Clinical Case Registries (CCR)

Version 1.5



Installation and Implementation Guide

Documentation Revised May 2017

For Patch ROR*1.5*30

Department of Veterans Affairs
Office of Enterprise Development
Health Data Systems - Registries

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Revision History

| | | THSTOLY | | |
|-------------------|--|---|---|--|
| Date | Description | Author | Role | |
| May, 2017 | Final release for Patch ROR*1.5*30. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Mary Anne Ferrarese Roopa Parvathaneni Edward Micyus | Project Manager M Developer Software QA Analyst Delphi Developer | |
| December, 2016 | Final release for Patch ROR*1.5*29. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Aaron Giachetti Shawn Quigly Terry Kopp Laura Hilby | Project Manager Harris Project Manager Software QA Analyst M Developer Delphi Developer | |
| May, 2016 | Final release for Patch ROR*1.5*28. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Terry Kopp Roopa Parvathaneni Edward Micyus | Project Manager M Developer Software QA Analyst Delphi Developer | |
| November, 2015 | Final release for Patch ROR*1.5*26. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Blake Jan Terry Kopp Calandra Taylor-Porter | Project Manager Harris Project Manager M Developer PMO Support | |
| June, 2015 | Final release for Patch ROR*1.5*26. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Blake Jan Terry Kopp Laura Hilby | Project Manager Harris Project Manager M Developer Delphi Developer | |
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| April, 2015 | Final release for Patch ROR*1.5*27. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Terry Kopp Edward Micyus | Project Manager M Developer Delphi Developer | |
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| April, 2014 | Final release for Patch ROR*1.5*21. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Terry Kopp Lori Torrance | Project Manager M Developer Software QA Analyst | |

| Date | Description | Author | Role |
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| | | Edward Micyus | Delphi Developer |
| March, 2013 | Final release for Patch ROR*1.5*20. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Connie Ray Steven Baxter Edward Micyus Karen Jocius | Project Manager M Developer Software QA Analyst Delphi Developer Tech Writer |
| August, 2014 | Final release for Patch ROR*1.5*19. See <i>CCR User Manual</i> for details of enhancements to application. | Taraiza Bennett Dave Getman Matt Dill /Ferdi Frankson Brenda Johnson Jeff Swesky Ellen Phelps | VA Project Manager HP Project Manager M Developer Software QA Analyst Delphi Developer Tech Writer |
| August, 2012 | Final release for Patch ROR*1.5*19. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Connie Ray Linda Berry Edward Micyus Dan Zaudtke | Project Manager M Developer Software QA Analyst Delphi Developer Tech Writer |
| April, 2012 | Final release for Patch ROR*1.5*17. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Connie Ray Linda Berry Edward Micyus Dan Zaudtke | Project Manager M Developer Software QA Analyst Delphi Developer Tech Writer |
| September, 2011 | Final release for Patch ROR*1.5*15. See <i>CCR User Manual</i> for details of enhancements to application. | John Sanders Connie Ray Linda Berry Edward Micyus Dan Zaudtke | Project Manager M Developer Software QA Analyst Delphi Developer Tech Writer |
| March 2011 | Patch ROR*1.5*14. See <i>CCR User Manual</i> for details of enhancements to application. | Vida Dunie Angela Saunders Linda Berry Ed Micyus | Technical Writer M Developer Software QA Analyst Delphi Developer |
| September, 2010 | Updated for Patch ROR1.5*13. See <i>CCR User Manual</i> for details of changes to application. Documentation Change only: Previous references to manual data back pulling have been removed. This process is now automated. | Kenneth Rikard Edward Micyus Angela Saunders Linda Berry | Project Manager Delphi Developer M Developer Software QA Analyst |
| April, 2010 | Final release for Patch ROR*1.5*10. Added instructions for data Backpull; general updates per comments received; general formatting changes. | VJ McDonald | Technical Writer |

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1. Introduction

This *Clinical Case Registries Installation and Implementation Guide* provides assistance for installation and implementation of the Clinical Case Registries (CCR) software.

1.1 How CCR Works

CCR software application collects data on the population of veterans with certain clinical conditions, namely Hepatitis C and/or Human Immunodeficiency Virus (HIV) infections at the local and national level as well as 34 local, generic registries. Patients are identified by the existence of a disease-related International Statistical Classification of Diseases and Related Health Problems, ninth edition (ICD-9) or International Statistical Classification of Diseases and Related Health Problems, tenth edition (ICD-10) code or by a positive result on an antibody test. Such patients are added to the registry in a pending state. Pending patients are reviewed by the local registry coordinator and if the data confirm the diagnosis, the local registry coordinator confirms the patient in the registry.

Each night a background process transmits a set of predefined data via Health Level 7 (HL7) message to the national CCR database at the Corporate Data Center Operations (CDCO). Data from both the Hepatitis C and HIV registries are aggregated in the same message. If there is more new data than is allowed by the registry parameter for a single CCR HL7 batch message (the current limit is 5 megabytes), the software will send several messages during a single night. The CCR software creates a limited set of database elements to be stored locally in the Veterans Health Information Systems and Technology Architecture (VistA) system, and focuses on assuring that the local listing is complete and accurate, that the desired data elements are extracted, and that data elements are appropriately transmitted to the national database.

Data from the registries is used for both clinical and administrative reporting on both a local and national level. Each facility can produce local reports which show information related to patients seen in their system. Reports from the national database are used to monitor clinical and administrative trends, including issues related to patient safety, quality of care and disease evolution across the national population of patients.

1.2 Recommended Users

The Information Resource Management (IRM) staff and CCR Automated Data Processing Application Coordinator (ADPAC) are required for the installation of CCR.

1.3 Related Documents

- Clinical Case Registries Release Notes
- Clinical Case Registries Technical Manual/Security Guide
- Clinical Case Registries User Manual

1.4 Typographical Conventions Used in the Guide

Fonts and other conventions shown in <u>Table 1</u> are used throughout this document. Conventions for the use of graphic icons and other symbols are shown in <u>Table 2</u>. Also see <u>Screen Displays</u> and Text Notes for explanations of how computer dialogs are presented.

Table 1 – Typographical Conventions

| Font | Used for | Examples: |
|-------------------------------------|---|---|
| Blue text, underlined | Hyperlink to another document or address | ftp.fo-slc.med.va.gov |
| Green text, dashed underlining | Hyperlink to a place in this document | "CCR accesses several other <u>Veterans</u> Health Information Systems and Technology Architecture (VistA) files" |
| Courier New | Patch names | ROR*1.5*2 |
| | VistA menu options | "On the PackMan menu, use the INSTALL/CHECK MESSAGE option." |
| | VistA filenames | XYZ file #798.1 |
| | VistA field names | COMMENT field (#12). |
| Franklin Gothic Demi bold | Keyboard keys and on- screen button text | < F1 >, < Alt >, < L >, < Enter >, [Delete] button |
| Microsoft Sans Serif | Software Application names | Clinical Case Registries (CCR) |
| | Registry names | CCR:HIV |
| | GUI database field names | Comment field |
| | GUI report names | Procedures report |
| Microsoft Sans Serif bold | GUI panel, pane, tab, button and command icon names | Other Registries panel |
| Times New Roman | Normal text | "Designed for use by designated Registry Coordinators, Managers, and Clinicians" |
| Times New Roman | Text emphasis | "It is very important" |
| Italic | National and International Standard names | International Statistical Classification of Diseases and Related Health Problems |
| | Document names | Clinical Case Registries User Manual |

Table 2 – Graphical Conventions

| Graphic | Used for |
|----------|---|
| A | Information of particular interest regarding the current subject matter |
| TIPS | A tip or additional information that may be helpful to the user |
| (| A warning concerning the current subject matter |

| Graphic | Used for |
|-----------|---|
| What now? | A guide to which action is to be performed next |

1.5 Screen Displays and Text Notes

In this guide, user responses are shown in **bold type**, but do not appear on the screen as bold. The bold part of the entry is the letter, or letters, that you must type so that the computer can identify the response. In most cases, you only have to enter the first few letters. This increases speed and accuracy.

In <u>VistA</u>, every response you type must be followed by pressing the < **Return >** key (or < **Enter >** for some keyboards). In VistA screen shots, whenever this key should be pressed, you will see the symbol <**RET>**. This symbol is not shown but is implied if there is bold input.

Within the "roll'n'scroll" part of the system, Help frames may be accessed from most prompts by entering one, two, or three question marks (?, ??, or ???).

Within the examples of actual terminal dialogues, additional information about the dialogue may be shown. This information is enclosed in brackets, for example, {type ward name here}, and it does not appear on the screen.

Computer dialogues appear in Courier font.

Where <u>graphical interface</u> windows are mentioned, and the user is instructed to click an onscreen button, that button will be shown in **Franklin Gothic Demi bold** font enclosed in square brackets and/or with a graphic symbol. Example: "Click the [Submit] button" or "Click the button."

All headings and text in this guide are intentionally formatted flush left, regardless of the heading level, to save space and to make for better readability.

In tables which list mandatory steps (as for installation or un-installation), a column is provided at the right-hand side so that users may check (\checkmark) off the step as it is performed.

1.6 Software and Manual Retrieval

Both the CCR 1.5.30 software distributives and documentation files are available for downloading from the following Office of Information Field Offices (OIFO) [ANONYMOUS SOFTWARE] directories.

Table 3 – Software and Documentation Sources

| OIFO | FTP Address | Directory |
|----------------|--------------------------|--------------------|
| Albany | ftp.fo-albany.med.va.gov | ANONYMOUS.SOFTWARE |
| Hines | ftp.fo-hines.med.va.gov | ANONYMOUS.SOFTWARE |
| Salt Lake City | ftp.fo-slc.med.va.gov | ANONYMOUS.SOFTWARE |

The ROR*1.5*30 (CCR 1.5.30) software and accompanying guides and manuals are distributed as the set of files shown in <u>Table 4</u>. No distribution is being made for the original CCR 1.5 versions. Since some sites may need to access both sets of documents during an interim period,

the original CCR 1.5 versions of the documentation will remain available on the <u>VistA Document Library (VDL)</u> at http://www.va.gov/vdl/application.asp?appid=126.

Table 4 - Files Included in Distribution

| File Name | Contents | Retrieval Format |
|-----------------------|---|---------------------|
| ROR1_5P30GUI.ZIP | Zipped GUI distributive ► CCRSETUP.EXE | BINARY |
| ROR1_5P30DOC1.ZI P | Zipped DOC distributive, which includes both .PDF and .DOCX formats: ▶ User Manual (ROR1_5_30UM) | BINARY |
| ROR1_5P30DOC2.ZI P | ▶ Installation and Implementation Guide (ROR1_5_30IG) ▶ Technical Manual / Security Guide (ROR1_5_30TM) ▶ Release Notes (ROR1_5_30RN) | BINARY |

1.7 VistA Documentation on the Intranet

Documentation for this product, including all of the software manuals, is available in the VDL. Clinical Case Registries documentation may be found at http://www.va.gov/vdl/application.asp?appid=126.

For additional information about the CCR, access the CCR Home Page at the following address: http://VistA.med.va.gov/ClinicalSpecialties/CCR/.

Training links and information are also available at http://vaww.VistAu.med.va.gov/VistAu/CCR/.

2. Installing Current CCR 1.5



Important Note: This patch requires an M patch and a revised Graphical User Interface (GUI) application.

Installing CCR 1.5 current version is a two-step process:

- Installing the Current M Patch
- Installing the Graphical User Interface



Note: The M routines included in KIDS build ROR 1.5 are listed in the *CCR Technical Manual*. The second line of each of these routines now looks like:

3. Installing the Current M Patch

All CCR patches are available via the National Patch Tracking module in FORUM. All patches contain installation instructions and must be installed in sequence number order. Current patches to CCR 1.5 are listed in <u>Table 5</u>. Please be sure that all previous patches are installed before attempting to install the latest patch. Note that the latest patch is shown at the top of the table.

Table 5 - Current CCR 1.5 Patches

| Patches | Description | ~ |
|------------|--|---|
| ROR*1.5*30 | 6 enhancements, 1 fix. See CCR Release Notes. | |
| ROR*1.5*29 | 9 enhancements See CCR Release Notes. | |
| ROR*1.5*28 | 6 enhancements, 4 fixes. See CCR Release Notes. | |
| ROR*1.5*26 | 9 enhancements, 1 fix. See CCR Release Notes. | |
| ROR*1.5*27 | 2 enhancements, 4 modifications and 5 fixes. See CCR Release Notes. | |
| ROR*1.5*25 | 3 enhancements and 1 modification. See CCR Release Notes. | |
| ROR*1.5*24 | 6 enhancements and 1 fix. See CCR Release Notes. | |
| ROR*1.5*22 | 6 enhancements and 2 modifications. See CCR Release Notes. | |
| ROR*1.5*21 | 10 enhancements. See CCR Release Notes. | |
| ROR*1.5*20 | 1 enhancement. See CCR Release Notes. | |
| ROR*1.5*19 | 6 enhancements and 2 modifications. See CCR Release Notes. | |
| ROR*1.5*18 | 8 enhancements, 7 modifications and 1 fix. See CCR Release Notes. | |
| ROR*1.5*17 | 5 enhancements, 3 modifications and 3 fixes. See CCR Release Notes. | |
| ROR*1.5*15 | 9 enhancements, 5 modifications and 2 fixes. See CCR Release Notes. | |
| ROR*1.5*14 | 10 enhancements. See CCR Release Notes. | |
| ROR*1.5*13 | 1 modification; 1 fix; 8 enhancements. See CCR Release Notes. | |
| ROR*1.5*10 | 5 modifications; 2 fixes; 11 enhancements. See CCR Technical Manual. | |

| Patches | Description | ~ |
|-----------|---|---|
| ROR*1.5*9 | Maintenance bug fixes | |
| ROR*1.5*8 | 1 fix; 9 enhancements. See CCR Technical Manual. | |
| ROR*1.5*7 | 1 enhancement: Added generic drug ETRAVIRINE to VA GENERIC file #50.6. | |
| ROR*1.5*6 | 1 enhancement: Added generic drug RALTEGRAVIR to VA GENERIC file #50.6. | |
| ROR*1.5*5 | 1 fix: Resolved issue with Procedures w/o Provider not being sent to AAC. 1 enhancement: Added drug needed for nightly registry update and data extraction. | |
| ROR*1.5*4 | 1 enhancement: Added two ICD-9 codes. | |
| ROR*1.5*3 | 2 enhancements: Added Reason for Study data field; added task Control flag. | |
| ROR*1.5*2 | 7 fixes: See CCR Technical Manual | |
| ROR*1.5*1 | 14 enhancements: See CCR Technical Manual | |

Below is a summary of the steps required to install this patch; installation will not take more than five minutes.

This patch can be installed with VistA users online, but Registry users should be logged out of the CCR Registry Application, as a new GUI is to be installed.



Important Note: The nightly task (the [ROR TASK] option) must *not* be running during the installation.



Important Note: TaskMan does *not* need to be STOPPED or placed in a WAIT state.

Table 6 - M Code Installation Instructions

| Step # | Description | ~ |
|-----------|---|----------|
| 1 | Check the user who scheduled the nightly job, ROR TASK. The task must be scheduled by an active user with the ROR VA IRM security key. If the user has been terminated or no longer has the key, make sure the job is removed and re-scheduled by a qualified user. | |
| 2 | Make sure you have the ROR VA IRM security key. The install cannot be run without the user having this key. | |

| Step # | | ✓ | | | |
|-----------|---|--|---|--|--|
| 3 | | On the PackMan menu, use the INSTALL/CHECK MESSAGE option. This option loads the patch into a Transport Global on your system. | | | |
| 4 | | the Kernel Installation and Distribution System (KIDS) menu, the Installation menu. | | | |
| 5 | | this menu, you may elect to use the following options (when oted for INSTALL NAME, enter ROR*1.5*30): | | | |
| | а | a Verify Checksums in Transport Global: This option will allow you to ensure the integrity of the routines that are in the transport global. Routines are listed in the CCR Technical Manual. | | | |
| | b | Print Transport Global: This option will allow you to view the components of the KIDS build. | | | |
| | С | Compare Transport Global to Current System: This option will allow you to view all changes that will be made when this patch is installed. It compares all components of this patch (routines, Data Dictionaries (DD's), templates, etc.). | This option will cause an error when run due to an error in a routine DIQ with Fileman 22.2 | | |
| | d | Backup a Transport Global: This option will create a backup message of any routines exported with this patch. It will not backup any other changes such as DD's or templates. | | | |

| Step # | Description | ✓ |
|-----------|---|----------|
| 6 | SELECT INSTALL NAME: ROR*1.5*30 3/8/17@13:01:13 => ROR*1.5*30 | |
| | THIS DISTRIBUTION WAS LOADED ON MAR 08, 2017@13:01:13 WITH HEADER OF ROR*1.5*30 IT CONSISTED OF THE FOLLOWING INSTALL(S): ROR*1.5*30 CHECKING INSTALL FOR PACKAGE ROR*1.5*30 | |
| | I <u>NSTALL</u> Q <u>UESTIONS FOR</u> ROR*1.5*30 | |
| | INCOMING FILES: | |
| | 798.1 ROR REGISTRY PARAMETERS (<u>INCLUDING DATA</u>) N <u>OTE</u> : Y <u>OU ALREADY HAVE THE</u> 'ROR REGISTRY PARAMETERS' F <u>ILE</u> . I <u>WILL</u> OVERWRITE <u>YOUR DATA WITH MINE</u> . | |
| | 798.2 ROR SELECTION RULE (<u>INCLUDING DATA</u>) N <u>OTE</u> : Y <u>OU ALREADY HAVE THE</u> 'ROR SELECTION RULE' F <u>ILE</u> . I <u>WILL</u> OVERWRITE <u>YOUR DATA WITH MINE</u> . | |
| | 798.5 ROR ICD SEARCH (<u>INCLUDING DATA</u>) N <u>OTE</u> : Y <u>OU ALREADY HAVE THE</u> 'ROR ICD SEARCH' F <u>ILE</u> . I <u>WILL</u> OVERWRITE <u>YOUR DATA WITH MINE</u> . | |
| | 799.31 ROR XML ITEM (<u>INCLUDING</u> <u>DATA</u>) N <u>OTE</u> : Y <u>OU ALREADY HAVE THE</u> 'ROR XML ITEM' F <u>ILE</u> . I <u>WILL</u> OVERWRITE <u>YOUR DATA WITH MINE</u> . | |
| | 799.51 ROR GENERIC DRUG (<u>INCLUDING</u> <u>DATA</u>) N <u>OTE: YOU ALREADY HAVE THE</u> 'ROR GENERIC DRUG' F <u>ILE</u> . I <u>WILL</u> OVERWRITE <u>YOUR</u> <u>DATA</u> <u>WITH</u> <u>MINE</u> . | |
| | MAXIMUM NUMBER OF REGISTRY UPDATE SUBTASKS: (0-10): 5// SUSPEND THE POST-INSTALL DURING THE PEAK HOURS ? NO// DATE/TIME TO RUN THE NEW REGISTRY INITIALIZE TASK: 2/28/17@13:23// | |
| 7 | When prompted 'Want KIDS to INHIBIT LOGONs during the install? NO//', respond " NO ". | |

| Step # | Description | ~ |
|-----------|--|----------|
| 8 | When prompted 'Want to DISABLE Scheduled Options, Menu Options, and Protocols? NO//', respond "NO". | |
| 9 | Enter the Device you want to print the Install message. You can queue the install by enter a 'Q' at the device prompt. Enter a '^' to abort the install. | |



GO TO: Installing the Graphical User Interface

4. Installing the Graphical User Interface



Important Note: You <u>must</u> have administrator rights on your GFE to execute the Clinical Case Registries (CCR) installation program (CCRSetup.exe). You should also disable the Host Intrusion Prevention Software (HIPS) software if it exists on your GFE.

4.1 Background Information

- The current CCR Graphical User Interface (GUI) allows access to ALL the CCR registries.
- Access to the registries is controlled by the security keys within VistA.
- It is *strongly recommended* that the CCR GUI be installed on a file server and the CCR application be made available to the CCR users via the <u>Computerized Patient Record System</u> (CPRS) Tool menu. Installing the CCR GUI on workstations is *not recommended*.
- For users who have access to a single registry, its window will be opened automatically by the GUI. Users who have access to both registries will be able to select a registry from a list.
- The GUI supports the /NOCCOW command-line parameter that completely disables the CCOW functionality. It also supports the parameter /CCOW=PatientOnly, which disables only the Single Sign-On/User Context (SSO/UC) functionality.

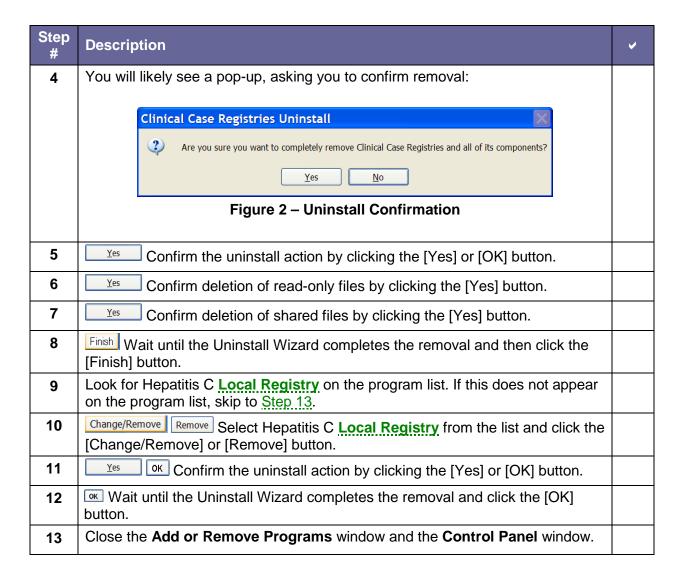
4.2 Uninstalling Older Software Versions

If you are doing a first-time installation: There should not be any old software to be uninstalled. If you do not know whether old software is present, use the uninstall procedure in <u>Table 7</u> just to be sure! If you are certain that no previous GUI software has been installed, you may skip to section 4.3 on page 11.

If you are doing an upgrade: To eliminate any chance for errors, it is *strongly recommended* that any older versions be uninstalled using the instructions in <u>Table 7</u>.

Table 7 – Uninstalling Previous GUI Versions

| Step # | Description | ✓ | |
|-----------|---|----------|--|
| 1 | From the Start menu, select Settings , then Control Panel . | | |
| 2 | Click the Programs and Features icon. If you are not using Windows 7, the icon you see may vary. | | |
| | The Uninstall or change a program dialog appears: | | |
| | Uninstall or change a program To uninstall a program, select it from the list and then click Uninstall, Change, or Repair. | | |
| | Name ✓ Publisher ✓ Installed ✓ Size ✓ Version ✓ ✓ ActivClient x64 ActivIdentity 5/23/2014 33.8 MB 6.2 ✓ Adobe Flash Player 16 ActiveX Adobe Systems Incorporated 2/26/2015 16.7 MB 16.0.0.305 ✓ Adobe Flash Player 16 NPAPI Adobe Systems Incorporated 2/26/2015 17.2 MB 16.0.0.305 ✓ Adobe Reader XI (11.0.10) Adobe Systems Incorporated 3/2/2015 183 MB 11.0.10 ✓ Apple Application Support Apple Inc. 5/9/2014 64.0 MB 2.3.6 | | |
| | Attachmate Reflection Suite for X 14.0.6029 Attachmate (VPA : 099185) 6/13/2013 119 MB 14.0.6029 Attachmate QA AQtime 7 Standard for Embarcadero RAD S AutomatedQA Corp. 5/2/2014 211 MB 7.0.307.86 Borland Developer Studio 2006 Borland Software Corporation 4/2/2014 645 MB 10.0.2 Borland Developer Studio 2006 Runtime Redistributables Borland Software Corporation 4/2/2014 1.23 MB 1.00.0000 CA Single Sign-On Full Production CA, Inc. 3/23/2014 149 MB 12.1.0 ATTACH COMPANY CORPORATION AND ASSETS OF THE STANDARD CORPOR | | |
| | Cisco WebEx Meetings Cisco WebEx LLC 1/14/2015 Citrix Receiver (Enterprise) Citrix Systems, Inc. 4/10/2014 13.4.200.11 VA Office of Enterprise Development 2/27/2015 15.7 MB Figure 1 — Uninstall button | | |
| 2a | Look for any entries that include Clinical Case Registries 1.5* (or simply 1.5*) on the program list. If neither of these appears on the program list, skip to Step 9. Note that releases of the GUI up until 1/13/2010 were shown simply as "1.5.xx" | | |
| | on the program list; following installation of the 1/13/2010 version, it will correctly display on the list as "Clinical Case Registries 1.5.xx." | | |
| | Uninstall Select Clinical Case Registries from the list and click the [Uninstall] button at the top of the screen. | | |
| 3 | If prompted, click the [Next] button. | | |

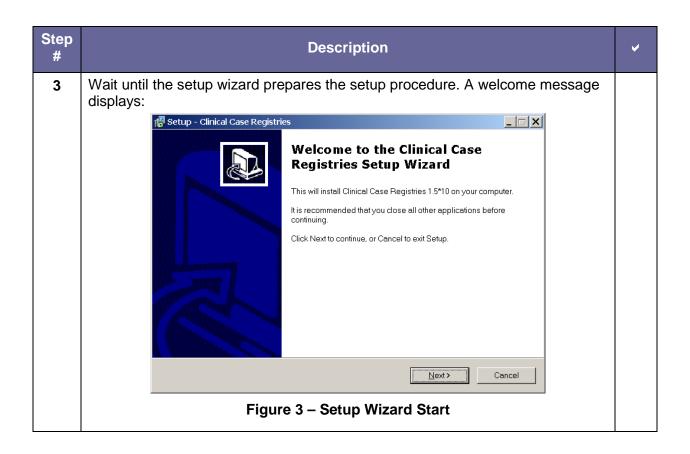


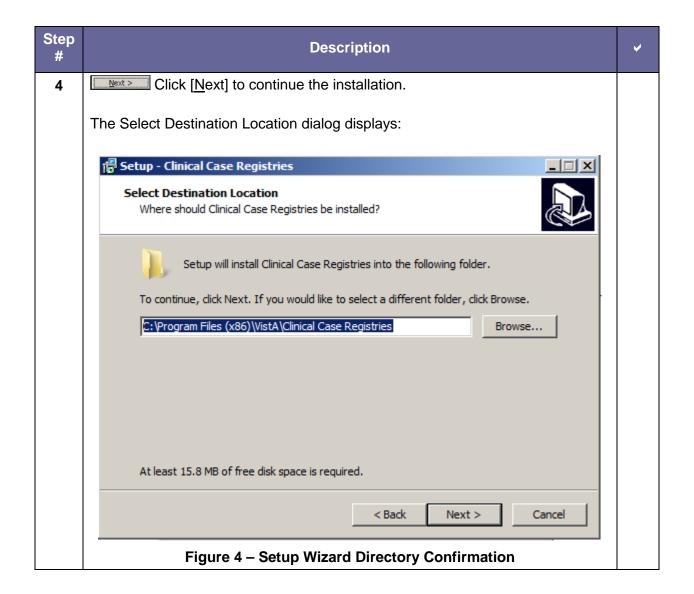
4.3 Installing New GUI

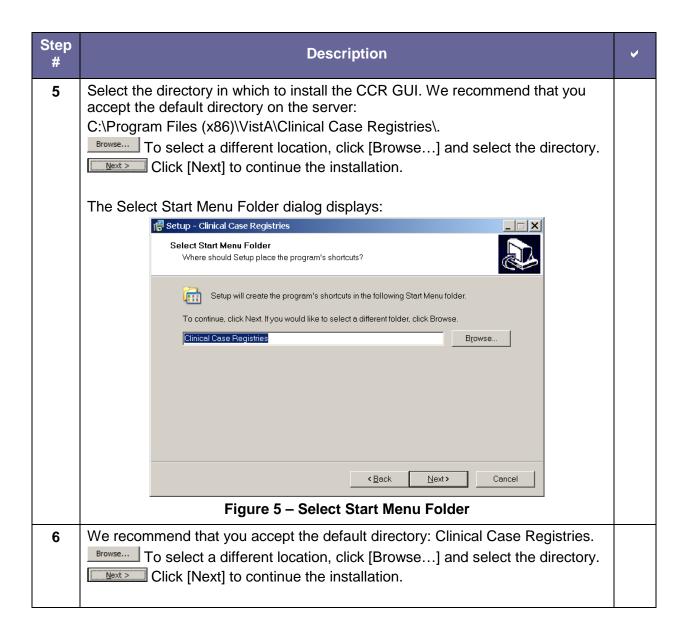
Download (see 1.6 above) and install the new GUI using the instructions in Table 8.

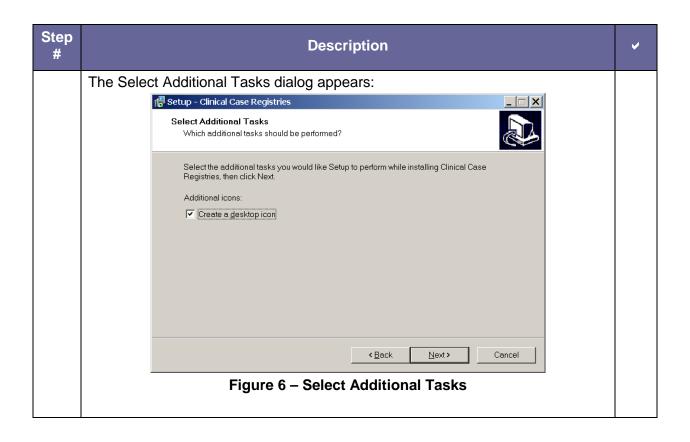
Table 8 - Installing New GUI

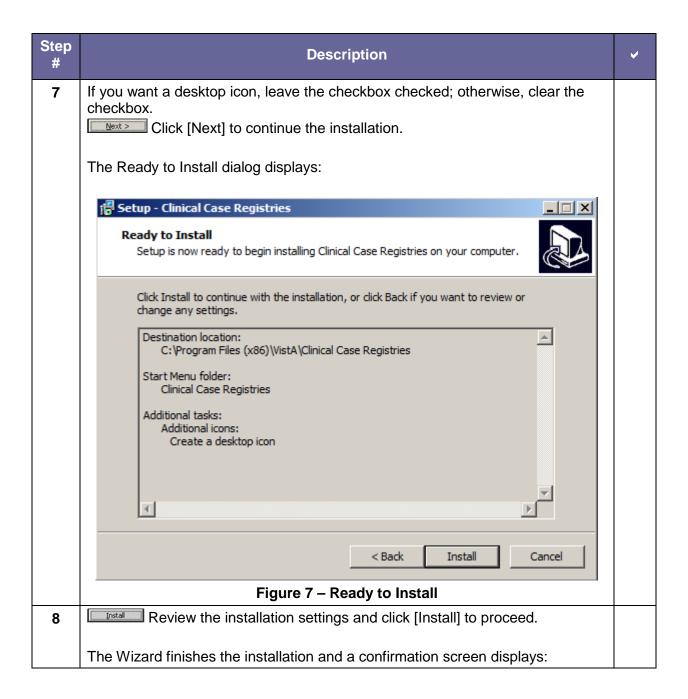
| Step # | Description | ~ |
|-----------|--|----------|
| 1 | Download and unzip the ROR1_5P30GUI.ZIP into a temporary directory. | |
| 2 | Open the temporary directory and run (double-click) CCRSetup.exe to begin the installation. | |
| | Important Note: You <u>must</u> have administrator rights on the application server to execute the installation program (CCRSetup.exe). | |

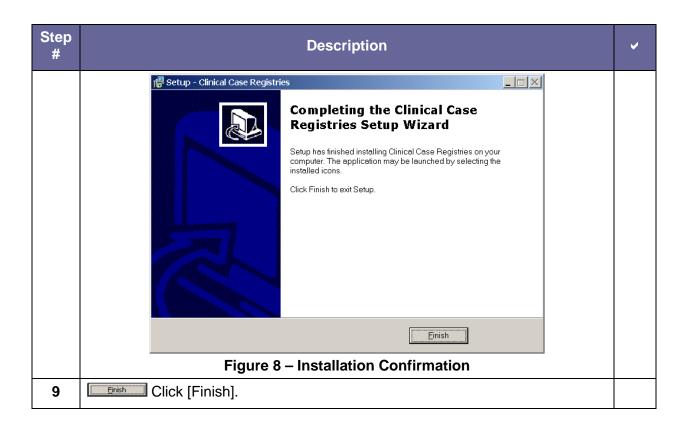














If you installed the CCR GUI on a file server (recommended):

Continue with Table 9 immediately below.

If you installed the CCR GUI on user workstations (not recommended):

Continue with 4.4 on page 19.

Table 9 – Installing New GUI on a File Server

| Step # | Description | ~ |
|-----------|--|----------|
| 10 | If you installed the CCR GUI on a file server (recommended): | |
| | Note: If you have previously set up the CPRS Tools menu (as for a previous version of CCR), you should not have to perform this step. Go to the End Note on page 22. | |
| | Add the corresponding item to the CPRS Tool menu using the CPRS GUI Tools Menu [ORW TOOL MENU ITEMS] option. It is recommended that you add the item at "User" level. If you used the default directory for the installation, the "Name=Command" parameter should look like this: Clinical Case Registries="C:\Program Files (x86)\VistA\Clinical Case Registries\ClinicalCaseRegistries.exe" /S="{Server IP Address}" /P={RPC Broker Port} | |
| | Below is a typical configuration example: | |
| | >D ^XUP Setting up programmer environment Terminal Type set to: C-VT320 | |
| | Select OPTION NAME: ORW TOOL MENU ITEMS | |
| | CPRS GUI Tools Menu may be set for the following: 1 User | |
| | Enter selection: 1 Select NEW PERSON NAME: CCRUSER, ONE | |
| | Setting CPRS GUI Tools Menu for User: CCRUSER,ONE Select Sequence: 10 Are you adding 10 as a new Sequence? Yes// <ret></ret> | |
| | Sequence: 10// <ret> Name=Command: Clinical Case Registries="C:\Program Files (x86)\VistA\Clinical Case Registries\ClinicalCaseRegistries.exe" /S="10.3.29.201" /P=9200 Select Sequence: <ret></ret></ret> | |

| Step # | Description | ~ |
|-----------|--|---|
| | Please refer to the GUI Tool Menu Items section of the Computerized Patient Record System (CPRS) v1.0 Setup Guide (http://www.va.gov/vdl/application.asp?appid=61) for more details. | |
| | You can also use other command-line parameters described in <u>4.5 below</u> to further customize the menu item (limit access to a single registry, disable <u>CCOW</u> , etc.). | |

4.4 Configuring Desktop Application Parameters



Note: Follow these instructions *only* if you elected to install the GUI on user workstations (not recommended).

There are two ways to configure the GUI for those users who are coordinators of both <u>Hepatitis</u> C and <u>HIV</u> registries:

- **Single shortcut:** This is the default. A single shortcut is created on the desktop. When the GUI is launched (or when <u>File</u>, <u>Open</u> is selected from the menu), the user selects the desired registry from the list.
- **Separate shortcuts:** Two separate shortcuts are created, one for the <u>Hepatitis C</u> registry and one for the <u>HIV</u> registry. A command-line switch in each shortcut allows access only to a single registry. As a result, the registry selection dialog box is not displayed and the corresponding registry is opened automatically. This can be accomplished by adding the parameter after the executable name in the **Target** field of the shortcut. For example:

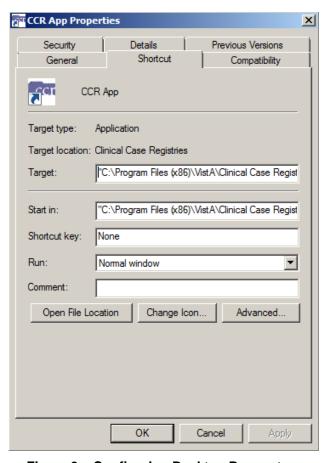


Figure 9 – Configuring Desktop Parameters

The Target field should read...

"C:\Program Files (x86)\VistA\Clinical Case Registries\ClinicalCaseRegistries.exe"/R="VA HEPC"

4.5 Command-Line Switches

You can get a list of command-line "switches" supported by the CCR GUI by running the application with the /? or /h parameter. For example:

Start | Run | "C:\Program Files (x86)\VistA\Clinical Case Registries\ClinicalCaseRegistries. exe" /?



Note the use of quotation marks around the "target" application name. These are required when using this method because the C:\Program Files (x86)\Vista directory is typically not in the *path* (the list of directories which the operating system searches for executable files).

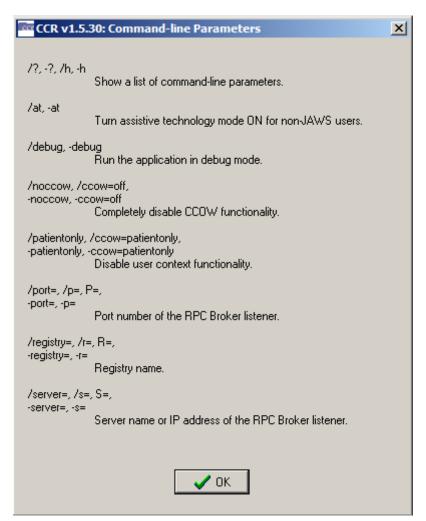


Figure 10 – Command-Line Switches

The switches are also shown in Table 10 for convenience.

Table 10 - Command Line Switches

| Switch | Description |
|---|--|
| /?, -?, /h, -h | Show a list of command-line parameters |
| /at, -at | Turn assistive technology mode ON for non-JAWS users |
| /debug, -debug | Run the application in debug mode |
| /noccow, /ccow=off, -noccow, -ccow=off | Completely disable CCOW functionality |

| Switch | Description |
|---|--|
| /patientonly, /ccow=patientonly, -patientonly, -ccow=patientonly | Disable user context functionality |
| /port=, /p=, P=, -port=, -p= | Port number of the Remote Procedure Call Broker (RPC) listener |
| /registry=, /r=, R=, -registry=, -r= | Registry name |
| /server=, /r=, S=, -server=, -s= | Server name or IP address of the RPC Broker listener |



Upgrading/installation and implementation are complete. Check documentation for further details. If you have not already downloaded the documentation files, see <u>1.6 Software and Manual Retrieval on page 3</u>.

You may also find the documentation on the <u>VistA</u> Documentation Library (VDL) at http://www.va.gov/vdl/application.asp?appid=126.

APPENDIX A

Back out and Rollback Procedures

The rollback plan for VistA applications is complex and not able to be a "one size fits all." The general strategy for VistA rollback is to repair the code with a follow-on patch. As with all Vista products, any questions or suspected problems should be communicated to Health Product support to be evaluated. Please call the National Service Desk at 1-888-596-4357 or log a CA SDM ticket to the NTL SUP Clin2 Group for the NTL.APP. Vista. Clinical Case Registries Incident Area.

Glossary

A more complete glossary is included in the CCR User Manual.

| Term or Acronym | Description | | |
|--|--|--|--|
| AAC | See Austin Automation Center | | |
| Acquired Immunodeficie ncy Syndrome (AIDS) | AIDS is a disease of the human immune system caused by the human immunodeficiency virus (<u>HIV</u>). This condition progressively reduces the effectiveness of the immune system and leaves individuals susceptible to opportunistic infections and tumors. | | |
| API | See Application Programmer Interface | | |
| ADPAC | See Automated Data Processing Application Coordinator | | |
| AIDS | See Acquired Immunodeficiency Syndrome | | |
| AITC | See Austin Information Technology Center | | |
| Application Program Interface (API) | The interface (calling conventions) by which an application program accesses operating system and other services. An API is defined at source code level and provides a level of abstraction between the application and the kernel (or other privileged utilities) to ensure the portability of the code. An API can also provide an interface between a high-level language and lower level utilities and services that were written without consideration for the calling conventions supported by compiled languages. In this case, the API's main task may be the translation of parameter lists from one format to another and the interpretation of call-by-value and call-by-reference arguments in one or both directions. | | |
| Austin Automation Center (AAC) | See Corporate Data Center Operations | | |
| Austin Information Technology Center (AITC) | See Corporate Data Center Operations | | |

| Term or Acronym | Description |
|--|--|
| Automated Data Processing Application Coordinator (ADPAC) | The ADPAC is the person responsible for planning and implementing new work methods and technology for employees throughout a medical center. ADPACs train employees and assist users when they run into difficulties, and needs to know how all components of the system work. ADPACs maintain open communication with their supervisors and Service Chiefs, as well as their counterparts in Fiscal and Acquisitions and Materiel Management (A&MM), or Information Resource Management (IRM). |
| CCOW | See Clinical Context Object Workgroup |
| Clinical Context Object Workgroup (CCOW) | CCOW is an HL7 standard protocol designed to enable disparate applications to synchronize in real-time, and at the user-interface level. It is vendor independent and allows applications to present information at the desktop and/or portal level in a unified way. CCOW is the primary standard protocol in healthcare to facilitate a process called "Context Management." Context Management is the process of using particular "subjects" of interest (e.g., user, patient, clinical encounter, charge item, etc.) to 'virtually' link disparate applications so that the enduser sees them operate in a unified, cohesive way. Context Management can be utilized for both CCOW and non-CCOW compliant applications. The CCOW standard exists to facilitate a more robust, and near "plug-and-play" interoperability across disparate applications. Context Management is often combined with Single Sign-On applications in the healthcare environment, but the two are discrete functions. Single Sign On is the process that enables the secure access of disparate applications by a user through use of a single authenticated identifier and password. |
| Computerized Patient Record System (CPRS) | A Computerized Patient Record (CPR) is a comprehensive database system used to store and access patients' healthcare information. CPRS is the Department of Veteran's Affairs electronic health record software. The CPRS organizes and presents all relevant data on a patient in a way that directly supports clinical decision making. This data includes medical history and conditions, problems and diagnoses, diagnostic and therapeutic procedures and interventions. Both a graphical user interface version and a character-based interface version are available. CPRS provides a single interface for health care providers to review and update a patient's medical record, and to place orders, including medications, special procedures, x-rays, patient care nursing orders, diets, and laboratory tests. CPRS is flexible enough to be implemented in a wide variety of settings for a broad spectrum of health care workers, and provides a consistent, event-driven, Windows-style interface. |

| Term or Acronym | Description |
|--|---|
| Corporate Data Center Operations (CDCO) | Federal data center within the Department of Veterans Affairs (VA). As a franchise fund, or fee-for-service organization, CDCO-Austin provides cost-efficient IT enterprise solutions to support the information technology needs of customers within the Federal sector. Formerly the Austin Automation Center (AAC); formerly the Austin Information Technology Center (AITC). See http://www.cdco.va.gov/ . |
| CPRS | See Computerized Patient Record System |
| DBIA | See <u>Database Integration Agreement</u> |
| DFN | File Number—the local/facility patient record number (patient file internal entry number) |
| Database Integration Agreement (DBIA) | M code is not "compiled and linked," so any code is open to anyone to call. The same is true for the data. This permits an incredible level of integration between applications, but it is "too open" for some software architects' liking. The VA has instituted Database Integration Agreements to enforce external policies and procedures to avoid unwanted dependencies. |
| Data Extraction Process | This process is run after the registry update process. This function goes through patients on the <u>local registry</u> and, depending on their status, extracts all available data for the patient, since the last extract was run. The extract transmits any collected data for the patient to the national database via <u>HL7</u> . |
| Direct Acting Antiviral (DAA) | A medication that interacts directly with viral proteins to inhibit viral replication. |
| FileMan | FileMan is a set of M utilities written in the late 1970s and early 1980s which allow the definition of data structures, menus and security, reports, and forms. Its first use was in the development of medical applications for the Veterans Administration (now the Department of Veterans Affairs). Since it was a work created by the government, the source code cannot be copyrighted, placing that code in the public domain. For this reason, it has been used for rapid development of applications across a number of organizations, including commercial products. |

| Term or Acronym | Description |
|--------------------|---|
| FORUM | FORUM is the VA's national-scale email system. FORUM uses the VistA mail software and provides an excellent interface for threaded messages that can take the form on ongoing discussions. The national patch module is a VistA application that helps developers to manage the numbering, inventory, and release of patches. Patches are developed in response to request submissions and an error reporting request system known as National Online Information Sharing. A process called the Kernel Installation Distribution System (KIDS) is used to roll up patches into text messages that can be sent to sites along with installation instructions. The patch builds are sent as text messages via email, and the recipient (e.g., a site administrator) can run a PackMan function to unpack the KIDS build and install the selected routines. See http://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.100.5551&rep=rep1&type=pdf |
| Globals | M globals are variables which are intrinsically stored in files and persist beyond the program or process completion. Globals appear as normal variables with the caret character in front of the name. For example, the M statement SET ^A("first_name")="Bob" will result in a new record being created and inserted in the file structure, persistent just as a file persists in an operating system. Globals are stored, naturally, in highly structured data files by the language and accessed only as M globals. Huge databases grow randomly rather than in a forced serial order, and the strength and efficiency of M is based on its ability to handle all this flawlessly and invisibly to the programmer. For all of these reasons, one of the most common M programs is a database management system. FileMan is one such example. M allows the |
| | programmer much wider control of the data; there is no requirement to fit the data into square boxes of rows and columns. |

| Term or Acronym | Description |
|-----------------------------------|---|
| Graphical User Interface (GUI) | A graphical user interface (or GUI, often pronounced "gooey") is a graphical (rather than purely textual) user interface to a computer. A GUI is a particular case of user interface for interacting with a computer which employs graphical images and widgets in addition to text to represent the information and actions available to the user. Usually the actions are performed through direct manipulation of the graphical elements. A GUI takes advantage of the computer's graphics capabilities to make the program easier to use. Sources: http://en.wikipedia.org/wiki/GUI http://en.wikipedia.org/wiki/GUI http://en.wikipedia.com/TERM/G/Graphical User Interface GUI.html See also User Interface |
| GUI | See Graphical User Interface |
| Health Level 7 (HL7) | One of several American National Standards Institute (ANSI)—accredited Standards Developing Organizations operating in the healthcare arena. "Level Seven" refers to the highest level of the International Standards Organization's (ISO) communications model for Open Systems Interconnection (OSI)— the application level. The application level addresses definition of the data to be exchanged, the timing of the interchange, and the communication of certain errors to the application. The seventh level supports such functions as security checks, participant identification, availability checks, exchange mechanism negotiations and, most importantly, data exchange structuring. HL7 focuses on the interface requirements of the entire health care organization. Source: http://www.hl7.org/about/ . |
| Hepatitis C | A liver disease caused by the hepatitis C virus (HCV). HCV infection sometimes results in an acute illness, but most often becomes a chronic condition that can lead to cirrhosis of the liver and liver cancer. See http://www.cdc.gov/hepatitis/index.htm |
| HIV | See Human Immunodeficiency Virus |
| HL7 | See <u>Health Level 7</u> |

| Term or Acronym | Description |
|---|---|
| Human Immunodeficie ncy Virus (HIV) | HIV is a lentivirus (a member of the retrovirus family) that can lead to acquired immunodeficiency syndrome (AIDS), a condition in humans in which the immune system begins to fail, leading to life-threatening opportunistic infections. HIV is different from most other viruses because it attacks the immune system. The immune system gives our bodies the ability to fight infections. HIV finds and destroys a type of white blood cell (T cells or CD4 cells) that the immune system must have to fight disease. See also AIDS. See http://www.cdc.gov/hiv/basics/index.html . |
| ICD-9 | See International Statistical Classification of Diseases and Related Health Problems, ninth edition |
| ICD-10 | See International Statistical Classification of Diseases and Related Health Problems, tenth edition |
| Information Resources Management (IRM) | The service which is involved in planning, budgeting, procurement, and management-in-use of VA's information technology investments. |
| Interface | An interface defines the communication boundary between two entities, such as a piece of software, a hardware device, or a user. |
| International Statistical Classification of Diseases and Related Health Problems, ninth edition (ICD-9) | The ninth edition provides numeric codes to classify diseases and a wide variety of signs, symptoms, abnormal findings, complaints, social circumstances and external causes of injury or disease. Every health condition can be assigned to a unique category and given a code, up to six characters long. Such categories can include a set of similar diseases. The "-9" refers to the ninth edition of these codes; the tenth edition has been published, but is not in widespread use at this time. |

| Term or Acronym | Description |
|--|---|
| International Statistical Classification of Diseases and Related Health Problems, tenth edition (ICD-10) | International Statistical Classification of Diseases and Related Health Problems, tenth edition (commonly abbreviated as "ICD-10") consists of more than 68,000 codes, compared to approximately 13,000 ICD-9-CM codes. There are nearly 87,000 ICD-10-PCS codes, while ICD-9-CM has nearly 3,800 procedure codes. Both systems also expand the number of characters allotted from five and four respectively to seven alpha-numeric characters. These code sets have the potential to reveal more about quality of care, so that data can be used in a more meaningful way to better understand complications, better design clinically robust algorithms, and better track the outcomes of care. ICD-10-CM also incorporates greater specificity and clinical detail to provide information for clinical decision making and outcomes research. |
| IRM | See Information Resource Management |
| Kernel | The <u>VistA</u> software that enables VistA applications to coexist in a standard operating system independent computing environment. |
| Kernel Installation and Distribution System (KIDS) | KIDS provides a mechanism to create a distribution of packages and patches; allows distribution via a MailMan message or a host file; and allows queuing the installation of a distribution for off-hours. |
| KIDS | See Kernel Installation and Distribution System |
| Library | In programming, a library is a collection of precompiled routines that a program can use. The routines, sometimes called modules, are stored in object format. Libraries are particularly useful for storing frequently used routines because you do not need to explicitly link them to every program that uses them. The linker automatically looks in libraries for routines that it does not find elsewhere. |
| Local Registry | The local file of patients that have either passed the selection rules (and therefore been added automatically), or that have been added manually by a designated ICR supervisor. |
| Logical Observation Identifiers Names and Codes (LOINC) | The LOINC database was developed to provide a definitive standard for identifying clinical information in electronic reports. The LOINC database provides a set of universal names and ID codes for identifying laboratory and clinical test results in the context of existing HL7 and other observation report messages. |
| LOINC | See Logical Observation Identifiers Names and Codes |

| Term or Acronym | Description |
|--|---|
| М | M is a procedural, interpreted, multi-user, general-purpose programming language designed to build and control massive databases. It provides a simple abstraction that all data values are strings of characters, and that all data can be structured as multiple dimensional arrays. M data structures are sparse, using strings of characters as subscripts. M was formerly (and is still commonly) called MUMPS, for Massachusetts General Hospital Utility Multiprogramming System. |
| MUMPS | See M |
| Namespace | A logical partition on a physical device that contains all the artifacts for a complete M system, including globals, routines, and libraries. Each namespace is unique, but data can be shared between namespaces with proper addressing within the routines. In VistA, namespaces are usually dedicated to a particular function. The ROR namespace, for example, is designed for use by CCR. |
| National Case Registry | All sites running the ICR registry transmit their data to this central data registry. |
| Remote Procedure Call (RPC) | A type of protocol that allows one program to request a service from a program located on another computer network. Using RPC, a system developer need not develop specific procedures for the server. The client program sends a message to the server with appropriate arguments and the server returns a message containing the results of the program executed. In this case, the GUI client uses an RPC to log the user on to VistA . And to call up, and make changes to, data that resides on a VistA server. See also Remote Procedure Call (RPC) Broker |
| Remote Procedure Call (RPC) Broker | A piece of middleware software that allows programmers to make program calls from one computer to another, via a network. The RPC Broker establishes a common and consistent foundation for client/server applications being written under the VistA umbrella. The RPC Broker acts as a bridge connecting the client application front-end on the workstation (in this case, the Delphi Query Tool application) to the M –based data and business rules on the server. It serves as the communications medium for messaging between VistA client/server applications. Upon receipt, the message is decoded, the requested remote procedure call is activated, and the results are returned to the calling application. Thus, the RPC Broker helps bridge the gap between the traditionally proprietary VA software and other types of software. See also Remote Procedure Call (RPC) |

| Term or Acronym | Description |
|--|---|
| Routine | A section of a software program that performs a particular task. Programs consist of modules, each of which contains one or more routines. The term routine is essentially synonymous with procedure, function, and subroutine. |
| RPC | See Remote Procedure Call (RPC) |
| RPC Broker | See Remote Procedure Call Broker |
| Security Keys | Codes which define the characteristic(s), authorization(s), or privilege(s) of a specific user or a defined group of users. The <u>VistA</u> option file refers to the security key as a "lock." Only those individuals assigned that "lock" can use a particular VistA option or perform a specific task that is associated with that security key/lock. |
| Single Sign On | Single Sign On is the process that enables the secure access of disparate applications by a user through use of a single authenticated identifier and password. |
| Technical Services Project Repository (TSPR) | The TSPR is the central data repository and database for VA Health IT (VHIT) project information. See http://tspr.VistA.med.va.gov/tspr/default.htm |
| TSPR | See Technical Services Project Repository |
| User Interface | A user interface is the means by which people (the users) interact with a particular machine, device, computer program or other complex tool (the system). The user interface provides one or more means of: • Input, which allows the users to manipulate the system • Output, which allows the system to produce the effects of the users' manipulation The interface may be based strictly on text (as in the traditional "roll and scroll" IFCAP interface), or on both text and graphics. In computer science and human-computer interaction, the user interface (of a computer program) refers to the graphical, textual and auditory information the program presents to the user, and the control sequences (such as keystrokes with the computer keyboard and movements of the computer mouse) the user employs to control the program. See also Graphical User Interface |
| VDL | See VistA Software Document Library. |

| Term or Acronym | Description |
|---|---|
| Vergence | Vergence® software from Sentillion provides a single, secure, efficient and safe point of access throughout the healthcare enterprise, for all types of caregivers and applications. Vergence unifies single sign-on, role-based application access, context management, strong authentication and centralized auditing capabilities into one fully integrated, out-of-the box clinical workstation solution. See: https://www.caradigm.com/media/4137/Vergence Solutions Datasheet Oct-2012.pdf |
| Veterans Health Information Systems and Technology Architecture (VistA) | VistA is a comprehensive, integrated health care information system composed of numerous software modules. See http://www.va.gov/VistA_monograph/docs/2008VistAHealtheVet_Monograph.pdf http://www.virec.research.va.gov/DataSourcesName/VISTA/VISTA.htm . ~ |
| Veterans Health Administration (VHA) | VHA administers the United States Veterans Healthcare System, whose mission is to serve the needs of America's veterans by providing primary care, specialized care, and related medical and social support services. |
| Veterans Integrated Service Network (VISN) | VHA organizes its local facilities into networks called VISNS (VA Integrated Service Networks). At the VISN level, VistA data from multiple local facilities may be combined into a data warehouse. |
| VHA | See Veterans Health Administration |
| VISN | See <u>Veterans Integrated Service Networks</u> |
| VistA | See Veterans Health Information System and Technology Architecture |
| VistA Software Document Library (VDL) | This web site has documentation on the various nationally released software applications created and/or used by the VA. There are four sections: Clinical, Infrastructure, Financial-Administrative, and Healthevet. Typically, the documentation set includes user manual or guide, technical manual or systems management guide, installation guide, release notes, and similar items. See http://www4.va.gov/vdl/ |