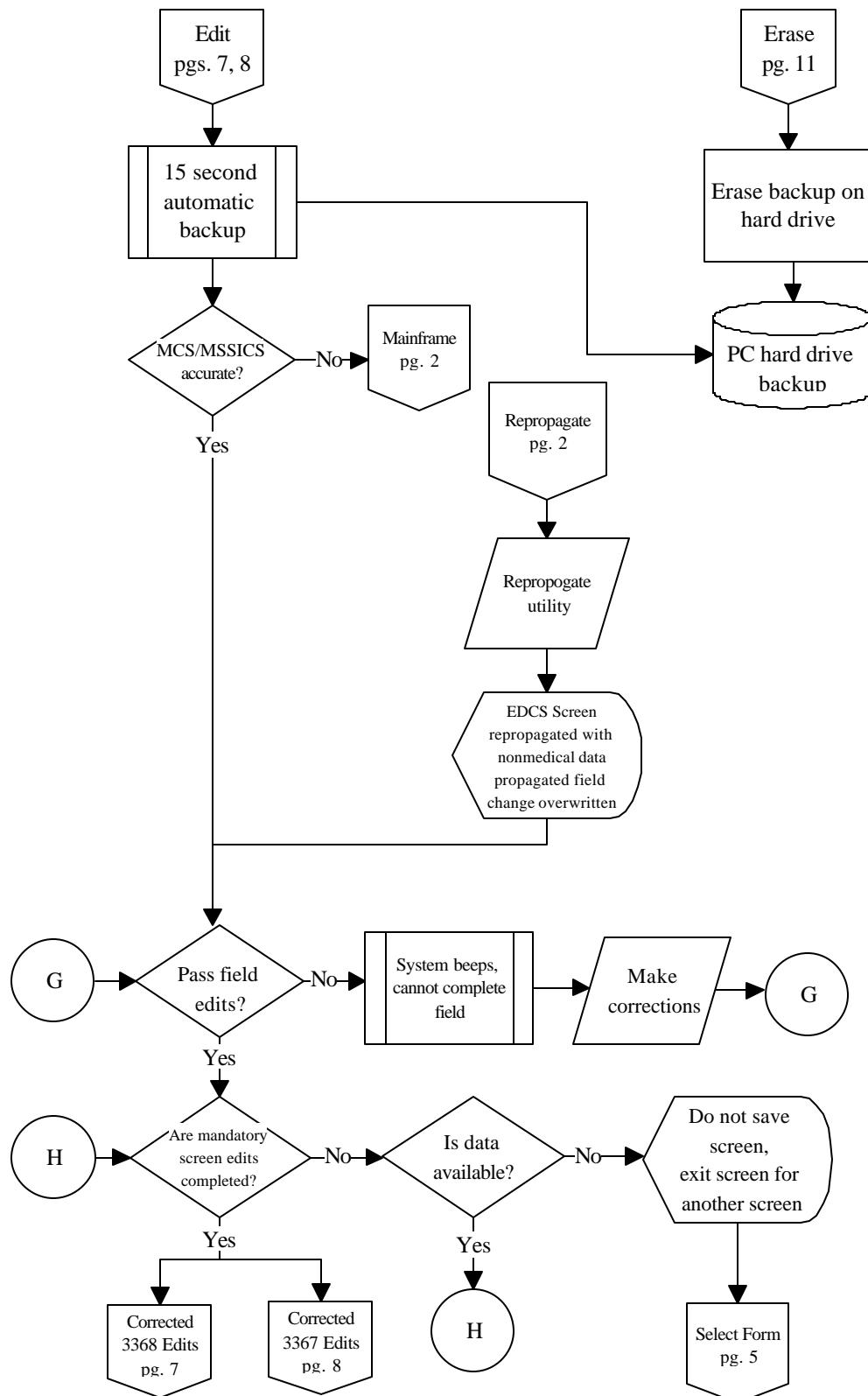






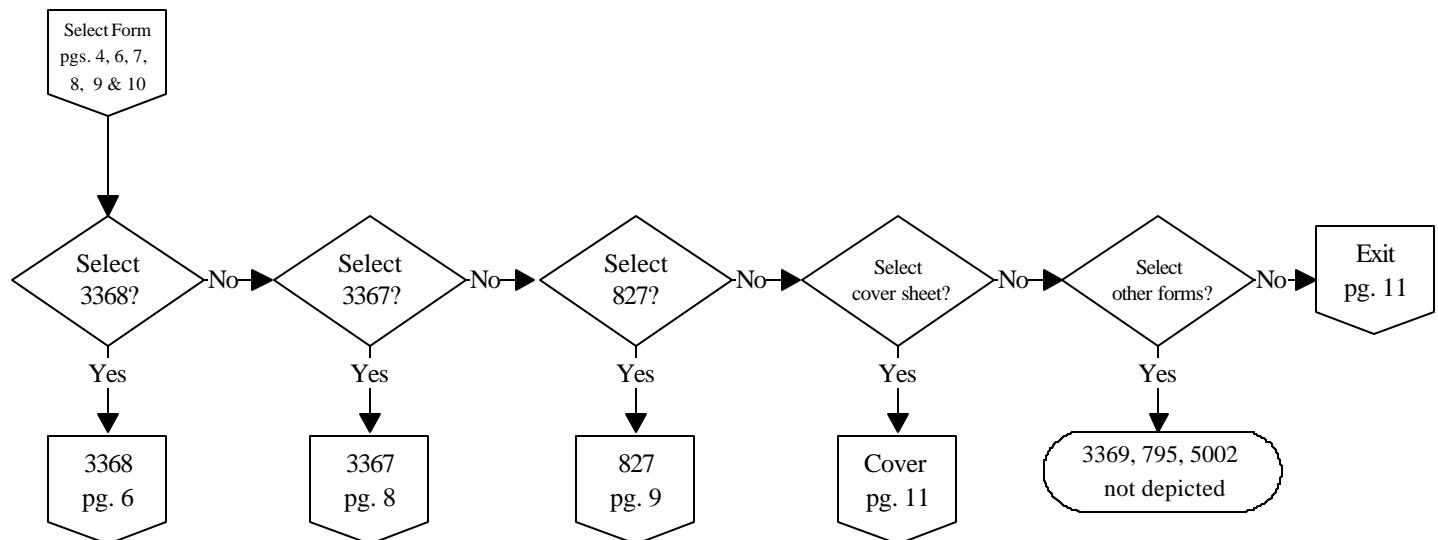
**EDIB VERSION 4.0 FIELD OFFICE PROCESS
EDCS CONTROLS AND OTHER UTILITIES**

ATTACHMENT B



EDIB VERSION 4.0 FIELD OFFICE PROCESS
SELECT EDCS FORM

ATTACHMENT B



**EDIB VERSION 4.0 FIELD OFFICE PROCESS
COMPLETE CASE FOR DDS**

ATTACHMENT B

