Discussions I

Participation Type: Discussion Leader/Shaper:
https://docs.google.com/presentation/d/1e6tNKdFLknKenrrCqnzrqnienkpgRKS5HEjJpGB7fX4/edit#slide=id.p

Slack
https://app.slack.com/client/T01B6CGDVMF/C01C8F3M8BG

How to set up a Community with Slack:
https://medium.com/hamster-pad-magazine/how-to-create-setup-grow-a-highly-engaged-community-with-slack-b12c1d715f1f

Setting up your Slack Community for success:
https://www.commsor.com/post/setting-your-slack-community-up-for-success

Slack is better than Facebook groups:
https://wanderingaimfully.com/slack/

Devil's Advocate position:
https://guild.co/blog/slack-isnt-designed-for-communities-and-heres-why/

Discord
https://discord.gg/KatTrHtC

How to set up a community with Discord:
https://discord.com/blog/best-practices-for-starting-a-great-community-on-discord

How to build a community on Discord:
https://digital.hec.ca/blog/how-to-build-a-community-on-discord/

Slack and Discord onboarding:

1. invite people to join (Newsletters, Public Events, other Outreach).

2) get people access through link invitation or Launchpass.

3) join a channel to become part of the conversation, or tag people to bring their attention to something.

Customize channels and settings, then advertise.

- private to the internet, easy to navigate, get feedback and manage content.
- directly answer questions in threaded discussions.
- **message avalanche** — too many **messages per unit attention**.

https://zapier.com/blog/stay-focused-on-slack/

https://www.pcmag.com/how-to/get-organized-how-to-keep-slack-tidy-scannable-and-not-too-busy

4) review channels in a meeting.

- Standup (native to the Slack channel, bot will ask questions once a week and select people will provide an update).
- Formal virtual meeting review (feature Slack channels in a meeting).

For both Slack and Discord:

- manage and post links, start convos, respond to all posts (as a moderator).
- file sharing, chat is indexable and searchable, channel structure and private groups, DMs (as a participant).

Github Discussions

Introduction:
https://docs.github.com/en/discussions

Set up a forum where ideas can be upvoted and promoted to Github issues.

- accrue a discussion for further action.

Rokwire Community (Illinois App Forum):
https://github.com/rokwire/rokwire-community/discussions

Discourse (more heavy-duty option)

Discourse requires you to set up your own server.

Videos:
Introduction to Discourse: https://www.youtube.com/watch?v=z3qp_uB46FA

Example of a Discourse forum: eLife Ambassadors and Neurostars

- https://elife.discourse.group/ (not available to the public)
- https://neurostars.org/ (anyone can join and access with login/pw)

Summary:
https://elife.discourse.group/u/bradly.alicea/summary (or your own account)

Activity:
https://elife.discourse.group/u/bradly.alicea/activity (or your own account)

Badges:
https://elife.discourse.group/u/bradly.alicea/badges (or your own account)

Organized discussion:

- themed buckets of discussion. Categorized using colored badges. Makes the conversation much more visible. Find similar topics.
- use Markdown for messages (good for images and stylized text).

Trust levels in Discourse:

- If you have 1000 users, who is most active? Most active —> incentivized for effort. Less active —> incentivize to become more active.

- three types of community member — casual, regular, and core. Five levels: visitor, novice, regular, leader, elder.

"Member" criterion:

- get to level 2: Visiting at least **15** days, not sequentially, casting at least 1 like, receiving at least 1 like, replying to at least 3 different topics, entering at least 20 topics, reading at least 100 posts, spend a total of 60 minutes reading posts.

* Use the "Invite others to this topic" button for one-click onboarding of new users to participate in topics, invite outside users to PMs making a group PM, daily like, edit, and flag limits increased by 1.5×, ignore other users, edit their own posts for up to 30 days after posting.

Discourse trust levels: https://www.youtube.com/watch?v=UkxNL--_Q88

https://blog.discourse.org/2018/06/understanding-discourse-trust-levels/

Community database: Analytics for Discourse, Slack, and Discord:

1) Simple counts: signups, posts, pageviews.

   - most popular convos, most active users.

2) Constructs: DAV/MAV (daily average views/monthly average views).

   - should be around 20-30% (measure of stickiness).

Getting a contributor/visitor to stick around for 2 months is what is needed to encourage habit formation. Also, if people keep coming back regardless of time horizon.

Bots can be used to enable various features in Discord and Slack:

Discord:
Bot List (most popular):
https://discordbotlist.com/

Wired: The Best Discord Bots:

https://www.wired.com/story/best-discord-bots/

Slack:
Best 51 Slack Bots and Integrations:
https://dispatch.m.io/best-slack-integrations/

Brilliant Bot Apps for Slack:
https://rokwirecommunity.slack.com/apps/category/At0EFT6813-brilliant-bots

7 Best Slack Bots for your Channel:
https://www.online-tech-tips.com/software-reviews/the-7-best-slack-bots-for-your-slack-channel/