# Personal Agents in the Rule Responder Architecture

Benjamin Craig Harold Boley

Institute for Information Technology National Research Council, Canada Fredericton, NB, Canada

> RuleML-2008 Orlando Florida October 30-31, 2008

#### Outline

- Rule Responder Overview
- Agents
  - Personal / Organizational / External
- Infrastructure
  - Reaction RuleML Messages
  - Message Performatives
  - Agent Communication Protocols
  - Mule ESB (Communication Middleware)
- Rule Engines (for Realizing Agents)
  - Prova
  - OO jDREW
- Symposium Planner Use Case
  - Query Delegation/Answering
  - Shared Knowledge between Pas
  - Ontology Description
- Future Work and Conclusion

# Overview of Rule Responder (I)

- Rule Responder is an experimental multi-agent system for collaborative teams and virtual communities on the Web
- Supports rule-based collaboration between the distributed members of such a virtual organization
- Members of each virtual organization are assisted by semi-automated rule-based agents, which use rules to describe the decision and behavioral logic

# Overview of Rule Responder (II)

- Uses languages and engines of the RuleML family for rule serialization, based on logic and XML:
  - Hornlog RuleML: Reasoning
  - Reaction RuleML: Interaction
- Implemented on top of a Mule-based Service Oriented Architecture (SOA)

# Personal Agents

- A personal agent assists a single person of an organization, (semi-autonomously) acting on his/her behalf
- It contains a FOAF\*-like fact profile plus FOAF-extending rules to encode selected knowledge of its human owner

<sup>\*</sup> The Friend of a Friend (FOAF) project: <a href="http://www.foaf-project.org">http://www.foaf-project.org</a>

# Organizational Agents

- An organizational agent represents goals and strategies shared by each member of the organization
- It contains rule sets that describe the policies, regulations, opportunities, etc. of its organization

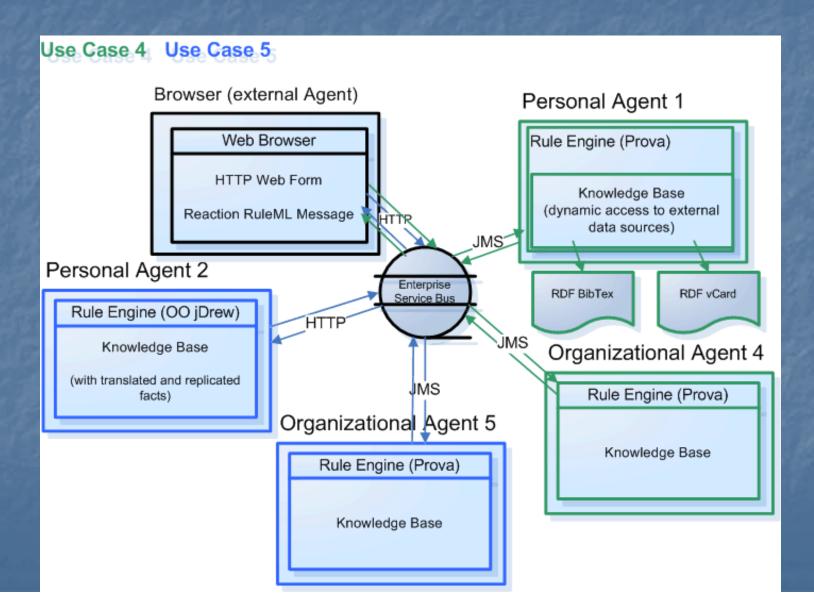
## External Agents

- External agents exchange messages with (the public interface of) organizational agents, asking queries, receiving answers, or interchanging complete rule sets
- End users, as external agents, employ a Web (HTTP) interface of Rule Responder (currently an API-like browser interface)
- Support for simultaneous external agents: Currently, end users (B2C)
   Ultimately, other organizations (B2B)

# Rule Responder as a Multi-Agent Infrastructure

- Realizes a System of OAs, PAs, and EAs
- Built on the Mule ESB
- The OAs and PAs are realized each with an instance of a Rule Engine
- Combines the ideas of multi-agent systems, distributed rule management systems, as well as service-oriented and event-driven architectures

### Infrastructure - Overview



# Translation Between PAs' Native Languages and OA's Interchange Language

- Each rule engine can use its own rule language
- Agents require an interchange language so that they can understand each other
- Rule Responder uses Reaction RuleML as its interchange language
- Translation is done with an XSLT stylesheet

#### Reaction RuleML

- Reaction RuleML is a branch of the RuleML family that supports actions and events
- When two agents need to communicate, each others' Reaction RuleML messages are sent through the ESB
- Carries RuleML queries, answers, and rule bases to/from agents

#### Example Reaction RuleML Message

```
<RuleML xmlns="http://www.ruleml.org/0.91/xsd"</p>
   xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
   xsi:schemaLocation="http://www.ruleml.org/0.91/xsd
   http://ibis.in.tum.de/research/ReactionRuleML/0.2/rr.xsd"
   xmlns:ruleml2007="http://ibis.in.tum.de/projects/paw#">
       < Message mode = "outbound" directive = "query-sync" >
             <oid><Ind>RuleML-2008</Ind> </oid>
             <sender> <Ind>User</Ind> </sender>
             <content>
                    <Atom>
                           <Rel>getContact</Rel>
                           <Ind>ruleml2008_PanelChair</Ind>
                           <Ind>update</Ind>
                           <Var>Contact</Var>
                    </Atom>
             </content>
      </Message>
  </RuleML>
```

## Message Performatives

- The attribute directive="..." corresponds to the pragmatic performative
- Specify message exchange/interaction protocols
- Rule Responder Performatives
  - In tradition of KQML and FIPA-ACL
  - Currently implemented: Query and Answer
  - Retract and Update in collaboration with RIF-PRD

## **Agent Communication Protocols**

#### WSDL-like protocols

- In-Only
  - Message is sent to agent<sub>1</sub> from agent<sub>2</sub>; then agent<sub>1</sub> executes performative
- Request-Response
  - Performs above in-only; then agent<sub>1</sub> sends response back to agent<sub>2</sub>
- Request-Response-Acknowledge
  - Does Request-Response; then agent<sub>2</sub> sends a response back to agent<sub>1</sub>
- Workflows
  - Generalizes the above protocols to allow arbitrary compositions of agent messages

#### Communication Middleware

- Mule Enterprise Service Bus (ESB)
  - Mule\* is used to create communication end points at each personal and organizational agent of Rule Responder
  - Mule supports various transport protocols (e.g. HTTP, JMS, SOAP)
  - Rule Responder currently uses HTTP and JMS as transport protocols

\* Mule – The open source SOA infrastructure: <a href="http://mulesource.com">http://mulesource.com</a>

# Rule Engines

Prova: Prolog + Java

 OO jDREW: Object Oriented java Deductive Reasoning Engine for the Web

#### Prova

Prova is mainly used to realize the organizational agents of Rule Responder

It implements Reaction RuleML for agent interaction (event-condition-action rules)

### OO jDREW

- OO jDREW is used to realize the personal agents of Rule Responder
- It implements Hornlog RuleML for agent reasoning (Horn logic rules)
- Supports rules in two formats:
  - POSL: Positional Slotted presentation syntax
  - RuleML: XML interchange syntax
     (can be generated from POSL)

# Use Case: Symposium Planner

- RuleML-20xy Symposia
  - An organizational agent acts as the single point of entry to **assist** with the symposium:
    - Currently, query answering about the symposium
    - Ultimately, preparing and running the symposium
  - Personal agents have supported symposium chairs since 2007 (deployed as <u>O&A</u> in 2008)
    - General Chair, Program Chair, Panel Chair, Publicity Chair, etc.

#### Online Use Case Demo

- Rule Responder: <a href="http://responder.ruleml.org">http://responder.ruleml.org</a>
- RuleML-2007/RuleML-2008 Symposia: http://ibis.in.tum.de/projects/paw/ruleml-2007 http://ibis.in.tum.de/projects/paw/ruleml-2008

Online

- Personal agents: Supporting all Chairs
- Organizational agent:
   Supporting Symposium as a whole

# Query Delegation

- Query delegation to personal agents is done by the organizational agent
- Tasks for the symposium organization are managed via a role assignment matrix
- Is defined here by an OWL Lite Ontology (alternatives: RDFS, RuleML, ...)
- Assigns (meta)topics to agents within the virtual organization: ... see next slide ...

# Role Assignment Ontology

Topics

Agents Metatopics **Sponsoring** Press Release **General Chair** General Chair Challenge **Program Chair Program Chair Demos** Challenge Chair Challenge Chair Panel **Participants Publicity Chair Publicity Chair** Registration **Panel Chair Panel Chair** Visa Letter **Submissions** Responsible Accountable **Presentations** 21

## Multiple Query Answers by PAs

- Some queries have more than one answer
- The PA will send the answers one at a time to the OA (interleaved backtracking and transmission)
- When no more answers are computed, an end-of-transmission message is sent back

# Shared Knowledge Between Personal Agents

Rules can be shared among personal agents

 Rules that apply to all PAs can be moved up to the OA level

... see next slide ...

### Organizational Symposium Agent Knowledge Base

% Sample Prova-like rule (in POSL syntax) stored in the OA:

getContact(?topic, ?request, ?contact) :-

% Uses the topic and request to delegate the following query to appropriate PA

person(

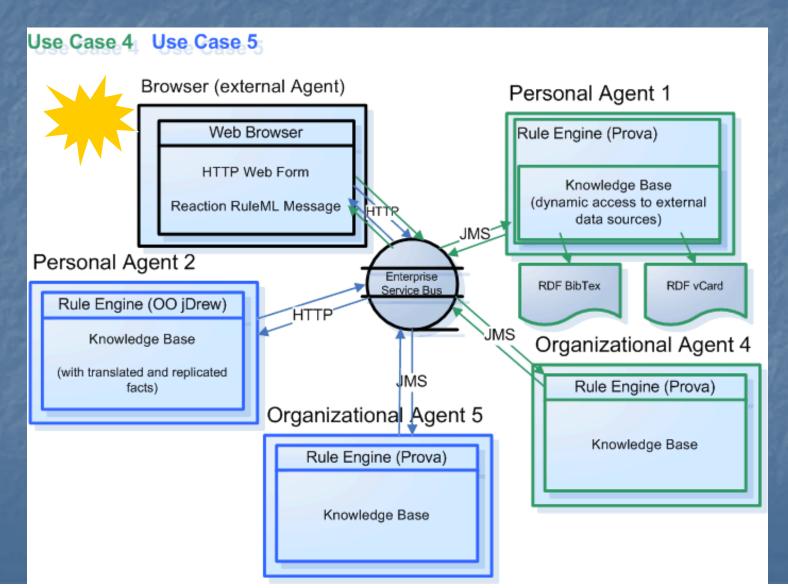
?contact, ?role, ?title, ?email, ?telephone).

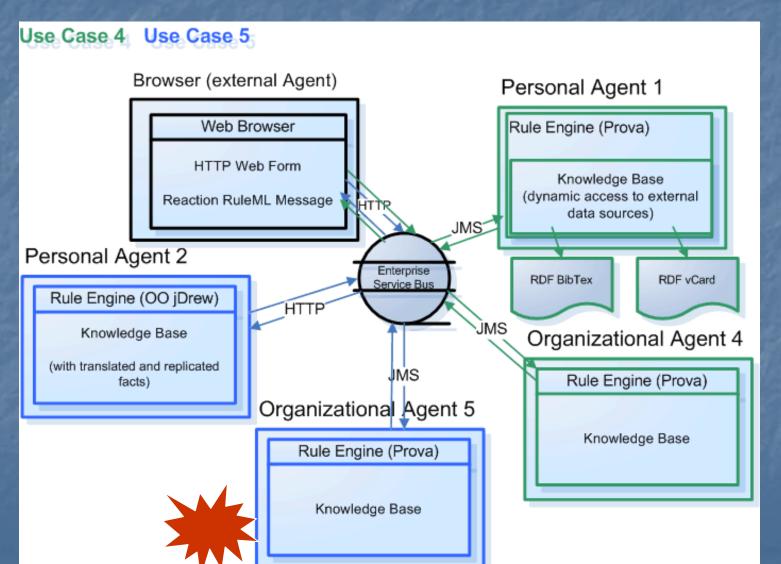
# Personal Panel Chair Agent Knowledge Base

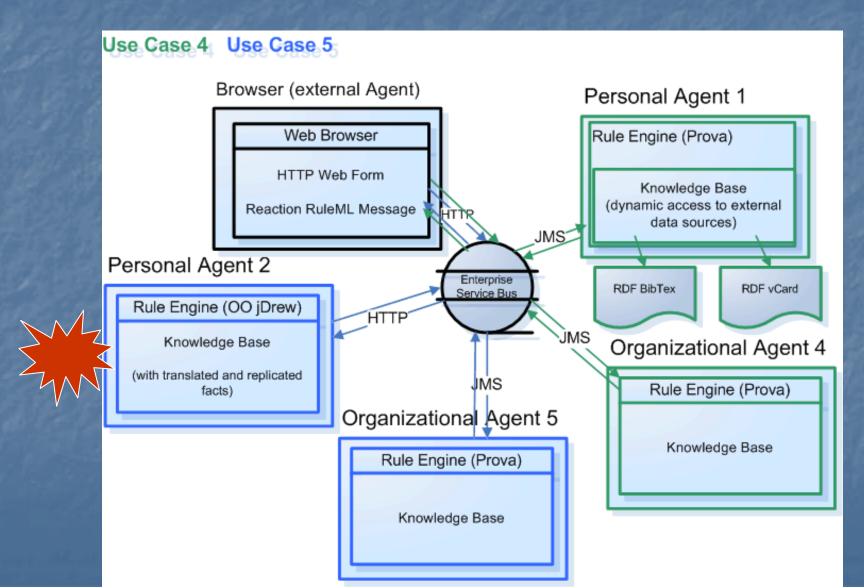
- % Sample FOAF-like facts used by the OA rule: % Example fact stored in the Panel Chair's PA person(John, PanelChair, PHD, john@email.com, 1-555-555-555) % Example fact stored in the Publicity Chair's PA
- person(Tracy, PublicityChair, PHD, tracy@email.com, 1-444-444-4444)
- % Sample query in RuleML syntax:

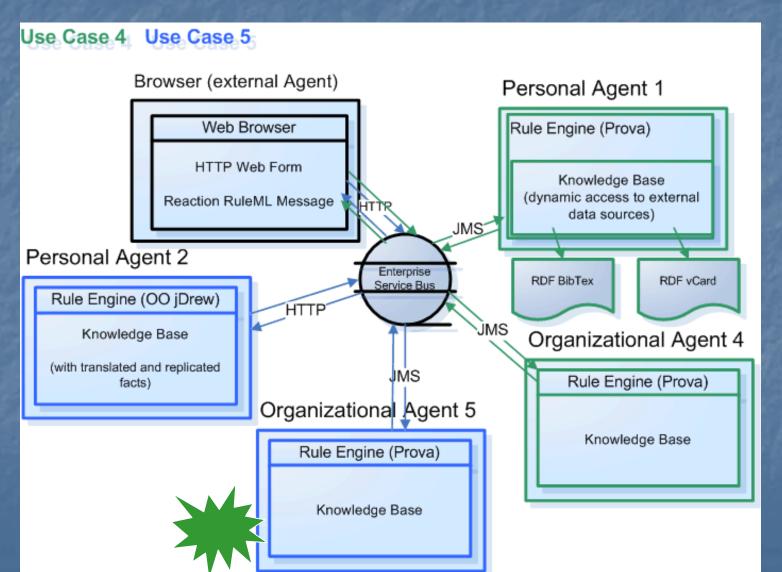
#### Sample Message to Organizational Agent

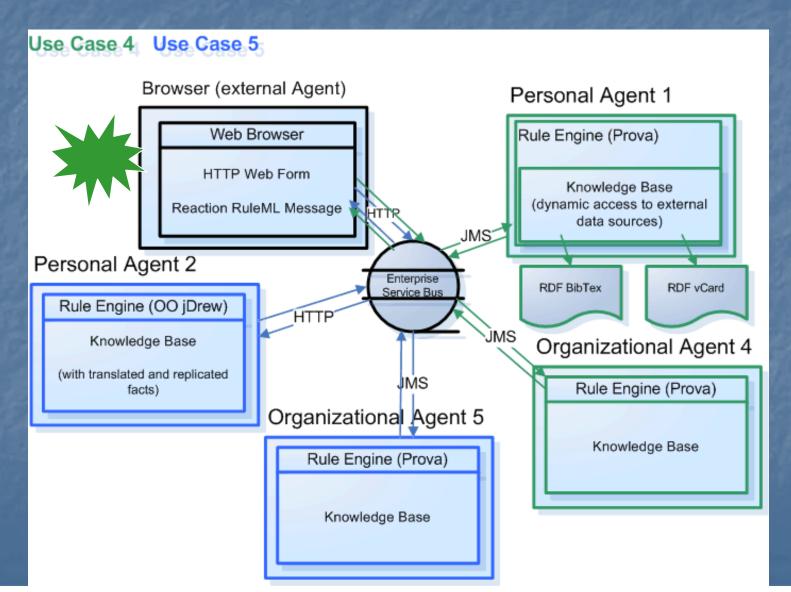
```
<RuleML xmlns="http://www.ruleml.org/0.91/xsd"
   xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
    xsi:schemaLocation="http://www.ruleml.org/0.91/xsd
    http://ibis.in.tum.de/research/ReactionRuleML/0.2/rr.xsd"
    xmlns:ruleml2007="http://ibis.in.tum.de/projects/paw#">
         <Message mode="outbound" directive="guery-sync">
                  <oid>
                           <Ind>RuleML-2008</Ind>
                  </oid>
                                                              Online
                  col>
                           <Ind>esb</Ind>
                  </protocol>
                  <sender>
                           <Ind>User</Ind>
                                                  Query Selection: Panel Chair Contact
                  </sender>
                  <content>
                           <Atom>
                                     <Rel>getContact</Rel>
                                     <Ind>ruleml2008_PanelChair</Ind>
                                     <Ind>update</Ind>
                                     <Var>Contact</Var>
</Atom>
                  </content>
         </Message>
                                                                                26
   </RuleML>
```











#### Latest News

Updated - June 20, 2008

Calls for lightning talks, highlight talks and fast abstracts opened. read more news

#### The Symposium

- Who Will Attend
- Highlights
- Keynote Speakers
- Venue
- o Business Rule Forum

#### Authors

- Objectives
- Topics
- Open Calls
- o RuleML-2008 Challenge
- Submission Guidelines
- o Call for Papers (PDF)
- Important Dates

#### Organisation

- Organising Committee
- o Program Committee
- Sponsorship

#### Rule Responder: RuleML-2008 Experimental Demo

DEMO ARCHITECTURE

DESCRIPTION

INTENTION

ONTOLOGY

Use this text form to send a query in Reaction RuleML format to the RuleML-2008 Organizational Agent:

```
xmlns:rulem12007="http://ibis.in.tum.de/projects/pav#">
         <Message mode="outbound" directive="query-sync">
                <oid>
                        <Ind>RuleML-2008</Ind>
                </oid>
                col>
                        <Ind>esb</Ind>
                </protocol>
                <sender>
                        <Ind>User</Ind>
                </sender>
                <content>
                        < Atom>
                                <Rel>getContact</Rel>
                               <Ind>rulem12008 PublicityChair</Ind>
                                <Ind>update</Ind>
                                <Var>Contact</Var>
                        </Atom>
                </content>
       </Message>
</RuleML>
```

Send Message

#### **Query Selection**

Use the drop down box to select which query you want to send to the RuleML-2008 Organizational Agent:

Publicity Chair Contact



<?xml version="1.0" encoding="UTF-8" ?> - <RuleML xmlns="http://www.ruleml.org/0.91/xsd" xmlns:xsi="http://www.w3.org/2001/XMLSchema-insta - <Message mode="outbound" directive="answer"> + <oid> + protocol> + <sender> - <content> - <Atom> <Rel>person</Rel> + <Expr> + <Expr> + <Expr> + <Expr> - <Expr> <Fun>foafname</Fun> - <Expr> <Fun>firstName</Fun> <Var>N@@82 Title</var> <Ind>tracy</Ind> </Expr> - <Expr> <Fun>lastName</Fun> <Var>N@@82 Title</var> <Ind>bost</Ind> </Expr> </Expr> </Atom> </content> </Message> - <Message mode="outbound" directive="answer"> + <oid> + protocol> + <sender> - <content> - <Atom> <Rel>person</Rel> + <Expr> + <Expr> + <Expr> + <Expr> - <Expr> <Fun>foafname</Fun> - <Expr> <Fun>firstName</Fun> <Var>N@@82\_Title</var> <Ind>matthias</Ind> </Expr> - <Expr>

<Fun>lastName</Fun>
</ar>N@@82\_Title<//ar>

<Ind>nickles</Ind>

</Expr>
</Expr>
</Atom>
</content>
</Message>

</RuleML>

```
Sample Message to Publicity Chair Agent (I)
<content>
 <Atom>
     <Rel>sponsor</Rel>
                                              Online
     <Expr>
       <Fun>contact</Fun>
       <Ind>Mark</Ind>
                                    Query Selection: Publicity Chair Sponsoring
       <Ind>JBoss</Ind>
     </Expr>
     <Ind type="integer">500</Ind>
     <Expr>
       <Fun>results</Fun>
       <Var>Level</Var>
       <Var>Benefits</Var>
       <Var>DeadlineResults</Var>
     </Expr>
     <Expr>
       <Fun>performative</Fun>
       <Var>Action</Var>
     </Expr>
 </Atom>
                                                              34
</content>
```

```
- <content>
 - <Atom>
    <Rel>sponsor</Rel>
  - <Expr>
      <Fun>contact</Fun>
      <Ind>Mark</Ind>
      <Ind>JBoss</Ind>
    </Expr>
    <Ind type="integer">500</Ind>
  - <Expr>
      <Fun>results</Fun>
      <Ind>bronze</Ind>
    - <Expr>
        <Fun>benefits</Fun>
      - <Expr>
         <Fun>logo</Fun>
        - <Expr>
           <Fun>on</Fun>
           <Ind>site</Ind>
         </Expr>
        </Expr>
      - <Expr>
         <Fun>acknowledgement</Fun>
        - <Expr>
           <Fun>in</Fun>
           <Ind>proceedings</Ind>
         </Expr>
        </Expr>
      </Expr>
    - <Expr>
        <Fun>onGoing</Fun>
        <Ind>deadline</Ind>
      </Expr>
    </Expr>
   - <Expr>
      <Fun>performative</Fun>
      <Ind>email</Ind>
    </Expr>
   </Atom>
 </content>
```

```
Sample Message to Publicity Chair Agent (II)
<content>
 <Atom>
     <Rel>sponsor</Rel>
                                               Online
     <Expr>
       <Fun>contact</Fun>
       <Ind>Mary</Ind>
                                     Query Selection: Publicity Chair Sponsoring (edit)
       <Ind>Super</Ind>
     </Expr>
     <Ind type="integer">5000</Ind>
     <Expr>
       <Fun>results</Fun>
       <Var>Level</Var>
       <Var>Benefits</Var>
       <Var>DeadlineResults</Var>
     </Expr>
     <Expr>
       <Fun>performative</Fun>
       <Var>Action</Var>
     </Expr>
 </Atom>
                                                              36
</content>
```

```
- <content>
                                                      - <Expr>
                                                          <Fun>in</Fun>
 - <Atom>
                                                          <Ind>proceedings</Ind>
     <Rel>sponsor</Rel>
                                                        </Expr>
   + <Expr>
                                                      </Expr>
     <Ind type="integer">5000</Ind>
                                                    - <Expr>
   - <Expr>
                                                        <Fun>option</Fun>
       <Fun>results</Fun>
                                                        <Var>Benefits</Var>
       <Ind>platinum</Ind>
                                                        <Ind>demo</Ind>
                                                      </Expr>
     - <Expr>
                                                    - <Expr>
        <Fun>benefits</Fun>
                                                        <Fun>name</Fun>
       + <Expr>
                                                      - <Expr>
       - <Expr>
                                                          <Fun>all</Fun>
          <Fun>acknowledgement</Fun>
                                                        - <Expr>
                                                           <Fun>advance</Fun>
        - <Expr>
                                                           <Ind>publicity</Ind>
            <Fun>in</Fun>
                                                          </Expr>
            <Ind>proceedings</Ind>
                                                        </Expr>
          </Expr>
                                                      </Expr>
        </Expr>
                                                    - <Expr>
       - <Expr>
                                                        <Fun>distribution</Fun>
          <Fun>option</Fun>
                                                      - <Expr>
                                                          <Fun>brochures</Fun>
        - <Expr>
                                                        - <Expr>
            <Fun>sponsor</Fun>
                                                           <Fun>all</Fun>
            <Ind>student</Ind>
                                                           <Ind>participants</Ind>
          </Expr>
                                                          </Expr>
        </Expr>
                                                        </Expr>
                                                      </Expr>
       - <Expr>
                                                     </Expr>
          <Fun>free</Fun>
                                                   - <Expr>
          <Var>Benefits</Var>
                                                      <Fun>onGoing</Fun>
          <Ind>registration</Ind>
                                                      <Ind>deadline</Ind>
        - <Expr>
                                                     </Expr>
            <Fun>amount</Fun>
                                                   </Expr>
                                                 - <Expr>
            <Ind>2</Ind>
                                                     <Fun>performative</Fun>
          </Expr>
                                                     <Ind>phone</Ind>
        </Expr>
                                                   </Expr>
       - <Expr>
                                                 </Atom>
          <Fun>logo</Fun>
                                                </content>
```

## Conclusion (I)

- Rule Responder was implemented & tested for various use cases (<a href="http://responder.ruleml.org">http://responder.ruleml.org</a>) and deployed for RuleML-2008 <a href="Q&A">Q&A</a>
- Its organizational agents delegate external queries to topic-assigned personal agents
- It couples rule engines <u>OO jDREW</u> & <u>Prova</u> via Mule middleware and <u>RuleML 0.91</u> XML interchange format

# Conclusion (II)

- Without a Reaction Rule Dialect, RIF could not be used for behavioral Responder logic
- Current system is reusable on all levels: Symposium Planner, Rule Responder, POSL, RuleML, OO jDREW, Prova, Mule
- RuleML Techn. Group with <u>Adrian Paschke</u>, <u>Alexander Kozlenkov</u> and <u>Nick Bassiliades</u>: Looking for more 'partner engines' (mainly <u>Flora-2</u>) for use case, e.g. on <u>RuleML FOAF</u>

# Future Work (I)

- Communication Between Personal Agent and Expert Owner
  - The PA at some point may need to interact with its expert owner
  - The formal interaction between PAs and their owners is email (SMTP)
  - The interaction language of these emails is Reaction RuleML
- Query Decomposition
  - Each premise of a rule can be delegated to different PAs, followed by Integration

# Future Work (II)

- Centralized, Hierarchical (Distributed), and Networked (Distributed) Query Answering
- Centralized and Distributed Knowledge Maintenance
  - How to keep your rules updated
- Distributed: Fault Tolerance
  - Alternative agents when an agent stops working
- Communication Overhead vs. Centralized Processing