Intune MAM Quick Start Guide

Managing LOB apps without device enrollment

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Introduction

With the GA of the Intune App Wrapping Tool for MAM without device enrollment, we've written this "quick start" guide to help you experience an example of deploying an Intune-managed line-of-business (LOB) app to a device without requiring device enrollment. We'll guide you through the following high-level workflow:

- 1. Enable MAM capabilities on the LOB app "Wagr," using the Intune App Wrapping Tool.
- 2. **Author and target MAM policy Wagr without requiring device enrollment.** We'll use the Azure console to define and target MAM policies.
- 3. **Deploy the app to end-user devices.** For now, we must sideload the app to a test device. For MAM without device enrollment, you should *not* use the classic Intune management portal (manage.microsoft.com) to install the managed app to a device.

Wrap the LOB app

We'll go through the process of using the App Wrapping Tool on an open-source iOS app called <u>Wagr</u> and a simple Android app called HelloWorld. Wagr is an example of an internal LOB app that an IT department may want to manage on employees' devices.

Wrapping iOS App Wagr

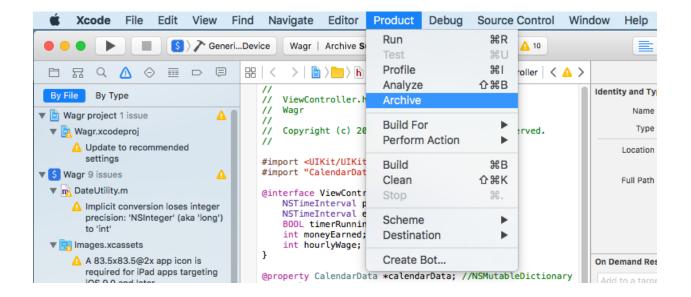
For the full and official documentation, please visit the <u>Microsoft documentation page</u> for the Intune App Wrapping Tool for iOS.

Prerequisites

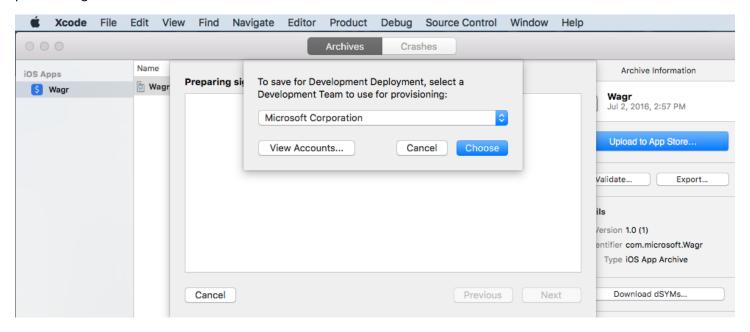
- 1. A Mac computer that runs OS X 10.8.5 or later, which has the Xcode toolset version 5 or later installed.
- 2. A valid Apple signing certificate and provisioning profile. See your <u>Apple developer documentation</u> and this <u>Microsoft blog post for help on how to obtain a signing certificate and provisioning profile.</u>

Build Wagr.ipa

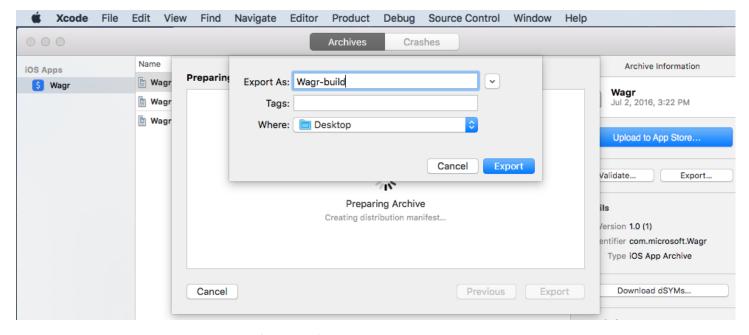
Download Wagr from GitHub. Open the Xcode project. In the Xcode options, choose Product → Archive.



In the Archives dialogue, press the "Export..." button in the right-hand pane. Then select "Save for Development Deployment," the last option, as the method for export. Finally, select your development team's signing asset for provisioning. Click "choose."



Select the option "Export one app for all compatible devices" and press next. Look over the export summary, then press next. We've selected the directory **~/Desktop/Wagr-build** to contain our exported .ipa file.



Voila! Wagr.ipa should be in the folder ~/Desktop/Wagr-build. This is the file that contains the built Wagr app.

Prepare Mobile Provisioning Profile and Obtain SHA1 Hash of Signing Certificate

To obtain the signing certificate and mobile provisioning profile you need from your company, read this helpful <u>Intune</u> <u>blog post</u>.

In this example, my signing certificate was downloaded from the Apple Developer portal. I made sure to add it to my Mac OS X Keychain by opening the certificate file.

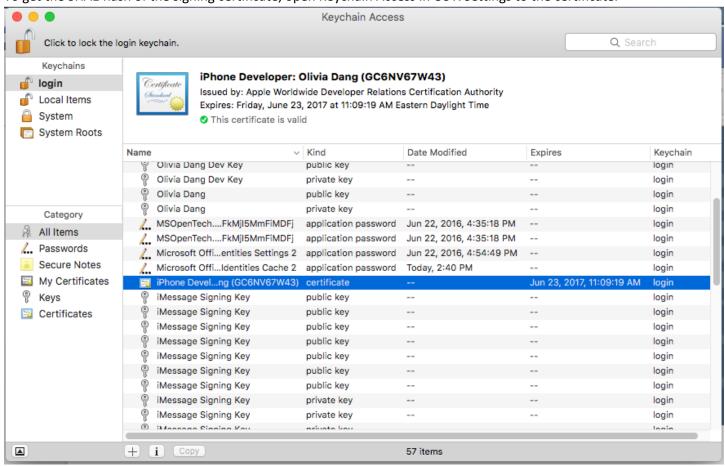
In this example, my provisioning profile was downloaded from the Apple Developer portal and contains the device ID of the iOS device onto which we will install Wagr.

Note: Because this is in an internal test environment, the signing certificate is a developer certificate, and the test device ID must be in the provisioning profile.

I've placed the provisioning profile on my Desktop.



To get the SHA1 hash of the signing certificate, open Keychain Access in OS X Settings to the certificate.



Double-click on the certificate to open a dialog with its information. Scroll to the bottom of the dialog and you'll find, under "Fingerprints," the SHA1 hash. Copy and paste this string somewhere handy because it is a required parameter to the wrapping command. An example SHA1 hash string looks like:

"12 A3 BC 45 D6 7E F8 90 1A 2B 3C DE F4 AB C5 D6 E7 89 0F G2"

Install the App Wrapping Tool for iOS

Download and the <u>iOS App Wrapping Tool</u> from GitHub onto a Mac OS machine. Read and accept the End User License Agreement.

Run the .dmg installation file, which will mount the contents of the App Wrapping Tool, and copy the contents to a local directory.

Run the App Wrapping Tool for iOS

Open a Terminal window navigate to the folder where you saved the contents locally. Navigate to the subdirectory /Contents/MacOS.

Option 1: Run with command line arguments

To wrap Wagr.ipa with command line arguments, we run the following command:

./IntuneMAMPackager -i ~/Desktop/Wagr-build/Wagr.ipa -o ~/Desktop/Wagr_wrapped.ipa -p ~/Desktop/iOS_Team_Provisioning_Profile_.mobileprovision -c "12 A3 BC 45 D6 7E F8 90 1A 2B 3C DE F4 AB C5 D6 E7 89 0F G2" -v

Below is a complete summary of the command line arguments with the iOS app wrapping tool:

Property	Information
-h	Displays the available command line properties for the app wrapping tool and example usages.
	[strongly encourage to take a look at this by running the command ./IntuneMAMPackager -h]
-i	<path application="" input="" ios="" native="" or="" packaged="" previously="" the="" to=""></path>
-0	<path application="" output="" the="" to=""></path>
-р	<path profile="" provisioning="" the="" to=""></path>
-с	<sha1 certificate="" hash="" of="" the=""></sha1>
-е	(Optional) Remove missing entitlements during packaging
-xe	(Optional) Prints information about the iOS extensions in the app, and what entitlements are required
	to use them. See the "Setting app entitlements" section for more details.
-x	(Optional) <an array="" extension="" of="" paths="" profiles="" provisioning="" to="">. Use this if your app needs extension</an>
	provisioning profiles.
-V	(Optional) Output verbose messages to the console.
-f	(Optional) <path a="" arguments="" file="" plist="" specifying="" to=""></path>
-b	(Optional) Leave blank if you want the wrapped app to have the same Bundle Version as the input app
	(not recommended).
	Specify <custom bundle="" version=""> if you want the wrapped app to have a custom Bundle Version. We</custom>
	recommend incrementing the native app's Bundle Version by the least significant component, eg. 1.0.0
	-> 1.0.1

Option 2: Run with plist arguments

Another option is to put all our command arguments into a <u>plist</u> file. Plist is a file format similar to XML that can help us input our command-line arguments into a key-value interface.

In /Contents/MacOS, open Parameters.plist, a blank plist template, with a text editor or Xcode.

Enter our arguments for input path, output path, provisioning profile path, SHA1 certificate hash, and verbose enabled. Our resulting plist looks like this:

Parameters.plist — Edited							
□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□							
Key	Type	Value					
▼ Root	Dictionary	(6 items)					
Input Application Package Path	String	~/Desktop/Wagr-build/Wagr.ipa					
Output Application Package Path	String	~/Desktop/Wagr_wrapped.ipa					
Provisioning Profile Path	String	~/Desktop/iOS_Team_Provisioning_Profilemobileprovision					
SHA-1 Certificate Hash	String	12 A3 BC 45 D6 7E F8 90 1A 2B 3C DE F4 AB C5 D6 E7 89 0F G2					
Verbose Enabled	Boolean	NO	‡				
Remove Missing Entitlements	Boolean	NO	‡				

Finally, run the IntuneMAMPackager with the plist as an argument:

./IntuneMAMPackager -f Parameters.plist

Success!

Both options of running the IntuneMAMPackager do the same thing. They output a wrapped app in our Desktop named Wagr_wrapped.ipa. If everything succeeded, terminal should output:

The application was successfully packaged.

We've officially wrapped our LOB app Wagr! The wrapped version is Wagr_wrapped.ipa, and is located in the output folder we specified.

Wrapping the Android App HelloWorld

For full documentation, please visit the Intune documentation page for the App Wrapping Tool for Android.

Prerequisites

- 1. A Windows machine running Windows 7 or later.
- 2. An LOB app developed by, or for your company. You cannot use the app wrapper on apps downloaded from the Google Play Store. The app must be a valid Android app package with the extension .apk file and:
 - a. Cannot be encrypted
 - b. Must be written for Android 4.0 or later
- 3. The latest version of the Java Runtime Environment. Ensure that the Java path variable has been set to:

C:\ProgramData\Oracle\Java\javapath

Use the Java Key Tool to Generate Key Pair

Android requires all .apks to be signed before deployment. Before wrapping the app, you'll need to generate a key pair (a public key and associated private key) using the Java Key Tool.

Navigate to the directory of the Key Tool. It looks something like this, depending on the latest version of the JRE:

C:\Program Files (x86)\Java\jre1.8.0_91\bin

For example, the following command generates a key pair with:

- 1. The keystore located in a file called keystorefile
- 2. Generated with RSA encryption algorithm
- 3. A key size of 1024
- 4. A validity period of 3,000 days

keytool.exe -genkeypair -v -keystore keystorefile -keyalg RSA -keysize 1024 -validity 3000

Install the App Wrapping Tool

Download the <u>Intune App Wrapping Tool for Android</u> from GitHub. Run **InstallAWT.exe** to install the app wrapping tool. By default, the tool is installed to the directory:

C:\Program Files (x86)\Microsoft Intune Mobile Application Management\Android\App
Wrapping Tool

Run the App Wrapping Tool for Android

In the installation directory, open a <u>PowerShell</u> window in <u>Administrator mode</u>. Import the app wrapping tool PowerShell module using the following command:

```
Import-Module .\IntuneAppWrappingTool.psm1
```

To view help for the tool (which includes syntax, example usages, and technical information), run the command:

```
Help Invoke-AppWrappingTool
```

Run the app wrapping tool on the HelloWorld.apk file by using the **invoke-AppWrappingTool** command together with the following parameters.

invoke-AppWrappingTool -InputPath HelloWorld.apk -OutputPath HelloWorld_wrapped.apk KeyStorePath "C:\Program Files (x86)\Java\jre1.8.0_91\bin\keystorefile" -keyAlias ks SigAlg SHA1withRSA -Verbose

PowerShell will then prompt us for the -KeyStorePassword and -KeyPassword arguments, since we didn't specify it in the command above. Enter the password you generated with the Java Key Tool.

Voila! You should have the wrapped application called HelloWorld wrapped.apk in the working directory.

Below is a full description of parameters for the command:

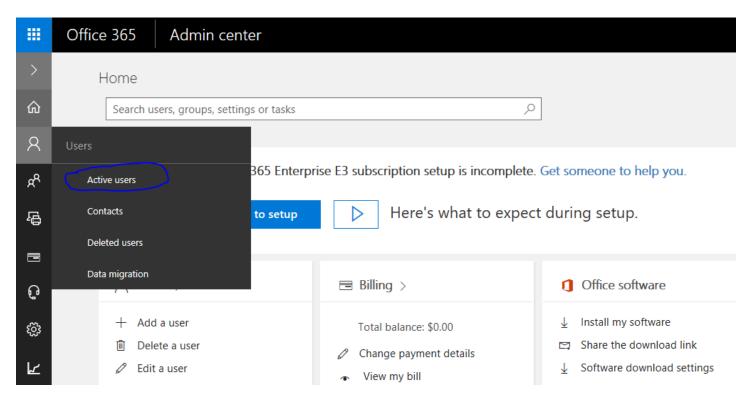
Property	Information
-InputPath	<path android="" application="" input="" the="" to=""></path>
-OutputPath	<path android="" application.="" as="" directory="" if="" inputpath,="" is="" output="" path="" same="" td="" the="" the<="" this="" to=""></path>
	packaging will fail.>
-KeyStorePath	<path android="" app.="" containing="" file="" for="" key="" keystore="" pair="" private="" public="" signing="" the="" to=""></path>
-KeyStorePassword	<password decrypt="" generated="" java="" key="" keystore,="" ran="" the="" to="" tool.="" when="" you=""></password>
-KeyAlias	<name be="" for="" key="" of="" signing="" the="" to="" used=""></name>
-SigAlg	(Optional) <name algorithm="" be="" for="" of="" signature="" signing.="" the="" to="" used=""> The algorithm must be</name>
	compatible with the private key. Examples: SHA256withRSA, SHA1withRSA, MD5withRSA
-Verbose	(Optional) Include this if you want detailed output to the PowerShell console
-Debug	(Optional) Include this if you want detailed debugging output to PowerShell

Author and Target MAM Policy to the App without Enrollment

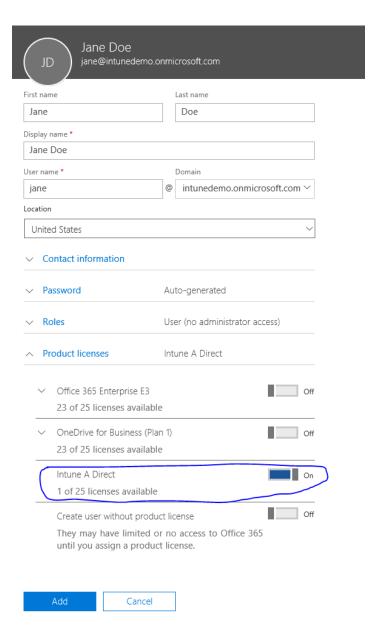
To do anything with Intune, we'll need an Intune administrator account. You can obtain one by visiting the Microsoft Intune website and signing up for a 30-day trial of Intune.

After signing up for the free trial, navigate to the Office 365 Portal, which is the hub for creating users and assigning them to security groups.

Let's add a user to our organization named Jane Doe. On the left-side menu, hover over "Users" and click "Active Users."



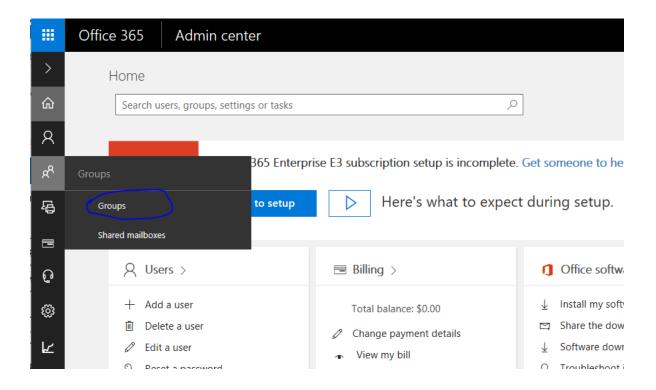
Click the "+ Add a user" button to create a new user. Fill out the information for your user account. Here we're creating an account for Jane Doe. Make sure to assign Jane an Intune A Direct license!



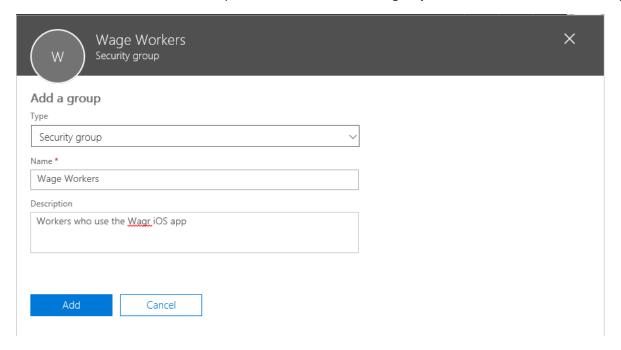
Press "Add" to finalize Jane's creation.

As the administrator, you'll receive Jane's password information. Keep Jane Doe's password handy – these are her corporate credentials you can use to test your managed apps on an end-user device.

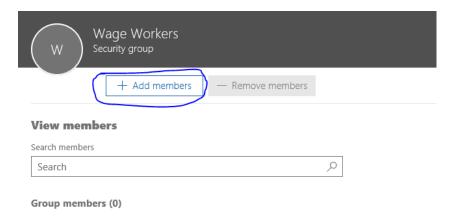
Next, we should create a security group and place Jane into it. The target of a MAM policy can be one or multiple security groups. Click "Groups" on the main menu.



On the left-hand menu, click "Groups." Then click the "+ Add a group" button to create a new security group.

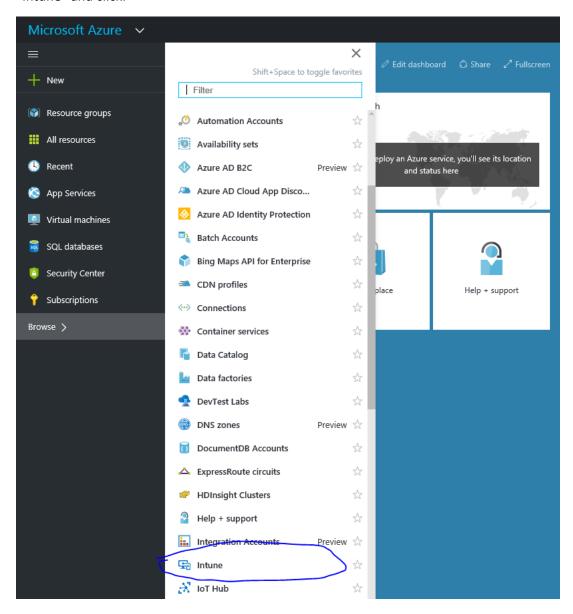


After creating the group, click on the group in the overall list of groups. Edit the membership list and add Jane Doe to the group.

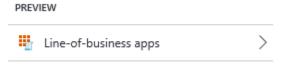


After creating a security group with our user Jane in it, now we switch to using the <u>Azure Console</u>, a separate administrator's portal from the Office Portal, to define and target Intune MAM policy.

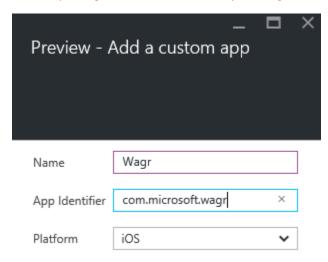
On the left-side menu, click "Browse" to open the list of services manageable from the Azure console. Scroll down to "Intune" and click.



Next, in the right-most "Settings" panel, you'll see a menu of Intune capabilities. Click on:



Here we'll add our wrapped LOB app(s) to the Intune MAM service by their app identifiers. For iOS, the app identifier is the bundle identifier. For Android, it's the package name. For our example, Wagr's bundle id is *com.microsoft.wagr*.



Return to the Settings panel in the Intune dashboard. Click on:



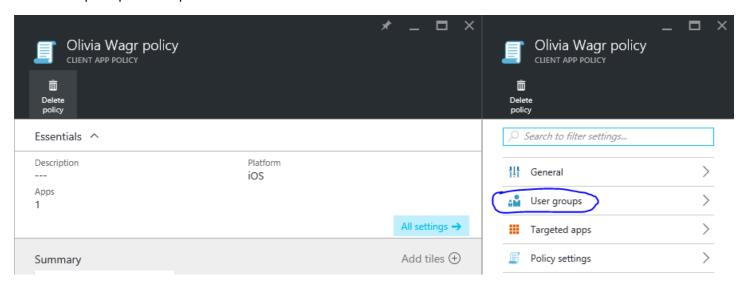
Add a new MAM policy for Wagr. Give it a name, description, choose iOS as the platform, and select Wagr as a targeted app. We'll name ours "Olivia Wagr policy." Then click "Configure required settings."

These are all the items you can manage on an app with MAM-without-enrollment.

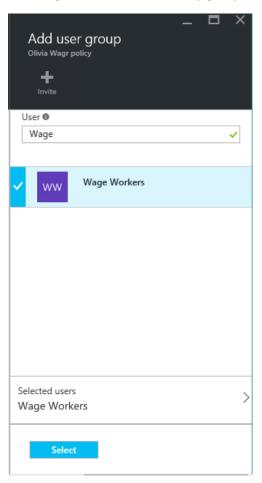
Data relocation	
Prevent iTunes and iCloud backups 0	
Yes No	
Allow app to transfer data to other apps 📵	
Policy managed apps	~
Allow app to receive data from other apps 0	
All apps	~
Prevent "Save As" 10	
Yes No	
Restrict cut, copy, and paste with other apps 0	
Policy managed apps with paste in	~
Restrict web content to display in the Managed Browser ©	
Yes No	
Encrypt app data 0	
When device is locked	~
Disable contacts sync 0	
Yes No	
Access	
Require PIN for access 🖲	
Yes No	
Number of attempts before PIN reset ®	
5	
Allow Simple PIN ®	
Yes No	
PIN Length ®	
4	~
Allow fingerprint instead of PIN (iOS 8+) 10	
Yes No	
Require corporate credentials for access 0	
Yes No	
Block managed apps from running on jailbroken or rooted devices ®	
Yes No	
Recheck the access requirements after (minutes) ®	
Timeout	_
30	
Offline grace period 720	
Offline interval (days) before app data is wiped on	
90	

Choose the settings you'll enforce in this MAM policy. Finish creating the policy when you're done.

To deploy the policy, you must target at least one security group of users. In the list of policies, click on your policy, which will open up the two panels below:



Click on "User groups" to select designated target groups. Add a user group to the list of targets by searching by name or selecting from the list of security groups. Click on the Wage Workers group and press select at the bottom of the panel.



Congratulations, you've deployed MAM policy. The next time Jane Doe opens Wagr, she'll be asked for her corporate credentials. Then the MAM policy you've enforced as an IT administrator will secure Jane's access to corporate data within the Wagr app.

Deploy the App to End-User Devices

How you get the wrapped versions of your LOB apps onto end-user devices is currently up to you. Without Intune mobile device management (MDM) enrollment, today there is no way to deploy apps onto devices through an Intune channel.

iOS

You can use iTunes or Apple Configurator 2 to sideload the wrapped app onto a test device.

Android

You can directly move the wrapped .apk to the device. From the device, open the .apk to install the app. Make sure the device settings allows for "installation for unknown sources."

The Intune team is in early stages of development of a tool for App Publishing without Enrollment that allows IT administrators to deploy their LOB apps to devices that are not enrolled with Intune MDM.