

Department of Veterans Affairs
ELECTRONIC CLAIMS MANAGEMENT ENGINE
(ECME)

TECHNICAL MANUAL/SECURITY GUIDE



Version 1.0

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Introduction

Description of ECME Technical Guide

The Electronic Claims Management Engine (ECME) Technical Guide describes the technical and security aspects of the ECME V. 1.0 application. Its intended audience includes Health Systems Design & Development (HSD&D) developers and members of the Pharmacy Automated Data Processing Application Coordinator (ADPAC) and Information Resources Management Service (IRMS) staff. Users can find ECME V. 1.0 documentation, including any subsequent change pages affecting this guide, on the Veterans Health Information Systems and Technology Architecture (VistA) documentation library at <http://www.va.gov/vdl>.

The ECME V. 1.0 application generates electronic claims in National Council for Prescription Drug Programs (NCPDP) in version D.0 format based on the Outpatient Pharmacy V. 7.0 workflow. Claims will also be processed in version D.0. format until all payers switch to NCPDP version D.0.–D.9.

ECME V. 1.0 performs the following tasks:

- It allows pharmacy users to submit, resubmit, and reverse electronic claims.
- It provides reports for end users and management on claims status, transaction history, and system configuration standings.
- It allows Pharmacy ADPACs and IRMs to configure ECME to pharmacy site specifications.
- It allows users to submit eligibility verification transmissions for pharmacy insurance.

The ECME package was originally released in two phases, a dormant phase (released on 10/20/2004), and an active phase. The BPS 1.0 Master Build was the dormant phase, releasing the ECME V. 1.0 package (which occupies the BPS namespace) in a dormant state and enhancing Integrated Billing (IB) V. 2, so that the user can link pharmacy groups with insurance group plans. In addition, during the dormant phase, each site should have already registered their pharmacy with the Financial Services Center (FSC).

The active phase allowed the ECME V. 1.0 package to produce electronic claims. These changes allowed the VistA software applications to transmit outpatient pharmacy prescription claims to payers electronically and to receive claim responses (which include Drug Utilization Responses (DURs) and warnings) on a real-time basis and in accordance with Healthcare Insurance Portability and Accountability Act (HIPAA) Electronic Data

Interchange (EDI) transactions and NCPDP mandated format standards, specifically NCPDP Telecommunication Standard V. 5.1. A later release added the capability of sending claims in the NCPDP Telecommunication Standard V. D.0.

ECME V. 1.0 claims processing begins when events within Outpatient Pharmacy V. 7.0 meet specific criteria that indicate the system should generate an electronic claim. To build a claim through ECME V. 1.0, the following must occur:

1. The patient must be registered.
2. The patient must have pharmacy insurance coverage.
3. The patient must have a prescription for a non-service connected condition and with a billable drug.

Logic embedded within ECME V. 1.0 manages the creation of the electronic claim, which requires integration with Integrated Billing (IB) V. 2.0, Pharmacy Data Management (PDM) V. 1.0, and the National Drug File (NDF) V. 4.0. ECME V. 1.0 also generates claims during Consolidated Mail Outpatient Pharmacy (CMOP) V. 2.0 processing for prescriptions that meet billing requirements; the prescriptions are suspended for CMOP fills.


The Veterans Health Administration (VHA) developed the ECME V. 1.0 software in order to comply with the Health Insurance Portability and Accountability Act of 1996, which requires health care providers to transmit outpatient pharmacy prescription claims to payers electronically in the NCPDP format, and to receive responses on a real-time basis. ECME V. 1.0 was derived from the Pharmacy Point of Sale V. 1.0 (POS) application developed by the Indian Health Service (IHS).



Orientation


This guide consistently uses the following notation to enhance readability.

- Screen prompts are denoted with quotation marks around them.
Example: the “Press ENTER to continue” prompt will display next.
- Menu options are italicized.
Example: The *Payable Claims Report* option lists payable electronic claims in billed and paid amounts.
- Responses in bold face denote user input.
Example: Select ECME Option: **RPT**
- **<Enter>** indicates the user must press the Enter key (or Return key on some keyboards).
Example: Type **Y** for Yes or **N** for No and press **<Enter>**

- **<Tab>** indicates the user must press the Tab key.
Example: Press **<Tab>** to move the cursor to the next field.

-  **Note:** Indicates especially important or helpful information.

-  Options are locked with a particular security key. The user must hold the particular security key to be able to perform the menu option.
Example:  The user cannot access the Pharmacy ECME Manager Menu options without the BPS MANAGER key.

-  The page symbol indicates a referral to a diagram.
- **?, ??, ???** The user can enter one, two or three question marks at any prompt to get online help. One question mark briefly states what information is appropriate for the prompt. Two question marks provide more detailed help, plus hidden actions, and three question marks give the most detailed help, including a list of possible answers, if appropriate.

Users can obtain online help in the following ways.

- Enter a question mark (?) for assistance in choosing actions at a prompt.
- Use the kernel routine, XINDEX, to produce detailed listings of the routines.
- Use VA FileMan to generate listings of data dictionaries for the files.

List of Related Documentation

Electronic Claims Management Engine V. 1.0 User Manual

Outpatient Pharmacy V. 7.0 Technical Manual/Security Guide Change Pages

Outpatient Pharmacy V. 7.0 User Manual Change Pages

HIPAA NCPDP Connection for EDI Pharmacy (Active Release) Installation Guide

HIPAA NCPDP Connection for EDI Pharmacy (Active Release) Release Notes

HIPAA NCPDP IB/AR Release Notes

PDM Technical Manual/Security Guide Change Pages

PDM User's Manual Change Pages

CMOP Technical Manual Change Pages

CMOP User's Manual Change Pages

Technical Manual

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1 ECME V. 1.0 Menus

The complete list of Electronic Claims Management Engine (ECME) V. 1.0 menu options is shown below. The Claims Coordinator needs to access all ECME V. 1.0 options.



To view the complete ECME V. 1.0 menu structure, the user must hold the BPSMENU, BPS USER, BPS MANAGER, BPS MASTER, BPS REPORTS, and BPS SUPERVISOR keys.

U Claims Data Entry Screen

COB ECME Pharmacy COB . . .

SEC Potential Secondary Rx Claims Report
TRI Potential Claims Report for Dual Eligible
PRO Process Secondary/TRICARE Rx to ECME

MGR Pharmacy ECME Manager Menu . . .

MNT ECME transaction maintenance options ...

UNS View/Unstrand Submissions Not Completed
ROC Re-Open CLOSED Claim

SET Pharmacy ECME Setup Menu ...

BAS Edit Basic ECME Parameters
PHAR Edit ECME Pharmacy Data
REG Register Pharmacy with Austin Automation Center

STAT Statistics Screen

RPT Pharmacy Electronic Claims Reports . . .

CLA Claim Results and Status . . .

PAY Payable Claims Report
REJ Rejected Claims Report
ECMP COMP/ECME Activity Report
REV Reversal Claims Report
NYR Claims Submitted, Not Yet Released
REC Recent Transactions
DAY Totals by Date
CLO Closed Claims Report
NBS Non-Billable Status Report
SPA Spending Account Report

OTH Other Reports . . .

CRI ECME Claims-Response Inquiry
PAY Payer Sheet Detail Report
PHAR ECME Setup – Pharmacies Report
TAT Turn-around time statistics
VER View ePharmacy Rx
OPR OPECC Productivity Report

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2 Implementation and Maintenance

2.1 Site Parameters

The site parameters consist of the editing of the basic pharmacy Electronic Claims Management Engine (ECME) parameters and the association of the outpatient sites with the ECME pharmacy.

2.2 Editing the Basic Pharmacy ECME Parameters

The *Edit Basic Pharmacy ECME Parameters* option allows the user to determine how long progress messages will display on the screen when claims are being processed in the foreground.

To edit this parameter, use the following menu path:

ECME Main Menu [BPSMENU] (Locked: BPSMENU)
 Pharmacy ECME Manager Menu [BPS MANAGER MENU] (Locked: BPS MANAGER)
 Pharmacy ECME Setup Menu [BPS SETUP MENU]
 Edit Basic Pharmacy ECME Parameters [BPS SETUP PART 1] (Locked: BPS MASTER)

Example of Screen print

```
Edit Pharmacy ECME configuration
ECME timeout? (0 to 30 seconds) : 30//
Insurer Asleep Interval (0 to 29 minutes): 10//
Insurer Asleep Retries (0 to 99): 10//
Default Eligibility Pharmacy:
```

2.2.1 Associating the Outpatient Sites with an ECME Pharmacy

This option enables the pharmacy users to submit third party claims.

To edit this parameter, use the following menu path:

ECME Main Menu [BPSMENU] (Locked: BPSMENU)
 Pharmacy ECME Manager Menu [BPS MANAGER MENU] (Locked: BPS MANAGER)
 Edit Pharmacy ECME Pharmacy Data [BPS SETUP PHARMACY] (Locked: BPS MASTER)

The following is a list of prompts related to the Associating of Outpatient Sites with an ECME Pharmacy option.

- **Select BPS PHARMACIES NAME:** Enter a BPS PHARMACIES NAME, OR OUTPATIENT SITE. By entering a question mark (?), the system will return the

available BPS Pharmacies. A new BPS Pharmacy can be entered and the name must be 3 – 30 alphabetical characters (not numeric and cannot start with punctuation character).

- **STATUS:** Displays the current status (Active/Inactive). This is entered in the Register Pharmacy with Austin Automation Center option [BPS SETUP REGISTER PHARMACY] and is a read-only field on this screen.
- **NCPDP #:** Displays the Pharmacy NCPDP #. This is a number assigned to your pharmacy by the NCPDP and was formerly called NABP # (National Association of Boards of Pharmacy number). This is entered in the Register Pharmacy with Austin Automation Center option [BPS SETUP REGISTER PHARMACY] and is a read-only field on this screen.
- **NPI:** Displays the Pharmacy National Provider Identifier (NPI). This number is assigned to your pharmacy by the Centers for Medicare and Medicaid Services (CMS) and was requested by the Central Business Office (CBO). It is automatically determined by linking an entry in BPS PHARMACIES (#9002313.56) to an Outpatient Site.
- **Select OUTPATIENT SITE:** You may enter a new OUTPATIENT SITE, if you wish. One or more of the VISTA Pharmacy package's OUTPATIENT SITE entries (file #59) must be associated with an ECME Pharmacy entry.
- **CMOP SWITCH:** Enter ON to process CMOP claims via ECME, OFF to not process CMOP claims. Choose from 0-CMOP OFF/1-CMOP ON.
- **AUTO-REVERSE PARAMETER:** ECME uses the AUTO-REVERSE site parameter when determining whether non-released prescription claims (those that have a PAYABLE response) are to be automatically REVERSED. The AUTO-REVERSE site parameter is set for the number of days that ECME will wait before the claim is automatically REVERSED. ECME will allow the user to enter a number between 0-30 as follows: 0 – ECME Auto-Reverse is turned off, 1 to 30 – ECME will wait the entered number of days before REVERSING the non-released Rx with a payable response returned by the payer.
- **DEFAULT DEA #:** Many payers require the prescriber's Drug Enforcement Administration (DEA) number as part of the claim. If your pharmacy has a DEA # that may be used in case a prescriber does not have this DEA # on file with you, enter that default DEA # here.

Example Screen print

```
Select BPS PHARMACIES NAME: DAYTON

NAME: DAYTON
STATUS: ACTIVE
NCPDP #: 3664085
NPI: 1234567895
Select OUTPATIENT SITE: DAYTON// <ENTER>
  OUTPATIENT SITE: DAYTON// <ENTER>
Select OUTPATIENT SITE: <ENTER>
CMOP SWITCH: CMOP ON// <ENTER>
AUTO-REVERSE PARAMETER: 10// <ENTER>
DEFAULT DEA #: XX11111111// <ENTER>
```

2.3 System Requirements

There are no specific hardware requirements for the ECME V. 1.0 package.

2.3.1 Disk Space Requirements

Since this version is distributed using KIDS, the transport global is automatically deleted after the initial installation.

There are less than 200 BPS* routines, which occupy less than 1 MB of space.

2.3.2 Journaling Globals

The ECME V. 1.0 package uses the namespace BPS. All BPS* globals should be journaled, if journaling is used.

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3 Files

Number	Global Location	Name	Brief Description
9002313.02	^BPSC(BPS CLAIMS	Intermediate form of transmissions. Fields are stored in formatted form. Raw packet is also stored. Most fields are in Free Text format to accommodate NCPDP Standard formatting criteria and required field lengths. Fields other than those with decimals in the number correlate directly to the field numbers supplied in the NCPDP Data Dictionary.
9002313.03	^BPSR(BPS RESPONSES	This file stores the response information returned by the third-party payer. Most of the fields have 'raw' NCPDP data so it is formatted per the NCPDP specifications.
9002313.12	^BPS(9002313.12,	BPS LOG	This is the ECME log, which is used to store an audit trail of ECME activity. There are currently two types of logs – one for transactions and another for purging.
9002313.15	^BPS(9002313.15,	BPS ASLEEP PAYERS	This file is used to store payers that are asleep or should be ignored because they are asleep. Generally, there should be few or no entries in this file unless there are payers that are asleep.
9002313.19	^BPS(9002313.19,	BPS NCPDP PATIENT RELATIONSHIP CODE	Standard NCPDP Patient Relationship data to be used in submitting claims. The file and data should never be locally modified.

Number	Global Location	Name	Brief Description
9002313.2	^BPS(9002313.2,	BPS NCPDP OTHER PAYER AMT PAID QUAL	Static file to store the codes and descriptions for NCPDP field 342-HC (Other Payer Amount Paid Qualifier). These codes are used for secondary electronic claim transmissions to third party payers. No local changes should ever be made to this file.
9002313.21	^BPS(9002313.21,	BPS NCPDP PROFESSIONAL SERVICE CODE	Static file that is used to store the possible NCPDP PROFESSIONAL SERVICE CODE values, which are used for overriding DUR rejects. This file is populated by the installation and should not be edited by sites.
9002313.22	^BPS(9002313.22,	BPS NCPDP RESULT OF SERVICE CODE	Static file used to store the possible NCPDP RESULT OF SERVICE CODE values, which are used for overriding DUR rejects. This file is populated by the installation and should not be edited by sites.
9002313.23	^BPS(9002313.23,	BPS NCPDP REASON FOR SERVICE CODE	Static file that is used to store the possible NCPDP REASON FOR SERVICE CODE values, which are used for overriding DUR rejects. This file is populated by the installation and should not be edited by sites.

Number	Global Location	Name	Brief Description
9002313.24	^BPS(9002313.24,	BPS NCPDP DAW CODE	Static file used to store NCPDP DAW (Dispense As Written) codes, which are used for prescription electronic claim transmission to third party payers. This file is populated by the installation and should not be edited by sites.
9002313.25	^BPS(9002313.25,	BPS NCPDP CLARIFICATION CODES	This file is used to store the possible NCPDP CLARIFICATION CODE values, which are used for overriding DUR rejects. No local changes should ever be made to this file. The data stored in this file are based on the NCPDP standards and are nationally distributed.
9002313.26	^BPS(9002313.26,	BPS NCPDP PRIOR AUTHORIZATION TYPE CODE	This file comes with standard NCPDP prior authorization data to be used in submitting claims. The file and data should never be locally modified, edited or changed.
9002313.27	^BPS(9002313.27,	BPS NCPDP PATIENT RESIDENCE CODE	Standard NCPDP Patient Residence data used in submitting claims. The file and data should never be locally modified.
9002313.28	^BPS(9002313.28,	BPS NCPDP PHARMACY SERVICE TYPE	Standard NCPDP Pharmacy Service Type data used in submitting claims. The file and data should never be locally modified.
9002313.29	^BPS(9002313.29,	BPS NCPDP DELAY REASON CODE	Standard NCPDP Delay Reason Code data used in submitting claims. The file and data should never be locally modified.

Number	Global Location	Name	Brief Description
9002313.31	^BPS(9002313.31,	BPS CERTIFICATION	This file holds data for development use in certifying software when required by clearinghouses and payers.
9002313.32	^BPS(9002313.32,	BPS PAYER RESPONSE OVERRIDES	This file is used to store Payer Response Overrides. This file should not be populated on production systems, only on test systems.
9002313.511	^BPS(9002313.511,	BPS NCPDP OVERRIDE	Contains values for override of specific NCPDP fields.
9002313.56	^BPS(9002313.56,	BPS PHARMACIES	Pharmacy-specific data -- NCPDP #, NPI, default DEA #, etc. One BPS PHARMACY has a list of one or more OUTPATIENT SITES (file 59)
9002313.57	^BPSTL(BPS LOG OF TRANSACTIONS	This file contains a copy of the BPS Transaction (#9002313.59) record after it completes (reaches 99%) and thus, provides a historical record of all completed transactions.
9002313.58	^BPSECX("S",	BPS STATISTICS	Statistics; displayed by the BPS STATISTICS SCREEN option.
9002313.59	^BPST(BPS TRANSACTION	This file stores the most recent transactions for an RX/Fill (Billing Request or Reversal) or Patient/Policy (Eligibility Verification). When complete (status 99), a copy of the record is placed in the BPS Log of Transactions file (#9002313.57).

Number	Global Location	Name	Brief Description
9002313.77	^BPS(9002313.77,	BPS REQUESTS	This file is used to store data for queued requests before the ECME engine un-queues them and during their processing. The data stored in this file are used to create a record in BPS TRANSACTION file (#9002313.59) to build a claim request or reversal and send it to the insurer (payer). Generally there should be few or no entries in this file unless there are stranded claims/reversal or requests that need to be un-stranded by the user.
9002313.78	^BPS(9002313.78,	BPS INSURER DATA	This file is used to store insurers' details data returned by the Integrated Billing package to be used by the ECME engine to build claim requests and reversals and send them to insurers (payers). Generally there should be few or no entries in this file unless there are stranded claims, reversal or requests that need to be un-stranded by the user.
9002313.83	^BPSF(9002313.83,	BPS RESULT CATEGORY	A list of the possible result categories, as returned by CATEG^BPSOSUC(). This table is overwritten by the installation.
9002313.89	^BPSF(9002313.89,	BPS ERROR CODES	Obsolete.
9002313.91	^BPSF(9002313.91,	BPS NCPDP FIELD DEFS	The file of NCPDP Data Dictionary fields which are combined into formatted packets. Package installation updates this file.

Number	Global Location	Name	Brief Description
9002313.92	^BPSF(9002313.92,	BPS NCPDP FORMATS	Entries are commonly referred to as “payer sheets”. These are the formats for sending claims. This file was initially installed as part of the dormant release and updates are sent by the AITC via HL7. Never modify locally, except in cooperation with development.
9002313.93	^BPSF(9002313.93,	BPS NCPDP REJECT CODES	Rejection codes as defined by NCPDP. Never edit this file. Installation overwrites this file, totally.
9002313.99	^BPS(9002313.99,	BPS SETUP	ECME system parameters. Contains only one entry called MAIN SETUP ENTRY with an IEN of 1.

Data Dictionaries (DD) are part of the online documentation for this software application. Use VA FileMan *List File Attributes* [DILIST] option, under the *Data Dictionary Utilities* [DI DDU] option, to print the DDs.

4 Routines

4.1 Descriptions

The following is a list of routines exported by the Electronic Claims Management Engine (ECME) V. 1.0 package. Each routine's first line contains a brief description of the routine's function. Use the First Line Routine Print [XU FIRST LINE PRINT] option to print a list of just the first line of each BPS* routine.

BPS10P17	BPS10P6	BPS10P7	BPS10P8	BPS19PRE	BPS19PST	BPS21PRE	BPSBCKJ
BPSBUTL	BPSCMT	BPSCMT01	BPSCCT	BPSECA1	BPSECA8	BPSECFM	BPSECMC2
BPSECMP2	BPSECMP5	BPSECX0	BPSECX1	BPSELG	BPSFLD01	BPSGRPL	BPSJACK
BPSJAREG	BPSJHLI	BPSJHLT	BPSJINIT	BPSJPHNM	BPSJPREG	BPSJUTL	BPSJUTL1
BPSJVAL	BPSJVAL1	BPSJVAL2	BPSJZPR	BPSJZQR	BPSJZRP	BPSMHDR	BPSNCPD1
BPSNCPD2	BPSNCPD3	BPSNCPD4	BPSNCPD5	BPSNCPD6	BPSNCPD9	BPSNCPDP	BPSNPI
BPSOPR	BPSOPR2	BPSOPR3	BPSOS	BPSOS03	BPSOS2	BPSOS2A	BPSOS2B
BPSOS2C	BPSOS57	BPSOS6M	BPSOSC2	BPSOSCA	BPSOSCB	BPSOSCC	BPSOSCD
BPSOSCE	BPSOSCF	BPSOSH2	BPSOSHF	BPSOSHR	BPSOSIY	BPSOSIZ	BPSOSK
BPSOSL	BPSOSL1	BPSOSO	BPSOSO1	BPSOSO2	BPSOSQ	BPSOSQ2	BPSOSQ4
BPSOSQA	BPSOSQC	BPSOSQF	BPSOSQG	BPSOSQL	BPSOSRB	BPSOSRX	BPSOSRX2
BPSOSRX3	BPSOSRX4	BPSOSRX5	BPSOSRX6	BPSOSRX7	BPSOSRX8	BPSOSS8	BPSOSSG
BPSOSU	BPSOSU1	BPSOSU2	BPSOSU3	BPSOSU4	BPSOSU5	BPSOSU8	BPSOSU9
BPSOSUC	BPSOSUD	BPSOSUE	BPSPHAR	BPSPRRX	BPSPRRX1	BPSPRRX2	BPSPRRX3
BPSPRRX4	BPSPRRX5	BPSPRRX6	BPSPSOU1	BPSRCRI	BPSRDT1	BPSREOP	BPSREOP1
BPSRES	BPSRPAY	BPSRPT0	BPSRPT1	BPSRPT2	BPSRPT3	BPSRPT4	BPSRPT5
BPSRPT6	BPSRPT7	BPSRPT8	BPSRPT9	BPSRPT9A	BPSRSELG	BPSRSEV	BPSRSHLD
BPSRSINS	BPSRSM	BPSRSPRS	BPSRSRLC	BPSRSTPJ	BPSSCR	BPSSCR01	BPSSCR02
BPSSCR03	BPSSCR04	BPSSCR05	BPSSCRCL	BPSSCRCU	BPSSCRCV	BPSSCRDS	BPSSCRDV
BPSSCRLG	BPSSCRN0	BPSSCRPR	BPSSCRRJ	BPSSCRRS	BPSSCRRV	BPSSCRSL	BPSSCRU1
BPSSCRU2	BPSSCRU3	BPSSCRU4	BPSSCRU5	BPSSCRU6	BPSSCRUD	BPSTEST	BPSTSET
BPSTSET2	BPSUSCR	BPSUSCR1	BPSUSCR2	BPSUSCR4	BPSUTIL	BPSUTIL1	BPSUTIL2
BPSVRX	BPSVRX1	BPSVRX2	BPSWRKLS				

4.2 Callable Routines

Entry points provided by the ECME V. 1.0 package to other software packages can be found in the External Relationships section of this manual. No other routines are designated as callable from outside of this package.

5 Templates

5.1 Print Templates

NAME

BPS TECH – FILES
BPS TECH – OPTIONS

FILE

FILE (#1)
OPTION (#19)

5.2 Input Templates

NAME

BPSJ PHARMACY ENTER/EDIT
BPSJ SITE SETUP

FILE

BPS PHARMACIES (#9002313.56)
BPS SETUP (#9002313.99)

5.3 Sort Templates

NAME

BPS SETUP PHARMACIES

FILE

BPS PHARMACIES (# 9002313.56)

5.4 List Templates

BPS LSTMN COMMENTS
BPS LSTMN DEVLOG
BPS LSTMN ECME REOPEN
BPS LSTMN ECME UNSTRAND
BPS LSTMN ECME USRSCR
BPS LSTMN LOG
BPS LSTMN RSCH MENU
BPS OPECC REJECT INFORMATION
BPS STATISTICS AND MANAGEMENT
BPS VIEW ECME RX

Example: How to View List Templates using VA FileMan

```
Select VA FileMan Option: Inquire to File Entries

OUTPUT FROM WHAT FILE: LIST TEMPLATE//
Select LIST TEMPLATE NAME:      BPS STATISTICS AND MANAGEMENT
ANOTHER ONE:
STANDARD CAPTIONED OUTPUT? Yes//    (Yes)
Include COMPUTED fields:  (N/Y/R/B): NO//  - No record number (IEN), no Computed Fields

NAME: BPS STATISTICS AND MANAGEMENT      TYPE OF LIST: PROTOCOL      RIGHT
MARGIN: 80
TOP MARGIN: 4                            BOTTOM MARGIN: 18           OK TO
TRANSPORT?: NOT OK
USE CURSOR CONTROL: YES                  PROTOCOL MENU: BPS PROTOCOL 2    SCREEN
TITLE: ECME STATISTICS
ALLOWABLE NUMBER OF ACTIONS: 1           AUTOMATIC DEFAULTS: YES        HIDDEN
ACTION MENU: VALM HIDDEN ACTIONS
ARRAY NAME:  ^TMP("BPSOS2",$J)          EXIT CODE: D EXIT^BPSOS2        HEADER
CODE: D HDR^BPSOS2
HELP CODE: D HELP^BPSOS2                 ENTRY CODE: D INIT^BPSOS2
```

6 Exported Options

6.1 Stand-alone Options

All of the Electronic Claims Management Engine (ECME) V. 1.0 package options are designed to be “stand-alone”, that is, they can be accessed without first accessing the top-level menu. All of the options can be placed on menus other than their original menu without any additional editing; users will still be required to hold the proper security key to gain access to each particular option.

6.2 Top-level Menus

The ECME Main Menu [BPSMENU] option is the top-level menu. It contains one user option, plus three BPS sub-menus.

ECME User Screen	[BPS USER SCREEN]
ECME Pharmacy COB	[BPS COB MENU]
Pharmacy ECME Manager Menu	[BPS MANAGER MENU]
Pharmacy Electronic Claims Reports	[BPS MENU RPT MAIN]

6.2.1 Key Assignment

The ECME Main Menu [BPSMENU] and its main sub-menus require users to possess particular Security Keys (file #19.1) for access to the options. The following keys control the ECME Main Menu and its three main sub-menus.

<u>KEY</u>	<u>Menu</u>
BPSMENU	Required for the main ECME menu [BPSMENU]
BPS USER	Required for the ECME User Screen [BPS USER SCREEN] and for the option “Process Secondary/TRICARE Rx to ECME” [BPS COB PROCESS SECOND TRICARE]
BPS MANAGER	Required for these ECME options: <ul style="list-style-type: none">▪ Pharmacy ECME Manager Menu [BPS MANAGER MENU]▪ Statistics Screen [BPS STATISTICS SCREEN]▪ ECME transaction maintenance options [BPS MENU MAINTENANCE]

- View/Unstrand Submissions Not Completed [BPS UNSTRAND SCREEN]
- Re-Open CLOSED Claims [BPS REOPEN CLOSED CLAIMS]

BPS MASTER

Required for these ECME options:

- Pharmacy ECME Setup Menu [BPS SETUP MENU]
- Edit Basic ECME Parameters [BPS SETUP BASIC PARAMS]
- Edit ECME Pharmacy Data [BPS SETUP PHARMACY]
- Register Pharmacy with Austin Automation Center [BPS SETUP REGISTER PHARMACY]

BPS REPORTS

Required for these ECME options:

- Pharmacy Electronic Claims Reports [BPS MENU RPT MAIN]
- Claim Results and Status [BPS MENU RPT CLAIM STATUS]
- Recent Transactions [BPS RPT RECENT TRANSACTIONS]
- Closed Claims Report [BPS RPT CLOSED CLAIMS]
- CMOP/ECME Activity Report [BPS RPT CMOP/ECME ACTIVITY]
- Claims Submitted, Not Yet Released [BPS RPT NOT RELEASED]
- Payable Claims Report [BPS RPT PAYABLE]
- Payer Sheet Detail Report [BPS RPT PAYER SHEET DETAIL]
- Rejected Claims Report [BPS RPT REJECTION]
- Reversal Claims Report [BPS RPT REVERSAL]
- Totals by Date [BPS RPT TOTALS BY DAY]
- Turn-around time statistics [BPS RPT TURNAROUND STATS]
- ECME Setup – Pharmacies Report [BPS RPT SETUP PHARMACIES]
- ECME Claims-Response Inquiry [BPS RPT CLAIMS RESPONSE]
- Spending Account Report [BPS RPT SPENDING ACCOUNT]
- Other Reports [BPS MENU RPT OTHER]
- Non-Billable Status Report [BPS RPT NON-BILLABLE REPORT]

BPS SUPERVISOR Required for this ECME option:

- OPECC Productivity Report [BPS OPECC PRODUCTIVITY REPORT]

Here is the hierarchy of ECME Menu Options and Security Keys:

```

ECME (BPSMENU) **LOCKED: BPSMENU**
|
|
-----U ECME User Screen
[BPS USER SCREEN]
**LOCKED: BPS USER**

--COB ECME Pharmacy -----SEC Potential
COB [BPS COB
MENU]
Secondary Rx
Claims Report
[BPS COB RPT
SECONDARY
CLAIMS]

-----TRI Potential Claims
Report for Dual
Eligible [BPS
POTENTIAL CLAIMS
RPT DUAL]

-----PRO Process
Secondary/TRICAR
E Rx to ECME
[BPS COB PROCESS
SECOND TRICARE]
**LOCKED: BPS USER**

--MGR Pharmacy ECME -----MNT ECME transaction -----UNS View/Unstrand
Manager Menu
[BPS MANAGER
MENU]
**LOCKED: BPS
MANAGER**
maintenance
options [BPS
MENU
MAINTENANCE]
**LOCKED: BPS
MANAGER**
Submissions Not
Completed [BPS
UNSTRAND SCREEN]
**LOCKED: BPS MANAGER**

-----ROC Re Open CLOSED
Claim [BPS
REOPEN CLOSED
CLAIM]
**LOCKED: BPS MANAGER**

-----SET Pharmacy ECME -----BAS Edit Basic ECME
Setup Menu [BPS
SETUP MENU]
**LOCKED: BPS
MASTER**
Parameters [BPS
SETUP BASIC
PARAMS]
**LOCKED: BPS MASTER**

-----PHAR Edit ECME
Pharmacy Data
[BPS SETUP
PHARMACY]
**LOCKED: BPS MASTER**

-----REG Register
Pharmacy with
Austin
Automation
Center [BPS
SETUP REGISTER
PHARMACY]
**LOCKED: BPS MASTER**

-----STAT Statistics
Screen [BPS
STATISTICS

```

```

SCREEN]
**LOCKED: BPS MANAGER**

--RPT Pharmacy -----CLA Claim Results -----PAY Payable Claims
Electronic and Status [BPS Report [BPS RPT
Claims Reports MENU RPT CLAIM PAYABLE]
[BPS MENU RPT STATUS] **LOCKED: BPS REPORTS**
MAIN] **LOCKED: BPS REPORTS**

-----REJ Rejected Claims
Report [BPS RPT
REJECTION]
**LOCKED: BPS REPORTS**

-----ECMP CMOP/ECME
Activity Report
[BPS RPT
CMOP/ECME
ACTIVITY]
**LOCKED: BPS REPORTS**

-----REV Reversal Claims
Report [BPS RPT
REVERSAL]
**LOCKED: BPS REPORTS**

-----NYR Claims
Submitted, Not
Yet Released
[BPS RPT NOT
RELEASED]
**LOCKED: BPS REPORTS**

-----REC Recent
Transactions
[BPS RPT RECENT
TRANSACTIONS]
**LOCKED: BPS REPORTS**

-----DAY Totals by Date
[BPS RPT TOTALS
BY DAY]
**LOCKED: BPS REPORTS**

-----CLO Closed Claims
Report [BPS RPT
CLOSED CLAIMS]
**LOCKED: BPS REPORTS**

-----NBS Non-Billable Status
Report [BPS RPT
NON-BILLABLE REPORT
**LOCKED: BPS REPORTS**

-----SPA Spending Account
Report [BPS RPT
SPENDING
ACCOUNT]
**LOCKED: BPS REPORTS**

-----OTH Other Reports -----CRI ECME
[BPS MENU RPT Claims-Response
OTHER] Inquiry [BPS RPT
**LOCKED: BPS CLAIMS RESPONSE]
REPORTS** **LOCKED: BPS REPORTS**

-----PAY Payer Sheet
Detail Report

```


	[BPS RPT PAYER SHEET DETAIL] **LOCKED: BPS REPORTS**
-----PHAR	ECME Setup - Pharmacies Report [BPS RPT SETUP PHARMACIES] **LOCKED: BPS REPORTS**
-----TAT	Turn-around time statistics [BPS RPT TURNAROUND STATS] **LOCKED: BPS REPORTS**
-----VER	View ePharmacy Rx [BPS RPT VIEW ECME RX]
-----OPR	OPECC Productivity Report [BPS OPECC PRODUCTIVITY REPORT] **LOCKED: BPS SUPERVISOR**

6.2.2 Menu Placement

It is recommended that the user place the ECME V. 1.0 main menu and sub-menus on the Core Applications menu where the other package menus are found.

6.3 Options

The following options are exported with the ECME V. 1.0 package.

<u>Option Name</u>	<u>Menu Text</u>
BPS MANAGER MENU	Pharmacy ECME Manager Menu
BPS MENU MAINTENANCE	ECME transaction maintenance options
BPS MENU RPT CLAIM STATUS	Claim Results and Status
BPS MENU RPT MAIN	Pharmacy Electronic Claims Reports
BPS MENU RPT OTHER	Other Reports
BPS COB MENU	ECME Pharmacy COB
BPS COB PROCESS SECOND TRICARE	Process Secondary/TRICARE Rx to ECME
BPS COB RPT SECONDARY CLAIMS	Potential Secondary Rx Claims Report
BPS POTENTIAL CLAIMS RPT DUAL	Potential Claims Report for Dual Eligible
BPS NIGHTLY BACKGROUND JOB	BPS Nightly Background Job
BPS REOPEN CLOSED CLAIM	Re-Open CLOSED Claim
BPS RPT RECENT TRANSACTIONS	Recent Transactions
BPS RPT CLOSED CLAIMS	Closed Claims Report
BPS RPT CMOP/ECME ACTIVITY	CMOP/ECME Activity Report
BPS RPT NOT RELEASED	Claims Submitted, Not Yet Released
BPS RPT PAYABLE	Payable Claims Report
BPS RPT PAYER SHEET DETAIL	Payer Sheet Detail Report
BPS RPT REJECTION	Rejected Claims Report
BPS RPT REVERSAL	Reversal Claims Report
BPS RPT SETUP PHARMACIES	ECME Setup - Pharmacies Report

<u>Option Name</u>	<u>Menu Text</u>
BPS RPT TOTALS BY DAY	Totals by Date
BPS RPT TURNAROUND STATS	Turn-around time statistics
BPS SETUP MENU	Pharmacy ECME Setup Menu
BPS SETUP BASIC PARAMS	Edit Basic Pharmacy ECME Parameters
BPS SETUP PHARMACY	Edit ECME Pharmacy Data
BPS SETUP REGISTER PHARMACY	Register Pharmacy with Austin Automation Center
BPS STATISTICS SCREEN	Statistics Screen
BPS UNSTRAND SCREEN	View/Unstrand Submissions Not Completed
BPS USER SCREEN	ECME User Screen
BPSMENU	ECME
BPS RPT CLAIMS RESPONSE	ECME Claims-Response Inquiry
BPS RPT NON-BILLABLE REPORT	Non-Billable Status Report
BPS RPT SPENDING ACCOUNT	Spending Account Report
BPS RPT VIEW ECME RX	View ePharmacy Rx
BPS OPECC PRODUCTIVITY REPORT	OPECC Productivity Report

The following external options are accessed by the ECME V. 1.0 package:

<u>Option Name</u>	<u>Menu Text</u>	<u>Package</u>
--------------------	------------------	----------------

N/A

Example: How to View the Exported Options Using VA FileMan

```

VA FileMan 22.0

Select OPTION: 5  INQUIRE TO FILE ENTRIES

OUTPUT FROM WHAT FILE: OPTION// <Enter>
Select OPTION NAME: BPSMENU      ECME
ANOTHER ONE: <Enter>
STANDARD CAPTIONED OUTPUT? Yes// <Enter>  (Yes)

```

Include COMPUTED fields: (N/Y/R/B): NO// **<Enter>** - No record number (IEN), no Computed Fields

DISPLAY AUDIT TRAIL? No// **<Enter>** NO

NAME: BPSMENU	MENU TEXT: ECME
TYPE: menu	CREATOR: ECMEuser,One
LOCK: BPSMENU	PACKAGE: IHS PHARMACY POINT OF SALE
E ACTION PRESENT: YES	HEADER PRESENT?: YES
DESCRIPTION: The main menu	
ITEM: BPS MANAGER MENU	SYNONYM: MGR
DISPLAY ORDER: 2	
ITEM: BPS USER SCREEN	SYNONYM: U
DISPLAY ORDER: 1	
ITEM: BPS MENU RPT MAIN	SYNONYM: RPT
DISPLAY ORDER: 4	
ENTRY ACTION: K BPSQUIT D INIT^BPSMHDR I \$G(BPSQUIT) K BPSQUIT S XQUIT=1	
HEADER: D HDR^BPSMHDR	TIMESTAMP: 60116,62862
TIMESTAMP OF PRIMARY MENU: 60044,54655	
UPPERCASE MENU TEXT: ECME	

Select OPTION NAME:

7 Archiving and Purging

7.1 Archiving

At present, the Electronic Claims Management Engine (ECME) V. 1.0 package does not provide for the archiving of its data.

7.2 Purging

The BPS Nightly Background Job, which should be scheduled to run nightly, will purge data older than 365 days from the BPS LOG (#9002313.12) file.

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8 Callable Routines/Entry Points/Application Programmer Interfaces (APIs)

The only calls into Electronic Claims Management Engine (ECME) V. 1.0 should be done by the Pharmacy package interface and Claims Tracking.

8.1 Callable Routines

There are no routines that are callable by the first routine line. Please see the API section for callable entry points in the routines.

8.2 Application Programmer Interfaces (API's)

8.2.1 \$\$EN^BPSNCPDP

This API submits a billing request or reversal to ECME. The software uses Integrated Billing to determine if the claim is ECME billable. If it is, the claim will be put on a queue and processed. Use of \$\$EN^BPSNCPDP is supported by Integration Agreement #4415 and is only available to Outpatient Pharmacy and Integrated Billing.

There are eighteen parameters that can be passed into this API.

1. BRXIEN (required) – Prescription IEN, file #52 (required)
2. BFILL (optional) – Prescription Fill Number. If omitted, the first fill is assumed.
3. DOS (optional) – Date of Service. If omitted, this will be calculated to be the released date or the prescription and fill. If the prescription and fill has not been released, it will be the current date.
4. BWHERE (required) – Prescription Action string (optional). Allowed values:
 - o AREV = Auto-Reversal
 - o BB = Back Billing
 - o CRLB = CMOP/OPAI Release & Rebill
 - o CRLR = CMOP/OPAI Release & Reverse (successful release)
 - o CRLX = CMOP/OPAI unsuccessful release & reverse
 - o CRRL = CMOP/OPAI Release – Original claim not paid, submit another claim, no reversal
 - o DC = Discontinue – only reverse un-released PAYABLE DC's, release date check should be in calling routine.
 - o DE = Delete
 - o ED = Edit (includes RX release with NDC edit)
 - o ERES = Resubmit from ECME user screen
 - o ERWV = Resubmit Without Reversal from ECME user screen
 - o ERNB = Resubmit of a TRI/CVA non-billable entry from the ECME user screen
 - o EREV = Reversal from ECME user screen
 - o HLD = Put prescription on Hold

- OREV = Reversal from Outpatient Pharmacy edit screen
 - RSNB = Resubmit Non-Billable TRICARE & CHAMPVA from PSO Reject Info Screen
 - OF = Original Fill
 - P2 = Original submission from PRO Option, no reversal
 - P2S = Resubmit from PRO Option
 - PC = Pull CMOPs
 - PE = Pull early from suspense
 - PL = Pull local from suspense
 - PP = Pull RX (PP) action from Patient Prescription Processing option.
 - RF = Refill
 - RN = Renew
 - RRL = Release – Original claim not paid, submit another claim, no reversal
 - RS = Return-to-Stock
5. BILLNDC (optional) – Valid NDC# with format 5-4-2 (optional). If omitted, the NDC for the prescription/fill is assumed.
 6. REVREAS (optional) – Reversal Reason
 7. DURREC (optional) – String of up to three sets of DUR info. Sets are delimited with "~". Each set consists of three "^" pieces:
 - 1st piece – Professional Service Code
 - 2nd piece – Reason for Service Code
 - 3rd piece – Result of Service Code
 8. BPOVRIEN (optional) – Pointer to the BPS NCPDP OVERRIDE file (#9002313.511); only passed if there are overrides entered by a user via the Resubmit with Edits (RED) option
 9. BPSCLARF (optional) – Submission Clarification Code to be included in the claim.
 10. BPSAUTH (optional) – String of Prior Authorization info (optional) – Two "^" pieces:
 - 1st piece – Prior Authorization Type Code
 - 2nd piece – Prior Authorization Number
 11. BPCOBIND (optional) – Coordination Of Benefits (COB) indicator – 1- Primary, 2- Secondary. If omitted, defaults to 1.
 12. BPJOBFLG (optional) – Background/foreground job flag:
 - B – if called by un-queuing logic in background
 - F – if called by other (foreground) processes (default).
 13. BPREQIEN (optional) – IEN of the BPS REQUEST entry to be unqueued
 14. BPSCLOSE (optional) – local array used for Close After Reversal functionality when the user had chosen to close the claim after successful reversal. Used with BWHERE="EREV" only. If claim needs to be closed then:
 - BPSCLOSE("CLOSE AFT REV")=1
 - BPSCLOSE("CLOSE AFT REV REASON")= IEN of file #356.8
 - BPSCLOSE("CLOSE AFT REV COMMENT")= text of the comment
 15. BPSPLAN (optional) – IEN of the entry in the GROUP INSURANCE PLAN file (#355.3)

16. BPSPRDAT (optional) – Array, passed by reference, which contains primary claim data that is needed to submit a secondary claim.
Format: BPSPRDAT(NCPDP field)
17. BPSRTYPE (optional) – Rate Type, IEN file #399.3
18. BPSDELAY (optional) – Delay Reason Code, IEN of BPS NCPDP DELAY REASON CODE, file #9002313.29

The output of this extrinsic function is a string in the format:

RESPONSE^MESSAGE^ELIGIBILITY^CLAIMSTATUS^COB^RXCOB^INSURANCE

Where:

1. RESPONSE indicates:
 - 0 – Submitted through ECME
 - 1 – No submission through ECME
 - 2 – IB not billable
 - 3 – Claim was closed, not submitted (RTS/Deletes)
 - 4 – Unable to queue claim
 - 5 – Incorrect information supplied to ECME
 - 6 – Inactive ECME – Primarily used for TRICARE and CHAMPVA to indicate it is ok to process the prescription.
 - 10 – Reversal but no resubmit
2. MESSAGE = Message associated with the response (error/submitted)
3. ELIGIBILITY = V – Veteran, T – TRICARE, C – CHAMPVA
4. CLAIMSTATUS = claim status (null or IN PROGRESS/E PAYABLE/etc...)
5. COB = Coordination Of Benefit indicator of the insurance as it is stored in the PATIENT file: 1- primary, 2 – secondary, 3 – tertiary
6. RXCOB = payer sequence indicator of the claim sent to the payer as a result of this call: 1- primary, 2 – secondary
7. INSURANCE = Name of the insurance company that was billed as a result of this call

Examples of returned values:

"0^Prescription XYZ successfully submitted to ECME for claim generation.^V^E PAYABLE"

```

"0^Reversing prescription 100469.^V^E REVERSAL ACCEPTED"
"1^ECME switch is not on for the site^T^E REVERSAL ACCEPTED
"2^Null DEA Special Handling field^V^"
"3^Claim was not payable so it has been closed. No ECME claim created.^V^E REJECTED"
"4^Error: There is a SCHEDULED request without ACTIVATED requests, RXIEN=XYZ,
REFILL=0^V^IN PROGRESS"
"5^RX Action parameter missing^V^E PAYABLE"

```

8.2.2 **\$\$EN^BPSNCPD9**

This API submits an eligibility verification request to ECME. The software uses Integrated Billing to determine if the request is ECME billable. If it is, the request will be put on a queue and processed. Use of \$\$EN^BPSNCPD9 is supported by Integration Agreement # 5576 and is only available to Integrated Billing.

Input Parameters:

- DFN (required) – Patient
- BPSARRY- Array of values
 - "PLAN" (required) – IEN to the GROUP INSURANCE PLAN file (#355.3)
 - "DOS" (required) – Date of Service
 - "IEN" (optional) – IEN to PRESCRIPTION file (#52)
 - "FILL NUMBER" (optional) – Fill Number
 - "REL CODE" (optional) – Relationship Code
 - "PERSON CODE" (optional) – Person Code

Return Value – A string with two pieces

- Piece 1 – 0: Not submitted or 1: Submitted
- Piece 2 – Message with final disposition (submitted or reason not submitted).

8.2.3 **\$\$STATUS^BPSOSRX**

This API shows the status of a claim submitted to ECME. Use of \$\$STATUS^BPSOSRX is supported by Integration Agreement #4300 and is only available to Outpatient Pharmacy.



Note: If the claim has already been processed and it is resubmitted, a reversal will be done first, and then the resubmit will be done. Intervening calls to \$\$STATUS may show progress of the reversal before the resubmitted claim is processed.

Input Parameters:

- KEY1 (required) – First key of the request
- KEY2 (required) – Second key of the request
- QUE (optional) – Queue check flag, where:
 - 0 – Do not check if a request is on the queue
 - 1 (or null) – Check if a request is on the queue, defaults to 1

Note: External routines should either not pass this parameter or set it to 1. The values of 0 (zero) or null are reserved for internal ECME processing.
- BPRQIEN (optional) – BPS REQUESTS ien, file #9002313.77
- BPCOB (optional) – The payer sequence, where '1' indicates Primary and '2' indicates Secondary. If BPCOB is null, then Primary is assumed

Return Value:

This function will return null if there is not ECME record for this request or a string in the format "RESULT^LAST UPDATE DATE/TIME^DESCRIPTION^STATUS %"

Where:

- RESULT – Current status of the request. It can have one of three values:
 - "SCHEDULED" for scheduled (not ACTIVATED) requests.
 - "IN PROGRESS" for incomplete request
 - The final status for complete requests (see below).
- LAST UPDATE DATE/TIME – The FileMan date/time of the last update to the status of this request.
- DESCRIPTION is either:
 - Incomplete requests will be the progress status (e.g., Waiting to Start, Transmitting, etc.).
 - Completed requests will have either be:
 - The reason that the ECME process was aborted if the result is E OTHER.
 - If the result is not E OTHER, it will be similar to the RESULT.
- STATUS % – The completion percentage. Note that 99 is considered complete.

The possible final status values for:

Claim Billing Requests

- E PAYABLE, E REJECTED, E CAPTURED, E DUPLICATE, E UNSTRANDED, E OTHER

Claim Reversals

- E REVERSAL ACCEPTED, E REVERSAL REJECTED, E REVERSAL UNSTRANDED, E REVERSAL OTHER

Eligibility Verification

- E ELIGIBILITY ACCEPTED, E ELIGIBILITY REJECTED, E ELIGIBILITY UNSTRANDED, E REVERSAL OTHER

Any submission type

- CORRUPT

8.2.4 **\$\$NABP^BPSBUTL**

This extrinsic function returns the Service Provider ID for the most recent NCPDP claim for the prescription and fill. Use of \$\$NABP^BPSBUTL is supported by Integration Agreement #4719.

Input Parameters:

- RXP (required) – IEN in the PRESCRIPTION file #52
- BFILL (optional) – The fill number. If BFILL is omitted, the first fill is assumed.

Return Value:

- Returns the value of the Service Provider ID field (201-B1) for the latest NCPDP claim. This field will have the NPI number.

8.2.5 **\$\$CLAIM^BPSBUTL**

This extrinsic function API is used to retrieve the most recent ECME transaction, claim, and response information related to a specific prescription and fill. Use of \$\$CLAIM^BPSBUTL is supported by Integration Agreement #4719.

Input Parameters:

- RXI (required) – Prescription IEN (Pointer to the PRESCRIPTION File (#52))
- RXR (optional) – Fill Number (0 for Original, 1 for 1st refill, 2 for the 2nd refill, etc.). Default to the original fill (0), if not passed in.
- COB (optional) – COB Indicator (1: Primary, 2: Secondary, 3: Tertiary). Defaults to primary (1) if not passed in.

Return Value. A following string with the following pieces:

- 1 – BPS TRANSACTION file (#9002313.59) pointer
- 2 – BPS CLAIMS file (#9002313.02) pointer for the most recent billing request.
- 3 – BPS RESPONSES file (#9002313.03) pointer associated with the billing request returned in piece 2.
- 4 – BPS CLAIMS file (#9002313.02) pointer for the reversal claim, if it is the most recent claim
- 5 – BPS RESPONSES file (#9002313.03) pointer associated with the reversal claim returned in piece 4.
- 6 – Prescription/Service Reference Number (ECME Number) of the most recent claim.

8.2.6 **\$\$DIVNCPDP^BPSBUTL**

This extrinsic function API returns the NCPDP and NPI numbers for a specific outpatient site. Use of \$\$DIVNCPDP^BPSBUTL is supported by Integration Agreement #4719.

Input Parameters:

- BPSDIV (required) – Pointer to the Outpatient Site file, #59.

Return Value:

Returns the NCPDP and NPI numbers associated with the Outpatient Site.
Returns NULL if the Outpatient Site is not passed in, or if the Outpatient Site is not linked to a BPS Pharmacy.

8.2.7 **\$\$ADDCOMM^BPSBUTL**

This extrinsic function API is used to pass comments that will be stored in the BPS TRANSACTION file (#9002313.59) and displayed in the ECME User Screen. Use of \$\$ADDCOMM^BPSBUTL is supported by Integration Agreement #4719.

Input Parameters:

- BPRX (required) – Pointer to the PRESCRIPTION File (#52)).
- BPREF (optional) – Fill Number (0 for Original, 1 for 1st refill, 2 for the 2nd refill, etc.). If not passed in, it will default to the original fill.
- BPRCMNT (required) – Comment to be added.
- BPBKG (optional) – Indicates if the API was called by a background process.

If this parameter value is 1, then the comment is stored in BPS TRANSACTION (#9002313.59) file with POSTMASTER as the user entering the comment.

Return Value:

- Returns 1 if the comments were added successfully.
- Returns -1 if the comments were not added successfully.

8.2.8 **\$\$AMT^BPSBUTL**

This API returns the Gross Amount Due for the given Rx, Fill and COB.

Input Parameters:

- RX (required) - This is a pointer to the Prescription file #52.
- RFILL (optional) - This is the fill number of the prescription. Defaults to original fill if not passed.

- COB (optional) - This is the COB payer sequence number of the ECME bill. Defaults to 1 (primary) if not passed.

Return Values:

- \$\$AMT (optional) - The function value is the value of the Gross Amount Due field (#902.15) from the #9002313.59902 subfile of the BPS Transaction file.

8.2.9 **\$\$NFLDT^BPSBUTL**

This API returns the Next Available Fill Date from BPS RESPONSES File #9002313.03.

Input Parameters:

- RX (required) - Pointer to the Prescription file #52.
- RFILL (required) - This is the fill number of the prescription.
- COB (optional) - This is the COB payer sequence number of the original bill. Defaults to 1 (primary) if not passed.

Return Values:

- \$\$NFLDT Next Available Fill Date.

8.2.10 **\$\$BBILL^BPSBUTL**

Back Bill indicator from BPS CLAIMS file #9002313.02. Returns 1 if RX ACTION code of "BB", "P2", or "P2S" is found. Otherwise returns 0.

Input Parameters:

- RX (optional) - This is a pointer to the Prescription file #52.
- RFILL (optional) - Fill/refill number. Defaults to 0 (original fill) if not passed.
- COB (optional) - This is the COB payer sequence number of the original bill. Defaults to 1 (primary) if not passed.

Return Values:

- \$\$BBILL - Back Bill Indicator:
1 - Back Bill 0 - Not a Back Bill

8.2.11 **\$\$ELIG ^BPSBUTL**

This API returns the Eligibility for the given Rx, Fill and COB.

Input Parameters:

- RX (required) - This is the pointer to the Prescription file #52.
- RFILL (optional) - Fill/Refill number. Defaults to 0 (original fill) if not passed.

- COB (optional) - This is the COB payer sequence number of the ECME bill. Defaults to 1 (primary) if not passed.

Return Values:

- \$\$ELIG The function value is the value of the Gross Amount Due field (#901.04) from the BPS Transaction file #9002313.59.

8.2.12 **IBSEND^BPSECMP2**

This API is called by Outpatient Pharmacy and the API will then compile the information needed to create a BILLING event in Integrated Billing. Use of IBSEND^BPSECMP2 is supported by Integration Agreement #4411 and is only available to Outpatient Pharmacy.

Input Parameters:

- CLAIMIEN (required) – IEN from BPS CLAIMS, #9002313.02.
- RESPIEN (required) – IEN from BPS Response (required).
- EVENT (optional) – This is used by PSO to create specific events (BILL).
- USER (optional/required) – User who is creating the event. This is required when EVENT is sent.

Return Value:

- None

8.2.13 **\$\$ECMEON^BPSUTIL**

This extrinsic function API indicates whether the ECME switch is on for an Outpatient Site (file #59). Use of \$\$ECMEON^BPSUTIL is supported by Integration Agreement #4410 and is only available to Outpatient Pharmacy and CMOP.

Input Parameters:

- Site (required) – Pointer to Outpatient Site, file #59.

Return Value:

- Returns 1 if the ECME switch is on for the outpatient site, or 0 (zero) if the ECME switch is off.

8.2.14 **\$\$CMOPON^BPSUTIL**

This extrinsic function API indicates whether the CMOP switch is on for an Outpatient Site (file #59). Use of \$\$CMOPON^BPSUTIL is supported by Integration Agreement #4410 and is only available to Outpatient Pharmacy and CMOP.

Input Parameters:

- Site (required) – Pointer to Outpatient Site file, #59.

Return Value:

- Returns 1 if the CMOP switch is on for the outpatient site and 0 (zero) if the CMOP switch is off.

8.2.15 **\$\$BPSPLN^BPSUTIL**

This extrinsic function returns the insurance PLAN NAME field (#902.24) value from the BPS TRANSACTION file (#9002313.59). Use of \$\$BPSPLN^BPSUTIL is supported by Integration Agreement #4410 and is only available to Outpatient Pharmacy and CMOP.

Input Parameters:

- RXI (required) – IEN of the PRESCRIPTION file (#52)
- RXR (optional) – Fill Number. Defaults to original fill (0) if not passed in.

Return Value:

- The insurance PLAN NAME field (#902.24) value for the related entry in the BPS TRANSACTION file.

8.2.16 **\$\$CLMECME^BPSUTIL2**

This extrinsic function *returns the latest date of service for the prescription fill that matches the date of service returned by the payer. It uses the BPS LOG OF TRANSACTIONS file (#9002313.57) to find the date.* The returned date is used to automatically match electronic payments to claims. Use of \$\$CLMECME^BPSUTIL2 is supported by Integration Agreement #6028 and is only available to the Integrated Billing (IB) application.

Input Parameters:

- ECME (required) – The ECME number of the prescription for which a bill is sought.
- RCDATE (optional) – The date of service returned by the payer with the payment data.

Return Value:

- The alternate date of service returned based on claim data in BPS LOG OF TRANSACTIONS file (#9002313.57). This date is the closest date of service for the fill that matches the payer-provided date of service.

8.2.17 **\$\$VALECME^BPSUTIL2**

This extrinsic function *returns whether an ECME number is valid or not..* Use of \$\$VALECME^BPSUTIL2 is supported by Integration Agreement #6139 and is available to the Accounts Receivable and Integrated Billing (IB) applications.

Input Parameters:

- ECMENUM (required) – The ECME number to be validated.

Return Value:

0 – Indicates the ECME number passed in is **INVALID**

1 – Indicates the ECME number passed in is **VALID**

8.2.18 **\$\$DUR1^BPSNCPD3**

This API returns an array of data to Outpatient Pharmacy, which is used to populate the reject multiple of the Prescription file and is displayed in the Reject Information Screen of the Third Party Payer Rejects – Worklist and Third Party Payer Rejects – View/Process options. Primarily, it is data from the BPS Response file but also includes some BPS Claims and BPS Transaction data. The use of DUR1^BPSNCPD3 is supported by Integration Agreement #4560 and is only available to Outpatient Pharmacy.

Input Parameters:

- BRXIEN (required) – IEN of the PRESCRIPTION file (#52)
- BFILL (required) – Fill Number
- BPRXCOB (optional) – Coordination of Benefits indicator (1-Primary, 2-Secondary). If not passed in, primary is assumed.

Return Values:

- DUR (passed by reference) – Array of data, which primarily comes from the BPS Response file but also includes data from BPS Claims and BPS Transaction.
- ERROR (passed by reference) – Array of data that is only returned if the data could not be gathered.

8.2.19 **\$\$DURESP^BPSNCPD3**

This API returns an array of data to Outpatient Pharmacy, which is a subset of the data returned by DUR1. It is data from the BPS Response file that is primarily used to populate the display of the Additional Reject Information screen in the Third Party Payer Rejects – Worklist and Third Party Payer Rejects – View/Process options. The use of DURESP^BPSNCPD3 is supported by Integration Agreement #4560 and is only available to Outpatient Pharmacy.

Input Parameters:

- DURIEN (required) – IEN of the BPS RESPONSE file (#9002313.03).
- BPRXCOB (optional) – Coordination of Benefits indicator (1-Primary, 2-Secondary). If not passed in, primary is assumed.

Return Values:

- DUR (passed by reference) – Array of data, which comes from the BPS Response file.

8.3 Entry Points

Please see the API section for callable entry points.

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9 Protocols

1. BPS ECMECL1 NTE
2. BPS ECMESV1 NTE
3. BPS OPECC REJECT INFO MEDICATION PROFILE
4. BPS OPECC REJECT INFO PATIENT INFORMATION
5. BPS OPECC REJECT INFO VIEW RX
6. BPS OPECC REJECT MENU
7. BPS OPECC REJECT VIEW ECME RX
8. BPS P1 EXIT
9. BPS P2 CONTINUOUS
10. BPS P2 UPDATE
11. BPS P2 ZERO
12. BPS PROTOCOL 2
13. BPS PRTCL CMT ADD
14. BPS PRTCL CMT ADD PHARM
15. BPS PRTCL CMT EXIT
16. BPS PRTCL CMT MENU
17. BPS PRTCL ECME INFO REPORT
18. BPS PRTCL ECME USRSCR
19. BPS PRTCL IBCNR EDIT PLAN
20. BPS PRTCL IBCNR GROUP PLAN MATCH
21. BPS PRTCL IBCNR PLAN MATCH
22. BPS PRTCL LOG MENU
23. BPS PRTCL REOPEN
24. BPS PRTCL REOPEN EXIT
25. BPS PRTCL REOPEN MENU
26. BPS PRTCL RSCH CLAIM TRACKING
27. BPS PRTCL RSCH ELIG INQ
28. BPS PRTCL RSCH EXIT
29. BPS PRTCL RSCH GRPL
30. BPS PRTCL RSCH HIDDEN ACTIONS
31. BPS PRTCL RSCH IB EVENT REPORT
32. BPS PRTCL RSCH MENU
33. BPS PRTCL RSCH ON HOLD COPAY
34. BPS PRTCL RSCH RELEASE COPAY
35. BPS PRTCL RSCH TPJI
36. BPS PRTCL RSCH VIEW ELIGIBILITY
37. BPS PRTCL RSCH VIEW INSURANCE
38. BPS PRTCL RSCH VIEW PRESCRIPTION
39. BPS PRTCL UNSTRAND
40. BPS PRTCL UNSTRAND ALL
41. BPS PRTCL UNSTRAND EXIT
42. BPS PRTCL UNSTRAND PRINT
43. BPS PRTCL UNSTRAND SELECT

- 44. BPS PRTCL USRSCR CHANGE VIEW
- 45. BPS PRTCL USRSCR CLAIM LOG
- 46. BPS PRTCL USRSCR CLOSE
- 47. BPS PRTCL USRSCR COMMENT
- 48. BPS PRTCL USRSCR CONTINUOUS
- 49. BPS PRTCL USRSCR DEVELOPER LOG
- 50. BPS PRTCL USRSCR EXIT
- 51. BPS PRTCL USRSCR HIDDEN ACTIONS
- 52. BPS PRTCL USRSCR OPECC REJECT INFORMATION
- 53. BPS PRTCL USRSCR OPEN/CLOSE NON-BILLABLE ENTRY
- 54. BPS PRTCL USRSCR PHARM WRKLIST
- 55. BPS PRTCL USRSCR REOPEN CLOSED CLAIMS
- 56. BPS PRTCL USRSCR RESEARCH MENU
- 57. BPS PRTCL USRSCR RESUB NO REVERSE
- 58. BPS PRTCL USRSCR RESUBMIT
- 59. BPS PRTCL USRSCR RESUBMIT EDITS
- 60. BPS PRTCL USRSCR REVERSE
- 61. BPS PRTCL USRSCR SORTLIST
- 62. BPS PRTCL USRSCR UPDATE
- 63. BPS VALM DOWN A LINE
- 64. BPS VALM FIRST SCREEN
- 65. BPS VALM GOTO PAGE
- 66. BPS VALM LAST SCREEN
- 67. BPS VALM NEXT SCREEN
- 68. BPS VALM PREVIOUS SCREEN
- 69. BPS VALM PRINT SCREEN
- 70. BPS VALM UP ONE LINE
- 71. BPS VIEW ECME RX MENU
- 72. BPS VRX NAV BILL LIST
- 73. BPS VRX NAV BILLING EVENTS RPT
- 74. BPS VRX NAV CRI
- 75. BPS VRX NAV DG ELIG STATUS
- 76. BPS VRX NAV DG ELIG VERIFICATION
- 77. BPS VRX NAV ECME CLAIM LOG
- 78. BPS VRX NAV INS POL
- 79. BPS VRX NAV TPJI AR ACCT PROFILE
- 80. BPS VRX NAV TPJI AR COMMENT HISTORY
- 81. BPS VRX NAV TPJI CLAIM INFORMATION
- 82. BPS VRX NAV TPJI ECME RX INFO
- 83. BPS VRX NAV VIEWRX
- 84. BPSJ MFN REGISTER1
- 85. BPSJ PAYER INPUT
- 86. BPSJ PAYER RESPONSE
- 87. BPSJ REGISTER

10 External Relations

10.1 Software Requirements

The following software packages must be installed prior to ECME V. 1.0 installation.

- Health Level Seven (HL7) V. 1.6
- Integrated Billing (IB) V. 2.0
- Kernel V. 8.0
- MailMan V. 8.0
- National Drug File (NDF) V. 4.0
- Outpatient Pharmacy V. 7.0
- Pharmacy Data Management V. 1.0
- VA FileMan V. 22.0
- Visit Tracking V. 2.0
- Consolidated Mail Outpatient Pharmacy (CMOP) V. 2.0



If the site plans to utilize the CMOP functionality, then CMOP V. 2.0 must also be installed.

10.2 Integration Agreements (INTEGRATION CONTROL REGISTRATIONS)

E Claims Management Engine V1.0 has Data Base Integration Control registrations (ICR) with the packages listed above, in addition to Registration (DG) and Scheduling (SD). For complete information regarding the ICRs for E Claims Management Engine V1.0, please refer to the INTEGRATION CONTROL REGISTRATIONS [DBA IA ISC] option under the DBA [DBA] option on FORUM.

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11 Internal Relations

All of the ECME V. 1.0 package options are designed to stand-alone.

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12 Package-Wide Variables

12.1 SACC Exemptions

There are no SACC exemptions for this package.

12.2 Variables

The following is a list of the more important namespace variables by the ECME V. 1.0 package. These variables are listed here for support purposes only and can change from version to version.

BPS array variables

The BPS array contains all the information needed to build a claim. This information comes primarily from two sources, IB/Insurance and Pharmacy data.

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Security Guide

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13 Security Management

This package does not impose any additional legal requirements on the user, nor does it relieve the user of any legal requirements. No additional security measures are to be applied other than those implemented through Menu Manager and the package routines. No additional licenses are necessary to run the software. Confidentiality of staff and patient data and the monitoring of this confidentiality are no different than with any other paper reference.

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14 Mail Groups and Mail Messages (Bulletins)

There are three mail groups in ECME.

- The mail group BPS OPECC should contain members who will monitor the ECME process.
- The mail group BPS TRICARE should contain members who will monitor the TRICARE process.
- The mail group BPS CHAMPVA should contain members who will monitor the CHAMPVA process

There are seven MailMan messages (bulletins) sent by ECME.

- If an ECME transaction is missing the insurance information necessary to process the claim, an email bulletin will be sent to the BPS OPECC mail group before the claim processing terminates.
- The Auto-Reversal Process will send an email to the BPS OPECC mail group with a list of ECME claims that were auto-reversed.
- The VA SITE CONTACT in the BPS SETUP table will be notified of any difficulties encountered during the registration process.
- If a Veteran RX/fill cannot be queued for processing, an email is sent to the BPS OPECC mail group.
- If a TRICARE RX/fill cannot be queued for processing, an email is sent to the BPS TRICARE mail group.
- If a CHAMPVA RX/fill cannot be queued for processing, an email is sent to the BPS CHAMPVA mail group
- If a primary claim is closed by an Rx Return to Stock, an Rx Delete, or an Inpatient Auto Reversal and there is an open secondary claim, a bulletin will be sent to the BPS OPECC mail group so that they can manually reverse (if needed) and close the secondary claim.

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15 Remote Systems

ECME transmits prescription claims and eligibility verification requests to third-party payers via the Austin Information Technology Center (AITC) and the clearinghouse Emdeon via HL7. The **claims messages sent and received must comply with the NCPDP V. D.0 Telecommunications Standard**. The data on the claims transactions are controlled by fields defined on the payer sheets, which are created by the third-party payer. Generally, the data may include patient, insurance, provider, and prescription data. The payer response will include whether the claim was paid or rejected and possibly drug utilization response (DUR) information. The number of transactions will vary depending on the frequency of prescriptions created at a site and how many of those claims can be third-party billed. The data is not encrypted between VistA and the AITC, which is inside the VA firewall.

ECME transmits registration data to the AITC via HL7. The registration data includes the site data (site number, site contacts, and site contact means) and pharmacy data (pharmacy contacts and contact means, NCPDP, pharmacy DEA, and lead pharmacist data). The AITC returns acknowledgement messages for each registration message it receives. There is a nightly job, which, if scheduled properly, will register the site and pharmacy once every day. The data is also sent if the user requests it via the Register Pharmacy with AITC option [BPS SETUP REGISTER PHAMACY]. The data is not encrypted between VistA and the AITC, which is inside the VA firewall.

ECME receives payer sheet table updates from the AITC via HL7. The payer sheet data is stored in the BPS NCPDP FORMATS table (#9002313.92). VistA will return acknowledgement messages for every table update it receives. Currently, the AITC updates their database about once a week and any updates will then be sent to the VistA sites. The data is not encrypted between VistA and the AITC, which is inside the VA firewall.

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16 Archiving and Purging

16.1 Archiving

At present, the ECME V. 1.0 package does not provide for the archiving of its data.

16.2 Purging

The BPS Nightly Background Job, which should be scheduled to run nightly, will purge data older than 365 days from the BPS LOG (#9002313.12) file.

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17 Contingency Planning

If a system failure occurs, check for stranded submissions via the View/Unstrand Submissions Not Completed option [BPS UNSTRAND SCREEN]. If any stranded submissions are found, unstrand them and reprocess them via the ECME User Screen option. Note that requests stranded in a 'Transmitting' state most likely indicate that there is a problem with HL7 processing at the site or at the AITC. If there is an HL7 problem and it is resolved, the submissions will transmit normally and no other effort is needed. Only in the event that it is verified that there is not an HL7 problem, then submissions in this state should be unstranded.

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18 Interfacing

There are no specialized products embedded within or required by the ECME package.

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19 Electronic Signatures

There are no electronic signatures required by the ECME package.

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20 Menus

[BPSMENU]

The complete list of ECME V. 1.0 menu options is shown below. The Claims Coordinator needs to access all ECME V. 1.0 options.



To view the complete ECME V. 1.0 menu structure, the user must hold the BPSMENU, BPS USER, BPS MANAGER, BPS MASTER, BPS REPORTS, and BPS SUPERVISOR keys.

<u>Option Name</u>	<u>Menu Text</u>
BPS MANAGER MENU	Pharmacy ECME Manager Menu
BPS STATS SCREEN	Statistics Screen
BPS MENU MAINTENANCE	ECME transaction maintenance options
BPS MENU RPT CLAIM STATUS	Claim Results and Status
BPS MENU RPT MAIN	Pharmacy Electronic Claims Reports
BPS MENU RPT OTHER	Other Reports
BPS COB MENU	ECME Pharmacy COB
BPS COB PROCESS SECOND TRICARE	Process Secondary/TRICARE Rx to ECME
BPS COB RPT SECONDARY CLAIMS	Potential Secondary Rx Claims Report
BPS POTENTIAL CLAIMS RPT DUAL	Potential Claims Report for Dual Eligible
BPS NIGHTLY BACKGROUND JOB	BPS Nightly Background Job
BPS RPT RECENT TRANSACTIONS	Recent Transactions
BPS RPT CLOSED CLAIMS	Closed Claims Report
BPS RPT CMOP/ECME ACTIVITY	CMOP/ECME Activity Report

<u>Option Name</u>	<u>Menu Text</u>
BPS RPT ERRONEOUS REV	List Possible Erroneous Reversals
BPS RPT NOT RELEASED	Claims Submitted, Not Yet Released
BPS RPT PAYABLE	Payable Claims Report
BPS RPT PAYER SHEET DETAIL	Payer Sheet Detail Report
BPS RPT REJECTION	Rejected Claims Report
BPS RPT REVERSAL	Reversal Claims Report
BPS RPT TOTALS BY DAY	Totals by Date
BPS SETUP MENU	Pharmacy ECME Setup Menu
BPS SETUP BASIC PARAMS	Edit Basic Pharmacy ECME Parameters
BPS RPT SETUP PHARMACIES	ECME Setup – Pharmacies Report
BPS SETUP PHARMACY	Edit Pharmacy ECME Pharmacy Data
BPS SETUP REGISTER PHARMACY	Register Pharmacy with Austin Automation Center
BPS RPT TURNAROUND STATS	Turn-around time statistics
BPS UNSTRAND SCREEN	View/Unstrand Submissions Not Completed
BPS USER SCREEN	Claims Data Entry Screen
BPSMENU	ECME
BPS RPT CLAIMS RESPONSE	ECME Claims-Response Inquiry
BPS RPT NON-BILLABLE REPORT	Non-Billable Status Report
BPS RPT SPENDING ACCOUNT	Spending Account Report
BPS RPT VIEW ECME RX	View ePharmacy Rx
BPS OPECC PRODUCTIVITY REPORT	OPECC Productivity Report

Example: How to View the Exported Options Using VA FileMan

VA FileMan 22.0

Select OPTION: 5 INQUIRE TO FILE ENTRIES

OUTPUT FROM WHAT FILE: OPTION// <Enter>

Select OPTION NAME: BPSMENU ECME

ANOTHER ONE: <Enter>

STANDARD CAPTIONED OUTPUT? Yes// <Enter> (Yes)

Include COMPUTED fields: (N/Y/R/B): NO// <Enter> - No record number (IEN), no Computed Fields

DISPLAY AUDIT TRAIL? No// <Enter> NO

NAME: BPSMENU

TYPE: menu

LOCK: BPSMENU

E ACTION PRESENT: YES

DESCRIPTION: The main menu

ITEM: BPS MANAGER MENU

DISPLAY ORDER: 2

ITEM: BPS USER SCREEN

DISPLAY ORDER: 1

ITEM: BPS MENU RPT MAIN

DISPLAY ORDER: 4

ENTRY ACTION: K BPSQUIT D INIT^BPSMHDR I \$G(BPSQUIT) K BPSQUIT S XQUIT=1

HEADER: D HDR^BPSMHDR

TIMESTAMP OF PRIMARY MENU: 60044,54655

UPPERCASE MENU TEXT: ECME

MENU TEXT: ECME

CREATOR: ECMEuser,One

PACKAGE: IHS PHARMACY POINT OF SALE

HEADER PRESENT?: YES

SYNONYM: MGR

SYNONYM: U

SYNONYM: RPT

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20.1 Security Keys

BPSMENU	Required for accessing the main ECME menu [BPSMENU]
BPS USER	Required for accessing the ECME User's Screen [BPS USER SCREEN] Required for accessing the option Process Secondary/TRICARE Rx to ECME [BPS COB PROCESS SECOND TRICARE]
BPS MANAGER	Required for accessing the following ECME options: <ul style="list-style-type: none">▪ Pharmacy ECME Manager Menu [BPS MANAGER MENU]▪ Statistics Screen [BPS STATISTICS SCREEN]▪ ECME transaction maintenance options [BPS MENU MAINTENANCE]▪ View/Unstrand Submissions Not Completed [BPS UNSTRAND SCREEN]▪ Re Open CLOSED Claims [BPS REOPEN CLOSED CLAIMS]
BPS MASTER	Required for accessing the following ECME options: <ul style="list-style-type: none">▪ Pharmacy ECME Setup Menu [BPS SETUP MENU]▪ Edit Basic Pharmacy ECME Parameters [BPS SETUP BASIC PARAMS]▪ Edit ECME Pharmacy Data [BPS SETUP PHARMACY]▪ Register Pharmacy with Austin Automation Center [BPS SETUP REGISTER PHARMACY]
BPS REPORTS	Required for accessing the following ECME options: <ul style="list-style-type: none">▪ Pharmacy Electronic Claims Reports [BPS MENU RPT MAIN]▪ Claim Results and Status [BPS MENU RPT CLAIM STATUS]▪ Recent Transactions [BPS RPT RECENT TRANSACTIONS]▪ Closed Claims Report [BPS RPT CLOSED CLAIMS]▪ CMOP/ECME Activity Report [BPS RPT CMOP/ECME ACTIVITY]▪ Claims Submitted, Not Yet Released [BPS RPT NOT RELEASED]▪ Payable Claims Report [BPS RPT PAYABLE]▪ Payer Sheet Detail Report [BPS RPT PAYER SHEET DETAIL]▪ Rejected Claims Report [BPS RPT REJECTION]▪ Reversal Claims Report [BPS RPT REVERSAL]▪ Totals by Date [BPS RPT TOTALS BY DAY]▪ Turn-around time statistics [BPS RPT TURNAROUND STATS]

- ECME Setup – Pharmacies Report [BPS RPT SETUP PHARMACIES]
- Spending Account Report [BPS RPT SPENDING ACCOUNT]
- ECME Claims-Response Inquiry [BPS RPT CLAIMS RESPONSE]
- Non-Billable Status Report [BPS RPT NON-BILLABLE REPORT]

BPS SUPERVISOR Required for this ECME option:

- OPECC Productivity Report [BPS OPECC PRODUCTIVITY REPORT]

21 File Security

All ECME V. 1.0 related files – BPS CLAIMS file (#9002313.02) through BPS SETUP file (#9002313.99) – have Audit (AUDIT), Data Dictionary (DD), Delete (DEL), Learn As You Go (LAYGO), and Write (WR) access codes of “@” and Read (RD) access codes of “Pp”.

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22 References

VA Software Document Library

<http://www4.va.gov/vdl/>

VA Software Document Library – Electronic Claims Management Engine (ECME)

<http://www4.va.gov/vdl/application.asp?appid=141>

NCPDP HIPAA Transactions documentation

http://www.ncdp.org/news_hipaa_trans_current.aspx

HIPAA NCPDP Connection for EDI Pharmacy (Active Release)

[http://www4.va.gov/vdl/documents/Clinical/Pharm-Consol_Mail_Outpat_Pharm_\(CMOP\)/ecme_hipaa_ncdp_1_rn.pdf](http://www4.va.gov/vdl/documents/Clinical/Pharm-Consol_Mail_Outpat_Pharm_(CMOP)/ecme_hipaa_ncdp_1_rn.pdf)

NCPDP Basic Guide to Standards

http://www.ncdp.org/pdf/Basic_guide_to_standards.pdf

23 Official Policies

ECME software is subject to VHA directive 2004-038 which forbids the local modification of Class I software.

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A. Glossary

Accredited Standards Committee (ASC)	An organization that has been accredited by American National Standards Institute (ANSI) for the development of American National Standards.
Administrative Code Sets	Code sets that characterize a general business situation rather than a medical condition or service.
Administrative Simplification (A/S)	Title II, Subtitle F, of HIPAA, which gives the Department Of Health And Human Services (DHHS) the authority to mandate the use of standards for the electronic exchange of health care data; to specify what medical and administrative code sets should be used within those standards; to require the use of national identification systems for health care patients, providers, payers (or plans), and employers (or sponsors); and to specify the types of measures required to protect the security and privacy of personally identifiable health care information.
AITC	Austin Information Technology Center, formerly known as the Austin Automation Center (AAC).
American National Standards (ANS)	Standards developed and approved by organizations accredited by ANSI.
American National Standards Institute (ANSI)	An organization that accredits various standards-setting committees, and monitors their compliance with the open rule-making process that they must follow to qualify for ANSI accreditation.

American Society for Testing and Materials (ASTM)	A standards group that has published general guidelines for the development of standards, including those for health care identifiers.
American Medical Association (AMA)	A professional association that represents the voice of the American medical profession and constitutes the partnership of physicians and their professional associations dedicated to promoting the art and science of medicine and the betterment of public health.
Back Door	System access via the roll and scroll, character and Mumps based VistA application.
Blue Cross and Blue Shield Association (BCBSA)	An association that represents the common interest of Blue Cross and Blue Shield health plans. The BCBSA maintains the Claim Adjustment Reason Codes code set.
Business Model	A model of a business organization or process.
CHAMPVA Patient	A CHAMPVA patient is a patient that has CHAMPVA coverage only. The CHAMPVA insurance will be billed for the prescription. Generally, if the CHAMPVA insurance rejects the claim, then the medication will NOT be released to the patient.
Clean Claim	An insurance claim that has no defect, impropriety (including any lack of any substantial documentation) or particular circumstance requiring special treatment that prevents timely payment from being made.

**Clearinghouse
(or Health Care Clearinghouse)**

For health care, an organization that translates health care data to or from a standard format.

Centers for Medicare & Medicaid Services (CMS)

Centers for Medicare & Medicaid Services, formerly Health Care Financing Administration (HCFA). The administration within HHS that is responsible for the national administration of the Medicaid and Medicare programs.

CMS-1450

CMS's name for the institutional uniform claim form, or UB-04.

CMS-1500

CMS's name for the professional uniform claim form.

Coordination of Benefits (COB)

A provision that is intended to avoid claims payment delays and duplication of benefits when a person is covered by two or more plans providing benefits or services for medical, dental or other care or treatment.

Code Set

Under HIPAA "codes used to encode data elements, tables of terms, medical concepts, diagnostic codes, or medical procedures. A code set includes the codes and descriptors of the codes." [45 CFR 162.103]

Covered Entity

Under HIPAA, a health plan, healthcare clearinghouse or health care provider who transmits information in electronic form in connection with a transaction covered by this subchapter 160.103 of 45 CFR.

Current Procedural Terminology	A procedure code set maintained and copyrighted by the AMA and that has been selected for use under HIPAA for non-institutional and non-dental professional transactions.
Data Dictionary (DD)	A document or system that characterizes the data content of a system.
Data Element	Under HIPAA, this is "...the smallest named unit of information in a transaction." [45 CFR 162.103]
Data Mapping	The process of matching one set of data elements or individual code values to their closest equivalents in another set of them.
Data Model	A conceptual model of the information needed to support a business function or process.
Data Set	Under HIPAA, this is "...a semantically meaningful unit of information exchanged between two parties to a transaction." [45 CFR 162.103]
Designated Code Set	A medical or administrative code set, which DHHS has designated for use in one or more of the HIPAA standards.
Designated Data Content Committee or Designated DCC	An organization, which DHHS has designated for oversight of the business data content of one or more of the HIPAA-mandated transaction standards.
Designated Standard	A standard that DHHS has designated for use under the authority provided by HIPAA.

Department of Health and Human Services (DHHS) or (HHS)

Per the website address provided below, 'The Department of Health And Human Services is the United States government's principal agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves.' The website is available at <http://www.os.dhhs.gov/>.

Dismissed

The ECME function of removing (not physically deleting) patient entries and/or prescriptions from viewing on the Claims Data Entry Screen.

Electronic Commerce (EComm)

The exchange of business information by electronic means.

Electronic Data Interchange (EDI)

The transfer of data between different companies using networks, such as the Internet. As more and more companies are connected to the Internet, EDI is becoming increasingly important as an industry standard for companies to buy, sell, and trade information. ANSI has approved a set of EDI standards known as the X12 standards.

Finish

Term used for completing orders from Order Entry/Results Reporting V. 3.0.

‘Finish’ a Prescription

This process within VistA Outpatient Pharmacy V. 7.0 where a pharmacy prescription order has been reviewed by either a pharmacy technician or pharmacist and is the first step in processing a prescription in Pharmacy. If performed by a pharmacist with the appropriate security key, the prescription can be ‘Verified’ as well. See ‘Verify a Prescription’ for more information.

Flat File	This term usually refers to a file that consists of a series of plain text records.
Front Door	System access via the Delphi, Graphical User Interface (GUI) based Vista application.
Graphical User Interface (GUI)	A graphical method of controlling how a user interacts with a computer to perform various tasks.

HCFA Common Procedural Coding System (HCPCS)

A medical code set that identifies health care procedures, equipment, and supplies for claim submission purposes. It is maintained by Health Care Financing Administration (HCFA), and has been selected for use in the HIPAA transactions. HCPCS Level I contain numeric CPT-4 codes, which are maintained by the AMA. HCPCS Level II contains alphanumeric codes used to identify various items and services that are not included in the CPT-4 code set. These are maintained by HCFA, BCBSA, and Health Insurance Association of America (HIAA). HCPCS Level III contains alphanumeric codes that are assigned by Medicaid State agencies to identify additional items and services not included in levels I and II. These are usually called "local codes", and must have "W", "X", "Y", or "Z" in the first position. They are not named as HIPAA standard codes. HCPCS Procedure Modifier Codes can be used with all three levels, with the WA-ZY range used for locally assigned procedure modifiers.

Health Care Clearinghouse

Under HIPAA, this is "... a public or private entity that does either of the following: (1) processes or facilitates the processing of information received from another entity in a nonstandard format or containing nonstandard data content into standard data elements or a standard transaction, or (2) receives a standard transaction from another entity and processes or facilitates the processing of [that] information into nonstandard format or nonstandard data content for a receiving entity." [45 CFR 160.103]

Health Care Provider

Under HIPAA, this is "...a provider of services as defined in the section 1861(u) of the [Social Security] Act, 42 USC 1395x(u), a provider of medical or other health services as defined in section 1861(s) of the Act, 42 USC 1395(s), and any other person or organization who furnishes, bills, or is paid for health care in the normal course of business." [45 CFR 160.103]

Health Information

Under HIPAA this is "... any information, whether oral or recorded in any form or medium that (a) is created or received by a health care provider, health plan, public health authority, employer, life insurer, school or university, or health care clearinghouse; and (b) related to the past, present or future physical or mental health or condition of an individual, the provision of health care to an individual, or the past, present or future payment for the provision of health care to an individual." [45 CFR 160.103]

Health Insurance Association of America (HIAA)

An industry association that represents the interests of commercial health care insurers. The HIAA participates in the maintenance of some code sets, including HCPCS Level II codes.

Health Insurance Portability and Accountability Act of 1996 (HIPAA)

A Federal law that makes a number of changes that have the goal of allowing persons to qualify immediately for comparable health insurance coverage when they change their employment relationships. Title II, Subtitle F, of HIPAA gives HHS the authority to mandate the use of standards for the electronic exchange of health care data; to specify what medical and administrative code sets should be used within those standards; to require the use of national identification systems for health care patients, providers, payers (or plans), and employers (or sponsors); and to specify the types of measures required to protect the security and privacy of personally identifiable health care information. Also known as the Kennedy-Kassebaum Bill, the Kassebaum-Kennedy Bill, K2, or Public Law 104-191.

Health Plan

Under HIPAA this is "...an individual or group plan that provides, or pay the cost of, medical care". [45 CFR 160.103]

Healthcare Financial Management Association (HFMA)

An organization for the improvement of the financial management of healthcare-related organizations. The HFMA sponsors some HIPAA educational seminars.

Health Level Seven (HL7)

An ANSI-accredited group that defines standards for the cross-platform exchange of information within a health care organization. HL7 is responsible for specifying the Level Seven Open System Interconnection (OSI) standards for the health industry. Some HL7 standards will be encapsulated in the X12 standards used for transmitting claim attachments.

**HIPAA Data Dictionary
or HIPAA DD**

A data dictionary that defines and cross-references the contents of all X12 transactions included in the HIPAA mandate. It is maintained by X12N/TG3.

Implementation Guide (IG)

A document explaining the proper use of a standard for a specific business purpose. The X12N HIPAA IGs are the primary reference documents used by those implementing the associated transactions, and are incorporated into the HIPAA regulations by reference.

Implementation Specification

Under HIPAA, this is "... the specific instructions for implementing a standard". [45 CFR 160.103]

Information Model

A conceptual model of the information needed to support a business function or process.

**International Classification of Diseases
(ICD)**

A medical code set maintained by the World Health Organization (WHO). The primary purpose of this code set is to classify causes of death. A United States (US) extension of this coding system, maintained by the National Center for Health Statistics (NCHS) within the Centers for Disease Control (CDC), is used to identify morbidity factors, or diagnoses. The ICD-9-CM (Revision 9 Clinical Modification) codes have been selected for use in the HIPAA transactions.

**International Standards Organization
(ISO) or International Organization
for Standardization**

An organization that coordinates the development and adoption of numerous international standards.

**Joint Commission on Accreditation
of Healthcare Organizations (JCAHO)**

In the future, the JCAHO may play a role in certifying these organizations compliance with the HIPAA A/S requirements.

J-Codes

Previously HCPCS Level II has contained a set of codes with a high-order value of "J" to identify some drugs and some other items. The final HIPAA transactions and code set rule states that any J-codes identifying drugs will be dropped from the HCPCS and NDC codes will be used to identify all drug products.

Maintain or Maintenance

Under HIPAA, this is "...activities necessary to support the use of a standard adopted by the Secretary, including technical corrections to an implementation specification, and enhancements or expansion of a code set. This term excludes the activities related to the adoption of a new standard or implementation specification, or modification to an adopted standard or implementation specification." [45 CFR 162.103]

Maximum Defined Data Set

Under HIPAA, this is "... all of the required data elements for a particular standard based on a specific implementation specification." [45 CFR 162.103]. A framework under HIPAA whereby an entity creating a transaction is free to include whatever data any receiver might want or need. The recipient of a maximum data set is free to ignore any portion of the data not needed to conduct their part of the associated business transaction, unless the nonessential data is needed for coordination of benefits.

Medical Code Sets

Codes that characterize a medical condition or treatment. The code sets are usually maintained by professional societies and public health organizations.

Memorandum of Understanding (MOU)	A document providing a general description of the kinds of responsibilities that are to be assumed by two or more parties in their pursuit of some goal(s). Information that is more specific may be provided in an associated Statement Of Work (SOW).
Modify or Modification	Under HIPAA, refers to "a change adopted by the Secretary, through regulation, to a standard or an implementation specification." [45 CFR 160.102]
NABP #	National Association of Boards of Pharmacy number. This term is obsolete; it has been superseded by the NCPDP number.
National Center for Health Statistics (NCHS)	An administration of HHS and CDC that oversees ICD coding.
National Council for Prescription Drug Programs (NCPDP)	An ANSI-accredited group that maintains a number of standard formats for use by the retail pharmacy industry, some of which are included in the HIPAA mandates.
National Drug Code (NDC)	A medical code set that has been selected for use in the HIPAA transactions.
National Employer ID	A system for uniquely identifying all sponsors of health care benefits.
National Patient ID	A system for uniquely identifying all recipients of health care services.
National Payer ID	A system for uniquely identifying all organizations that pays for health care services. Also known as Health Plan ID or Plan ID.

National Provider File (NPF)	The database envisioned for use in maintaining a national provider registry.
National Provider ID	A system for uniquely identifying all providers of health care services, supplies, and equipment.
National Provider Registry	The organization envisioned for assigning the National Provider IDs.
National Provider System (NPS)	The administrative system envisioned for supporting a national provider registry.
National Standard Format (NSF)	Generically, this applies to any national standard format, but it is often used in a more limited way to designate the Professional EMC NSF, a 320-byte flat file record format used to submit professional claims.
National Uniform Billing Committee (NUBC)	The committee established by the American Hospital Association (AHA) to develop a single billing form and standard data set that could be used nationwide by institutional providers and payers for handling health care claims.
NCPDP Batch Standard	An NCPDP standard designed for use by low-volume dispensers of pharmaceuticals, such as nursing homes. Version 1.0 of this standard has been mandated under HIPAA.
NCPDP Telecommunication Standards	An NCPDP standard designed for use by high-volume dispensers of pharmaceuticals, such as retail pharmacies. Version D.0 is one of the transaction standards under HIPAA.

Non-Formulary Drugs

The medications, which are defined as commercially available drug products not included in the VA National Formulary.

Notice of Intent (NOI)

A document that describes a subject area for which the Federal Government is considering developing regulations. It may describe what the government considers to be the relevant considerations and invite comments from interested parties. These comments can then be used in developing a Notice of Proposed Rulemaking (NPRM) or a final regulation.

Notice of Proposed Rulemaking (NPRM)

A document that describes and explains regulations that the Federal Government proposes to adopt at some future date, and invites interested parties to submit comments related to them. These comments can then be used in developing the final rules.

Office of Management & Budget (OMB)

A Federal Government agency that has a major role in reviewing proposed Federal regulations.

Open System Interconnection (OSI)

A multi-layer ISO data communications standard. Level Seven of this standard is industry-specific, and HL7 is responsible for specifying the level seven OSI standards for the health industry.

Orderable Item

An Orderable Item name and dosage form that has no strength attached to it (e.g., Acetaminophen). The name with a strength attached is the Dispense Drug name (e.g., Acetaminophen 325mg).

Payer

In health care, an entity that assumes the risk of paying for medical treatments. This can

be an uninsured patient, a self-insured employer, or a health care plan or Health Maintenance Organization (HMO).

PAYERID

HCFA's term for their National Payer ID initiative.

Payer Sheet

Entries in BPS NCPDP FORMATS (#9002313.92) are commonly referred to as "payer sheets".

Placeholders

Physical and/or logical data elements that are referenced and placed within a data structure that have a data definition but may or may not currently exist within the system. The value of these data elements are not currently maintained by the software but are established for future iterations of system development related to Billing Aware.

Potentially Billable Event

A service, which has all required data elements associated with it. These data elements are collected in the VistA Clinical Application.

Professional Component

Charges for physician services. Examples include physician who reads the Electrocardiogram (EKG) and an Emergency Room physician who provides treatment.

Provider Taxonomy Codes

A code set for identifying the provider type and area of specialization for all health care providers. A given provider can have several Provider Taxonomy Codes. The BCBSA maintains this code set.

Secretary

Under HIPAA, this refers to the Secretary of the US Department of Health and Human

	Services or his/her designated representatives. [45 CFR 160.103].
Segment	Under HIPAA, this is "...a group of related data elements in a transaction". [45 CFR 162.103]
Service	Medical care and items such as medical diagnosis and treatment, drugs and biologicals, supplies, appliances, and equipment, medical social services, and use of hospital Regional Primary Care Hospital (RPCH) or Skilled Nursing Facility (SNF) facilities.
Standard	Under HIPAA, this is "... a prescribed set of rules, conditions, or requirements describing the following information for products, systems, services or practices (1) Classification of components, (2) Specification of Materials, performance or operations, (3) Delineation of procedures. [45 CFR 160.103]
Standard Setting Organization (SSO)	Under HIPAA, this is "...an organization accredited by ANSI that develops and maintains standards for information transactions or data elements, or any other standard that is necessary for, or will facilitate the implementation of this part." [45 CFR 160.103]
Standard Transaction	Under HIPAA, this is "... a transaction that complies with the applicable standard adopted under this part." [45 CFR 162.103]
Statement of Work (SOW)	A document describing the specific tasks and methodologies that will be followed to satisfy the requirements of an associated contract or MOU.

Third Party Administrator (TPA)	An entity that processes health care claims and performs related business functions for a health plan.
Third (3rd) Party Claims	Health care insurance claims submitted to an entity for reimbursement of health care bills.
Transaction	Under HIPAA, this is "...the exchange of information between two parties to carry out financial or administrative activities related to health care." [45 CFR 160.103]
TRICARE Patient	A TRICARE patient is a patient that has TRICARE coverage. The TRICARE insurance will be billed for the prescription. Generally, if the TRICARE insurance rejects the claim, then the medication will NOT be released to the patient.
UB-04	A uniform institutional claim form developed by the National Uniform Billing Committee (NUBC) that has been in use since 1993.
Unstructured Data	This term usually refers to data that is represented as free-form text, as an image, etc., where it is not practical to predict exactly what data will appear where.
‘Verify’ a Prescription	After a prescription order has been ‘Finished’ the prescription must be ‘Verified’ by an authorized VistA user, through the administration of the system security key SOP. This is a critical step in the process of generating an electronic claim.

**Veterans Health Information Systems
and Technology Architecture (VistA)**

Acronym for Veterans Health Information Systems and Technology Architecture, the new name for Decentralized Hospital Computer Program (DHCP).

**Workgroup for Electronic Data
Interchange (WEDI)**

A health care industry group that lobbied for HIPAA A/S, and that has a formal consultative role under the HIPAA legislation.

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