One Consult - Order to Consult - Radiology Consult Solution

Community Care Imaging Orders to Consult

Training Guide

Revision History

NOTE: The revision history cycle begins once changes or enhancements are requested after the document has been baselined.

Date	Revision	Description	Author
03/18/2019	1.0	Initial Release	AbleVets

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1. Creating Community Care Consults as an Ordering Provider

To create a Community Care Consult as AUTO consults to be sent directly to Community Care from Radiology Orders, follow the steps listed below:

1. Log into CPRS as an Ordering Provider.
2. From the **File** menu, select **Patient**. The **Patient Selection** dialog box displays.

Figure 1: Patient Selection Dialog Box

3. From the **Patients (All Patients)** drop-down menu, select a patient.
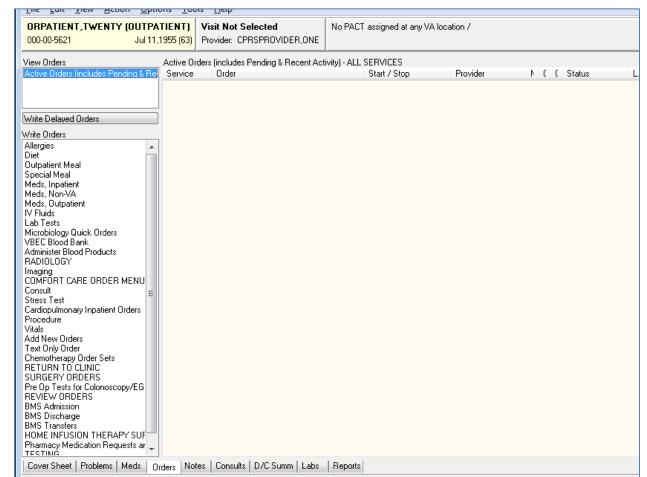4. Click **OK**. The patient file displays.

Figure 2: Patient File in CPRS

5. From the **Orders** tab, select **Imaging**. The **Location for Current Activities** dialog box displays.

Figure 3: Location for Current Activities Dialog Box

6. In the **Visit Location** field, enter a location or select from the list.

7. Click **OK**. The **Order an Imaging Procedure** dialog box displays.

Figure 4: Order an Imaging Procedure Dialog Box

8. From the **Imaging Type** drop-down menu, select the image type.

9. Complete the remaining sections in the Imaging Procedure form.

10. Click **Accept Order** and **Quit**. The Unsigned Imaging Order displays in CPRS.

NOTE: *Do not click **Quit** if you need to order additional Imaging Procedures that will be submitted to different locations. Enter each Imaging Procedure order and click Accept Order. Once you have entered all the Imaging Procedures, then you can click **Quit**.*

Figure 5: Unsigned Imaging Order in CPRS

11. Right-click the imaging order(s) and sign the order(s).

Figure 6:

ORPATIENT,TWENTY (OUTPATIENT)	DNW Oct 26,18 11:06	No PACT assigned at any VA location /
000-00-5621 Jul 11,1955 (63)	Provider: CPRSPROVIDER,ONE	

View Orders	Active Orders (includes Pending & Recent Activity) - ALL SERVICES							
Active Orders (includes Pending & Re:	Service	Order	Start / Stop	Provider	N	C	C	Status
	Imaging	CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/30/18	Cprsprovider,One				pending

12. Double click on **Order Details**. The **Order Details** window displays.

Figure 7: Order Details Window

```
Order Details - 8559089;1                                              [×]

CT ABDOMEN & PELVIS WITHOUT CONTRAST

Activity:
10/26/2018 11:08  New Order entered by CPRSPROVIDER,ONE (PHYSICIAN)
     Order Text:         CT ABDOMEN & PELVIS WITHOUT CONTRAST
     Nature of Order:    ELECTRONICALLY ENTERED
     Elec Signature:     CPRSPROVIDER,ONE (PHYSICIAN) on 10/26/2018 11:09

Current Data:
Treating Specialty:
Ordering Location:          00-DOCUMENTATION-NO WORKLOAD
Start Date/Time:            10/30/2018
Stop Date/Time:
Current Status:             PENDING
Order #8559089

Order:
Procedure:                  CT ABDOMEN & PELVIS WITHOUT CONTRAST
Reason for Study:           test
Clinical History:
   test
Category:                   OUTPATIENT
Ordering Location:          00-DOCUMENTATION-NO WORKLOAD
Pregnant:                   NO
Date Desired:               Oct 30, 2018
Mode of Transport:          AMBULATORY
Is patient on isolation procedures? NO
Urgency:                    ROUTINE
Submit request to:          CT SCAN DIV 442 OOS ID 150


                                                     Print        Close
```

13. Click **Print** or **Close**.

14. Make two additional orders and sign them.

Figure 8: Additional Signed Orders

2. Placing Imaging Orders on Hold

1. From the main radiology menu, select **Hold a Request**.

Figure 9: Hold a Request Menu Option

```
    REF     Refer Selected Requests to COMMUNITY CARE Provider
            Cancel a Request
            Detailed Request Display
            Hold a Request
            Log of Scheduled Requests by Procedure
            Pending/Hold Rad/Nuc Med Request Log
            Print Rad/Nuc Med Requests by Date
            Print Selected Requests by Patient
            Rad/Nuc Med Procedure Information Look-Up
            Request an Exam
            Schedule a Request
            Update a Hold Request
            Ward/Clinic Scheduled Request Log


You have PENDING ALERTS
            Enter  "VA to jump to VIEW ALERTS option



You've got PRIORITY mail!



Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: HOLD a Requ
est
```

2. Select the patient that you are working on in CPRS.

Figure 10: Patient Information

```
Select PATIENT NAME:    ORPATIENT,TWENTY       7-11-55    000005621      NO
NSC VETERAN      CD
WARNING : You may have selected a test patient.
 Enrollment Priority:          Category: IN PROCESS     End Date:



            *** Patient Requires a Means Test ***


         Primary Means Test Required from AUG 11,2010



Enter <RETURN> to continue.
```

3. Select one of the orders and select a reason.

Figure 11: Selected Order

```
              **** Requested Exams for ORPATIENT,TWENTY ****    3  Requests
    Height      :
    Weight      :
    St  Urgency   Procedure / (Img. Loc.)   Desired     Requester    Req'g Loc
    --  -------   -----------------------   ----------  -----------  -----------
 1  p   ROUTINE   CT ABDOMEN & PELVIS WITHO 10/30/2018  CPRSPROVIDE  00-DOCUMENT
                  (CT SCAN DIV 442 OOS ID )
 2  p   ROUTINE   MRA HEAD                  10/26/2018  CPRSPROVIDE  00-DOCUMENT
                  (MRI DIV 442 OOS ID 151)
 3  p   ROUTINE   NON-INVAS.,CAROTID W IMAG 10/26/2018  CPRSPROVIDE  00-DOCUMENT
                  (ULTRASOUND DIV 442 OOS )

Select Request(s) 1-3 to Hold or 'ˆ' to Exit:  Exit// 2


Select HOLD REASON: TESTING ??


Select HOLD REASON: 22  NO SHOW                        Synonym: CAN
    ...will now 'HOLD' selected request(s)...
          ...MRA HEAD held...
```

4. In CPRS, refresh the patient to show the order is now on hold.

3. Placing Orders in Scheduled

1. From the main radiology menu, select **Schedule a Request**.

Figure 13: Schedule a Request Menu Option

```
   REF    Refer Selected Requests to COMMUNITY CARE Provider
          Cancel a Request
          Detailed Request Display
          Hold a Request
          Log of Scheduled Requests by Procedure
          Pending/Hold Rad/Nuc Med Request Log
          Print Rad/Nuc Med Requests by Date
          Print Selected Requests by Patient
          Rad/Nuc Med Procedure Information Look-Up
          Request an Exam
          Schedule a Request
          Update a Hold Request
          Ward/Clinic Scheduled Request Log


You have PENDING ALERTS
          Enter  "VA to jump to VIEW ALERTS option



  You've got PRIORITY mail!



Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: SCHEdule a
Request
```

2. Select the patient that you are working on in CPRS.

Figure 14: Patient Information

```
Select PATIENT NAME:     ORPATIENT,TWENTY      7-11-55     000005621      NO
NSC VETERAN      CD
WARNING : You may have selected a test patient.
 Enrollment Priority:            Category: IN PROCESS     End Date:



         *** Patient Requires a Means Test ***

         Primary Means Test Required from AUG 11,2010



Enter <RETURN> to continue.
```

3. Select the imaging order and enter a date (and time if required).

Figure 15: Selected Order

```
              **** Requested Exams for ORPATIENT,TWENTY ****     3  Requests
   Height     :
   Weight     :
    St  Urgency  Procedure / (Img. Loc.)   Desired      Requester    Req'g Loc
    --  -------  -----------------------   ----------   -----------  -----------
 1  p   ROUTINE  CT ABDOMEN & PELVIS WITHO 10/30/2018   CPRSPROVIDE  00-DOCUMENT
                 (CT SCAN DIV 442 OOS ID )
 2  h   ROUTINE  MRA HEAD                  10/26/2018   CPRSPROVIDE  00-DOCUMENT
                 (MRI DIV 442 OOS ID 151)
 3  p   ROUTINE  NON-INVAS.,CAROTID W IMAG 10/26/2018   CPRSPROVIDE  00-DOCUMENT
                 (ULTRASOUND DIV 442 OOS )

Select Request(s) 1-3 to Schedule or '^' to Exit:  Exit// 3

Schedule Request Date/Time: t+10   (NOV 05, 2018)
```

4. In CPRS, refresh the patient to show the order is now in **Scheduled** status.

Figure 16: Scheduled Status

	Service	Order	Start / Stop	Provider	N	[	[	Status
	Imaging	Hold MRA HEAD	Start: 10/26/18 11:25	Cprsprovider,One				hold
		NON-INVAS.,CAROTID W IMAGING	Start: 11/05/18	Cprsprovider,One				scheduled
		CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/30/18	Cprsprovider,One				pending

ORPATIENT,TWENTY (OUTPATIENT) 000-00-5621 Jul 11,1955 (63) — Visit Not Selected — Provider: CPRSPROVIDER,ONE — No PACT assigned at any VA location /

View Orders — Active Orders (includes Pending & Re — Active Orders (includes Pending & Recent Activity) - ALL SERVICES

Write Delayed Orders

Write Orders
Allergies

4. Creating Community Care Consults as a Radiology Technician

1. Log into VistA as a Radiology Technician and, from the **Radiology/Nuclear Med Order Entry Menu**, select **REF**, and then select the patient:

Figure 17: REF Option

```
Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: ref  Refer
Selected Requests to COMMUNITY CARE Provider
Select PATIENT NAME:    ORPATIENT,TWENTY         7-11-55    000005621    NO
NSC VETERAN      CD
WARNING : You may have selected a test patient.
 Enrollment Priority:              Category: IN PROCESS    End Date:



             *** Patient Requires a Means Test ***

             Primary Means Test Required from AUG 11,2010



Enter <RETURN> to continue.

MEANS TEST REQUIRED
   Means Test required for workload credit.
Type <Enter> to continue or '^' to exit: █
```
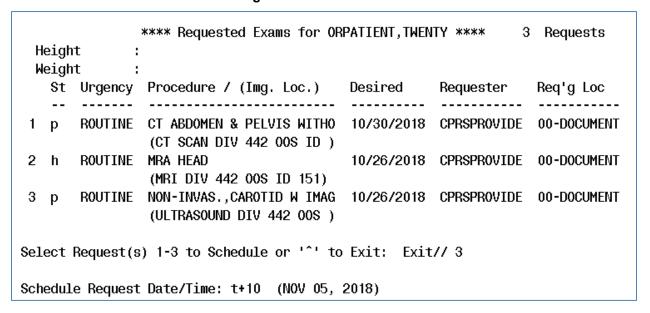
2. From the list of pending requests, select the correct procedure(s). Notice that all pending, hold, or scheduled requests, for this patient, display and are available to be referred to community care.

Figure 18: List of Pending Requests

```
                      SELECT FROM IMAGING ORDERS
PATIENT NAME                        SSN           PROCEDURE
         DATE DESIRED   DATE ORDERED                   ORDERING PROVIDER
         IMAGING LOCATION                      REQUEST STATUS
===============================================================================


1. ORPATIENT,TWENTY                 *****5621    MRA HEAD
         OCT 26, 2018    OCT 26, 2018                   CPRSPROVIDER,ONE
         MRI DIV 442 OOS ID 151               HOLD
2. ORPATIENT,TWENTY                 *****5621    CT ABDOMEN & PELVIS WITH
         OCT 30, 2018    OCT 26, 2018                   CPRSPROVIDER,ONE
         CT SCAN DIV 442 OOS ID 150           PENDING
3. ORPATIENT,TWENTY                 *****5621    NON-INVAS.,CAROTID W IMA
         OCT 26, 2018    OCT 26, 2018                   CPRSPROVIDER,ONE
         ULTRASOUND DIV 442 OOS ID 115        SCHEDULED
Select NUMBER of ORDER to be REFERRED to COMMUNITY CARE:  (1-3): 2
You selected number 2
```

3. Select the **Justification for Community Care**.

Figure 19: Justification for Community Care

```
    SELECT ONE OF THE FOLLOWING:


        1           VA FACILITY DOES NOT PROVIDE THE REQUIRED SERVICE
        2           VETERAN CANNOT SAFELY TRAVEL TO VA FACILITY DUE TO
MEDICAL REASON
        3           VETERAN CANNOT TRAVEL TO VA FACILITY DUE TO GEOGRAPHICAL
INACCESSIBILITY
        4           VA FACILITY CANNOT TIMELY PROVIDE THE REQUIRED SERVICE
        5           UNUSUAL OR EXCESSIVE TRAVEL BURDEN


ENTER RESPONSE:
```

NOTE: *If the sex of the patient is male and the imaging type is mammography, Mammography will*
automatically be the default selection within VistA. If the sex of the patient is female and the
imaging type selected is mammography, you will be prompted to answer the following
additional question:
Select one of the following
*   1. Diagnostic Mammography*
*   2. Screening Mammography*

NOTE: *Note that if #2 is chosen, it will ask you for a medical reason:*

Figure 20: Medical Reason

```
ENTER RESPONSE: 2  VETERAN CANNOT SAFELY TRAVEL TO VA FACILITY DUE TO MEDICAL
REASON
MEDICAL REASON: BROKEN LEG

CONSULT WITH UCID: 442_884085 HAS BEEN CREATED
```

4. From the **File** menu within CPRS, select **Refresh Patient Information**.

Figure 21: Refreshed Patient Information

NOTE: *You can see that the imaging order that was just converted to a consult is now on hold, and a*
consult order has been created.

5. Navigate to the VistA roll-and-scroll and redisplay the imaging orders for the patient.

Figure 22: Imaging Orders

```
                    SELECT FROM IMAGING ORDERS
PATIENT NAME                      SSN         PROCEDURE
      DATE DESIRED    DATE ORDERED                 ORDERING PROVIDER
      IMAGING LOCATION                         REQUEST STATUS
=======================================================================

1. ORPATIENT,TWENTY                *****5621    MRA HEAD
      OCT 26, 2018    OCT 26, 2018                  CPRSPROVIDER,ONE
      MRI DIV 442 OOS ID 151                    HOLD
2. ORPATIENT,TWENTY                *****5621    NON-INVAS.,CAROTID W IMA
      OCT 26, 2018    OCT 26, 2018                  CPRSPROVIDER,ONE
      ULTRASOUND DIV 442 OOS ID 115            SCHEDULED
Select NUMBER of ORDER to be REFERRED to COMMUNITY CARE:  (1-2): █
```

> **NOTE:** *You can see that there are now only two orders left for conversion to consults, and the imaging order that was previously processed, and is on hold, does not show*

6. Select one of the above imaging orders, and enter any **Justification for Community Care**.

7. Go back to CPRS and refresh the patient.

Figure 23: Refreshed Patient Information

Service	Order	Start / Stop	Provider	N	C	C	Status
Imaging	Hold MRA HEAD	Start: 10/26/18 13:30	Cprsprovider,One				hold
	Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprsprovider,One				hold
	NON-INVAS.,CAROTID W IMAGING	Start: 11/05/18	Cprsprovider,One				scheduled
Consults	COMMUNITY CARE-IMAGING MAGNETIC RESONANCE IMAGING-AUTO Cons Consultant's Choice	Start: 10/26/18 13:30	Cprsprovider,One				pending
	COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice	Start: 10/26/18 12:58	Cprsprovider,One				pending

ORPATIENT,TWENTY (OUTPATIENT) 000-00-5621 Jul 11,1955 (63) Visit Not Selected Provider: CPRSPROVIDER,ONE No PACT assigned at any VA location /

View Orders: Active Orders (includes Pending & Re...

Write Delayed Orders

Write Orders: Allergies, Diet, Outpatient Meal, Special Meal, Meds, Inpatient, Meds, Non-VA, Meds, Outpatient, IV Fluids

Active Orders (includes Pending & Recent Activity) - ALL SERVICES

8. Repeat steps 6, 7, and 8 on the last imaging order, then refresh the patient again in CPRS.

Figure 24: Refreshed Patient Data

ORPATIENT,TWENTY (OUTPATIENT) 000-00-5621 Jul 11,1955 (63)	Visit Not Selected Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /

View Orders

Active Orders (includes Pending & Rec

Write Delayed Orders

Write Orders

Allergies
Diet
Outpatient Meal
Special Meal
Meds, Inpatient
Meds, Non-VA
Meds, Outpatient
IV Fluids
Lab Tests
Microbiology Quick Orders
VBEC Blood Bank
Administer Blood Products

Active Orders (includes Pending & Recent Activity) - ALL SERVICES

Service	Order	Start / Stop	Provider	N	[	[	Status
Imaging	Hold NON-INVAS.,CAROTID W IMAGING	Start: 10/26/18 13:32	Cprsprovider,One				hold
	Hold MRA HEAD	Start: 10/26/18 13:30	Cprsprovider,One				hold
	Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprsprovider,One				hold
Consults	COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons Consultant's Choice	Start: 10/26/18 13:32	Cprsprovider,One				pending
	COMMUNITY CARE-IMAGING MAGNETIC RESONANCE IMAGING-AUTO Cons Consultant's Choice	Start: 10/26/18 13:30	Cprsprovider,One				pending
	COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice	Start: 10/26/18 12:58	Cprsprovider,One				pending

9. You can double-click on any one of the Consult orders to show details.

Figure 25: Order Details


```
Order Details - 8559094;1                                              [x]

COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons Consultant's Choice          ▲

Activity:
10/26/2018 13:32  New Order entered by CPRSDEVELOPER,ONE
     UCID:              442_884029
     Order Text:        COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons Consultant's Choice
     Nature of Order:   WRITTEN
     Ordered by:        CPRSPROVIDER,ONE (PHYSICIAN)
     Signature:         ELECTRONICALLY SIGNED
     Comments:          ADMINISTRATIVELY RELEASED BY POLICY

Current Data:
Treating Specialty:
Ordering Location:             00-DOCUMENTATION-NO WORKLOAD
Start Date/Time:               10/26/2018 13:32
Stop Date/Time:
Current Status:                PENDING
Order #8559094

Order:
Consult to Service/Specialty: COMMUNITY CARE-IMAGING ULTRASOUND-AUTO
Reason for Request:
   ** Radiology Order placed on hold due to COMMUNITY CARE APPT **
   Date/Time Ordered: OCT 26, 2018@11:17 NEW order entered by CPRSPROVIDER,ONE
   Nature of Order: ELECTRONICALLY ENTERED
   Elec Signature:  on
   Justification for Non VA Care: VA facility does not provide the required service
   Type of Service: Diagnostic
   Category: ULTRASOUND
   Ordering Location: 00-DOCUMENTATION-NO WORKLOAD
   Pregnant: NO
  Date Desired (not guaranteed): OCT 26, 2018
   Third Party: NO

  Radiology order details --------------------------------------------------------
  Radiology order IEN:8559091
  NON-INVAS.,CAROTID W IMAGING

  Activity:
  10/26/2018 11:17  New Order entered by CPRSPROVIDER,ONE (PHYSICIAN)
       Order Text:        NON-INVAS.,CAROTID W IMAGING
       Nature of Order:   ELECTRONICALLY ENTERED
       Elec Signature:    CPRSPROVIDER,ONE (PHYSICIAN) on 10/26/2018 11:17    ▼

                                                    [ Print ]   [ Close ]
```

NOTE:	*The original radiology order is embedded in the Consult order detail*

10. Then go to the **Consults** tab and click on any consult in the left-hand panel to show the Consult Detail.

Figure 26: Consult Detail

ORPATIENT,TWENTY (OUTPATIENT)	Visit Not Selected	No PACT assigned at any VA location /
000-00-5621 Jul 11,1955 (63)	Provider: CPRSPROVIDER,ONE	

All Consults   Oct 26,18   (p)   COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons   Consult #: 884029

All consults
  Oct 26,18 (p) COMMUNITY CARE-IMAGING
  Oct 26,18 (p) COMMUNITY CARE-IMAGING
  Oct 26,18 (p) COMMUNITY CARE-IMAGING

```
Current Pat. Status:    Outpatient
UCID:                   442_884029
Primary Eligibility:    NSC(VERIFIED)
Patient Type:           NSC VETERAN
OEF/OIF:                NO

Order Information
To Service:             COMMUNITY CARE-IMAGING ULTRASOUND-AUTO
From Service:           00-DOCUMENTATION-NO WORKLOAD
Requesting Provider:    CPRSPROVIDER,ONE
Service is to be rendered on an OUTPATIENT basis
Place:                  Consultant's choice
Urgency:                Routine
Clinically Ind. Date:   Oct 26, 2018
Orderable Item:         COMMUNITY CARE-IMAGING ULTRASOUND-AUTO
Consult:                Consult Request
Provisional Diagnosis:  Encounter for other specified special examinations
                        (ICD-10-CM Z01.89)

Reason For Request:

** Radiology Order placed on hold due to COMMUNITY CARE APPT **

  Date/Time Ordered: OCT 26, 2018@11:17 NEW order entered by CPRSPROVIDER,ONE

  Nature of Order: ELECTRONICALLY ENTERED

  Elec Signature:  on

  Justification for Non VA Care: VA facility does not provide the required service

  Type of Service: Diagnostic

  Category: ULTRASOUND

  Ordering Location: 00-DOCUMENTATION-NO WORKLOAD

  Pregnant: NO
```

New Consult
New Procedure
  No related documents found

Cover Sheet | Problems | Meds | Orders | Notes | Consults | D/C Summ | Labs | Reports

11. At the bottom of the **Consult Detail** you will see that a comment has been added which contains tags that are headed by #COI#; these are tags that are used by CDW when importing data for use in national reports.

Figure 27: Tags Displayed

```
 ADDED COMMENT              11/06/18 13:20      CPRSPROVIDER,ONE     CPRSPROVIDER,ONE
#COI#
COI-Veteran OPT-IN for Community Care
UXB-Unusual or excessive travel burden
MED-Medical condition:
BROKEN LEG
```

12. These CDW tags will vary depending upon the **Justification for Community Care** option chosen. The first four options on this menu give the following tags:

Figure 28: Justification for Community Care: VA facility does not provide the required service:

```
 ADDED COMMENT              11/05/18 13:32      CPRSDEVELOPER,ONE    CPRSDEVELOPER,ONE
#COI#
COI-Veteran OPT-IN for Community Care
Service Not Available: VA facility does not provide the required service
```
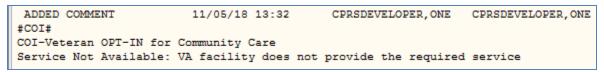
Figure 29: Justification for Community Care: Veteran cannot safely travel to VA facility due to medical reason

```
 ADDED COMMENT              11/05/18 13:35      CPRSDEVELOPER,ONE    CPRSDEVELOPER,ONE
#COI#
COI-Veteran OPT-IN for Community Care
UXB-Unusual or excessive travel burden
MED-Medical condition:
BROKEN LEG
```

Figure 30: Justification for Community Care: Veteran cannot travel to VA facility due to geographical inaccessibility

```
 ADDED COMMENT              11/13/18 09:04      CPRSDEVELOPER,ONE    CPRSDEVELOPER,ONE
#COI#
COI-Veteran OPT-IN for Community Care
Distance: Veteran lives more than Drive Time Standard (DTS) from any VA facility with a FT PCP
```

Figure 31: Justification for Community Care: VA facility cannot timely provide the required service

```
 ADDED COMMENT              11/13/18 09:05      CPRSDEVELOPER,ONE    CPRSDEVELOPER,ONE
#COI#
COI-Veteran OPT-IN for Community Care
Wait Time: VA appointment is greater than Wait Time Standard (WTS) from CID
```

13. If **Justification for Community Care: Unusual or excessive travel burden** is chosen a sub-menu appears.

Figure 32: Sub-menu

```
UNUSUAL OR EXCESSIVE TRAVEL BURDEN

    SELECT ONE OF THE FOLLOWING:

        UNUSUAL OR EXCESSIVE TRAVEL BURDEN

    SELECT ONE OF THE FOLLOWING:

        1          GEOGRAPHICAL CHALLENGES
        2          ENVIRONMENTAL FACTORS
        3          MEDICAL CONDITION
        4          NATURE OR SIMPLICITY OF SERVICES

SELECT REASON FOR UNUSUAL OR EXCESSIVE TRAVEL BURDEN: 1 - GEOGRAPHICAL
CHALLENGES
```

14. The following CDW tags will then be created.

Figure 33: Geographical Challenges

```
 ADDED COMMENT              11/06/18 13:36      CPRSPROVIDER,ONE     CPRSPROVIDER,ONE
#COI#
COI-Veteran OPT-IN for Community Care
UXB-Unusual or excessive travel burden
GEO-Geographical Challenges:
Mountain road blocked
```

Figure 34: Environmental Factors:

```
 ADDED COMMENT              11/21/18 13:02      CPRSDEVELOPER,ONE     CPRSDEVELOPER,ONE
#COI#
COI-Veteran OPT-IN for Community Care
UXB-Unusual or excessive travel burden
ENV-Environmental factors:
Snow on the mountain
```

Figure 35: Medical Condition:

```
 ADDED COMMENT              11/21/18 13:26      CPRSDEVELOPER,ONE     CPRSDEVELOPER,ONE
#COI#
COI-Veteran OPT-IN for Community Care
UXB-Unusual or excessive travel burden
MED-Medical condition:
I'm tired OK?
```

Figure 36: Nature or Simplicity of Services:

```
 ADDED COMMENT              11/21/18 13:34      CPRSDEVELOPER,ONE     CPRSDEVELOPER,ONE
#COI#
COI-Veteran OPT-IN for Community Care
UXB-Unusual or excessive travel burden
Nature or simplicity of services:
Test Nature or Simplicity
```

> **NOTE:** *On any of the options above where an explanation is entered, the field can be three (3) to 240 characters in length. If the length of the text is greater than 74 characters, for it to be readable in CPRS, the text will be broken down into two (2) or more lines. The text will be broken on a word, never in the middle of a word. Below is an example of the output:*

```
JUSTIFICATION FOR COMMUNITY CARE:
  VETERAN CANNOT SAFELY TRAVEL TO VA FACILITY DUE TO MEDICAL REASON
  THE PATIENT FELL DOWNSTAIRS AND BROKE HIS LEG. HE IS CURRENTLY USING
  CRUTCHES TO GET AROUND, BUT HE IS UNABLE TO GET INTO A VEHICLE. ETC,
  ETC, ETC, ETC, ETC, ETC, ETC, ETC.
```

```
COMMENT AND CDW TAG:
#COI#
COI-VETERAN OPT-IN FOR COMMUNITY CARE
VETERAN CANNOT SAFELY TRAVEL TO VA FACILITY DUE TO MEDICAL REASON
THE PATIENT FELL DOWNSTAIRS AND BROKE HIS LEG. HE IS CURRENTLY USING
CRUTCHES TO GET AROUND, BUT HE IS UNABLE TO GET INTO A VEHICLE. ETC, ETC,
```

```
ETC, ETC, ETC, ETC, ETC, ETC.
```

Figure 37: Order Details


```
Order Details - 8558652:1

COMMUNITY CARE IMAGING-CT-AUTO Cons Consultant's Choice

Activity:
05/24/2018 09:31  New Order entered by JACOBSON,PHIL
        Order Text:         COMMUNITY CARE IMAGING-CT-AUTO Cons Consultant's Choice
        Nature of Order:    WRITTEN
        Ordered by:         ABLEVETS,ORDERING PROVIDER DR (PHYSICIAN)
        Signature:          ELECTRONICALLY SIGNED
        Comments:           ADMINISTRATIVELY RELEASED BY POLICY

Current Data:
Treating Specialty:
Ordering Location:          00-DOCUMENTATION-NO WORKLOAD
Start Date/Time:            05/24/2018 09:31
Stop Date/Time:
Current Status:             PENDING
Order #8558652

Order:
Consult to Service/Specialty: COMMUNITY CARE IMAGING-CT-AUTO
Reason for Request:
    ** Radiology Order placed on hold due to COMMUNITY CARE APPT **
    Date/Time Ordered: MAY 24, 2018@09:19 NEW order entered by ABLEVETS,ORDERING PROVIDER DR
    Nature of Order: ELECTRONICALLY ENTERED
    Elec Signature:  on
    Justification for Non VA Care: VA facility does not provide the required service
    Type of Service: Diagnostic
    Category: CT SCAN
    Ordering Location: 00-DOCUMENTATION-NO WORKLOAD
  Date Desired (not guaranteed): MAY 24, 2018
    Third Party: NO

  Radiology order details -------------------------------------------------
  Radiology order IEN:8558650
  CT ABDOMEN W&W/O CONT IAC'S

  Activity:
  05/24/2018 09:19  New Order entered by ABLEVETS,ORDERING PROVIDER DR (PHYSICIAN)
        Order Text:      CT ABDOMEN W&W/O CONT IAC'S
        Nature of Order:   ELECTRONICALLY ENTERED
        Elec Signature:    ABLEVETS,ORDERING PROVIDER DR (PHYSICIAN) on 05/24/2018 09:23

  Current Data:
  Treating Specialty:
  Ordering Location:          00-DOCUMENTATION-NO WORKLOAD
  Start Date/Time:            05/24/2018

                                                          Print     Close
```

15. Click **Print** or **Close**.