

Settlement terms of **Alyve Health** are as follows:

T, i.e., Settlement Basis shall be **Order Delivered**. To clarify, an order shall become eligible for settlement on one of the 4 events mentioned above.

Settlement Window shall be **3** days. To clarify, the settlement day shall be **T + 3**. Therefore, payments shall be settled on daily basis as mentioned below:

**T + 3** shall imply that orders for which–

T was on Monday, the settlement day shall be the following **Thursday**

T was on Tuesday, the settlement day shall be the following **Friday**

The timelines mentioned above do not take public holidays, weekends into account.

T was on Friday, the settlement day shall be the following **Wednesday**

Issues or queries on the settlements made shall be entertained within a maximum of **3** days of providing the recon file with payment details updated.