

CPRS List Manager
Bulk Parameter Editor for Notifications
User Guide



February 2020
Department of Veterans Affairs

Office of Information and Technology (OIT)

Revision History

NOTE: The revision history cycle begins once changes or enhancements are requested after the document has been baselined.

Place latest revisions at top of table.

Date	Revision	Description	Author
02/2020	1.0	Initial version	BPEN Team

Table of Contents

1. Introduction	1
1.1. Bulk Parameter Editor for Notifications	1
2. Parameter Manager — The List Manager Interface.....	4
2.1. Parameter Manager — List Manager Interface Actions	4
3. Entity Management — The List Manager Interface	6
3.1. List Manager Interface Actions	6
3.2. Adding Entities to the List Automatically	6
3.3. Example of the Existing Method of Parameter Editing	7
3.4. Enable/Disable Notifications -- Processing Flag (PARAMETER):	8
3.5. Entity Management.....	10
3.5.1. New Entity List	12
4. Display the Notifications a User can Receive [NEW].....	15
5. Alert Tracking Reports.....	19
5.1. Report Descriptions:	19
5.2. Summary Report	20
5.3. Top 10 Report	21
5.4. Filtered Report	24
5.5. Alert Tracking Report (CSV Format)	27
6. Report Menu for Alerts	31

Table of Figures

Figure 1: Notification Mgmt Menu.....	2
Figure 2: Bulk Parameter Editor Menu.....	3
Figure 3: Entity Selection screen	3
Figure 4: Set Default Recipient(s) for Notification	4
Figure 5: Parameter Manager: List Manager Interface.....	4
Figure 6: Entity Management — List Manager Interface.....	6
Figure 7: Example of Existing Method of Parameter Editing.	7
Figure 9:Processing flag Displaying Available Levels.....	8
Figure 10: Processing Flag, Entity: User.	9
Figure 11: List Manager Display for Entity Management.....	10
Figure 12: Adding Multiple Users to the Entity List.	11
Figure 13: Enter NEW PERSON screen.....	11
Figure 14: Add Users to Entity List.....	12
Figure 15:Example of changing the instance Value.	13
Figure 16: Editing Instance Values.....	14
Figure 17: Results of updating all Instances to Enabled.....	14

Figure 18: Bulk Parameter Editor Menu.....	15
Figure 19: Condensed Notification List Report.....	16
Figure 20: Detailed Notification List Report.....	17
Figure 21: Basic Notification List Report.....	18
Figure 22: Bulk Parameter Editor Menu.....	19
Figure 23: Alert Tracking Reports Menu.....	19
Figure 24: Alert Tracking report (VistA).....	20
Figure 25: Notification Data [SUMMARY] Report.....	21
Figure 26: Bulk Parameter Editor Menu.....	22
Figure 27: Alert Tracking Reports Menu.....	22
Figure 28: Alert Tracking report (VistA).....	22
Figure 29: Top 10 Report (Descending Order).....	23
Figure 30: Bulk Parameter Editor Menu.....	24
Figure 31: Alert Tracking Reports Menu.....	24
Figure 32: Alert Tracking report (VistA).....	25
Figure 33: Filtered Report.....	26
Figure 34: Bulk Parameter Editor Menu.....	27
Figure 35: Alert Tracking Reports Menu.....	27
Figure 36: Alert Tracking Report (CSV Format Prompts.	28
Figure 37: Example of Alert Tracking Report (CSV Format) – Data sent to Device.	29
Figure 38: Example of email message for report sent to Outlook.	30
Figure 39: Example of capturing the data in the email.	30

1. Introduction

The Bulk Parameter Editor for Notifications (BPEN) is a new List Manager option distributed in patch OR*3.0*500. It allows users to view and edit multiple Order Entry Results Reporting (OERR)/CPRS notification parameter settings simultaneously.

It utilizes naming conventions and editing of Kernel Parameters. Refer to the [Kernel Parameters Tools Supplement](#) for additional information to understand parameter management.

Definitions from the Kernel Developer's Guide:

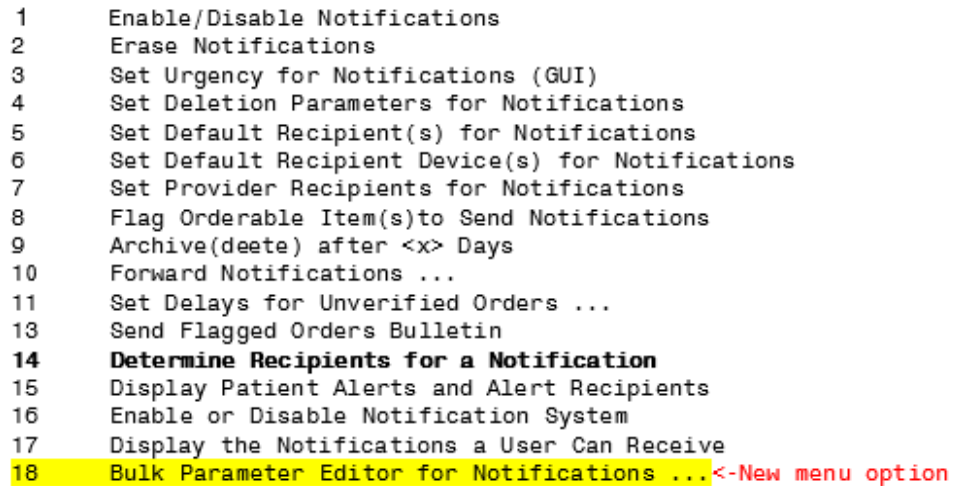
- **Parameter:** The actual name under which values are stored
- **Entity:** A level at which you can define a parameter
- **Instance:** Used when more than one value may be assigned to a given entity/parameter combination
- **Value:** Assigned to every parameter for the entities allowed in the parameter definition

NOTE: Using a number pad for entering numbers is not recommended.

OR*3.0*518 provides new reporting functionality to assist with the identification of high-volume View Alerts, enabling assessment of data and consideration of trends that may benefit from change. OR*3.0*518 introduces new menu option, Alert Tracking Reports, which is available on the Bulk Parameter Editor for Notifications menu.

1.1. Bulk Parameter Editor for Notifications

A new menu option is located on the "Notification Mgmt Menu" [ORB NOT COORD MENU] entitled "Bulk Parameter Editor for Notifications" [ORB3 LM 1 MAIN MENU].

A screenshot of a software menu titled "Notification Mgmt Menu". The menu contains 18 numbered items. Item 14 is a sub-header. Item 18 is highlighted in yellow and includes a red text annotation "<-New menu option".

```
1    Enable/Disable Notifications
2    Erase Notifications
3    Set Urgency for Notifications (GUI)
4    Set Deletion Parameters for Notifications
5    Set Default Recipient(s) for Notifications
6    Set Default Recipient Device(s) for Notifications
7    Set Provider Recipients for Notifications
8    Flag Orderable Item(s)to Send Notifications
9    Archive(deete) after <x> Days
10   Forward Notifications ...
11   Set Delays for Unverified Orders ...
13   Send Flagged Orders Bulletin
14   Determine Recipients for a Notification
15   Display Patient Alerts and Alert Recipients
16   Enable or Disable Notification System
17   Display the Notifications a User Can Receive
18   Bulk Parameter Editor for Notifications ...<-New menu option
```

Figure 1: Notification Mgmt Menu.

1. Select 18 to display the Bulk Parameter Editor for Notifications.

This new Bulk Parameter Editor Menu displays 18 new Notification options:

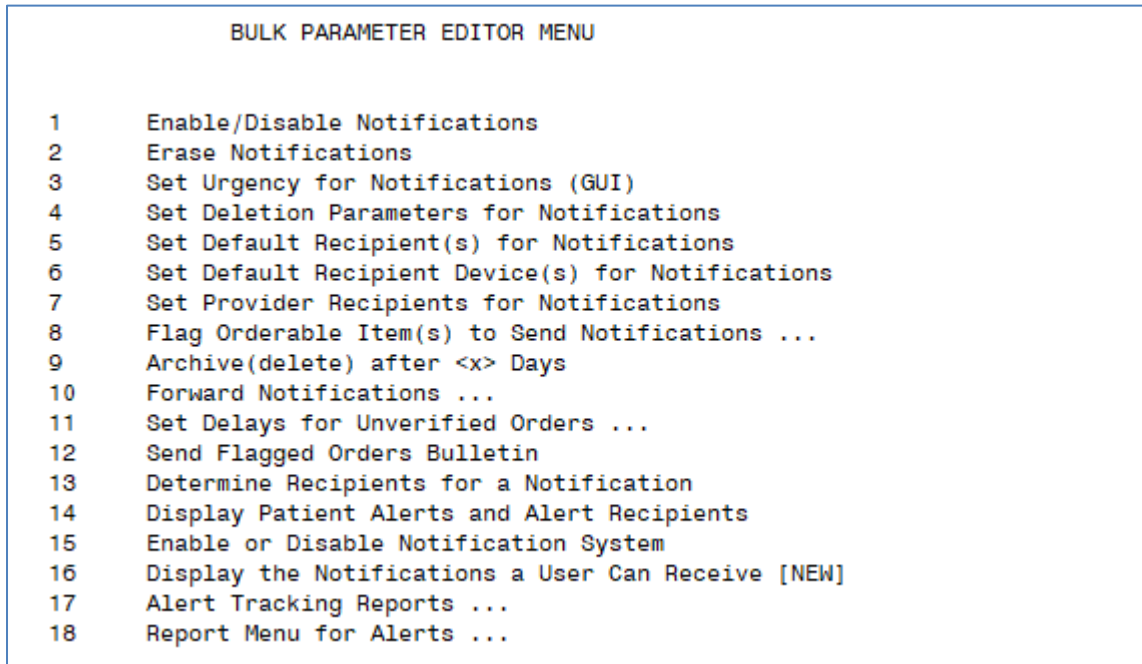


Figure 2: Bulk Parameter Editor Menu.

NOTE: In reference to the Notifications Mgmt Menu and the Bulk Parameter Editor Menu options, although some menu options appear to be duplicates, they are not the same:

- Notifications Mgmt Menu: Options on this menu are used to turn notifications on or off for a single provider.
- Bulk Parameter Editor Menu: Options on this menu allow users to view and edit multiple notification parameter settings simultaneously.

2. Select 1- Enable/Disable Notifications to display the Entity Selection screen (for more information, refer to Section 3.3).

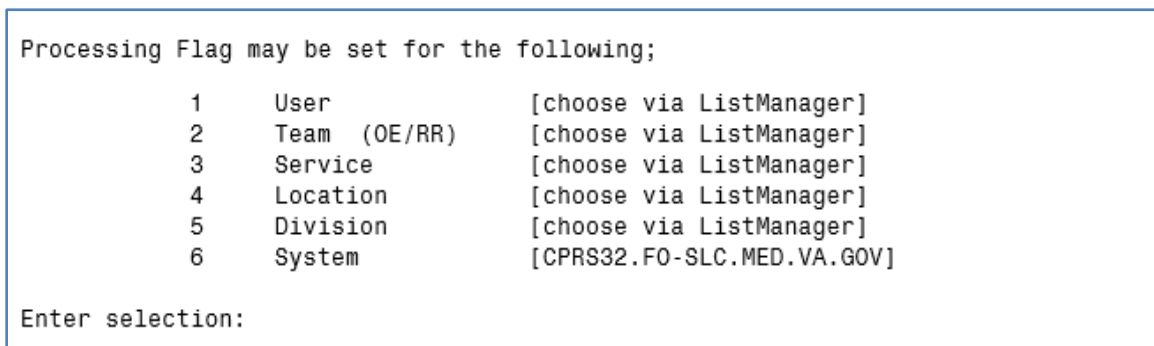


Figure 3: Entity Selection screen

3. Set Default Recipient(s) for Notification:

```
Notification Regular Recipients may be set for the following:

      1      User          [choose via ListManager]
      2      Team (OE/RR)  [choose via ListManager]

Enter selection:
```

Figure 4: Set Default Recipient(s) for Notification

2. Parameter Manager — The List Manager Interface

Parameter Manager		Sep 11, 2019@09:45:39	Page 1 of 5
Parameter: NOTIFICATION REGULAR RECIPIENTS			
Entity: TEAM (OE/RR) [choose via Add/Remove]			
Instance			
1	ABNL IMAGING RESULT, NEEDS ATTN		
2	ABNORMAL LAB RESULT (INFO)		
3	ABNORMAL LAB RESULTS (ACTION)		
4	ADMISSION		
5	ANATOMIC PATHOLOGY RESULTS		
6	APPOINTMENT REQUEST CANCELLED		
7	CONSULT/PROC INTERPRETATION		
8	CONSULT/REQUEST CANCEL/HOLD		
9	CONSULT/REQUEST RESOLUTION		
10	CONSULT/REQUEST UPDATED		
11	CRITICAL LAB RESULT (INFO)		
12	CRITICAL LAB RESULTS (ACTION)		
13	DC ORDER		
14	DEA AUTO DC CS MED ORDER		
15	DEA CERTIFICATE EXPIRED		
* Enter ?? for more actions			
Edit Instance Value		Add/Remove/View Entities	
View Instance Value(s)		Show All Instances	
		Quit	
Select Action:Next Screen//			

Figure 5: Parameter Manager: List Manager Interface.

2.1. Parameter Manager — List Manager Interface Actions

Edit Instance Value: Allows one to all* instances in the list to be edited. The appropriate values are automatically available for selection when editing an instance value.

This action is the default List Manager action. To select many instances (>76), enter EDIT, and then enter a range (3-8) or list of numbers (3,6,8-10).

View Instance Value(S): Displays all the current ENTITIES and the values currently set for the INSTANCE.

Add/Remove/View Entities: Starts the Entity Management List Manager application.

Show All Instances: Displays all instance values of a SINGLE ENTITY type such as SYSTEM level.

3. Entity Management — The List Manager Interface

```
Entity Management      Jan 07, 2019@07:03:20      Page: 1 of 0
                        User [NEW PERSON] List

Entity
                        <NONE>

Enter ?? for more actions
Add Entity              Remove Entity
Clear Entity List       View Entity Details
Quit

Select Action: Quit//
```

Figure 6: Entity Management — List Manager Interface.

3.1. List Manager Interface Actions

Add Entity: Allows entities to be added from the appropriate file to the list for editing. All entities in the list are edited simultaneously from the Parameter Manager. Press <ENTER> to finish adding entries.

Remove Entity: Allows entities to be removed from the list for editing. One or more entries may be removed at a time.

Clear Entity List: Removes all entities from the list at one time.

View Entity Details: Displays all the current INSTANCE(S) and the values currently set for the ENTITY.

Quit: Exits the Entity Management List Manager interface.

3.2. Adding Entities to the List Automatically

When editing a PARAMETER at the ENTITY level for the USER/NEW PERSON file, there is additional functionality to make bulk editing of users and Notification Parameters easier:

1. At the **Parameter Manager**, select VIEW INSTANCE VALUE(S) to see all the current values for an instance. At the end of the page, you will be prompted:

Press <ENTER> to continue, 'A', 'S', or '^' to exit

2. Entering a “?” and pressing <ENTER> will display the help text:
 Press <ENTER> to continue displaying the list.
 Press '^' to exit displaying the list.
 Selecting 'A' will add ALL of the users in this list as ENTITIES.
 Selecting 'S' will add SOME of the users based on the selected parameter value.
3. Entering ‘A’ and pressing <ENTER> will add ALL entities that have a value set for the instance to automatically be added to the ENTITY MANAGER LIST for editing.
4. Entering ‘S’ and pressing <ENTER> will then prompt for a parameter value. All entities with the selected value will automatically be added to the ENTITY MANAGER LIST for editing.
5. Once ‘A’ or ‘S’ have been selected (with a value as needed), you will automatically be taken to the ENTITY MANAGEMENT application displaying the current list.

IMPORTANT NOTE: This action only ADDS entities to the list. Entities already on the list will remain.

3.3. Example of the Existing Method of Parameter Editing

Parameter=Processing Flag

Entity=User (CPRS,PROVIDER)

Instance=Notification (ABNL IMAGING RESLT, NEEDS ATTN)

Value=Enabled

```

Processing Flag may be set for the following:

1  User      USR      [choose from NEW PERSON]
2  Team (OE/RR) OTL      [choose from OE/RR LIST]
3  Service    SRV      [choose from SERVICE/SECTION]
4  Location    LOC      [choose from HOSPITAL LOCATION]
5  Division    DIV      [choose from INSTITUTION]
6  System      SYS      [Your system.MED.VA.GOV]

Enter selection: 1  User      NEW PERSON
Select NEW PERSON NAME:  CPRS,PROVIDER      KC      COMPUTER
SPECIAL
IST

----- Setting Processing Flag for User: CPRS,PROVIDER -----
--
Select Notification:  ABNL IMAGING RESLT, NEEDS ATTN

Notification: ABNL IMAGING RESLT, NEEDS ATTN//  ABNL IMAGING RESLT, NEEDS
ATTN
  ABNL IMAGING RESLT, NEEDS ATTN
Value: Enabled//
  
```

Figure 7: Example of Existing Method of Parameter Editing.

NOTE: Using the existing method allows only ONE user to be edited for ONE Notification. The BPEN walkthrough will edit the same Notification [ABNL IMAGING RESLT, NEEDS ATTN] below.

3.4. Enable/Disable Notifications -- Processing Flag (PARAMETER):

Once a Notification Parameter has been selected for editing, the desired Entity level must be selected. There are up to 6 levels available for a Notification Parameter. The available levels will be shown for each Notification Parameter.

```
Processing Flag may be set for the following:

1    User           [choose via ListManager]
2    Team (OE/RR)   [choose via ListManager]
3    Service        [choose via ListManager]
4    Location       [choose via ListManager]
5    Division       [choose via ListManager]
6    System         [your system.MED.VA.GOV]

Enter selection:  1
```

Figure 9:Processing flag Displaying Available Levels.

1. When a level displays **[choose via ListManager]**, it indicates that the Notification Parameter ENTITY may be set for one or more INSTANCES at a time. This is the main new feature of the BPEN.
2. Levels that display a value, typically the “System” level, indicate that only a single ENTITY may be edited at a time.
3. Once a level has been selected, the main Parameter Manager screen displays via List Manager.

NOTE: Observe the current Parameter [PROCESSING FLAG] and Entity [USER] displayed in the title area of the display. Entities must be added via another List Manager display before any Processing Flag values may be edited. In this example, the entities needed are USERS.

Parameter Manager		Jan 07, 201906:40:48	Page: 1 of 5
		Parameter: PROCESSING FLAG	
		Entity: USER [choose via Add/Remove]	
Instance			
1	ABNL IMAGING RESLT, NEEDS ATTN		
2	ABNORMAL LAB RESULT (INFO)		
3	ABNORMAL LAB RESULTS (ACTION)		
4	ADMISSION		
5	ANATOMIC PATHOLOGY RESULTS		
6	APPOINTMENT REQUEST CANCELLED		
7	CONSULT/PROC INTERPRETATION		
8	CONSULT/REQUEST CANCEL/HOLD		
9	CONSULT/REQUEST RESOLUTION		
10	CONSULT/REQUEST UPDATED		
11	CRITICAL LAB RESULT (INFO)		
12	CRITICAL LAB RESULTS (ACTION)		
13	DC ORDER		
14	DEA AUTO DC CS MED ORDER		
15	DEA CERTIFICATE EXPIRED		
16	DEA CERTIFICATE REVOKED		
+	Enter ?? for more actions		
Edit Instance Value		Add/Remove/View Entities	
View Instance Value(s)		Show All Instances	
		Quit	
Select Action:Next Screen// ADD			

Figure 10: Processing Flag, Entity: User.

4. Entering ADD/REMOVE/VIEW ENTITIES navigates to another List Manager display for Entity Management.

3.5. Entity Management

Entity Management	Jan 07, 2019@07:03:20	Page: 1 of 0
User [NEW PERSON] List		
<hr/>		
Entity	<NONE>	
<hr/>		
Enter ?? for more actions		
Add Entity		Remove Entity
Clear Entity List		View Entity Details
Quit		
Select Action: Quit//		

Figure 11: List Manager Display for Entity Management.

Currently, the list is empty:

1. To ADD ENTITY, you may add a group of users to the ENTITY list by Team, Service, Division or All active users.
2. If you select Team, Service, or Division, you will be prompted to enter the name of a Team, Service or Division, and the names associated with the ENTITY will be added to the list automatically.
3. You may add multiple Teams or Divisions. Each time you enter a new ENTITY, the names will be added to the list automatically and you will return to the Entity Management List Manager interface.
4. If you choose All, all active CPRS users will be added to the list automatically, you will return to the Entity Management List Manager interface, and all the names will be listed.
5. You may add more users, by selecting add Entity.

The example below demonstrates addition of multiple users based on selection of a Service.

6. After you select 'S,' and then enter the name of the SERVICE/SECTION, all the names of the users associated with the SERVICE/SECTION will be added automatically to the Entity List and you will be returned to the Entity List.

```
Select Action: Quit// AD   Add Entity

Add USERS to the ENTITY List by Team, Service, Division, or ALL? NO// ?

Enter a code from the list.

    Select one of the following:

    A          All Active CPRS Users
    D          DIVISION
    S          SERVICE
    T          TEAM
    N          Nope

Add USERS to the ENTITY List by Team, Service, Division, or ALL? NO// S

Select SERVICE/SECTION NAME: MEDICINE
```

Figure 12: Adding Multiple Users to the Entity List.

7. If you enter NO to the “Add USERS to the ENTITY List by Team, Service, Division, or ALL? NO//,” you will proceed to “Enter NEW PERSON:” and may add one or more NEW PERSON names to the entity list.

```
Enter NEW PERSON: ?
Answer with NEW PERSON NAME, or INITIAL, or SSN, or VERIFY CODE, or
    NICK NAME, or SERVICE/SECTION, or DEA#, or VA#, or ALIAS, or NPI
Do you want the entire NEW PERSON List? N (No)

Enter NEW PERSON:    CPRS,PROVIDER          KC          COMPUTER SPECIALIST
Enter NEW PERSON: CPRSNURSE,ONE          TCN          NURSE
Enter NEW PERSON:
```

Figure 13: Enter NEW PERSON screen.

3.5.1. New Entity List

Entity Management		Jan 07, 201907:51:05	Page: 1 of 1
User [NEW PERSON] List			
	<u>Entity</u>		
1	CPRS, PROVIDER		
2	CPRSNURSE, ONE		
Enter ?? for more actions			
Add Entity		Remove Entity	
Clear Entity List		View Entity Details	
		Quit	
Select Action: Quit//			

Figure 14: Add Users to Entity List.

IMPORTANT NOTE: Add as many users to the list as desired.

When you “Quit,” you will return to the Parameter Manager List Manager interface.

The next steps display the new functionality of the Bulk Parameter Editor for Notifications (BPEN).

8. Enter EDIT to change the instance value of the users from the ENTITY list.

```
Parameter Manager      Jan 07, 2019 07:58:35      Page: 1 of 5
                        Parameter: PROCESSING FLAG
                        Entity: USER [choose via Add/Remove]

Instance
1  ABNL IMAGING RESLT, NEEDS ATTN
2  ABNORMAL LAB RESULT (INFO)
3  ABNORMAL LAB RESULTS (ACTION)
4  ADMISSION
5  ANATOMIC PATHOLOGY RESULTS
6  APPOINTMENT REQUEST CANCELLED
7  CONSULT/PROC INTERPRETATION
8  CONSULT/REQUEST CANCEL/HOLD
9  CONSULT/REQUEST RESOLUTION
10 CONSULT/REQUEST UPDATED
11 CRITICAL LAB RESULT (INFO)
12 CRITICAL LAB RESULTS (ACTION)
13 DC ORDER
14 DEA AUTO DC CS MED ORDER
15 DEA CERTIFICATE EXPIRED
16 DEA CERTIFICATE REVOKED
+  Enter ?? for more actions
    Edit Instance Value          Add/Remove/View Entities
    View Instance Value(s)      Show All Instances
                                Quit
Select Action: Next Screen// edit  Edit Instance Value
Select Instance(s) (1-76): 1
[EDIT] Multiple Values and/or Entries Selected.
Value: ?

Code indicating processing flag for the entity and notification.

    Select one of the following:

        M      Mandatory
        E      Enabled
        D      Disabled

Value: Enabled

Updating entries...DONE!

Press <ENTER> to continue.
```

Figure 15:Example of changing the instance Value.

In the example above, note that only Instance 1 (ABNL IMAGING RESLT, NEEDS ATTN) was selected and the value was ENABLED. Both users from the ENTITY List Manager application had their Notification Parameter edited to ENABLED.

IMPORTANT NOTE: ALL instance values in the list may be edited at one time. Instead of entering just 1, you may enter any number of instances in a list or range of numbers or both. Example: 1-5,9,15-20

```
Select Action: Next Screen// edit    Edit Instance Value

Select Instance(s) (1-76): 1-5,9,15-20
[EDIT] Multiple Values and/or Entries Selected.
Value: Enabled

Updating entries...DONE!

Press <ENTER> to continue.
```

Figure 16: Editing Instance Values.

9. To see the results, go back to ADD/REMOVE VIEW ENTITIES. Enter VIEW ENTITY DETAILS and select 1.

```
Detailed settings for: CPRS,PROVIDER

Instance                                     User      [System]
ABNL IMAGING RESLT, NEEDS ATTN              Enabled   [Enabled]
ABNORMAL LAB RESULT (INFO)                  Enabled   [Disabled]
ABNORMAL LAB RESULTS (ACTION)               Enabled   [Enabled]
ADMISSION                                   Enabled   [Disabled]
ANATOMIC PATHOLOGY RESULTS                  Enabled   [Enabled]
CONSULT/REQUEST RESOLUTION                  Enabled   [Enabled]
DEA CERTIFICATE EXPIRED                     Enabled   [Disabled]
DEA CERTIFICATE REVOKED                    Enabled   [Enabled]
DECEASED PATIENT                           Enabled   [Enabled]
DISCHARGE                                   Enabled   [Disabled]
DNR EXPIRING                               Enabled   [Enabled]
ERROR MESSAGE                              Enabled   [Disabled]

Press <ENTER> to continue or '^' to exit.
```

Figure 17: Results of updating all Instances to Enabled.

All 12 Instances (Notification Parameters) have been updated at once to Enabled from selecting 1-5,9,15-20 for the selected users in the Entity Management List.

IMPORTANT NOTE: You may compare the USER setting values to the SYSTEM setting values. When you change the value of a setting for an Entity, only the values for that Entity will be changed. In the above example, only the setting values were changed for the USER level Entity.

4. Display the Notifications a User can Receive [NEW]

A new option, Display the Notifications a User can Receive [New], has been added to the Bulk Parameter Editor for Notifications menu option. It was added to evaluate notifications sent to a user. It provides details that are NOT included in the 'Display the Notifications a User Can Receive' option on the Coordinators Notification Mgmt Menu.

The new option evaluates all Teams and Divisions as well as User, System and Package. Location is not evaluated by either this option or the original option. The new option prompts for a user/recipient then processes each notification to determine if and why the user will receive the notification. This information is then displayed. The precedence hierarchy is determined based on the Notification Processing Matrix (in APPENDIX B) of the [CPRS Technical Manual](#) updated January 2020).

The report may be displayed in three formats: Condensed, Detailed or Basic Report.

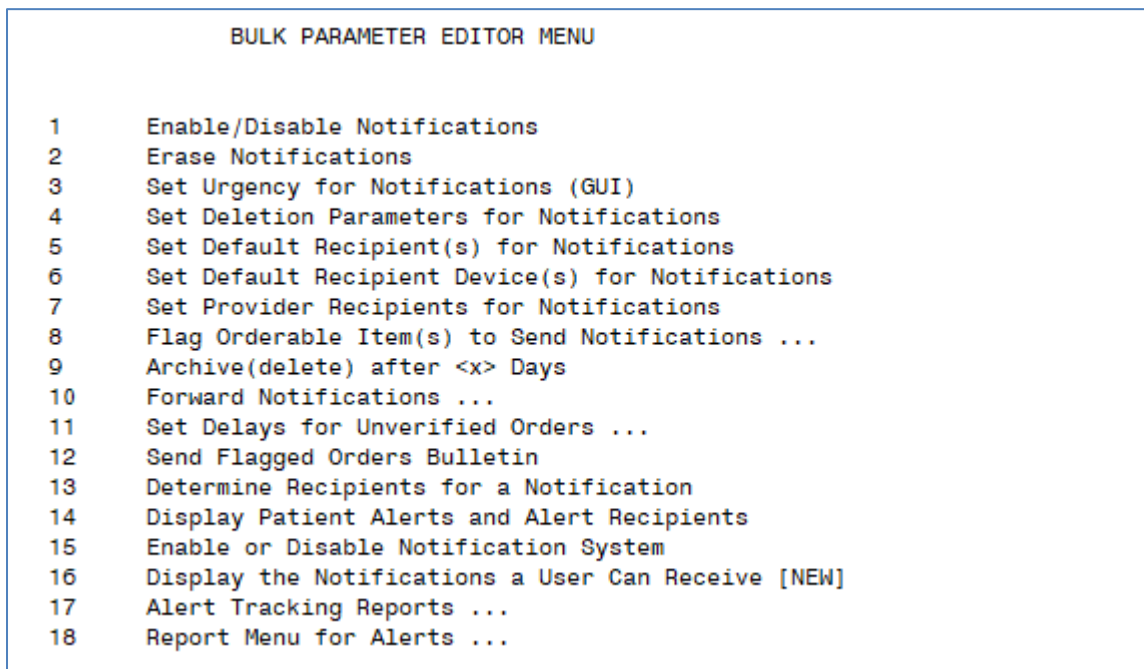


Figure 18: Bulk Parameter Editor Menu.

Enter the name of the USER to display their notification list. There are three report formats: Condensed, Detailed, or Basic Report. Select Condensed. At the DEVICE: HOME// prompt, you may enter a device or host file. If you want to display the report without page breaks, enter ;9999.

Condensed Report below displays the name of the Notifications, Status and Why the user is receiving the Notification.

Enter NEW PERSON: CAC,USER// CPRSPROVIDER,EIGHT PHYSICIAN		
Condensed, Detailed, or Basic Report? B// C Condensed		
DEVICE: HOME// ;;9999		
Notification List for CPRSPROVIDER,EIGHT		
Notification	Status	Why
ABNL IMAGING RESULT, NEEDS ATTN	ON	RFR OR*3*350 TEAM is MANDATORY
ABNORMAL LAB RESULT (INFO)	ON	TEAM CPRS is MANDATORY
ABNORMAL LAB RESULTS (ACTION)	ON	TEAM CPRS is MANDATORY
ADMISSION	OFF	User value is DISABLED
ANATOMIC PATHOLOGY RESULTS	ON	SALT LAKE CITY HCS is MANDATORY
APPOINTMENT REQUEST CANCELLED	ON	CAMP MASTER is MANDATORY
CONSULT/PROC INTERPRETATION	ON	Service value is MANDATORY
CONSULT/REQUEST CANCEL/HOLD	OFF	User value is DISABLED
CONSULT/REQUEST RESOLUTION	OFF	User value is DISABLED
CONSULT/REQUEST UPDATED	ON	TEAM CPRS is MANDATORY
CRITICAL LAB RESULT (INFO)	ON	System value is MANDATORY
CRITICAL LAB RESULTS (ACTION)	ON	SALT LAKE CITY HCS is MANDATORY
DC ORDER	OFF	User value is DISABLED
DEA AUTO DC CS MED ORDER	OFF	User value is DISABLED
DEA CERTIFICATE EXPIRED	OFF	User value is DISABLED
DEA CERTIFICATE REVOKED	OFF	User value is DISABLED
DECEASED PATIENT	OFF	User value is DISABLED
DISCHARGE	OFF	User value is DISABLED
DNR EXPIRING	OFF	User value is DISABLED

Figure 19: Condensed Notification List Report.

Detailed Report displays All ENTITIES regardless of whether a Processing Flag value is assigned.

Enter NEW PERSON: CAC,USER// CPRSPROVIDER,EIGHT PHYSICIAN				
Condensed, Detailed, or Basic Report? B// D Detailed				
DEVICE: HOME// <ENTER>				
Notification List for CPRSPROVIDER,EIGHT				
<u>Notification</u>	<u>USR/TEAM/SRV/DIV/SYS/PKG</u>			
ABNL IMAGING RESULT, NEEDS ATTN	D			E
Team: RFR OR*3*350 TEAM		M		
TEAM CPRS		D		
Division: CAMP MASTER				
SALT LAKE CITY HCS				
ON RFR OR*3*350 TEAM is MANDATORY.				
=====				
<u>Notification</u>	<u>USR/TEAM/SRV/DIV/SYS/PKG</u>			
ABNORMAL LAB RESULT (INFO)	D			D M
Team: RFR OR*3*350 TEAM				
TEAM CPRS		M		
Division: CAMP MASTER				
SALT LAKE CITY HCS			D	
ON TEAM CPRS is MANDATORY.				
=====				
<u>Notification</u>	<u>USR/TEAM/SRV/DIV/SYS/PKG</u>			
ABNORMAL LAB RESULTS (ACTION)	D	M		E
Team: RFR OR*3*350 TEAM				
TEAM CPRS		M		
Division: CAMP MASTER				
SALT LAKE CITY HCS			D	
ON TEAM CPRS is MANDATORY.				
=====				
<u>Notification</u>	<u>USR/TEAM/SRV/DIV/SYS/PKG</u>			
ADMISSION	D		E	D
Team: RFR OR*3*350 TEAM				
TEAM CPRS				
Division: CAMP MASTER				
SALT LAKE CITY HCS				E
OFF User value is DISABLED.				
=====				

Figure 20: Detailed Notification List Report.

Basic Report displays only the ENTITIES assigned a Processing Flag.

Enter NEW PERSON: CAC,USER// CPRSPROVIDER,EIGHT					PHYSICIAN
Condensed, Detailed, or Basic Report? B// B Basic					
DEVICE: HOME// <ENTER>					
Notification List for CPRSPROVIDER,EIGHT					
<u>Notification</u>	<u>USR/TEAM/SRV/DIV/SYS/PKG</u>				
ABNL IMAGING RESLT, NEEDS ATTN	D				E
Team: RFR OR*3*350 TEAM		M			
TEAM CPRS		D			
ON RFR OR*3*350 TEAM is MANDATORY.					
=====					
<u>Notification</u>	<u>USR/TEAM/SRV/DIV/SYS/PKG</u>				
ABNORMAL LAB RESULT (INFO)	D			D	M
Team: TEAM CPRS		M			
Division: SALT LAKE CITY HCS			D		
ON TEAM CPRS is MANDATORY.					
=====					
<u>Notification</u>	<u>USR/TEAM/SRV/DIV/SYS/PKG</u>				
ABNORMAL LAB RESULTS (ACTION)	D		M		E
Team: TEAM CPRS		M			
Division: SALT LAKE CITY HCS			D		
ON TEAM CPRS is MANDATORY.					
=====					
<u>Notification</u>	<u>USR/TEAM/SRV/DIV/SYS/PKG</u>				
ADMISSION	D		E		D
Division: SALT LAKE CITY HCS			E		
OFF User value is DISABLED.					
=====					
<u>Notification</u>	<u>USR/TEAM/SRV/DIV/SYS/PKG</u>				
ANATOMIC PATHOLOGY RESULTS	D				E
Division: SALT LAKE CITY HCS			M		
ON SALT LAKE CITY HCS is MANDATORY.					
=====					

Figure 21: Basic Notification List Report.

5. Alert Tracking Reports

5.1. Report Descriptions:

The *Alert Tracking Report (VistA)* introduces three new VistA reports:

- a. Two predefined reports—based on date range:
 - 1) SUMMARY Report: Displays total counts by Notification, Recipient, Title, Service, Division, Location.
 - 2) TOP 10 Report: Displays total counts for the top ten entries with the greatest counts: Notifications, Recipients, Titles, Services, Divisions, Locations.
- b. One customizable report—based on date range:
 - 3) FILTERED Report: Displays Notifications and total counts sorted by one or more filters: Notification, Recipient, Title, Service, Division, Location.

1. From the Notification Mgmt Menu, select 18 Bulk Parameter Editor for Notifications.

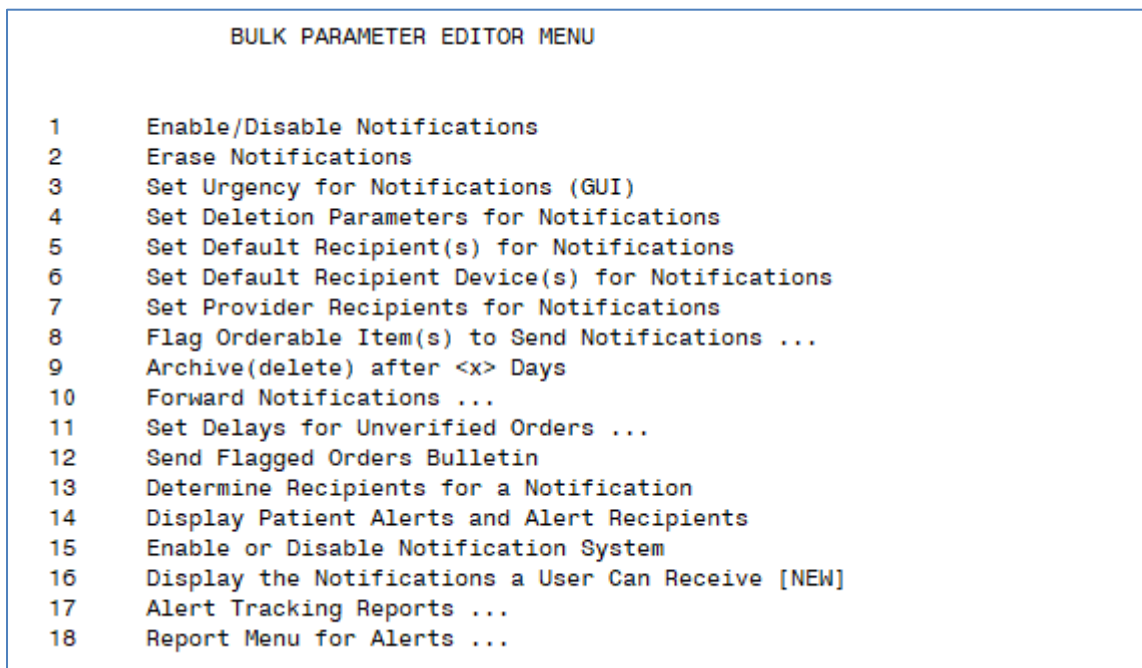


Figure 22: Bulk Parameter Editor Menu.

2. From the Bulk Parameter Editor Menu, select 17 Alert Tracking Reports

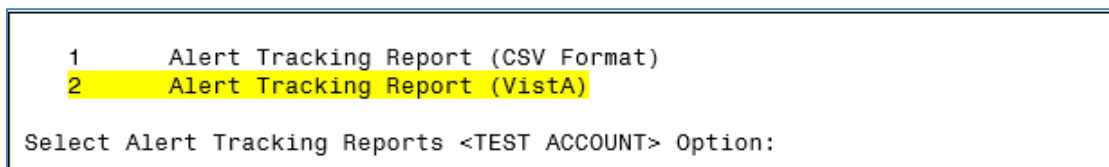


Figure 23: Alert Tracking Reports Menu

NOTE: *Alert Tracking Report (CSV Format)* was distributed and documented for OR*3.0*500. OR*3.0*518 renamed the option to differentiate it from the new *Alert Tracking Report (VistA)*.

3. Select 2 Alert Tracking Report (VistA)

```
Select Alert Tracking Reports <TEST ACCOUNT> Option: 2  Alert Tracking Report (VistA)

Enter the desired date range for the notification search.

Search times typically vary from 30-90 seconds for each day searched.

Select Beginning DATE: Dec 08, 2019//  (DEC 08, 2019)

                Ending DATE: Jan 07, 2020//  (JAN 07, 2020)

Gathering notification data...
Select report type: SUMMARY//
```

Figure 24: Alert Tracking report (VistA)

5.2. Summary Report

This report displays total counts by Notification, Recipient, Title, Service, Division, and Location.

4. Refer to Figure 24 and perform the following (Do NOT use the numeric keypad 0-9):
 - a. Enter a Beginning Date; the default date is one month prior to today.
 - b. Enter an Ending Date; the default date is today's date.
 - c. Note that search times will vary according to the number of days searched.
 - d. Select SUMMARY as the report type; SUMMARY is the default report.
 - e. Enter ;9999 at the DEVICE prompt so the report will display without page breaks. The DEVICE prompt is a standard device prompt so you may enter other devices such as a host file or a spooler. This report can also be logged to a text file.

Notification Data [SUMMARY]			
Sep 23, 2019 to Oct 23, 2019@24:00			
Notification	Total	Notification	Total
ABNORMAL LAB RESULT (INFO)	45	ABNORMAL LAB RESULTS (ACTION)	14
CONSULT/REQUEST CANCEL/HOLD	16	CONSULT/REQUEST RESOLUTION	61
CONSULT/REQUEST UPDATED	2	DC ORDER	38
FLAGGED OI ORDER - INPT	15	LAB RESULTS	2
MEDICATIONS EXPIRING - INPT	4	NEW ALLERGY ENTERED/ACTIVE MED	8
NEW ORDER	12	NEW SERVICE CONSULT/REQUEST	123
ORDER REQUIRES ELEC SIGNATURE	51		
Recipient	Total	Recipient	Total
AMUSER, ONE	3	ANUSER, TWO	11
ANWUSER, THREE	1	BUSER, ONE	23
CHUSER, ONE	36	COUSER, FOUR	9
CPRS PROVIDER, FIFTY	3	CPRS PROVIDER, FORTYTHREE	3
CPRS PROVIDER, SEVENTEEN	8	CPRS PROVIDER, SEVENTY	11
DEUSER, ONE	51	ESUSER, ONE	1
FRUSER, TWO	4	HAUSER, THREE	23
KRUSER, ONE	2	MEUSER, FOUR	7
MIUSER, FIVE	6	PROGRAMMER, TWENTY	17
PROGRAMMER, TWENTYEIGHT	17	PROVIDER, ONE	17
PROVIDER, ONEHUNDREDNINETYONE	17	PROVIDER, TWELVE	17
PROVIDER, TWOHUNDREDNINETYSEVEN	1	PROVIDER, TWOHUNDREDNINETYSIX	12
QUSER, ONE	1	RAUSER, TWO	1
RIUSER, SIX	1	THUSER, TENONY	3
USER, DOCTOR	17	WARDCLERK, FIFTYTHREE	51
WARDCLERK, SIXTYTHREE	17		
Title	Total	Title	Total
COMPUTER SPECIALIST	257	NURSE	17
PHARMACIST	17	Scholar Extraordinaire	64
PHYSICIAN	36		
Service	Total	Service	Total
INFORMATION RESOURCE MGMT	9	INFORMATION SYSTEMS CENTER	223
MEDICAL	69	MEDICAL ADMINISTRATION	3
MEDICINE	87		
Division	Total	Division	Total
CAMP MASTER	157	Location Data Not Available	8
Order Data No Longer Available	226		
Location	Total	Location	Total
20 MINUTE	39	3 NORTH GU	2
45 CLINIC PATTERN	13	45 PATTERN	3
AUDIOLOGY	61	BCMA	26
CARDIOLOGY CLINIC (ICD10)	10	HEMATOLOGY	1
LAB	2	<blank>	234
Total Notifications: 391			

Figure 25: Notification Data [SUMMARY] Report

5.3. Top 10 Report

This report displays total counts for the top ten entries with the greatest counts: Notifications, Recipients, Titles, Services, Divisions, and Locations.

1. From the Bulk Parameter Editor Menu, select 17 Alert Tracking Reports

```

BULK PARAMETER EDITOR MENU

1      Enable/Disable Notifications
2      Erase Notifications
3      Set Urgency for Notifications (GUI)
4      Set Deletion Parameters for Notifications
5      Set Default Recipient(s) for Notifications
6      Set Default Recipient Device(s) for Notifications
7      Set Provider Recipients for Notifications
8      Flag Orderable Item(s) to Send Notifications ...
9      Archive(delete) after <x> Days
10     Forward Notifications ...
11     Set Delays for Unverified Orders ...
12     Send Flagged Orders Bulletin
13     Determine Recipients for a Notification
14     Display Patient Alerts and Alert Recipients
15     Enable or Disable Notification System
16     Display the Notifications a User Can Receive [NEW]
17     Alert Tracking Reports ...
18     Report Menu for Alerts ...

```

Figure 26: Bulk Parameter Editor Menu.

```

1      Alert Tracking Report (CSV Format)
2      Alert Tracking Report (VistA)

Select Alert Tracking Reports <TEST ACCOUNT> Option:

```

Figure 27: Alert Tracking Reports Menu

2. Select 2 Alert Tracking Report (VistA)

```

Select Alert Tracking Reports <TEST ACCOUNT> Option: 2 Alert Tracking Report (VistA)

Select Beginning DATE: Sep 23, 2019// (SEP 23, 2019)

Ending DATE: Oct 23, 2019// (OCT 23, 2019)

Select report type: SUMMARY// 2

Enter a code from the list.

Select one of the following:

S      SUMMARY
T      TOP10
F      FILTERED
Q      QUIT

Select report type: SUMMARY// t TOP10

DEVICE: HOME// ;9999 TELNET PORT

```

Figure 28: Alert Tracking report (VistA)

3. Refer to Figure 28 and perform the following (Do NOT use the numeric keypad 0-9):
 - a. Enter a Beginning Date; the default date is one month prior to today.

- b. Enter an Ending Date; the default date is today's date.
- c. Note that search times will vary according to the number of days searched.
- d. Select TOP 10 as the report type. Enter a "?" for selection choices.
- e. Enter ;;9999 at the DEVICE prompt so the report will display without page breaks. The DEVICE prompt is a standard device prompt so you may enter other devices such as a host file or a spooler. You could also log this report to a text file.

Top 10 [Descending Order]			
Notification	Total	Recipient	Total
NEW SERVICE CONSULT/REQUEST	158	WARDCLERK, FIFTYTHREE	60
CONSULT/REQUEST RESOLUTION	90	DEUSER, ONE	54
ORDER REQUIRES ELEC SIGNATURE	69	CHUSER, ONE	49
ABNORMAL LAB RESULT (INFO)	45	BUSER, ONE	29
DC ORDER	35	HAUSER, THREE	29
NEW ORDER	21	PROVIDER, ONEHUNDREDNINETYONE	23
NEW ALLERGY ENTERED/ACTIVE MED	18	PROGRAMMER, TWENTY	22
CONSULT/REQUEST CANCEL/HOLD	17	PROGRAMMER, TWENTYEIGHT	22
FLAGGED OI ORDER - INPT	15	PROVIDER, ONE	22
ABNORMAL LAB RESULTS (ACTION)	14	PROVIDER, TWELVE	22
Title	Total	Service	Total
COMPUTER SPECIALIST	311	INFORMATION SYSTEMS CENTER	279
Scholar Extraordinaire	89	MEDICINE	118
<blank>	41	MEDICAL	77
DOC	22	INFORMATION RESOURCE MGMT	10
PHARMACIST	22	MEDICAL ADMINISTRATION	4
PHYSICIAN	2		
CONSULT USER	1		
Division	Total	Location	Total
Order Data No Longer Available	302	<blank>	322
CAMP MASTER	166	AUDIOLOGY	61
Location Data Not Available	20	20 MINUTE	46
		BCMA	19
		CARDIOLOGY CLINIC (ICD10)	17
		45 CLINIC PATTERN	13
		45 PATTERN	3
		MIKE'S IP WARD	3
		LAB	2
		HEMATOLOGY	1

Figure 29: Top 10 Report (Descending Order)

5.4. Filtered Report

This report displays notifications and total counts sorted by one or more filters: Notification, Recipient, Title, Service, Division, Location.

1. From the Bulk Parameter Editor Menu, select 17 Alert Tracking Reports

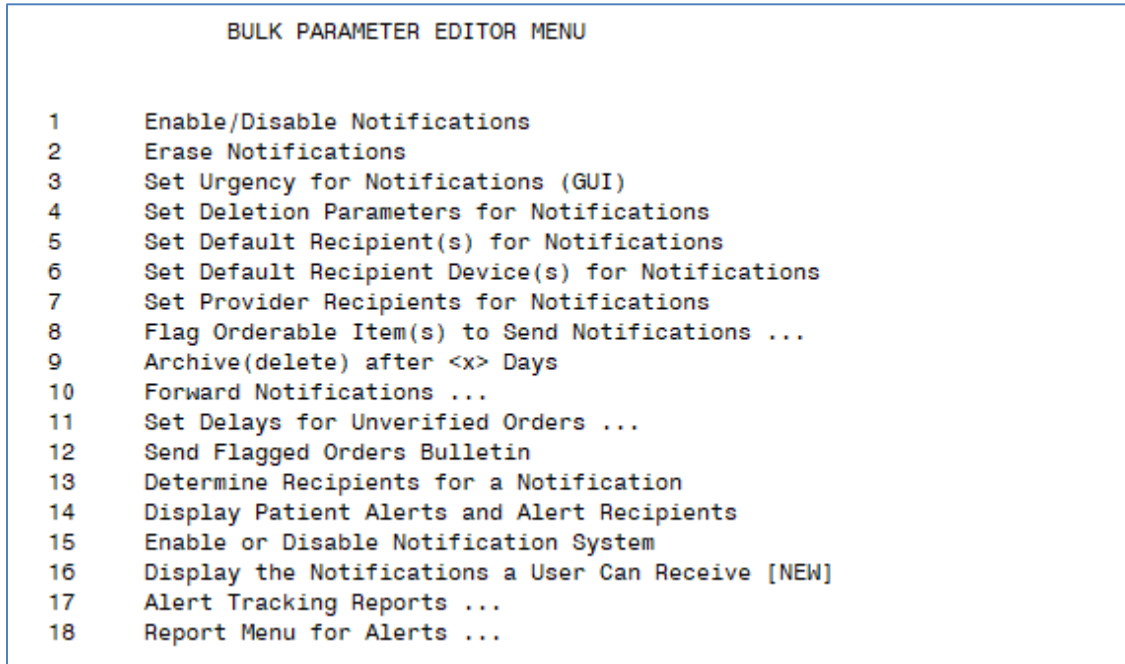


Figure 30: Bulk Parameter Editor Menu.

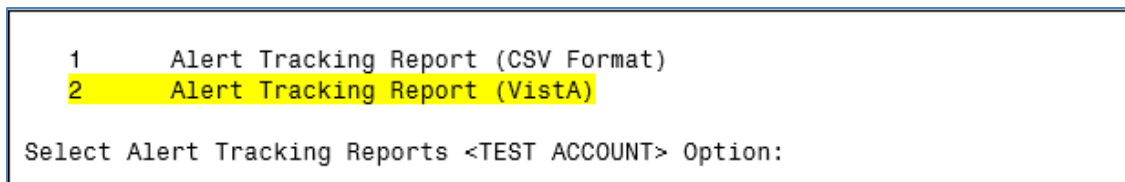


Figure 31: Alert Tracking Reports Menu

2. Select 2 Alert Tracking Report (VistA)

```
Select Alert Tracking Reports <TEST ACCOUNT> Option:2

Enter the desired date range for the notification search.

Search times typically vary from 30-90 seconds for each day searched.

Select Beginning DATE: Dec 08, 2019//

Ending DATE: Jan 07, 2020//

Gathering notification data...
Select report type: SUMMARY// ?

Enter a code from the list.

Select one of the following:

      S      SUMMARY
      T      TOP10
      F      FILTERED
      Q      QUIT

Select report type: SUMMARY// FILTERED

Enter the criteria for filtering. Enter '?' for more information.

Filter by: RECIPIENT// ?

      DIVISION
      LOCATION
      NOTIFICATION
      RECIPIENT
      SERVICE
      TITLE

Would you like detailed info? NO//

Filter by: RECIPIENT// RECIPIENT

RECIPIENT: USER ONE// 1-4  AUSER ONE AUSER TWO AUSER THREE
                     BUSER ONE BUSER FOUR CUSER SEVEN

DEVICE: HOME// ;:9999
```

Figure 32: Alert Tracking report (VistA)

4. Refer to Figure 32 and perform the following (Do NOT use the numeric keypad 0-9):
 - a. Enter a Beginning Date; the default date is a month prior to today.
 - b. Enter an Ending Date; the default date is today's date.
 - c. Note that search times will vary according to the number of days searched.
 - d. Enter a "?" for selection choices. Select FILTERED as the report type. Enter a "?" to display the filtering options. You may enter one or more filters separated by a comma, e.g., r,n,s. In the example below, one filter was selected: RECIPIENT.

NOTE: The filter with the greatest number of notifications for their type will be the default filter.

You will be prompted to select an entry for each selected filter. You may enter one or more entries. For example, entering a “?” will display a numbered list of selection choices. You may enter a range of numbers (1-2), individual numbers separated by a comma (1,5,7-10), part of the last names separated by a comma (bak,def,crum) or “all.” After you enter the selection for each filter, all of the items for the selected filter will display.

Enter ;:9999 at the DEVICE: HOME// prompt so the report will display without page breaks. The DEVICE prompt is a standard device prompt so you may enter other devices such as a host file or a spooler. You could also log this report to a text file.

The FILTERED report below is a very simple report with one selected filter, Recipient.

AUSER,ONE	
FLAGGED OI ORDER - INPT	3
AUSER,THREE	
ABNORMAL LAB RESULT (INFO)	9
ABNORMAL LAB RESULTS (ACTION)	2
ANUSER,TWO	
NEW ORDER	1
BUSER,ONE	
ABNORMAL LAB RESULT (INFO)	9
ABNORMAL LAB RESULTS (ACTION)	2
CONSULT/REQUEST RESOLUTION	12
BUSER,SEVEN	
Unsigned	10
CHUSER,ONE	
ORDER REQUIRES ELEC SIGNATURE	37
COUSER,FOUR	
ORDER REQUIRES ELEC SIGNATURE	9
Report Complete.	

Figure 33: Filtered Report

The first row displays the name of the recipient; subsequent rows are indented and display each Notification associated with the recipient. The total Notification Count displays to the right of the Notification

5.5. Alert Tracking Report (CSV Format)

1. From the Bulk Parameter Editor Menu, select 17 Alert Tracking Reports.

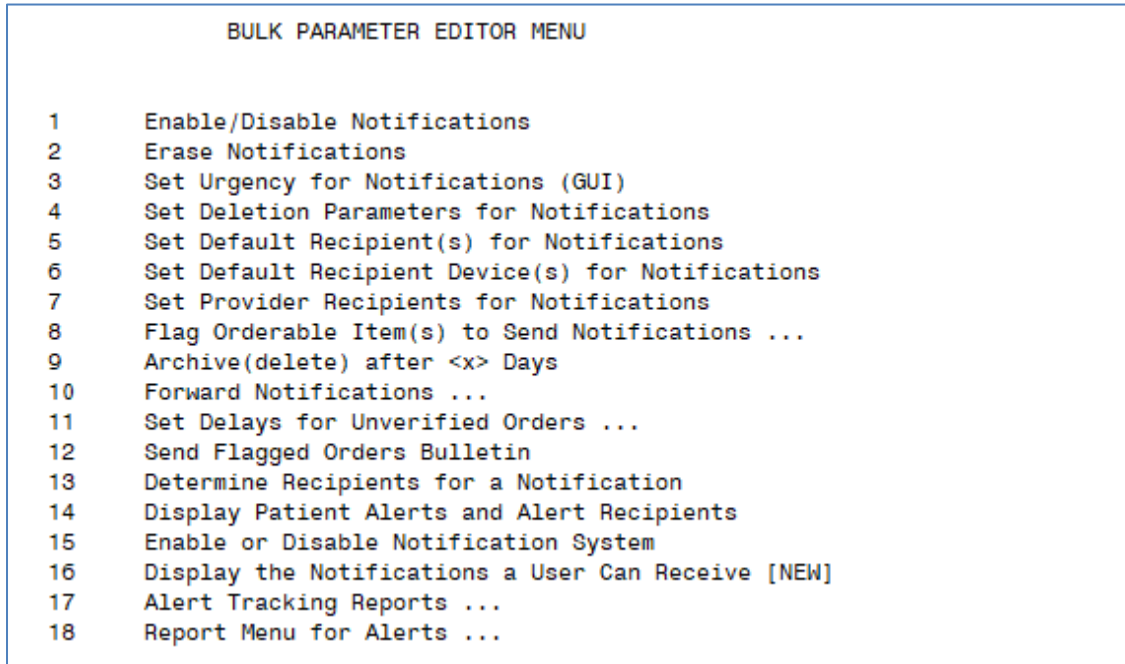


Figure 34: Bulk Parameter Editor Menu.

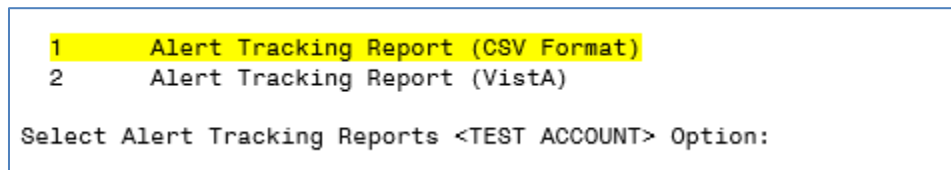


Figure 35: Alert Tracking Reports Menu

2. Select 1 Alert Tracking Report (CSV Format).

NOTE: The Alert Tracking Report (CSV Format) option prompts for report start and end dates and may be sent to a device or host file, a mail message, or both. The 30 day default date range might take more than an hour and impact system resources, where the same trends may be seen over 7 days. Consider running lengthy reports after hours, or printing to a spooler.

```

This report will return all TIU and OE/RR notifications for the entered date range.

Select Beginning DATE: Dec 09, 2019//

Select Beginning DATE: Dec 09, 2019// (DEC 09, 2019)

      Ending DATE: Jan 08, 2020// (JAN 08, 2020)

The report may be sent to a Device, Mail Message, or Both.

  (D)evice
  (M)ail Message
  (B)oth

Enter Selection: DEVICE// b BOTH

The report must be sent to a VA.GOV e-mail address.

Enter address: CPRSPROVIDER,EIGHT@VA.GOV

Sending report to the following e-mail address: cprsprovider,eight@va.gov

Is this correct? YES//

DEVICE: HOME//

Creating report...done

Sending ...on its way ...here is your task #570533|

```

Figure 36: Alert Tracking Report (CSV Format Prompts.

Whether you send the data to a device or an email message, it can be uploaded into an excel spreadsheet and further manipulated via pivot tables.

If you send the data to a device or a host file, it will look like the example on the next page (Figure 37).

NOTE:

- You may set up your *terminal* and *device* to display 255 characters to avoid line-wrapping
- You may also capture the report into a file by setting up a logging file, Starting the logging after entering the device parameters: DEVICE: 0;255;9999 and then Stopping the logging after the report prints to the screen
- Upload the data into an excel spreadsheet using one of the training examples on the View Alert Pulse
- Each data field is delimited by a coma
- If a data field is blank (see first line of data below), there will be two comas
- If the order or note associated with the alert has been deleted, the DIVISION [LOCATION] data field will display: Data No Longer Available

IEN	RECIPIENT	TITLE	SERVICE	TIME	DATE	NOTIFICATION	DIVISION	LOCATION
163945	"DOC,ONE"		INFORMATION RESOURCE MGMT	12:59	"Jun 21, 2019"	NEW ORDER	CAMP MASTER	[20 MINUTE]
163946	"DOC,TWO"	COMPUTER SPECIALIST	INFORMATION SYSTEMS CENTER	13:00	"Jun 21, 2019"	ORDER REQUIRES ELEC SIGNATURE	CAMP MASTER	[BCMA]
163954	"DOC,FOUR"	COMPUTER SPECIALIST	INFORMATION SYSTEMS CENTER	14:30	"Jun 22, 2019"	ORDER REQUIRES ELEC SIGNATURE	CAMP MASTER	[BCMA]
163963	"DOC,FIVE"	COMPUTER SPECIALIST	INFORMATION SYSTEMS CENTER	13:30	"Jun 23, 2019"	ORDER REQUIRES ELEC SIGNATURE	CAMP MASTER	[BCMA]
163971	"DOC,SIX"	COMPUTER SPECIALIST	INFORMATION SYSTEMS CENTER	08:38	"Jun 24, 2019"	ORDER REQUIRES ELEC SIGNATURE	CAMP MASTER	[BCMA]
163972	"DOC,SEVEN"	COMPUTER SPECIALIST	INFORMATION SYSTEMS CENTER	10:00	"Jun 24, 2019"	ORDER REQUIRES ELEC SIGNATURE	CAMP MASTER	[BCMA]
163974	"DOC,EIGHT"	COMPUTER SPECIALIST	INFORMATION SYSTEMS CENTER	15:00	"Jun 24, 2019"	ORDER REQUIRES ELEC SIGNATURE	CAMP MASTER	[BCMA]

Figure 37: Example of Alert Tracking Report (CSV Format) – Data sent to Device.

Mail Message: If you send the report to an OUTLOOK email message, the screen capture below is what you will see in the email message.

3. Place your cursor on the blue line and click on Restore Line Breaks.

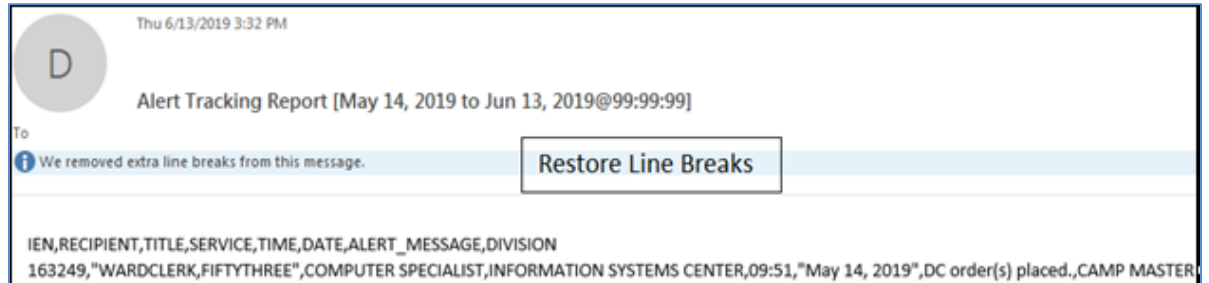


Figure 38: Example of email message for report sent to Outlook.

If you want to upload this data to a spreadsheet, click on select all and copy.

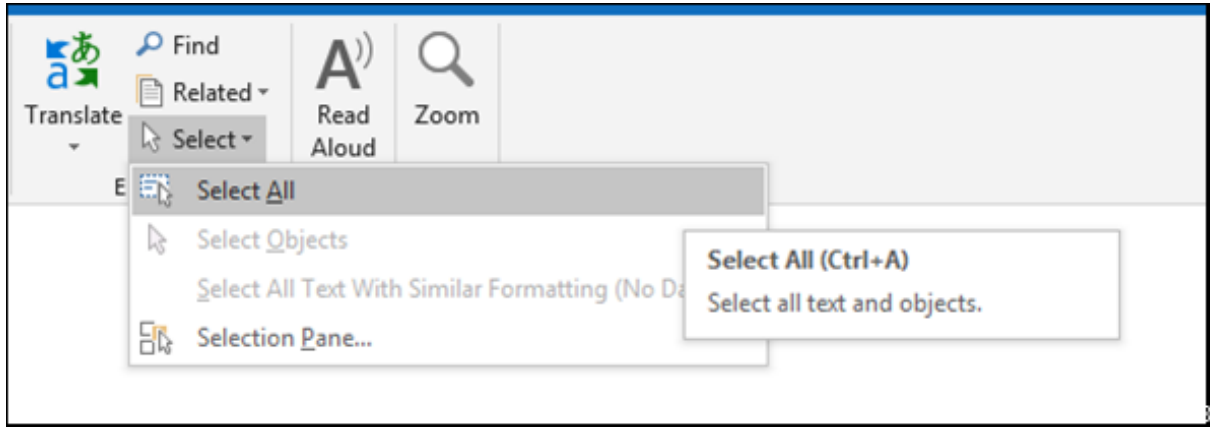


Figure 39: Example of capturing the data in the email.

4. Paste the copied report into Notepad
5. Save the text file where you can retrieve it easily.
6. To import the text file into Excel, refer to the training:

<https://www.vapulse.va.gov/docs/DOC-229793>

6. Report Menu for Alerts

The Report Menu for Alerts [XQAL REPORTS MENU] was added to the Bulk Parameter Editor for Notifications menu option for ease of access. This is a Kernel menu option and includes five options that provide useful functionality for trouble-shooting View Alerts. For additional information about the Report Menu for Alert functionality, refer to the [Kernel 8.0 and Kernel Toolkit 7.3 Technical Manual](#), Section 5.3.1 Kernel, and then search for the desired Report Menu option. Included below is a list of the five options accessible on the Report Menu for Alerts [XQAL REPORTS MENU].

- Critical Alerts Count Report [XQAL CRITICAL ALERT COUNT]
- List Alerts for a user from a specified date [XQAL ALERT LIST FROM DATE]
- Patient Alert List for specified date [XQAL PATIENT ALERT LIST]
- User Alerts Count Report [XQAL USER ALERTS COUNT]
- View data for Alert Tracking file entry [XQAL VIEW ALERT TRACKING ENTRY]