



OSEEC: The Open-source Social Engineering Education Course



Unit C - Hadnagy

Week 14 - Day 1

Chapter 10



Mitigation and Prevention

"I'm a very big believer in controlling what you can, forgetting what you can't, and not wasting mental energy on things that don't deserve it."

—Josh Citron

Chapter 10

Do You Have a M.A.P.P.?

Step 1: Learn to Identify Social Engineering Attacks

Step 2: Develop Actionable and Realistic Policies

- Take the Thinking out of the Policy
- Remove the Ability for Empathy Bypasses
- Make Policies Realistic and Actionable

Step 3: Perform Regular Real-World Checkups

- Ask good questions
- Have qualified referrals
- Clearly define the rules

Step 4: Implement Applicable Security-Awareness Programs

Chapter 10

Do You Have a M.A.P.P.?

Tie It All Together

Gotta Keep 'Em Updated

Let the Mistakes of Your Peers Be Your Teacher

Create a Security Awareness Culture

- Rewards
- Positive Reinforcement
- Extra Training
- Top-down Reinforcement
 - Be Patient
 - Manage Expectations



Reflection:



RSA Conference

Identifying and Mitigating the New Generation of Social Engineering Attacks

https://www.youtube.com/watch?v=o8y_QnMNAoY

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Exercise:

What's your social engineering mitigation and prevention plan(M.A.P.P.) look like?

- *Review/revise a current policy*
- *Create a new one*
- *How would you test it?*



The Innocent Lives Foundation



www.innocentlivesfoundation.org



Thank You!

oseec.github.io