#### **SUMMARY**

Crew Chief with over 7years of experience with aircraft maintenance and repair activities. Organize, dependable, and successful at managing multiple priorities with a positive attitude. Hardworking and passionate individual with great interpersonal skill. Ready to be a part of your great organization.

## **SKILLS**

- Verbal and Written Communication
- Time Management
- Customer Service
- Dependable, and Trustworthy
- Safe Driving Techniques
- Teamwork and Loyalty
- Mental Toughness

- Critical Thinking and Analysis, and
- Good Work Ethic
- Friendly, Positive Attitude
- Data Management
- People Skills
- Computer Skills

## **EXPERIENCE**

Private Contractor / Professional Automotive Relocation Services - Dallas, TX

03/2016 - 12/2022

- Achieved consistent safety targets by adjusting driving to different road and traffic conditions, balancing loads and avoiding dangerous driving actions.
- Transports more than 120 vehicles over 250,000 miles across 49 states in Unites State of America with 100% safe delivery.
- Picked and delivered over 4,000 share riders in two different states and maintained 4.9 five stars.
- Coordinated efficient routes to avoid delays and optimize schedules.
- Assisted passengers with entering and exiting vehicles safely and securely stowed baggage to minimize damage risk.
- Upheld high standards of professionalism and discretion when working with high-value clients.
- Planned and adjusted optimal routes based on traffic and weather conditions.
- Delivered goods and products to customer on time and in excellent condition
- Stored, shared and created documents with Microsoft Word, Google Docs and SharePoint.
- Maintained composure and productivity in high-pressure environments to facilitate client satisfaction.
- Formatted text and graphics files in preparation for uploading to internal and external websites.

## AH-64 D Apache Helicopter Crew-Chief / US Army - Killeen, TX

02/2007 - 11/2012

- Part of crew that launched 18 AH-64D Apache Helicopter in single flight. 100% launch by maintenance unit ever recorded on Camp Humphreys base.
- Trained teams on emergency situation preparedness, techniques, tactical planning, equipment maintenance and weapon use.
- Produced reports on equipment status, incidences, personnel readiness and intelligence for superiors as requested.
- Maintained aircraft ground equipment, fuel handling and facility maintenance.

- Performed inspections, functional checks and preventive maintenance on aircraft.
- Troubleshot malfunctions in aircraft structure, landing gear, flight surfaces and heating systems.
- Performed aircraft structural repairs as related to sheet metal and composite structures.
- Removed and installed aircraft subsystem assemblies such as engines, rotors, gearboxes, transmissions and mechanical flight controls.
- Recorded maintenance actions in aircraft logbooks.
- Maintained orderly and safe work environment by enforcing tool control and FOD awareness, prevention and safety at all times.
- Operated power tools, gauges and testing equipment to adjust, repair and replace faulty components in aircrafts.
- Performed aircraft maintenance for scheduled preventive actions and unscheduled requirements.
- Inspected all received aircraft parts to verify compliance with FAA regulations.
- Promoted safety procedures and precautionary measures with team working in harsh temperatures, rugged conditions and operating field equipment.
- Accounted for inventory and control of weapons and prepared aircraft for phase inspections and unscheduled maintenance.
- Accomplished team objectives by effectively directing daily activities.
- Troubleshot systems to isolate mechanical or electrical faults and repair components.

## **EDUCATION AND TRAINING**

**Cyber Security Certification**: Computer Technology

The Tech Academy - Portland, OR

**Bachelor of Science**: Aviation Business Management

Embrey Riddle Aeronautical University - Daytona Beach, FL

AH-Apache Helicopter Repair U. S Army AIT - South Carolina 08/2007

Expected in 05/2023

# **ACCOMPLISHMENTS**

AWARDS, BADGES AND, DECORATIONS

Meritorious unit commendation award 2007/2009/2012 Army oversea service Ribbon 2008/2009/2011

Army distinguish sharp shooter badge 2010/2012 (Pistol)

Global war on anti-terrorism medal 2008/2010

National Defense Service Medal 2007/2010

Army Achievement Medal 20010/2012

Army Good Conduct Medal 2008/2010/2012

03/2023