# Medical Care Collection Fund (MCCF) eBilling Compliance Phase 3

# X12N 5010 Health Care Services Review – Request for Review and Response (278) Version 4.0

### **RELEASE NOTES/ Installation Guide/ Rollback Plan**

IB\*2.0\*517



August 2016

Department of Veterans Affairs

Office of Information and Technology (OI&T)

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### 1 Introduction

This Integrated Billing (IB) patch introduces changes to VistA's IB module.

APPLICATION/VERSION	PATCH
INTEGRATED BILLING (IB) V. 2.0	IB*2*517

This patch (IB\*2\*517) is being released in the Kernel Installation and Distribution System (KIDS) distribution.

#### 1.1 Documentation and Distribution

Software and Documentation Retrieval Instructions:

Software being released as a host file and/or documentation describing the new functionality introduced by this patch are available.

The preferred method is to retrieve files from download.vista.med.va.gov. This transmits the files from the first available server. Sites may also elect to retrieve files directly from a specific server.

Sites may retrieve the software and/or documentation directly using Secure File Transfer Protocol (SFTP) from the ANONYMOUS.SOFTWARE directory at the following OI Field Offices:

Albany: fo-albany.med.va.gov
Hines: fo-hines.med.va.gov
Salt Lake City: fo-slc.med.va.gov

Documentation can also be found on the VA Software Documentation Library at: http://www4.va.gov/vdl/

Title	File Name	FTP Mode
Claims Tracking and Health Care Service Review	ib_2_0_CT_ug.pdf	binary
IB User Manual	ib_2_0_um.pdf	binary
IB Release Notes/Installation	ib_2_0_p517_rn.pdf	binary
Guide		
IB Technical Manual	ib_2_0_tm.pdf	binary

# 2 Patch Description and Installation Instructions

#### 2.1 Patch Description

\_\_\_\_\_\_

Run Date: AUG 04, 2016 Designation: IB\*2\*517
Package: INTEGRATED BILLING Priority: MANDATORY

Version: 2 Status: COMPLETE/NOT RELEASED

Subject: E-BILLING - HCS REVIEW X12 278

Category: INPUT TEMPLATE

ENHANCEMENT (MANDATORY)

DATA DICTIONARY

ROUTINE OTHER

Description:

This patch provides the capability to send and receive X12N 5010 Health Care Services Review - Request for Review and Response transactions (278X217) in addition to X12N 5010 Health Care Services Review - Inquiry and Response transactions (278X215) for the purpose of obtaining referral certification and authorization numbers. The numbers will then be used by IB personnel when creating claims for reimbursement from third-party payers.

Patch IB\*2\*517 will include the following changes to VistA's Integrated Billing Module:

- 1. Create and transmit Accredited Standards Committee (ASC) X12N 5010 Health Care Services Review Request for Review and Response (278X217) transactions to the Financial Services Center (FSC).
- Receive, store and display ASC X12N 5010 Health Care Services
   Review Request for Review and Response (278X217) transactions that
   come back from payers.
- 3. Create and transmit ASC X12N 5010 Health Care Services Review Inquiry and Response (278X215) transaction to FSC for a previously submitted ASC X12N 5010 Health Care Services Review Request for Review and Response (278X217) request once an ASC X12N 5010 Health Care Services Review Request for Review and Response (278x217) transaction returns with a pending status.
- 4. Receive, store and display ASC X12N 5010 Health Care Services Review -

- Inquiry and Response (278X215) transactions that return from payers.
- 5. Create new claims tracking site parameters in MCCR Site Parameter Display/Edit [IBJ MCCR SITE PARAMETERS] for the search of the appointments and the admissions.
- 6. Create new security key, IB HCSR PARAM EDIT, to add/edit claims tracking site parameters.
- 7. Create new Health Care Services Review (HCSR) Worklist [IBT HCSR WORKLIST] for future appointments, future admissions, past appointments and past admissions based on site parameters.
- 8. Provide the ability to trigger ASC X12N 5010 Health Care Services Review Request for Review and Response (278X217) transaction from the worklist.
- 9. Provide the ability to trigger ASC X12N 5010 Health Care Services Review Inquiry and Response (278X215) transaction from the worklist.
- 10. Provide the ability for users to add an entry to the Health Care Services Review (HCSR) Worklist [IBT HCSR WORKLIST]
- 11. Provide the ability for users to add a reason for the deletion of an entry on the Health Care Services Review (HCSR) Worklist [IBT HCSR WORKLIST].
- 12. Provide the ability for users to choose between deleting data or saving data when they exit before completing an X12N Health Care Service Review request (278X217) transaction.
- 13. Provide the ability to view the data Health Care Services Review (HCSR) 278 Response [IBT HCSR RESPONSE VIEW] that was transmitted in an ASC X12N Health Care Services Review-Request (278) transactions.
- 14. Create a Response worklist Health Care Services Review (HCSR) Worklist [IBT HCSR WORKLIST] of 278 response messages received for all ASC X12N 5010 Health Care Services Review Request for Review and Response (278x217) and all ASC X12N 5010 Health Care Services Review Inquiry and Response (278x215) messages submitted.
- 15. Provide the ability to automatically add the authorization number(s) to claims.
- 16. Provide the ability to automatically add an Authorization Number that is received in an Health Care Service Review response (278X217) transaction to the Insurance Review for a Claims Tracking event at the following times:
  - \* When the final 278 is received if the billable event already exists in Claims Tracking.
  - \* When the billable event is added to Claims Tracking if the Authorization Number was received prior to the event being added to Claims Tracking.
- 17. Provide statistical reporting of the ASC X12N Health Care Services

Review-Request for Review and Response (278x217) transactions.

- 18. Provide statistical reporting of the ASC X12N Health Care Services Review-Inquiry for Review and Response (278x215) transactions.
- 19. Provide the ability to send the 278 Payer IDs to be used for ASC X12N Health Care Services Review-Request for Review and Response (278) transactions if available.
- 20. Provide the ability to add industry standard codes that are used for ASC X12N Health Care Services Review-Request for Review and Response (278) transactions.

Patch Components

Files & Fields Associated:

File Name (#) Sub-file Name (#) Field Name (Number)	New/Modified/ Deleted
IB SITE PARAMETERS (#350.9)	Modified
CPAC ADM FUTURE DAYS (#62.02)	New
CPAC APPT PAST DAYS (#62.03)	
CPAC ADM PAST DAYS (#62.04)	New
TRICARE APPT FUTURE DAYS (#62.05)	New
TRICARE ADM FUTURE DAYS (#62.06)	New
TRICARE APPT PAST DAYS (#62.07)	New
TRICARE ADM PAST DAYS (#62.08)	
PURGE DAYS (#62.09)	New
INQUIRY TRIGGER APPT (#62.1)	New
INQUIRY TRIGGER ADM (#62.11)	New
HSCR RESPONSE PURGE DAYS (#62.12)	New
CPAC APPT FUTURE DAYS (#62.13)	New
HCSR CLINIC LIST sub-file (#350.963)	New
INCLUDE CLINIC FOR PAYERS sub-file (#350.9631)	New
HCSR WARD LIST sub-file (#350.964)	New
HCSR WARD LIST sub-file (#350.964) INCLUDE WARD FOR PAYERS sub-file (#350.9641) HCSR INSCO APPT LIST sub-file (#350.965) HCSR INSCO ADM LIST sub-file (#350.966) X12 278 REQUEST CATEGORY (#356.001) X12 278 CERTIFICATION TYPE CODE (#356.002) X12 278 CURRENT HEALTH CONDITION CODE (#356.003) X12 278 PROGNOSIS CODE (#356.004)	New
HCSR INSCO APPT LIST sub-file (#350.965)	New
HCSR INSCO ADM LIST sub-file (#350.966)	New
X12 278 REQUEST CATEGORY (#356.001)	New
X12 278 CERTIFICATION TYPE CODE (#356.002)	New
X12 278 CURRENT HEALTH CONDITION CODE (#356.003)	New
XIZ Z/O FROGROSIS CODE (#350.004)	INEW
X12 278 DELAY REASON CODE (#356.005)	New
X12 278 DIAGNOSIS TYPE (#356.006)	New
X12 278 DELIVERY PATTERN TIME CODE (#356.007)	New
X12 278 CONDITION CODE (#356.008)	New
X12 278 ADMISSION SOURCE (#356.009)	New
X12 278 PATIENT STATUS (#356.01)	New
X12 278 NURSING HOME RESIDENTIAL STATUS (#356.011) X12 278 SUBLUXATION LEVEL CODE (#356.012)	New
X12 278 SUBLUXATION LEVEL CODE (#356.012)	New
X12 278 OXYGEN EQUIPMENT TYPE (#356.013)	New
X12 278 OXYGEN TEST CONDITION (#356.014)	New
X12 278 OXYGEN EQUIPMENT TYPE (#356.012) X12 278 OXYGEN TEST CONDITION (#356.014) X12 278 OXYGEN TEST FINDINGS (#356.015) X12 278 OXYGEN DELIVERY SYSTEM CODE (#356.016) X12 278 PATIENT LOCATION (#356.017) X13 278 PERPORT TYPE CODE (#356.018)	New
X12 2/8 OXYGEN DELIVERY SYSTEM CODE (#356.016)	New
X12 2/8 PATIENT LOCATION (#356.017)	New
X12 278 REPORT TYPE CODE (#356.018)	New

X12 278 CERTIFICATION	EEASON CODE (#356.023)  DN (#356.22)  #365.013)  JALIFIER (#365.015)  FIER (#365.016)  DN (#365.017)  TIER (#365.021)  TIER CODE (#365.022)  JENCY CODE (#365.025)	Modified
Bulletins Associated:		77 /26 1'C' 1/
Bulletin Name		New/Modified/ Deleted
N/A		
Dialogs Associated: Dialog NameN/A		New/Modified/ Deleted 
Forms Associated:		
Form Name	File Name (Number)	New/Modified/ Deleted
N/A Functions Associated: Function NameN/A		New/Modified/ Deleted
HL Logical Link:		
HL Logical Name		New/Modified/ Deleted
HCSR OUT IBTUPD OUT		New New

HL7 Application Parameters	:	
HL7 Parameter Name		New/Modified/ Deleted
IB HCSR EC IB HCSR VISTA IB TABLE UPDATE FSC IB TABLE UPDATE VISTA		New New New New
HLO Application Registry:		New/Modified/
HLO Registry Name		Deleted
N/A		
Help Frames Associated:		New/Modified/
Help Frame Name		Deleted
N/A		
Mail Groups Associated:  Mail Group Name IBTR 278 MESSAGE		New/Modified/ Deleted  New
IBTUPD MESSAGE		New
Options Associated:		New/Modified/
Option Name	Type 	Deleted
IBT 278 CERTIFICATION REPORT	run routine	New
IBT 278 DISPOSITION REPORT	run routine	New
IBT 278 STATISTICAL REPORT	run routine	New
IBT HCSR NIGHTLY PROCESS	run routine	New
IBT HCSR RESPONSE VIEW	run routine	New
IBT HCSR WORKLIST	run routine	New
IBT OUTPUT MENU	menu	Modified
IBT USER COMBINED MCCR/UR MENU	menu	Modified
TOOK OR HELD		31.61.3

Parameter Definitions:

IBT USER MENU (IR) menu ZTMQUEUABLE OPTIONS menu

New/Modified/

August 2016

Modified Modified

Parameter Name Deleted N/A

Parameter Template:

Template Name Deleted

New/Modified/

N/A

Protocols Associated:

Deleted Protocol Name IB TABLE UPDATE New IB TBLUPD IN New IBJ EXIT Modified Modified IBJP CLAIMS TRACKING MENU IBJP CT EDIT ALL Modified IBJP CT GENERAL EDIT Modified IBJP CT RANDOM SAMPLE EDIT Modified IBJP CT TRACKING EDIT Modified IBJP HCSR ADM INSCO ADD New IBJP HCSR ADM INSCO DEL New IBJP HCSR ADM INSCO EDIT New IBJP HCSR ADM INSCO MENU New IBJP HCSR APPT INSCO ADD New IBJP HCSR APPT INSCO DEL New IBJP HCSR APPT INSCO EDIT New IBJP HCSR APPT INSCO MENU New IBJP HCSR CLINIC ADD New IBJP HCSR CLINIC ADD PAYER New IBJP HCSR CLINIC DEL New IBJP HCSR CLINIC DEL PAYER New IBJP HCSR CLINICS EDIT New IBJP HCSR CLINICS MENU New IBJP HCSR OTHER EDIT New IBJP HCSR PARAMETERS EDIT New IBJP HCSR PARAMETERS MENU New IBJP HCSR WARD ADD New IBJP HCSR WARD ADD PAYER New IBJP HCSR WARD DEL New IBJP HCSR WARD DEL PAYER New IBJP HCSR WARDS EDIT New IBJP HCSR WARDS MENU New IBT HCSR ADD COMMENT New IBT HCSR ADD COMMENT WORKLIST New IBT HCSR COPY 278 REQUEST New IBT HCSR ENTRY MENU New IBT HCSR EXPAND ENTRY New IBT HCSR IN PROGRESS EE REM New IBT HCSR IN PROGRESS EE SET New IBT HCSR IN PROGRESS REM New

IBT HCSR	IN PROGRE	SS SET		New
IBT HCSR	LIST DEL			New
IBT HCSR	LIST SORT	•		New
IBT HCSR	MANUAL 27	8 REQUEST		New
IBT HCSR	NEXT REVI	EW		New
IBT HCSR	REFRESH			New
IBT HCSR	RESPONSE	EDIT		New
		EE SEND278		New
		EXPAND ENT		New
		IN PROGRES		New
		IN PROGRES		New
		IN PROGRES		New
		IN PROGRES	S SET	New
	RESPONSE			New
		LIST SORT		New
	RESPONSE			New
		NEXT REVIE	W	New
	RESPONSE			New
		VIEW MENU		New
	SEND 278			New
	SEND 278			New
	SEND 278	· -		New
		REQUEST SH	ORT	New
	SEND 278			New
		SHORT MENU		New
		OING RESPON	SE	New
	VIEW X12			New
	WORKLIST	MENU		New
IBTR HCSR				New
IBTR HCSR				New
IBTR HCSR		_		New
	RESPONSE	j		New
VALM BLAN				Modified
VALM BLAN	IK 2			Modified
Remote Pr	ocedures	Associated	:	
				New/Modified/
Remote Pr	ocedure N	Jame		Deleted
N/A				
Security	Keys Asso	ociated:		
becariey	Reys Asso	ociacca.		New/Modified/
Security	Key Name			Deleted
IB HCSR F	ARAM EDIT			New
Templates, Input Associated:				
				New/Modified/
Template		Type 	File Name (Number)	Deleted
IB ADD/ED	OIT 278	Input	HCS REVIEW TRANSMISSION (#356.22)	New

IB CREATE 278 Input HCS REVIEW TRANSMISSION New REQUEST (#356.22)
IB CREATE 278 Input HCS REVIEW TRANSMISSION New REQUEST SHORT (#356.22)

Templates, List Associated:

Iompiacos, Eise iis	20024004	New/Modified/
Template Name	Type	Deleted
IBJP CLAIMS TRACKING		Modified
IBJP HCSR ADM INSCO	List	New
IBJP HCSR APPT INSCO	List	New
IBJP HCSR CLINICS	List	New
IBJP HCSR	List	New
PARAMETERS		
IBJP HCSR WARDS	List	New
IBT CLAIMS	List	Modified
TRACKING EDITOR		
IBT	List	Modified
COMMUNICATIONS		
EDITOR		
IBT HCSR ENTRY		New
IBT HCSR RESPONSE	List	New
VIEW		
IBT HCSR RESPONSE WORKLIST	List	New
IBT HCSR SEND 278 SHORT	List	New
IBT HCSR WORKLIST	List	New

Templates, Print Associated:

Template Name Type File Name (Number) Deleted
N/A

Templates, Sort Associated:

N/A

New Service Requests (NSRs)

20110503 - Electronic Data Interchange (EDI) New Standards and Operating Rules (Veterans Health Administration) VHA Provider-Side Technical Compliance Requirements (TCRs)

20140414 - Medical Care Collection Fund (MCCF) eBilling Compliance Phase 3

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Defect Tracking System Ticket(s) & Overview -----N/A

Test Sites:

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Tennessee Valley HCS Memphis Providence Columbus

### 2.2 Pre/Post Installation Overview

-----

The post installation routine, IBY517PO, sets up defaults for the new IB SITE PARAMETERS (#350.9) fields, and the routine is automatically deleted after the install. The post install also schedules the HCSR NIGHTLY PROCESS [IBT HCSR NIGHTLY PROCESS].

#### 2.3 Installation Instructions

-----

This patch may be installed with users on the system although it is recommended that it be installed during non-peak hours to minimize potential disruption to users. Installation may be queued.

This patch should take less than 5 minutes to install.

#### Installation Instructions

-----

- 1. Choose the PackMan message containing this patch, IB\*2.0\*517.
- 2. Choose the INSTALL/CHECK MESSAGE PackMan option.
- 3. From the Kernel Installation and Distribution System Menu, select the Installation Menu. From this menu, you may elect to use the following options. When prompted for the INSTALL enter the patch #(ex. IB\*2.0\*517):
  - a. Backup a Transport Global This option will create a backup message of any routines exported with this patch. It will not backup any other changes such as DD's or templates.
  - b. Compare Transport Global to Current System This option will allow you to view all changes that will be made when this patch is installed. It compares all components of this patch (routines, DD's, templates, etc.).
  - c. Verify Checksums in Transport Global This option will allow you to ensure the integrity of the routines that are in the transport global.
- 4. From the Installation Menu, select the Install Package(s) option and choose the patch to install.
- 5. When prompted 'Enter the Coordinator for the Mail Group 'IBTR 278 MESSAGE':', respond with the name of the person who will be the coordinator for this new mail group. This would be the Information Resource Management (IRM) representative or person responsible for HL7 issues.
- 6. When prompted 'Enter the Coordinator for the Mail Group 'IBTUPD MESSAGE':', respond with the name of the person who will be the coordinator for this new mail group. This would be the IRM or person responsible for HL7 issues.

- 7. When prompted 'Want KIDS to Rebuild Menu Trees Upon Completion of Install? YES//', respond YES.
- 8. When prompted 'Want KIDS to INHIBIT LOGONs during the install? NO//', respond NO.
- 9. When prompted 'Want to DISABLE Scheduled Options, Menu Options, and Protocols? NO//', respond NO.
- 10. If prompted "Delay Install (Minutes): (0 60): 0// respond 0.

## Post-Installation Instructions

Once the installation has been completed, it might be necessary to change the scheduled time of the new HCSR NIGHTLY PROCESS [IBT HCSR NIGHTLY PROCESS], which sends inquiries on pending entries and purges old entries, to run at a more convenient time. It is initially set to run daily at 9PM.

If installing into a production account, enable the logical links for the HL7 interfaces.

- 1. From the HL7 Main Menu [HL MAIN MENU], select Filer and Link Management Options [HL MENU FILER LINK MGT].
- 2. Select Start/Stop Links [HL START].
- 3. When prompted to "Select HL LOGICAL LINK NODE:" enter "HCSR OUT" and press ENTER.
- 4. The system will display "This LLP has been enabled!" to confirm that the HCSR OUT link has successfully started.
- 5. Repeat with HL LOGICAL LINK "IBTUPD OUT"

There is one new Security Key, IB HCSR PARAM EDIT. Assignment of this Security Key will be coordinated with eBilling, CPAC and VAMCs. IRMs will not have to assign the security key upon installation.

The person that is assigned this new Security Key will need to run menu option IBJ MCCR SITE PARAMETERS [MCCR Site Parameter Display/Edit] and select the 'HS' action to add the Insurance Companies, Clinics, and Wards that are to be 'included' in the search.

NOTE: If Insurance Companies to be included are not set, then the nightly process will not find any appointments or admission to add to the HCSR Worklist. At this point, no insurance companies should be set. eBilling will work with VAMCs to set TRICARE/CHAMPVA at some point in the future.

# Routine Information:

The second line of each of these routines now looks like: ;;2.0;INTEGRATED BILLING;\*\*[Patch List]\*\*;21-MAR-94;Build 240

The checksums below are new checksums, and can be checked with CHECK1^XTSUMBLD.

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```
Routine Name: IBCNS4
                       After: B3702577 **517**
   Before:
Routine Name: IBJPC
                       After: B34128004 **39,517**
   Before: B14718227
Routine Name: IBJPC1
   Before:
                       After:B109463109 **517**
                 n/a
Routine Name: IBJPC2
                       After: B18114113 **517**
   Before:
             n/a
Routine Name: IBJPC3
                       After: B14208611
                                       **517**
   Before:
             n/a
Routine Name: IBJPM
   Before: B10881232
                       After: B11156673 **39,137,184,271,316,416,438,517**
Routine Name: IBMFNHLI
                       After:B107548431
                                       **517**
   Before:
                 n/a
Routine Name: IBTRH1
                       After:B195054371 **517**
   Before:
                 n/a
Routine Name: IBTRH1A
                       After:B221868988 **517**
   Before:
Routine Name: IBTRH1B
                       After: B30643582
                                       **517**
   Before:
                n/a
Routine Name: IBTRH2
                       After:B142856464 **517**
   Before:
              n/a
Routine Name: IBTRH2A
                       After:B101621694 **517**
   Before:
             n/a
Routine Name: IBTRH2B
                       After: B4869140 **517**
Routine Name: IBTRH3
                       After:B110798316 **517**
   Before:
             n/a
Routine Name: IBTRH3A
                       After:B156802114
                                       **517**
   Before:
                 n/a
Routine Name: IBTRH3B
                       After:B148426620 **517**
   Before:
Routine Name: IBTRH5
                       After: B229496459
                                        **517**
                n/a
   Before:
Routine Name: IBTRH5A
                       After:B142025931 **517**
   Before:
             n/a
Routine Name: IBTRH5B
                       After:B121449376 **517**
   Before: n/a
Routine Name: IBTRH5C
                       After:B109276107 **517**
   Before:
Routine Name: IBTRH5D
   Before:
                       After:B177666961
                                       **517**
Routine Name: IBTRH5E
   Before:
                       After:B137475866
                                        **517**
                 n/a
Routine Name: IBTRH5F
                                       **517**
   Before:
                       After:B134425924
Routine Name: IBTRH5G
                       After: B92609469
                                        **517**
   Before:
                n/a
Routine Name: IBTRH5H
   Before:
                n/a
                       After: B25009378
                                       **517**
Routine Name: IBTRH5I
                       After:B233667896
                                       **517**
   Before:
Routine Name: IBTRH5J
   Before:
                       After:B115879805
                                        **517**
                 n/a
Routine Name: IBTRH5K
                       After: B41363452
                                        **517**
   Before:
                 n/a
```

```
Routine Name: IBTRH6
                      After:B163678664 **517**
   Before: n/a
Routine Name: IBTRH7
                      After: B41208064 **517**
   Before:
                n/a
Routine Name: IBTRH8
   Before:
                     After:B196836390 **517**
                n/a
Routine Name: IBTRH8A
   Before:
                      After:B120085680 **517**
                n/a
Routine Name: IBTRHDE
   Before:
             n/a
                      After:B135940675 **517**
Routine Name: IBTRHDE1
                      After: B5388716 **517**
   Before:
            n/a
Routine Name: IBTRHLI
   Before:
                      After: B2260238 **517**
               n/a
Routine Name: IBTRHLI1
                      After: B11775197 **517**
   Before:
            n/a
Routine Name: IBTRHLI2
                      After:B196116381 **517**
   Before: n/a
Routine Name: IBTRHLI3
                      After:B185121370 **517**
   Before: n/a
Routine Name: IBTRHLO
                      After:B150899426 **517**
   Before:
             n/a
Routine Name: IBTRHL01
                      After:B184271063 **517**
   Before:
             n/a
Routine Name: IBTRHLO2
   Before: n/a
                      After: B22869624 **517**
Routine Name: IBTRHLU
   Before:
                      After: B3594614 **517**
            n/a
Routine Name: IBTRHRC
                      After:B203075385 **517**
   Before:
                n/a
Routine Name: IBTRHRD
                      After:B116950528 **517**
   Before:
                n/a
Routine Name: IBTRHRS
                      After:B158405913 **517**
   Before:
               n/a
Routine Name: IBTRP
   Before: B4755209
                      After: B8798598 **517**
Routine Name: IBTUTL
                      After: B52307998 **23,62,517**
   Before: B16901114
Routine Name: IBTUTL1
                      After: B61280810 **13,223,249,292,384,517**
   Before: B60382231
Routine Name: IBY517PO
   Before:
                      After: B30255307 **517**
               n/a
Routine Name: IBY517PR
   Before:
                n/a
                      After: B911220 **517**
```

Routine list of preceding patches: 62, 384, 438

### 3 Backout and Rollback Procedures

#### 3.1 Overview of Backout and Rollback Procedures

The rollback plan for VistA applications is complex and not able to be a "one size fits all." The general strategy for VistA rollback is to repair the code with a follow-up patch. The development team recommends that sites log a Defect Tracking System ticket if it is a nationally released patch; otherwise, the site should contact the Enterprise Program Management Office (EPMO) team directly for specific solutions to their unique problems.

#### 3.2 Backout Procedure

During the VistA Installation Procedure of the KIDS build, the installer can back up the modified routines using the 'Backup a Transport Global' action. The installer can restore the routines using the MailMan message that were saved prior to installing the patch. The backout procedure for global, data dictionary and other VistA components is more complex and will require issuance of a follow-up patch to ensure all components are properly removed. All software components (routines and other items) must be restored to their previous state at the same time and in conjunction with restoration of the data. This backout may need to include a database cleanup process.

Please contact the Enterprise Program Management Office (EPMO) team for assistance if the installed patch that needs to be backed out contains anything at all besides routines before trying to backout the patch. If the installed patch that needs to be backed out includes a pre or post install routine please contact the Enterprise Program Management Office (EPMO) team before attempting the backout.

From the Kernel Installation and Distribution System Menu, select the Installation Menu. From this menu, you may elect to use the following options. When prompted for the INSTALL enter the patch #(ex. IB\*2.0\*517):

a. Backup a Transport Global - This option will create a backup message of any routines exported with this patch. It will not backup any other changes such as DD's or templates.

#### 3.3 Rollback Procedure

The rollback procedure for VistA patches is complicated and may require a follow-up patch to fully roll back to the pre-patch state. This is due to the possibility of Data Dictionary updates, Data updates, cross references, and transmissions from VistA to offsite data stores.

Please contact the product development team for assistance if needed.

### 4 Enhancements

The following features in VistA, Integrated Billing are affected by this effort:

# 4.1 System Feature: 278X217 – Health Care Services Review – Creation and Transmission of Request

Create and transmit Accredited Standards Committee (ASC) X12N 5010 Health Care Services Review - Request for Review and Response (278X217) transactions to the Financial Services Center (FSC).

# 4.2 System Feature: 278X217 – Health Care Services Review – Receiving, Storing and Displaying of Response

Receive, store and display ASC X12N 5010 Health Care Services Review - Request for Review and Response (278X217) transactions that come back from payers.

# 4.3 System Feature: 278X215 – Health Care Services Review – Creation and Transmission of Inquiry and Response

Create and transmit ASC X12N 5010 Health Care Services Review - Inquiry and Response (278X215) transaction to FSC for a previously submitted ASC X12N 5010 Health Care Services Review - Request for Review and Response (278X217) request once an ASC X12N 5010 Health Care Services Review - Request for Review and Response (278x217) transaction returns with a pending status.

# 4.4 System Feature: 278X215 – Health Care Services Review – Receiving, Storing and Displaying of Inquiry and Response

Receive, store and display ASC X12N 5010 Health Care Services Review - Inquiry and Response (278X215) transactions that return from payers.

### 4.5 System Feature: Create New Claims Tracking Site Parameters

Create new claims tracking site parameters [IBJ MCCR SITE PARAMETERS] for the search of the appointments and the admissions.

### 4.6 System Feature: Create New Security Keys

Create new security key [IB HCSR PARAM EDIT] to add/edit claims tracking site parameters.

### 4.7 System Feature: Create New Health Care Services Review Worklist

Create a new worklist [IBT HCSR WORKLIST] for future appointments, future admissions, past appointments and past admissions based on site parameters.

# 4.8 System Feature: Create a Health Care Services Review Worklist Trigger to Request for Review and Response

Provide the ability to trigger ASC X12N 5010 Health Care Services Review - Request for Review and Response (278X217) transaction from the worklist.

# 4.9 System Feature: Create a Health Care Services Review Worklist Trigger to Request for Inquiry and Response

Provide the ability to trigger ASC X12N 5010 Health Care Services Review - Inquiry and Response (278X215) transaction from the worklist.

- **4.10** System Feature: 278 Health Care Services Review Worklist Add Entry Provide the ability for users to add an entry to the HCSR Worklist.
- 4.11 System Feature: 278 Health Care Services Review Worklist Deletion Reason

Provide the ability for users to add a reason for the deletion of an entry on the HSCR Worklist.

#### 4.12 System Feature: 278 Health Care Services Review - Worklist

Provide the ability for users to choose between deleting data or saving data when they exit before completing an X12N Health Care Service Review request (278X217) transaction.

# 4.13 System Feature: 278 Health Care Services Review - Worklist - View Request

Provide the ability to view the data [IBT HCSR RESPONSE VIEW] that was transmitted in an ASC X12N Health Care Services Review-Request (278) transactions.

#### 4.14 System Feature: Create Health Care Services Review Response Worklist

Create a Response worklist [IBT HCSR WORKLIST] of 278 response messages received for all ASC X12N 5010 Health Care Services Review -Request for Review and Response (278x217) and all ASC X12N 5010 Health Care Services Review - Inquiry and Response (278x215) messages submitted.

- **4.15** System Feature: Automatically add the Authorization Number(s) to Claims Provide the ability to automatically add the authorization number(s) to claims.
- 4.16 System Feature: Claims Tracking Insurance Review Authorizations

Provide the ability to automatically add an Authorization Number that is received in an Health Care Service Review response (278X217) transaction to the Insurance Review for a Claims Tracking event at the following times:

- \* When the final 278 is received if the billable event already exists in Claims Tracking.
- \* When the billable event is added to Claims Tracking if the Authorization Number was received prior to the event being added to Claims Tracking.

#### 4.17 System Feature: 278 Health Care Services Review – Reports (278x217)

Provide statistical reporting of the ASC X12N Health Care Services Review-Request for Review and Response (278x217) transactions.

### 4.18 Systems Feature: 278 Health Care Services Review – Reports (278x215)

Provide statistical reporting of the ASC X12N Health Care Services Review-Inquiry for Review and Response (278x215) transactions.

# 4.19 System Feature: 278 Health Care Services Review - Table Maintenance – Payer IDs

Provide the ability to send the 278 Payer IDs to be used for ASC X12N Health Care Services Review-Request for Review and Response (278) transactions if available.

# 4.20 System Feature: 278 Health Care Services Review - Table Maintenance - Code Sets

Provide the ability to add industry standard codes that are used for ASC X12N Health Care Services Review-Request for Review and Response (278) transactions.