

**VistA MBAA*1*1
Veteran Appointment Request (VAR) 2.1
Scheduling Manager (SM) 1.1**

Pre-Install/Configuration Guide

Document Version 3.3



September 2016

Revision History

Note: The revision history cycle begins once changes or enhancements are requested after the Communications Plan has been baselined.

Date	Version	Description	Author
9/1/2016	3.3	<p>Updated for National Release, removing Pilot Site Information. Renaming from MBAA*1.0 to MBAA*1*1. Renamed document to MBAA_1_1_PG</p> <p>Name was Scheduling Calendar View (SCV) has been changed to Scheduling Manager (SM).</p> <p>In March 2015 when the VistA MBAA initial package release (MBAA*1.0) was created, the development team did not know and could not find a way to enter an initial package release in Forum via the National Patch Module (NPM). The initial release MBAA*1.0 was going to be accomplished via a Package Release message from Outlook. Then the plan was to release a subsequent patch to address defects in the initial package release. The developer in Forum National Patch Module (NPM) created MBAA*1*1 to address a post MBAA*1.0 defect.</p> <p>Flash forward to now, August 2016 and initial package releases can be done in Forum NPM as has been done with other VistA packages (see Virtual Patient Record, VPR*1*0 and NHIN*1*0). The issue now is that since MBAA*1*1 had already been created in the NPM, there is no way to go back and create MBAA*1*0. The NPM will not allow you to create a backwards release, it automatically increments.</p> <p>So now the initial release in NPM will be MBAA*1*1.</p>	M. Nadeau
6/9/2016	3.2	Added section 6.4 on known issue that may occur on Veteran Request. Error retrieving patient information. Please contact your system administrator for assistance.	M. Nadeau

Date	Version	Description	Author
6/9/2016	3.1	Updated after tech writer review, just clarified a couple sections in the checklist table. Renamed document to MBAA_PREINSTALL_CONFIG_GD.pdf	M. Nadeau
6/5/2016	3.0	Updated for VAR Veteran Requests v2.1.0 and Scheduling Manager - v1.1.1.1052 and MBAA Tv21 Renamed document from Install and Configuration Guide, to just Pre-Install and Configuration Guide. This document has only ever documented the preinstall steps and configuration. It was never intended to be an Install Guide and has never contained install instructions. Install instructions have been added to the MBAA Package Release message. The MBAA Package Release message has been included in this document as an appendix.	M. Nadeau
5/27/15	2.1	<ul style="list-style-type: none"> Clarified procedure in step #4 for Department of Defense User. Changed responsibility for Steps #9 and #10 from VAMC OIT/IRM to VAMC Clinic/Scheduling Manager 	MAP Office
5/19/15	2.0	Reporting System Errors form updated	MAP Office
5/13/15	1.0	Initial version post-review	MAP Office
5/11/15	0.4	MBAA Package Release info added and formatted	MAP Office
3/16/15	0.3	Tech Writer Review	MAP Office
3/14/15	0.2	Peer Review Updates	MAP Office
3/2/15	0.1	Initial Draft	MAP Office

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1 Overview

1.1 Intended Audience

The intended audience of this manual includes the following stakeholders:

- VAMC Information Resource Management (IRM) system administrators, or other technical staff who are tasked with installing MBAA*1*1 software in all VistA environments.
- VAMC Clinic and Scheduling Managers
- Product Support (PS) or other staff who are tasked with providing technical support.

This guide is written with the assumption that the reader is familiar with the following:

- VistA computing environment
- Scheduling—VistA M Server software
- Kernel—VistA M Server software
- VA FileMan data structures and terminology—VistA M Server software

1.2 Acronyms, and Abbreviations

Acronym	Definition
JSON	JavaScript Object Notation
MDO	Medical Domain Objects
MDWS	Medical Domain Web Services
RPC	Remote Procedure Call
SM	Scheduling Manager
SOA	Service Oriented Architecture
VAR	Veteran Appointment Request
VAMF	VA Mobile Framework
VistA	Veterans Health Information Systems and Technology Architecture

MDWS (pronounced “meadows”) is a suite of SOA middle-tier web services that exposes medical domain functionality via MDO. MDWS is equipped with the capacity to virtualize any legacy VistA RPC as a web service. MDWS exposes MDO and provides transparent multi-site accessibility, while enforcing business rules.

2 Purpose

This guide is provided to the VA staff to support all activities required to implement the Veteran Appointment Request (VAR 2.1) application, the Schedule Manager (SM) application, and the associated VistA Patch MBAA*1*1.

The VAR 2.1 and SM 1.1 applications are web applications that reside in the VA Mobile Framework (VAMF) in Terremark's VA-dedicated Cloud. The applications use the Medical Domain Web Services (MDWS), also in the VAMF, to communicate with VistA via Remote Procedure Calls (RPC). The VistA RPCs associated with VAR and SM reside in the newly created MBAA namespace. These MBAA RPCs allow authorized users of the mobile application(s) to retrieve and write scheduling data to the VistA Scheduling package files.

Veteran Appointment Request (VAR) is a veteran facing application that provides Veterans with information from VistA to schedule Primary Care clinic appointments, view future booked appointments, and cancel future appointments that were made using the Mobile App. Additionally, using VAR, Veterans can enter an appointment request for a Primary Care or Mental Health appointment and that request will then be processed in the VA Scheduling Staff facing application, Scheduling Manager (SM). SM is a web-based scheduling application that allows scheduling staff to view and process an appointment requests placed by Veterans in the VAR mobile application.

3 Implementation

The VistA MBAA*1 *1 patch is being released prior to the deployment of the supported web applications Veteran Appointment Request (VAR) and Scheduling Manager (SM). The web applications will be implemented using a phased release schedule. Each site will be contacted by a member of the VAR/SM Release Team or a designated POC from the VISN to coordinate the deployment of the web applications and a VAR/SM Implementation will assist with the training of staff as well as outreach and communications to the veterans. The installation of the VistA MBAA patch will ensure that each site is prepared for the implementation once the web applications release reaches each VAMC site. For any questions about the phased release, please contact the Release and Implementation Team at VAR_Release_Team@va.gov.

4 Veteran Appointment Request (VAR)

The VAR 2.1 application is the successor to VAR1, which completed limited pilot phase testing in September 2013. From this initial pilot test, additional requirements were gathered and evaluated, and have now been incorporated into VAR 2.1.

The VAR 2.1 application shall provide the Veteran an interface to allow them to directly schedule an appointment in VistA from the web (desktop or mobile device) and view their future booked appointments at the VA facility they selected using either a calendar or list view. They will also have the ability to cancel their future appointments at the facility they selected, which were booked using the VAR 2.1 application. The Veteran shall see only available primary care time slots with their Patient Aligned Care Team (PACT) provider, which they can book, based upon appointment availability in VistA, and the appointments which the site has elected to designate for direct patient booking using this app. In addition, they shall be notified about the success of appointment booking and cancellation. If there is no PACT assigned, the Veteran can only request appointments and then see status of those appointment requests.

The intended user base for the VAR 2.1 application is all Veterans who are currently enrolled at one or more VA Medical Centers or VA Healthcare Systems, and have been assigned a primary care provider.

The diagram below shows how the VAR 2.1 application uses the Medical Domain Web Services (MDWS) to communicate to the VistA systems using the MBAA RPCs database.

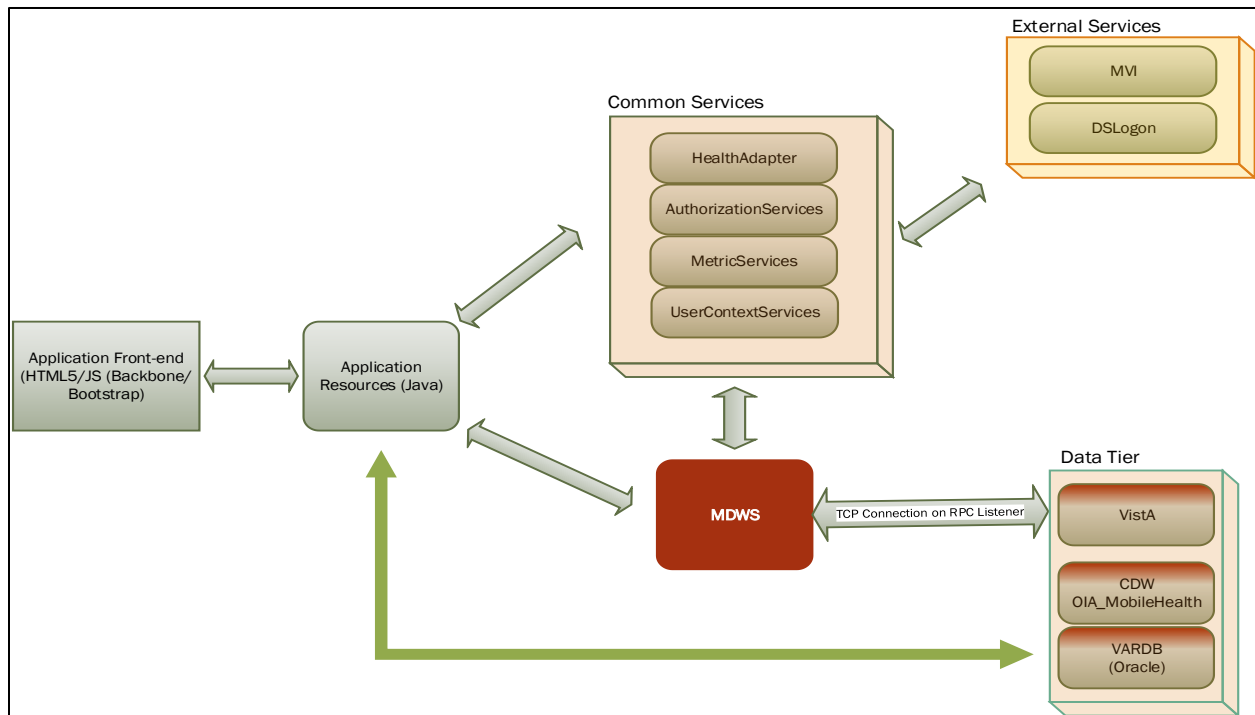


Figure 1: VAR 2.1 Architectural Overview

5 Schedule Manager

The SM 1.1 application is a web-based scheduling application that allows VAMC scheduling staff to view and process appointment requests placed by Veterans in the VAR mobile application. The application shall allow the VAMC scheduling user to view the status of appointment requests, process appointment requests and cancel appointment requests.

The intended user base for the SM 1.1 application is all schedulers at Primary Care and Mental Health Clinics responsible for processing Veteran Appointment Requests.

The SM 1.1 web application is intended to be used temporarily and will not be available for general release. VistA Scheduling Enhancements (VSE) will be fielded with an interface to the VARDB in order to process Veteran Appointment Requests in the future.

This diagram below shows how the SM 1.1 application also uses MDWS to communicate to VistA systems. SM 1.1 accesses the VARDB to see outstanding appointment requests from the Veterans using VAR 2.1.

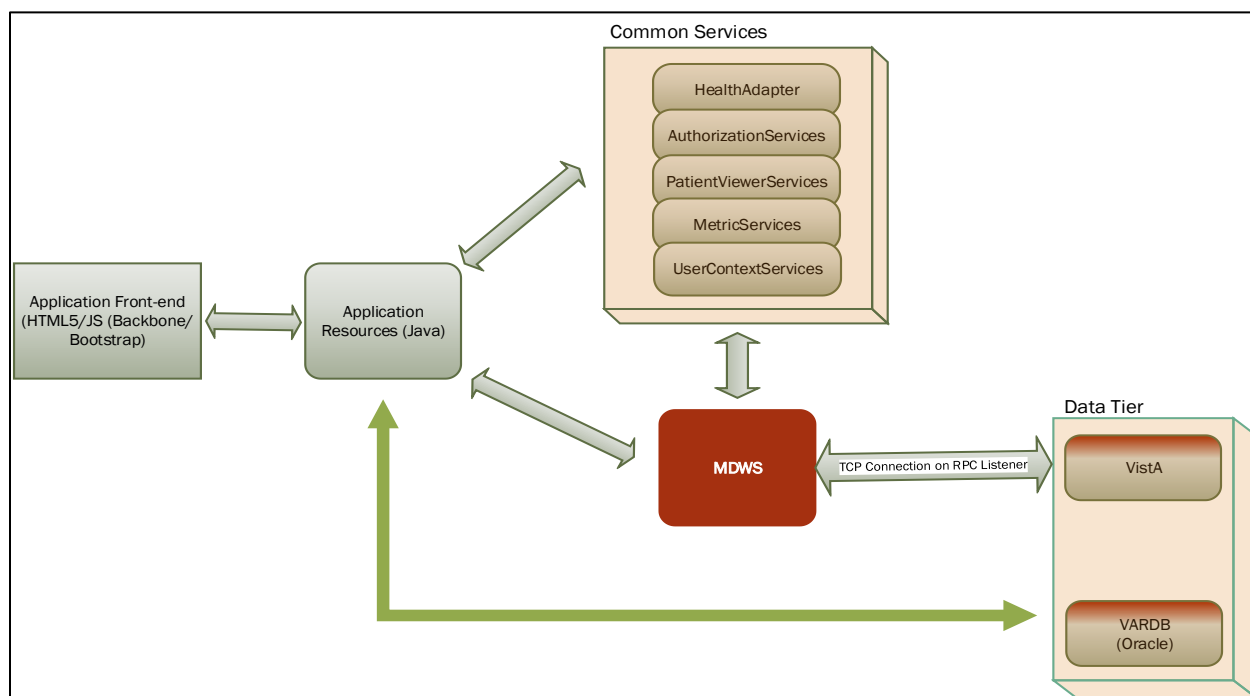


Figure 2: SM Architectural Overview

6 VistA Pre-Install/Configuration Checklist

The following instructions in this section are intended for experienced VistA application coordinators, administrators, and/or systems analysts. It is **not** intended to teach users how to use the VistA.

ID	Step/Procedure Description	Responsible Party
1.0	Provide IP Address/FQDN of the VistA Instance and Port for RPC Listener to VAR/SM. Needed to configure communication between MDWS server in MAE instance the VistA instance.	VISN CIO & VAR/SM Implementation Team
2.0	Log an ESCCB ticket to modify MAE firewall to allow communications from MDWS servers. Once ESCCB ticket approved, modify MAE.	VAR/SM Implementation Team
3.0	Ensure schedule availability for Direct Patient Scheduling Clinics. Determine if appointment availability currently exists for the intended population, and if not, work resolve this issue before the start of Field Test. See Section 5.1 for a report to help in this effort.	VAMC Clinic/Scheduling Manager
4.0	Ensure that in the New Person File #200 there is an active entry for the following user: <ul style="list-style-type: none"> User: DEPARTMENT OF DEFENSE, USER. <p>If user exists, no other action is needed.</p> <p>If more than one Department of Defense, User exists, amend the name of the record with the lowest IEN to “Department Of Defense, UserA”.</p> <p>If “DEPARTMENT OF DEFENSE,USER” not present, email support group: VAR_Release_Team@va.gov</p> <p>See Section 5.2 for details.</p>	VAMC OIT/IRM
5.0	<p>***Note: If steps 3.0 and 4.0 above have not been completed DO NOT execute this step or any of the following steps***</p> <p>Install MBAA*1.0*1 into the VistA instance.</p> <p>See Appendix A, Patch Description</p>	VAMC OIT/IRM

ID	Step/Procedure Description	Responsible Party
6.0	<p>Configure ‘DEPARTMENT OF DEFENSE, USER’ to have the following settings:</p> <ul style="list-style-type: none"> • MULTIPLE SIGN-ON: ALLOWED • SECONDARY MENU OPTIONS: DVBA CAPRI GUI • SECONDARY MENU OPTIONS: OR CPRS GUI CHART • SECONDARY MENU OPTIONS: MBAA SCHEDULING CALENDAR VIEW <p><i>** DVBA CAPRI GUI and OR CPRS GUI CHART access are required by the MDWS service, see Section 1.1.2 for information on MDWS **</i></p>	VAMC OIT/IRM
7.0	<p>Configure all Scheduling Staff and Clinical Staff that will be using SM to have the following settings:</p> <ul style="list-style-type: none"> • MULTIPLE SIGN-ON: ALLOWED • SECONDARY MENU OPTIONS: DVBA CAPRI GUI • SECONDARY MENU OPTIONS: OR CPRS GUI CHART • SECONDARY MENU OPTIONS: MBAA SCHEDULING CALENDAR VIEW <p><i>** DVBA CAPRI GUI and OR CPRS GUI CHART access are required by the MDWS service; see Section 1.1.2 for information on MDWS **</i></p>	VAMC OIT/IRM
8.0	<p>Assign any locally created scheduling security keys that are associated with making an appointment to <u>all</u> SM Users and to ‘DEPARTMENT OF DEFENSE, USER’.</p> <p>For example, Connecticut VA Healthcare has a local key called, ATV APPOINTMENT LOCK, allocated to all scheduling users. Similarly, Manchester VAMC has a local key as well, the AMASDM key.</p>	VAMC OIT/IRM
9.0	<p>In Hospital Location file #44 for all Direct Patient Scheduling Clinic(s) check the following value in this field:</p> <ul style="list-style-type: none"> • 44, 2500 PROHIBIT ACCESS TO CLINIC? <p>If ‘PROHIBIT ACCESS TO CLINIC = NO, then no further action is needed.</p> <p>If ‘PROHIBIT ACCESS TO CLINIC = YES, then add ‘DEPARTMENT OF DEFENSE, USER’ as a PRIVILEGED USER (44, 2501, PRIVILEGED USER).</p> <p>This can be accomplished by using the “Set Up A Clinic” (SDBuild) option. When prompted for “Select PRIVILEGED USER:” enter ‘DEPARTMENT OF DEFENSE, USER’.</p> <p>See Section 6.3 for details.</p>	VAMC Clinic/Scheduling Manager
10.0	<p>Each VAMC needs to check their VistA system for any Class III efforts that might affect VAR/SM applications.</p> <p>If any Class III Software is found that could affect VAR/SM, email support group: VAR_Release_Team@va.gov</p>	VAMC OIT/IRM

ID	Step/Procedure Description	Responsible Party
11.0	<p>When any of the following changes occur to a Direct Patient Scheduling Clinic and until a long-term solution is developed for national release, VAMC Sites MUST notify the VAR/SM Maintenance Team at VAR_Release_Team@va.gov when:</p> <ul style="list-style-type: none"> • A Direct Patient Scheduling Clinic Friendly Name is changed/updated/added. • A Direct Patient Scheduling Clinic is inactivated. • A Direct Patient Scheduling Clinic is created. 	VAMC Clinic/Scheduling Manager

6.1 Ensure Clinic Availability for Direct Patient Scheduling Clinics

VAMCs will continually need to check clinic availability for Direct Patient Scheduling Clinics to ensure appointment availability for Veterans using VAR.

VAR direct patient scheduling appointments can be only be booked on the next day and out to today + 90 days. Appointment requests can only be requested for the today + 5 days and out to today + 90 days. Sites can run the following report to determine availability:

Clinic Appointment Availability Report [SCRPW CLINIC APP AVA RPT]

Clinic Appointment Availability Report

Select another division: TESTXZ CBOC (509GB)

**** Date Range Selection ****

Beginning date: T+1 (MAY 14, 2015)

Ending date: T+60 (JUL 12, 2015)

Select report format: DETAIL BY DAY

To generate a detailed report by stop code pair or clinic, press 'enter' without inputting a patient name.

Select PATIENT NAME: <ret>

No Patient Selected, OK to proceed? ? Yes// (Yes)

Select one of the following:

CL CLINIC NAME
CP CREDIT PAIR

Specify limiting category for detail: CLINIC NAME// <ret>

Select CLINIC: TESTXZ PACT PROVIDER

Select CLINIC: <ret>

DEVICE: HOME// HOME(CRT)

```
-----
      <*> Clinic Appointment Availability Report <*>
            Clinic availability data
            Division: TESTXZ CBOC (509GB)
            Detail for clinic: TESTXZ PACT PROVIDER
-----
For clinic availability dates MAY 14,2015 through JUL 12,2015
Date printed: MAY 13,2015@09:26                               Page: 1
-----
```

Availability Date	Clinic Capacity	Ava. Appt. Slots	Pct. Slots Ava.
MAY 14,2015 - THURSDAY	1	0	0%
MAY 15,2015 - FRIDAY	0	0	0%
MAY 16,2015 - SATURDAY	0	0	0%
MAY 17,2015 - SUNDAY	0	0	0%
MAY 18,2015 - MONDAY	0	0	0%
MAY 19,2015 - TUESDAY	1	0	0%
MAY 20,2015 - WEDNESDAY	0	0	0%
MAY 21,2015 - THURSDAY	1	1	100%

6.2 DEPARTMENT OF DEFENSE, USER

‘Department of Defense, User’ is the VistA user account that Veterans, via the VAR, use to book an appointment for themselves in the VAR 2.1 application. All sites should have this type of user, as it is currently used by MDWS and other VistA applications. Sites should verify this user account exists to ensure that this will not cause a problem during testing and production implementation.

6.3 Clinics with Prohibited Access - Add DEPARTMENT OF DEFENSE, USER

This setup is the responsibility of VAMC Clinic/Scheduling Manager. In VistA, access to a clinic may be restricted by setting the field “Prohibit Access to Clinic?” to YES. If set to YES, then Privileged Users can be entered. This allows only certain individuals—Privileged Users—to book appointments into this clinic.

In the VAR 2.1 application, Veteran users are logged in using an application proxy of DEPARTMENT OF DEFENSE, USER. If this DEPARTMENT OF DEFENSE, USER is not added as a Privileged User to all restricted clinics that intend to allow Veterans to book their own appointments, then VAR 2.1 will display the following error message to the veteran. This is a known technical issue, and requires the implementation setup described above (i.e. add DEPARTMENT OF DEFENSE, USER as a Privileged User in Restricted Clinics).

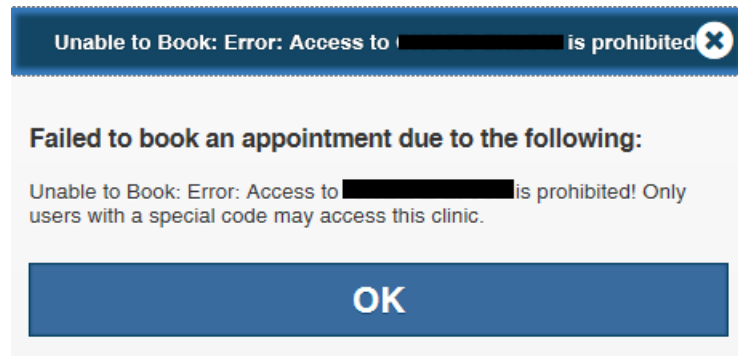


Figure 3: VAR 2.1 Error Message

7 VAR Business Rules/Logic

7.1 VAR Schedule an Appointment Facility Selection

In VAR, when a veteran chooses to “Schedule an Appointment”, the system will display an option called “Schedule Your Own Primary Care Appointment on the Clinic Calendar”. When this option is selected, the veteran is asked to “Select a Facility”. The list of facilities that the veteran may select comes from queries to the Corporate Data Warehouse (CDW):

- The first query to CDW determines the **active** Patient Care Aligned Team (PACT) relationship. The active PACT relationship is determined from VistA Primary Care Management Module (PCMM) data that is stored in the CDW.
- The next step is to filter on the Primary Care Stop Code of 323.
- The last step compares clinics found in the previous step against the list of clinics found in the JSON file and will display those common clinics. The JSON file is a file supplied by each VAMC that lists all the clinics allowed for direct scheduling.

Note: in a future release of VAR, the JSON file process will be replaced by using the Direct Scheduling Fields in CDW that come from the Hospital Location file #44: Patient Friendly Name (#60), Direct Patient Scheduling (#61) and Display Clin Appt to Patient (#62).

The screenshot displays the 'Book a New Appointment' web interface. At the top, a blue header bar contains a hamburger menu icon on the left, the text 'Book a New Appointment' in the center, and a user profile icon on the right. Below the header, a dark grey banner states 'Your facilities have been found'. A back arrow icon is positioned to the left of the main content area. The main content area is titled 'Select a Facility' with a calendar icon. It lists two facilities: 'CHEYENNE VAMC' and 'SPRINGFIELD'. Each facility entry includes a radio button, the facility name, a 'Provider(s):' field with a redacted name, and a blue circular icon with an 'i' followed by the text 'Show All Members in PACT'. At the bottom of the facility list, there is a blue button with a play icon and the text 'Don't see what you expect?'.

Figure 4: New Appointment

7.2 VAR View or Cancel Appointments Facility Selection

When a Veteran chooses to “View or Cancel Appointments” in VAR, the veteran is presented two options:

- View or Cancel Appointments where you have a PACT
- View Appointments at Facilities where you have been seen

View or Cancel Appointments

Select a facility to see appointments

View or Cancel Appointments where you have a PACT

Facility: CHEYENNE VAMC
Provider(s): [REDACTED]
[Show All Members in PACT](#)

Facility: VA CNTRL WSTRN MASSCHUSETS HCS
Provider(s): [REDACTED]
[Show All Members in PACT](#)

View Appointments at Facilities where you have been seen

☐ ALASKA VA HLTOR SYSTEM (AVAHS)

☐ CHIPPEWA VALLEY (CBOC)

Figure 5: View or Cancel Appointments

7.2.1 VAR View or Cancel Appointments where you have a PACT

Only those VAMC facilities where veteran has Primary Care PACT relationship can be selected. Once a facility is selected, all of a veteran’s pending appointments at that facility will display/can be viewed. While all appointments can be viewed only those appointments scheduled into veteran’s active Primary Care PACT can be cancelled in VAR regardless of which system the appointment was made in, VistA or VAR.

7.2.2 VAR View Appointments at Facilities where you have been seen

Only those VAMC facilities that meet the following criteria below can be selected. Once a facility is selected, all of a veteran’s pending appointments at that facility will display/can be viewed.

- In CDW veteran's PCMM data shows teamPurpose='Primary Care' and CurrentProviderFlag='Y'. If that primary care team is still active, all clinics would display.

OR

- In CDW within the last 365 days, veteran has had a mental health appointment. Mental Health is determined by any of the following Primary Stop Codes: 103, 107, 115, 152, 311, 321, 328, 333, 334, 421, 430, 435, 450, 474, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 707, 999)

Stop Codes above include some non-Mental Health stop codes and will be fixed in VAR 3.0*

7.3 VAR Veteran Request Facility Selection

Currently in VAR 2.1, Veterans may pick any site for an appointment request. There are no filters on facility selection. VAR 3.0 will change and only display facilities where the veteran is registered will display as selectable in the drop down list.

Figure 6: New Request

8 SCV Error Veteran Not Registered at Your Facility

When a Veteran enters an appointment request for a VAMC and is **NOT** registered at that VAMC the following error will occur. Because the veteran is not registered at the site, when SM staff select the request to process, no patient demographics will display in the upper right corner (see screen shot below) and the user will see ***'Error- This veteran is not a registered patient at your facility, please contact veteran to register'***. VAMCs will need to contact the veteran to register at their facility so the request can then be processed.

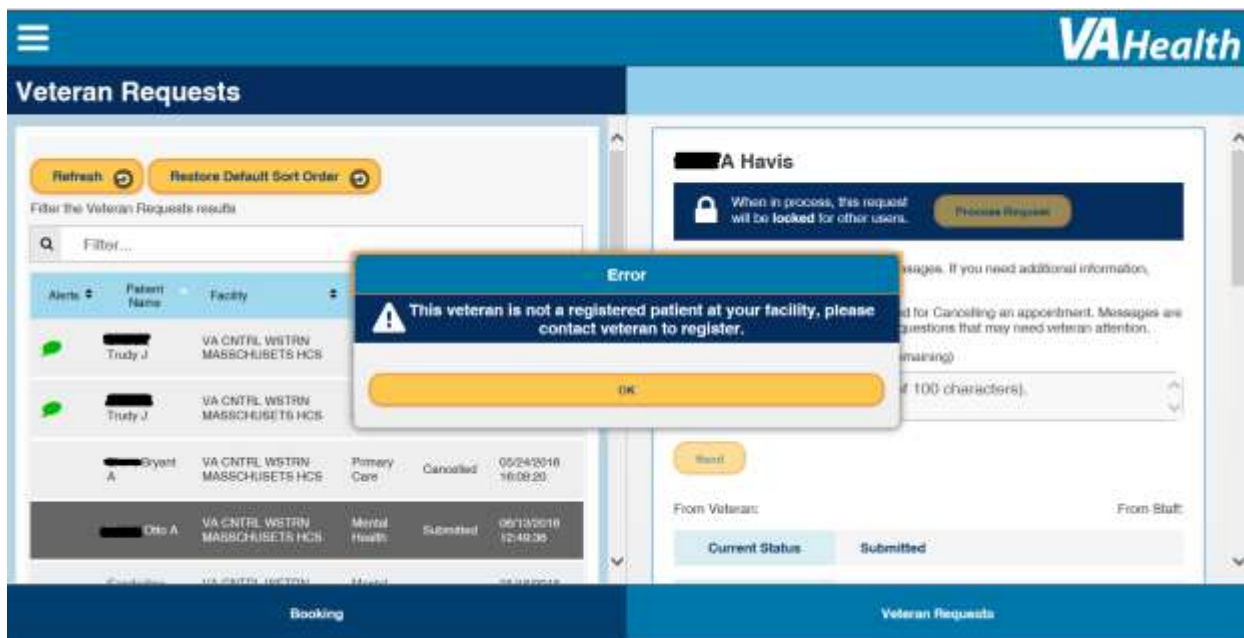


Figure 7: Veteran Not Registered at Your Facility Error

9 IMPORTANT MAINTENANCE ACTIVITY: Changes to Direct Patient Scheduling Clinics

Direct Patient Scheduling Clinics are those clinics chosen by the VAMC for Direct Patient Scheduling and are stored in the JSON file.

Until a long-term solution is developed for national release, when any of the following changes occur to a Direct Patient Scheduling Clinic, a VAMC Site **MUST** notify the VAR/SM Maintenance Team at VAR_Release_team@va.gov

Note: in a future release of VAR, the JSON file process will be replaced by using the Direct Scheduling Fields in CDW that come from the Hospital Location file #44: Patient Friendly Name (#60), Direct Patient Scheduling (#61) and Display Clin Appt to Patient (#62).

Failure to NOTIFY FOR UPDATES will lead to Veterans not being able to schedule appointments as desired, and Veterans receiving a VAR application error message when accessing VAR.

10 VAR/SM Points of Contact

Business Sponsor:	Kathleen Frisbee, Dr. Neil Evans & Dr. Deyne Bentt, VHA Office of Connected Care (OCC)
Project Manager:	Kathy MacDonald, Mobile Health External Development (MHED), Product Development (PD) IT Project Manager
NDC ISO	James Boring, National Data Center ISO

All resources/documents pertaining to SHAREPOINT SITE the VAR/SM apps will be located at the following link:

<https://vaww.connectedhealth.va.gov/mhd/VAR2/SitePages/Home.aspx>

11 Reporting Errors

If an error occurs in the VistA system related to MBAA, log a Remedy ticket. If an error occurs within SM web application, contact the VA Mobile Service Desk directly at 844-4VAMOBILE (844-826-6245).

12 Appendix A: MBAA Patch Description

```
=====
Run Date: AUG 31, 2016                      Designation: MBAA*1*1
Package : MBAA - MOBILE SCHEDULING APPLICATIO Priority: Mandatory
Version : 1                                Status: Under Development
=====
```

Subject: MOBILE SCHEDULING APPLICATIONS SUITE (MBAA)

Category:

- Routine
- Other

Description:

=====

The new Mobile Scheduling Application Suite (MBAA) package will enable the exchange of data between Vista and VA mobile scheduling applications via the use of Remote Procedure Calls (RPCs). These MBAA RPCs allow authorized users of the VA mobile application(s) to retrieve and write scheduling data to the Vista Scheduling package files. Currently there are two mobile applications that have been developed. Veteran Appointment Request (VAR) is a veteran facing application that provides Veterans with information from Vista to schedule Primary Care clinic appointments, view future booked appointments, and cancel future appointments that were made using the Mobile App. Additionally, using VAR, Veterans can enter an appointment request for a Primary Care or Mental Health appointment and that request will then be processed in the VA Scheduling Staff facing application, Scheduling Manager (SM). SM is a web-based scheduling application that allows scheduling staff to view and process Veteran appointment requests placed by Veterans in the VAR mobile application.

This patch release includes only the RPCs, routines, and an option for the Vista system. MBAA has created a new option, MBAA SCHEDULING CALENDAR VIEW. All the new MBAA RPCs are registered to this new option. The option should be assigned to users of the SM mobile application.

In the VAR application, Veteran users are logged-in using an application proxy, Department of Defense User. All sites will need to ensure this user entry has been established in the New Person file #200.

This patch is being released prior to the deployment of the supported web applications Veteran Appointment Request (VAR) and Scheduling Manager (SM). The web applications will be implemented using a phased release schedule. Each site will be contacted by a member of the VAR/SM Release Team or a designated POC from the VISN to coordinate the deployment of the web applications and a VAR/SM Implementation will assist with the training of staff as well as outreach and communications to the veterans. The installation of the Vista MBAA patch will ensure that each site is prepared for the implementation once the web

applications release reaches each VAMC site. For any questions about the phased release, please contact the Release and Implementation Team at VAR_Release_Team@va.gov.

Refer to the MBAA*1*1 PREINSTALL GUIDE for pre-installation and configuration instructions. These steps MUST be completed prior to install.

Patch Components:

Remote Procedure Calls (RPCs):

MBAA APPOINTMENT LIST BY NAME
MBAA APPOINTMENT MAKE
MBAA CANCEL APPOINTMENT
MBAA FACILITY WAIT LIST
MBAA GET CLINIC AVAILABILITY
MBAA GET CLINIC DETAILS
MBAA LIST CANCELLATION REASONS
MBAA PATIENT PENDING APPT
MBAA PROVIDERS BY CLINIC
MBAA REMOVE FROM EWL
MBAA VERIFY CLINIC ACCESS
MBAA WAIT LIST BY DFN

Files & Fields Associated:

N/A

Forms Associated:

N/A

Mail Groups Associated:

N/A

Options Associated:

Option Name	Type	New/Modified/Deleted
-----	----	-----
MBAA SCHEDULING CALENDAR VIEW	Broker	New

Protocols Associated:

Protocol Name	New/Modified/Deleted
-----	-----
N/A	

Security Keys Associated:

Security Key Name

N/A

Templates Associated:

Template Name

N/A

New Service Requests (NSRs):

N/A

Patient Safety Issues (PSIs):

N/A

Defect Tracking System Ticket(s) & Overview:

N/A

Test Sites:

BOSTON HEALTHCARE SYSTEM
MANCHESTER VA MEDICAL CENTER
CONNECTICUT HEALTHCARE SYSTEM
WHITE RIVER JUNCTION VA MEDICAL CENTER

Software and Documentation Retrieval Instructions:

The preferred method is to retrieve files from
download.vista.med.va.gov. This transmits the files from the first
available server. Sites may also elect to retrieve files directly from a
specific server.

Sites may retrieve the software and/or documentation directly using
Secure File Transfer Protocol (SFTP) from the ANONYMOUS.SOFTWARE
directory at the following OI Field Offices:

Albany: fo-albany.med.va.gov
Hines: fo-hines.med.va.gov
Salt Lake City: fo-slc.med.va.gov

Documentation can also be found on the VA Software Documentation Library
at <http://www4.va.gov/vdl/>

Title	File Name	SFTP Mode
MBAA*1*1 PREINSTALL GUIDE	MBAA_PREINSTALL_1_1.PDF	BINARY
Scheduling Manager User Guide	SM_USER_GUIDE_1_1.PDF	BINARY
Veteran Appt Request User Guide	VAR_USER_GUIDE_2_1.PDF	BINARY

Patch Installation:

Pre/Post Installation Overview:

N/A

Pre-Installation Instructions:

Refer to the MBAA*1*1 PREINSTALL GUIDE for pre-installation and
configuration instructions. These steps MUST be completed prior to

install

Installation Instructions:

This patch may be installed with users on the system although it is recommended that it be installed during non-peak hours to minimize potential disruption to users. This patch should take less than 5 minutes to install.

1. Choose the PackMan message containing this patch.
2. Invoke the INSTALL/CHECK MESSAGE PackMan option.
3. From the Kernel Installation and Distribution System Menu [XPD MAIN], select the Installation Menu [XPD INSTALLATION MENU]. From this menu, you may elect to use the following options. When prompted for the INSTALL NAME enter MBAA*1.0*1
 - a. Backup a Transport Global [XPD BACKUP] - This option will create backup message of any routines exported with this patch. It will not backup any other changes such as DD's or templates.
 - b. Compare Transport Global to Current System [XPD COMPARE TO SYSTEM]- This option will allow you to view all changes that will be made when this patch is installed. It compares all components of this patch (routines, DD's, templates, etc.).
 - c. Verify Checksums in Transport Global [XPD PRINT CHECKSUM]- This option will allow you to ensure the integrity of the routines that are in the transport global.
4. From the Installation Menu, select the Install Package(s) [XPD INSTALL BUILD] option and choose select the package MBAA*1.0*1.
5. When prompted 'Want KIDS to Rebuild Menu Trees Upon Completion of Install? NO//', respond NO.
6. When prompted 'Want KIDS to INHIBIT LOGONs during the install? NO//', respond NO.
7. When prompted 'Want to DISABLE Scheduled Options, Menu Options, and Protocols? NO//', respond NO.
8. If prompted 'Delay Install (Minutes): (0 - 60): 0//' respond 0.

Post-Installation Instructions:

N/A

Routine Information:

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The second line of each of these routines now looks like:

;1.0;Scheduling Calendar View; **[Patch List]**;Feb 10, 2016;Build 85

The checksums below are new checksums, and can be checked with CHECK1^XTSUMBLD.

Routine Name: MBAAAPI1

Before: n/a After: B12399401 **1**

Routine Name: MBAAAPIE

Before: n/a After: B22483643 **1**

Routine Name: MBAADAL1

Before: n/a After: B585387 **1**

Routine Name: MBAALEXT

Before:	n/a	After:	B454239	**1**
Routine Name: MBAAMAP1				
Before:	n/a	After:	B37295947	**1**
Routine Name: MBAAMAP2				
Before:	n/a	After:	B71740579	**1**
Routine Name: MBAAMAP3				
Before:	n/a	After:	B15125035	**1**
Routine Name: MBAAMAP4				
Before:	n/a	After:	B15516986	**1**
Routine Name: MBAAMAPI				
Before:	n/a	After:	B1705181	**1**
Routine Name: MBAAMDA1				
Before:	n/a	After:	B66171145	**1**
Routine Name: MBAAMDA2				
Before:	n/a	After:	B17922124	**1**
Routine Name: MBAAMDA3				
Before:	n/a	After:	B10404049	**1**
Routine Name: MBAAMDA4				
Before:	n/a	After:	B4043284	**1**
Routine Name: MBAAMDAL				
Before:	n/a	After:	B8935806	**1**
Routine Name: MBAAMRP1				
Before:	n/a	After:	B3062007	**1**
Routine Name: MBAAMRP2				
Before:	n/a	After:	B2288454	**1**
Routine Name: MBAAMRPC				
Before:	n/a	After:	B230431	**1**
Routine Name: MBAARPC1				
Before:	n/a	After:	B58612031	**1**
Routine Name: MBAARPC2				
Before:	n/a	After:	B78656995	**1**
Routine Name: MBAARPC3				
Before:	n/a	After:	B3456217	**1**
Routine Name: MBAARPCL				
Before:	n/a	After:	B175476210	**1**
Routine Name: MBAAWLAP				
Before:	n/a	After:	B8952366	**1**
Routine Name: MBAAWLDA				
Before:	n/a	After:	B38800212	**1**

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User Information:

Entered By : BURKHALTER, WILLIAM	Date Entered : NOV 06, 2014
Completed By:	Date Completed:
Released By :	Date Released :

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