

Enrollment System (ES) 4.8

Release Notes



October 2017

Department of Veterans Affairs

Office of Information and Technology (OI&T)

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1. Introduction

The mission of the Department of Veterans Affairs (VA) Office of Information and Technology (OI&T), Enterprise Program Management Office (EPMO) is to provide benefits to Veterans and their families. In order to meet this overarching goal, OI&T is charged with providing high quality, effective, and efficient IT services and Operations and Maintenance (O&M) to persons and organizations that provide point-of-care services to our Veterans.

The VA's goals for its Veterans and families include:

- Making it easier for Veterans and their families to receive the right benefits, and meeting their expectations for quality, timeliness, and responsiveness.
- Improve the quality and accessibility of health care, benefits, and memorial services while optimizing value.
- Provide world-class health care delivery, by partnering with each Veteran to create a personalized, proactive strategy to optimize health and well-being, while providing state of the art disease management.
- Ensure awareness and understanding of the personalized, proactive, and patient-driven health care model through education and monitoring.
- Provide convenient access to information regarding VA health benefits, medical records, health information, expert advice, and ongoing support needed to make informed health decisions and successfully implement the Veteran's personal health plans.
- Receive timely, high quality, personalized, safe, effective, and equitable health care, not dependent upon geography, gender, age, culture, race, or sexual orientation.
- Strengthen collaborations with communities and organizations, such as the Department of Defense (DoD), Department of Health and Human Services (DHHS), academic affiliates, and other service organizations.

In order to assist in meeting these goals, the Enterprise Health Benefits Determination (EHBD) program will provide enterprise wide enhancements and sustainment for the following systems/applications:

- The Enrollment System (ES) assists Veterans to enroll for VA healthcare benefits and is the core application that feeds other VA systems with Enrollment and Eligibility (E&E) data.
- Income Verification Match (IVM) assists in determining priority grouping for healthcare eligibility.
- Veterans Information Systems and Technology Architecture (VistA) Registration, Eligibility & Enrollment (REE) shares information with other VistA applications and enables registration and eligibility determinations and enrollment at VA Medical Centers (VAMC).
- Veteran's On-Line Application (VOA) enables Veterans to self-enroll in VA healthcare.

Enrollment System Modernization (ESM) defines health benefit plan(s) for which a client (Veteran, Service Member, or beneficiary) is eligible and ties them to the authority for care. Key enhancements to be completed include Pending Eligibility Determination, fixes to the Enrollment System, Date of Death, Internal Controls, Workflow, Veterans Financial Assessment,

converting of Military Service Data Sharing (MSDS) to Enterprise Military Information Service (eMIS), Manage Relationships, Veteran Contact Service, and support for Enrollment System Community Care (ESCC).

2. Purpose

The purpose of this Release Notes document is to support the release of ES 4.8. The EHBD Program provides enhancements to the ES. This ES 4.8 release, developed in Java technology, contains ESM development efforts, including enhancements to support Community Care (CC) and ES Sustainment.

3. Audience

This document targets users and administrators of ES 4.8 and applies to the changes made between this release and any previous release for this software.

4. This Release

ES will be upgraded from Version 4.7 to Version 4.8 and hosted at the Austin Information Technology Center (AITC). This upgrade will improve the user experience and the performance of ES.

The following sections provide a summary of the enhancements and modifications to the existing software and any known issues for ES 4.8.

4.1. Enhancements and Modifications

Table 1 lists the enhancements and modifications included in the ES 4.8 release. Enhancements and modifications are tracked in Rational Team Concert (RTC) Requirements Management (RM).

Table 1: Enhancements and Modifications in ES 4.8

RTC RM #	Title	Description
922131	Manage CCN Contractor Menu Option	New menu option to manage Community Care Network (CCN) Contractors.
922132	Manage CCN Contractors Screen	New screen to add CCN Contractors and/or assign States and Regions.
922133	CCN Contractor Add/Edit Screen	New screen to add a CCN Contractor or edit an existing CCN Contractor.
922136	View Veteran Records Sent to Contractors Screen	New screen showing the Veteran Information sent to the CCN Contractors.
922138	View Records Sent to CCN Contractors Screen - From Menu	New Message Search screen that returns a list of messages sent for viewing or re-transmittal.
922139	CCN Contractor Message Log	New screen that displays the message log

RTC RM #	Title	Description
	Transmission Details Screen	transmission details for the message sent to the CCN Contractor.
922143	Manage Region/State Associations	New screen to associate Regions to States.
922144	Display Contractor Region on Community Care Determination Screen	The CCN Contractor region will display on the CC Determination Veteran Information screen as a display-only field.
922172	Batch Process for Sending Initial Veteran Information to CCN Contractor	New batch process to send the initial Veteran information to the CCN Contractor.
922176	Triggering the Sending of Veteran's Information to CCN Contractor	Added rules for triggering the sending of Veteran's Information to the CCN Contractor.
922178	Receive and Process Acknowledgement Response From CCN Contractor	ES will receive and store acknowledgement responses from CCN Contractors for messages sent.
922183	Record Information Sent to CCN Contractors	When and what Veteran Information sent to CCN Contractors will be recorded in a log.
924624	ES Receive Health Information from Contractor	ES will receive and process Other Health Insurance Information from the CCN Contractor.
931420	Maintain the Enrollment System	Defects found in a prior ESM release that are fixed in this release.
936628	Community Care Determination History Screen	New screen to display the CC Determination History data.
938798	Maintain the Enrollment System Application by providing defect fixes for prior ESCC enhancements.	Defects found in a prior ESCC release that are fixed in this release.
938800	Maintain the Enrollment System Application by providing minor enhancements, defect fixes, and routine maintenance.	Defects fixed by sustainment during this release.

Table 2 lists the defects and fixes and corresponding RTC Change and Configuration Management (CM) numbers included in ES 4.8.

Table 2: Defects and Fixes in ES 4.8

RTC CM #	Summary
565313	Defect: Resolve Fortify findings as per scan of ESR Mars Dev stream. Fix: Code is updated to resolve Fortify findings as per scan of ESR Mars Dev stream.
569545	Defect: UFT-FDD Summary report shows incorrect number of records. Fix: The Selection option is updated to match the detail report. Only FDD entries with a valid entry in the PSIM report table will be counted.
571558	Defect: CC Manual Override Error message show up when user manual override from the new record VCE is No data available to Basic. Fix: The issue was fixed by forcing a cache refresh of the person. Refresh the person record in ES before doing the CC override by clicking the "Person Search" hyperlink located in the upper-left.
577667	Defect: Resolve Fortify Formula findings as per scan of ESR Mars Dev stream dated 08/22/2017. Fix: Updated code to remove Fortify High Finding Formula Injection blacklist characters such as =, +, - and @ from spreadsheet contents.
579544	Defect: DOD - Sometimes ES UI displays incorrect Source of Notification other than what was received from MVI. Fix: Updated code to ensure that the code interpreted is for code="DOD_SOURCE" to display correct Source of Notification.
580551	Defect: DOD - Should not recalculate Enrollment End Date when there is no update to date of death. Fix: Updated by making the comparison ahead of the rule calls. Once the process demographic rule has been completed the Boolean result of the comparison is sent to the calculate EE flow. This is used further down in the calculatedDateOfDeath demographic input parameter.
583130	Defect: Wait Time VISN Number is not showing up in TPA file. Fix: Updated with the VISN number correction in the BatchProcess to display the Wait Time VISN Number in the TPA file.
583587	Defect: Veteran Records erroring out from SSA Response Files. Fix: Updated code to remove extra SSN null check in between the spouse and Veteran checks.
583788	Defect: Letter 742 - 652A DOES NOT get automatically generated for an Updated Address with a USPS Return File. Fix: Modified the order of check between letters 742-652A and 742-652 for the history records.

RTC CM #	Summary
585915	<p>Defect: CC History page does not show residential address or wait-time/hardship data.</p> <p>Fix: Updated the VC History page to show all the residential address or wait-time/hardship data.</p>
586483	<p>Defect: The SSN field in ZDP in the Z10 message is being populated with object reference rather than SSN value.</p> <p>Fix: Updated code to fix Z10 segment outputting SSN object reference and commented out code to reset buffer.</p>
587140	<p>Defect: CC Override history is sometimes displayed out of order.</p> <p>Fix: Fixed the code where there is a date value getting updated to display in correct order.</p>
589612	<p>Defect: CCN Service Log Search by Status is not working.</p> <p>Fix: Updated code status search to enable filtering on status of CCN Service Log Search.</p>
589835	<p>Defect: ES is removing 'X' manual override.</p> <p>Fix: The ETL handling the CC Eligibility was changed to not update the CCE changes when the record is marked with Manual Override value of 'X'. Only if the CC Eligibility change is due to Enrollment / Eligibility changes it will remove the Manual Override from 'X'.</p>
589937	<p>Defect: 1302 message from ES to MVI sends imprecise DOD (mm/yyyy) in wrong format.</p> <p>Fix: A new format was created for formatWithTimeImpl to cater for the imprecise YYYYMM format to be sent.</p>
590287	<p>Defect: UI: Search results exceeding 1,000 error message is displayed, but first 1,000 results are missing.</p> <p>Fix: Code changes were made to the PaginatedQueryExecuter (subclass) to allow search results of up to 1,000 to return along with the error message.</p>
591215	<p>Defect: Manage CCN Contractors screen – An 's' is missing from Manage CCN Contractors title and page number/totals are missing.</p> <p>Fix: Page numbers are not needed in the State-Regions page and the Manage Contractors page. Updated the AdminMessages.properties file to add 's' to the missing label (Manage CCN Contractors title).</p>
595867	<p>Defect: CC HBP Veterans Choice Wait-Time – The hyphen is missing from the name in ES(Veteran Plan - Veterans Choice Wait Time).</p> <p>Fix: Submit a request to SDS to update one row in STD_HEALTHBENEFITPLAN table. Update the NAME for row with CODE 202 (ID 1812497) to this: 'Veteran Plan - Veterans Choice Wait-Time'.</p>
597458	<p>Defect: Community Care page not rendering.</p> <p>Fix: Updated the vcDetermination.jsp' file, add <c:choose> </choose> for st1 Element The Community Care Determinations page to have the proper rendering.</p>

4.2. Known Issues

Table 3 lists identified defects that remain open in this release.

Table 3: Open Defects in ES 4.8

RTC CM #	Summary
594341	508_CCN 4.0-Add/Update CCN Contractor page -Screen reader does not announce that the highlighted fields in red have errors.
594658	508 CCN 4.0 ES_CCN Contractors Messaging page-Screen reader does not announce that the highlighted fields in red have errors.
594708	508 CCN 4.0 ES_CCN Contractors Messaging page-Confirmation messages do not receive focus and are not voiced instantaneously.
598870	On CCN_Daily file, temporary phone number shows up when Active Permanent Mailing is on the file.
598873	When users add/update Temporary Mailing Address from Vista, ES fails to trigger a message to CCN
600705	CCN 4.0 SQA Edit CCN Contractors capability permission - When permission is not selected, all users should be able to view Manage CCN Contractors screen
603768	When processing the record for geocoded data from PSSG, the time is one hour behind
604296	The CC history page needs to show all changes associated with a new determination in the same history page
605308	Letter 901 triggers twice when VCE changes close to the 900/901 batch process scheduled time
606039	Fortify Scan of ES Mars Dev version 4.8 code stream

5. Product Documentation

The following documents apply to this release:

- ES 4.8 Release Notes are uploaded to the [VA Software Document Library](#) (VDL).
- Additional reference documentation related to this release is stored in RTC.