



**KTH Computer Science
and Communication**

Agile Development in a Solo Environment

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Abstract

This is a skeleton for KTH theses. More documentation regarding the KTH thesis class file can be found in the package documentation.

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Denna fil ger ett avhandlingsskelett. Mer information om L^AT_EX-mallen finns i dokumentationen till paketet.

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Contents

Chapter 1

Introduction

This chapter will initially go through the problem statement and goals of the report. It will also show the motivation and estimated value of the entire report. The last section will outline the structure of the rest of the report.

Agile development is something

1.1 Problem Statement

The hypothesis being tested is:

- There are agile development methods and strategies suitable for small development groups consisting of as little as one person.

The question regarding how this hypothesis can be tested is quite hard. It is obvious that agile development strategies can be used in small groups or when working solo, hence the word *suitable*. However the word is ambiguous but it also should be given vagueness of the evaluation methods. It is important to realize that what is being evaluated is very complicated for explained reasons and to test the hypothesis one would have to conduct a rather large study, preferably both quantitative and qualitative, over a long period of time. In reality, the results of this thesis will give indications rather than answers and could be used in a research of larger scope that justifies the topic.

1.2 Goals

The main goal of the thesis is as follows:

- Produce an agile development plan or agile strategies suitable for a single developer up to small teams consisting of only a few people.

Secondary goals:

- Theoretical comparison of popular agile development methods such as for example Scrum, **Extreme Programming (XP)**, Kanban etc.
- Overall clarification of agile terms and thinking/reasoning. For example differentiate Agile from Lean.

1.3 Motivation & Value

Agile software development can be seen as a trend in today's computer industry and the actual concept of the method changes every year, which is quite appropriate given what the methodology advocates. The method mainly targets advanced systems and encourage continuous improvement and rapid changes to new customer demands. The development process revolves around having collaboration between self-organizing and cross-functional teams with focus on communication together with a iterative development process. However the information available regarding how-to practically establish an agile development process in small companies with small projects is limited. The available literature usually give hints on where to start but focuses heavily on the full blown methods and leaves it up to the reader to decide what is practically possible for their limited sized development group or company.

1.4 Thesis Report Outline

Chapter 2

Agile Development

Most developers have experienced the nightmare of working on a project and slowly witness the increasing number of bugs, errors and time when adding new functionality. In order to combat this disheartening scenario, developers created constraints and routines around their activity, forming a development process based on prior mistakes. However big development projects can be complex and even though experienced based constraints helps, at some point the problems reappear. The solution for this was to keep adding more constraints and routines. So the development process grows and grows and until the process itself has become so cumbersome and advanced that it creates the problems it was designed to prevent, which is to avoid **technical debt*** and increase efficiency[?]. This so called **runaway process inflation*** was common among big companies around the millennium shift and at the time it was a growing negative trend [?]. This issue, that software teams around the world experienced, was observed by a few industry experts calling themselves the Agile Alliance who sought to fight it [?]. The ideas that make up agile development were not new at the time but it was the Agile Alliance that formulated the underlying concepts that make up agile development. Read more about this at ?? ??.

2.1 Abstraction & Components

It is common that agile development is directly compared to the waterfall model which is strange given how they situate on different abstraction levels. The waterfall model is a software development methodology just like Scrum. Agile development on the other hand is not a followable methodology by itself. It is more of an ideology or perhaps a collection of methodologies. So how is it even possible to compare the two of them? The answer is that people are comparing the waterfall model to some popular agile methodology like Scrum or just some common practices like sprints and pair programming, indirectly claiming that these elements represent agile development as a whole. This leads to confusion and unfair comparisons. So before continuing reading about agile development it is a good idea to get a better understanding of the components that make up agile development.

In Figure ??, agile development have been dividid into 4 different abstraction levels. First we have the ideology that consist of the core ideas such as the agile manifesto and principles. Secondly we have the methodologies and strategies that try to fulfill all or some of the agile principles or mentalities. The third abstraction are the practices that make up the methodologies. These practices can be similar to the agile principles but they are more practically applicable and at a much lower abstraction level. Each practice tries to satisfy one or several of the agile principles. Lastly, at the forth abstraction level, we have the actual tools that are needed to make the practices a reality. These tools can be very simple such as a physical room for meeting practices or more advanced such as xUnit for test-driven development.

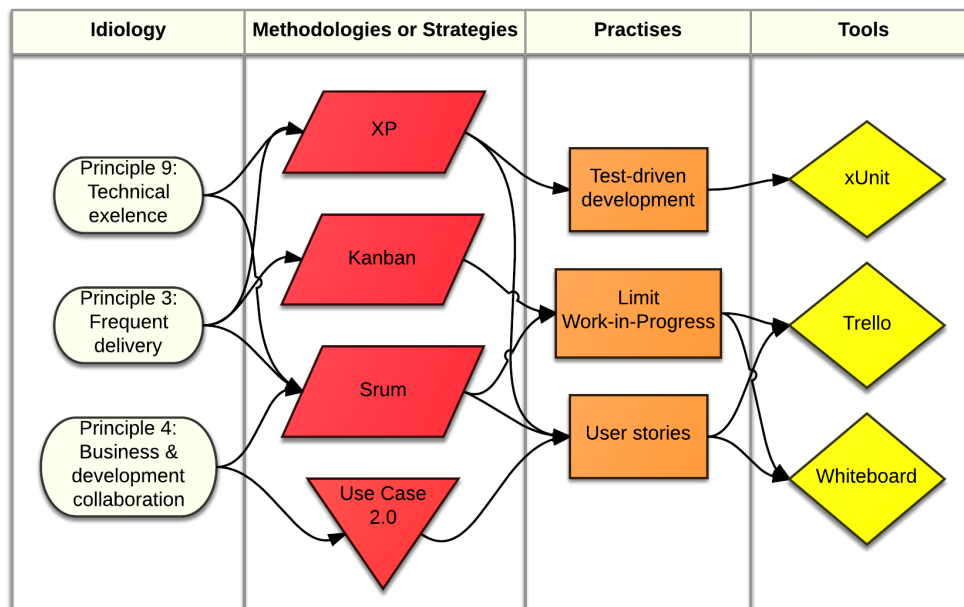


Figure 2.1. Agile development divided in four different abstraction levels and how the example elements within them correlate to each other.

2.2 The Agile Manifesto

The Agile Alliance is an organization formed by a group of computer industry experts in 2001. They decided to come together in order to form general development values in order to improve the software development process for companies around the world [?] [?]. The result was The Agile Manifesto that states the following:

- **Individuals and interactions** over processes and tools.
- **Working software** over comprehensive documentation.

2.2. THE AGILE MANIFESTO

- **Customer collaboration** over contract negotiation.
- **Responding to change** over following a plan.

The group that wrote The Agile Manifesto consisted of the following people: Kent Beck, Mike Beedle, Arie van Bennekum, Alistair Cockburn, Ward Cunningham, Martin Fowler, James Grenning, Jim Highsmith, Andrew Hunt, Ron Jeffries, Jon Kern, Brian Marick, Robert C. Martin, Steve Mellor, Ken Stewier, Jeff Sutherland, Dave Thomas [?] [?].

The following four subsections will give a short explanation for each of the statements of The Agile Manifesto that stands as the highest abstraction or the core that is agile development.

2.2.1 Individuals and Interactions over Processes and Tools

Process and technology are a second-order effect on the outcome of a project. The first-order effect is the people. [?]

ALISTAIR COCKBURN

Within football most agree that a football team of average players that communicate well can beat a team of egoistic superstars. The same goes for software development (and probably many more things) where a team of average programmers working together outperforms a team of expert programmers that fail to communicate. At least according to the thinking and reasoning of agile development [?].

Processes and tools are of course important as well but not as important. After all, agile development methodologies are processes that usually requires tools. Team managers have a habit of setting up the development environment and then assigning a team, assuming that the team will work well since they have the tools they need [?]. However this is focus put at the wrong end of order. Tools and processes can rarely repair a team that doesn't play ball but a functioning team is usually capable of configuring their own environment [?].

2.2.2 Working Software over Comprehensive Documentation

The program is the specification and documentation. [?]

DOUGLAS CROCKFORD

This might not be that much of a shocker, that functioning software is more important than documentation. The keyword here is *comprehensive* since it is common that teams get hung up on the quest of having close to 100 percent coverage on documentation [?]. The problem with this is that it takes a lot of time and effort to always keep in sync with the code and as soon as you lose the sync, the documentation begins telling lies. Instead of having every technical part of a program described in a thick book it is usually preferred, both for the reader and the writer,

to have a short rational and structured document that explains the software at a high abstraction. When a new member of a team needs more technical information they will get it when working closely and interacting with their team members and the actual software [?].

A common misconception is that code is for the computer and documentation for the human to understand the code [?]. Instead of translating the code into human language, why can't we write code so that humans can understand it in the first place? We already do it by naming things like classes and methods with understandable names, but it usually ends there. We make it *good enough*. If we instead focused more on the quality and logic of the code, a comprehensive documentation should not be needed at all.

2.2.3 Customer Collaboration over Contract Negotiation

Many have tried to create strict contracts with fixed specifications, deadlines and prices for software development. Many have failed [?]. You simply can't treat software as a commodity expecting everything to be known before hand. Trying to do so can lead to all sorts of avoidable problems like poor quality or even complete failure. It is not only the complexity of programming that is the issue but also how fast our technical world changes over short time periods. This is one of the core problems that agile development tries to avoid. By having a tight collaboration with the customer, the specifications, deadlines and prices don't need to be as strict. Instead of having a contract specifying the exact requirements of the entire project it should instead address how the collaboration between customer and developers should be conducted [?]. This leads to a more dynamic development approach where technical problems can be addressed directly. More over, needed changes don't risk breaking the contract.

2.2.4 Responding to Change over Following a Plan

Some of the reasons for this priority is stated in the previous section regarding customer collaboration. Customers have a habit of not knowing what they really want or change their requirements after seeing some of the functionality coming to life [?]. Also like stated in the previous section about collaboration, the IT world we live in rapidly changes and so can the requirements of a software project. It is nice and tempting to have the full project planned in some advanced planning software with every functionality written. However as the development team and customer moves forward the plan is bound to change. Some functionality will no longer be deemed necessary and previously unthought of functionality might be added. Some parts of the strict plan might then have been a waste of time and more importantly, the strict plan might hinder these kind of positive changes that are needed or are advantageous to the project.

By having a more abstract and loose plan with details only for the near future, for example a couple of weeks, you get a planning more susceptible to change [?].

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That detailed plan can be strict but since it is only for a short time period the risks of having unneeded functionality or hindering change is limited. The further away in time we look the weaker the plan should be since we want flexibility to changes and the likelihood of changing requirements grows as the timeline increases.

2.3 The Agile Principles

Using the values stated by The Agile Manifesto, 12 principles were created that act as the characteristics for agile practices [?]. You can interpret these principles as the next abstraction step from The Agile Manifesto where you get a clearer explanation of what agile development is. These are the principles:

1. Our highest priority is to satisfy the customer through early and continuous delivery of valuable software.
2. Welcome changing requirements, even late in development. Agile processes harness change for the customer's competitive advantage.
3. Deliver working software frequently, from a couple of weeks to a couple of months, with a preference to the shorter timescale.
4. Business people and developers must work together daily throughout the project.
5. Build projects around motivated individuals. Give them the environment and support they need, and trust them to get the job done.
6. The most efficient and effective method of conveying information to and within a development team is face-to-face conversation.
7. Working software is the primary measure of progress.
8. Agile processes promote sustainable development. The sponsors, developers, and users should be able to maintain a constant pace indefinitely.
9. Continuous attention to technical excellence and good design enhances agility.
10. Simplicity—the art of maximizing the amount of work not done—is essential.
11. The best architectures, requirements, and designs emerge from self-organizing teams.
12. At regular intervals, the team reflects on how to become more effective, then tunes and adjusts its behavior accordingly.

2.4 Misconceptions

Skeptics to agile development sometimes claim that agile development is just a trend, a so called fad. However the arguments are similar to the time when people claimed the world wide web to be just some youthful trend. It is a sort of straw man argument based on that it is new and popular, just like trends are. It is sort of a dictatorship vs democracy, dictatorship works but not well enough. And for a democracy to work the people need to be onboard.

2.5 Agile vs Waterfall

2.6 Agile vs Lean

Chapter 3

Agile Methodologies

Up to this point the ideology, that is agile development, have been described. In this chapter the more common methodologies that try to adapt these ideas and mentalities will be described. In other words, the methodologies described here will contain more practically applicable agile practices. What is important to note is that every agile methodology is subject to change. Most advocates of some agile methodology encourages changes in the methodology to suit your development team and/or company. This means that the descriptions of the methodologies can look slightly different, especially when they have been written years apart. Another reason can be that some methodologies or practices within a methodology can be very vague resulting in different interpretations. However this does not mean that some descriptions of the practices are wrong. The reason for the vagueness is that the founders of the methodologies want to encourage changes and alternative implementations.

The methodologies can be vast in their documentation and this report does not seek to explain each methodology in their deepest details. That would simply require to much work and be overwhelming for the readers. For the interested reader, each methodology will have recommended further reading in its introduction. One thing that every agile methodology has is a set of practices that explain the most important components. Some methodologies don't refer to them as practices but they all seek to explain the core of the methodology similar to how the agile principles, in ?? ??, relate to agile development. It was therefor suitable to use them as the base for this reports overview of the methodologies in order to ensure that the description and comparisons are based on somewhat equal grounds. Each methodology section will end with short summarize of the practices.

3.1 Scrum

3.1.1 Roles

Product Owner

Development Team

Scrum Master

3.1.2 Events

Sprint

Meetings

Extensions

3.1.3 Artifacts

Product backlog

Sprint backlog

Product Increment

Sprint Burndown chart

Release burndown chart

3.2 Dynamic Systems Development Method (DSDM)

3.3 Extreme Programming (XP)

Kent Beck is the founder of **Extreme Programming (XP)**. He is also one of the members of the Agile Alliance that you can read about at [?? ??](#). **XP** was conceived shortly before the creation of the Agile Alliance. In 2000, just a year before the Agile Alliance surfaced, the first book about **XP** called *Extreme Programming Explained: Embrace Change* was published by Kent [?]. For this reason, when reading early literature about **XP** there is no mentioning of the term *agile*, which is not that strange since at the time, the term did not exist. However more published articles and books have surfaced after the year of 2001 that have incorporated the agile ideology, such as the second edition of Kent's first book realized in 2005 [?]. This means that **XP**

Unlike Scrum, **XP** is mostly about the developers and helping them be as efficient as possible. It does not talk much about the overall business outside the development team. All though if you read further about **XP** you will find business related information but it is not at all in focus [?]. **XP** is usually referred to a lightweight methodology however the word *lightweight* means more than just skipping business related topics. It is also called lightweight because it promotes

3.3. EXTREME PROGRAMMING (XP)

removing baggage for the developers by letting them focus on the current task at hand [?]. For example, a core idea in **XP** is small fact based short term planning instead of extensive speculation based long term planning [?]. This just happens to be one of the absolute core ideas in agile development as well.

XP put focus on team work, feedback and code quality. The term extreme comes from the idea that it takes a few ordinary development practices and impose them to an extreme [?]. Originally **XP** was designed for small to medium sized teams but has over time grown to incorporate large teams as well. There are a total of 12 main practices in **XP** that will be shortly described in the following sections. The practices have been divided in sub categories called *Fine-Scale Feedback*, *Continues Process*, *Shared Understanding* and *Programmer Welfare*. There are several corollary practices as well that talk more about the business and goes even further into coding details. To read about this and much more, the second edition of *Extreme Programming Explained: Embrace Change* is recommended [?].

3.3.1 Fine-Scale Feedback

The following practices describes how the members of the team develop their software with feedback in focus. It goes through the basics of how they work in pairs and always using **test-driven development (TTD)** to guide them. It also describes the relations between business people and developers.

Pair Programming

This is perhaps the most notable feature or practice regarding **XP**. *Pair Programming* means that for each developer, there is a another developer observing and assisting without coding. They work together similar as in rally racing where one person is the driver and one is the map reader. The main difference is that in *Pair Programming* the coders switch places regularly. The purpose is that the observing developer can have their mind set on a higher abstraction level and is not distracted by coding, making it easier to ensure high code quality [?]. Not only are bugs detected more easily but the overall resulting code is simply put better. This way of developing can be quite motivating for the developers since you are never alone and if you grow tired of typing you just switch places with your pair. If the developers also switch partners every other day, information and knowledge is spread rapidly and smoothly within the entire team. This is especially good when you have specialists with knowledge that could benefit the other developers. Studies conducted by Williams and Nosek has suggested that pairing does not reduce the development efficiency but does show a decrease in defect rate in the software [?] [?].

Planning Game

The *Planning Game* is played between the business people and the developers. It is about figuring out and deciding witch features to implement and basically form a prioritization of what needs to be done. The business people focuses on the

importance of each feature [?]. The developers focuses on the cost of developing the features.

A simple and natural way to play the game is; After each iteration, which for example might be a two week period, the developers updates the cost of future features. They also come up with a budget for how much they will be able to develop for the next iteration. Then it is the business peoples turn. They decide the features, within the budget, that they want the developers to work on for the next iteration. This game plays out after each iteration.

In reality it is much more complicated and a whole chapter is dedicated to the *Planning Game* in the book *Agile Principles, Patterns, and Practices in C#* by Martin C. Robert and Martin Micah [?]. What is stressed is transparency since everybody might not be up to play ball just relying on some developers estimation. Things like velocity and user stories are described in detail which are all important components to the *Planning Game*.

Test-Driven Development

The following steps describes **TTD**:

1. Write an unit test for some functionality.
2. Make sure it fails before implementing it, since it would be strange otherwise.
3. Write the code that implements the functionality.
4. Run the unit test and if it fails, fix it until the test passes.
5. Repeat for every future functionality.

This can seem overwhelming at first but it leads to having a close to 100 percent test coverage which can be very beneficial as the project grows. Another positive aspect is that writing test cases before coding leads to all code being testable by definition. Some may think: "isn't all code testable?" but as soon as you build a system without the slightest thought about testability you will get the answer [?]. Further more, using **TTD** you tend to get code that is less coupled and better structured [?] [?]. The reason for this is simply because your mind is set to create code that can be tested independently, indirectly leading to decoupled module like structure.

Whole Team

Saying that **XP** focuses on the entire team does not simply mean the entire development team. Everyone that is in any way connected to the **XP** project should be collaborating closely with each other to solve problems. This goes as far as preferably having the customer in the same room or within 100 meters from the developers [?]. The more time the customer can spend with the team and the shorter distance

3.3. EXTREME PROGRAMMING (XP)

the customer is from the team the better. If the customer is unable to be within close vicinity then it is advice able to have a stand in representant for the customer [?].

3.3.2 Continuous Process

These practices describes the cycles such as sprints and release plans for the project. Things like frequent integration are brought up and the importance of continuous refactoring.

Continuous Integration)

For those that frequently work with multiple people using **Git***, *Continuous Integration* will sound familiar. Each programmer should integrate their work several times a day. If you are lucky (or fast), you are first and simply check in your work. If you are not so lucky, you have to merge the changes. In other words, **XP** teams use nonblocking source control [?]. This means that every developer can work on any part of the system, simultaneously with the other developers. It is important that each system tests and acceptance tests are run before anything is checked in. If something is broken, the developer fixes it before checking in the changes.

Refactoring

Refactoring is not a backup practice when quality ensuring practices fail. Refactoring is a quality ensuring practice.

MATHIAS LINDBLOM

Sometimes it can be hard to convince non-programmers the benefits of refactoring. The main reason is that feature wise, nothing is added. At most some optimization might be noticeable. Refactoring is about changing the foundation of the software. It is to make adding new features a simpler task. Code duplication is a sign that refactoring is needed. When developers choose bad practices simply because they see no other way of implementing something, factoring is needed. When changing code affects unrelated code sections, refactoring is needed. However the idea is not to code poorly, fix it with refactoring and continue. Most developers knows that coming to a situation where refactoring is advisable is pretty much unavoidable, the important thing is not to add fuel to the flames. *Pair Programming* for instance seeks to diminish the need of refactoring and make sure quality is ensured [?].

In **XP** refactoring is not something you do only at the end of an iteration or cycle, not even something you only do at the end of the day. You do it as soon as you see that it is needed [?]. This means that refactoring will come in really small packages that alone do not bring much value. Together however, all the refactoring keep the clone clean, simple and as expressive as possible.

NOTE TO SELF: FIND GENRAL INFO ABOUT REFACTORING. ALSO CHECK WIKI, OTHER NAME ON THIS PRACTICE Design Improvement

Small Releases

Small Releases simply means release often and release small. Releasing software can be a pain but that is usually the case when you seldom release, thus having no routine for it. The releases in **XP** can be split into two types. The iteration plan and the release plan.

The iteration plan

This is a sort of minor release. In **XP** the usual interval for minor releases of new software is every two weeks [?]. However as short as possible is preferred. The two week period is just a well working standard. At the end of each iteration cycle, decisions regarding user stories and features should be made according to the the *Planning Game*. It is not obligatory that something gets released at the end of this cycle since the short time period might mean that too few features with value have been implemented.

The release plan

This is basically the bigger version of the iteration plan. This is a more abstract plan over a longer time period that usually is about three months [?]. A clear difference is that the iteration plan should not change but the release plan is subject to change during its runtime. A simple explanation for this is is expected that we can usually plan two weeks ahead without interference while this is not the case over three months. It is also expected that something always gets released at the end of a release plan cycle.

3.3.3 Shared Understanding

The following practices are about giving the developers a team feeling and shared understanding of the entire project. The practices talk about code design, abstraction and that sharing knowledge is caring. One for all and all for one.

Coding Standards

Pair Programming describes how knowledge can be spread swiftly by routinely changing programming partner. For this to work well it is important to have a coding standard so that the programmers don't spend time on understanding others syntax. Without a coding standard, whenever a programmer starts working on someone else's work, he/she might feel the need to format or even refactor the code. When setting a coding standard it is important with proper communication so that every developer feels comfortable with standard and voluntarily wants to uphold it [?]. There is really no reason not to have a coding standard since it will make the software easier to understand which indirectly increases code quality.

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Collective Code Ownership

There will always be developers with different specialities. The common way of just working on ones speciality means being more locked to that speciality. **XP** instead seeks to minimize this specially difference between the members. Both *Pair Programming* and *Coding Standards* works to even out the specialities between team members. Everybody can choose to work on any part of the software such as on the database, the gui or the server. As a **XP** developer you are not confined to a specialty and assistance should always be given to those who seek to broaden their expertise by coding on unfamiliar parts of the software [?]. This is to increase motivation, reduce risks by spreading knowledge and aid the personal development of the developers.

Simple Design

XP seeks to keep it simple and expressive as stated by *Refactoring*. The infrastructure is not in place when developing according to **XP**, the infrastructure gets created when it is currently needed. There are three so called mantras that an **XP** developer follows regarding simple design:

Consider the simplest thing that could possibly work

When developers are about to implement a new story. They think about the simplest possible scenario that satisfies the story. Then they choose the simplest possible practical way of making that scenario a reality. This means that **XP** developers do not think about future stories when implementing the current story.

You aren't going to need it

Sometimes you just know that a database will be needed in the future or that a web server is going to be created. Is it not important to make sure the code were currently implementing is easily hooked to these services even if the services don't exist yet? The answer is maybe. The developers only do it if they are absolutely certain that the service will come in the future together with the conclusion that creating hooks for this service before it exists will be more valuable than creating them later.

Once and only once

If duplicate code exists, make sure it doesn't. The best way to remove duplication is creating abstraction [?]. For example if a couple of code parts do almost the same thing, use templates. The important thing is that code duplication is removed as soon as it is seen.

System Metaphor

This is the most vague practice in **XP**. In the book *Agile Principles, Patterns, and Practices in C#*, Martin C. Robert and Martin Micah describes the metaphor by

describing a jigsaw puzzle [?].

How do one know that what pieces go together in a jigsaw puzzle? A blind person could only go by the shapes and try to fit pieces that seem to go together. A more powerful evidence that the pieces go together is the image. If the image seems correct, we don't have to look at the shape, we just know they somehow go together. More importantly, if the pieces do not go together even though the image is correct we know for sure that the puzzle maker has failed with the pieces. A blind person would have a much harder time coming to this conclusion.

In other words, the metaphor correlates to how important it is to know the big pictures in order to make sure that the modules or components are what we really want them to be. No offense meant to any blind person out there. Also note that the description of the metaphor using the jigsaw puzzle is also a metaphor by itself, mind blown! By using metaphors we can create an abstraction, or the big picture, for complicated software or systems. When using metaphors you often use a system of names for different elements that on a high level describes the overall mechanisms.

The metaphor is the vision for a system. It is the guide for the developers that help them name classes and methods, select appropriate locations for new components and overall helps ensuring that everyone knows where, what and why they are currently implementing something.

3.3.4 Programmer Welfare

This section only has one practice where the focus is on the wellbeing of the developers. The practice *Sustainable Pace* is about avoiding burning out the developers with stress and overtime.

Sustainable Pace

Like a marathon runner must conserve his/her energy to not burn out before the race is finished, the development team in **XP** must keep a sustainable pace. A software project takes a long time to finish and sprinting from start comes with several problems. One problem is that it can affect motivation negatively in the long run. Estimations becomes wrongfully optimistic. Also working extra hard from start, when you have minimum knowledge of the heading of a project, can lead to redundant work.

Therefor in **XP** you are not allowed to work overtime with the only exception of the final week before a big release [?]. The big releases usually comes once every third month like stated by the practice *Small Releases*. That does however not mean that the practice is to always work overtime before every release, it simply means that is allowed if a team happen to be extremely close to reaching a important release goal in the final sprint. Making sure that everyone works in a sustainable pace also have the effect of conserving energy so the team is alert for that seldom occurrence when an extra push is needed.

3.4. CRYSTAL CLEAR

3.4 Crystal Clear

Crystal Clear is an agile development methodology developed by Alistair Cockburn, one of the authors of The Agile Manifesto. Her role in the creation of The Agile Manifesto was to focus on efficiency rather than handling rapidly changing requirements and thus Crystal Clear has focus on efficiency, similar to XP [?]. Just like agile development can be seen as a family of methodologies, Crystal is a family of methodologies. Some of the other variations that exists are Crystal Yellow, Orange, Red, Maroon, Blue and Violet. The darker the color, the bigger project/team it is suppose to handle. Crystal Red is for example for a project consisting of 50-100 people. Crystal Clear, like the name clearly suggests, is designed for the smallest project consisting of 5-8 people. It is for that reason that Crystal Clear was the chosen sub methodology for this report since we seek to find agile methodologies suitable for small development teams.

Crystal Clear has seven properties that stand as the practices of the methodology. The first three properties, *Frequent Delivery*, *Reflective Improvement* and *Osmotic Communication* are the only required properties and the last four are recommended, especially for experienced teams [?]. For more detailed description about Crystal Clear read the book Crystal Clear by the created Alistair Cockburn herself [?]. The book is mainly based on expert interviews, conducted by Alistair Cockburn himself, of development teams and project managers. The following descriptions of principles are taken from that book if no other reference is mentioned.

3.4.1 Frequent Delivery

It is important to have a strict delivery frequency and not fall in to the temptation of extending deadlines since it can be demotivating for the team and jeopardize the future schedule. By ensuring that the team deliver new software on a regular basis the team learns how much it is able to deliver and can improve estimations. This also gives the developers a feeling of **Early Victory***. Frequent delivery is not only for the developers, it also aims to satisfy the customer by giving clear progress reports in the form of actual software. The delivery frequency is usually about 2 weeks but depending on the project and development team this can be either extended or shortened.

3.4.2 Reflective Improvement

Did you get together at least once within the last three months for a half hour, hour or half day to compare notes, reflect, discuss your group's working habits and discover what speeds you up, what slows you down, and what you might be able to improve? . [?]

ALISTAR COCKBURN

This is similar to what was mentioned at ?? ?? in the first paragraph. If you

never stop, reflect and evaluate your work you don't know if what you are doing is really working. Agile development is about being open to changes but you have to know the worth of those changes. It does not have to be statistical assessment, it can be something as simple as just sitting down with some colleagues over a cup of coffee and discuss what is working and what is not. The important thing is to make it happen by allowing the team to do this on a regular basis. Crystal Clear is a lot about the social environment and trusts the team to make the right choices when given the right circumstances. It is here *Reflective Improvement* is so important because it allows the team to evaluate their decisions and improve for the future.

3.4.3 Osmotic Communication

This is a important principle for Crystal Clear. In fact, it is so important that it is the only principle that exist in all sub-methodologies within the Crystal Family. Osmotic communication is the effect of having a team physically close together and picking up important information in the background chatter. So individuals holding lots of important information will, either consciously or unconsciously, gradually spread it out which is similar to the effect of *osmosis**. A simple way of ensuring osmotic communication is simply grouping the team in one single room, or the so called "war room", whose name might inspire people resisting leaving their private offices to make this possible. For large teams this can be an logistic issue but an alternative is to have several rooms next to each other forming sub-teams.

3.4.4 Personal Safety

This refers to something that most agree on is important but is generally hard to establish. To be able to give critique at any level of the company or project chain. The most important thing that is needed to allow this is to somehow remove the fear of reprisal. The members must feel safe and have trust in one another in order have the confidence to bring out weaknesses and problems in the project. Especially when weaknesses goes against the word of project leaders or managers. This means that it is important with good leadership to ensure *Personal Safety*. Simon Sinek, who is a leadership expert, stresses and explains this importance well in a TED Talk [?]. There he makes an example of how the militaries focus on great leadership influence the soldiers and draws a parallel on the positive effects this would have on companies. In short terms, what it means to have leaders truly and fully trusting the team and the team truly and fully trusting the leaders.

A way of ensuring trust, that leads to *Personal Safety*, between leaders and the members is to let the leaders have private discussions with each member. During these discussions the leaders try to make the member expose weaknesses, such as a failure to reach a deadline or any form of work-related information that you don't feel comfortable exposing. An experienced leader can then show a positive attitude and even gratefulness for the information. Furthermore, the leader can cover for the member and offer assistance to demonstrate that when the member reveals a

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weakness or mistake, he/she will actually get assistance. Another tool is to have meetings where difficult problems are discussed where all members of the team are present, including the leader/leaders. This can lead to heavy argumentation, opening up to critique and hopefully showing that they can solve problems together that would not be easily possible alone.

3.4.5 Focus

Do all the people know what their top two priority items to work on are? Are they guaranteed at least two days in a row and two uninterrupted hours each day to work on them? . [?]

ALISTAR COCKBURN

As a developer, at some point you have come across the situation on working on some functionality, detecting some side problem or challenge, spending lots of time working on it, and at some point asked yourself the question; What am I doing? As a programmer it is easy to find yourself in this situation of spending valuable time on non-valuable things. It is mainly the **executive sponsors*** job to make sure that this happens as little as possible and the developers stay on the correct course, speaking about value to the project or company. When working on several projects as a developer, it takes time to mentally switch between one project to another. For the programmer out there, you can draw the parallel to cache misses. Inexperienced managers underestimate this cost and keep assigning new projects to the same developers before the previous projects are finished. This is not only overwhelming to the developers and makes it hard for them to know what to work on, it is also motivationally destructive to regularly report the lack of progress on assigned projects. A simple repair is that the **executive sponsor** makes a clear prioritization list for each individual. For example prioritizing two projects or items much higher than the rest.

Focus time for the team members is also something important. It can be as simple as guaranteeing two full days work on a project before being allowed to switch or even look at another project. This limits the overhead of switching between projects, guaranteeing some progress to be made before any switch to another project is made. Another level of practically ensuring focus time is to have a couple of hours each day where interruption are forbidden, with the exception of certain critical scenarios. This can be very important because just like how project switching leads to overhead time waste, frequent interruptions from colleagues can create the same idle time. Especially when the interruptions are about matters that don't directly involve what the developer is currently working on.

3.4.6 Easy Access to Expert Users

Does it take less than three days, on the average, from when you come up with a question about system usage to when an expert user answers the question? Can you get the answer in a few hours? . [?]

ALISTAR COCKBURN

Expert users can provide qualitative feedback about functionality and design and are generally a great source of information for the developers. Easy access to expert users is a good addition to *Frequent Deliveries* since it allows rapid and valuable feedback when deploying and testing newly added features. A study conducted in 1995, by Keil and Carmel showed the importance of having direct links to expert users and the positive effects it could have on a project [?]. Their research led to the recommendation to "Reduce Reliance on Indirect Links", as in rely more on access to real users. If a programmer has a design question and it takes several days before a reply comes, from an expert user, it can lead to delays or the programmer making decisions based on his own assumptions. This time delay between questions and answers can have grave impacts on the project. Some practical ways of ensuring *Easy Access to Expert Users* is:

Weekly or semi weekly user meetings with additional phone calls

Pretty straight forward, allow communication to flow freely between expert users and developers with regular weekly meetings. It can be as little as one or two hours per week. It is advisable to have the meetings more frequent in the early phases of the project. The availability of phone calls is a good addition for those extra important questions that needs a quick reply.

One or more experienced users directly on the development team

This can be hard to achieve and is rarely used since it highly depends on the availability of the expert user. However, if it is possible it is perhaps the optimal way of providing expert user feedback.

Send the developers to become trainee users for a period

This is sort of converting developers to expert users. This leads to the developers seeing the project from a different perspective and can limit the need of having regular feedback from the actual expert users.

3.4.7 Technical Environment with Automated Tests, Configuration Management & Frequent Integration

Neither of these technical environment elements are crucial for a successful project but they can make the developers lives

Automated Testing

Many projects to just fine using manual testing. However every programmer,

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that had switched from manual testing to automated testing, that Alistair Cockburn interviewed swore to *never to work without them again*. The benefits are apparent when several people work on the same code on different days. The next developer can just run the automated tests the day he/she starts and be confident that nothing is broken. It gives the developers a freedom to change without worrying about whether or not something got broken along the way. For those with no prior experience with automated testing, the X-unit framework is advisable to take a look at. There is a version of X-unit for most languages and they share the name ending "unit" while the "X" is replaced with something correlating to the language, like Junit for Java.

Configuration Management

The configuration management system gives a structure to the project that allows asynchronous work, revert changes, select a specific configuration for release and backup to a stored stable configuration when problem arises. You can loosely say that the configuration management system is to an entire project as **Git** is to software development. According to Alistair Cockburn, configuration management is often cited by development teams to be the most critical non-compiler tool.

Frequent Integration.

Frequent integration leads to easier to detection of bugs and also fewer bugs/problems that surface simultaneously. The added code is more fresh in the developers minds and smaller in size, thus leading to fewer hiccups when checking the code to be integrated. It is advisable to integrate as frequent as possible. It is good to be able to integrate several times a days. If that is not realistically possible then once every day is not bad either. When several days goes before integration the problems starts to stack up.

3.4.8 Summary

Crystal Clear has a clear focus on working and social environment. Five of the seven properties talk about social values for the development teams and how important these are for improving the final result of the project, *Reflective Improvement*, *Osmotic Communication*, *Personal Safety*, *Focus*, *Easy Access to Expert Users*. The properties can also enhance the effect of another, for instance; *Frequent Delivery* enhances trust since it exposes the working flow of the members, leading to *Personal Safety*. *Personal Safety* in turn enhances *Reflective Improvement* since the members are more likely to speak out freely.

3.5 Kanban

3.5.1 Visualize

3.5.2 Limit Work-in-Progress

3.5.3 Manage Flow

3.5.4 Make Process Policies Explicit

3.5.5 Implement Feedback Mechanisms

3.5.6 Improve Collaboratively & Evolve Experimentally

Chapter 4

Method

The method is divided in two main parts. The first section describes the theoretical evaluation of agile methodologies. The second part describes the project that has been developed using a few selected agile strategies.

4.1 Theoretical Evaluation of Methodologies

4.1.1 Agile Methodology Point System

4.2 Practical Evaluation of Agile Project

4.2.1 Project Description

The actual project, to be developed using agile strategies, is a private initiative from Per-Arne Forsberg who has 25 years of successful international experience and knowledge in managing technically skilled units, products and projects around the world at Ericsson. Having been involved and engaged in change management, using the latest Lean and Agile methodology. The project is developing a dynamic, scalable and robust interactive tutoring framework prototype for pre-academic students. Assisting students today according to the 'old school' is social but also ineffective since it is usually one to one communication or one to a few in a geographical location (you have to meet at pre-determined location at pre-determined times, like classrooms). The long term goal is to assist in communication between students and teachers (tutors willing to help out with their knowledge from their preferred location) in Sweden and in turn combat the negative (knowledge) grade curve that can be seen around the country (according to international studies, PISA). In short the idea is to create a interactive website that can be used for many to many type of communication between students and teachers. An exact specification of the project does not exist in order to encourage the agile development process.

4.2.2 Chosen Methodology and/or Strategy

Chapter 5

Results

5.1 Theoretical

5.1.1 Point System

5.2 Practical

5.2.1 Project

5.2.2 Developer & Product Owner Experience

Chapter 6

Discussion

6.1 Result Critique

6.2 Conclusions

6.2.1 Developers Thoughts

6.3 Future Work

Chapter 7

Glossary

Early Victory A strategy commonly referenced to in agile development that refers to the sociological benefits of showing early and frequent results, such as increasing morale and trust [?]. 12

executive sponsor Also referred to as the project sponsor. Executive sponsor is a role in project management that is responsible to the business/company for the success of a project. 13

osmosis The movement of a liquid, sometimes gas, through a plasma membrane (which is a sort of filter) which over time results in a balancing from high concentration areas to low for the molecules that are able to pass through the plasma membrane. 12

runaway process inflation Runaway inflation is a very rapid inflation (decrease of money value). Runaway process inflation is a term sometimes used within agile development to describe rapidly growing development processes. 3

technical dept Technical dept (also called design dept or code dept), is a metaphor primarily used in software development referring to the consequences of poor system design. The dept builds up as you for example introduce bugs and so called spaghetti code that has to be fixed in the future, as in repaying your dept. 3

XP Extreme Programming (XP) is an agile development methodology where the developers usually work in pairs. 2

Chapter 8

Acronyms

XP Extreme Programming. [2](#), [10](#), [11](#), *Glossary*: [XP](#)

Appendix A

RDF

And here is a figure

Figure A.1. Several statements describing the same resource.

that we refer to here: ??

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