Patch Module 2.5 Security and Patient Privacy Manual June 2015

prepared for



Open Source Electronic Health Record Alliance

by





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Revision History

Date	Description	Language	Authors
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Orientation

This manual discusses security- and privacy-related features and options in version 2.5 of the Patch Module. For a more complete description of the software, please refer to the Technical Manual. For instructions for using the software, please refer to the appropriate User Manual for your role.

The Patch Module documentation suite:

Release Notes Value Proposition

Installation Guide

User Manual: Primary Developers User Manual: Secondary Developers

User Manual: Verifiers

User Manual: Patch Subscribers

Technical Manual

Security and Privacy Manual

Introduction

The Patch Module, as the name implies, is a software package that allows users and developers to create, revise, distribute, review, and receive software patches and updates for VistA. Options are provided for systematic entry, revision, and review of patches by developers, review and release of patches by verifiers, and display and distribution of the released patches to the users.

But before we get to talking about all the things we can do with patches, it's probably best to take a moment and make sure we're all on the same page about what a patch is, and what it does. Patches began as a way of fixing problems in an active VistA system, and many patches released today are simple bug fixes. However, most patches include more than fixes. Developers found that patches were the easiest way to add the enhancements and new features that their users wanted without taking the system offline or releasing a new version. Today, patches are the primary method for making updates and improvements to VistA.

A patch, then, can include bug fixes, upgrades, enhancements, new features, or all of the above. Its main feature is that it can be installed on an active, running VistA system with minimal disruption.

Patches are created in KIDS (the Kernel Installation and Distribution System), but are packaged and distributed via the Patch Module. Until relatively recently, only the developers at the Department of Veterans Affairs (VA) had access to the Patch Module. With this release, the Patch Module becomes more widely available, and more developers have the opportunity to create and release patches.

Chapter 1: Menus and Security Keys

Patch Module Menus

The menu system for the Patch Module is in need of an overhaul, which is planned for a future phase of the current project. In the meantime, managers and system administrators should be aware that the options that some job roles will need are scattered across different menus. In addition, there are "orphan" options listed in the table above that may be worth adding to certain users' Secondary menus.

A1AE DEVELOPER Developer's Menu

At present, this is the main menu for primary and secondary development. The main options most developers will use from this menu are: Add a Patch, Edit a Patch, Display a Patch, and Extended (DIQ) Display of a Patch. This menu should also be given to secondary reviewers and verifiers, as those roles do not presently have their own menus.

```
DΡ
      Display a Patch
      Routine Inquire
IN
      Scan Patch for Discrepancies and Contents
           **> Locked with A1AE SCAN MESSAGE
      Add a Patch
      Completed/NotReleased Patches Report
      Copy a patch into a new patch
      Create a packman message
      Delete an NotReleased Patch
      Display a Completed/NotReleased Patch
      Edit a Patch
      Extended (DIQ) Display of a Patch
      Forward a Completed/NotReleased Patch Message
      Package Management ...
      Package Menu ...
      Routines that overlap in patches
      Show a Patch's Relationships
      Under Development Patches Report
```

A1AE IMPORT MENU Patch Import from Filesystem Menu

This menu should only be assigned to the Patch Module management team for an organization.

```
S Import Patches in a Single Directory

**> Locked with A1AE IMPORT

M Import Patches recursive from a Directory Tree

**> Locked with A1AE IMPORT
```

A1AE MGR Patch Module Management

This menu should only be assigned to the Patch Module management team for an organization.

```
D Developer's Menu ...

**> Locked with A1AE DEVELOPER

U Patch User Menu ...
Add Package to Patch Module

**> Locked with A1AE MGR

Add/Edit Patch Streams

**> Locked with A1AE MGR

Key Allocation for Patch Functions

**> Locked with A1AE XUSEC
```

A1AE PBPROBLEM Problem Menu

This menu includes options for functionality that is not currently included in the Patch Module. This functionality may be added in a future version; until that time, these options should not be given to users.

```
NAME: A1AE PBPROBLEM
OUT OF ORDER MESSAGE: NOT AVAILABLE
CREATOR: TESTMASTER, USER
ITEM: A1AE PBADD
ITEM: A1AE PBDEL
ITEM: A1AE PBEDIT
TIMESTAMP: 63295,3145
PROBLEM MENU

MENU TEXT: Problem Menu
TYPE: menu
LOCK: OBSOLETE
UPPERCASE MENU TEXT:
```

A1AE PKGMGT Package Management

This menu should be given to the application or package manager for a particular package.

```
Enter/Edit Authorized Users
Key Allocation for Patch Functions
**> Locked with A1AE XUSEC
List of Package Users
```

A1AE PKMENU Package Menu

This is the menu for releasing complete new versions of packages.

```
Add a Package Release
Edit a Package Release
Delete a Package Release
Package Release (and/or edit internal comments)
```

A1AE SEC REPORTS Secondary Statuses Reports

This menu should be given to anyone who does secondary development.

```
All Patches for a Package in a Sec Status, Detail
Patches in a single Secondary Status by Date
Summary Report of All Patches for a Package (Sec)
```

A1AE SUPPORT Support Menu

This menu is intended for field support personnel, who track user issues and problems. It is also intended for verifiers and releasers.

```
Completed/NotReleased Patches Report
Problem Menu ...

**> Locked with OBSOLETE

**> Out of order: NOT AVAILABLE

Release a Patch (and/or edit internal comments)

**> Locked with A1AE PHVER

Released Patch Report
Under Development Patches Report for Releasers

**> Locked with A1AE PHVER
```

A1AE USER Patch User Menu

This is the basic standard menu for the Patch Module; it should be given to all users. For Patch Subscribers, it is the only menu they will have. Other roles should also be given other menus and/or keys as needed.

```
All Released Patches for a Package, Detailed
DNNP Display Number of New Patches
    Display a Patch
    Developer's Menu ...
        **> Locked with A1AE DEVELOPER
FSBD Full Summary by Date for Every Package
RPDR Released Patches by Date Detailed Report
RPSR Released Patch Summary Report by Date
SEC Secondary Statuses Reports ...
SUMM Summary Report of All Patches for a Package
VER Releaser Menu ...
        **> Locked with A1AE PHVER
    Completed/Not Released Listing
     Forward a Released Patch message
    New Patch Report
     Patch Import from Filesystem Menu ...
        **> Locked with A1AE IMPORT
     Patch Module Management ...
        **> Locked with A1AE MGR
     Patch Options Documentation
     Release Summary
     Routine Inquire
     Select Packages for Notification
     Set All patches for selected Packages as Printed
     Under Development Patch Listing
```

A1AE VERIFIER Releaser Menu

This menu should be given to all verifiers and releasers in primary development.

```
CDE Compliance Date Edit

**> Locked with A1AE COMPDATE

Completed Patch Summary for Assigned Packages

Completed Patch Summary Report by Date

Completed/NotReleased Patches Report

Compliance Date Display

Compliance Date Print
```

**> Locked with A1AE COMPDATE
Display a Completed/NotReleased Patch
Export Patch(es) to the Filesystem
Forward a Completed/NotReleased Patch Message
Package Release (and/or edit internal comments)
Release a Patch (and/or edit internal comments)

**> Locked with A1AE PHVER
Routines that overlap in patches

Patch Module Security Keys

A1AE COMPDATE

The NVS Managers will need this key to change a patch compliance date. At the present time, the patch compliance date isn't used outside of VA, though it is available to other organizations should they choose to use it.

This key unlocks the following options:

A1AE COMPLIANCE EDIT Compliance Date Edit
A1AE COMPLIANCE COMMENT PRT Compliance Date Print

A1AE DEVELOPER

This key gives the user access to the developer's menu.

This key unlocks the following options:

A1AE DEVELOPER Developer's Menu

A1AE IMPORT

The patch module checks this key to see if a user is allowed to load an entire patch directly into the patch module automatically. Patches can be loaded from the file system or sent as a mail message from the VA Forum. This key should only be given to the Patch Module manager, and only

temporarily when actual importing needs to be done. It should be removed again once the import is complete, to avoid accidental system corruption.

This key unlocks the following options:

A1AE IMPORT MENU Patch Import from Filesystem Menu A1AE IMPORT SINGLE DIR Import Patches from a Single Directory A1AE IMPORT RECURSIVE Import Patches Recursive from a Directory Tree

A1AE MGR

This key gives the user access to the Patch Module Management option. This key should only be given to the Patch Module manager.

This key unlocks the following options:

A1AE ADD/EDIT PATCH STREAMS Add/Edit Patch Streams A1AE MGR Patch Module Management A1AE MGRADD Add Package to Patch Module

A1AE PHVER

The patch verifier needs this this key in order to have verification options show up on the Support Menu. It also unlocks the Releaser Menu.

This key unlocks the following options:

A1AE PHVER Release a Patch (and/or edit internal comments) A1AE PRTUDVPH VER Under Development Patches Report for Releasers A1AE VERIFIER Releaser Menu

A1AE PKGEDIT

This key is not currently associated with any options. We recommend that

it be used to lock A1AE PKGMGT Package Management Menu and A1AE PKMENU Package Menu. If used in this way, this key should be given only to package managers.

A1AE SCAN MESSAGE

This key is for those testing the A1AE*2.2*7 patch's inventorier and checksum verifier. It is a highly specialized function and should not generally be assigned to any users. If it is ever used, it should only be used by the Patch Module manager.

This key unlocks the following options:

A1AE TEST SCANNER Scan Patch for Discrepancies and Content

A1AE SUPPORT

This key gives the user access the the support personnel menu.

This key unlocks the following options:

A1AE SUPPORT Support Menu

A1AE XUSEC

This key should be given to the Patch Module manager, and to any application managers experienced enough to use it.

This key unlocks the following options:

A1AE XUSEC Key Allocation for Patch Functions

Patch Module Locked Options

The following options are locked by default.

Option Name	Menu Text	Key
A1AE ADD/EDIT PATCH STREAMS	Add/Edit Patch Streams	A1AE MGR
A1AE COMPLIANCE COMMENT PRT	Compliance Date Print	A1AE COMPDATE
A1AE COMPLIANCE EDIT	Compliance Date Edit	A1AE COMPDATE
A1AE DEVELOPER	Developer's Menu	A1AE DEVELOPER
A1AE IMPORT MENU	Patch Import from Filesystem Menu	A1AE IMPORT
A1AE IMPORT RECURSIVE	Import Patches recursive from a Directory Tree	A1AE IMPORT
A1AE IMPORT SINGLE DIR	Import Patches in a Single Directory	A1AE IMPORT
A1AE MGR	Patch Module Management	A1AE MGR
A1AE MGRADD	Add Package to Patch Module	A1AE MGR
A1AE PBPROBLEM	Problem Menu	OBSOLETE
A1AE PBRESREV	Resolve/Review a Problem	A1AE DEVELOPER
A1AE PHVER	Release a Patch (and/or edit internal comments)	A1AE PHVER
A1AE PRTUDVPH VER	Under Development Patches Report for Releasers	A1AE PHVER
A1AE SUPPORT	Support Menu	A1AE SUPPORT
A1AE TEST SCANNER	Scan Patch for Discrepancies and Contents	A1AE SCAN MESSAGE

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Option Name	Menu Text	Key
A1AE VERIFIER	Releaser Menu	A1AE PHVER
A1AE XUSEC	Key Allocation for Patch Functions	A1AE XUSEC

In addition, the following option locks are recommended:

Option Name	Menu Text	Key
A1AE PKGMGT	Package Management Menu	A1AEPKGEDIT
A1AE PKMENU	Package Menu	A1AEPKGEDIT

Chapter 2: Email Considerations

OSEHRA Forum uses a public SMTP server in order to send and receive email. This exposes it to spam. Developers have not yet had time to combat this, but its effects have not be deleterious so far. Implementing Anti-spam measures needs to be done carefully as Primary Developers sending email to Forum may be labeled as spammers.

A user surrogating for the Postmaster must check the Postmaster inbox daily.

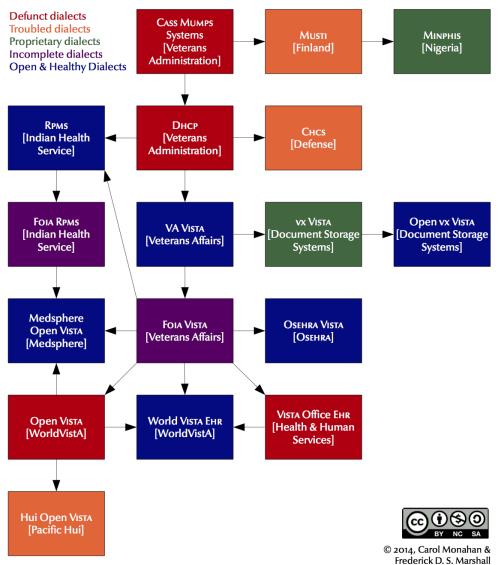
There are two types of messages in the postmaster's mailbox that would indicate that spam is being received:

- 1. A new domain has been added. We need a way to tell VistA to suppress the addition of new domains.
- 2. A relay attempt has been denied.

Appendix A: The Lineage of VistA

THE LINEAGE OF VISTA

FRIDAY, 24 JANUARY 2014



VISTA Expertise Network's *The Lineage of VISTA* is licensed under the *Creative Commons Attribution-Noncommercial-Share Alike 3.o United States License* (http://creativecommons.org/licenses/by-nc-sa/3.o/us/).

Glossary

Application An administrative division of VistA that

automates part or all of one hospital or clinical service. Pharmacy and Nursing are examples of

applications.

Application Version A complete new release of an application.

Versions are numbered sequentially.

Build See KIDS Build

Checksum A number unique to any given version of a

software element. Even a small change to the software will change the checksum, so checksums are used to detect changes and verify a particular

version.

Dialect See VistA Dialect

Distribution See KIDS Distribution

FOIA Freedom of Information Act. The term "FOIA"

can refer to the Act itself, or to a request sent to the government under the auspices of the Act.

Forum A VistA system used as the hub of an

organization's VistA software lifecycle. VA and

OSEHRA each have their own Forums.

Gerrit A code-review system for use with a repository

such as Github.

Git A version-control system.

Glossary Patch Module 2.5 Security and Patient Privacy

Github A platform that hosts repositories using the Git

system.

Host-File Format A file-based format for a KIDS distribution. It

consists of two parts: the KIDS file and the text

file.

KIDS The Kernel Installation and Distribution System.

KIDS is the primary method for preparing a patch for the Patch Module, as well as the

mechanism for installing patches.

KIDS Build The "manifest" of a KIDS distribution, which lists

all the components included in the distribution.

KIDS Distribution A host file or Packman message containing a

software update and associated tools and

conversions for applying it.

KIDS File In a host-file format, the portion of the file

containing the software.

KIDS Install A record describing what happened during each

installation of a KIDS distribution at a specific

site.

Local Modification A change to VistA made for a specific facility or

organization. Local modifications are necessary in VistA, but result in changes to checksums that

make version control more challenging.

Mailman VistA's native email system. Patches can be

distributed using Mailman's Packman module.

Namespace A convention for naming VistA package elements.

Each developer or organization is assigned a

namespace, which is a unique character string, to be used use in naming routines, options, and other package elements. Namespacing helps keep similar elements from different developers

distinct and easily identifiable.

Numberspace Similar to a namespace, a numberspace is a

unique numeric string assigned to a developer or organization. Numberspaces are used for VistA elements that have numbers rather than names.

Package A distribution of a new version of an application.

Packman A module of Mailman used to ship patches and

other software.

Packman Format A format for a KIDS distribution designed for use

with Packman.

Packman Message Any email message that contains a KIDS

distribution in Packman format.

Patch Any small change or update intended for

installation in an active VistA system. Most patches can be installed with minimal disruption

to the system or its users.

Patch Completer The developer who reviews the patch developer's

work, then updates the status of the patch in the

Patch Module to "completed."

Patch Developer Person who initially entered the information on

the patch into the Patch Module. That person will be listed as the "developer" in the Patch Module, whether they did any actual development work

or not.

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Glossary

A multi-part identification number for a patch, which includes the application namespace, the application version number, and the patch

number.

Patch ID

Patch Message An email message that contains a patch

description and a Packman-format KIDS

distribution. This is the default method for the

Patch Module to distribute patches.

Patch Number Unique number given to a patch, as it relates to

the specific application and version. Patch numbers are numberspaced, so patches from

different sources can be immediately

distinguished.

Patch Reviewer In secondary development, the developer who

> reviews the released patch to determine what kind of secondary development might be needed.

Patch Stream The series of patches developed and released for

a specific application or dialect.

Patch Subscriber A person or organization who has signed up to

receive a particular patch stream.

Patch Verifier Specialist who confirms that the patch is

> functionally complete, and meets all standards. Verifiers make the decision to release the patch.

Primary Developer The person or team who initiates the patching

process and releases a new patch.

Primary Development The actions involved in creating and distributing

a new patch.

Repository Online electronic storage which houses reference

versions of a specific software. Generally, one version is designated as the "official" version. OSEHRA provides repositories for OSEHRA

VistA and FOIA VistA.

Required Patch A prerequisite patch. All patches should list their

required patches—that is, their prerequisites—for

installation.

Secondary Developer The person or team who re-purposes a released

patch for their VistA dialect.

Secondary Development The actions involved in re-purposing a patch for a

different VistA dialect.

Sequence Number Unique number assigned when a patch is

verified. It determines the default order in which

patches should be installed.

Text File In host-file format, the portion of the file that

contains the patch description.

Version See Application Version

Version Control A system or methodology for ensuring that all

software within a given organization is the same

version.

Version Number The sequential number of the current application

version. Each VistA application has its own

version number. For example, the current version of Laboratory is 5.2, while the current version of

Fileman is 22.2.

VistA Dialect A unique, stable version of VistA supported by a

specific vendor. Popular VistA dialects include OSEHRA VistA, vxVistA (Document Storage Systems), Medsphere Open VistAand WorldVistA

EHR.

VistA Service Pack A bundle of VistA packages and patches, which can be used to upgrade an existing VistA system.

VistA Snapshot A copy of an existing VistA system. A VistA snapshot is most commonly used to clone a new

VistA instance.