

Update _2_0_99

Clinical Reminders

VA-Emergency Department Triage Update Install Guide

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Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

Description:

The Emergency Department Triage national template was updated to add the following items:

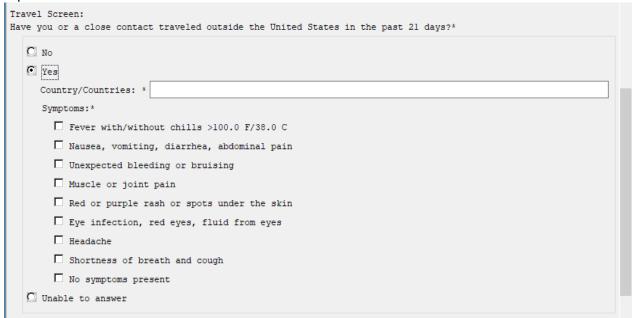
- 1. Name was updated to include Urgent Care
- 2. For female patients only, there is a new option in the vitals section to document LMP.
- 3. Patient Specific was set to True at the dialog level
- 4. For Pulse Ox, there are additional options to indicate room air or oxygen
- 5. A new travel question was added
- 6. The suicide screen section was updated to use the C-SSRS as the primary screen

There is still an option to add local components to the end of this dialog. For sites that made multiple modifications, you will need to re-do these modifications post install.

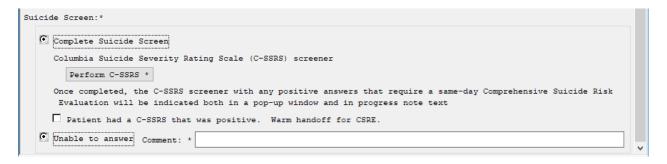
Screen cap of changes – this is a female patient – for a male patient the LNMP question in the vitals section would not display

Emergency Department/Urgent Care Triage Version 2.2	^			
Emergency Department/Urgent Care Center Triage				
Patient age:109 Sex: MALE On arrival patient was: * AMBULATORY STRETCHER WHEELCHAIR AMBULANCE Patient phone number: PATIENT PHONE Allergies: PEACHES				
Subjective/Chief Complaint:				
Objective:				
Fall Risk:*				
© No				
ESI NO				
Vital Signs *				
☐ Vitals not taken				
□ Temperature				
□ Pulse				
☐ Respirations				
□ Blood Pressure				
☐ Pain Scale Score				
☐ Pulse Oximetry				
☐ Height				
□ Weight				
☐ Last normal menstrual period (LNMP): ☐ Post-menopausal ☐ Post hysterectomy ☐ Pregnan	t			
Emergency Severity Index (ESI) level*				
☐ Level 1				
☐ Level 2				
☐ Level 3				
☐ Level 4				
☐ Level 5				
Current Medications: No data available				
Current Problems: ACTIVE PROBLEMS				
Travel Screen:				
Have you or a close contact traveled outside the United States in the past 21 days?*				
C) No				
☑ Yes				
☐ Unable to answer				
Suicide Screen:*				
Complete Suicide Screen				
Complete Suicide Screen				
☐ Unable to answer	~			

Expanded Travel Screen:



Expanded Suicide Screen Section:



UPDATE_2_0_99 contains 1 Reminder Exchange entry:

UPDATE_2_0_99 VA-EMERGENCY DEPARTMENT TRIAGE UPDATE

The exchange file contains the following components:

TIU TEMPLATE FIELD

ED BLANK 3 ARRIVAL MODE 10-10 (2) TWO LINES LONG WORD PROCESSING

HEALTH FACTORS

VA-REMINDER UPDATES VA-UPDATE 2 0 99 VA-ED TRIAGE [C]

VA-ED TRIAGE SI UNABLE TO ANSWER

MENTAL HEALTH

VA-WARM HANDOFF C-SSRS POSITIVE

VA-ED ESI CATEGORY 5

VA-ED ESI CATEGORY 4

VA-ED ESI CATEGORY 3

VA-ED ESI CATEGORY 2

VA-ED ESI CATEGORY 1

VA-ED NURSING TRIAGE NEGATIVE FALL RISK

VA-ED NURSING TRIAGE POSITIVE FALL RISK

REMINDER SPONSOR

Mental Health Services
Office of Mental Health Services

REMINDER TERM

VA-REMINDER UPDATE_2_0_99

REMINDER DIALOG

VA-EMERGENCY DEPARTMENT TRIAGE VA-EMERGENCY DEPARTMENT SI FOLLOWUP

Install Details

This update is being distributed as a web host file. The address for the host file is:

http://vista.med.va.gov/reminders/UPDATE_2_0_99.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

Installation:

This update can be loaded with users on the system. Installation will take less than 15 minutes.

Pre-Install

In reminder dialog manager, dialog view, locate the reminder dialog VA-EMERGENCY DEPARTMENT TRIAGE and use the action INQ Inquiry/Print to print and save the existing dialog information prior to install. This will make re-doing any local modifications post install easier.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista

```
- Prev Screen
          + Next Screen
                                          ?? More Actions
     Create Exchange File Entry
                                             Load Host File
                                        LHF
     Create Host File
CHF
                                        LMM
                                             Load MailMan Message
                                             List Reminder Definitions
CMM Create MailMan Message
                                        LR
     Delete Exchange File Entry
                                        LWH
                                             Load Web Host File
IFE Install Exchange File Entry
                                             Reminder Definition Inquiry
                                        RI
     Installation History
                                        RP
                                             Repack
Select Action: Next Screen// LWH
                                   Load Web Host File
Input the URL for the .prd file: http://vista.med.va.gov/reminders/UPDATE_2_0_99.PRD
```

At the **Select Action:** prompt, enter **LWH** for Load Web Host File

At the **Input the url for the .prd file:** prompt, type the following web address:

http://vista.med.va.gov/reminders/UPDATE 2 0 99.PRD

```
http://vista.med.va.gov/reminders/UPDATE_2_0_99.PRD successfully loaded.
```

You should see a message at the top of your screen that the file successfully loaded.

Search and locate an entry titled **UPDATE_2_0_99 VA-EMERGENCY DEPARTMENT TRIAGE NOTE UPDATE** in reminder exchange.

		B				
+Item	Entry	Source	Date Packed			
198	UPDATE_2_0_99 VA-EMERGENCY	GRIFFITH@SALT LAKE CI	11/14/2019@08:10			
	DEPARTMENT TRIAGE UPDATE					
199	· · · · · · · · · · · · · · · · · · ·	MURPHY@ATLANIA VAMC	01/09/2019@14:51			
200		GRIFFITH@ZZ ALBANY	01/10/2019@06:25			
	V7-HIV SCREENING (2012)	GRIFFITH@ZZ ALBANY	01/10/2019@08:54			
202		VOLPP@NORTHERN CAL	09/13/2010@11:42			
	UPDATES OEF/OIF					
203		VOLPP@NORTHERN CAL	09/13/2010@11:36			
	UPDATE					
	VA VACO TRANSPLANT REFERRAL	ROZELLE@N. FLORIDA/S				
	+ Next Screen - Prev Scree		>>>			
	Create Exchange File Entry					
		LMM Load MailMan Messa	_			
	Create MailMan Message					
	Delete Exchange File Entry					
IFE	Install Exchange File Entry	RI Reminder Definitio	n Inquiry			
	Installation History					
Select Action: Next Screen// IFE Install Exchange File Entry						
Enter a list or range of numbers (1-308): 198						

At the <u>Select Action</u> prompt, enter <u>IFE</u> for Install Exchange File Entry
Enter the number that corresponds with your entry titled <u>UPDATE_2_0_99 VA-EMERGENCY</u> **DEPARTMENT TRIAGE UPDATE** (in this example it is entry 198 it will vary by site)

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.

Select Action: Next Screen// IA Install all Components

You will see several prompts, for all new entries you will choose I to Install

You will be promped to install the reminder dialog component, you will choose IA to install all even if there is an X in the exists column, the components have been updated and need to be reinstalled:

Packed	reminder dialog: VA-EMERGENCY DEPARTMENT TRIAGE	-	
Item	Seq. Dialog Findings	Type	Exists
1	VA-EMERGENCY DEPARTMENT TRIAGE	dialog	Х
2	2 VA-EMERGENCY DEPARTMENT TRIAGE NOTE VERSION Finding: *NONE*	element	X
3	5 VA-GP ED TRIAGE PART 1 Finding: *NONE*	group	X
4	5.5 VAL-TXT ED ESI HEADER ESI Finding: *NONE*	element	X
5	5.10 VA-EL ED TRIAGE ED SUBJECTIVE/CC Finding: *NONE*	element	X
6	5.15 VA-ED SEVERITY INDEX SO Finding: *NONE*	element	X
7	5.20 VA-ED NURSING TRIAGE HRF FALL RISK Finding: *NONE*	group	X
+	+ Next Screen - Prev Screen ?? More Actions	5	
			d
	Dialog Findings DU Dialog Usage QU Dialog Summary IA Install All	Quit	
	t Action: Next Screen// IA		

At the <u>Select Action</u> prompt, type \underline{IA} to install the dialog - **VA-EMERGENCY DEPARTMENT TRIAGE**

Select Action: Next Screen// IA Install All

All dialog components for **VA-EMERGENCY DEPARTMENT TRIAGE** are new.

Install reminder dialog and all components with no further changes: Y// Yes

```
Packed reminder dialog: VA-EMERGENCY DEPARTMENT TRIAGE
VA-EMERGENCY DEPARTMENT TRIAGE (reminder dialog) installed from exchange file.
Item Seq. Dialog Findings
                                                                   Type
                                                                           Exists
        VA-EMERGENCY DEPARTMENT TRIAGE
                                                                  dialog
   2
       2 VA-EMERGENCY DEPARTMENT TRIAGE NOTE VERSION
                                                                 element
                                                                              Х
            Finding: *NONE*
       5 VA-GP ED TRIAGE PART 1
   3
                                                                   group
                                                                              X
            Finding: *NONE*
       5.5 VAL-TXT ED ESI HEADER ESI
                                                                 element
   4
                                                                              X
            Finding: *NONE*
       5.10 VA-EL ED TRIAGE ED SUBJECTIVE/CC
                                                                 element
            Finding: *NONE*
       5.15 VA-ED SEVERITY INDEX SO
   6
                                                                 element
            Finding: *NONE*
       5.20 VA-ED NURSING TRIAGE HRF FALL RISK
                                                                              X
                                                                   group
            Finding: *NONE*
          + Next Screen - Prev Screen
                                           ?? More Actions
DD
                          DT
                                Dialog Text
                                                           Install Selected
     Dialog Details
                                                     IS
                                Dialog Usage
DF
     Dialog Findings
                          DU
                                                     QU
                                                           Quit
DS
     Dialog Summary
                          IA
                                Install All
Select Action: Next Screen// Q
```

You will then be returned to this screen. At the **Select Action** prompt, type **Q.**

```
Exists
Source: GRIFFITH,ELIZABETH A at SALT LAKE CIT
Date Packed: 11/14/2019@08:10:04
Package Version: 2.0P35
Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
VA-EMERGENCY DEPARTMENT TRIAGE
REMINDER TERM
VA-REMINDER UPDATE_2_0_99
Non-exchangeable TIU object(s):
TIU Object: PATIENT AGE
Object Method: S X=$$AGE^TIULO(DFN)
Enter ?? for more actions
IA Install all Components
Select Action: Next Screen// Q
                                                                        IS
                                                                                  Install Selected Component
```

When the dialog has completed installation, you will then be returned to this screen. At the **Select Action** prompt, type **Q.**

Install complete.

Post Installation

- 1. Open the template and confirm that the version number at the top of the screen says 2.3
- 2. Insert your local data objects into the dialog. You can use your pre-install inquiry to assist you in what edits to make. You will use the reminder dialog manager menu, reminder dialogs, and then change your view to Dialog view. Search for and open the VA-EMERGENCY DEPARTMENT TRIAGE template, after you open the template, search for and edit the following components.

- a. Insert your local objects for patient age, patient sex, patient phone number and allergies into the dialog text of element **VAL-TXT ED ESI HEADER ESI.** This element contains objects that may work in your system so review first to see if you need to replace.
- b. Replace the text 'ACTIVE PROBLEMS" with your local data object that represents active problems in reminder dialog element VAL-ED TXT TRIAGE COMPREHENSIVE. Also confirm that the object active medications in this element is appropriate for your facility and update if needed.
- c. If you have a data object for today's vitals, you can add that to the dialog text in group **VAL-GP ED VITALS TRIAGE**. Add your data object after the heading for vital signs in the dialog text. This is optional for sites that may have already completed vital signs before opening the template.
- 3. Add local reminder dialog groups and elements if needed OPTIONAL. You can use your pre-install inquiry to assist you in what edits to make. If you had added a travel screen or suicide screen to this reminder dialog group, you should not need to add it after installing this version of the dialog that includes a travel screen.
 - a. The emergency department triage template was built with the standard items needed for triage included, for sites that require additional content in their ED triage note, you can add local groups and elements to the local reminder dialog group VAL-GP ED TRIAGE PLACEHOLDER using the reminder dialog editor. Work with your local Emergency Department nursing staff to identify any additional content that your site would require.

NOTE: If you require further technical assistance, if there are any questions or problems during the installation, please notify your local IT support to log a national help desk ticket or contact the VA Service Desk and have them submit a national ticket to:

Category: Affected Service

Affected Service: VistA – CPRS:Clinical Reminders

Assignment Group: NTL SUP Clin 2