

# **IRCTC Cancellation and Refund Policy**

## **1. Cancellation Charges for Confirmed Tickets**

a) If cancelled >48 hours before departure:

- Executive Class: Rs.240 + GST
- AC Chair Car: Rs.180 + GST

b) Cancelled between 48 and 12 hours:

- 25% of fare + GST (minimum per (a))

c) Cancelled between 12 and 4 hours:

- 50% of fare + GST (minimum per (a))

d) After 4 hours before departure:

- No refund unless TDR filed

## **2. Waitlisted Tickets**

a) Canceled online: Rs.20 + GST deducted (up to 4 hours before departure)

b) Remain waitlisted after charting: Auto-refund (full)

## **3. Partially Confirmed Tickets**

a) Mixed confirmed/waitlist: Refund after Rs.20 + GST deduction (if cancelled 4h before)

b) Same case after charting: Full refund (no deduction) if cancelled 30 mins before

c) Mixed cases with certificate: File TDR within 72h of train arrival with ticket checker certificate

## **4. Waitlist Dropped from Chart**

- Auto-refund of full fare if entire ticket waitlisted after charting

## **5. Full Train Cancellation**

- Auto full refund (no TDR needed)

## **6. Partial Cancellation / Diversion / Short Termination**

- File TDR within 72 hours of scheduled departure

## **7. Train Late by >3 Hours**

- Full refund allowed if:
  - i) Train late by >3h from boarding station
  - ii) TDR filed before departure
  - iii) None of the PNR passengers travel

## **8. TDR Filing Validations**

Examples:

- Late >3 hrs: file before actual departure
  - Coach issue: file within 2 days
  - AC failure: within 20h of arrival
  - Diversion: within 72h
  - Lower class: within 3h
- (See more at [irctc.co.in/Refundrule2015.pdf](http://irctc.co.in/Refundrule2015.pdf))

## **Note on Connecting Trains**

No refund is allowed for connecting trains booked via IRCTC.